

Animal Services Program Assessment

Recommendations

- Receive and file report from American Humane Association
- Direct staff to return to the Board in 3 months with recommendations



Initiation of Assessment

- Due to numerous concerns expressed over time
- To gain comprehensive perspective of operations
- To make recommendations to enhance our program and outcomes



- The assessment found we have a lot of caring passionate staff and volunteers who want what is best for animals and owners in SBC
- There are many opportunities for improvement
- Our goal is to leverage those resources to maximize the opportunities
- We are committed to take on the challenges ahead



Next Steps

- Already initiated actions on safety and compliance issues
- Pursue positions through budget process including:
 - Director of Shelter Medicine
 - Registered Veterinary Technician
 - Behavior & Training Coordinator
 - Communications Dispatcher
- Positions recommended as General Fund expansions
- Create an Implementation Oversight Team with county and stakeholder membership
- Look at priorities, time lines, resources, and return within 3 months with an approach to address findings
- Pursue multiple recommendations and strategies concurrently