

COUNTY OF SANTA BARBARA CALIFORNIA

**Resolution for Commendation
For Pamela Avila
Employee of the Month
Santa Barbara County – August 2009**

WHEREAS, Pamela Avila, a Finance Office Professional with the Auditor-Controller, is recognized for her outstanding customer service to all customers of the Auditor-Controller's office including Auditor-Controller staff, other County department staff, County vendors, County special districts, schools and the general public; and

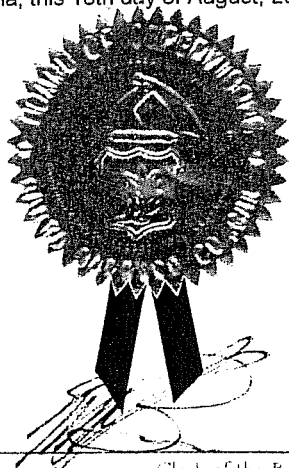
WHEREAS, Pamela is a one-woman customer service expert as she handles the Auditor-Controller's Help Desk eight hours a day and five days a week and maintains a cheerful disposition through the toughest of customer service challenges, greets customers with a friendly smile and handles all inquiries that come through the Auditor Help Desk. Her knowledge of the county's financial accounting processes, general ledger and accounts payable system, Financial Information Network (FIN), are crucial to the high level of customer service she provides so effectively and efficiently; and

WHEREAS, Pamela, a 17-year County employee, is part of the fourth generation of family residents of Santa Barbara, and began to work in the Auditor's office as extra help while attending Santa Barbara High School in 1978 for two years. She then returned to the County the year our current Auditor-Controller took office, 1991 and has matched his longevity in the Auditor's office ever since. She has developed such an expertise in the processing of County financial transactions, her critical role at the Auditor Help Desk has helped the Auditor-Controller achieve the department visions of maintaining a well run County, a financially sound County, informed public, knowledgeable and effective staff, and to be a model county department; and

WHEREAS, Pamela's family continues to grow and flourish in Santa Barbara County with her three sons, five grandchildren, which we believe makes her the youngest grandparent in the Auditor's Office, and she recently became the proud owner of nine new canine grand puppies.

IT HEREBY ORDERED AND RESOLVED that this Board of Supervisors recognizes Pamela Avila as employee of the month of August 2009.

PASSED AND ADOPTED by this Board of Supervisors of the County of Santa Barbara, State of California, this 18th day of August, 2009, by unanimous vote of the members present.



ATTEST

Clerk of the Board

L. J. Ocell

 Supervisor - 1st District

Grant Wall

 Supervisor - 2nd District

William Tarr

 Supervisor - 3rd District

Joni Gray

 Supervisor - 4th District

J. Cantena

 Supervisor - 5th District