



**BOARD OF SUPERVISORS
AGENDA LETTER**

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Submitted on:
(COB Stamp)

Department Name: Behavioral Wellness
Department No.: 043
Agenda Date: April 8, 2025
Placement: Administrative Agenda
Estimated Time: N/A
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors
FROM: Department Director(s): Antonette Navarro, LMFT, Director
Department of Behavioral Wellness, (805) 681-5220
Contact Info: Jamie Huthsing, LMFT, Assistant Director of Compliance
and Quality Care Management,
Department of Behavioral Wellness, (805) 681-5220
SUBJECT: California Mental Health Services Authority (CalMHSA) Quality Measures and
Performance Improvement Program Participation Agreements for FY 24-25

DS
AN

County Counsel Concurrence

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Auditor-Controller Concurrence

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a) Approve, ratify, and authorize the Chair to execute the Participation Agreement (PA) 11591-SB-QM-25_26, with California Mental Health Services Authority (CalMHSA) for the Quality Measures and Performance Improvement Program to meet Healthcare Effectiveness Data Information Sets (HEDIS) reporting requirements for Measurement Year (MY) 2023, for a maximum contract amount of \$0.00, from April 8, 2025 to December 31, 2025; and
- b) Approve, ratify and authorize the Chair to execute the Participation Agreement (PA) 10471-SB-QM-24/25, with the California Mental Health Services Authority (CalMHSA) for the Quality Measures and Performance Improvement Program to meet Healthcare Effectiveness Data and Information Sets (HEDIS) reporting requirements for Measurement Year (MY) 2024, for a maximum contract amount not to exceed \$30,000 from April 8, 2025 to December 31, 2025;
- c) Delegate to the Director of the Department of Behavioral Wellness or designee the authority to adjust Program timelines and technical requirements per Exhibit A of the Agreement and approve additional analysis of the Healthcare Effectiveness Data and Information Set (HEDIS) data per Exhibit B, all without altering the maximum agreement amount and without requiring the Board's approval of an amendment of the Agreement, subject to the Board's ability to rescind this delegated authority at any time; and

- d) Determine that the above actions are government funding mechanisms or other government fiscal activities that do not involve any commitment to any specific project that may result in a potentially significant physical impact on the environment to and are therefore not a project under the California Environmental Quality Act (CEQA) pursuant to section 15378(b)(4) of the CEQA Guidelines.

Summary Text:

The above referenced items are on the agenda to request the Board of Supervisors (Board) to approve, ratify, and authorize the Chair to execute the Participation Agreement (PA) 11591-SB-QM-25-26 with the California Mental Health Services Authority (CalMHSA), from April 8, 2025 to December 31, 2025, to meet the Healthcare Effectiveness Data Information Sets (HEDIS) reporting requirements for Measurement Year (MY) 2023, for a maximum contract amount of \$0.00. There are no costs connected to this Agreement as the County of Santa Barbara has already completed payments to CalMHSA under the previous Agreement (BC 24-125).

Additionally, it is requested that the Board approve, ratify and authorize the Chair to execute the PA 10471-SB-QM-24/25 with CalMHSA for Quality Measures and Performance Improvement Program, including Healthcare Effectiveness Data and Information Sets (HEDIS) reporting requirements for Measurement Year (MY) 2024, for a maximum contract amount not to exceed \$30,000, from April 8, 2025 to December 31, 2025.

Background:

In 2014, the Board of Supervisors approved the County of Santa Barbara's membership in the California Mental Health Services Authority (CalMHSA). CalMHSA provides fiscal and administrative services for its members, including contract management, research and development, data management, maintenance of a research depository, technical assistance, capacity building, education, and training.

On August 27, 2024, the Board entered into an Agreement with CalMHSA to deliver services through the Quality Measures and Performance Improvement Program ("Program") (BC 24-125) for a fixed rate of \$25,000 and additional Healthcare Effectiveness Data and Informational Sets (HEDIS) for costs not to exceed \$5,000 over the fixed rate, for a maximum contract amount of \$30,000 from February 7, 2024 to December 31, 2024. That Agreement enabled BWell to meet the HEDIS reporting requirements for Measurement Year (MY) 2023.

CalMHSA utilizes the National Committee on Quality Assurance ("NCQA") proprietary measure specifications to provide BWell with the results of the analysis of Santa Barbara County's performance on the relevant measures. CalMHSA provides additional information to DHCS and/or the California External Quality Review Organization (CalEQRO) if requested by BWell. Additionally, CalMHSA hosts webinars to support Participants in orienting to HEDIS measurements and related performance improvement strategies.

CalMHSA utilizes data provided by BWell to calculate the five required Mental Health Plan measures and four required Drug Medi-Cal Organized Delivery System measures. BWell data includes eligibility, service, and claims data, including Medi-Cal Master Eligibility Files, Managed Care Plan claims data, pharmacy claims, Behavioral Health Plan claims and service data, and Fee for Service claims.

BWell now requests to execute a new PA (11591-SB-QM-25_26) with CalMHSA for the Quality Measures and Performance Improvement Program, including Healthcare Effectiveness Data and Information Sets (HEDIS) reporting requirements for Measurement Year (MY 2023) from April 8, 2025 through December 31, 2025. The original Agreement (BC 24-125) has terminated effective December 31, 2024. CalMHSA requests to execute this new Agreement in order to align the reporting

requirements from MY 2023 through December 31, 2025, for a maximum contract amount of \$0.00. No additional fees will be incurred by the County for this service as all payments of \$30,000 have been paid under the previously executed Agreement (BC 24-125).

Additionally, BWell requests to execute a new PA (10471-SB-QM-24/25) with CalMHSA for the Quality Measures and Performance Improvement Program, including Healthcare Effectiveness Data and Information Sets (HEDIS) reporting requirements for Measurement Year (MY) 2024 from April 8, 2025 through December 31, 2025, for a maximum contract amount of \$30,000, at a fixed rate.

Performance Measure:

CalMHSA facilitates the efficient use of resources for multiple public entities by providing group purchasing power, joint development of Requests for Proposal (RFPs) and contracts for services, reduced overhead costs through sharing of the expenses of administration and reporting, and shared research and strategies. CalMHSA's administration of this program will result in greater efficiency in the implementation of these mandated services for compliance with state and federal requirements.

Contract Renewals:

The County may withdraw from the Program upon six months' written notice to CalMHSA as a measure of reducing contract risks. CalMHSA has provided satisfactory reporting to ensure Santa Barbara County BWell maintained compliance with state and federal requirements.

The risk in these Agreements is if BWell does not enter into them, BWell might not be able to continue to meet data reporting requirements of the MHP and DMC-ODS measures. There is no financial risk in BWell paying CalMHSA for these services.

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

<u>Funding Sources</u>		<u>Total One-Time Project Cost</u>
General Fund		
State	\$	15,000.00
Federal	\$	15,000.00
Fees		
Other:		
Total	\$	30,000.00

BWell will fund this CalMHSA service with 50%, or \$15,000, in Federal, Medi-Cal Quality Assurance-Utilization Review funding, and the other 50%, or \$15,000, in State funds, including Mental Health Services Act and Realignment Reporting. Healthcare outcome measures is considered a Quality Assurance activity in the County's Mental Health Plan agreement with the State, and there is a dedicated Federal revenue source to cover such activities.

Special Instructions:

Please send one (1) copy of the Minute Order, and one (1) signed, executed Board Contract for the above contracts to Sara Hernandez at sahernandez@sbcbswell.org and to bwellcontractsstaff@sbcbswell.org.

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Once executed by the Board of Supervisors and Minute Order is received, this amendment will be signed by Dr. Amie Miller, Executive Director of CalMHSA. A final copy will then be returned to the Clerk of the Board.

Attachments:

Attachment A – CalMHSA Quality Measures and Performance Improvement PA (HEDIS 23) FY 24-25

Attachment B – CalMHSA Quality Measures and Performance Improvement PA (HEDIS 24) FY 24-25

Attachment C - CalMHSA Quality Measures and Performance Improvement Agreement FY 23-25 (BC 24-125), Executed

Authored by:

Sara Hernandez
Contract Analyst
sahernandez@sbcbwell.org