

## **AGREEMENT FOR SERVICES OF INDEPENDENT CONTRACTOR**

**THIS AGREEMENT** (hereafter Agreement) is made by and between the County of Santa Barbara, a political subdivision of the State of California (hereafter COUNTY) and Good Samaritan Shelter with an address at 245 E. Inger St., Suite 103B Santa Maria, CA 93454 (hereafter CONTRACTOR) wherein CONTRACTOR agrees to provide and COUNTY agrees to accept the services specified herein.

**WHEREAS**, CONTRACTOR represents that it is specially trained, skilled, experienced, and competent to perform the special services required by COUNTY and COUNTY desires to retain the services of CONTRACTOR pursuant to the terms, covenants, and conditions herein set forth;

**NOW, THEREFORE**, in consideration of the mutual covenants and conditions contained herein, the parties agree as follows:

### **1. DESIGNATED REPRESENTATIVE**

Emir Saafir, Adult Services Probation Manager, at phone number (805) 803- 8513, is the representative of COUNTY and will administer this Agreement for and on behalf of COUNTY. Sylvia Barnard at phone number (805) 346-8185 is the authorized representative for CONTRACTOR. Changes in designated representatives shall be made only after advanced written notice to the other party.

### **2. NOTICES**

Any notice or consent required or permitted to be given under this Agreement shall be given to the respective parties in writing, by personal delivery or facsimile, or with postage prepaid by first-class mail, registered or certified mail, or express courier service, as follows:

To COUNTY: Santa Barbara County Probation Department  
117 E. Carrillo St.  
Santa Barbara, CA 93101-2061  
Attention: Emir Saafir, Adult Services Probation Manager

To CONTRACTOR: Good Samaritan Shelter  
245 E. Inger St., Suite 103B  
Santa Maria, CA 93454  
Attention: Sylvia Barnard, Executive Director

Or at such other address or to such other person that the parties may from time to time designate in accordance with this Notices section. If sent by first-class mail, notices and consents under this section shall be deemed to be received five (5) days following their deposit in the U.S. mail. This Notices section shall not be construed as meaning that either party agrees to service of process except as required by applicable law.

### **3. SCOPE OF SERVICES**

CONTRACTOR agrees to provide services to COUNTY in accordance with EXHIBIT A attached hereto and incorporated herein by reference.

### **4. TERM**

CONTRACTOR shall commence performance on July 1, 2025, and end performance upon completion, but no later than June 30, 2026, unless otherwise directed by COUNTY or unless earlier terminated.

## **5. COMPENSATION OF CONTRACTOR**

In full consideration for CONTRACTOR's services, CONTRACTOR shall be paid for performance under this Agreement in accordance with the terms of EXHIBIT B attached hereto and incorporated herein by reference. Billing shall be made by invoice, which shall include the contract number assigned by COUNTY and which is delivered to the address given in Section 2 NOTICES above following completion of the increments identified on EXHIBIT B. Unless otherwise specified on EXHIBIT B, payment shall be net thirty (30) days from presentation of invoice.

## **6. INDEPENDENT CONTRACTOR**

It is mutually understood and agreed that CONTRACTOR (including any and all of its officers, agents, and employees), shall perform all of its services under this Agreement as an independent contractor as to COUNTY and not as an officer, agent, servant, employee, joint venturer, partner, or associate of COUNTY. Furthermore, COUNTY shall have no right to control, supervise, or direct the manner or method by which CONTRACTOR shall perform its work and function. However, COUNTY shall retain the right to administer this Agreement so as to verify that CONTRACTOR is performing its obligations in accordance with the terms and conditions hereof. CONTRACTOR understands and acknowledges that it shall not be entitled to any of the benefits of a COUNTY employee, including but not limited to vacation, sick leave, administrative leave, health insurance, disability insurance, retirement, unemployment insurance, workers' compensation and protection of tenure. CONTRACTOR shall be solely liable and responsible for providing to, or on behalf of, its employees all legally-required employee benefits. In addition, CONTRACTOR shall be solely responsible and save COUNTY harmless from all matters relating to payment of CONTRACTOR's employees, including compliance with Social Security withholding and all other regulations governing such matters. It is acknowledged that during the term of this Agreement, CONTRACTOR may be providing services to others unrelated to the COUNTY or to this Agreement.

## **7. STANDARD OF PERFORMANCE**

CONTRACTOR represents that it has the skills, expertise, and licenses/permits necessary to perform the services required under this Agreement. Accordingly, CONTRACTOR shall perform all such services in the manner and according to the standards observed by a competent practitioner of the same profession in which CONTRACTOR is engaged. All products of whatsoever nature, which CONTRACTOR delivers to COUNTY pursuant to this Agreement, shall be prepared in a first class and workmanlike manner and shall conform to the standards of quality normally observed by a person practicing in CONTRACTOR's profession. CONTRACTOR shall correct or revise any errors or omissions, at COUNTY'S request without additional compensation. Permits and/or licenses shall be obtained and maintained by CONTRACTOR without additional compensation.

## **8. DEBARMENT AND SUSPENSION**

CONTRACTOR certifies to COUNTY that it and its employees and principals are not debarred, suspended, or otherwise excluded from or ineligible for, participation in federal, state, or county government contracts. CONTRACTOR certifies that it shall not contract with a subcontractor that is so debarred or suspended.

## **9. TAXES**

CONTRACTOR shall pay all taxes, levies, duties, and assessments of every nature due in connection with any work under this Agreement and shall make any and all payroll deductions required by law. COUNTY shall not be responsible for paying any taxes on CONTRACTOR's behalf, and should COUNTY be required to do so by state, federal, or local taxing agencies, CONTRACTOR agrees to promptly reimburse COUNTY for the full value of such paid taxes plus interest and penalty, if any. These taxes shall include, but not be limited to, the following: FICA (Social Security), unemployment insurance contributions, income tax, disability insurance, and workers' compensation insurance.

## **10. CONFLICT OF INTEREST**

CONTRACTOR covenants that CONTRACTOR presently has no employment or interest and shall not acquire any employment or interest, direct or indirect, including any interest in any business, property, or source of income, which would conflict in any manner or degree with the performance of services required to be performed under this Agreement. CONTRACTOR further covenants that in the performance of this Agreement, no person having any such interest shall be employed by CONTRACTOR. CONTRACTOR must promptly disclose to COUNTY, in writing, any potential conflict of interest. COUNTY retains the right to waive a conflict of interest disclosed by CONTRACTOR if COUNTY determines it to be immaterial, and such waiver is only effective if provided by COUNTY to CONTRACTOR in writing.

## **11. OWNERSHIP OF DOCUMENTS AND INTELLECTUAL PROPERTY**

COUNTY shall be the owner of the following items incidental to this Agreement upon production, whether or not completed: all data collected, all documents of any type whatsoever, all photos, designs, sound or audiovisual recordings, software code, inventions, technologies, and other materials, and any material necessary for the practical use of such items, from the time of collection and/or production whether or not performance under this Agreement is completed or terminated prior to completion. CONTRACTOR shall not release any of such items to other parties except after prior written approval of COUNTY.

Unless otherwise specified in Exhibit A, CONTRACTOR hereby assigns to COUNTY all copyright, patent, and other intellectual property and proprietary rights to all data, documents, reports, photos, designs, sound or audiovisual recordings, software code, inventions, technologies, and other materials prepared or provided by CONTRACTOR pursuant to this Agreement (collectively referred to as "Copyrightable Works and Inventions"). COUNTY shall have the unrestricted authority to copy, adapt, perform, display, publish, disclose, distribute, create derivative works from, and otherwise use in whole or in part, any Copyrightable Works and Inventions. CONTRACTOR agrees to take such actions and execute and deliver such documents as may be needed to validate, protect and confirm the rights and assignments provided hereunder. CONTRACTOR warrants that any Copyrightable Works and Inventions and other items provided under this Agreement will not infringe upon any intellectual property or proprietary rights of any third party. CONTRACTOR at its own expense shall defend, indemnify, and hold harmless COUNTY against any claim that any Copyrightable Works or Inventions or other items provided by CONTRACTOR hereunder infringe upon intellectual or other proprietary rights of a third party, and CONTRACTOR shall pay any damages, costs, settlement amounts, and fees (including attorneys' fees) that may be incurred by COUNTY in connection with any such claims. This Ownership of Documents and Intellectual Property provision shall survive expiration or termination of this Agreement.

## **12. NO PUBLICITY OR ENDORSEMENT**

CONTRACTOR shall not use COUNTY's name or logo or any variation of such name or logo in any publicity, advertising or promotional materials. CONTRACTOR shall not use COUNTY's name or logo in any manner that would give the appearance that the COUNTY is endorsing CONTRACTOR. CONTRACTOR shall not in any way contract on behalf of or in the name of COUNTY. CONTRACTOR shall not release any informational pamphlets, notices, press releases, research reports, or similar public notices concerning the COUNTY or its projects, without obtaining the prior written approval of COUNTY.

## **13. COUNTY PROPERTY AND INFORMATION**

All of COUNTY's property, documents, and information provided for CONTRACTOR's use in connection with the services shall remain COUNTY's property, and CONTRACTOR shall return any such items whenever requested by COUNTY and whenever required according to the Termination section of this Agreement. CONTRACTOR may use such items only in connection with providing the services. CONTRACTOR shall not disseminate any COUNTY property, documents, or information without COUNTY's prior written consent.

**14. RECORDS, AUDIT, AND REVIEW**

CONTRACTOR shall keep such business records pursuant to this Agreement as would be kept by a reasonably prudent practitioner of CONTRACTOR's profession and shall maintain such records for at least four (4) years following the termination of this Agreement. All accounting records shall be kept in accordance with generally accepted accounting principles. COUNTY shall have the right to audit and review all such documents and records at any time during CONTRACTOR's regular business hours or upon reasonable notice. In addition, if this Agreement exceeds ten thousand dollars (\$10,000.00), CONTRACTOR shall be subject to the examination and audit of the California State Auditor, at the request of the COUNTY or as part of any audit of the COUNTY, for a period of three (3) years after final payment under the Agreement (Cal. Govt. Code Section 8546.7). CONTRACTOR shall participate in any audits and reviews, whether by COUNTY or the State, at no charge to COUNTY.

If federal, state or COUNTY audit exceptions are made relating to this Agreement, CONTRACTOR shall reimburse all costs incurred by federal, state, and/or COUNTY governments associated with defending against the audit exceptions or performing any audits or follow-up audits, including but not limited to: audit fees, court costs, attorneys' fees based upon a reasonable hourly amount for attorneys in the community, travel costs, penalty assessments and all other costs of whatever nature. Immediately upon notification from COUNTY, CONTRACTOR shall reimburse the amount of the audit exceptions and any other related costs directly to COUNTY as specified by COUNTY in the notification.

**15. INDEMNIFICATION AND INSURANCE**

CONTRACTOR agrees to the indemnification and insurance provisions as set forth in EXHIBIT C attached hereto and incorporated herein by reference.

**16. NONDISCRIMINATION**

COUNTY hereby notifies CONTRACTOR that COUNTY's Unlawful Discrimination Ordinance (Article XIII of Chapter 2 of the Santa Barbara County Code) applies to this Agreement and is incorporated herein by this reference with the same force and effect as if the ordinance were specifically set out herein and CONTRACTOR agrees to comply with said ordinance.

**17. NONEXCLUSIVE AGREEMENT**

CONTRACTOR understands that this is not an exclusive Agreement and that COUNTY shall have the right to negotiate with and enter into contracts with others providing the same or similar services as those provided by CONTRACTOR as the COUNTY desires.

**18. NON-ASSIGNMENT**

CONTRACTOR shall not assign, transfer or subcontract this Agreement or any of its rights or obligations under this Agreement without the prior written consent of COUNTY and any attempt to so assign, subcontract or transfer without such consent shall be void and without legal effect and shall constitute grounds for termination.

**19. TERMINATION**

A. By COUNTY. COUNTY may, by written notice to CONTRACTOR, terminate this Agreement in whole or in part at any time, whether for COUNTY's convenience, for nonappropriation of funds, or because of the failure of CONTRACTOR to fulfill the obligations herein.

1. **For Convenience.** COUNTY may terminate this Agreement in whole or in part upon thirty (30) days written notice. During the thirty (30) day period, CONTRACTOR shall, as directed by COUNTY, wind down and cease its services as quickly and efficiently as reasonably possible, without performing

unnecessary services or activities and by minimizing negative effects on COUNTY from such winding down and cessation of services.

2. **For Nonappropriation of Funds.** Notwithstanding any other provision of this Agreement, in the event that no funds or insufficient funds are appropriated or budgeted by federal, state or COUNTY governments, or funds are not otherwise available for payments in the fiscal year(s) covered by the term of this Agreement, then COUNTY will notify CONTRACTOR of such occurrence and COUNTY may terminate or suspend this Agreement in whole or in part, with or without a prior notice period. Subsequent to termination of this Agreement under this provision, COUNTY shall have no obligation to make payments with regard to the remainder of the term.
  3. **For Cause.** Should CONTRACTOR default in the performance of this Agreement or materially breach any of its provisions, COUNTY may, at COUNTY's sole option, terminate or suspend this Agreement in whole or in part by written notice. Upon receipt of notice, CONTRACTOR shall immediately discontinue all services affected (unless the notice directs otherwise) and notify COUNTY as to the status of its performance. The date of termination shall be the date the notice is received by CONTRACTOR, unless the notice directs otherwise.
- B. By CONTRACTOR. Should COUNTY fail to pay CONTRACTOR all or any part of the payment set forth in EXHIBIT B, CONTRACTOR may, at CONTRACTOR's option terminate this Agreement if such failure is not remedied by COUNTY within thirty (30) days of written notice to COUNTY of such late payment.
- C. Upon termination, CONTRACTOR shall deliver to COUNTY all data, estimates, graphs, summaries, reports, and all other property, records, documents or papers as may have been accumulated or produced by CONTRACTOR in performing this Agreement, whether completed or in process, except such items as COUNTY may, by written permission, permit CONTRACTOR to retain. Notwithstanding any other payment provision of this Agreement, COUNTY shall pay CONTRACTOR for satisfactory services performed to the date of termination to include a prorated amount of compensation due hereunder less payments, if any, previously made. In no event shall CONTRACTOR be paid an amount in excess of the full price under this Agreement nor for profit on unperformed portions of service. CONTRACTOR shall furnish to COUNTY such financial information as in the judgment of COUNTY is necessary to determine the reasonable value of the services rendered by CONTRACTOR. In the event of a dispute as to the reasonable value of the services rendered by CONTRACTOR, the decision of COUNTY shall be final. The foregoing is cumulative and shall not affect any right or remedy which COUNTY may have in law or equity.

## **20. SECTION HEADINGS**

The headings of the several sections, and any Table of Contents appended hereto, shall be solely for convenience of reference and shall not affect the meaning, construction or effect hereof.

## **21. SEVERABILITY**

If any one or more of the provisions contained herein shall for any reason be held to be invalid, illegal or unenforceable in any respect, then such provision or provisions shall be deemed severable from the remaining provisions hereof, and such invalidity, illegality or unenforceability shall not affect any other provision hereof, and this Agreement shall be construed as if such invalid, illegal or unenforceable provision had never been contained herein.

## **22. REMEDIES NOT EXCLUSIVE**

No remedy herein conferred upon or reserved to COUNTY is intended to be exclusive of any other remedy or remedies, and each and every such remedy, to the extent permitted by law, shall be cumulative and in addition to

any other remedy given hereunder or now or hereafter existing at law or in equity or otherwise.

**23. TIME IS OF THE ESSENCE**

Time is of the essence in this Agreement and each covenant and term is a condition herein.

**24. NO WAIVER OF DEFAULT**

No delay or omission of COUNTY to exercise any right or power arising upon the occurrence of any event of default shall impair any such right or power or shall be construed to be a waiver of any such default or an acquiescence therein; and every power and remedy given by this Agreement to COUNTY shall be exercised from time to time and as often as may be deemed expedient in the sole discretion of COUNTY.

**25. ENTIRE AGREEMENT AND AMENDMENT**

In conjunction with the matters considered herein, this Agreement contains the entire understanding and agreement of the parties and there have been no promises, representations, agreements, warranties or undertakings by any of the parties, either oral or written, of any character or nature hereafter binding except as set forth herein. This Agreement may be altered, amended or modified only by an instrument in writing, executed by the parties to this Agreement and by no other means. Each party waives their future right to claim, contest or assert that this Agreement was modified, canceled, superseded, or changed by any oral agreements, course of conduct, waiver or estoppel.

**26. SUCCESSORS AND ASSIGNS**

All representations, covenants and warranties set forth in this Agreement, by or on behalf of, or for the benefit of any or all of the parties hereto, shall be binding upon and inure to the benefit of such party, its successors and assigns.

**27. COMPLIANCE WITH LAW**

CONTRACTOR shall, at its sole cost and expense, comply with all County, State and Federal ordinances and statutes now in force or which may hereafter be in force with regard to this Agreement. The judgment of any court of competent jurisdiction, or the admission of CONTRACTOR in any action or proceeding against CONTRACTOR, whether COUNTY is a party thereto or not, that CONTRACTOR has violated any such ordinance or statute, shall be conclusive of that fact as between CONTRACTOR and COUNTY.

**28. CALIFORNIA LAW AND JURISDICTION**

This Agreement shall be governed by the laws of the State of California. Any litigation regarding this Agreement or its contents shall be filed in the County of Santa Barbara, if in state court, or in the federal district court nearest to Santa Barbara County, if in federal court.

**29. EXECUTION OF COUNTERPARTS**

This Agreement may be executed in any number of counterparts and each of such counterparts shall for all purposes be deemed to be an original; and all such counterparts, or as many of them as the parties shall preserve undestroyed, shall together constitute one and the same instrument.

**30. AUTHORITY**

All signatories and parties to this Agreement warrant and represent that they have the power and authority to enter into this Agreement in the names, titles and capacities herein stated and on behalf of any entities, persons, or firms represented or purported to be represented by such entity(ies), person(s), or firm(s) and that all formal requirements necessary or required by any state and/or federal law in order to enter into this Agreement have been

fully complied with. Furthermore, by entering into this Agreement, CONTRACTOR hereby warrants that it shall not have breached the terms or conditions of any other contract or agreement to which CONTRACTOR is obligated, which breach would have a material effect hereon.

**31. SURVIVAL**

All provisions of this Agreement which by their nature are intended to survive the termination or expiration of this Agreement shall survive such termination or expiration.

**32. PRECEDENCE**

In the event of conflict between the provisions contained in the numbered sections of this Agreement and the provisions contained in the Exhibits, the provisions of the Exhibits shall prevail over those in the numbered sections.

**33. BUSINESS ASSOCIATE**

The parties agree to the terms and conditions set forth in Exhibit D - HIPAA Business Associate Agreement (BAA), attached hereto and incorporated herein by reference.

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Agreement for Services of Independent Contractor between the **County of Santa Barbara** and **Good Samaritan Shelter**.

**IN WITNESS WHEREOF**, the parties have executed this Agreement to be effective on the date executed by COUNTY.

**ATTEST:**

Mona Miyasato  
County Executive Officer  
Clerk of the Board

By: \_\_\_\_\_  
Deputy Clerk

**COUNTY OF SANTA BARBARA:**

By: \_\_\_\_\_  
Laura Capps, Chair  
Board of Supervisors

Date: \_\_\_\_\_

**RECOMMENDED FOR APPROVAL:  
PROBATION DEPARTMENT**

By: Signed by:  
  
\_\_\_\_\_  
E0E046B6A2614F1...  
Holly L. Benton, Chief  
Department Head

**CONTRACTOR:  
GOOD SAMARITAN SHELTER**


By: Signed by:  
  
\_\_\_\_\_  
EB90BAA97CA34C1  
Authorized Representative

Name: Sylvia Barnard  
\_\_\_\_\_

Title: Executive Director  
\_\_\_\_\_


**APPROVED AS TO FORM:**

Rachel Van Mullem  
County Counsel

By: Signed by:  
  
\_\_\_\_\_  
UFF9498BF6794A8...  
Deputy County Counsel


**APPROVED AS TO ACCOUNTING FORM:**

Betsy M. Schaffer, CPA  
Auditor-Controller

By: Signed by:  
  
\_\_\_\_\_  
DE6DB6D7D6344E6  
Deputy

**APPROVED AS TO FORM:**

Gregory Milligan, ARM  
Risk Manager

By: Signed by:  
  
\_\_\_\_\_  
05E555F0028A46  
Risk Management



## EXHIBIT A

### STATEMENT OF WORK

- I. **CONTRACTOR shall provide enhanced treatment services, and related recovery and re-entry services, to clients referred by the COUNTY, including those under Post Release Community Supervision (“PRCS”) and Post Sentence Supervision (“PSS”) (“realigned clients”), at the Probation Report and Resource Centers (“PRRC”) in Santa Barbara County, funded through AB109 (Public Safety Realignment Act) to include:**

A. Service Component:

1. CONTRACTOR shall provide Moral Reconation Therapy (MRT), substance abuse treatment, and Seeking Safety, a trauma-informed treatment intervention to realigned clients.
2. CONTRACTOR shall provide RESET, a treatment for clients who may relapse, to clients receiving MRT treatment and to MRT treatment graduates. RESET utilizes the Living in Balance curriculum, an evidence-based program in response to relapse and as relapse prevention. RESET is not limited to the realigned population.
3. CONTRACTOR shall administer a pre and post survey using the Texas Christian University Criminal Thinking Scales survey (TCU CTS 3) to all clients referred by COUNTY that are under PRCS, PSS and realigned clients.

B. Description of Component:

1. CONTRACTOR shall provide MRT and Seeking Safety to four (4) groups of up to twelve (12) clients per group, each group will have two (2) 90-minute meetings per week for 13 weeks. The groups will receive MRT and Seeking Safety treatment in accordance with the treatment’s training and model requirements. The MRT substance abuse treatment will include the use of the relapse prevention workbook and lessons. Seeking Safety will include the use of relapse prevention workbook in conjunction with a trauma informed care workbook. When there are three (3) or more female clients referred for services, CONTRACTOR will provide services in a one (1) female-only group. The group meeting times will be determined by COUNTY.
2. CONTRACTOR shall provide RESET to a group that shall meet one (1) time per week over the course of four (4) to six (6) weeks, depending on the recommendation by CONTRACTOR and agreed upon by COUNTY.
3. CONTRACTOR shall ensure that groups are staffed by a Drug and Alcohol Certified Counselor (“counselor”) who is certified in MRT including the completion of a 32-hour MRT training, and 16-hour Seeking Safety training.
4. CONTRACTOR shall ensure counselor stays informed on and implement MRT or other current evidence-based curriculum when providing services.
5. CONTRACTOR shall provide services in Spanish, as needed.
6. CONTRACTOR shall ensure counselor is trained in and utilize the Motivational Interviewing (MI) techniques.

7. CONTRACTOR shall ensure counselors refer pregnant clients to perinatal specialized services, as clinically indicated.
8. CONTRACTOR shall notify COUNTY prior to making any staffing changes.
9. CONTRACTOR shall cooperate in making available necessary witnesses for court hearings and trials, including staff that have provided treatment to a client referred by COUNTY.

C. Budgeted Service Level:

1. Two (2) Full Time Equivalent (FTE), Drug and Alcohol Certified Counselor.

D. Location of Service:

1. Santa Maria PRRC, 124 W. Carmen Lane, Santa Maria, CA 93458.
2. Santa Barbara PRRC, 4500 Hollister Ave, Santa Barbara, CA 93110
3. Course sessions may be held via a virtual platform upon written approval by COUNTY.

E. Hours of Operation:

1. Monday through Thursday between 8:30 a.m. to 7:30 p.m. and Friday between 8:30 a.m. to 5:00 p.m. Service hours after 5:30 p.m. will be dependent upon program need.

F. Treatment Position Title:

1. Drug and Alcohol Certified Counselors

G. Qualifications of Position:

1. The Drug and Alcohol Certified Counselors shall have competence and experience in working with substance use disorders and co-occurring disorders as required by State regulation. Additionally, the Drug and Alcohol Certified Counselors shall be fully trained to facilitate the MRT treatment program and at minimum be a Marriage and Family Therapist (MFT) Registered Intern or equivalent receiving clinical supervision from a licensed mental health professional, or be at a minimum a registered intern Alcohol and Other Drug (AOD) Counselor who is receiving supervision from a certified AOD counselor.

H. Client Referral & Attendance Monitoring:

1. CONTRACTOR shall accept all referrals from COUNTY and shall complete an individual intake with clients within (1) one week of receipt of referral.
2. CONTRACTOR shall conduct individual intake and discharge appointments with the client.
3. CONTRACTOR shall be responsible for documenting group participation in client files for all attendees and shall also have a group sign-in log that will be provided to COUNTY for verification of attendance.
4. CONTRACTOR will provide the COUNTY with a discharge plan/relapse prevention plan within two (2) weeks before discharge from treatment for each client who successfully completes the

treatment unless otherwise previously agreed to by COUNTY. CONTRACTOR will use a County approved PRRC Discharge Plan form which includes the reason the client is being discharged from the treatment, group sessions completed, areas for improvement, and any linkages to services. The relapse prevention plan entails relapse date, triggers, plan of action, and linkages to services. Successful completion of MRT treatment is defined as “Clients that have completed 12 modules of MRT curriculum, 8 modules from the Staying Quit workbook, and provide negative UA tests throughout their participation. Successful completion of RESET is defined as “Clients that have completed the number of groups and other recommendations determined, provide negative UA tests and reintegrate with MRT and/or other programming at the PRRC.” Successful completion of Seeking Safety is defined as “Clients that have completed 16 modules of Seeking Safety curriculum, and provide negative UA tests throughout their participation.”

5. CONTRACTOR shall provide COUNTY, with a written summary that includes a reason for clients discharged prior to successful completion of the course unless otherwise previously agreed to by COUNTY.
6. If CONTRACTOR determines referred client is not appropriate for the services provided under this Agreement, CONTRACTOR shall notify COUNTY’s assigned supervisor or designee within twenty-four (24) hours of that determination. Clients may be dropped or disqualified from services by CONTRACTOR with approval from the aforementioned COUNTY representative.

I. Performance Measures:

1. Eighty-five percent (85%) of Individual intake appointments with clients by CONTRACTOR will occur within one week of receipt of referral;
2. Ninety percent (90%) of clients that are expected to be discharged after successfully completing treatment will receive a written discharge plan from CONTRACTOR within two (2) weeks before discharge;
3. Ninety-five percent (95%) of clients will complete at intake the Texas Christian University (TCU) Criminal Thinking Scales (TCU CTS 3) survey before the first day of attendance (33 Likert questions) of any group. TCU CTS 3 is not required if administered concurrently by another provider at PRRC and information provided to CONTRACTOR;
4. Twenty percent (20%) of clients completing treatment will show a 20% improvement in overall score on the TCU Criminal Thinking Scales (TCU CTS 3) between pre and post survey.
5. Of those clients that complete an intake, data will be captured on 100% of clients at time of discharge to include all items on attachment A-4; discharge date, discharge reason, number of absences (number excused and number unexcused), and the number of group sessions completed out of total sessions.

**II. CONTRACTOR shall provide the following services for shelter beds in Lompoc to Post Release Community Supervision (“PRCS”) and Post Sentence Supervision (“PSS”) clients under probation supervision funded through the Public Safety Realignment Act (AB109) to include:**

A. Service Component:

1. CONTRACTOR shall provide two (2) shelter beds for COUNTY pre-approved PRCS and PSS referred clients. Clients shall receive intensive case management, drug testing, and support services for court (if necessary). Clients shall also have access to on-site laundry facilities and be provided two (2) meals per day, a mailing address, and clothing vouchers.
2. COUNTY may refer additional clients, and CONTRACTOR may provide beyond the guaranteed two (2) beds at the negotiated rate, per the budget indicated below in Section C and in ATTACHMENT B-1, but CONTRACTOR is not required to hold any additional beds.
3. CONTRACTOR shall accept all COUNTY referrals except for referrals of clients who have been previously banned from the facility or those required to register as a sex offender pursuant to the Sex Offender Registration Act (California Penal Code §290 et seq.). While every effort shall be made to accept COUNTY referrals, CONTRACTOR may refuse referrals based on previous history or unsuitability of clients for the communal living environment. CONTRACTOR shall immediately notify COUNTY of any refusal of referrals.
4. The shelter shall meet all applicable California health, safety and fire code standards to include, but not limited to, the requirements under California Health and Safety Code Sections 13113.7 and 17910 - 17995.5.
5. CONTRACTOR understands that the goals of the services provided include the client becoming self-sufficient.

**B. Description of Component:**

1. Two meals are included in the daily rate.
2. Repair, maintenance, and cleanliness are critical elements of any shelter. Attention should be given to the health and safety of all residents. The shelter shall meet minimum fire and health standards. Space will be adequate to accommodate each resident comfortably in an atmosphere of dignity and respect.
3. The shelter beds shall meet all applicable California health, safety and fire code standards to include, but not limited to, the requirements under California Health and Safety Code Sections 13113.7 and 17910 - 17995.5.
4. COUNTY referred clients must attend non-residential drug and alcohol treatment (e.g. Alcoholics Anonymous/Narcotics Anonymous [AA/NA], substance abuse treatment, Recovery Oriented System of Care (ROSC), etc.) concurrently. CONTRACTOR shall notify COUNTY of clients who are failing to attend non-residential drug and alcohol treatment services. COUNTY shall reassess for an appropriate course of action, which may include termination of shelter services.
5. CONTRACTOR must maintain Policies and Procedures governing staff conduct, client's rights, client, client property, CONTRACTOR shall provide client with copies of policies and procedures pertaining to house rules affecting the living conditions or privileges of client. Each client must sign a copy of the client rights acknowledging receipt, and a signed copy of the client rights must be given to the client at intake by CONTRACTOR.
6. CONTRACTOR shall not bill for any services for a client after that client is absent for two (2) consecutive days from the shelter.

7. CONTRACTOR must report all discharges, departures, and program violations to COUNTY immediately, but in any event not later than twenty-four (24) hours.
8. CONTRACTOR shall be required to immediately inform COUNTY upon learning of any allegation of staff misconduct and/or sexual conduct between client and staff, and/or client and client. CONTRACTOR shall respect the rights of clients and staff, conduct appropriate investigations so that facts can be ascertained, ensure that staff be cleared if the allegation is found to be without merit, ensure that offending staff be dealt with appropriately and that corrective action be taken if necessary to reduce the possibility of future occurrences. CONTRACTOR shall keep COUNTY informed and shall cooperate with COUNTY in the investigation and resolution of the situation.
9. CONTRACTOR shall not require the client to relinquish any part of any government aid or benefits while in the program unless reviewed and approved by COUNTY.
10. CONTRACTOR shall provide clients with the full range of services which include, but are not limited to, Individualized Service Plan ("ISP"), housing assistance upon discharge, monitored medication distribution, assistance in facilitating medication refills, transportation, crisis management, court advocacy, and other case management services as required. This includes transportation to programming or appointments at the Probation Report and Resource Center ("PRRC"). The ISP will include name of programs to which client was referred and referral date. Individualized Service Plans will be provided to COUNTY on a monthly basis and are to be attached to monthly invoice.
11. CONTRACTOR shall provide the COUNTY with a discharge plan for each client two (2) weeks before successful discharge from services unless otherwise previously agreed to by COUNTY. A discharge plan includes the reason client is being discharged from the treatment, group sessions completed, areas for improvement, and any linkages to services. Clients successfully discharged will have secured stable housing, defined as a regular nighttime residence or having a primary nighttime residence that is not a temporary shelter or other place not designed for sleeping.
12. CONTRACTOR shall maintain data on all referred clients which will include, but not be limited to, client specific case plan and goals, progress towards those goals, and program exit outcomes and exit status.

C. Budgeted Service Level:

1. Two (2) guaranteed beds at \$62 per bed per day for a maximum of 730 bed days. Additional referrals at \$68 per bed per day for a maximum of 150 bed days.

D. Location of Service:

1. Bridge house, 2025 Sweeney Road, Lompoc, CA 93436

E. Performance Measures:

1. Ninety percent (90%) of client's Individualized Service Plans (ISP) will be completed within one (1) week of entry into the Shelter, and a copy sent to COUNTY.

2. One hundred percent (100%) of clients identified as unemployed, will be referred to the PRRC for employment assessment and service referral.
3. At discharge, 75% of housed clients who are successfully discharged will have secured stable housing defined as a regular nighttime residence or having a primary nighttime residence that is not a temporary shelter or other place not designed for sleeping with exit destination documented and provided to COUNTY.
4. Ninety percent (90%) of clients that are expected to be successfully discharged will receive a written discharge plan completed by CONTRACTOR within two (2) weeks prior discharge. A discharge plan includes the reason client is being discharged from the treatment, group sessions completed, areas for improvement, and any linkages to services.
5. CONTRACTOR will notify probation within twenty-four (24) hours for 100% of clients who abscond housing.
6. CONTRACTOR will capture data on 100% of clients at time of discharge to include: discharge date, discharge reason, and number of bed days utilized.

**III. CONTRACTOR shall provide the following services for Recovery Residences in the Santa Maria region to Post Release Community Supervision ("PRCS") and Post Sentence Supervision ("PSS") clients under probation supervision, funded through the Public Safety Realignment Act (AB109) to include:**

**A. Service Component:**

1. CONTRACTOR shall provide four guaranteed (4) beds on an ongoing basis to COUNTY referred clients.
2. COUNTY can refer additional clients, as needed, beyond the guaranteed four (4) beds at the negotiated rate, per the budget indicated below in Section C and in ATTACHMENT B-1, but CONTRACTOR is not required to hold any additional beds.
3. CONTRACTOR shall accept all COUNTY referrals of clients requiring a clean and sober living environment except referrals of clients who have been previously banned from the facility, or those required to register as a sex offender pursuant to the Sex Offender Registration Act (California Penal Code § 290 et seq.). While every effort will be made to accept COUNTY referrals, CONTRACTOR may refuse referrals based on previous history or unsuitability of clients for the communal living environment. CONTRACTOR shall immediately notify COUNTY of any refused client referral.
4. CONTRACTOR understands that the goals of the services provided include the client becoming self-sufficient.

**B. Description of Component:**

1. Recovery Residences must have onsite kitchens which contain necessary appliances (including, but not limited to, oven/stove, refrigerator, etc.), the capacity for clients to prepare three (3) meals a day and provide a secure storage for client's food. Food for clients to prepare three (3) meals a day are included in the daily rate.

2. The Recovery Residence shall meet all applicable California health, safety and fire code standards to include, but not limited to, the requirements under California Health and Safety Code Sections 13113.7 and 17910 - 17995.5.
3. Repair, maintenance, and cleanliness are critical elements of any Recovery Residence. Attention should be given to the health and safety of all residents; therefore, the home will meet the minimum fire and health standards. Space will be adequate to accommodate each client comfortably in an atmosphere of dignity and respect. Maximum of two (2) clients to a room regardless of whether a client is a client referred by COUNTY or an existing client of CONTRACTOR referred by another source or self-referred.
4. COUNTY referred clients must attend non-residential drug and alcohol treatment (e.g. Alcoholics Anonymous/Narcotics Anonymous [AA/NA], substance abuse treatment, Recovery Oriented System of Care (ROSC), etc. concurrently. Recovery Residence service providers must notify COUNTY if they have knowledge that a client in their program is failing to attend non-residential drug and alcohol treatment services. COUNTY shall reassess for an appropriate course of action, which may include termination of Recovery Residence service.
5. CONTRACTOR must maintain Policies and Procedures governing staff conduct, client rights, policy on client, client property, and other matters pertaining to house rules affecting the living conditions or privileges of the client. CONTRACTOR shall provide each client with a copy of its policy and procedures. The client must sign a copy of the client rights acknowledging receipt, and a signed copy of the client rights must be given to the client at intake by CONTRACTOR.
6. For non-guaranteed beds, CONTRACTOR shall not bill for any services for a client after that client is absent for two (2) consecutive days from the Recovery Residence.
7. CONTRACTOR must report all discharges, departures, and program violations to COUNTY immediately, but in any event not later than within twenty-four (24) hours.
8. CONTRACTOR shall be required to immediately inform COUNTY upon learning of any allegation of staff misconduct and/or sexual conduct between client and staff, and/or client and client. CONTRACTOR shall respect the rights of clients and staff, conduct appropriate investigations so that facts can be ascertained, ensure that staff be cleared if the allegation is found to be without merit, ensure that offending staff be dealt with appropriately, and that corrective action be taken if necessary to reduce the possibility of future occurrences. CONTRACTOR shall keep COUNTY informed and shall cooperate with COUNTY in the investigation and resolution of the situation.
9. CONTRACTOR shall not require the client to relinquish any part of any government aid while in the program unless reviewed and approved by COUNTY.
10. CONTRACTOR shall provide clients with a full range of services which include, but are not limited to: Individualized Service Plans ("ISP") housing assistance upon discharge; monitored medication distribution; assistance in facilitating medication refills; transportation; crisis management; court advocacy; and other case management services as required. This includes transportation to programming or appointments at the Probation Report and Resource Center ("PRRC"). The ISP will include name of programs to which the client was referred and referral date. ISPS will be provided to COUNTY on a monthly basis when submitting invoices.

11. CONTRACTOR shall provide COUNTY with a discharge plan for each client two (2) weeks before successful discharge from services unless otherwise previously agreed to by COUNTY. A discharge plan includes the reason client is being discharged from the treatment, group sessions completed, areas for improvement, and any linkages to services.
12. CONTRACTOR shall maintain data on all referred clients which will include, but not be limited to, client specific case plan and goals, progress towards those goals, program discharge outcomes and discharge status.

B. Budgeted Service Level:

1. Four (4) guaranteed beds at \$62 per bed per day for a maximum of 1,460 bed days. Additional referrals at \$68 per bed per day, for a maximum of 200 bed days.

C. Location of Service:

1. 1404 N. Lincoln, Santa Maria, CA 93458
2. 607 E. Hermosa St., Santa Maria, CA 93454
3. 1933 Elmwood Dr., Santa Maria, CA 93455

D. Performance Measures:

1. Ninety percent (90%) of client's Individualized Service Plans (ISP) will be completed within one (1) week of entry into the Recovery Residence and a copy sent to the COUNTY.
2. One hundred percent (100%) of clients identified as unemployed will be referred to the PRRC for employment assessment and service referral.
3. At discharge, 75% of clients who are successfully discharged will have secured stable housing, defined as a regular nighttime residence or having a primary nighttime residence that is not a temporary shelter or other place not designed for sleeping, with exit destination documented and provided to COUNTY.
4. Ninety percent (90%) of clients that are expected to be successfully discharged will receive a written discharge plan completed by CONTRACTOR within two (2) weeks before discharge.
5. CONTRACTOR will notify the Probation Department within 24 hours for 100% of clients who abscond housing.
6. CONTRACTOR shall capture data on 100% of clients at time of exit/discharge, to include exit date, exit reason, and number of beds days utilized.

**IV. CONTRACTOR shall provide the following services for shelter beds in Santa Maria to Post Release Community Supervision ("PRCS") and Post Sentence Supervision ("PSS") clients under probation supervision, funded through the Public Safety Realignment Act (AB109) to include:**

A. Service Component:

1. CONTRACTOR shall provide shelter beds for COUNTY pre-approved PRCS and PSS referred clients. Clients shall receive intensive case management, drug testing, and support services for



court (if necessary). Clients shall also have access to on-site laundry facilities and be provided two (2) meals per day, a mailing address, and clothing vouchers.

2. CONTRACTOR shall accept all COUNTY referrals except for referrals of clients who have been previously banned from the facility or those required to register as a sex offender pursuant to the Sex Offender Registration Act (California Penal Code §290 et seq.). While every effort shall be made to accept COUNTY referrals, CONTRACTOR may refuse referrals based on previous history or unsuitability of clients for the communal living environment. CONTRACTOR shall immediately notify COUNTY of any refusal of referrals.
3. CONTRACTOR understands that the goals of the services include the client becoming self-sufficient.
4. CONTRACTOR shall report all discharges, departures, and program violations by/of Client to COUNTY within twenty-four (24) hours.

B. Description of Component:

1. Two meals are included in the daily rate.
2. Repair, maintenance, and cleanliness are critical elements of any shelter. Attention should be given to the health and safety of all residents. The shelter shall meet minimum fire and health standards. Space will be adequate to accommodate each resident comfortably in an atmosphere of dignity and respect.
3. The shelter beds shall meet all applicable California health, safety and fire code standards to include, but not limited to, the requirements under California Health and Safety Code Sections 13113.7 and 17910 - 17995.5.
4. COUNTY referred clients must attend non-residential drug and alcohol treatment (e.g. Alcoholics Anonymous/Narcotics Anonymous [AA/NA], substance abuse treatment, Recovery Oriented System of Care (ROSC), etc.) concurrently. CONTRACTOR shall notify COUNTY of clients who are failing to attend non-residential drug and alcohol treatment services. COUNTY shall reassess for an appropriate course of action, which may include termination of shelter services.
5. CONTRACTOR must maintain Policies and Procedures governing staff conduct, client's rights, client, client property, CONTRACTOR shall provide client with copies of policies and procedures pertaining to house rules affecting the living conditions or privileges of client. Each client must sign a copy of the client rights acknowledging receipt, and a signed copy of the client rights must be given to the client at intake by CONTRACTOR.
6. CONTRACTOR shall not bill for any services for a client after that client is absent for two (2) consecutive days from the shelter.
7. CONTRACTOR must report all discharges, departures, and program violations to COUNTY immediately, but in any event not later than twenty-four (24) hours.
8. CONTRACTOR shall be required to immediately inform COUNTY upon learning of any allegation of staff misconduct and/or sexual conduct between client and staff, and/or client and client. CONTRACTOR shall respect the rights of clients and staff, conduct appropriate investigations so

that facts can be ascertained, ensure that staff be cleared if the allegation is found to be without merit, ensure that offending staff be dealt with appropriately and that corrective action be taken if necessary to reduce the possibility of future occurrences. CONTRACTOR shall keep COUNTY informed and shall cooperate with COUNTY in the investigation and resolution of the situation.

9. CONTRACTOR shall not require the client to relinquish any part of any government aid or benefits while in the program unless reviewed and approved by COUNTY.
10. CONTRACTOR shall provide drug testing and case management for referred clients.
11. CONTRACTOR shall participate in meetings held by COUNTY or COUNTY's designee and (if applicable) cooperate in data collection and provide data as requested by the COUNTY Designated Representative.

C. Budgeted Service Level:

1. Rate is \$68 per day, for a maximum of 250 days.

D. Location of Service:

1. 401(C) W Morrison Ave., Santa Maria, CA 93458

**V. CONTRACTOR shall provide the following Recovery Oriented Systems of Care (ROSC) group services to clients referred by the COUNTY, under Probation Supervision including, Post Release Community Supervision ("PRCS") and Post Sentence Supervision ("PSS") ("realigned clients"), at the Probation Report and Resource Center ("PRRC") in Santa Barbara County.**

A. Service Component:

1. CONTRACTOR shall provide COUNTY referred clients, Recovery Oriented Systems of Care ("ROSC") groups. ROSC are person-centered and self directed support groups, using approaches to care that build on the personal responsibility, strengths, and resilience of clients, families, and communities, to achieve sustained health, wellness, and recovery from alcohol and drug problems. ROSC groups are usually alternatives or in addition to 12-Step meetings that have been established throughout the community. CONTRACTOR shall establish one (1) or more of the following ROSC groups: Self-Management and Recovery Training (SMART) Recovery®, Double Trouble in Recovery (DTR) and/or Psycho-educational drug abuse intervention groups.
2. Services shall be delivered at the Probation Report and Resource Center ("PRRC") location in Santa Maria, or at a location mutually agreed upon by COUNTY and CONTRACTOR.

B. Description of Component:

1. SMART Recovery® is a self-help program for Alcohol and Other Drug Abuse issues established to provide an alternative to Alcoholics Anonymous, Narcotics Anonymous, and other faith-based 12-Step programs. SMART is a Cognitive Behavioral Therapy (CBT) model that is offered in a small group format, supported through peer-driven meetings where clients have the opportunity to learn and refine skills from those who have mastered them in their own

recovery. SMART focuses on recognizing and changing distorted thought patterns in order to change emotions and behaviors.

2. Double Trouble in Recovery (DTR) is designed to meet the needs of clients with co-occurring disorders. Traditional 12-Step models may not provide adequate assistance to clients with co-occurring disorders. DTR fills a gap by customizing the 12-Step for clients with co-occurring disorders to address their client needs, including medication management issues.
3. Psycho-educational drug abuse intervention groups are didactic or lecture and discussion groups covering established Matrix model early recovery and relapse prevention topics. Topics shall focus on the process of recovery, including post-acute withdrawal syndrome (PAWS), relapse prevention planning and skills building.
4. CONTRACTOR shall follow the curriculum and guidelines established by SMART and DTR, as applicable.

C. Budgeted Service Level:

1. CONTRACTOR shall hold groups of any combination of components listed in Section B every week, based on the number of referrals and referred clients' needs. The number of groups and sessions per group will be determined by COUNTY based on the number of referrals.
2. Each session shall be sixty (60) to ninety (90) minutes in length.
3. Budget: \$106 per session, not to exceed a total of 104 sessions.

D. Location of Services

1. Santa Maria Probation Report and Resource Center ("PRRC"), 124 W. Carmen Lane, Santa Maria, CA 93458
2. Santa Barbara Probation and Resource Center ("PRRC"), 4500 Hollister Ave, Santa Barbara, CA 93110
3. Course sessions may be held via a virtual platform upon written approval by COUNTY.

E. Hours of Operation:

1. Monday through Thursday between 8:30 a.m. to 7:30 p.m. and Friday between 8:30 am to 5:00 p.m. Service hours after 5:30 p.m. will be dependent upon program need.

F. Client Referral and Attendance Monitoring:

1. CONTRACTOR shall be responsible for documenting group participation in client files for all attendees and shall also have a group sign-in log that shall be provided to COUNTY for verification of attendance.
2. If CONTRACTOR determines referred client is not appropriate for the services provided under this Agreement, CONTRACTOR shall notify COUNTY within twenty-four (24) hours of that determination. Clients may be dropped or disqualified from services by CONTRACTOR with approval from COUNTY.

**VI. CONTRACTOR shall provide the following enhanced treatment services, related recovery and re-entry services to clients referred by the COUNTY, including those supervised on felony probation at the PRRCs in Santa Barbara County, funded through SB678 to include:**

**A. Service Component:**

1. CONTRACTOR shall provide Moral Reconation Therapy (MRT) as a substance abuse treatment, and Seeking Safety as a trauma-informed treatment intervention, to felony probation clients referred by COUNTY. Client referrals will include standard probation clients under COUNTY supervision through SB678.
2. CONTRACTOR shall ensure RESET, a treatment offered to clients who may relapse, will be offered to clients receiving MRT treatment and to MRT treatment graduates, utilizing the Living in Balance curriculum, an evidence-based program in response to relapse and as relapse prevention.
3. CONTRACTOR shall administer a pre and post survey using the Texas Christian University Criminal Thinking Scales survey (TCU CTS 3) to all clients referred by COUNTY.

**B. Description of Component:**

1. CONTRACTOR shall provide MRT and Seeking Safety treatment to four (4) groups of up to twelve (12) clients per group, each group will have two (2) 90-minute meetings per week for 13 weeks. The groups will receive MRT and Seeking Safety treatment in accordance with the treatment's training and model requirements. The MRT substance abuse treatment intervention will include the use of the relapse prevention workbook and lessons. Seeking Safety Trauma-informed treatment will include the use of relapse prevention workbook in conjunction with trauma informed care workbook. When there are three (3) or more female clients referred for services, CONTRACTOR will provide services in a one (1) female-only group. The group meeting times will be determined by COUNTY.
2. CONTRACTOR shall provide services to a RESET group utilizing the Living in Balance curriculum. The RESET group shall meet one (1) time per week over the course of four (4) to six (6) weeks, depending on the recommendation by CONTRACTOR and agreed upon by COUNTY.
3. CONTRACTOR shall ensure that groups are staffed by a Drug and Alcohol Certified Counselor who is certified in MRT and Seeking Safety.
4. CONTRACTOR shall ensure all counselors stay informed on and implement MRT or other current evidence-based curriculum in providing treatment services. CONTRACTOR shall be certified in MRT facilitation including the completion of a 32-hour MRT training.
5. CONTRACTOR shall provide services in Spanish as needed.
6. CONTRACTOR shall ensure all counselors are trained in and utilize the Motivational Interviewing (MI) technique.
7. CONTRACTOR shall ensure all counselors refer pregnant clients to perinatal specialized services, as clinically indicated.

8. CONTRACTOR shall notify COUNTY prior to making any staffing changes.
9. CONTRACTOR shall cooperate in making available necessary witnesses for court hearings and trials, including staff that have provided treatment to a client referred by COUNTY.

C. Budgeted Service Level:

1. Two (2) Full Time Equivalent (FTE), Drug and Alcohol Certified Counselor.

D. Location of Service:

1. Santa Maria PRRC, 124 W. Carmen Lane, Santa Maria, CA 93458.
2. Santa Barbara Probation and Resource Center ("PRRC"), 4500 Hollister Ave, Santa Barbara, CA 93110
3. Course sessions may be held via virtual platform upon written approval by COUNTY.

E. Hours of Operation:

1. Monday through Thursday between 8:30 a.m. to 7:30 p.m. and Friday between 8:30 a.m. to 5:00 p.m. Service hours after 5:30 p.m. will be dependent upon program need.

F. Treatment Position Title:

1. Drug and Alcohol Certified Counselor.

G. Qualifications of Position:

1. Staff hired to work directly with clients shall have competence and experience in working with clients with substance use disorders and co-occurring disorders, as required by State regulation.

H. Client Referral and Attendance Monitoring:

1. CONTRACTOR shall accept all COUNTY referrals and upon receipt of referral shall enroll the client within two (2) business days.
2. CONTRACTOR shall conduct an individual intake and discharge appointment for each client.
3. The CONTRACTOR shall document group participation in client files for all attendees and shall also have a group sign-in log that shall be provided to COUNTY for verification of attendance.
4. Discharge planning shall be conducted by CONTRACTOR. The discharge plan shall include recommendations for post-discharge; linkages to other services, if appropriate; reason for discharge; and discharge summary. CONTRACTOR will provide COUNTY with a discharge plan for each client two (2) weeks before successful discharge from services unless otherwise previously agreed to by COUNTY. Successful completion of MRT treatment is defined as "Clients that have completed 12 modules of MRT curriculum, 8 modules from the Staying Quit workbook and provide negative UA tests throughout their participation. Successful completion of RESET is defined as "Clients that have completed the number of groups and other recommendations as determined, provide negative UA tests and reintegrate with MRT and/or other programming at the PRRC."

5. CONTRACTOR will provide COUNTY with a discharge summary that includes a reason for discharge, unless otherwise previously agreed to by COUNTY for clients discharged prior to completion of the program.
6. If CONTRACTOR determines referred client is not appropriate for the services provided under this Agreement, CONTRACTOR shall notify COUNTY within twenty-four (24) hours of that determination. Clients may be dropped or disqualified from services by CONTRACTOR with approval from COUNTY.

I. Performance Measures:

1. Eighty-five percent (85%) of Individual intake appointments with clients by CONTRACTOR will occur within one week prior to receipt of referral.
2. Ninety percent (90%) of clients that are expected to be successfully discharged after completing the course will receive a written discharge plan from CONTRACTOR within two (2) weeks before discharge.
3. Ninety-five percent (95%) of clients will complete the Texas Christian University (TCU) Criminal Thinking Scales (TCU CTS 3) survey at or before the first day of attendance (33 Likert questions). TCU CTS 3 is not required if administered concurrently by another provider at PRRC and information provided to CONTRACTOR.
4. Twenty percent (20%) of clients completing the course will show a 20% improvement in overall score on the TCU Criminal Thinking Scales (TCU CTS 3) between pre and post survey.
5. Of those clients that complete an intake, data will be captured on 100% of clients at time of exit/discharge to include all items on Attachment A-4; discharge date, discharge reason, number of absences (number excused and number unexcused), and the number of group sessions completed out of total sessions.

**VII. CONTRACTOR shall provide four (4) fulltime Pretrial Services Navigator positions to provide case management supportive services for clients with acute needs which may include mental health challenges, housing, drug and alcohol issues, or other vulnerabilities, by assisting in the pre-planning for pretrial release from jail, coordinating reentry services to the community upon release, and supporting clients in being successful in the community pending resolution of their criminal matter.**

A. Description of Service Component:

1. CONTRACTOR shall attend initial court hearings on behalf of clients and shall provide information about service coordination to the Court in an effort to facilitate release on pretrial supervision pending criminal proceedings resolution.
2. CONTRACTOR shall connect clients granted supervised pretrial release to mental health services providers, including providing or coordinating transportation to mental health services appointments and/or obtaining medications, as appropriate.
3. CONTRACTOR shall connect IST clients who have misdemeanor diversion cases to mental health services providers, including providing or coordinating transportation to mental health services appointments and / or obtaining medications, as appropriate.

4. CONTRACTOR shall follow up with all of the client's service providers to gather information about services received in order to provide updates at court hearings, as needed, and accompany the client to court.
5. CONTRACTOR shall connect clients granted supervised pretrial release to substance abuse providers, including coordinating calls to the Behavioral Wellness ("BeWell") Access Line and assisting the client with intake and treatment appointments, as appropriate.
6. CONTRACTOR shall connect clients granted supervised pretrial release to housing, including transportation and shall coordinate calls to the BeWell Access Line and assist the client with intake and treatment appointments, as appropriate.
7. CONTRACTOR shall be trained in and utilize Motivational Interviewing techniques.
8. CONTRACTOR will participate in COUNTY staff meetings as requested by COUNTY.
9. CONTRACTOR shall notify COUNTY of any changes to its staff.
10. CONTRACTOR will provide the client and COUNTY with an Individual Service Plan ("ISP") within one (1) week from referral date, unless otherwise previously agreed to by COUNTY. Individual Service Plan entails client's goals, strengths, and linkages to services.

B. Contractor can use these locations to meet clients:

1. Santa Barbara County Probation, 117 E. Carrillo St., Santa Barbara, CA 93101
2. Santa Maria Probation Report and Resource Center ("PRRC"), 124 W. Carmen Lane, Santa Maria, CA 93454.

C. Hours of Service:

1. Monday through Friday 8:30 a.m. through 5:00 p.m.

D. Treatment Position(s) Title:

1. PRETRIAL SERVICE NAVIGATOR

E. Qualifications of Position:

1. CONTRACTOR shall ensure that all staff providing services under this Agreement have experience in a social service with working knowledge of case management systems and planning techniques. CONTRACTOR will also ensure that all staff have experience working with clients and families with mental health and/or legal issues.
2. Bachelor's Degree in a social services field deemed applicable by CONTRACTOR or a high school diploma in combination with work related experience required. Three (3) years of non-profit or related experience is preferable. Considerable oral and written communication skills. Education may be substituted with experience on a year-by-year basis, in consultation with COUNTY.

F. Performance Measures:

1. Ninety (90%) of clients referred will receive a written Individual Service Plan ("ISP") within one (1) week from referral date, unless otherwise previously agreed to by COUNTY.
2. One hundred percent (100%) of clients referred will attend all scheduled Court hearings.
3. Ninety percent (90%) of clients referred will not incur a new crime conviction during the period CONTRACTOR is providing case management services.
4. Ninety percent (90%) of clients that are expected to be discharged from CONTRACTOR'S services will receive a written Individual Service Plan (ISP) one (1) week before discharge. COUNTY to be provided a copy of said plan.
5. Data correlating to these performance measures will be provided to COUNTY on a quarterly basis, beginning September 1, 2025.

**VIII. CONTRACTOR shall provide an array of diversion services to assist persons in overcoming obstacles to obtaining a valid California Driver's License (CDL) upon receipt of referral from COUNTY.**

A. Description of Program:

1. The Santa Barbara County Superior Court ("Court") and the Santa Barbara County Probation Department ("COUNTY") seek to decrease the number of persons appearing in the criminal courts and being convicted of violations of the California Vehicle Code section 14601.1(a)-Driving on a Suspended or Revoked License and section 12500(a)-Driving Without a License. It is the intent of the Court and COUNTY to provide these diversion services in the Court's North County courtrooms, serving Santa Maria and Lompoc.
2. The Court will direct eligible and suitable persons to COUNTY for a diversion program pursuant to California Penal Code section 1001.95. COUNTY will refer persons who remain eligible and suitable for participation to CONTRACTOR for services, as described in this Agreement.
3. CONTRACTOR shall collaborate and communicate routinely with the Court and COUNTY, as described.
4. The program of diversion intends to:
  - a. Reduce the number of court hearings currently held to determine if the referred person has completed the court-ordered requirements or conditions of the diversion program.
  - b. Identify obstacles referred persons have encountered in attempts to obtain a driver's license, provide assistance in overcoming those obstacles, and assist persons in complying with imposed terms and conditions of the diversion program.
  - c. Dismiss the criminal court action against a person if they have complied with the imposed terms and conditions of the diversion program within the established timeframe.

B. Description of CONTRACTOR Services:

1. CONTRACTOR shall meet with clients referred by COUNTY to and identify barriers or challenges through an Intake appointment and subsequent contact with the referred person.
2. CONTRACTOR shall attempt to complete the initial appointment with the referred person within five (5) business days of receipt of the referral from COUNTY.



3. CONTRACTOR shall inform COUNTY by the end of the five (5) business days if they have been unable to contact the referred person.
4. CONTRACTOR shall inform COUNTY within one (1) business day if the referred person has declined services or otherwise has indicated an inability to comply with the program.
5. CONTRACTOR shall inform COUNTY that services are commencing within one (1) business day of the successful completion of the initial appointment.
6. CONTRACTOR shall provide services, support, and assistance to persons referred by COUNTY that can reasonably be expected to help overcome any identified barriers and challenges to obtaining and maintaining a valid CDL. Barriers and challenges include language, financial, or legal issues, or a lack of adequate skills in navigating or understanding various laws, rules, requirements, processes, or systems concerning a CDL.
7. CONTRACTOR shall begin providing services within 15 business days of the successful initial Intake appointment.
8. CONTRACTOR shall assist referred person to navigate the identified barriers, including assisting clients who cannot afford fine(s), with completion and mailing or “e-filing” of Form TR-320/CR-320.
9. CONTRACTOR shall collaborate with identified court personnel, DMV liaison, Child Support Services and Department of Children/Social Services once barriers are identified in order to remove obstacles to ensure referred persons obtain a valid CDL
10. CONTRACTOR shall maintain routine contact with COUNTY as necessary regarding the status of a referred person’s progress and compliance with imposed terms and conditions of the diversion program, or to seek assistance in navigating an issue requiring COUNTY’s involvement. In addition to the initial appointment described above, CONTRACTOR shall contact COUNTY when services have been terminated, either because the referred person successfully complied with the imposed terms and conditions or other reason resulting in unsuccessful termination of services.
11. Inasmuch as the diversion program requires that the Court be notified of a person’s compliance and completion, CONTRACTOR shall submit a written ex-parte report to the Court and COUNTY indicating if the defendant completed the program requirements and/or obtained a valid CDL pursuant to any court order.
12. The ex-parte report shall be submitted to the Court and COUNTY at least two (2) business days prior to any calendared court date on the matter, or as otherwise directed by the Court and COUNTY.
13. In cases of non-compliance, CONTRACTOR shall advise COUNTY in advance of CONTRACTOR submitting the ex-parte report, and COUNTY shall attempt to contact the person and secure compliance, COUNTY will report the results of that attempt to CONTRACTOR and CONTRACTOR shall proceed with submitting the ex-parte report containing the outcome of that attempt.
14. CONTRACTOR shall meet with the Probation Department periodically to review overall contract success and troubleshoot unexpected challenges with delivering services to the target population.
15. CONTRACTOR shall submit Summary Service Worksheet on a monthly basis to COUNTY that includes:
  - a. Date referred/ date enrolled /exit date and / exit status and reason for exit.
  - b. Barriers to obtain a driver’s license.

- c. Any challenges experienced during program participation in removing the identified barrier.

C. Unit of Service per Client Defined and Frequency of Contact:

1. CONTRACTOR may submit invoices for time spent on activities directly related to the provision of services to a referred person when those activities can reasonably be expected to achieve the goals of the program. These include face-to-face and telephonic contact with a referred person, contacting and coordinating with Court and COUNTY staff, preparing reports required by Court and County, completing forms or documents with or on behalf of referred persons, and contacting and communicating with related agencies such as the Department of Motor Vehicles.
2. CONTRACTOR may submit invoices for time spent on activities indirectly related to the provision of services to a referred person when those activities reasonably support direct services. These include completing related administrative tasks and reporting outcome measures, and meeting or communicating with Court or COUNTY staff on program matters not specific to a referred person.
3. CONTRACTOR shall contact referred persons as necessary to achieve program goals and outcomes subject to the limitations in Section D, below.

D. Budgeted Service Level:

1. CONTRACTOR services are limited to a total of three (3) hours per referred person for the duration of that person's participation. This includes time invoiced for direct and indirect service costs as described in Section C, above.
2. CONTRACTOR shall be reimbursed by COUNTY at the rate of \$50.00 per hour for a total amount of \$150.00 per referred person.
3. COUNTY will reimburse CONTRACTOR for services performed and properly invoiced and will prorate the hourly rate to reflect instances where services of less than an hour are performed.
4. The total cost for all services for all referred persons shall not exceed \$50,000. As such, the total amount of hours that can be performed under this agreement cannot exceed 1,000.
5. The maximum number of persons that can be served under this agreement cannot exceed 333.

E. CONTRACTOR can use these locations to meet with clients:

1. Santa Barbara County Probation, 117 E. Carrillo, Santa Barbara, CA 93101
2. Santa Maria Probation Report and Resource Center ("PRRC"), 124 W. Carmen Lane, Santa Maria, CA 93458

F. Hours of Operation:

1. Monday through Thursday during the hours of 8:30 a.m. to 7:30 p.m. and Friday 8:30 a.m. to 5:00 p.m. Service hours after 5:30 p.m. will be dependent on program need.

G. Treatment Position Title:

1. Case Manager

H. Qualifications of Position:

1. CONTRACTOR shall ensure the Case Manager meets the position requirements, including the possession of a Bachelor's degree in Social Work, Psychology, Education, or related field, and a

minimum of one-year work experience in a school or community providing services to at-risk children and/or adults.

2. CONTRACTOR shall ensure the Case Manager has experience working with justice-involved adults or adults with a history of legal barriers or related challenges, and a background in evidence-based practices and experience working with persons from diverse cultural and socioeconomic backgrounds is preferred. CONTRACTOR shall ensure the Case Manager is trained in Motivational Interviewing techniques.
3. CONTRACTOR shall ensure that all staff providing services under this contract are trained in or sufficiently familiar with the program and related services and laws or rules, and who can adequately carry out and accomplish the various tasks associated with successful completion of it.
4. COUNTY anticipates that some referred persons may not speak English proficiently enough to participate in the program. As such, CONTRACTOR will make every effort to provide the services in Spanish or Mixteco as necessary, or to make available persons who can provide interpretation in those languages for persons who are provided the services.

I. Performance Measures:

1. Eighty-five percent (85%) of individual intake appointments with clients shall be conducted by CONTRACTOR within five (5) business days of referral by County of Santa Barbara.
2. Seventy-five percent (75%) of eligible clients who complete an intake will obtain a valid driver's license.
3. Ninety percent (90%) of clients enrolled in CONTRACTOR's program will have a MyDMV online account established within five (5) business days of intake appointment.
4. Seventy-five (75%) of clients enrolled in CONTRACTOR's program for Vehicle Code section §12500 cases, will complete and submit DMV form DL 44 within ten (10) business days of intake appointment.
5. Seventy-five percent (75%) of clients enrolled in CONTRACTOR's program for Vehicle Code section §14601.1(a) cases, will complete and submit DMV form DL 44 within ten (10) business days of suspension period ending.
6. CONTRACTOR will submit an ex-parte report to the Courts and COUNTY on one hundred percent (100%) of clients referred specifying whether the client successfully or unsuccessfully completed program requirements and/or obtained a driver's license by the Court-imposed deadline at least two (2) business days prior to any calendared court hearing.
7. CONTRACTOR will capture data on one hundred percent (100%) of clients referred and provide COUNTY with monthly data containing referred date, enrollment date, barriers to obtaining a driver's license, challenges to removing any identified barriers, form submission date for DMV form DL 44, court hearing date, exit date, Ex-parte report date, exit status, and exit reason via a Service Summary Sheet.

J. Client Referral and Attendance Monitoring:

1. CONTRACTOR shall only serve persons referred by COUNTY pursuant to this agreement.

2. CONTRACTOR shall provide monthly reports in a format approved in advance by COUNTY and delivered to such places and times as directed by COUNTY. These reports shall include the following program activities and outcome measures:
  - a. Names of persons referred by COUNTY to CONTRACTOR in the preceding month.
  - b. Entry and exit information and status at time of termination (successful or not successful) for those persons.
  - c. Identified barriers and challenges experienced by referred persons and ascertained during program participation.
  - d. Any obstacles experienced by CONTRACTOR staff in achieving program goals and in removing barriers and challenges faced by referred persons.
  - e. Any other relevant client information during the agreement deemed necessary by COUNTY that can reasonably be provided by CONTRACTOR.
3. CONTRACTOR shall provide with each monthly invoice a summary of activities performed by all staff persons providing services under this agreement and which correlate to hours coded by them on individual time sheets.

**IX. Holistic Reentry Early Access, and Diversion for You (READY) Pretrial Service Navigator (PSN)** CONTRACTOR shall provide one (1) full-time Holistic Reentry Early Access, and Diversion for You (READY) Pretrial Services Navigator (PSN) position to provide case management supportive services for diversion cases, clients incompetent to stand trial (IST) and clients with acute needs. Acute needs may include mental health challenges, housing, drug and alcohol issues, or other vulnerabilities. The PSN will assist in the client's pre-planning for pretrial release from jail, coordinate reentry services in the community upon release, and support clients to be successful in the community pending resolution of their criminal matter.

**A. Description of Service Component:**

1. CONTRACTOR's READY PSN shall attend initial court hearings on behalf of IST clients and clients with acute needs referred by the Public Defender's Office and shall provide information about service coordination to the Court in an effort to facilitate release on pretrial supervision pending criminal proceedings resolution.
2. READY PSN shall conduct intakes on referred clients within one business day of receiving a referral from the Public Defender's Office.
3. CONTRACTOR's READY PSN shall connect clients who are granted supervised pretrial release to mental health services providers, and shall provide or coordinate transportation to mental health services appointments and/or to obtain medications, as appropriate.
4. CONTRACTOR's READY PSN shall maintain ongoing and regular communication with all of the clients' service providers to gather information about services received in order to provide updates at court hearings, as needed, and accompany the client to court.
5. CONTRACTOR's READY PSN shall connect clients who are granted release to appropriate substance abuse providers, and shall coordinate calls to the Behavioral Wellness (BeWell) Access Line and assist the client with intake and treatment appointments, as appropriate.

6. CONTRACTOR's READY PSN shall connect clients who are released, to housing services and shall provide transportation to housing.
  7. CONTRACTOR's READY PSN shall be trained in and utilize Motivational Interviewing techniques as well as understand the objectives of holistic defense.
  8. CONTRACTOR's READY PSN will participate in READY staff meetings as requested by READY staff or Public Defender.
  9. CONTRACTOR shall notify COUNTY of any staffing changes.
  10. CONTRACTOR will provide the client and COUNTY with an Individual Service Plan ("ISP") within one (1) week from the referral date, unless otherwise previously agreed to by COUNTY. Individual Service Plan entails the client's goals, strengths, and linkages to services.
  11. CONTRACTOR shall track the number of clients engaged in evidence-based programs with a community-based organization, client's racial and ethnic disparities, the average number of jail days of READY clients who engage in at least one evidence-based program spent in jail, number of clients that receive comprehensive treatment and support through Multi-Disciplinary Teams (MDTs) for six months or longer and the number of clients with housing challenges, drug and alcohol issues or other vulnerabilities. CONTRACTOR shall provide this data to COUNTY.
  12. READY PSN shall ensure that all referred clients have a discharge plan at the time of their release from jail.
- B. Location of Services:
1. CONTRACTOR shall provide the location of services where READY PSN staff will provide services.
- C. Hours of Service:
1. Monday through Friday 8:00 a.m. through 5:00 p.m.
- D. Treatment Position(s) Title:
1. READY PRETRIAL SERVICE NAVIGATOR
- E. Qualifications of Position:
1. CONTRACTOR shall ensure that all staff providing services under this Agreement have experience in social services with working knowledge of case management systems and planning techniques. CONTRACTOR will also ensure that all staff have experience working with clients and families with mental health and/or legal issues.
  2. Bachelor's Degree in a social services field deemed applicable by CONTRACTOR or a high school diploma in combination with work-related experience required. Three (3) years of non-profit or related experience is preferable. Considerable oral and written communication skills. Education may be substituted with experience on a year-by-year basis, in consultation with COUNTY.
- F. Performance Measures:

1. READY PSN will ensure at least 90% of referred clients will have a discharge plan at the time of release from jail.
2. 90% of clients will be connected to a minimum of one referred service. (Connected means a warm handoff and assurance that the client has made contact with referred agency or person).
3. READY PSN will conduct intake on 75% of the referred clients within (1) one business day of receiving a referral from the Public Defender's Office.
4. Data correlating to these performance measures will be provided to COUNTY on a monthly basis, with first report expected August 1, 2025.

**X. CONTRACTOR shall provide two (2) full-time Community Services Navigator (CSN) positions to provide case management supportive services to serve to clients supervised on felony probation in Santa Barbara County and who are not on pretrial supervision. The CSNs will work closely with the Discharge Planning Team at the local jails and focus their efforts on the coordination of a client's reentry to the community upon release from jail to establish a warm hand-off and bridge to services that will improve their successful reintegration into the community. The target population may have mental health challenges, lack of housing or housing insecurity, drug and alcohol issues, or other vulnerabilities.**

A. Description of Service Component:

1. CONTRACTOR shall conduct an Individual Service Plan ("ISP") for each client within one (1) week from referral date, or within 72 hours of the client's release from jail, unless otherwise previously agreed to by COUNTY. ISP is a plan tailored to fit the client based on their needs and will mirror the discharge plan created by the Discharge Planning Team at the local jail. The ISP will serve as a roadmap to ensure the discharge plan is implemented. The discharge plan includes goals, strengths, and outlines linkages to services that will assist clients to successfully reintegrate into the community. The ISP should be coordinated with the client's discharge plan and the Probation Department Case Plan.
2. CONTRACTOR shall work with Deputy Probation Officers, Discharge Planning Team at the jail, Enhanced Case Managers at the jail, and Reentry Staff and make suggestions to adjust case management supportive services as appropriate.
3. CONTRACTOR shall connect clients experiencing mental health challenges to mental health service providers, including providing or coordinating transportation to service appointments and/or obtaining medications, as appropriate.
4. CONTRACTOR shall follow up with mental health service provider to gather information about service(s) received to provide updates to assigned probation officer as needed.
5. CONTRACTOR shall connect clients experiencing substance abuse challenges to substance abuse service providers, including coordinating calls to the Behavioral Wellness ("BeWell") Access Line and assisting the individual with intake and treatment appointments, as appropriate.
6. CONTRACTOR shall follow up with the substance abuse service provider to gather information about service(s) received to provide updates to the assigned probation officer, at court hearings, as needed.

7. CONTRACTOR shall connect clients to other service providers as needed and follow up with those service providers to gather information about services received and to provide regular updates to the assigned Deputy Probation Officer.
8. CONTRACTOR shall provide transportation from the County jails, County Departments, or other locations to local facilities, recovery residences, mental health and substance abuse treatment facilities, Probation Report and Resource Centers, or other treatment programs, as appropriate.
9. CONTRACTOR shall connect unhoused clients to housing and work with local housing entities to assist the client in securing more permanent housing, if qualified and appropriate and to ensure the client is enrolled in the Homeless Management Information System (HMIS) database which tracks housing related information pertaining to the client.
10. CONTRACTOR shall be trained in and utilize Motivational Interviewing techniques.
11. CONTRACTOR shall participate in COUNTY staff meetings as requested by COUNTY.
12. CONTRACTOR shall notify COUNTY of any changes to its staff.

H. Performance Measures

1. One hundred (100%) of clients referred will be contacted within one (1) business day of referral.
2. Community Service Navigator will ensure Ninety (90%) of clients referred will receive a written Individual Service Plan ("ISP") within one (1) week from referral date, or within 72 hours of the clients release from jail.
3. No less than Ninety percent (90%) of clients who received an ISP will complete at least one (1) of the identified objectives within ninety (90) days from intake.
4. Data correlating to these performance measures will be provided to COUNTY on a quarterly basis, beginning September 1, 2025.

- XI. CONTRACTOR shall provide four (4) full-time Care Managers (CM) to provide discharge planning services to clients supervised by the Probation Department, including those released on the Pretrial Supervision Program, and to individuals housed in the jails. Clients are assigned to Care Managers (CM) by the Probation Jail Assessor. A major component of discharge planning services focuses on the coordination of services for clients prior to and upon discharge and the preparation of a written document to summarize the reentry plan (discharge plan). Discharge planning services include: coordination of comprehensive health risk screenings and assessments; obtaining consent to access and share any needed medical records with community based providers / health plans; coordination and support of delivery of services by the correctional facility clinical staff; residential program screening; coordination of transportation; assist with entitlements such as Medi-Cal, supplemental and disability Social Security, and veterans' benefits; referrals / linkages with Behavioral Health Services (Behavioral Wellness and Public Health); referrals to and coordination with Collaborative Courts, including, but not limited to, Restorative Court, Veterans' Treatment Court, and Mental Health Diversion; coordination with Deputy Probation Officers who monitor the clients upon release; connecting clients to a Pretrial Services Navigator (section VIII) and/or Community Services Navigator (section XI); and ensuring finalization of a reentry care plan, including warm handoffs to community-based providers.**

A. Description of Service Component:

1. CONTRACTOR shall provide the client and COUNTY with a discharge plan and any forms associated with the plan upon the client's release from jail and shall also provide a copy of the plan to the agencies providing services to the client. The discharge plan must include identified needs in the areas of mental health counseling services, transportation support, substance use disorder treatment, services for the unhoused, social services / housing treatment, basic needs, legal services, medical / healthcare, Cal-AIM linkages, medical eligibility, parenting / family services, Americans with Disabilities Act (ADA), and / or other additional needs. The discharge plan must also include information on services provided while in custody, referrals, dates of appointments, emergency contacts, narrative of what has already been addressed and/or additional information.
2. CONTRACTOR shall complete referrals to appropriate Behavioral Health Services (Behavioral Wellness, County of Santa Barbara Health Department (CHD), County and non-profit agencies directly involved with Cal-AIM linkages, medical service providers at the jails) and collaborate with them to coordinate follow up appointments for services.
3. CONTRACTOR shall manage a caseload of clients assigned by a Probation Jail Assessor; prepare discharge plans; and, prepare narrative and statistical reports regarding clients served and services provided.
4. CONTRACTOR shall maintain a written record of all contacts with clients and discharge plans for all clients.
5. CONTRACTOR shall coordinate transportation for clients to the Probation Department offices and Probation Reporting and Resource Centers, housing, medical / mental health services appointments and/or to obtain medications.
6. CONTRACTOR shall address client's housing needs and coordinate residential program screenings, including with transitional living programs, shelters, recovery residences, and sobering centers.
7. CONTRACTOR shall connect clients to the Behavioral Wellness (Be-Well) Access Line and shall assist the clients with coordination of treatment referrals.
8. CONTRACTOR shall assist clients in obtaining valid government-issued identification.
9. CONTRACTOR shall assist clients in securing supplemental and disability social security income.
10. CONTRACTOR shall be trained in and utilize Motivational Interviewing techniques.
11. CONTRACTOR shall collaborate with County, public and non-profit agencies providing services to clients at the jails, such as contracted medical service providers, County of Santa Barbara Health Department, Behavioral Wellness, and the Public Defender's office, on the discharge plan.
12. CONTRACTOR shall confirm, by following up with both the client and/or service providers, that the client has attended an initial appointment or engaged in a referred service after release.
13. CONTRACTOR shall participate in Multi-Disciplinary Team Meetings with the Santa Barbara County Sheriff's Office (SBSO), the Probation Department, and other County and community partners.
14. CONTRACTOR shall notify COUNTY of any changes to CMs providing services under this agreement.



B. Contractor can use these locations to meet clients:

1. Santa Barbara County Jail (North and South locations) or offices provided by CONTRACTOR.

C. Hours of Service:

1. Daily between 6:00 a.m. and 10:00 p.m.

D. Treatment Position(s) Title:

1. CARE MANAGER

E. Qualifications of Position:

1. CONTRACTOR shall ensure that all CMs providing services under this Agreement have experience in social services with working knowledge of case management systems and planning techniques. CONTRACTOR shall also ensure that all CMs have experience working with individuals and families with mental health and/or legal issues.
2. A Bachelor's Degree in a social services field deemed applicable by CONTRACTOR or a high school diploma in combination with work-related experience is required. Three (3) years of non-profit or related experience and considerable oral and written communications skills is preferred. Education may be substituted with experience on a year-by-year basis, in consultation with COUNTY.
3. CONTRACTOR shall ensure that staff are culturally proficient with the necessary knowledge, skills, attitudes, and beliefs that enable people to work well with, respond effectively to, and be supportive of people in cross-cultural settings. Bilingual and bicultural staff are desirable to ensure the workforce reflects the population served.

F. Performance Measures. CONTRACTOR shall meet or exceed the following performance measures:

1. Ensure no less than 90% of referred clients will have a discharge plan at the time of release from jail.
2. Confirm that no less than 90% of clients attended an initial appointment or engaged in a referred service after release.
3. CMs shall meet with 75% of clients within two (2) business days, but no later than eight (8) business days, of receiving the client assignment.
4. 100% of CONTRACTOR CMs will complete a two-day Motivational Interviewing (MI) training course facilitated by a certified MINT (Motivational Interviewing Network of Trainers) within the first three months of their start date, if not previously certified.
5. 100% of CONTRACTOR CMs will participate in at least one annual MI training or refresher course facilitated by a MINT certified trainer.
6. Data correlating to these performance measures will be provided to COUNTY on a monthly basis, with the first report expected August 1, 2025.

## **XII. OTHER REQUIREMENTS FOR SERVICE DELIVERY STAFF:**

### **A. Criminal Records Check**

1. CONTRACTOR shall ensure that all existing, prospective staff, and volunteers performing services as part of, related to, or in connection with this Agreement whose duties do not require his/her presence at COUNTY locations, shall have a criminal record check. CONTRACTOR shall pay for any and all associated costs of the criminal record check. The criminal record check shall be through one of the local law enforcement agencies and consist of a local law enforcement record check, a California Department of Motor Vehicle check, and a Live Scan submitted to the California Department of Justice (CDOJ). CONTRACTOR shall complete and submit the Staff Records Check form (attached hereto as ATTACHMENT A-1) as appropriate for existing and prospective staff or volunteers to COUNTY within 14 business days of signature or prior to the start of services, whichever is earlier.
2. For CONTRACTOR's existing, prospective staff, and volunteers performing services as part of, related to, or in connection with this Agreement whose duties require his/her physical presence at COUNTY locations, COUNTY will conduct a criminal record check.
3. CONTRACTOR's prospective staff or volunteer may commence services only after the results of the criminal record check has been reported to COUNTY and COUNTY deems the person suitable for work pursuant to this Agreement. Failure by CONTRACTOR to comply with the criminal record check requirements may result in withholding of invoice payments until compliant.
4. CONTRACTOR shall provide written notice within twenty-four (24) hours of CONTRACTOR's knowledge, of any new criminal law violation by staff, employees and/or volunteers.

### **B. CLETS Confidentiality**

1. CONTRACTOR shall certify it has read and is familiar with the contents of Federal Bureau of Investigation (FBI) Security Addendum, the NCIC 200 Operating Manual, the Policy and Reference Manual, the CJIS Security Policy, and Title 28, Code of Federal Regulations, Part 20, and agree to be bound by their provisions (ATTACHMENT A-2) within fourteen (14) business days of signature or prior to the start of services, whichever is earlier.
2. CONTRACTOR shall ensure that each existing staff and prospective staff and volunteers assigned to this Agreement sign the CLETS Private Contractor Management Control Agreement (ATTACHMENT A-3) and provide a copy of the signed CLETS Private Contractor Management Control Agreement to COUNTY within three (3) business days of signature or prior to the start of services, whichever is earlier.
3. Failure by CONTRACTOR to comply with the criminal records check requirements, the FBI Criminal Justice Information Services Security Addendum, and the CLETS Private Contractor Management Control Agreement may result in withholding of invoice payments until compliant.

### **C. Staff Professional Standards:**

1. CONTRACTOR shall warrant that all employees and volunteers under this contract have background, training, work experience, licenses, and supervision necessary for the performance of services in a manner of, and according to the standards observed by, a practitioner of the same profession and in keeping with all Federal, State and County Laws. Upon request, CONTRACTOR shall provide to

COUNTY copies of permits, licenses, certifications or other documents certifying the training and qualifications of all new staff, employees and volunteers performing work under this Agreement. Such documentation shall be provided to COUNTY no later than 30 days after the contracted start date (by July 31, 2025).

2. CONTRACTOR will ensure that staff are culturally proficient with the necessary knowledge, skills, attitudes and beliefs that enable people to work well with, respond effectively to, and be supportive of people in cross cultural settings. Bilingual and bicultural staff are desirable to ensure the workforce reflects the population served.

#### D. Drugs and Alcohol

1. CONTRACTOR shall not allow the use or possession of drugs, including alcohol, in the workplace or facility.

#### E. Incident Reporting

1. CONTRACTOR shall report the following incidents to COUNTY within 24 hours (excluding holidays and weekends) of occurrence while clients are receiving services under this Agreement:
  - a. Physical confrontation between staff and client, between clients, clients and non-staff, between staff and non-staff, and any threats of violence, including self-inflicted violence.
  - b. Any law violation.
  - c. Possession of any illegal drugs, paraphernalia, weapons or other contraband.
  - d. Failure or refusal to participate in or receive services.
  - e. Client discharge or disqualification, exclusion, or termination from receiving services and reasons for said discharge or disqualification.

#### F. Confidentiality

1. CONTRACTOR agrees to maintain the confidentiality of client records and/or client information pursuant to: HIPAA, Title 42 United States Code (U.S.C.) section 290 dd-2; Title 42 Code of Federal Regulations (C.F.R), Part 2; Title 22 California Code of Regulations (Cal. Code Regs.) section 51009; Welfare & Institutions Code (Welf. & Inst. Code) sections 14100.2 and 5328; Health and Safety Code (Health & Saf. Code) sections 11812 and 11845.5; Civil Code sections 56 – 56.37, 1798.80 – 1798.82, and 1798.85; and Penal Code (Pen. Code) sections 11140, 11142 and 13303. Client records and/or information must comply with all appropriate State and Federal requirements. CONTRACTOR shall ensure that no list of persons receiving services under this Agreement is published, disclosed, or used for any purpose except for the direct administration of these services or other uses authorized by law that are not in conflict with requirements for confidentiality contained in the preceding codes.

#### G. Status Report

1. CONTRACTOR shall complete the Services Summary Services Worksheet (ATTACHMENT A-4) to include a complete list of client referrals received, services provided, exits, discharge details, and results of any pre- and post-surveys and other pre- and post-measures as identified in Attachment A-4.

#### H. Aggregate Outcomes

1. CONTRACTOR must be mindful of and work toward the following aggregate outcomes of the PRRC/Re-entry Program, which include; reducing or eliminating anti-social behavior and ideation, as well as reducing or eliminating criminal behavior.

#### I. Meetings

1. CONTRACTOR shall participate in meetings held by COUNTY or COUNTY's designee as related to the PRRC/Re-entry program and (if applicable) cooperate in the data collection for CONTRACTOR's particular component and provide data as requested by the COUNTY program evaluator.
2. CONTRACTOR shall participate in annually held resource fairs organized by local community-based organizations to share information with probation clients about available services in the community
3. CONTRACTOR shall participate in monthly meetings at the Probation Report & Report Center to share information, address issues, and identify opportunities to improve service provision to clients.

#### J. Training

1. CONTRACTOR will ensure all employees maintain a valid First Aid and CPR certification.
2. CONTRACTOR staff performing work under this Agreement shall participate in at least one (1) training session on Evidence-Based Practices (EBPs) and at no cost to COUNTY. Training sessions relevant to EBPs should ideally cover at least one (1) of the eight (8) criminogenic needs that have been identified through research as factors that are predictive of committing crimes. The training session(s) shall be pre-approved by COUNTY. CONTRACTOR shall provide documentation to COUNTY of staff's attendance at the EBP training session(s).
3. CONTRACTOR staff performing work under this agreement shall participate in at least one (1) training per year on Implicit Bias in addition to any training required for the intervention curriculum.

#### K. Fidelity Measures

1. CONTRACTOR shall complete a self-administered assessment of at least one (1) program session within the first three (3) months of the start of the program or intervention. COUNTY shall provide CONTRACTOR with the self-assessment template. The completed assessment shall be submitted to COUNTY by October 31, 2025.
2. CONTRACTOR shall coordinate with a peer organization providing the same, or having experience providing similar services, to complete an assessment of at least one (1) program session within the first six (6) months of the start of the program or intervention. COUNTY shall provide CONTRACTOR with the peer assessment template. The completed peer assessment shall be submitted to COUNTY by December 31, 2025.

3. CONTRACTOR shall coordinate with Probation staff to complete an on-site assessment of at least one (1) program session within the first nine (9) months of the start of the program and intervention. COUNTY shall complete the on-site assessment and provide to CONTRACTOR by March 31, 2026.
- L. CONTRACTOR will be conducting a Day Habilitation (DayHab) program pilot. DayHab is designed to assist the client in acquiring, retaining, and improving self-help, socialization, and adaptive skills necessary to reside successfully in the client's natural environment. The services are often considered peer mentoring. Day Habilitation programs services include but are not limited to; personal skill development in conflict resolution; developing and maintaining interpersonal relationships; daily living skills; referrals to Community Supports housing resources; and, community resources awareness. The CONTRACTOR may submit claims for reimbursement through Cal-AIM for Community Support services, including DayHab. However, hours spent providing services for which the CONTRACTOR receives reimbursement from Cal-AIM shall not be included in the billing under this contract.
- M. CONTRACTOR and COUNTY agree that changes to the agreement including authorizing additional services, amending program staffing requirements, amending service locations, and adding program goals, outcomes, and measures and reallocation of funds between funding sources may be authorized by the Chief Probation Officer or designee in writing and will not constitute an amendment to this agreement. CONTRACTOR and COUNTY agree that line-item budget changes to Attachment B-1 of the Agreement in an amount not to exceed 10% of the stated line-item budgeted amounts for each service may be authorized by the Chief Probation Officer or designee in writing and will not constitute an amendment to this agreement.

ATTACHMENT A-1

CONTRACTOR STAFF (EMPLOYEES/VOLUNTEERS/SUB-CONTRACTORS) RECORD CHECKS

Contractor or Agency Name

Program

Contractor’s Signature

Date

NAME(S) OF PERSON(S)	E – EMPLOYEE	LOCAL RECORD CHECK	CRIMINAL RECORD DECLARATION	LIVESCAN	
	V = VOLUNTEER			Date Sent	Date Received
	S = SUB-CONTRACTOR	Date Completed	Date Signed		

## Attachment A-2



STATE OF CALIFORNIA  
HDC 0012  
(Orig. 02/2009; Rev. 04/2016)

DEPARTMENT OF JUSTICE  
PAGE 1 of 1

### FEDERAL BUREAU OF INVESTIGATION CRIMINAL JUSTICE INFORMATION SERVICES SECURITY ADDENDUM

#### CERTIFICATION

I hereby certify that I am familiar with the contents of (1) the Security Addendum, including its legal authority and purpose; (2) the NCIC Operating Manual; (3) the CJIS Security Policy; and (4) Title 28, Code of Federal Regulations, Part 20, and agree to be bound by their provisions.

I recognize that criminal history record information and related data, by its very nature, is sensitive and has potential for great harm if misused. I acknowledge that access to criminal history record information and related data is therefore limited to the purpose(s) for which a government agency has entered into the contract incorporating this Security Addendum. I understand that misuse of the system by, among other things: accessing it without authorization; accessing it by exceeding authorization; accessing it for an improper purpose; using, disseminating or re-disseminating information received as a result of this contract for a purpose other than that envisioned by the contract, may subject me to administrative and criminal penalties. I understand that accessing the system for an appropriate purpose and then using, disseminating or re-disseminating the information received for another purpose other than execution of the contract also constitutes misuse. I further understand that the occurrence of misuse does not depend upon whether or not I receive additional compensation for such authorized activity. Such exposure for misuse includes, but is not limited to, suspension or loss of employment and prosecution for state and federal crimes.

\_\_\_\_\_  
Printed Name/Signature of Contractor Employee

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name/Signature of Contractor Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Organization and Title of Contractor Representative



STATE OF CALIFORNIA  
HDC 0004B  
(Orig. 11/2005; Rev. 03/2010)

## Attachment A-3

DEPARTMENT OF JUSTICE  
PAGE 1 of 2

### CLETS PRIVATE CONTRACTOR MANAGEMENT CONTROL AGREEMENT

Agreement to allow California Law Enforcement Telecommunications System (CLETS) access by

\_\_\_\_\_  
(Public law enforcement/criminal justice agency)

\_\_\_\_\_  
(ORI)

to

\_\_\_\_\_  
(Private Contractor)

to perform

\_\_\_\_\_  
(Type of service)

services on its behalf.

Access to the CLETS is authorized to public law enforcement and criminal justice agencies (*hereinafter referred to as the CLETS subscribing agency*) only, which may delegate the responsibility of performing the administration of criminal justice functions (e.g., dispatching functions or data processing/information services) in accordance with the Federal Bureau of Investigation's (FBI) Criminal Justice Information Services (CJIS) Security Addendum to a private contractor. The private contractor may access systems or networks that access the CLETS on behalf of the CLETS subscribing agency to accomplish the above-specified service(s). This agreement must be received by the California Department of Justice (CA DOJ) prior to the subscribing agency permitting access to the CLETS. The performance of such delegated services does not convert that agency into a public criminal justice agency, not automatically authorize access to state summary criminal history information. Information from the CLETS is confidential and may be used only for the purpose(s) for which it is authorized. Violation of confidentiality requirements or access authorizations may be subject to disciplinary action or criminal charges.

Pursuant to the policies outlined in the *CLETS Policies, Practices, and Procedures (PPP)* and the Federal Bureau of Investigation's (FBI) *CJIS Security Policy*, it is agreed the CLETS subscribing agency will maintain responsibility for security control as it relates to the CLETS access. Security control is defined as the ability of the CLETS subscribing agency to set, maintain, and enforce:

1. Standards for the selection, supervision, and termination of personnel. This does not grant hiring/firing authority to the CLETS subscribing agency, only the authority to grant CLETS access to personnel who meet these standards and deny it to those who do not.
2. Policies governing the operation of computers, access devices, circuits, hubs, routers, firewalls, and other components that make up and support a telecommunications network and related CA DOJ criminal justice databases used to process, store, or transmit criminal justice information, guaranteeing the priority, integrity, and availability of service needed by the criminal justice community.

Security control includes, but is not limited to, the supervision of applicable equipment, systems design, programming, and operating procedures associated with the development, implementation, and operation of any computerized message-switching or database systems utilized by the served law enforcement agency or agencies. Computer sites must have adequate physical security to protect against any unauthorized viewing or access to computer terminal, access devices, or stored/printed data.





STATE OF CALIFORNIA  
HDC 0004B  
(Orig. 11/2005; Rev. 03/2010)

DEPARTMENT OF JUSTICE  
PAGE 2 of 2

## Attachment A-3

### CLETS PRIVATE CONTRACTOR MANAGEMENT CONTROL AGREEMENT

Additionally, it is the responsibility of the CLETS subscribing agency to ensure that all private contractors receiving information from the CLETS meet the minimum training, certification, and background requirements that are also imposed on the CLETS subscribing agency's staff. The minimum requirements are applicable also to staff having access to record storage areas containing information from the CLETS. The minimum requirements include, but are not limited to:

1. Prior to allowing the CLETS access, train, functionally test, and affirm the proficiency of all the CLETS computer operators to ensure compliance with the CLETS and the FBI's National Crime Information Center (NCIC) policies and regulations, if applicable. Biennially, provide testing and reaffirm the proficiency of all the CLETS operators, if applicable.
2. State and FBI criminal offender record information searches must be conducted prior to allowing access to the CLETS computers, equipment, or information. If the results of the criminal offender record information search reveal a record of any kind, access will not be granted until the CLETS subscribing agency can review the matter to decide if access is appropriate. If a felony conviction of any kind is found, access shall not be granted.
3. Each individual must sign a CLETS Employee/Volunteer Statement form (HDC 0009) prior to operating or having access to CLETS computers, equipment, or information.

In accordance with CLETS/NCIC policies, the CLETS subscribing agency has the responsibility and authority to monitor, audit, and enforce the implementation of this agreement by the private contractor. The private contractor agrees to cooperate with the CLETS subscribing agency in the implementation of this agreement and to accomplish the directives for service under the provisions of this agreement. The CLETS Management Control Agreement (HDC 0004B) shall be updated when the head of either agency changes or immediately upon request from the CA DOJ.

By signing this agreement, the vendors and private contractors certify they have read and are familiar with the contents of (1) the FBI's CJIS Security Addendum, (2) the NCIC 2000 Operating Manual, (3) the FBI's CJIS Security Policy, (4) Title 28, Code of Federal Regulations, Part 20, and (5) the CLETS PPP and agree to be bound by their provisions. Criminal offender record information and related data, by its very nature, is sensitive and has potential for great harm if misused. Access to criminal offender record information and related data is therefore limited to the purpose(s) for which the CLETS subscribing agency has entered into the contract. Misuse of the system by, among other things: accessing it without authorization; accessing it by exceeding authorization; accessing it for an improper purpose; use, dissemination, or secondary dissemination of information received as a result of this contract for a purpose other than that envisioned by the contract, may subject me to administrative and criminal penalties. Accessing the system for an appropriate purpose and then using, disseminating, or secondary dissemination of information received for another purpose other than execution of the contract also constitutes misuse. Such exposure for misuse includes, but is not limited to, suspension or loss of employment and prosecution for state and federal crimes.

\_\_\_\_\_  
Signature (CLETS Subscribing Agency Head)

\_\_\_\_\_  
Signature (Private Contractor Agency Head)

\_\_\_\_\_  
Print Name and Title

\_\_\_\_\_  
Print Name and Title

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date



ATTACHMENT A-4

Good Samaritan Shelter Recovery Residence Santa Maria			Instructions: All exits are to be reported. Provide stable housing information on the Exit Status Explanation field.									
	Client Name	PIN	Entry date	Initial Individualized Service Plan Date	Individualized Service Plan Monthly Update Date	Employment Referral to PRRC (Yes/No)	Discharge Date	Written Discharge Plan Date	Secured Stable Housing (Yes/No)	# of bed days utilized	Exit Status #	Exit Status Explanation
1												
2												
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ATTACHMENT A-4

Good Samaritan Shelter Unlicensed Driver Program Santa Barbara			Instructions: Log all clients along with corresponding activities until ext including absences. All exits are to be reported as being successful or unsuccessful with a corresponding explanation provided.										
	Client Name	PIN	Referred Date	Enrollment Date	Barriers to obtain a driver's license	Challenges to removing any identified barriers	DMV Form DL 44 Submission Date	MyDMV Online Account Setup Date	Court Hearing Date	Exit Date	Exparte report Date	Exit Status	Exit Reason
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## EXHIBIT B

### PAYMENT ARRANGEMENTS

#### Periodic Compensation (with attached Schedule of Fees)

- A. For CONTRACTOR services to be rendered under this Agreement, CONTRACTOR shall be paid a total contract amount, including cost reimbursements, not to exceed **\$1,953,562.00**.
- B. Payment for services and/or reimbursement of costs shall be made upon CONTRACTOR's satisfactory performance, based upon the scope and methodology contained in **EXHIBIT A** and **ATTACHMENT A-1, ATTACHMENT A-2, ATTACHMENT A-3, and ATTACHMENT A-4** as determined by COUNTY. Payment for services and/or reimbursement of costs shall be based upon the costs, expenses, overhead charges and hourly rates for personnel, as defined in **ATTACHMENT B-1** (Schedule of Fees). Invoices submitted for payment that are based upon **ATTACHMENT B-1** must contain sufficient detail to enable an audit of the charges and provide supporting documentation if so specified in **EXHIBIT A, ATTACHMENT A-1, ATTACHMENT A-2, AND ATTACHMENT A-3 and ATTACHMENT A-4**.
- C. Monthly, CONTRACTOR shall submit to the COUNTY DESIGNATED REPRESENTATIVE an invoice or certified claim on the County Treasury for the service performed over the period specified. These invoices or certified claims must cite the assigned Board Contract Number. COUNTY DESIGNATED REPRESENTATIVE shall evaluate the quality of the service performed and if found to be satisfactory and within the cost basis of **ATTACHMENT B-1** shall initiate payment processing. COUNTY shall pay invoices or claims for satisfactory work within 30 days of receipt of correct and complete invoices or claims from CONTRACTOR.
- D. COUNTY's failure to discover or object to any unsatisfactory work or billings prior to payment will not constitute a waiver of COUNTY's right to require CONTRACTOR to correct such work or billings or seek any other legal remedy.
- E. CONTRACTOR MONTHLY INVOICING REQUIREMENTS

- 1. Invoice Format

Monthly invoices shall be in a COUNTY pre-approved format. The invoice shall list costs by staff position (including total hours by position) and operating expense and equipment costs consistent with the line items on the attached ATTACHMENT B-1. All costs claimed by CONTRACTOR for reimbursement by COUNTY shall be identified in the specific format required by COUNTY.

- 2. Invoice Linkage to ATTACHMENT B-1 Budget Positions

Any invoiced costs for staff positions or equipment costs not listed in ATTACHMENT B-1 of this Agreement will not be reimbursed by the COUNTY unless approved in advance by the COUNTY.

- 3. Invoice Timely Submission

CONTRACTOR shall submit monthly invoices by the tenth of each subsequent month to the COUNTY DESIGNATED REPRESENTATIVE (i.e. representative listed in paragraph 2, Notices, of the main body of this Agreement).

- 4. Invoice Signature

Invoices shall be signed and dated by an authorized CONTRACTOR's Designated Representative, as well as, identifying the name and title of the CONTRACTOR's Designated Representative preparing the invoice.

5. Client Monthly Status Report Format

Client Monthly Status Report shall be in a COUNTY pre-approved format and shall list client first and last names, PIN, date of referral, date of enrollment, number of individual/group sessions attended, cumulative monthly attendance, date of discharge, exit status, and comments. Client Monthly Status Report shall be provided to COUNTY with each monthly invoice. **IMPORTANT: Monthly invoices will not be considered valid until copies of all required Client Monthly Status Reports are received by the COUNTY.**

6. Copies of Payroll Ledgers, Timecards, and Group/Individual Sign-In Logs

Copies of payroll ledgers and timecards for the invoice service period for each CONTRACTOR's Designated Representative directly claimed on the invoice, as well as group/individual sign-in logs, shall be attached to the invoice. CONTRACTOR shall be notified if any invoice is missing copies of required payroll ledgers, timecards, and group/individual sign-in logs. **IMPORTANT: Monthly invoices will not be considered valid until copies of all required payroll ledgers, timecards, and group/individual sign-in logs are received by the COUNTY.**

7. Administrative/Overhead Costs

Allocated Administrative/Overhead costs shall not be reimbursable and shall not be claimed unless such costs are identified and budgeted in ATTACHMENT B-1 of this Agreement.

8. Administrative/Overhead Documentation

Annually, COUNTY may require the CONTRACTOR to submit written documentation to support the calculation of the set percentage and basis used to allocate administrative/overhead costs for the fiscal year in question, as well as, identifying all administrative/overhead costs by line item and by staff position for salaries.

9. Board of Directors List

To the first monthly invoice submitted under this Agreement, the CONTRACTOR shall attach a list of the CONTRACTOR's Board of Directors including addresses, phone numbers and titles of officers who are members of the Board. **IMPORTANT: No invoice shall be considered valid until a copy of this list of the Board of Directors is received by the COUNTY.**

E. OTHER FINANCIAL REQUIREMENTS:

1. CPA Prepared Financial Audit Report

CONTRACTOR shall provide a copy of the most recent CONTRACTOR financial audit report and related management letter (prepared by a Certified Public Accountant) to the County along with the first monthly invoice under this Agreement and annually thereafter with the same calendar month invoice if this Agreement covers multiple years. The submission of the aforementioned audit report and management letter shall be a condition precedent for payment for each year covered by this Agreement.

## 2. Delivery of Service Commitment

CONTRACTOR is expected to deliver the level of services (by fiscal year) as specified on the attached ATTACHMENT B-1. CONTRACTOR understands and acknowledges that the failure to timely expend funds for any given fiscal year of this Agreement may jeopardize the ability to meet performance measures or legal requirements and may raise questions about the need for services and viability of providing funds for these services.

## 3. Fiscal Records

Contractor shall maintain adequate fiscal and project books, records, documents, and other evidence pertinent to the CONTRACTOR's performance of the Agreement in accordance with generally accepted accounting principles. Adequate supporting documentation shall be maintained in such detail so as to permit tracing transactions from support documentation to the accounting record to the financial reports and billings. CONTRACTOR shall keep such records pursuant to this Agreement as would be kept by a reasonably prudent practitioner of CONTRACTOR's profession and as required by law and shall maintain such records for the greater of four (4) years following the termination of this Agreement or as otherwise stated by law and shall be subject to examination and audit by authorized State or COUNTY representatives at any time during CONTRACTOR's regular business hours upon reasonable notice.

## 4. Inspection of Records

Contractor shall make sure books, records, documents and other evidence is available to the COUNTY, or its Designated Representative, during the term of the Agreement or final audit, and for four (4) years after the termination of this Agreement or as otherwise required by law, whichever is later, and provide suitable facilities for access, monitoring, inspection, and copying thereof.

## 5. Access to Staff and Facilities

Contractor shall permit COUNTY, or its Designated Representative, to have access to CONTRACTOR's staff and facilities wherever CONTRACTOR has been or is performing or providing services under this Agreement for inspection or monitoring by COUNTY.

## ATTACHMENT B-1 SCHEDULE OF FEES

**Agency Name:** Good Samaritan Shelter  
**Agreement Amount:** \$ 1,953,562.00  
**Agreement Term:** July 1, 2025 to June 30, 2026

PROGRAM COMPONENT	FY 2025-26 Rate	FY 2025-26 Hours/Days	FY 2025-26 Budget
<b>AB109 BUDGET</b>			
<b>TREATMENT SERVICES</b>			
<b><u>SALARIES AND BENEFITS</u></b>			
Counselor (20 Hours Per Week)	\$ 30.45	1,040	\$ 31,668.00
Counselor (20 Hours Per Week)	\$ 30.45	1,040	\$ 31,668.00
Counselor (20 Hours Per Week)	\$ 36.00	1,040	\$ 37,440.00
Counselor (20 Hours Per Week)	\$ 30.45	1,040	\$ 31,668.00
Program Manager (40 Hours Per Week)	\$ 38.50	2,080	\$ 80,080.00
TOTAL SALARIES:			\$ 212,524.00
PAYROLL TAXES (PT) AND BENEFITS @ 31%			\$ 65,882.00
<b>TOTAL SALARIES, PAYROLL TAXES (PT) AND BENEFITS:</b>			<b>\$ 278,406.00</b>
<b><u>OPERATING COSTS</u></b>			
Office Expense (Supplies, Computers and Printing)			\$ 5,308.00
ETO Other Software			\$ 2,700.00
Consultants (IT Other)			\$ 1,800.00
Education/Training			\$ 1,500.00
Graduation Events			\$ 2,500.00
Travel + Mileage (Reimbursable @ IRS' Approved Rate)			\$ 1,600.00
Communication (Office/Cell Phones)			\$ 2,400.00
<b>TOTAL OPERATING COSTS:</b>			<b>\$ 17,808.00</b>
<b>ADMINISTRATIVE OVERHEAD (12.7% of Salaries, PT and Benefits Only)</b>			<b>\$ 35,358.00</b>
<b>TOTAL TREATMENT SERVICES AMOUNT NOT TO EXCEED:</b>			<b>\$ 331,572.00</b>
<b>SOBER LIVING HOUSING</b>			
<b><u>SHELTER SERVICES - LOMPOC</u></b>			
2 Guaranteed Beds @ \$62 Per Bed Per Day (Maximum of 730 Bed Days)	\$ 62.00	730	\$ 45,260.00
Daily Rate For Additional Beds @ \$68 Per Bed Per Day (Maximum of 150 Bed Days)	\$ 68.00	150	\$ 10,200.00
<b>TOTAL SHELTER SERVICES - LOMPOC:</b>			<b>\$ 55,460.00</b>
<b><u>RECOVERY RESIDENCE - SANTA MARIA</u></b>			
4 Guaranteed Beds @ \$62 Per Bed Per Day (Maximum of 1,460 Bed Days)	\$ 62.00	1,460	\$ 90,520.00
Daily Rate For Additional Beds @ \$68 Per Bed Per Day (Maximum of 200 Bed Days)	\$ 68.00	200	\$ 13,600.00
<b>TOTAL RECOVERY RESIDENCE - SANTA MARIA:</b>			<b>\$ 104,120.00</b>
<b><u>SHELTER SERVICES - SANTA MARIA</u></b>			
Daily Rate @ \$68 (Maximum of 250 Days)	\$ 68.00	250	\$ 17,000.00
<b>TOTAL SHELTER SERVICES - SANTA MARIA:</b>			<b>\$ 17,000.00</b>
<b>TOTAL SOBER LIVING HOUSING AMOUNT NOT TO EXCEED:</b>			<b>\$ 176,580.00</b>
<b>ROSC GROUP</b>			
Rate @ \$106 Per Session (60-90 minutes Per Session; Maximum of 104 Sessions)	\$ 106.00	104	\$ 11,024.00
<b>TOTAL ROSC GROUP AMOUNT NOT TO EXCEED:</b>			<b>\$ 11,024.00</b>
<b>PRETRIAL SERVICES NAVIGATORS (PSN)</b>			
<b><u>SALARIES AND BENEFITS</u></b>			
Pretrial Services Navigator North County (40 Hours Per Week)	\$ 29.40	2,080	\$ 61,152.00
Pretrial Services Navigator North County (40 Hours Per Week)	\$ 29.40	2,080	\$ 61,152.00
Pretrial Services Navigator South County (40 Hours Per Week)	\$ 30.45	2,080	\$ 63,336.00
Pretrial Services Navigator Manager (40 Hours Per Week)	\$ 37.80	2,080	\$ 78,624.00

## ATTACHMENT B-1

## SCHEDULE OF FEES

PROGRAM COMPONENT	FY 2025-26 Rate	FY 2025-26 Hours/Days	FY 2025-26 Budget
Program Supervisor (1 Hour Per Week)	\$ 55.00	52	\$ 2,860.00
<b>TOTAL SALARIES:</b>			\$ 267,124.00
PAYROLL TAXES AND BENEFITS @ 28%			\$ 74,795.00
<b>TOTAL SALARIES, PAYROLL TAXES (PT) AND BENEFITS:</b>			\$ 341,919.00
<b>OPERATING COSTS</b>			
Vehicle Expense (Lease, Gas and Insurance For 3 Vehicles)			\$ 33,600.00
General Program Supplies			\$ 1,250.00
Contracted Services (IT, Background, Miscellaneous)			\$ 3,000.00
Education/Training			\$ 1,000.00
Program Supplies Computers			\$ 1,750.00
Office Expense (Supplies, Software, Printing and ETO)			\$ 3,000.00
Communication (Office/Cell Phones + Internet)			\$ 4,380.00
<b>TOTAL OPERATING COSTS:</b>			\$ 47,980.00
<b>ADMINISTRATIVE OVERHEAD (12.7% of Salaries, PT and Benefits Only)</b>			\$ 43,424.00
<b>TOTAL PRETRIAL SERVICES NAVIGATORS (PSN) AMOUNT NOT TO EXCEED:</b>			\$ 433,323.00
<b>TOTAL AB109 BUDGET NOT TO EXCEED:</b>			\$ 952,499.00
<b>SB678 BUDGET</b>			
<b>TREATMENT SERVICES</b>			
<b>SALARIES AND BENEFITS</b>			
Counselor (20 Hours Per Week)	\$ 30.45	1,040	\$ 31,668.00
Counselor (20 Hours Per Week)	\$ 30.45	1,040	\$ 31,668.00
Counselor (20 Hours Per Week)	\$ 30.45	1,040	\$ 31,668.00
Counselor (20 Hours Per Week -- Open in SB)	\$ 32.00	1,040	\$ 33,280.00
<b>TOTAL SALARIES:</b>			\$ 128,284.00
PAYROLL TAXES AND BENEFITS @ 31%			\$ 39,768.00
<b>TOTAL SALARIES, PAYROLL TAXES AND BENEFITS:</b>			\$ 168,052.00
<b>OPERATING COSTS</b>			
Office Expense (Supplies, Computers and Printing)			\$ 2,608.00
ETO Other Software			\$ 1,800.00
Consultants (IT Other)			\$ 1,800.00
Education/Training			\$ 1,000.00
Graduation Events			\$ 1,500.00
Travel + Mileage (Reimbursable @ IRS' Approved Rate)			\$ 800.00
Communication (Office/Cell Phones)			\$ 1,200.00
<b>TOTAL OPERATING COSTS:</b>			\$ 10,708.00
<b>ADMINISTRATIVE OVERHEAD (12.7% of Salaries, PT and Benefits Only)</b>			\$ 21,343.00
<b>TOTAL TREATMENT SERVICES AMOUNT NOT TO EXCEED:</b>			\$ 200,103.00
<b>TOTAL SB678 BUDGET NOT TO EXCEED:</b>			\$ 200,103.00
<b>JAG BYRNE GRANT BUDGET</b>			
<b>PRETRIAL SERVICES READY NAVIGATOR</b>			
<b>SALARIES AND BENEFITS</b>			
Pretrial Services READY Navigator (40 Hours Per Week)	\$ 29.40	2,080	\$ 61,152.00
<b>TOTAL SALARIES:</b>			\$ 61,152.00
PAYROLL TAXES AND BENEFITS @ 28%			\$ 17,123.00
<b>TOTAL SALARIES, PAYROLL TAXES AND BENEFITS:</b>			\$ 78,275.00
<b>OPERATING COSTS</b>			
Vehicle Expense (Lease, Gas and Insurance For 1 Vehicle)			\$ 10,900.00
General Program Supplies			\$ 750.00
Contracted Services (IT, Background, Miscellaneous)			\$ 700.00
Education/Training			\$ 500.00
Program Supplies Computers			\$ 750.00
Office Expense (Supplies, Software and Printing)			\$ 1,000.00
Communication (Office/Cell Phones + Internet)			\$ 1,680.00
<b>TOTAL OPERATING COSTS:</b>			\$ 16,280.00

## ATTACHMENT B-1



## SCHEDULE OF FEES

PROGRAM COMPONENT	FY 2025-26 Rate	FY 2025-26 Hours/Days	FY 2025-26 Budget
<b>ADMINISTRATIVE OVERHEAD (12.7% of Salaries, PT and Benefits Only)</b>			\$ 9,941.00
<b>TOTAL PRETRIAL SERVICES READY NAVIGATOR AMOUNT NOT TO EXCEED:</b>			\$ 104,496.00
<b>TOTAL JAG BYRNE GRANT BUDGET NOT TO EXCEED:</b>			\$ 104,496.00
<b>GENERAL FUND BUDGET</b>			
<b>UNLICENSED DRIVER DIVERSION PROGRAM</b>			
Rate @ \$50 Per Hour (3 Hours Maximum Per Client; 333 Maximum Number of Clients)	\$ 50.00	1,000	\$ 50,000.00
<b>TOTAL UNLICENSED DRIVER DIVERSION PROGRAM AMOUNT NOT TO EXCEED:</b>			\$ 50,000.00
<b>COMMUNITY SERVICES NAVIGATORS</b>			
<b><u>SALARIES AND BENEFITS</u></b>			
Community Services Navigator North County (40 Hours Per Week)	\$ 29.40	2,080	\$ 61,152.00
Community Services Navigator North County (40 Hours Per Week)	\$ 29.40	2,080	\$ 61,152.00
Program Supervisor (2 Hours Per Week)	\$ 55.00	104	\$ 5,720.00
<b>TOTAL SALARIES:</b>			\$ 128,024.00
<b>PAYROLL TAXES AND BENEFITS @ 28%</b>			\$ 35,847.00
<b>TOTAL SALARIES, PAYROLL TAXES AND BENEFITS:</b>			\$ 163,871.00
<b><u>OPERATING COSTS</u></b>			
Vehicle Expense (Lease, Gas and Insurance For 2 Vehicles)			\$ 22,400.00
General Program Supplies			\$ 1,000.00
Contracted Services (IT, Background, Miscellaneous)			\$ 1,000.00
Education/Training			\$ 500.00
Program Supplies Computers			\$ 1,500.00
Office Expense (Supplies, Software and ETO)			\$ 2,500.00
Communication (Office/Cell Phones + Internet)			\$ 2,580.00
<b>TOTAL OPERATING COSTS:</b>			\$ 31,480.00
<b>ADMINISTRATIVE OVERHEAD (12.7% of Salaries, PT and Benefits Only)</b>			\$ 20,812.00
<b>TOTAL COMMUNITY SERVICES NAVIGATORS AMOUNT NOT TO EXCEED:</b>			\$ 216,163.00
<b>CARE MANAGERS</b>			
<b><u>SALARIES AND BENEFITS</u></b>			
Care Manager (40 Hours Per Week)	\$ 33.99	2,080	\$ 70,699.00
Care Manager (40 Hours Per Week)	\$ 33.99	2,080	\$ 70,699.00
Care Manager (40 Hours Per Week)	\$ 33.99	2,080	\$ 70,699.00
Care Manager (40 Hours Per Week)	\$ 33.99	2,080	\$ 70,699.00
Program Supervisor (2 Hours Per Week)	\$ 55.00	104	\$ 5,720.00
<b>TOTAL SALARIES:</b>			\$ 288,516.00
<b>PAYROLL TAXES AND BENEFITS @ 28%</b>			\$ 80,784.00
<b>TOTAL SALARIES, PAYROLL TAXES (PT) AND BENEFITS:</b>			\$ 369,300.00
<b><u>OPERATING COSTS</u></b>			
Staff Training, Background and Hiring Costs			\$ 1,500.00
Contracted Services (IT, Background, Miscellaneous)			\$ 1,000.00
Education/Training			\$ 500.00
Program Supplies Computers			\$ 1,500.00
Office Expense (General Program Supplies, Software and ETO)			\$ 7,200.00
Communication (Office/Cell Phones + Internet)			\$ 2,400.00
<b>TOTAL OPERATING COSTS:</b>			\$ 14,100.00
<b>ADMINISTRATIVE OVERHEAD (12.7% of Salaries, PT and Benefits Only)</b>			\$ 46,901.00
<b>TOTAL CARE MANAGERS AMOUNT NOT TO EXCEED:</b>			\$ 430,301.00
<b>TOTAL GENERAL FUND BUDGET NOT TO EXCEED:</b>			\$ 696,464.00
<b>TOTAL CONTRACT AMOUNT NOT TO EXCEED:</b>			\$ 1,953,562.00

**EXHIBIT C**

**Indemnification and Insurance Requirements**  
**(For contracts involving the care/supervision of children, seniors or vulnerable persons)**

**INDEMNIFICATION**

CONTRACTOR agrees to indemnify, defend (with counsel reasonably approved by COUNTY) and hold harmless COUNTY and its officers, officials, employees, agents and volunteers from and against any and all claims, actions, losses, damages, judgments and/or liabilities arising out of this Agreement from any cause whatsoever, including the acts, errors or omissions of any person or entity and for any costs or expenses (including but not limited to attorneys' fees) incurred by COUNTY on account of any claim except where such indemnification is prohibited by law. CONTRACTOR'S indemnification obligation applies to COUNTY'S active as well as passive negligence but does not apply to COUNTY'S sole negligence or willful misconduct.

**NOTIFICATION OF ACCIDENTS AND SURVIVAL OF INDEMNIFICATION PROVISIONS**

CONTRACTOR shall notify COUNTY immediately in the event of any accident or injury arising out of or in connection with this Agreement. The indemnification provisions in this Agreement shall survive any expiration or termination of this Agreement.

**INSURANCE**

CONTRACTOR shall procure and maintain for the duration of this Agreement insurance against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder and the results of that work by the CONTRACTOR, its agents, representatives, employees or subcontractors.

**A. Minimum Scope of Insurance**

Coverage shall be at least as broad as:

1. **Commercial General Liability (CGL):** Insurance Services Office (ISO) Form CG 00 01 covering CGL on an "occurrence" basis, including products-completed operations, personal & advertising injury, with limits no less than \$1,000,000 per occurrence and \$2,000,000 in the aggregate.
2. **Automobile Liability:** Insurance Services Office Form Number CA 0001 covering, Code 1 (any auto), or if CONTRACTOR has no owned autos, Code 8 (hired) and 9 (non-owned), with limit no less than \$1,000,000 per accident for bodily injury and property damage.
3. **Workers' Compensation:** Insurance as required by the State of California, with Statutory Limits, and Employer's Liability Insurance with limit of no less than \$1,000,000 per accident for bodily injury or disease. ***(Not required if CONTRACTOR provides written verification that it has no employees)***
4. **Professional Liability:** (Errors and Omissions) Insurance appropriate to the CONTRACTOR'S profession, with limit no less than \$2,000,000 per occurrence or claim, \$2,000,000 aggregate.
5. **Sexual Misconduct Liability:** Insurance covering actual or alleged claims for sexual misconduct and/or molestation with limits of not less than \$2 million per claim and \$2 million aggregate, and claims for negligent employment, investigation, supervision, training or retention of, or failure to report to proper authorities, a person(s) who committed any act of abuse, molestation, harassment, mistreatment or maltreatment of a sexual nature.

If the CONTRACTOR maintains broader coverage and/or higher limits than the minimums shown above, the COUNTY requires and shall be entitled to the broader coverage and/or the higher limits maintained by the CONTRACTOR. Any available insurance proceeds in excess of the specified minimum limits of insurance and coverage shall be available to the COUNTY.

#### B. Other Insurance Provisions

The insurance policies are to contain, or be endorsed to contain, the following provisions:

1. **Additional Insured** – COUNTY, its officers, officials, employees, agents and volunteers are to be covered as additional insureds on the CGL policy with respect to liability arising out of work or operations performed by or on behalf of the CONTRACTOR including materials, parts, or equipment furnished in connection with such work or operations. General liability coverage can be provided in the form of an endorsement to the CONTRACTOR'S insurance at least as broad as ISO Form ISO Form CG 20 10 11 85 or both CG 20 10, CG 20 26, CG 20 33, or CG 20 38; and CG 20 37 forms if later revisions used).
2. **Primary Coverage** – For any claims related to this contract, the CONTRACTOR'S insurance coverage shall be primary insurance primary coverage at least as broad as ISO CG 20 01 04 13 as respects the COUNTY, its officers, officials, employees, and volunteers. Any insurance or self-insurance maintained by the COUNTY, its officers, officials, employees, or volunteers shall be excess of the CONTRACTOR'S insurance and shall not contribute with it.
3. **Notice of Cancellation** – Each insurance policy required above shall provide that coverage shall not be canceled, except with notice to the COUNTY.
4. **Waiver of Subrogation Rights** – CONTRACTOR hereby grants to COUNTY a waiver of any right to subrogation which any insurer of said CONTRACTOR may acquire against the COUNTY by virtue of the payment of any loss under such insurance. CONTRACTOR agrees to obtain any endorsement that may be necessary to effect this waiver of subrogation, but this provision applies regardless of whether or not the COUNTY has received a waiver of subrogation endorsement from the insurer.
5. **Deductibles and Self-Insured Retention** – Any deductibles or self-insured retentions must be declared to and approved by the COUNTY. The COUNTY may require the CONTRACTOR to purchase coverage with a lower deductible or retention or provide proof of ability to pay losses and related investigations, claim administration, and defense expenses within the retention.
6. **Acceptability of Insurers** – Unless otherwise approved by Risk Management, insurance shall be written by insurers authorized to do business in the State of California and with a minimum A.M. Best's Insurance Guide rating of "A- VII".
7. **Verification of Coverage** – CONTRACTOR shall furnish the COUNTY with proof of insurance, original certificates and amendatory endorsements as required by this Agreement. The proof of insurance, certificates and endorsements are to be received and approved by the COUNTY before work commences. However, failure to obtain the required documents prior to the work beginning shall not waive the CONTRACTOR'S obligation to provide them. The CONTRACTOR shall furnish evidence of renewal of coverage throughout the term of the Agreement. The COUNTY reserves the right to require complete, certified copies of all required insurance policies, including endorsements required by these specifications, at any time.
8. **Failure to Procure Coverage** – In the event that any policy of insurance required under this Agreement does not comply with the requirements, is not procured, or is canceled and not replaced, COUNTY has the right but not the obligation or duty to terminate the Agreement. Maintenance of required insurance coverage is a material element of the Agreement and failure to maintain or renew such

coverage or to provide evidence of renewal may be treated by COUNTY as a material breach of contract.

9. **Subcontractors** – CONTRACTOR shall require and verify that all subcontractors maintain insurance meeting all the requirements stated herein, and CONTRACTOR shall ensure that COUNTY is an additional insured on insurance required from subcontractors.
10. **Claims Made Policies** – If any of the required policies provide coverage on a claims-made basis:
  - i. The Retroactive Date must be shown and must be before the date of the contract or the beginning of contract work.
  - ii. Insurance must be maintained and evidence of insurance must be provided for at least five (5) years after completion of contract work.
  - iii. If coverage is canceled or non-renewed, and not replaced with another claims-made policy form with a Retroactive Date prior to the contract effective date, the CONTRACTOR must purchase “extended reporting” coverage for a minimum of five (5) years after completion of contract work.
11. **Special Risks or Circumstances** – COUNTY reserves the right to modify these requirements, including limits, based on the nature of the risk, prior experience, insurer, coverage, or other special circumstances.

Any change requiring additional types of insurance coverage or higher coverage limits must be made by amendment to this Agreement. CONTRACTOR agrees to execute any such amendment within thirty (30) days of receipt.

Any failure, actual or alleged, on the part of COUNTY to monitor or enforce compliance with any of the insurance and indemnification requirements will not be deemed as a waiver of any rights on the part of COUNTY.

## EXHIBIT D

### HIPAA BUSINESS ASSOCIATE AGREEMENT (BAA)

This Business Associate Agreement (“BAA”) supplements and is made a part of the Agreement between COUNTY (referred to herein as “Covered Entity”) and CONTRACTOR (referred to herein as “Business Associate”).

#### RECITALS

Covered Entity wishes to disclose certain information to Business Associate pursuant to the terms of the Agreement, some of which may constitute Protected Health Information (“PHI”) (defined below).

Covered Entity and Business Associate intend to protect the privacy and provide for the security of PHI disclosed to Business Associate pursuant to the Agreement in compliance with the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 (“HIPAA”), the Health Information Technology for Economic and Clinical Health Act, Public Law 111-005 (“HITECH Act”), and 45 CFR Parts 160 and 164, Subpart C (the “Security Rule”), Subpart D (the “Data Breach Notification Rule”) and Subpart E (the “Privacy Rule”) (collectively, the “HIPAA Regulations”).

As part of the HIPAA Regulations, the Privacy Rule and the Security Rule (defined below) require Covered Entity to enter into a contract containing specific requirements with Business Associate prior to the disclosure of PHI, as set forth in, but not limited to, Title 45, Sections 164.314(a), 164.502(e) and 164.504(e) of the Code of Federal Regulations (C.F.R.) and contained in this BAA.

In consideration of the mutual promises below and the exchange of information pursuant to this BAA, the parties agree as follows:

#### A. Definitions

1. **Breach** shall have the meaning given to such term under the HITECH Act [42 U.S.C. Section 17921].
2. **Business Associate** shall have the meaning given to such term under the Privacy Rule, the Security Rule, and the HITECH Act, including but not limited to, 42 U.S.C. Section 17938 and 45 C.F.R. Section 160.103.
3. **Covered Entity** shall have the meaning given to such term under the Privacy Rule and the Security Rule, including, but not limited to, 45 C.F.R. Section 160.103.
4. **Data Aggregation** shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.501.
5. **Designated Record Set** shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.501.
6. **Electronic Protected Health Information** means Protected Health Information that is maintained in or transmitted by electronic media.
7. **Electronic Health Record** shall have the meaning given to such term in the HITECH Act, including, but not limited to, 42 U.S.C. Section 17921.
8. **Health Care Operations** shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.501.
9. **Privacy Rule** shall mean the HIPAA Regulation that is codified at 45 C.F.R. Parts 160 and 164, Subparts A and E.
10. **Protected Health Information or PHI** means any information, whether oral or recorded in any form or medium: (i) that relates to the past, present or future physical or mental condition of an client; the provision of health care to an client; or the past, present or future payment for the provision of health care to an client; and (ii) that identifies the client or with respect to which there is a reasonable basis to believe the information can be used to identify the client, and shall have the meaning given to such term

under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.501. Protected Health Information includes Electronic Protected Health Information [45 C.F.R. Sections 160.103, 164.501].

11. **Protected Information** shall mean PHI provided by Covered Entity to Business Associate or created or received by Business Associate on Covered Entity's behalf.
  12. **Security Rule** shall mean the HIPAA Regulation that is codified at 45 C.F.R. Parts 160 and 164, Subparts A and C.
  13. **Unsecured PHI** shall have the meaning given to such term under the HITECH Act and any guidance issued pursuant to such Act including, but not limited to, 42 U.S.C. Section 17932(h).
- B. **Obligations of Business Associate**
1. **Permitted Uses.** Business Associate shall not use Protected Information except for the purpose of performing Business Associate's obligations under the Agreement and as permitted under the Agreement and this BAA. Further, Business Associate shall not use Protected Information in any manner that would constitute a violation of the Privacy Rule or the HITECH Act if so used by Covered Entity. However, Business Associate may use Protected Information (i) for the proper management and administration of Business Associate, (ii) to carry out the legal responsibilities of Business Associate, or (iii) for Data Aggregation purposes for the Health Care Operations of Covered Entity [45 C.F.R. Sections 164.504(e)(2)(ii)(A) and 164.504(e)(4)(i)].
  2. **Permitted Disclosures.** Business Associate shall not disclose Protected Information except for the purpose of performing Business Associate's obligations under the Agreement and as permitted under the Agreement and this BAA. Business Associate shall not disclose Protected Information in any manner that would constitute a violation of the Privacy Rule or the HITECH Act if so disclosed by Covered Entity. However, Business Associate may disclose Protected Information (i) for the proper management and administration of Business Associate; (ii) to carry out the legal responsibilities of Business Associate; (iii) as required by law; or (iv) for Data Aggregation purposes for the Health Care Operations of Covered Entity. If Business Associate discloses Protected Information to a third party, Business Associate must obtain, prior to making any such disclosure, (i) reasonable written assurances from such third party that such Protected Information will be held confidential as provided pursuant to this BAA and only disclosed as required by law or for the purposes for which it was disclosed to such third party, and (ii) a written agreement from such third party to immediately notify Business Associate of any breaches of confidentiality of the Protected Information, to the extent the third party has obtained knowledge of such breach [42 U.S.C. Section 17932; 45 C.F.R. Sections 164.504(e)(2)(i), 164.504(e)(2)(i)(B), 164.504(e)(2)(ii)(A) and 164.504(e)(4)(ii)].
  3. **Prohibited Uses and Disclosures.** Business Associate shall not use or disclose Protected Information for fundraising or marketing purposes. Business Associate shall not disclose Protected Information to a health plan for payment or health care operations purposes if the patient has requested this special restriction, and has paid out of pocket in full for the health care item or service to which the PHI solely relates [42 U.S.C. Section 17935(a)]. Business Associate shall not directly or indirectly receive remuneration in exchange for Protected Information, except with the prior written consent of Covered Entity and as permitted by the HITECH Act, 42 U.S.C. section 17935(d)(2); however, this prohibition shall not affect payment by Covered Entity to Business Associate for services provided pursuant to the Agreement. Business Associate shall mitigate, to the extent practicable, any harmful effect that is known to Business Associate of a use or disclosure of PHI by Business Associate in violation of this Agreement, the BAA, or the HIPAA Regulations.
  4. **Appropriate Safeguards.** Business Associate shall implement appropriate safeguards as are necessary to prevent the use or disclosure of Protected Information otherwise than as permitted by the Agreement or this BAA, including, but not limited to, administrative, physical and technical safeguards that reasonably and appropriately protect the confidentiality, integrity and availability of the Protected Information, in

accordance with 45 C.F.R. Sections 164.308, 164.310, and 164.312. [45 C.F.R. Section 164.504(e)(2)(ii)(B); 45 C.F.R. Section 164.308(b)]. Business Associate shall comply with the policies and procedures and documentation requirements of the HIPAA Security Rule, including, but not limited to, 45 C.F.R. Section 164.316 [42 U.S.C. Section 17931].

5. **Reporting of Improper Access, Use or Disclosure.** Business Associate shall report to Covered Entity in writing of any access, use or disclosure of Protected Information not permitted by the Agreement and this BAA, and any Breach of Unsecured PHI, as required by the Data Breach Notification Rule, of which it becomes aware without unreasonable delay and in no case later than 60 calendar days after discovery [42 U.S.C. Section 17921; 45 C.F.R. Section 164.504(e)(2)(ii)(C); 45 C.F.R. Section 164.308(b)].
6. **Business Associate's Subcontractors and Agents.** Business Associate shall ensure that any agents and subcontractors to whom it provides Protected Information, agree in writing to the same restrictions and conditions that apply to Business Associate with respect to such PHI and implement the safeguards required by paragraph (c) above with respect to Electronic PHI [45 C.F.R. Section 164.504(e)(2)(ii)(D); 45 C.F.R. Section 164.308(b)]. Business Associate shall implement and maintain sanctions against agents and subcontractors that violate such restrictions and conditions and shall mitigate the effects of any such violation (see 45 C.F.R. Sections 164.530(f) and 164.530(e)(1)).
7. **Access to Protected Information.** To the extent that the Covered Entity keeps a designated record set then Business Associate shall make Protected Information maintained by Business Associate or its agents or subcontractors in Designated Record Sets available to Covered Entity for inspection and copying within five (5) days of a request by Covered Entity to enable Covered Entity to fulfill its obligations under state law [Health and Safety Code Section 123110] and the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.524 [45 C.F.R. Section 164.504(e)(2)(ii)(E)]. If Business Associate maintains an Electronic Health Record, Business Associate shall provide such information in electronic format to enable Covered Entity to fulfill its obligations under the HITECH Act, including, but not limited to, 42 U.S.C. Section 17935(e).
8. **Amendment of PHI for Business Associate who is Required to Maintain a Record Set.** If Business Associate is required to maintain a designated record set on behalf of the Covered Entity the Business Associate shall within ten (10) days of receipt of a request from Covered Entity for an amendment of Protected Information or a record about an individual contained in a Designated Record Set, Business Associate or its agents or subcontractors shall make such Protected Information available to Covered Entity for amendment and incorporate any such amendment to enable Covered Entity to fulfill its obligations under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.526. If any individual requests an amendment of Protected Information directly from Business Associate or its agents or subcontractors, Business Associate must notify Covered Entity in writing within five (5) days of the request. Any approval or denial of amendment of Protected Information maintained by Business Associate or its agents or subcontractors shall be the responsibility of Covered Entity [45 C.F.R. Section 164.504(e)(2)(ii)(F)].
9. **Accounting Rights.** Within ten (10) days of notice by Covered Entity of a request for an accounting of disclosures of Protected Information, Business Associate and its agents or subcontractors shall make available to Covered Entity the information required to provide an accounting of disclosures to enable Covered Entity to fulfill its obligations under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.528, and the HITECH Act, including but not limited to 42 U.S.C. Section 17935(c), as determined by Covered Entity. Business Associate agrees to implement a process that allows for an accounting to be collected and maintained by Business Associate and its agents or subcontractors for at least six (6) years prior to the request. However, accounting of disclosures from an Electronic Health

Record for treatment, payment or health care operations purposes are required to be collected and maintained for only three (3) years prior to the request, and only to the extent that Business Associate maintains an electronic health record and is subject to this requirement. At a minimum, the information collected and maintained shall include: (i) the date of disclosure; (ii) the name of the entity or person who received Protected Information and, if known, the address of the entity or person; (iii) a brief description of Protected Information disclosed and (iv) a brief statement of purpose of the disclosure that reasonably informs the individual of the basis for the disclosure, or a copy of the individual's authorization, or a copy of the written request for disclosure. In the event that the request for an accounting is delivered directly to Business Associate or its agents or subcontractors, Business Associate shall within five (5) days of a request forward it to Covered Entity in writing. It shall be Covered Entity's responsibility to prepare and deliver any such accounting requested. Business Associate shall not disclose any Protected Information except as set forth in Sections B.2 of this BAA [45 C.F.R. Sections 164.504(e)(2)(ii)(G) and 165.528]. The provisions of this subparagraph shall survive the termination of this Agreement.

10. **Governmental Access to Records.** Business Associate shall make its internal practices, books and records relating to the use and disclosure of Protected Information available to Covered Entity and to the Secretary of the U.S. Department of Health and Human Services (Secretary) for purposes of determining Business Associate's compliance with the Privacy Rule [45 C.F.R. Section 164.504(e)(2)(ii)(H)]. Business Associate shall provide to Covered Entity a copy of any Protected Information that Business Associate provides to the Secretary concurrently with providing such Protected Information to the Secretary.
11. **Minimum Necessary.** Business Associate (and its agents or subcontractors) shall request, use and disclose only the minimum amount of Protected Information necessary to accomplish the purpose of the request, use, or disclosure [42 U.S.C. Section 17935(b); 45 C.F.R. Section 164.514(d)(3)]. Business Associate understands and agrees that the definition of "minimum necessary" is in flux and shall keep itself informed of guidance issued by the Secretary with respect to what constitutes "minimum necessary."
12. **Data Ownership.** Business Associate acknowledges that Business Associate has no ownership rights with respect to the Protected Information.
13. **Business Associate's Insurance.** Business Associate represents and warrants that it purchases commercial insurance to cover its exposure for any claims, damages or losses arising as a result of a breach of the terms of this BAA.
14. **Notification of Possible Breach.** During the term of the Agreement, Business Associate shall notify Covered Entity within twenty-four (24) hours of any suspected or actual breach of security, or any access, use or disclosure of Protected Information not permitted by the Agreement or this BAA or unauthorized use or disclosure of PHI of which Business Associate becomes aware and/or any actual or suspected use or disclosure of data in violation of any applicable federal or state laws or regulations. Business Associate shall take (i) prompt corrective action to cure any such deficiencies and (ii) any action pertaining to such unauthorized disclosure required by applicable federal and state laws and regulations. [42 U.S.C. Section 17921; 45 C.F.R. Section 164.504(e)(2)(ii)(C); 45 C.F.R. Section 164.308(b)]
15. **Breach Pattern or Practice by Covered Entity.** Pursuant to 42 U.S.C. Section 17934(b), if the Business Associate knows of a pattern of activity or practice of the Covered Entity that constitutes a material breach or violation of the Covered Entity's obligations under the Agreement or this BAA or other arrangement, the Business Associate must take reasonable steps to cure the breach or end the violation. If the steps are unsuccessful, the Business Associate must terminate the Agreement or other arrangement if feasible, or if termination is not feasible, report the problem to the Secretary. Business Associate shall provide written notice to Covered Entity of any pattern of activity or practice of the Covered Entity that Business Associate believes constitutes a material breach or violation of the Covered Entity's obligations under the



Agreement or this BAA or other arrangement within five (5) days of discovery and shall meet with Covered Entity to discuss and attempt to resolve the problem as one of the reasonable steps to cure the breach or end the violation.

16. **Audits, Inspection and Enforcement.** Within ten (10) days of a written request by Covered Entity, Business Associate and its agents or subcontractors shall allow Covered Entity to conduct a reasonable inspection of the facilities, systems, books, records, agreements, policies and procedures relating to the use or disclosure of Protected Information pursuant to this BAA for the purpose of determining whether Business Associate has complied with this BAA; provided, however, that (i) Business Associate and Covered Entity shall mutually agree in advance upon the scope, timing and location of such an inspection, (ii) Covered Entity shall protect the confidentiality of all confidential and proprietary information of Business Associate to which Covered Entity has access during the course of such inspection; and (iii) Covered Entity shall execute a nondisclosure agreement, upon terms mutually agreed upon by the parties, if requested by Business Associate. The fact that Covered Entity inspects, or fails to inspect, or has the right to inspect, Business Associate's facilities, systems, books, records, agreements, policies and procedures does not relieve Business Associate of its responsibility to comply with this BAA, nor does Covered Entity's (i) failure to detect or (ii) detection, but failure to notify Business Associate or require Business Associate's remediation of any unsatisfactory practices, constitute acceptance of such practice or a waiver of Covered Entity's enforcement rights under the Agreement or this BAA, Business Associate shall notify Covered Entity within ten (10) days of learning that Business Associate has become the subject of an audit, compliance review, or complaint investigation by the Office for Civil Rights.

#### C. Termination

1. **Material Breach.** A breach by Business Associate of any provision of this BAA, as determined by Covered Entity, shall constitute a material breach of the Agreement and shall provide grounds for immediate termination of the Agreement, any provision in the Agreement to the contrary notwithstanding [45 C.F.R. Section 164.504(e)(2)(iii)].
2. **Judicial or Administrative Proceedings.** Covered Entity may terminate the Agreement, effective immediately, if (i) Business Associate is named as a defendant in a criminal proceeding for a violation of HIPAA, the HITECH Act, the HIPAA Regulations or other security or privacy laws or (ii) a finding or stipulation that the Business Associate has violated any standard or requirement of HIPAA, the HITECH Act, the HIPAA Regulations or other security or privacy laws is made in any administrative or civil proceeding in which the party has been joined.
3. **Effect of Termination.** Upon termination of the Agreement for any reason, Business Associate shall, at the option of Covered Entity, return or destroy all Protected Information that Business Associate or its agents or subcontractors still maintain in any form, and shall retain no copies of such Protected Information. If return or destruction is not feasible, as determined by Covered Entity, Business Associate shall continue to extend the protections of Section B of this BAA to such information, and limit further use of such PHI to those purposes that make the return or destruction of such PHI infeasible. [45 C.F.R. Section 164.504(e)(ii)(2)(I)]. If Covered Entity elects destruction of the PHI, Business Associate shall certify in writing to Covered Entity that such PHI has been destroyed.

#### D. Indemnification

If Business Associate fails to adhere to any of the privacy, confidentiality, and/or data security provisions set forth in this BAA or if there is a Breach of PHI in Business Associate's possession and, as a result, PHI or any other

confidential information is unlawfully accessed, used or disclosed, Business Associate agrees to reimburse Covered Entity for any and all costs, direct or indirect, incurred by Covered Entity associated with any Breach notification obligations. Business Associate also agrees to pay for any and all fines and/or administrative penalties imposed for such unauthorized access, use or disclosure of confidential information or for delayed reporting if it fails to notify the Covered Entity of the Breach as required by this BAA.

#### E. Disclaimer

Covered Entity makes no warranty or representation that compliance by Business Associate with this BAA, HIPAA, the HITECH Act, or the HIPAA Regulations will be adequate or satisfactory for Business Associate's own purposes. Business Associate is solely responsible for all decisions made by Business Associate regarding the safeguarding of PHI.

#### F. Certification

To the extent that Covered Entity determines that such examination is necessary to comply with Covered Entity's legal obligations pursuant to HIPAA relating to certification of its security practices, Covered Entity or its authorized agents or contractors, may, at Covered Entity's expense, examine Business Associate's facilities, systems, procedures and records as may be necessary for such agents or contractors to certify to Covered Entity the extent to which Business Associate's security safeguards comply with HIPAA, the HITECH Act, the HIPAA Regulations or this BAA.

#### G. Amendment to Comply with Law

The parties acknowledge that state and federal laws relating to data security and privacy are rapidly evolving and that amendment of the Agreement or this BAA may be required to provide for procedures to ensure compliance with such developments. The parties specifically agree to take such action as is necessary to implement the standards and requirements of HIPAA, the HITECH Act, the Privacy Rule, the Security Rule and other applicable laws relating to the security or confidentiality of PHI. The parties understand and agree that Covered Entity must receive satisfactory written assurance from Business Associate that Business Associate will adequately safeguard all Protected Information. Upon the request of either party, the other party agrees to promptly enter into negotiations concerning the terms of an amendment to this BAA embodying written assurances consistent with the standards and requirements of HIPAA, the HITECH Act, the Privacy Rule, the Security Rule or other applicable laws. Covered Entity may terminate the Agreement upon thirty (30) days written notice in the event (i) Business Associate does not promptly enter into negotiations to amend the Agreement or this BAA when requested by Covered Entity pursuant to this Section or (ii) Business Associate does not enter into an amendment to the Agreement or this BAA providing assurances regarding the safeguarding of PHI that Covered Entity, in its sole discretion, deems sufficient to satisfy the standards and requirements of applicable laws.

#### H. Assistance in Litigation of Administrative Proceedings

Business Associate shall make itself, and any subcontractors, employees or agents assisting Business Associate in the performance of its obligations under the Agreement or this BAA, available to Covered Entity, at no cost to Covered Entity, to testify as witnesses, or otherwise, in the event of litigation or administrative proceedings being commenced against Covered Entity, its directors, officers or employees based upon a claimed violation of HIPAA, the HITECH Act, the Privacy Rule, the Security Rule, or other laws relating to security and privacy, except where Business Associate or its subcontractor, employee or agent is named adverse party.

#### I. No Third-Party Beneficiaries

Nothing express or implied in the Agreement or this BAA is intended to confer, nor shall anything herein confer, upon any person other than Covered Entity, Business Associate and their respective successors or assigns, any rights, remedies, obligations or liabilities whatsoever.

J. Effect on Agreement

Except as specifically required to implement the purposes of this BAA, or to the extent inconsistent with this BAA, all other terms of the Agreement shall remain in force and effect. Entire Agreement of the Parties

This BAA supersedes any and all prior and contemporaneous business associate agreements between the parties and constitutes the final and entire agreement between the parties hereto with respect to the subject matter hereof. Covered Entity and Business Associate acknowledge that no representations, inducements, promises, or agreements, oral or otherwise, with respect to the subject matter hereof, have been made by either party, or by anyone acting on behalf of either party, which are not embodied herein. No other agreement, statement or promise, with respect to the subject matter hereof, not contained in this BAA shall be valid or binding.

K. Interpretation

The provisions of this BAA shall prevail over any provisions in the Agreement that may conflict or appear inconsistent with any provision in this BAA. This BAA and the Agreement shall be interpreted as broadly as necessary to implement and comply with HIPAA, the HITECH Act, the Privacy Rule and the Security Rule. The parties agree that any ambiguity in this BAA shall be resolved in favor of a meaning that complies and is consistent with HIPAA, the HITECH Act, the Privacy Rule and the Security Rule.