# SANTA BARBARA COUNTY BOARD AGENDA LETTER



Clerk of the Board of Supervisors 105 E. Anapamu Street, Suite 407 Santa Barbara, CA 93101 (805) 568-2240 **Agenda Number:** 

**Prepared on:** 5/5/05

**Department Name:** Social Services

**Department No.:** 044 **Agenda Date:** 5/17/05

**Placement:** Administrative

**Estimate Time:** 90 minutes on 5/17/05

Continued Item: NO

If Yes, date from:

**TO:** Board of Supervisors

**FROM:** Kathy Gallagher, Director

Department of Social Services

**STAFF** Michele Fitzpatrick, Deputy Director

**CONTACT:** x4455

**SUBJECT:** Social Services Department Operations Presentation

### **Recommendation(s):**

That the Board of Supervisors:

Receive a presentation on Departmental Operations from the Department of Social Services.

### **Alignment with Board Strategic Plan:**

The recommendation is primarily aligned with Goal No. 1, An Efficient Government Able to Anticipate and Respond Effectively to the Needs of the Community.

### **Executive Summary and Discussion:**

During budget adoption last June, the Board requested that each department make a presentation that provides an overview of its respective operations, budget, process improvements, management metrics (i.e., lost time, spans of control, overtime, etc.), management tools and other operational concerns.

## **Mandates and Service Levels:**

No change in programs or service level.

### **Fiscal and Facilities Impacts:**

None with this action.

### **Special Instructions:**

None.

#### **Concurrence:**

None.