



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Social Services
Department No.: 044
For Agenda Of: 9/15/09
Placement: Administrative
Estimated Tme:
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors

FROM: Department Kathy M. Gallagher
Director(s)
Contact Info: Terrie Concellos, 681-4620

SUBJECT: **Contract Amendment II to the Welfare Client Data Systems Consortium Information Technology Agreement for the Development, Implementation, Maintenance, and Operation of CalWORKs Information Network (CalWIN) with Electronic Data Systems (EDS)**

County Counsel Concurrence

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Auditor-Controller Concurrence

As to form: Yes

Recommended Actions:

- a. Approve and authorize the Chair to execute Amendment No. II to extend the current term of the Agreement (February 1, 2000- July 31, 2010) with Electronic Data Systems Corporation (EDS) for CalWORKs Information Network (CalWIN) Development, Implementation, Maintenance and Operation Services by thirty-six (36) additional months effective August 1, 2010 through July 31, 2013 and increase Santa Barbara County's share of the consortia amount of the contract by \$4,192,087, for a total not to exceed \$16,766,106. The total cost of the agreement is shared by 18 California Counties.
- b. Authorize the Director of the Department of Social Services to approve future amendments to the aforementioned contract provided that any such amendment to the contract is not in variance of more than 10% of the contract dollar amount.
- c. Authorize the Director of the Department of Social Services to approve amendments to the existing contract extending the term, provided that any such amendments to the term do not exceed 3 calendar months.

Summary Text:

On November 23, 1999, your Board approved the initial Agreement with Electronic Data Systems (EDS) for CalWORKs Information Network (CalWIN) Development, Implementation, Maintenance and Operation Services for the 18 CalWIN counties. Subsequently, on January 8, 2008, your Board approved Amendment I to extend services through July 31, 2010 and to increase the maximum reimbursable amount of the Agreement to cover additional maintenance and operation costs. Additionally, the Amendment included one three-year extension period beyond the initial expiration date which the Counties could exercise at their sole discretion.

The current contract expires on July 31, 2010, but allows one 3-year extension (August 1, 2010 – July 31, 2013). The current contract exceeded contractual caseload growth cap in November 2007 which forced the Consortium and EDS into contract negotiations.

Exercising the contract extension allows the Consortium to:

- Resolve caseload cap issue;
- Address business needs within current fiscal constraints; (for example hardware and software upgrades, new SLA's, CC maintenance, RT Maintenance)
- Develop, issue, and award a maintenance & operation RFP; and
- Provide continuity of current operations while potential pre-transition improvements are made (for example, system documentation, system defect backlog clean-up).

Through the addition of Amendment II, the CalWIN counties agree to exercise the Agreement extension from August 1, 2010 through July 31, 2013 along with a total maximum reimbursable amount of \$142,117,626 during this period. The rate per case will remain at the current blended rate of \$0.67 per active case through Fiscal Year 2009-10. However, from July 1, 2010 through July 31, 2013 the blended rate will increase to \$0.75 per active case. The total maximum reimbursable amount of the Agreement is \$682,162,041.

The CalWIN System was implemented in Santa Barbara County in March 2006 and requires ongoing maintenance and operation services provided by EDS. Each of the 18 CalWIN counties costs are based on their individual share of the consortium caseload along with anticipated expenditures. As with all CalWIN expenses, there is a mandated county share of 4.643% with the remaining costs being funded by federal and state funds.

WCDS has requested that the respective Boards for the 18 counties separately approve and sign Amendment II. EDS will sign Amendment II after all signatures are obtained from the counties.

Background:

The CalWIN system is used by a consortium of eighteen (18) counties comprised of the seventeen (17) counties who previously used the Welfare Case Data System (WCDS) plus Ventura County. The Welfare Client Data Systems (WCDS) Consortium was faced with Federal and State mandates to establish a Statewide Automated Welfare System (SAWS) to meet public assistance reporting

requirements and to manage the demands of administering increasingly complex public assistance programs. As a result, the Consortium contracted with EDS to replace the thirty (30) year old WCDS mainframe system with the CalWORKs Information Network (CalWIN) Windows-based system.

CalWIN implementation began with Placer County as the first pilot county in January 2005 and was fully rolled out with Fresno County in July 2006. The Santa Barbara County Department of Social Services (DSS) implemented CalWIN in March 2006. It is used by 75% of DSS staff and affects 100% of DSS clients applying for and/or receiving public assistance.

CalWIN is an online, real-time computer system that automates eligibility determinations and benefit calculations for the California Work Opportunity and Responsibility to Kids (CalWORKs), Food Stamps, Medi-Cal, General Relief and Foster Care programs and supports case management functions for Employment Services. It generates accounting and management reports, interfaces with the State, satisfies the Federal and State mandates and, most importantly, has created an opportunity for the Department of Social Services to provide better accountability, customer-focus and efficiency.

Performance Measure:

Performance Measures are outlined in Exhibit C, System Architecture, Technical and Hardware Requirements, of the original Agreement and remain unchanged. Performance measures are specified for the following business requirement areas:

- General System Architecture: Graphical User Interface; Application Software Language; Distributed Database; Audit Trails and History of Data Changes; Data Synchronization; Referential Integrity; Report Printing; General Hardware Requirements; Network Management and Control System; Internet Access
- County Office Equipment: Work Stations; Laptop Computers; Local Area Networks (LAN) and Wide Area Networks; Frame Relay Support; Routers; Local Servers; LAN Connectors (Active Hubs); Local Office Printers
- System Performance: On-line Transaction Response Time; Print Initiation Response Time; Batch Processing Window; System Availability; Performance Testing
- Operational Requirements: Processing Support; County Databases; Back-up and Disaster Recovery; Database Management System; Ease of Use
- Security Requirements
- Service Requirements: Hardware and System Software Maintenance; Database Maintenance
- System Manageability
- County Access to Data

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

<u>Funding Sources</u>	<u>Current FY Cost:</u>	<u>July 1, 2010-July 31, 2013 Costs:</u>	<u>Prior Fiscal Year Costs</u>
General Fund	\$ 62,195.55	\$ 209,604.35	\$ 566,505.40
State	\$ 485,125.29	\$ 1,634,913.93	\$ 4,418,742.12
Federal	\$ 696,590.16	\$ 2,347,568.72	\$ 6,344,860.48
Fees			
Other:			
Total	\$ 1,243,911.00	\$ 4,192,087.00	\$ 11,330,108.00

Narrative:

Approval and execution of this contract amendment, \$4,192,087, will result in a total contract amount of \$16,766,106 for the period 2/2000 thru 7/2013 for Santa Barbara County which represents approximately 2.95% of the total consortium extension obligation of \$682,162,041.

Funding for this contract is approximately 56% Federal, 39% State and 5% County General Fund. Appropriations for FY 2009-10 have been included in the Department’s approved budget. Appropriations for future fiscal years will be included in future budget requests.

Staffing Impacts:

Legal Positions:

0

FTEs:

0

Special Instructions:

Please send one (1) duplicate original Amendment I to Information Technology Agreement, and a copy of the minute order to:

Contracts Unit
 C/O Judy Doughty
 2125 S. Centerpointe Parkway, 3rd Floor
 Santa Maria, CA 93455

Attachments:

Amendment II to Information Technology Agreement
 Exhibit L-1

Authored by:

Judy Doughty