

**SANTA BARBARA COUNTY
BOARD AGENDA LETTER**



Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Agenda Number:
Prepared on: 3/26/02
Department Name: Social Services
Department No.: 044
Agenda Date: 4/16/02
Placement: Administrative
Estimate Time:
Continued Item: NO
If Yes, date from:

TO: Board of Supervisors

FROM: Charlene A. Chase, Director
Department of Social Services

**STAFF
CONTACT:** Carol Kurtze x7107

SUBJECT: AGREEMENT FOR CalWIN CHANGE LEADERSHIP SERVICES FROM SOLUTIONSWEST

Recommendation(s):

That the Board of Supervisors:

Authorize the Chair to execute a contract with SOLUTIONSWest, not a local vendor, for services to assist the Department of Social Services to design the future business model to be used with the CalWORKS Information Network (CalWIN) System for the period of April 22, 2002 through June 30, 2003 at an amount not to exceed \$183,100.

Alignment with Board Strategic Plan:

The recommendation(s) are primarily aligned with Goal No.1. An Efficient Government Able to Anticipate and Respond Effectively to the Needs of the Community.

Executive Summary and Discussion:

Santa Barbara County Department of Social Services and the 17 other California counties that form the Welfare Client Data Systems (WCDS) Consortium are implementing a new automated system, CalWIN, as part of the Statewide Automated Welfare Systems (SAWS) strategy by June, 2004. This system will be an online automated eligibility determination system, which will replace the current system and provide additional functionality. CalWIN is an extensive endeavor and SolutionsWest is uniquely qualified to assist our County in implementation. SolutionsWest has provided consultation and change leadership management services for one of the pilot counties thereby demonstrating their expertise in working with the CalWIN

system. SolutionsWest will provide business process analysis services to support the department's change leadership effort. This will be done through an analysis of CalWIN functionality and processes and the development of new business processes that will support and leverage 1) the functionality of CalWIN and 2) Santa Barbara County's strategic goals and objectives. Additionally, training and consultation will be provided to support the department's successful integration of the system.

Mandates and Service Levels:

Chapter 303 of the California State Budget Act of 1995 contained directive language assigning to Counties the responsibility for development and implementation of welfare systems that would form part of the Statewide Automated Welfare System (SAWS) structure. The Act required Counties to form up to four consortia for carrying out this responsibility. There is no change in service levels.

Fiscal and Facilities Impacts:

This contract will be funded 98.3% by State and Federal agencies. The cost of this contract for FY 2001/2002 is approximately \$115,000 and \$68,100 for FY 2002/2003. The amount for FY 2001/2002 is included in the department's approved budget and the FY 2002/2003 amount is included in the recommended budget.

Attachments:

Agreement for Services of Independent Contractor

Special Instructions:

After execution by the Chair, please return one (1) certified copy of the Minute Order to the Social Services Department, Attention: Jennifer Locke.

Concurrence:

County Counsel
Auditor
Risk Management