

# Appendix

## Santa Barbara County Self-Assessment 2009

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# Appendix Figure 1

CWS Outcomes System Summary for Santa Barbara County--01.02.09  
Report publication: JAN2009. Data extract: Q2 2008. Agency: Child Welfare.

										Comparison to baseline	
Measure number	Measure description	Most recent start date	Most recent end date	Most recent numerator	Most recent denominator	Most recent performance <sup>1</sup>	National Standard or Goal	Most recent perf. rel. to nat'l std/goal <sup>2</sup>	Direction? <sup>3</sup>	Percent change <sup>4</sup>	
PR*	Participation Rates: Referral Rates*	01/01/07	12/31/07	4,670	105,091	44.4	N.A.	N.A.	Yes	-4.7%	
PR*	Participation Rates: Substantiation Rates*	01/01/07	12/31/07	1,144	105,091	10.9	N.A.	N.A.	No	48.7%	
PR*	Participation Rates: Entry Rates*	01/01/07	12/31/07	285	105,091	2.7	N.A.	N.A.	No	88.8%	
PR*	Participation Rates: In Care Rates*	07/01/08	07/01/08	570	105,195	5.4	N.A.	N.A.	No	89.5%	
S1.1	No Recurrence Of Maltreatment	07/01/07	06/30/08	463	496	93.3	94.6	98.7	Yes	7.5%	
S2.1	No Maltreatment In Foster Care	07/01/07	06/30/08	851	852	99.88	99.68	100.2	No	-0.10%	
C1	Reunification Composite	N.A.	06/30/08	N.A.	N.A.	97.6	122.6	65.6	No	-13.6%	
C1.1	Reunification Within 12 Months (Exit Cohort)	07/01/07	06/30/08	61	129	47.3	75.2	62.9	No	-36.4%	
C1.2	Median Time To Reunification (Exit Cohort)	07/01/07	06/30/08	N.A.	129	12.8	5.4	42.2	No	124.6%	
C1.3	Reunification Within 12 Months (Entry Cohort)	01/01/07	06/30/07	35	114	30.7	48.4	63.4	No	-21.7%	
C1.4	Reentry Following Reunification (Exit Cohort)	07/01/06	06/30/07	14	164	8.5	9.9	116.0	Yes	-55.3%	
C2	Adoption Composite	N.A.	06/30/08	N.A.	N.A.	119.5	106.4	123.2	Yes	2.7%	
C2.1	Adoption Within 24 Months (Exit Cohort)	07/01/07	06/30/08	32	88	36.4	36.6	99.4	No	-8.0%	
C2.2	Median Time To Adoption (Exit Cohort)	07/01/07	06/30/08	N.A.	88	27.7	27.3	98.6	Yes	-0.4%	
C2.3	Adoption Within 12 Months (17 Months In Care)	07/01/07	06/30/08	54	215	25.1	22.7	110.6	Yes	46.4%	
C2.4	Legally Free Within 6 Months (17 Months In Care)	07/01/07	12/31/07	3	153	2.0	10.9	18.0	No	-52.5%	
C2.5	Adoption Within 12 Months (Legally Free)	07/01/06	06/30/07	50	71	70.4	53.7	131.1	No	-5.5%	
C3	Long Term Care Composite	N.A.	06/30/08	N.A.	N.A.	127.0	121.7	107.4	Yes	26.5%	
C3.1	Exits To Permanency (24 Months In Care)	07/01/07	06/30/08	41	151	27.2	29.1	93.3	Yes	45.5%	
C3.2	Exits To Permanency (Legally Free At Exit)	07/01/07	06/30/08	88	89	98.9	98.0	100.9	No	-1.1%	
C3.3	In Care 3 Years Or Longer (Emancipated/Age 18)	07/01/07	06/30/08	15	38	39.5	37.5	95.0	Yes	-36.4%	
C4	Placement Stability Composite	N.A.	06/30/08	N.A.	N.A.	93.9	101.5	85.2	Yes	2.7%	
C4.1	Placement Stability (8 Days To 12 Months In Care)	07/01/07	06/30/08	236	303	77.9	86.0	90.6	No	-6.9%	
C4.2	Placement Stability (12 To 24 Months In Care)	07/01/07	06/30/08	140	231	60.6	65.4	92.7	Yes	15.2%	
C4.3	Placement Stability (At Least 24 Months In Care)	07/01/07	06/30/08	118	275	42.9	41.8	102.7	Yes	21.6%	
2B	Timely Response (Imm. Response Compliance)	04/01/08	06/30/08	196	200	98.0	N.A.	N.A.	Yes	3.6%	
2B	Timely Response (10-Day Response Compliance)	04/01/08	06/30/08	694	746	93.0	N.A.	N.A.	Yes	9.7%	
2C**	Timely Social Worker Visits with Child (Month 1)**	Apr 2008	Apr 2008	678	763	88.9	N.A.	N.A.	N.A.	N.A.	
2C**	Timely Social Worker Visits with Child (Month 2)**	May 2008	May 2008	695	784	88.6	N.A.	N.A.	N.A.	N.A.	
2C**	Timely Social Worker Visits with Child (Month 3)**	Jun 2008	Jun 2008	701	765	91.6	N.A.	N.A.	Yes	25.2%	
4A	Siblings (All)	07/01/08	07/01/08	160	374	42.8	N.A.	N.A.	No	-8.6%	
4A	Siblings (Some or All)	07/01/08	07/01/08	262	374	70.1	N.A.	N.A.	Yes	4.1%	
4B	Least Restrictive (Entries First Plc.: Relative)	07/01/07	06/30/08	49	277	17.7	N.A.	N.A.	Yes	73.4%	
4B	Least Restrictive (Entries First Plc.: Foster Home)	07/01/07	06/30/08	78	277	28.2	N.A.	N.A.	N.A.	-63.0%	
4B	Least Restrictive (Entries First Plc.: FFA)	07/01/07	06/30/08	138	277	49.8	N.A.	N.A.	N.A.	632.3%	
4B	Least Restrictive (Entries First Plc.: Group/Shelter)	07/01/07	06/30/08	9	277	3.2	N.A.	N.A.	Yes	-52.2%	
4B	Least Restrictive (Entries First Plc.: Other)	07/01/07	06/30/08	3	277	1.1	N.A.	N.A.	N.A.	N.A.	
4B	Least Restrictive (PIT Placement: Relative)	07/01/08	07/01/08	223	584	38.2	N.A.	N.A.	Yes	32.5%	
4B	Least Restrictive (PIT Placement: Foster Home)	07/01/08	07/01/08	72	584	12.3	N.A.	N.A.	N.A.	-63.9%	
4B	Least Restrictive (PIT Placement: FFA)	07/01/08	07/01/08	172	584	29.5	N.A.	N.A.	N.A.	229.4%	
4B	Least Restrictive (PIT Placement: Group/Shelter)	07/01/08	07/01/08	64	584	11.0	N.A.	N.A.	Yes	-17.3%	
4B	Least Restrictive (PIT Placement: Other)	07/01/08	07/01/08	53	584	9.1	N.A.	N.A.	N.A.	-39.1%	
4E (1)	ICWA Eligible: Relative	04/01/08	06/30/08	0	4	0.0	N.A.	N.A.	N.A.	-100.0%	
4E (1)	ICWA Eligible: Non-Relative Indian SCP***	04/01/08	06/30/08	0	4	0.0	N.A.	N.A.	N.A.	N.A.	
4E (1)	ICWA Eligible: Non-Relative Non-Indian SCP	04/01/08	06/30/08	1	4	25.0	N.A.	N.A.	N.A.	-25.0%	
4E (1)	ICWA Eligible: Non-Relative - Ethnicity SCP Missing	04/01/08	06/30/08	2	4	50.0	N.A.	N.A.	N.A.	N.A.	
4E (1)	ICWA Eligible: Group Home	04/01/08	06/30/08	1	4	25.0	N.A.	N.A.	N.A.	N.A.	
4E (1)	ICWA Eligible: Other	04/01/08	06/30/08	0	4	0.0	N.A.	N.A.	N.A.	N.A.	
4E (2)	Multi-Ethnic: Relative	04/01/08	06/30/08	3	16	18.8	N.A.	N.A.	N.A.	-70.5%	
4E (2)	Multi-Ethnic: Non-Relative Indian SCP	04/01/08	06/30/08	0	16	0.0	N.A.	N.A.	N.A.	N.A.	
4E (2)	Multi-Ethnic: Non-Relative Non-Indian SCP	04/01/08	06/30/08	10	16	62.5	N.A.	N.A.	N.A.	129.2%	
4E (2)	Multi-Ethnic: Non-Relative - Ethnicity SCP Missing	04/01/08	06/30/08	2	16	12.5	N.A.	N.A.	N.A.	N.A.	
4E (2)	Multi-Ethnic: Group Home	04/01/08	06/30/08	1	16	6.3	N.A.	N.A.	N.A.	N.A.	
4E (2)	Multi-Ethnic: Other	04/01/08	06/30/08	0	16	0.0	N.A.	N.A.	N.A.	-100.0%	
5F	Authorized for Psychotropic Medication	04/01/08	06/30/08	46	610	7.5	N.A.	N.A.	N.A.	38.0%	
8A*	High School Diploma*	10/01/06	09/30/07	36	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	
8A*	Enrolled in College/Higher Education*	10/01/06	09/30/07	13	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	
8A*	Received ILP Services*	10/01/06	09/30/07	142	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	
8A*	Completed Vocational Training*	10/01/06	09/30/07	0	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	
8A*	Employed or Other Means of Support*	10/01/06	09/30/07	31	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	

NOTE: "\*" or "#DIV/0!" = value not available due to 0 denominator

<sup>1</sup> Participation Rates: Rate per 1,000; C1.2 and C2.2: Median (Months); Composites: Estimated score (estimates <50 set to 50, >150 set to 150 consistent with fed range and to control outliers); All others: Percent (%)

<sup>2</sup> Performance relative to national std or goal=(Perf-50)/(Std-50)\*100 for composites; (Perf)/(Std or Goal)\*100 for measures with desired increase; (Goal)/(Perf)\*100 for measures with desired decrease.

<sup>3</sup> Percent change as compared to column P "Directional Goal". Percent change=0.0% (no change) or matching direction = "Yes".

<sup>4</sup> Percent Change calculated=(most recent n/most recent d)/(baseline n/baseline d)-1.

\*Participation Rates reports are published as calendar years only and Youth in Transition reports are published October through September only.

\*\*Comparisons ("Percent change" and "Direction?") between baseline rate month 1 and most recent rate month 3.

\*\*\*SCP=Substitute Care Provider.

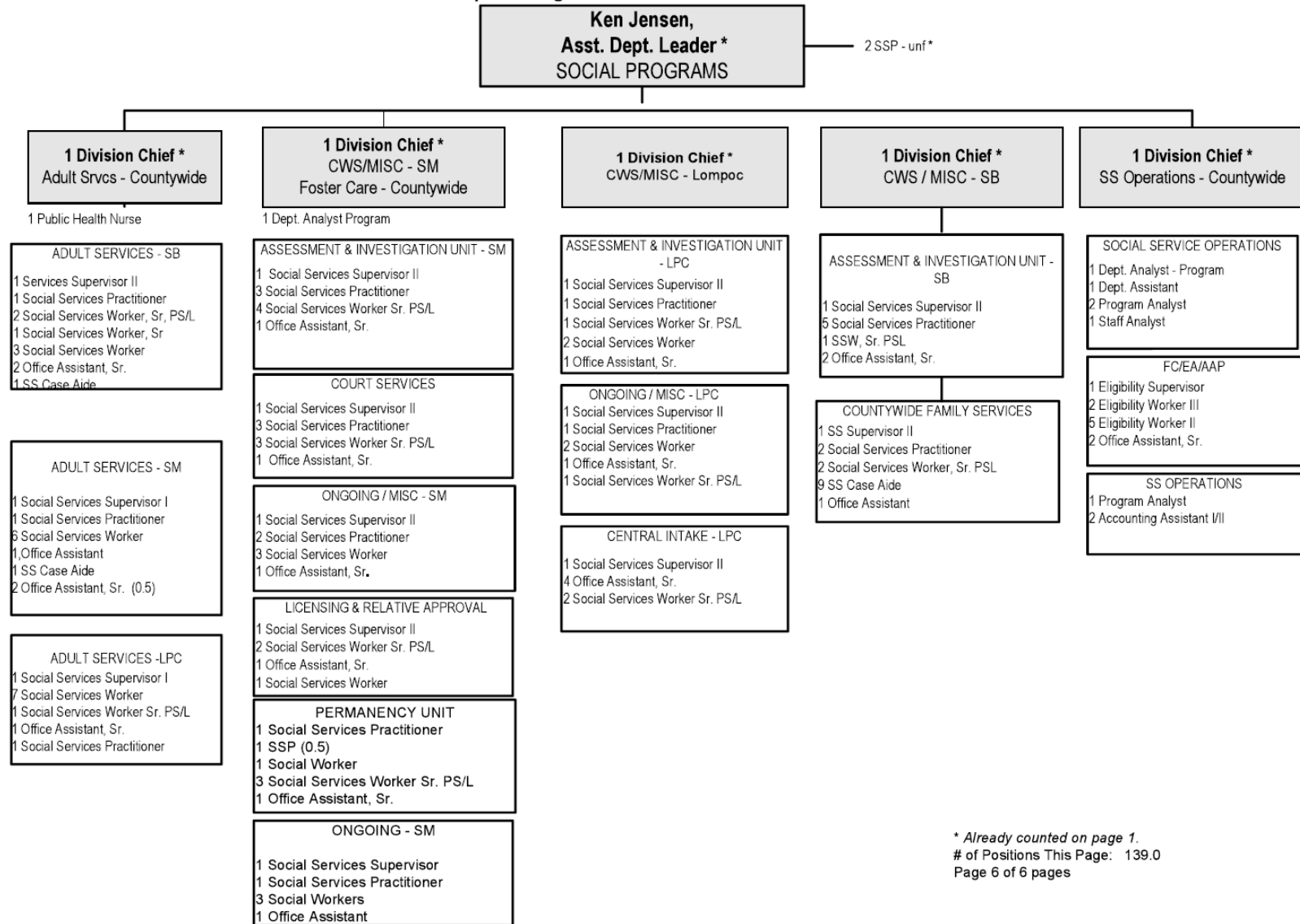
C.D.S.S. / U.C. Berkeley Center for Social Services Research: CWS/CMS Dynamic Report System

[http://cssr.berkeley.edu/ucb\\_childwelfare](http://cssr.berkeley.edu/ucb_childwelfare)

# Appendix Figure 2

## DEPARTMENT OF SOCIAL SERVICES Social Programs Branch

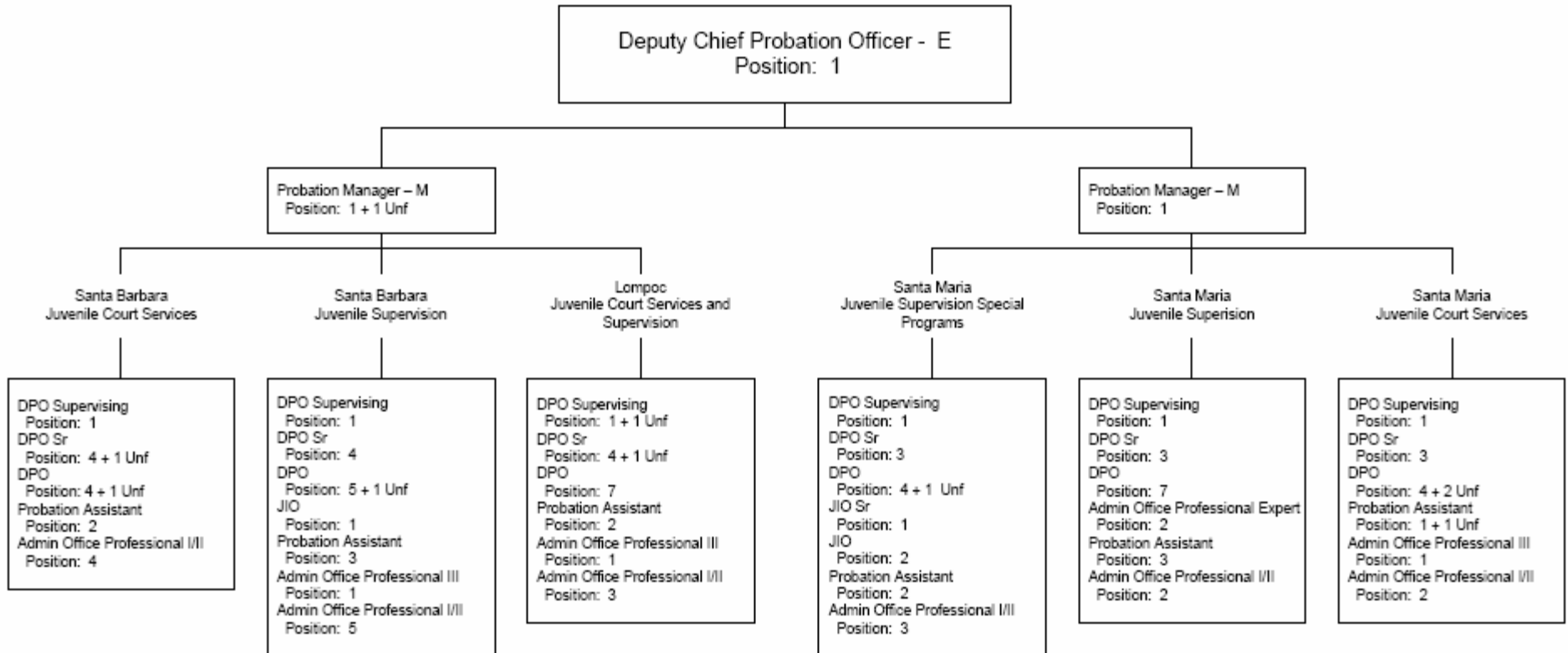
Proposed Organization Chart for FY 2008/2009



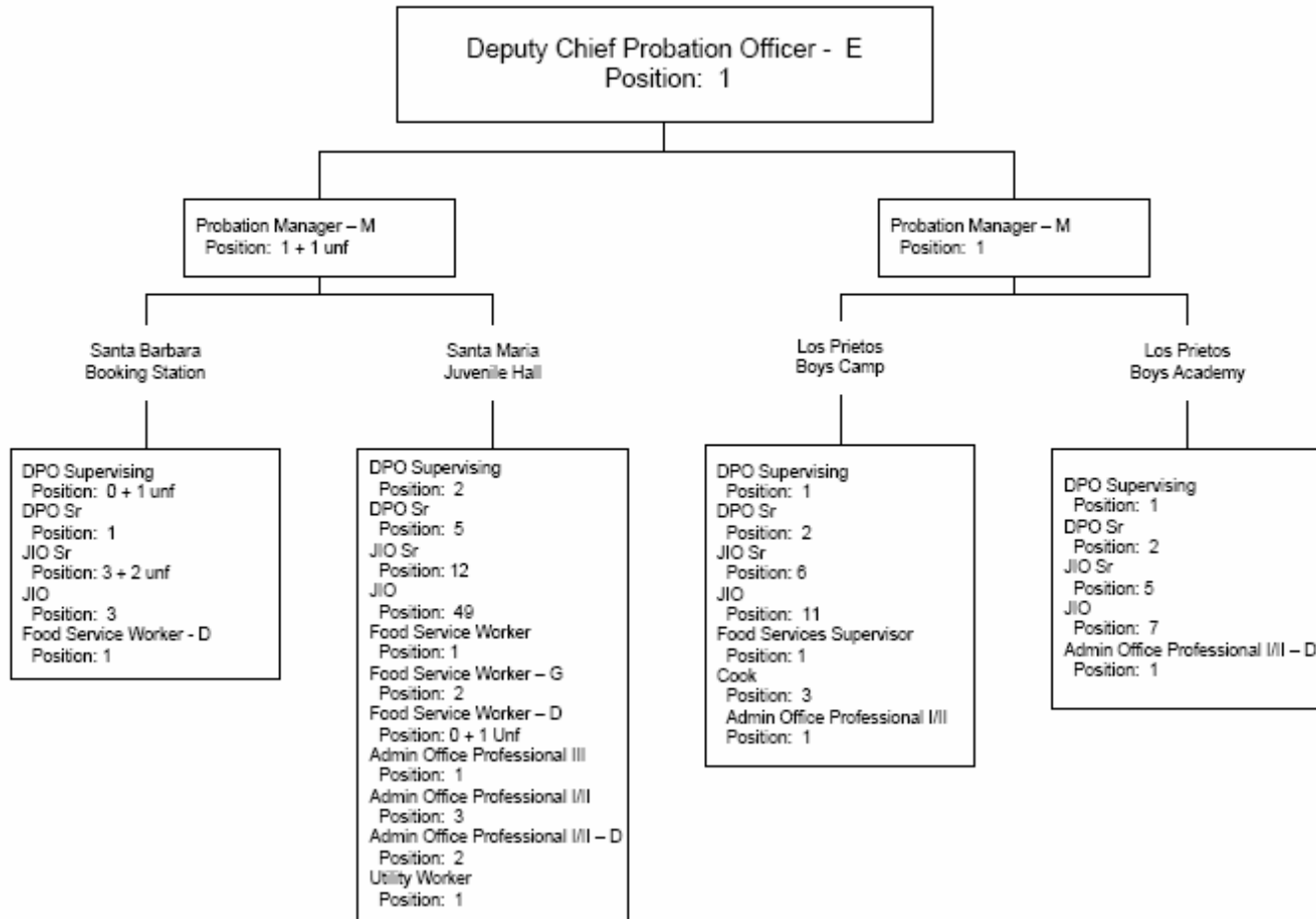
\* Already counted on page 1.  
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# Appendix Figure 3

## FY 2008-09 PROBATION DEPARTMENT ORG CHART Juvenile Services Division



**FY 2008-09 PROBATION DEPARTMENT ORG CHART  
Juvenile Institutions Division**



# Santa Barbara County Child Welfare and Probation

## Outcomes and Accountability System

### Agenda

- Outcomes & Accountability System
  - System Improvement Plan (SIP)
  - Peer Quality Case Review (PQCR)
  - County Self Assessment (CSA)
  - Quarterly Outcome Data
- Gaps Analysis
  - Safety
  - Permanence
  - Wellbeing
- Next Steps

# Outcomes & Accountability System

- AB 636 – January 2004 to align with the Federal Child and Family Services Review (CFSR)
- Outcome Driven vs. Regulatory Compliance
- Goal
  - “that every child in CA would live in a safe, stable, permanent home nurtured by healthy families and strong communities”
- 4 Part System of Continuous Quality Improvement
  - SIP
  - PQCR
  - CSA
  - State and Federal Outcome Measures

# System Improvement Plan (SIP)

- Self Assessment as Roadmap
- Workgroup to Refine Strategies
- SIP Developed and Approved by Board – March 2007
- Updated March 2008
- SIP to Reflect Obligation of Allocations

# SIP Accomplishments

## ■ Safety

- Family Preservation Service Expansions
- Differential Response Referral Expansion

## ■ Permanence/Stability

- Parent Child/Visitation Program
- Increased Support to Substitute Careproviders
- SB163 Wraparound Program

## ■ Well-Being

- THPP
- THP-Plus
- La Morada

# Peer Quality Case Review (PQCR)

## ■ September 2008

## ■ Focus Area: Placement Stability

## ■ What we learned:

- Contracted Placement Finder Services - Beneficial
- SB 163 Works
- Placement vs. Best Match
- Social Workers/Probation Officers Need More Caregiver Information
- Children with Relatives tend to have less placement changes

## ■ Informs Self Assessment



# County Self Assessment (CSA)

- **Macro Analysis**
  - Program Operations
  - Systemic Factors
  - County-wide Prevention Efforts
  - Services
  
- **Data Analysis**
  - Demographic Profile
  - Outcome Measures
  
- **System Analysis**
  - Strengths
  - Areas of Improvement

## Quarterly Outcome Data

- **Safety, Permanence, and Well-Being**
  
- **Changes in the Measures**
  - 2004 CFSR: 6 Measures
    - 2 Safety, 4 Permanency
    - CA Measures to understand performance
  
  - 2008 CFSR: 6 Measures
    - 2 Safety
    - 4 Permanency Composites = 15 measures
    - New CA measures added

# Federal Measures

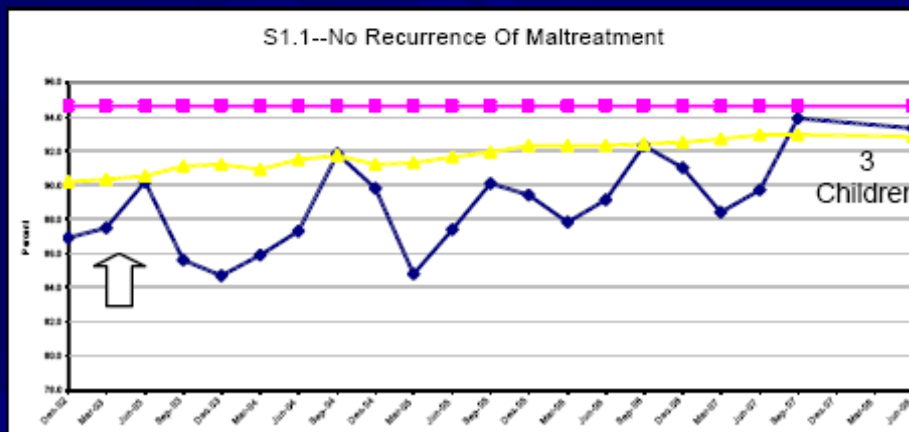
## ■ Safety

- S1: No Recurrence of Maltreatment
- S2: Maltreatment in Foster Care

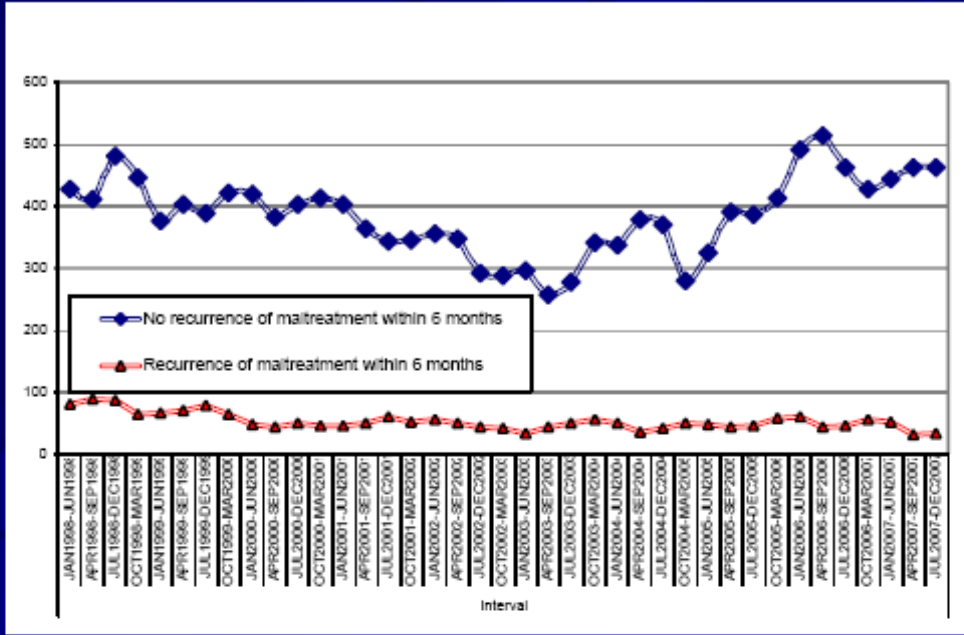
## ■ Permanency

- C1: Reunification (4)
- C2: Adoption (5)
- C3: Exits to Permanency (3)
- C4: Placement Stability (3)

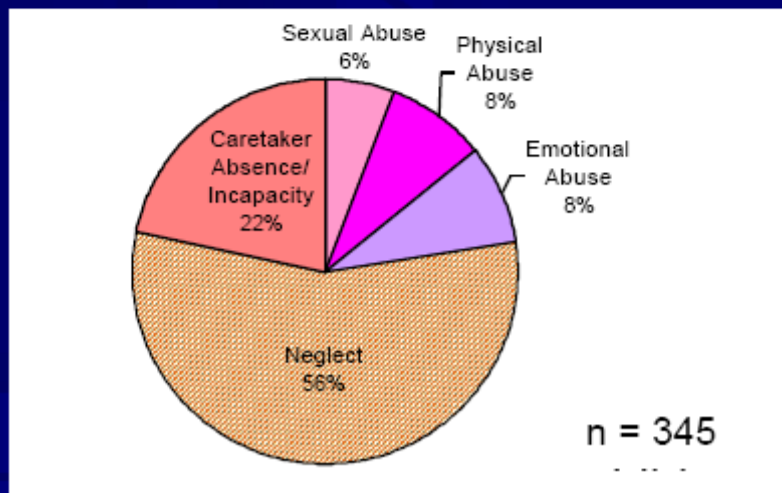
# Federal Measure



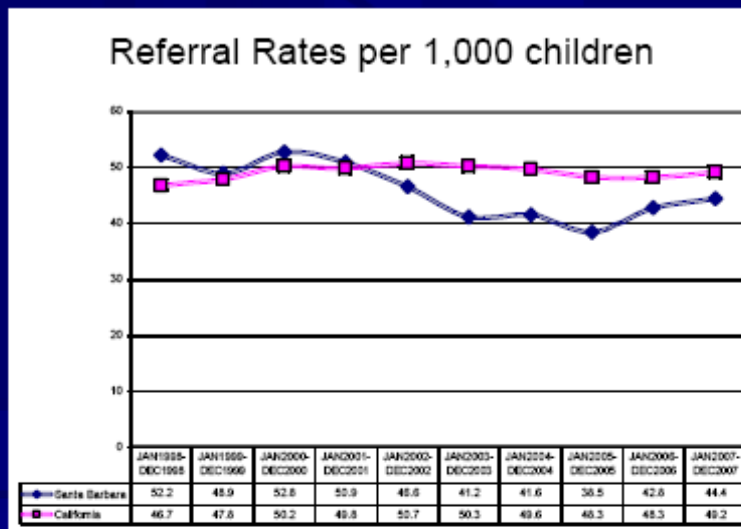
# S1.1 – No Recurrence of Maltreatment



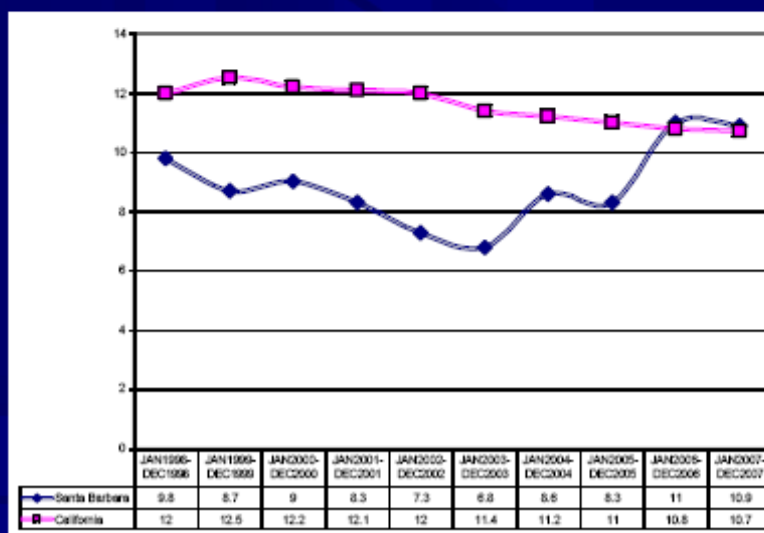
## Santa Barbara County Children with a Substantiated Allegation of Maltreatment in 2008



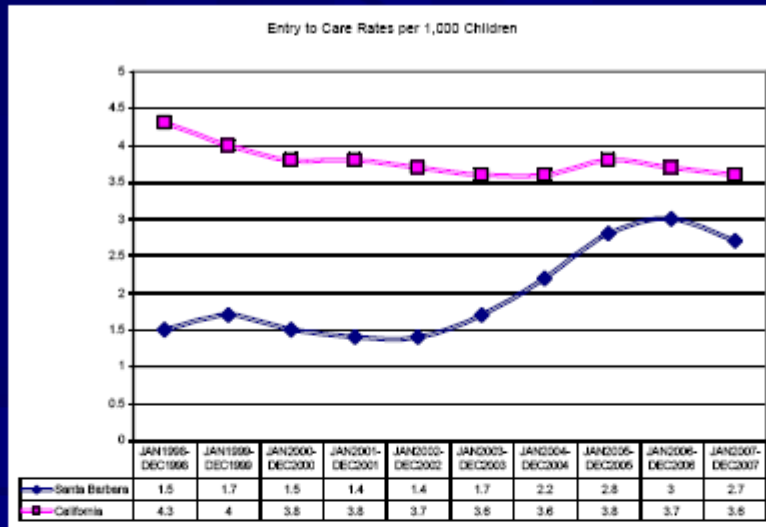
# California Participation Rates



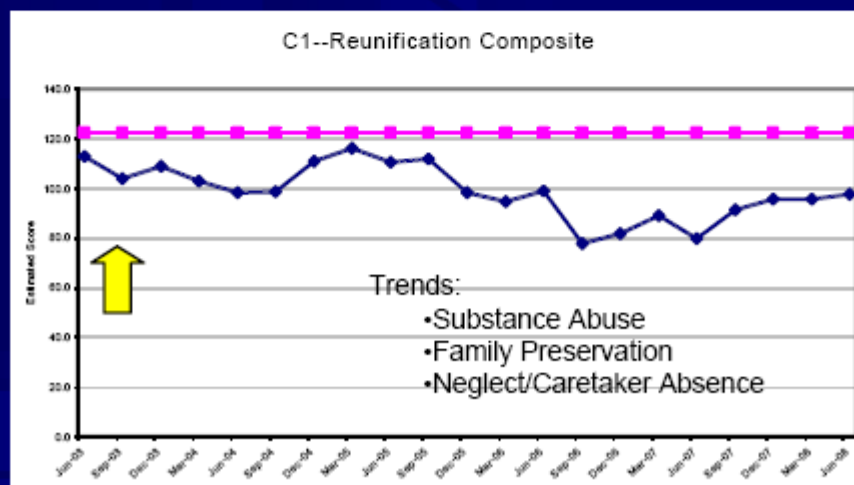
# Substantiation Rates per 1,000 Children



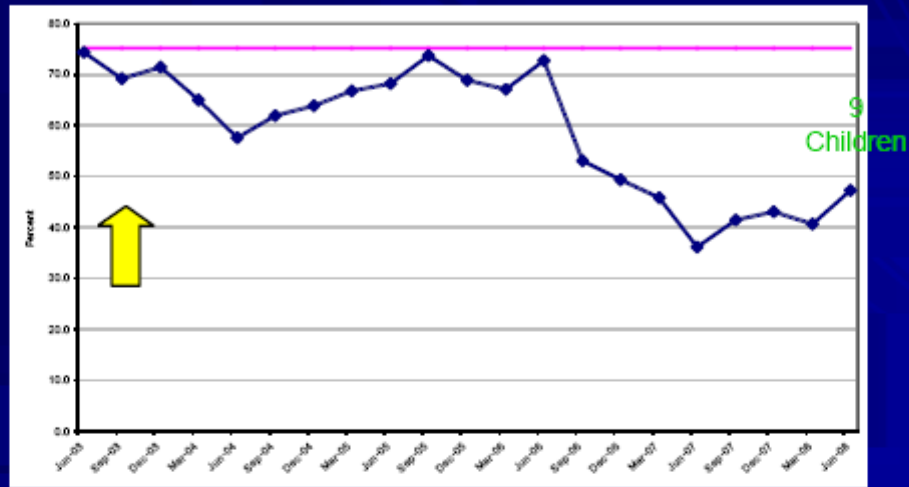
# Entry to Care



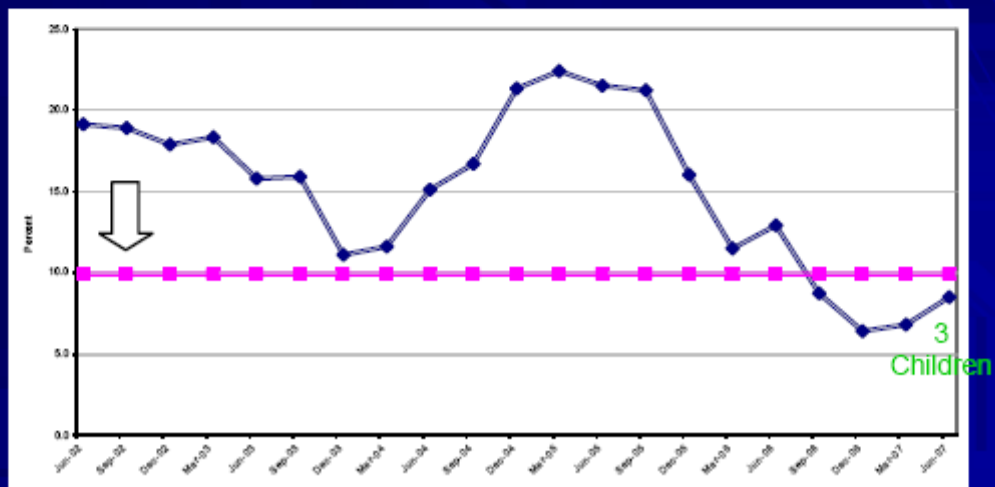
# Permanency Composites



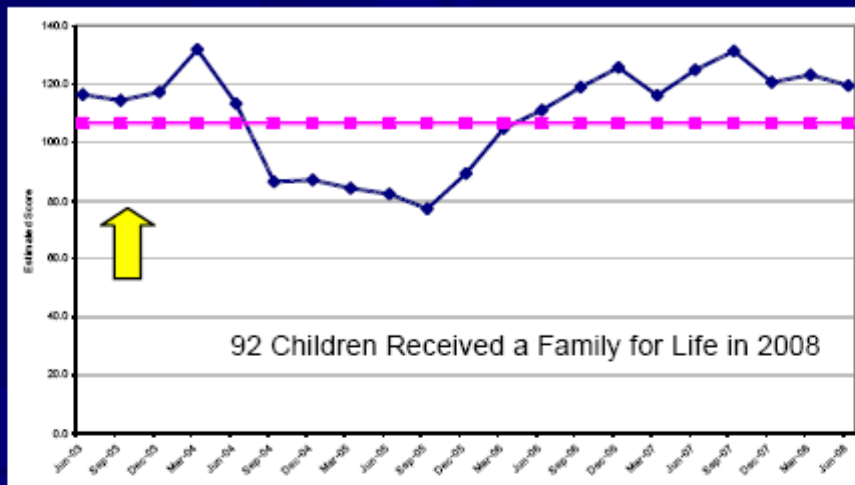
## C1.1 - Reunification within 12 Months (Exit Cohort)



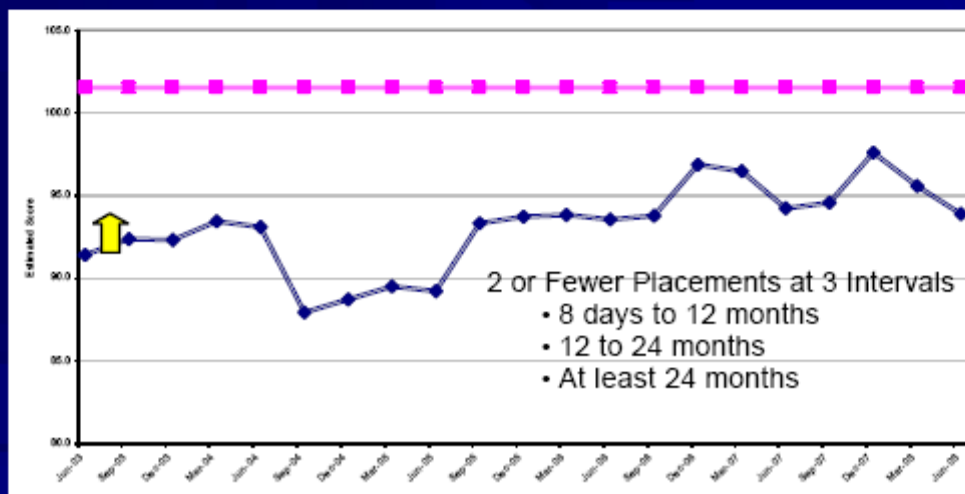
## C1.4 - Reentry Following Reunification (Exit Cohort)



## C2 - Adoption Composite



## C4 – Placement Stability Composite



# Viewing Data with an Informed Eye

## ■ Economy of Scales

- Small Numbers = Significant Variability in Percentage Based Measures

## ■ Interaction and Contradiction

- Reunification vs. Adoption

## ■ Individual Measure Considerations

- Placement Stability – Some moves are beneficial

# Well-Being

## ■ Broader Issues

- Medical and Dental Care
- Education
- Youth in Transition to Adulthood

## ■ Data Considerations

- Placed with some or all of their siblings – 70%
- Least Restrictive Placement Setting
  - 38% – Relative Care
  - 12% – Foster Home
  - 29% – Foster Family Agency
  - 11% – Group Home
  - 9% – Other



# Gaps Analysis

- Considering the Data Provided
- Your Expertise
  
- Small Workgroups
  - Strengths / Needs Assessment
  - Report Out
  - Gallery Walk

# Next Steps

- County Self Assessment - June
  - Internal and External Stakeholders
  - Final Report with Board of Supervisors Approval
  
- System Improvement Plan - September
  - Workgroup Mid to Late Summer
  - Plan with Board of Supervisors Approval

Thank You

## Appendix Figure 5

*Child Abuse Prevention Council  
Discussion March 2009*

*Attendees:*

Barbara Finch – St. Vincent’s PATHS	Alma Marquez – SM-Bonita Healthy Start
Vicki Book – Human Services Commission	Ann McCarty – NCRCCPC
Tracy Bramlett – Life Skills Support Center	Nora Melendez – C.A.C.
Sandra Copley – Public Health Department	LuAnn Miller - Isla Vista Youth Projects
Flo Furuike – Community Volunteer	Meichelle Arntz – Angels Foster Care
Alma Hernandez de Wilson – Guadalupe Healthy Start	Pam Stowe – Human Services Program
Brenda Herrera – Family Service Agency	Katharina Zulliger – KIDS Network
Deborah Holmes – C.A.L.M.	Melissa Hoesterey - DSS

<u>Safety - Strengths</u>	Votes	<u>Safety - Gaps</u>	Votes
211	0	Affordable summer and after school programs	0
5Ps - Clinic Based (CPSP) Modified Chasoff Model	0	Affordable Treatment	0
Affordable, Accessible Childcare	1	All at-risk services	0
CALM	0	Bilingual/Bicultural Counseling	2
CAPC	1	Community based Family resource Centers	3
Childcare/Parental Prog. - Peer Support	0	Funding for early prevention	2
Differential Response	1	Inconsistency with staff and lack of training impacts quality of service. This is due to cost of living in county resulting in turn-over.	0
ESL	0	Involvement in Medical Community - Pediatricians	0
Family Preservation	0	Lack of common language	0
Family Resource - Family Strengthening Initiative	2	Lack of Perinatal Screening	1
First 5	0	Lack of Resources/Peer Support for Isolated Families	1
First 5 - Home Visitation, PPD	0	Lack of Understanding of Community Role in Child Protection	0
Healthy Families America - evidence based	0	Limited Flexibility in Placing Child First	0
HSC	0	Mental Health Services	3
In-home Programs	0	No general game plan for parenting classes	1
North County Rape Crisis	0	Not enough affordable, accessible childcare, especially infants.	2
Parent Education	1	Obstetricians Not Using a Screening Tool	0
Programs that support parent involvement i.e. Head Start St. Vincent's, CALM, TAPP	0	Paring down of services - moving from prevention to issues	0

Promotores Models	0	Perinatal substance abuse	0
Resources that address risk factors	0	Programs that specifically address neglect	0
SB Parent	0	Promotores Models - not enough	0
School Districts	0	Qualitative vs. Quantative	0
Shelters	0	Respite Care	0
Strong Family Advocates	0	System takes on life of own - death by regulation/paperwork	0
Tri-Counties	0	Transportation	0
Trust in Agencies - Engagement	0	Understanding of community re: role of prevention, including CWS' understanding of role of prevention.	2
Understanding of Prevention on Service Provider Level	0	Using common sense and flexibility when making decisions re: child and family. Placing child first.	1
Unity Shop/Food Banks	0		
Wraparound, comprehensive, Family-Centered	2		
		I will know that we have improved the safety of children in my community when....	
		Gang activity is positive action to benefit the community.	
		CAPC no longer has a reason to exist.	
		CWS does not equal CPS	
		Those who work with/meet with children in the community (teachers, neighbors, health providers, child care providers etc.) notice that the children they work with are safe and healthy.	
		Rates of child abuse decrease.	
		Parents can access support services and parent education when they need it.	
		Decreased referrals to CWS.	
		All kids have access to affordable and accessible health care services and insurance (perhaps even free).	
		All children are safe, feed and can play anywhere they wish knowing they are truly cared for and loved.	
		All children live in physically and emotionally safe homes and neighborhoods.	
		There are enough available services for those that need it. However, as the % decrease each year, we will have an idea if those services are indeed working.	
		If families know where to go if they need help and there are enough services and resources to assist them.	
		There are plenty of affordable choices for families in getting care for their children and support for themselves; we make progress in reducing risk factors.	
		There is a place to refer when risks are identified early at OB initial visit.	
		The reoccurrence rates stay low.	

## Appendix Figure 6

### KID'S NETWORK Discussion March 2009

**Attendees:**

Eddie Taylor - Northern Santa Barbara County United Way	Freya Schultz – Santa Barbara County DSS
Terryl Bunn	Norene Nims – 5 <sup>th</sup> District PTA
Frank Montoya - C.A.C.	Georgene Lowe – Santa Barbara County Education Office
Ann McCarty - NCRCCPC	Deborah Holmes – C.A.L.M.
Arcelia Sencion - Santa Ynez People Helping People	Pedro Paz – First 5
Alma Marquez - Santa Maria Healthy Start	Sylvia Barnard – Good Samaritan Shelter
Tara Brown - Human Services Commission	Deborah Hartman – Santa Barbara County DSS
Mami Cooney - Human Services Commission	Dean Farrah – Santa Barbara County Probation
Katharina Zulliger - KIDS Network	Joe Centeno – Santa Barbara County 5 <sup>th</sup> District Board of Supervisor
Gil Armijo - Santa Barbara County 5th District Executive Assistant	LuAnn Miller – Isla Vista Youth Projects
Theresa Weissglass - Healthy Start	Anne Rodriguez – Santa Barbara County DSS
Jennifer Bergquist – Santa Barbara County Child Care Planning Council	Melissa Hoesterey - DSS

<u>Safety - Strengths</u>	Votes	<u>Permanency &amp; Stability - Strengths</u>	Votes	<u>Well-being - Strengths</u>	Votes
211	1	Child Care Programs that Provide Parenting Education, CAC, Storyteller, Isla Vista Youth Programs, Healthy Start	6	After School Programs	0
Affordable, Accessible, Quality Childcare	3	County-wide Network of Family Resource Centers - function like Front Porch	6	Big Brother/Sister Program	0
After school Programs	2	Front Porch, Array of CBO's	4	Children's Health Initiative	2
Boys & Girls Club	0	Good Samaritan - Visitation Program in-house-residential substance abuse program. (Casa Serena in Santa Barbara)	2	Different Access points	1
CAC - Los Compadres	0	Heavy CWS Caseloads	2	Experience/Collaboration/Rapport Inter-agencies	1
CACP - KIDS	3	Lack of 5150 Facilities for Younger Children	0	Family Resource Center	6

CALM Hotline	2	Lack of Dental Care Providers	0	Foster Youth Education Program/Bonnie B.	0
Church - Faith Based	1	Lack of Family Service Advocates in County to Provide Linkages	7	Foundations/Funding	0
City Housing Authority - Self Help	0	Lack of Medical Providers	0	ILP Program	2
Educational Programs - In School	0	Lack of Mental Health Services for Adults and/or lack of information about	4	Kids Network	0
Family Resource Centers	7	Lack of Training for Providers About Resource Information	0	Medi-Cal/CHDP/Healthy Kids	0
Law Enforcement	0	Linkages	0	SAFE Schools/Healthy Kids	1
Mentoring Program	0	Need More Funding for Group Homes in County	0	School Based Counseling/Youth Service Specialist	3
PALS - Police Activity League	0	Need to Expand Substance Abuse Treatment for anyone Who Needs It	2	Workforce Investment Act	1
Parent Education Program	3	No Foster Homes for Teens & Others	7	Youth Substance Abuse Programs	1
Parks & Recreation	0	No North County Noah's Anchorage	1		
Respite Care	2	Noah's Anchorage	1		
Sports Programs	0	Teen Detox	2		
Substance Abuse Programs - some capacity	4	Therapeutic Foster Care	0		
Summer Enrichment	1				
TAPP	0				

What do you hear and see around you that might be contributing to the rise in instances of verified maltreatment?		What is your perception of gaps in resources/supports available to children and families in the community that may hinder achieving permanency and stability?		What are the gaps in resources available to youth while in foster care to enhance their well-being?	
Better Training for Mandated Reporters		Heavy CWS Caseloads	2	Academic Support and Counseling	1
Commuting Time		Lack of 5150 Facilities for Younger Children	0	Case Management to Follow Continuum of Care	4
Decreased Levels of Agency Support		Lack of Dental Care Providers	0	Continuity of Care	2
Domestic Violence		Lack of Family Service Advocates in County to Provide Linkages	7	Follow thru with/Dental Care/Medi-Cal Access	2
Drug Use		Lack of Medical Providers	0	Gaps in moving out of County/Medi-Cal	1
Increase In Reporting		Lack of Mental Health Services for Adults and/or lack of information about	4	Keeping Kids Connected to People/Family Who are Important to Them.	10
Less Extended Family Support		Lack of Training for Providers About Resource Information	0	Meaningful Participation in Community (i.e.. sports, volunteer, music, after school activities)	6
Outreach Programs - WEB, etc.		Need More Funding for Group Homes in County	0	Not Connecting Kids to Relationship Intended to Last a Lifetime.	2
		Need to Expand Substance Abuse Treatment for anyone Who Needs It	2		
		No Foster Homes for Teens & Others	7		
		No North County Noah's Anchorage	1		
		Teen Detox	2		
What might be needed to address this rise and enhance child safety?				What are the gaps in resources available to youth as they prepare to transition into adulthood including establishing connections to the community?	
Affordable Care for Treatment if not on Medi-Cal	0			Consistent Mentorship	2
Agency Awareness of Resources	8			Emotional Support	1
Capacity - substance treatment, childcare	6			Employment Opportunities	1
Prevention vs. Intervention	5			Financial Resources	0
Public Attention	0			Health and Safety Issues/Resources	0
Public Health; First 5/WEB - Case Management	3			Lack of Affordable housing/transportation	0
Public Housing - Promatora Model	5			Lack of Awareness Regarding Foster youth	3
Respite	1			Lack of Transitional Housing	5
Think Outside the Box - Collaborate in New Ways	0			Limited Resources for Ages 18-25 yrs.	0

Trust Factor: Cultural competence, Consideration; Language	0
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More Support to Rel/FFH for Kids When Emancipating	0
No Drug Treatment in Santa Ynez Valley	4
No Network of Support	7

I will know that we have improved the safety of children in my community when...		I will know that children have permanency/stability in my community when...		I know that we will have improved the well-being of children in my community when...	
All parents can access the support they need through parenting classes, home visitation, or phone support.		Adult mental health issues can be addressed and treated.		All agencies providing services to/for children communicate more effectively.	
All referrals are addressed fully and services available. Children are in safe environments.		All children receive permanent housing.		All children have access to affordable or no cost insurance. (All children are insured).	
Families and children get the socio-emotional support they need to thrive and grow together with safe pedestrian and biking transportation corridors.		Children live in a nurturing and caring home.	2	All children have access to health/dental services and live in caring, supportive families with adequate resources for survival as a family, a school, and as a community.	5
Gang activity is down.	2	Decline in length of time children in system.		Cases of neglect, caretaker absence drop significantly (more than 10%).	
I know more about the process.		Every youth who needs a foster home in our community can find one able to meet his/her needs.	2	Child abuse in Santa Barbara County is decreased.	
Law Enforcement and CWs numbers decrease in regards to number of substantiated incidents.		Families can afford housing and have satisfying careers that meet the cost of living.		CWS caseloads decrease, as do ER visits and children attend school and are able to learn.	
Meet federal standard and exceed.		Fewer children need to be in foster care.		Fewer children are unsafe at home because their parents are addicted to recreational drugs.	
Parents are provided more educational opportunities to help keep their kids safe.		Foster youth have a place to live when they leave foster care.		I know more about the process.	
The families in our community have decreasing levels of family stress.		I know more about the process.		Our high school graduation rate has improved.	
The instances of recurring maltreatment is decreased in Santa Barbara County.		More foster families are recruited.		Provide services that are needed. Reunification.	

The number of referrals to CWS are non-existent.	2	No re-entry into system following reunification and successful family preservation.	2	The number of foster/probation kids entering the system is decreased.	2
There are fewer unsubstantiated child abuse referrals to CWS.	3	Numbers go down.		There are enough services available to children and families early in child's life.	
They are not being abused or neglected either at home or in the community.	2	Our families basic needs have been met.		They have access to health care.	
They can play outside in their neighborhood.		The number of adoptions increase and/or reunification.	2	We have "turned the curve" of incidences of maltreatment.	
We reach our stated goals.		They are raised in a consistent, safe, home setting.	2		



## Appendix Figure 7

### CWS & Probation Staff Discussion March 24, 2009

*Attendees:*

Angelica Falcon	Laura Anadon
Araceli Arangure	Lily Yopez
Carolyn Martin	Lisa Garrison
Christine LaRocco	Lupe Valdez
Cindy Carr	Marilyn Machbanks
Gail Sarten	Melissa Hoesterey
Gloria Esparza	Paula Gerlitti
Julie Mann	Premi Singh
Silvia Huitron	Tina Centeno
Stacey Anderson	Rae Varga
Dawn Manalo	Yolanda Perez

<u>Safety - Strengths</u>	Votes	<u>Permanency &amp; Stability - Strengths</u>	Votes	<u>Well-being - Strengths</u>	Votes
After School tutoring, Care, and Programs		Adoption SWs Doing Good - continuum AIU - Adoptions	1	CAC - ILP Contract	
Background Checks		Community Outreach		CALM - Front Porch	
Decline in recurrence	1	Community Response When Need is Known		CHDP - good resource for specialist	
Family Preservation	2	Family Placements -Rel/NREFM	5	Children Services Screener	2
Foster Parent Training		FDTC-Hopeful		Fund - County for Ineligible Children	
Front Porch		Foster Parent Recruitment	1	Healthy Families	
Good Communication from FFA Foster Parents		Front Porch		La Morada	5
Good Placement Stability		HCF Involved from Beginning	2	Medi-Cal	
ILP	1	HOPE - CALM		More Resources Available in Santa Maria & Lompoc	2
Keeping up With Mandated Contacts with Children	1	MISC/SOC		PSAs - Attend Detention Hearings	
Mental Health Services	1	Pride Assessors - English/Spanish		Secure Funding for Extra Curricular (Mental Wellness & Physical, Socialization 0- ORFALEA Foundation, Rotary Funds. Covers things Medi-Cal doesn't.	
New Parenting Classes and Resources thru the Schools	2	PSA - Hilary		Stable Staffing - Team Approach	4

New Services		SB163		Staff Networking for Resources	1
Relative Placement - Higher Standards For	8	Visitation Increased - Case Aides/Contract	1	THP Plus in General	3
Safe Placement Homes			10		17
SB163					
Schools Communicating More with SWs					
Staffing Cases					
Supervised Visitation Contract					
TDMs					
Utilizing SDM					

What is needed to improve safety outcomes for children?		What is needed to improve permanency outcomes for children?		What is needed to improve Well-being outcomes for children?	
Buy-In From the Youth	2	Aftercare Community Support for Adoptive Families or Birth Families or KinGap	3	Better Training for Group Home Staff	4
Cultural Education		Better Communication Between SW and Parents Re: Expectation, Explaining Process, Language/Jargon, Education	3	GenCal - Get in community (dental) (Funding an Issue)	
Economic support for families during recession	2	Better Education for SWs on Substance Abuse		Childcare - Available & Affordable	1
Effective Drug Treatment for Youth & Family	4	Better Substance Abuse Treatment		Department Outreach to Indigenous Community - More Prevention Training work with Community	2
Life skills classes at schools for youth	5	Booklet that Explains Process - Court, CWS, Reunification	2	Ease of Technology Access	
Local Support Group for Foster youth and Emancipated Youth	2	Child Support Groups - AHA in SB	1	Easier Way to get Help for Families (Relatives) that is Not Federally Funded. Better Link to Cal-Works - Disconnect in Agency - Specific Process for our Families - One Case Worker in Each Office	1
Mentors or Tutors	1	Culturally Diverse Resources like Parenting Counseling	3	Education Assessments - Focus on Literacy	
More Parental Support and Education	6	Education Regarding Caregiver Supports		Expansion of FUP Family	
More Youth Activities - Sports, After School Programs, etc.		Engaging Families in Services	4	Improved Vision Care - out of county a problem	
Remove stigma that surrounds foster youth		Grief Counseling - Parents Who Lose Their Children, Children		Mental Health Services	
Scholarships		Increase Visitation - Frequency, Time-Duration - Bonding-Positive Interaction Skills		More Drug Treatment Centers Available - Mother & Child	6
Steady recruitment and retention of foster families		More Parental Resources - Housing		More Resources - Therapists, Counselors, Big Brother/Sister	8
Support for Families Who Fall Between Private Health Insurance and Medi-Cal	2	More Services - Counseling, Mentors, Support Groups	12	More Time to Spend with Children - Kids to Know Workers - Using Own time	3
Truancy Issues		More Volunteers to Support		More Tri-Counties Support	
		Parent Mentor		Ongoing Training for all Staff	1

		Parenting - Modeling & Implementing		Resources for Families When Children Return Home - Mandatory (treat child - not family is a problem)	12
		Support for Potential Adoptive Parents for High Needs Children	1	Teaching Living Skills - Computer Literacy	
				THP Plus Expansion	1

I will know that we have improved the safety of children in my community when...		I will know that children have permanency/stability in my community when...		I know that we will have improved the well-being of children in my community when...	
All adults in the community take responsibility to report suspected child abuse.		As it relates to my caseload: I actually have time to spend with the children in my caseload and can use best practices in my own social work practice for each child, where we actually have time to staff with parents and foster parents on a regular weekly or bi-weekly basis instead of only monthly. I would like to work towards providing a quality SW service instead of a reactive, "get it done, how am I going to see all my kids/parents/scp's this month."		All children are in a safe environment.	
All children are in a safe environment.		Children are moved less than 2 times in placement.		Children are able to have a special adult in their life.	
More and better foster homes.		Children are residing with their family in a safe and stable environment and not in out of the home care.	2	Foster youth successful transition to adulthood. More THPP/THP+. ILP starts earlier.	
Placements are more stabilized. Mandated visits are happening at a level they should.		Guardianships and adoptions increase even more.	3	I thoroughly complete my child welfare investigations and offer the family services that would present detention.	
Provide education - reunification.		Mentors for parent's support groups.		More children successfully remain in home or reach adoptions in a timely manner. Fewer recurrence of referrals.	
The level of injuries and incidents drop more than 40% from today's reality.		More children successfully remain in home or reach adoptions in a timely manner. Fewer recurrence of referrals.	2	Support groups for children - not only the substance abuse ones. <u>ALL</u> .	
There is a decrease in substance abuse by parents.		Placement changes are down.	2	Teaching of living skills are completed with the child.	

There is a lower incidence of child abuse.		SB163 - Foster family recruitment - Better matches between child and foster families.		The level of injuries and incidents drop more than 40% from today's reality.	
There is less return to foster care.		Successful reunification. Prepare families and educate for future success.	3	There is a lower incidence of child abuse.	
We are not detaining as many children.		They have been successfully placed in the least restrictive placement.		There is harmony among everyone - children - foster parents, parents, SW.	
We as CWS SW's have the time to spend with each child and utilize best practices instead of seeing them for less than one hour per month, or only more when there is a crisis. Where we can invest the time before the crisis occurs rather than reacting to it.		When CWS kids are placed in a stable home and the kids are happy and doing well in all areas of their life.	2	There is little to no recurrence of referrals on families.	
We have a stronger community (services) to assist at risk families.		When we don't have kids returning to us again.		They are in a fun loving environment and they are focused and achieving their goals.	
We have a variety of services (effective) available and within reach of everyone - SW's, parents, foster parents, children.				We are not detaining as many children.	
We have educated the parents well enough to keep the child safe. Trained foster families. Educate the children on safety.				We as CWS SW's have the time to spend with each child and utilize best practices instead of seeing them for less than one hour per month, or only more when there is a crisis. Where we can invest the time before the crisis occurs rather than reacting to it.	2
When families with substantiated referrals do not abuse or neglect again.				We ensure that they receive adequate resources to meet the emotional wellbeing. Lack of mental health services to address needs of child <u>immediately!</u>	

When kids are involved in different programs to keep them off the streets.				We get rid of drugs. We have kept the child safe. They are stable in a home. When the child feels safe in a home.	
				We have more resources for families.	2

<b>Trends</b>
Cultural conflicts - young mothers
Financial challenges - losing homes
Gang Activity
Levels of assimilation between generations
Little to no health insurance
Mental illness
Next generation - CWS kids, same families, same issues
Physical & Emotional Abuse
Referral-custody issues
Referrals rise as economy goes down
Stress
Substance Abuse
Unemployment

## Appendix Figure 8

*CWS Team Meeting  
March 2009*

*Attendees:*

Marianne Reagan	Linda Walch
Deborah Hartman	Delfino Neira
Amy Krueger	Chris Farro
Carol Wingereid	Leticia Alvarez
Lorraine Murphy	Carlos Ponce
Devin Drake	Cindy Nott
Carolyn Karnauskas	Jan Stricklin
Melissa Hoesterey	Cindy Carr
Sheila Martinez	Lisa Garrison

Safety - Strengths	Votes	Permanency & Stability - Strengths	Votes	Well-being - Strengths	Votes
Better Assessments	1	Adoptions/Permanent Homes Focus		Accessing Support Services thru Linkages	
Better Link to Services	1	CASA		CASA	
Casa Pacifica - Contract Work		Consistency with SDM and Conversations		Chaffee and Other Grants	
CSA - Children's Services Screener		CWS Collaboration with Juvenile Court	1	Exiting Clothing Allowances	
Family Preservation		CWS/Probation Relationship		Foster Youth Services	1
Front Porch		Extended Visitation		Home Connection Finders	1
Good Sam Detox - Recovery		Family Unification		HOPE	
Our Staff - Sups/SW's		Foster Youth Services		ILP Coordinators	
Training Staff-Mentor	9	Hillary - PSA		Medi-Cal (4m)	
Placement Reports		Home Connection Finders		Our Staff - Dedicated & Caring	4
Safe Measures		HOPE	1	Placement Reports	
SAFTY		ILP		Relative Placement & Connection	2
SDM		PARP Home Studies		Supportive Community Groups	
TDM		Placement Reports		TDMs	
		Relative Placements/NREFMs	4	THPP & THPPlus (La Morada)	5
		Rise in Frequency and Duration of Visits		WIA (anticipated)	
		SB163	1		
		TDMs			
		Using Family for Reunification-Support Systems	6		
		Visitation Supervision/Transportation	1		

What is needed to improve safety outcomes for children?		What is needed to improve permanency outcomes for children?		What is needed to improve Well-being outcomes for children?	
0-5 Preventative Services	2	Easier Access to Mental Health Services	5	Better/More Dental Resources	
Affordable Child Care		Filling Staffing Vacancies	5	Community/Resource Centers	
Better Economy		Getting Courts and Attorneys going by FR Time Limits as Well as Dismissal Guidelines	2	Easier Access to Mental Health Services	2
CHDP	1	Housing (affordable)	2	Easy/Reliable Resources for Medi-Cal Services (Medi-Cal for Kids from other Counties)	
Crisis Resources		Kinship Support Centers	1	Filling Staffing Vacancies	7
Early Childhood Mental Health		Larger Selection of Foster Homes	3	Getting Courts and Attorneys going by Dismissal Guidelines	
Easier Access to Mental Health Services	9	Linking Parents with Their Children More During Reunification (as parents)	4	ILP	2
Expansion - more awareness FRC		More Conversations Regarding Permanency Options From More Sources		More Transitional Housing in or Closer to Child's Community	
Filling Staffing Vacancies	6	More Focus on Kin-Gap		Need all "stuff" - Children's Info in One Spot (easy access)	
Larger Selection of Foster Homes - Teens/Sibs	7	More Foster Homes That are Willing to Participate with Parent/Child Visitation		Need Birth Parents Info.	
Mentoring Program		More Homes for Teens		Smooth Transition - Child to Adult Mental Health Services	
More Community Education on Child Abuse	3	More Mental Health Services		SSI	
More Dental Resources		More Real Life Visitation		Stronger Support for Emancipation	5
PPD - Post Partum Depression		Review Philosophy Regarding Visitation and Parent Child Contact, Emancipation, Placement with Relatives, What We Involve Parents In.	7	Subsidized Youth Employment	1
Residential Treatment for Men	1	Visitation Cottages		TAY	
Substance Abuse Options	4	Work with NREFMs/Relatives to be Willing to Work with Parents		Victim Witness Funds	
Teen Pregnancy Programs					



I will know that we have improved the safety of children in my community when...		I will know that children have permanency/stability in my community when...		I know that we have improved the well-being of children in my community when...	
No child is harmed.		Children in placement are moving less and those children who are 18 and leaving the system are confident in their future.		All children have access to the services they need.	
No referrals for CAN.		Children moving less "confident about their future".		All mental health and health needs are met.	
Referrals go down and reunifications go up.		Our caseloads decline.		Referrals go down and reunifications go up.	2
Referrals go down.		The number of homeless/incarcerated emancipated youth declines.		There are more children in programs leading to economic and emotional stability.	
The number of substantiations decreases.		There are fewer homeless children.		They receive all age-appropriate services that they need to grow up healthy, safe, and ready to enter adulthood.	
They grow up in safe stable families free from abuse and neglect.		They have forever families that will always provide support for them.		We are no longer taking kids into the system.	
We get fewer "immediate" referrals ending in detentions.		We no longer receive referrals		We no longer get referrals.	2
We have no maltreatment.		When they are all adopted or in a permanent home.	3	When children are safe, healthy, happy, and stable.	
We no longer receive referrals.		When we don't hear about them after we dismiss/close. No new referrals or detentions.		When every child's needs are met.	
When children achieve success after exiting the FC system.					
When referrals drop or go away all together.					
When we no longer doing detentions.					

## Appendix Figure 9

CWS-Probation CSA April 9, 2009  
**CWS & Probation Staff**  
 Discussion April 9, 2009

**Attendees:**

Bob Brems
Christel Barros
Claudia Kindell
Dixie LaPolla
Giselle Rosas
JoAnn Hutson
Katy Hardman
Leticia Morales
Lisa Garrison
Mia Johnson
Teresa Alleman
Elizabeth Cosand
Selene Cavazos
Stephanie Morgan
Shannon Harris

Bryana Goodrich
Cindy Carr
Debbie Haldeman
Gabriela Stubblefield
Heather Medina
Jose Velazquez
Laura Gonzalez
Lisa DiLullo
Marlene Velazquez
Robert Luna
Veronica Romero
Gilbert Ibarra
Jessica Uribe
Janice Featherston
Sheila Martinez

<u>Safety - Strengths</u>	Votes	<u>Permanency &amp; Stability - Strengths</u>	Votes	<u>Well-being - Strengths</u>	Votes
CALM	1	CALM - community based =do it all		Boys and Girls Clubs	
Casa Pacifica		Casa Pacifica - TBS/SAFTY		Bus Passes	
CCS		Clear idea of how to achieve goal		CCS & TCRC - Referrals out	
Child Support		Consistency re: boundaries/guidelines		CHDP	
Children's Mental Health	1	Domestic Violence Services		Coverage to insure visits	
Churches		Family Preservation		Encouraging family visits	
Dorothy Jackson - FRC		Good Case Plan - family involvement/frequency, realistic goals, strength based	12	Family Preservation	
Front Porch	2	Intensive In-home	5	Financial Services - clothing allowances	
FSA	2	Linkages	1	Health - Medi-Cal	
Good Samaritan		Noah's Anchorage		Home Connection Finder	
Law Enforcement		Parent Project		ILP	1
Local Charities		Peers/Supervisor Support		Liason for educational needs	
Local Medical Community		Regular contact - family/service providers	6	Mental Health Services	4
Mandated Reporter Training		Transition Plan	1	Remove risk - not necessarily children	11
People Helping People		Transportation		SB163	3
Public Health	1			Sincere, compassionate, excellent staff	

CWS-Probation CSA April 9, 2009

Rape Crisis			Socialization - sports, activities	2
Safety	5		Support of staff and supervisors	5
SART			SW's communicating more with EW staff	
Section 8			TDM's	
SMVYFC	3			
Sojourn	7			
TCRC				
Teachers	1			
Victim Witness				
Welfare To Work				

CWS-Probation CSA April 9, 2009

What is needed to improve safety outcomes for children?		What is needed to improve permanency outcomes for children?		What is needed to improve Well-being outcomes for children?	
Affordable Health Insurance		After care plan	8	Be more flexible and understanding of parents and children	1
After care services for families	3	Better placement matches	2	Better group homes - very limited	3
Classes specific to family	3	Daycare/respice care		Consistency from everyone - sw's, supervisors, upper management, clients	1
Communication/coordination with Law Enforcement		Family Support	3	Court report writers	
Criteria limitations for Domestic Violence Services		Focus on family more than just minor (probation)		CRIS Directory - timely updates	
Cuts in Domestic Violence Programs		Housing for emancipating youth not enough	2	Dental Care - more resources	
Domestic Violence not reported by Law Enforcement timely		Housing for families	1	Employee Retention	11
Earlier Intervention - change criteria, TBS, when they need it most. More flexibility with services	5	Identify placements for borderline population between TCRC and average child		Hope technology will help	
Increase services from Medi-Cal Staff re: Healthy Families		Knowledge of community resources		How to motivate parents (classes, etc.)	5
Inter-Agency communication/coordination with Cal-Works		Lack of bilingual/bicultural services	2	Keep in the community - SB 163 needs more slots	1
Low wages compared to cost of living - Santa Maria, Lompoc	1	Life skills support like Parent Partner	5	Keep negativity out	
More Hands on Parenting Classes	8	More after care support for emancipating youth	4	Limited parenting programs	1
More In-Home Intensive Services - therapy, parent partners, TBS	11	More cooperation - time with family, TDM's, info to families		Mental Health Service Providers	
No family shelter in Lompoc	1	More crisis planning family/foster family		Mentors	2
Not enough low income housing		More foster family supports	4	More community resources	
Not enough THPP	2	More placement options for youth/minors	2	More home connections for kids	2
Quality of parenting classes - Lompoc		More service needed - domestic violence	2	More stable-nurturing foster homes	11

CWS-Probation CSA April 9, 2009

Resources in Spanish and other languages	2	More service needed - mental health	1	More staff and internal resources	
Support groups for after care	1	More service needed - substance abuse	1	Pressure from attorneys/court (court liaison)	
Transportation services for parents - Valley and Santa Maria	2	More service needed - teen substance abuse treatment	3	Quality of service	
Waiting lists for everything	6	More staff education re: Linkages		Resource Officer	2
		More time to spend with families	1	Services aren't always "that great", must offer but not always the best or long enough	2
		Placement specialities i.e. gang youth, runaway		Therapeutic Services - In Home Support Services (home visits)	10
		SMVYFC - counseling support	1	Up to 190 days wait for TCRC	
		Teen pregnant/parenting programs	3	Welcome new employees more - difficult with current workload	
		Youth employment = jobs	1		

I will know that we have improved the safety of children in my community when...		I will know that children have permanency/stability in my community when...		I know that we will have improved the well-being of children in my community when...	
A program with stability has been implemented in the child and family's life for a period of time or until improvement is noticeable.		Adoptions go up.		Detentions will go down.	
Community resources - more in quantity and quality.		Children receive the support services in a timely and efficient manner.		Finding solutions/providing quality services to work on specific need. Help children cope/heal, process feelings.	
Less crime, more positive activities, feeling of safety, safer schools, safer homes.		Community resources - more and good quality.		More children are being returned home.	
Less serious injuries or recurrence of abuse.		Emotionally/mentally stable. Safe/stable household. Educational and employment stability.		More of the kids leaving the system are able to become self-sufficient.	
Parents are able to access the services they need to prevent abuse and alleviate stress.		Good research is done to place children in homes that are suitable to the children's needs.		Positive role models were provided for the child, either through relatives, or teachers who were willing to help with the positive growth for the child and the family.	
Parents become more educated and have access to significant community services.		More children are placed with family and Foster Adopt Homes.		There are no more children sick or in need of medical attention.	

CWS-Probation CSA April 9, 2009

Services have been met, solutions found, referrals and caseload are down.		Parents have in place aftercare/lifeskills/parent partner to refer to when CWS steps out.		They all have access to services they need i.e. mental health/dental/medical/vision no matter what the family income.	3
There are no more children in pain or fear.		The families are able to be functional without CWS or Probation support. When they are no longer in our court system.		They receive stable housing.	
There is no substance abuse relapse.		The number of repeated placements of the same children decreases. When more (older) kids are adopted or become someone's dependent through legal guardianship.		We have no more children in our system.	
We are agency of last resort, instead of first/only resort.		There are no more children left to adopt.		When more children can successfully and safely remain in the home. And when parents get engaged with/in services and make changes.	2
We don't get any new referrals on the family.		They know where they will live until they are grown-up.		When referrals and caseloads are less.	3
We find a solution for drug abuse, mental and physical abuse, sexual abuse, and provide quality service for our children.		We have less referrals and caseloads. Increased staff and support staff.	2		
We receive fewer referrals and the referrals are of less severity.		When placement searches are not needed.			
		When we have no need for foster homes and have won the battle with drugs and abuse.			

<b>Trends</b>
Difficulties with assimilation
Dirty Homes
Domestic Violence
Economy - food
Lack of education
Lack of familial support
Mental Health - lifelong
Parent/children's medical condition
Stressors on family
Substance detox 18 mos - 2 yrs.

## Appendix Figure 10

CWS-Probation CSA April 20, 2009  
 Caregivers & Community Stakeholders  
 Discussion April 20, 2009

**Attendees:**

Ann McCarty – NCRC		Bonnie Beedles – Santa Barbara County Education Office
Brian Swanson – Probation		Carolyn Contreras – C.A.C.
Cindy Carr – DSS		James Friedrich – Probation
Karin Metcalf – ADMHS		Kim Davis – CASA
Meichelle Arnt – Angels Foster Care		Peggy Carey – TDM Facilitator
Sharol Mulder - Foster Parent Association		Sheila Martinez – DSS
Nancy Madsen – Santa Barbara County Public Health Department		Lisa Garrison – DSS
Melissa Hoesterey - DSS		

<u>Safety - Strengths</u>	Votes	<u>Permanency &amp; Stability - Strengths</u>	Votes	<u>Well-being - Strengths</u>	Votes
Expansion of Family Preservation		Family Reunification	3	SB163 Wrap-Around Program	4
AIU-Assessment & Investigation Unit	1	PSA - Hilary - finding stable permanent homes, positive focus	1	Counseling Programs	1
Family Drug Treatment Court	1	SB163		Early Childhood Program ECMHS	
Quality of Staff. How hard they work		Education to Law Enforcement		ILP Program	
Front Porch	1			Parenting Classes	1
SAFTY	2			Early Start	1
Collaboration - Mandated reporter training for schools	2			Focus of placement changes (down)	1
				CBO's	1
				THPP & THP+	

CWS-Probation CSA April 20, 2009

What is needed to improve safety outcomes for children?		What is needed to improve permanency outcomes for children?		What is needed to improve Well-being outcomes for children?	
Parents who understand child development	3	More foster homes	5	Support older siblings to be caregivers	
Parents in programs - substance abuse, domestic violence	5	More support for foster homes and earlier on. Should be mandated, less moves due to conflicts with agency		Additional parenting classes	2
Education		Education for foster homes on agency limitations and potential resolutions	1	More slots for counseling services - especially north county	4
Funding for those who don't have resources	2	TDM's per foster home requests	1	More dental care	
More childcare/preschool	1	Education to group homes about youth's needs	1	Need more transitional housing, especially north county	2
Respite care		Keeping courts on legal time frames, not due to necessary delays	4	Utilize foster parents, or others willing to help, for youth transitioning	
Foster parents need support , respite care, etc. to care for child	3	Collaboration between all parties focusing on child's well-being	3		
Lower caseloads for staff to be with families more	2	Engaging court in focusing on permanency	1		
Housing		Court Facilitator for permanency hearings			
Services/supports for undocumented families		Improvements in locating families (bio)			
MISC or something like it "the collaboration of the agencies"	1				
Foster homes for Probation youth	3				
Lack of education re: teens needs for foster care					
Focus recruitment for teens - marketing for this population	1				



CWS-Probation CSA April 20, 2009

I will know that we have improved the safety of children in my community when...		I will know that children have permanency/stability in my community when...		I know that we will have improved the well-being of children in my community when...	
Substantiated child abuse and neglect reports decrease, even if the number of reports made stay the same.	4	They are not removed from their parents' home because there is no need to remove them.		Family stabilizes. Enough resources to address well-being of children.	
Family reunification is successful - i.e., parents comply, with court requirements and kids reunify and stay in home.		There are more foster homes/placements in the community from which children originate - so they can remain in their schools and neighborhoods and so FR efforts can be more successful. Wrap-around services are coordinated and effective.	2	Children reaching adulthood are employed or enrolled in college or trade school, are drug and alcohol free, and are treated for mental illness if this is an issue, and are supported by their families and the community.	
There is no longer violence in the community. No more domestic violence. Stabilized community.		Families become stabilized. Ample foster placement. Economy stabilizes.		Mental health, health, and other support services are plentiful and easily accessed. More foster parent support is available so foster home placements can be more stable and supportive. Relative placements get similar money and level of support as non-related foster homes. More high school graduates and more 4 year colleges entered and retained.	2
It takes fewer referrals to remove children from abuse/neglect situations (CWS referrals). No recurrence of abuse/neglect.		Children remain in a placement arrangement by choice more than anything else.		There are noticeable changes (positive) in our measurements/outcomes and when children in "this system" report the same.	
The number of CWS reports have decreased. The schools see that families know their resources and not interviewing as much themselves. The number of SAFTY calls decrease at ADMHS.		An increase in available foster homes or the "Children Project" is established. Each child has a CASA to represent their interests and encourage stability.		Key indicators demonstrate healthy behaviors, for example, drug usage, suicide rates, truancy. Mental health services are available for all children (and Medi-Cal).	
Children are not being moved.		They get involved in community and school activities or groups. They don't change schools a lot. The number of homeless families decreases. The system spends the same amount of money on prevention.		The numbers of children who go into foster care are reduced and/or eliminated.	

CWS-Probation CSA April 20, 2009

		Children who return to the community from foster care successfully remain in said community without need for subsequent removals.		More children have access to community programs. Parents to education.	
		Children are not being moved.		Children are not being moved.	

Trends
Meth - substance abuse
Economy turndown - start, poverty, lack of jobs
Housing costs
Mental illness
Family break-up
Incarceration, threat of deportation (one parent)
Single parenting
Lack of family support
Teen parenting
Domestic violence
Levels of assimilation

## Appendix Figure 11

	<i>Juvenile Court Brown Bag</i>	
	<i>Discussion April, 2009</i>	
<b><u>Attendees Names</u></b>	-	<b><u>Who They Represent</u></b>
Daralyn Balden		Parents
Robert Ostrin		Parents
Chris Biely		Private Counsel
Madeleine Nantze		Parents
Lawrence Scott		Parents
Mark Pedego		Minors Counsel
Carol Hubner		Minors Counsel
Julie Nicola		Court Personnel
Judge Herman		
<b><i>What do you believe are the current <u>Strengths</u> of our county/community in achieving safety, permanence, and stability for children who are dependents/wards of the Juvenile Court:</i></b>		<b><i>What do you believe is <u>Needed</u> to improve the outcomes for children and families who come before the Juvenile Court?</i></b>
Committed social workers		Bi-monthly reports from drug programs to CWS/Attorneys. Improving relations between parents and workers, including more frequent contact. Higher compensation for non-relative foster parents. Information sheet to parents at intake, explaining the process, giving workers and supervisors numbers, etc.
Social Workers are conscientious generally. Social Workers are cooperative with parents/children's counsel. CWS supervisors are accessible to parents/children's counsel.		Fewer changes in social workers assigned to a case. Better communication between clients and social workers - better accessibility. Notification to parents/children's counsel when a social worker is changed.

<p>Willingness to do TDM's on "difficult" cases.</p>		<p>Much more emergency relative placement. More interim court reviews (to check progress). More service providers to "jump-start" parents into treatment, mental health, etc. More visitation liberalization.</p>
		<p>Attitude of social workers to parents. Less language designed to inflame the situation - state facts clearly and concisely and less conclusions workers are not qualified to make, i.e. client is narcissistic, when there's never been any diagnosis by professional. More access to social workers by clients-may don't respond to phone calls.</p>
<p>CASA helps. Angels FFA is excellent for the 0-5 kids.</p>		<p>Better services and more of them. More and better qualified foster homes who only take one or two foster children, not 5-7. Supports post - 300 case from ages 18-21. Stop changing caseloads and try to alleviate worker turnover by creating a supportive work environment for the social workers. We need bilingual staff. And, our foster families need to be bilingual where they take English and Spanish speaking kids.</p>

## Appendix Figure 12

*ILP Discussion April, 2009*

<b><i>What or who has helped me the most during my foster care?</i></b>	<b><i>Recommendation that will help any program.</i></b>
Catalina helped me understand the places I could get information from.	When the cops are called to a house for the parent hitting their kid. Do something, don't just sit around.
Nola, cause I trust her and talk to her. Nola is my house counselor.	CWS - Listen to the child more, ask how the child feels about the decisions you are making for them. Group Homes - A little more freedom we are already in placement why not let us a some fun.
My friends.	First off, Probation should really consider giving the placement kids more things to do, more programs because many of the times kids leave or mess up while in placement because of no activities.
My mom. I can ask her and talk to her about anything.	CWS - Better social workers - they need to pay more attention to child needs. Try to feel what they feel. Other than that, they're great. ILP - You already do too much. Everyone who enters this program will love it if you continue doing what you are doing.
ILP and my group home and my friends.	THPP should get off our backs and should trust that we can make good decisions. We should be able to get an education at a school and not be home schooled.
Keith Johnson, and old social worker. ILP. Some foster parents.	THPP needs to let us have more freedom and stop treating us like little kids. We are grown young adults and they treat us like little 13 yr. olds. They make us feel like we are not doing a good job. They nag about every little thing.
My family has helped me the most since I've been in placement.	I think that ILP should do more activities then what they usually do, because all of us need activities to do to stay off the streets. Also, too help us get more job training because lately it's been hard for us to get jobs because of the economy. I think we should also have things like survival skills or things that will help us in life and that will show us the right way.
ILP and wrap-around team.	Stop talking too much. Music. Get rid of Probation. More parties.

My (love) family support.	Group homes need to have better food. Not expired. And need to set me free.
My family.	Group homes stop nagging. Give us a chance to talk and stop doubting us. Group homes need staff that don't gossip.
My family, their support and sticking by my side, and baby, and good advice.	Take pride in how well I'm doing. Seeing the positive changes I've made. Let me free.
Linda Reed my CASA worker. She has been there. We have known one another since I was 12 yrs. Old. Also Yoli, the favorite person ever. She is like my second mom. She cares about us and wants the best for us. Also Lorena has been there for everything.	The people work for kids in the system, they should be the ones who has been in the system before so they can understand us more. Understand where we're coming from. Cause some that I've had in the past don't look for your best interest. They need to be more experienced. Meaning they should have been in the system in the past.
Friends.	Probation should let you off when you're supposed to be off. CWS can stay out of peoples business or at least listen to what the kids think too.
My mom because she was there for me the whole time I was in placement.	More freedom. Foster parents are too much involved. More parents that actually care.
The group home has helped me thru so much. ILP has helped me open a savings account and get my ID card. The foster parents keep me safe and respected me.	ILP workers have to trust other people after a month or two. They shouldn't accuse someone even if they did something wrong. ILP workers need to chill or kick back or do something right for their client. Social worker should do the same thing, but they should not pull home passes for no reason. they just need to chill, relax, get off our butts.
My cousin and her husband have been in my life for 10 years. They've helped me tremendously. They've helped me on how to read and write in English.	More freedom. The social services need to find a way to help the foster kids buy a car. A house for the girls and only 4 girls per home. I believe would be better. Each person should be working or looking for one. Also, one adult that is single without kids. Trip to Hawaii or Italy. Somewhere fun for the kids to have fun.
Nikki Flint because she knew what I was going through and she guided me through everything from point a to point infinity. She's my everything. She means the world to me.	Wanna stay in school for one more year. Want to not start college yet. Wanna get a part time job with animals. I wanna be with my friends more then how it is now. Want my foster mom to stop forcing me to do things that I don't want to.

<p>Lisa Raine. Jennina. Elizabeth J.</p>	<p>Probation needs to be more trustworthy of the kids and not accuse them of things all the time. I never had one dirty test. I never violated probation or was rude. They would constantly accuse me of using and stuff. They also need to realize that they can be wrong. They aren't God and don't know how to read minds. do they need to realize some kids actually do listen and even if they don't believe it they need to go into a situation with an open mind and not always assume that kids don't want the help and that they are trying to beat the system, cause we aren't. They need to get off their high horse and stop power tripping cause a lot of the PO's are usually wrong they way they accuse and assume things, cause either you assume something you make an ass out of your self!!</p>
<p>My girlfriends from the past. They relieved a lot of my stress.</p>	<p>I think CWS needs to try harder to have long term social workers and not to pass cases from person to person. They need to show youth something concrete in their lives. ILP would be better if they had activities every month so that people didn't have a chance to get lazy or drift away from the program like I almost did. They group home needs to focus more on establishing a home type environment rather than to focus on the rules. Rules should be built around a home dynamic, not the other way around.</p>

## Appendix Figure 13

### PSSF Committee Meeting 02-04-09

Present: Carolyn Contreras, Community Action Commission  
Melissa Hoesterey, Child Welfare Services  
Theresa Weissglass, Santa Barbara School District  
Pat Wheatley, First 5 Santa Barbara County  
Katharina Zulliger, KIDS Network

The committee reviewed the PSSF fact sheet provided by the State Office of Child Abuse Prevention to ensure a good understanding of the intent and requirements related to the Promoting Safe and Stable Families funding.

The committee then reviewed the current local use of the funding, which is based on the last three-year plan submitted to the State in 2005 and was recommended by a PSSF committee established at that time.

Theresa Weissglass provided a historical perspective of why PSSF funding has been dedicated to family resource centers in Santa Barbara County.

Melissa Hoesterey provided an overview of the requirements and local timeline for the child and family review, which is completed by each County's child welfare services division every 3 years to comply with AB636 legislation. She explained each component associated with the review, as well as Santa Barbara County's local timeline.

The committee discussed how planning for PSSF funding needed to be aligned with the review.

The committee agreed that Front Porch, the Santa Barbara County model of Differential Response (DR), with the inclusion of Family Resource Centers as a "front yard" for at-risk families that have not been reported to CWS could serve as a powerful model for PSSF funding. The Front Porch program, while restricted in scope due to limited funding, has shown excellent results to-date with the families it serves.

Carolyn Contreras and Pat Wheatley explained that they had been part of a study/planning committee that had visited various other counties having successful Differential Response models. All of these models included Family Resource Centers in their Differential Response programs with great success.

The committee agreed that these types of models were worth replicating locally.

The committee agreed that any model developed for PSSF funding needed to

- a) be aligned with ongoing efforts funded through other sources
- b) include common outcomes, staff training and evaluation components

Pat Wheatley explained that the First5 Family Strengthening Initiative Request for Application, which is currently ongoing, includes funding for a DR case management component.

Melissa Hoesterey reminded the committee that all CWS and prevention funding sources at this time are very limited and continue to decrease, and that it is therefore particularly important at this time to collaborate and combine available funding towards common outcomes, while serving families that are most at risk.

The committee agreed to present the following recommendation to the KIDS Network:

- a) No substantive changes to Adoption, Promotion and Support and Time-limited family reunification components.
- b) Family Preservation and Family Support funding to be continued to be used for Front Porch (DR) and Family Resource Centers to **provide services under a defined DR service model with clearly delineated training, outcome and evaluation requirements**, emphasizing case management for families at high risk (including CWS referred and non-referred families).



- c) Funding for all components to remain culturally, linguistically and geographically aligned with the county's highest needs as determined in the CSA.
- d) A letter to be sent to the Human Services Commission to ask them to consider aligning CAPIT/CBCAP/CTF funding with the remaining child abuse prevention and intervention funding by participating in the above recommended model to achieve maximum impact in our County.

## Appendix Figure 14

# Child Welfare Services & Probation County Self Assessment

## COMMUNITY INPUT

**March 4, 2009, 2:00–4:00 p.m.**

**St. Ynez Valley Marriot  
555 McMurray Road, Buellton**

### AGENDA

- ◆ Welcome & Introductions
- ◆ System Improvements: Review of Progress
- ◆ Outcomes for Children and Families
  - ◇ Permanence
  - ◇ Well-Being
  - ◇ Safety
- ◆ Gaps Analysis Outcomes and Data Trends
- ◆ Community Input to Findings and Trends
- ◆ Next Steps

Hosted by



Presented by:  
**Melissa Hoesterey**  
**Child Welfare Services Operation Division Chief**

**Registration required.**

Please RSVP by e-mail: [p.cavazos@sbcsocialserv.org](mailto:p.cavazos@sbcsocialserv.org)  
Or call 346-7109

# Appendix Figure 15

## CHILD ABUSE PREVENTION COUNCIL SANTA BARBARA COUNTY

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*Member of the Coastal Tri-Counties Child Abuse Prevention Coalition*

March 19, 2009  
10:30-12:30  
Old Mission Santa Inès, 1760 Mission Drive  
Solvang, CA

### AGENDA

- |  |                                   |
|--|-----------------------------------|
| 1. Welcome and Introductions (5 min.)<br>a) Approve February 19, 2009 minutes (VOTE)   | Barbara Finch                     |
| 2. Public Comment (5 min.)   | Public                            |
| 3. Santa Barbara County Self-Assessment CAPC Input (75 min.)<br>a) CWS & Probation Presentation<br>b) The Role of Prevention | Melissa Hoesterey<br>CAPC Members |
| 4. Child Abuse and Neglect Prevention Summit (20 min.)<br>a) Progress Report<br>b) Summit Planning                           | Katharina Zulliger<br>All         |
| 5. Updates and Announcements (10 min.)<br>a) Coastal Tri-Counties CAP<br>b) PCA-CA<br>c) Other                               | Barb Finch & All                  |
| 6. Set Dates and Agenda for Next Meetings (5 min.)<br>a) Member input on April Meeting<br>b) Next CAPC Meeting tbd           | All                               |
| 7. Adjourn   |                                   |

**(No meeting scheduled for August)**

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c/o Human Services Program  
300 North San Antonio Rd., Santa Barbara, CA 93110  
Phone: 805-681-4078 Fax: 805-681-4076

## Appendix Figure 16

### Glossary and Acronyms for Santa Barbara County Programs

#### A

**ADMHS** - Alcohol, Drug, and Mental Health Services is a county agency and collaboration partner with CWS.

**AFDC-FC** – Aid to Families of Dependent Children – Foster Care is a federal program that provides for monthly payments to foster parents caring for foster youth.

**AIU** - Assessments and Investigation Unit is the Santa Barbara County CWS unit that investigates child abuse and neglect referrals and, if necessary places children in protective custody and initiates Juvenile Court action.

#### B

**Beyond the Bench** - is a Statewide Superior/Juvenile court forum for judges and attorneys involved with Juvenile court matters for child Welfare Services and Probation.

**Blue Binder** - Local Probation term used to refer to a minor's Health and Education Passport; we use blue binders for easy tracking of documents

#### C

**CAC** - Community Action Commission is a local CBO (community based organization) that administers a variety of human services programs.

**CADA** - Council on Alcoholism and Drug Abuse is a CBO which serves the South County region provides substance abuse services such as Adult Treatment Program, Perinatal Treatment Program, Detox, and Adolescent Treatment program.

**CALM** - Child Abuse Listening and Mediation is a local CBO that provides therapeutic services to children and families.

**Camp** - Los Prietos Boys Camp; a secure detention facility used as a commitment facility.

**CAPC** – Child Abuse Prevention Council.

**CASA** - Court Appointed Special Advocates who are appointed by the court to support foster children in the CWS system.

**Casa Pacifica** - is a public/private partnership residential treatment center offering a wide range of assessment, crisis care, medical and educational services for abused and neglected children. They are also the contract provider for SB 163. *(See below)*

**CBO** – Community Based Organization.

**CDSS** – California Department of Social Services (State).

**CEC** - Counseling and Education Center; Probation school day program, on-site at Probation, in both Santa Maria and Santa Barbara.

**Children in the Gap** – committee formed by members of Board of Supervisors to identify needs and issues of youth in the Santa Maria region.

**Children's System of Care (CSOC)/Enhanced Care** - (formerly MISC) is a collaboration of CWS, ADMHS, Probation, and Public Health. The collaboration provides services to high-risk youth and

**CSS** - Children's Services Screener is a mental health screener who assesses children and their families who are entering the Juvenile Dependency system as well as children and families who are being served through CWS Voluntary Family Maintenance services. *(See below)*

**CIU** - Central Intake Unit is the Santa Barbara County CWS unit that receives child abuse and neglect referrals, evaluates them in terms of statutory definitions for CWS involvement and for immediate safety considerations, as well as to the choice of response time and for the path of response, such as Differential Response. *(See below)*

**CMS** - Case management System, is the statewide database that CWS staff use to do referral and case management.

**Community Conversations (PSSF)** – One time grant money to facilitate CWS and community collaboration and initial phase of CWS Redesign.

**Concurrent Planning (CP)** - is the process of immediate, simultaneous, and continuous assessment and case plan development providing options to achieve early, family-based permanency for every child removed from his/her family.

**Court/241.1** – Refers to the Welfare and Institution Code 241.1 whereby the court can order a study to be done jointly by CWS and Probation to determine whether a child belongs under a CWS or Probation jurisdiction.

**Court Unit** - is the unit that receives cases from the AIU unit, writes Juvenile Petitions, and manages cases received from the AIU unit until such time as the Disposition Hearing occurs. The county-wide unit is comprised of Court Hearing Officers, who present CWS cases in Juvenile Court.

## Appendix Figure 16

### Glossary and Acronyms for Santa Barbara County Programs

**CRIS/211** - Community Resources Information Services is a local Santa Barbara County guidebook and web based directory to public and private human services and resources assembled by the local CBO Family Service Agency.

**CSU** – California State University (LB – Long Beach, F – Fresno).

**CWS** – Child Welfare Services.

**CWS/CalWORKS Linkages (“Linkages”)** – intra-agency partnership to better facilitate service delivery and case planning between CWS and CalWORKS.

**CWS/CMS** – Child Welfare Services/Case Management System is the statewide database that CWS staff use to do referral and case management.

**CWSOIP** – Child Welfare System Outcome Improvement Project.

**CWS OPS** – CWS Operations Group.

#### D

**Differential Response** – Is a system of responding differentially to all referrals of child abuse and neglect made to the Hotline/Intake (CIU). Every referral is evaluated in terms of statutory definitions for CWS involvement for immediate safety considerations; for the choice of response time for the initial face to face interview and for the path or response. Children can be referred to a community network of response, with the parents’/caretakers’ approval.

**DSS** – Department of Social Services.

**DV Solutions** - Domestic Violence Solutions is a local CBO which provides support and services to victims of Domestic Violence.

#### E

**ESL** – English as a second language.

**ECMH** – Early Childhood Mental health is a local initiative to extend mental health and developmental services to children birth to 5 years of age.

#### F

**Family Resource Centers** - are community based neighborhood centers providing multiple services at local sites, countywide.

**Family Services Unit** - is the Santa Barbara County CWS Unit that serves all Voluntary Family Maintenance cases.

**Family to Family (FTF)** - is an initiative to engage the community to better serve children and families.

**Families for the 1<sup>st</sup> Decade** – is a Santa Maria City community based collaboration between human services and the schools to address the needs of educationally limited low-income neighborhoods.

**Family Drug Court Initiative** – an exploratory group sponsored by the Public Defender.

**Family Resource Centers** – community based neighborhood centers providing multiple services at local sites countywide.

**Family Violence Coalition** – Regional groups to address Domestic Violence and how it impacts other agencies including CWS.

**FDTC** – Family Drug Treatment Court.

**FFA** – Foster Family Agency.

**First Five Commission** – the governing body for the administration of Prop. 10 child development funds.

**Five (5)P’s** – Purpose, principles, processes, people, performance.

**FM** - Family Maintenance is a term used by CWS for services delivered to families and children, while the children are residing in the family home. The services are designed to provide in-home protective services to remedy neglect and abuse. FM can be either voluntarily arranged (VFM), (*see below*) or ordered by the Juvenile Court.

**FR** - Family Reunification is a term used by CWS for services provided to families and children, while the children are residing in out of home placement. The services are designed to remedy neglect and abuse.

**Front Porch** - is a program operated by Community Action Commission under contract with Santa Barbara County to serve lower risk families. They provide Differential Response services.

**FSNA** – Family Strengths and Needs Assessment.

**FUP** – Family Unification Program – Federal program to provide subsidized housing for CWS families to promote family preservation and reunification.

## Appendix Figure 16

### Glossary and Acronyms for Santa Barbara County Programs

#### G

**Good Samaritan** - is a CBO which serves the North County region which acts as an umbrella for various projects, programs, and services including: emergency shelter, transitional shelter, TC House Project P.R.E.M.I.E, First Steps, Recovery Point, Acute Care, and Acute Care Detox.

#### H

**HCF-Home Connection Finders** - is a service provided by a CBO which attempt to identify and locate relatives, extended non-related family members, or individuals important to the child, for possible placements for children as well as for individuals who can be life long connections for a child.

**Head Start** – is the Federal program to assist low-income children and their families.

**Healthy Families** – is California’s medical insurance program for children.

**Healthy Start** – school based health services established in seven locations countywide.

**HIPAA** – Health Insurance Portability and Accountability Act (Federal).

**HOPE** - Helping Others in Parenting Environments is a program of intensive in-home services available to foster home and extended family home placements. The providers are CALM and Santa Maria Valley Youth and Family Center.

#### I

**IAPC** – Inter Agency Policy Council.

**IDT** – Information and Data Team – SBC-DSS committee formed to turn data into useful information for workers, supervisors and managers.

**ILP** - Independent Living Program is a program which supports foster youth toward self-sufficiency. It is managed by CWS and contracted out to Community Action Commission.

#### J

**Juvenile Court “Brown Bag”**- is a regular meeting convened by the Juvenile Court judges to facilitate better collaboration between judges, attorneys, CWS, and Probation.

#### K

**KIDS Annual Report and Scorecard** – contains performance statistics and measures for children in Santa Barbara County for various agencies from DSS, Probation, Public Health, Health Care, census data, and others.

**KIDS Network** - Kids Interagency Delivery System is a network of children service agencies sponsored by the Board of Supervisors and DSS.

**Kin-Gap** – Kinship Guardian Assistance Payment.

#### L

**La Morada** - is a certified facility used for the THPP-Plus program. (*See below*)

**Life Skills Educator/Mentor Services** - is a program developed to support and educate parents who are raising children to create a home environment that is safe, healthy, and fosters the child’s age appropriate development. CWS families who are at risk of having their children removed or who have had their children removed due to neglect can receive these services.

**Linkages** - is an intra-agency partnership to better facilitate service delivery and case planning between CWS and Cal WORKS. Common families are identified and documented in a referral.

#### M

**MHAT** – Mental Health Assessment Team (SB County) – provides emergent concern and immediate response to assess the mental health status of families in crisis.

**MHSA** – Mental Health Services Act.

**MISC** - Multi Agency Integrated System of Care is Santa Barbara County’s Children’s System of Care, collaboration between Mental Health, DSS, Probation, and Public Health, as well as CBOs that include CAC, CALM, and Santa Maria Valley Youth and Family Center.

**MISC Network Providers** - ADMHS contracts with medical, mental health and substance abuse treatment providers in the County to provide services to MISC clients.

#### N

**Noah’s Anchorage** – YMCA Youth Crisis Center.

**NREFM- Nonrelative Extended Family Member** - a caregiver who has an established familial or mentoring relationship with the child.

## Appendix Figure 16

### Glossary and Acronyms for Santa Barbara County Programs

#### O

**OP** - Short for Office Professional; a member of support staff working with staff in a clerical capacity.

#### P

**PA** - Short for Probation Assistant; a member of the support staff working on a case in a paraprofessional capacity.

**PARP** – Parent’s and Reading Partners.

**Permanency Unit** - is the Santa Barbara County CWS unit that provides services to children in out of home placement with the goal of achieving family based permanency. It includes children who are in adoptive planning.

**PO/DPO/DPO Sr.** - Short for Probation Officer, Deputy Probation Officer, or Deputy Probation Officer Senior; provide direct case work service.

**PP-Permanency Placement Services** is the term used by CWS for services that are designed to provide an alternate permanent family for children who cannot safely remain home and who are unlikely to ever return home.

**PRC** - Placement Review Committee is a multi disciplinary team type of meeting held every week which involves Probation staff, mental health representatives, education representatives, and Child Welfare services focused on discussing Probation cases and whether they are appropriate for consideration of removal from the home for a court recommendation resulting in extra parental placement.

**PRIDE** - Parents’ Resources Information Development Education is a training curriculum provided by Santa Barbara City College and Allan Hancock College to enhance foster parent training for relatives and non-relatives.

**PRO-292/Yellow Sheet** - Probation department form used to open and/or close a bed for a Probation placement case.

**Promotores** – Community Health Workers for migrants.

**Provider Network ACCESS** - is the function, provided by ADMHS, whereby social workers request services for CWS cases from an approved Provider Network.

**PSA-Placement Search Assistant** provides CWS support by locating available and appropriate foster or group home placements for children.

**PSSF** – Promoting Safe and Stable Families (Federal).

#### R

**RAW-Relative Approval Worker** is a specialized CWS worker that performs the approvals for the placement of children in relative and non-related extended family homes.

**Regional Training Academy** - (or Training Academy) is the regional provider for CWS Training.

**Resource Family** - is a foster family, (relative or non-relative).

#### S

**SAFTY** – The 24/7 mobile crisis response to children with complex emotional and behavioral needs.

**SARB** – School Attendance Review Board.

**SART** – Sexual Assault Response Team is a County-CBO collaboration between DSS, Law Enforcement, District Attorney, Health Care Services, and CALM to provide coordinated investigation of sexual assault.

**SB163 (DSS)** - is a collaboration of CWS, Probation, ADMHS, parent partners, and CBOs whose focus is to reduce the number of children placed in high level group homes in and out of Santa Barbara County by providing creative, flexible services and supports to youth and their families.

**SB 163 (PROB)** - Intensive, wraparound services utilized to return a minor home from placement or prevent a minor from going to placement; services focus on engaging the entire family in rehabilitation and changes in thinking to maintain stability in the home.

**SCI** – Special Care Increment.

**SDM** - Structured Decision Making is a tool utilized by CWS staff to help them in making critical case assessments and decisions in order to minimize the trauma of child maltreatment and to prevent its recurrence.

**Shelter Services for Women** - is a local CBO providing services to victims of domestic violence.

## Appendix Figure 16

### Glossary and Acronyms for Santa Barbara County Programs

**SMVYFC** - Santa Maria Valley Youth and Family Center is a CBO providing services to children and families in North County (Santa Maria, Guadalupe, Casmalia, Cuyama, New Cuyama) including therapy and parenting classes.

**SOC** - System of Care Unit is the Santa Barbara County CWS unit which provides services to high-risk youth and their families. The unit features pooling of resources and staff, utilizing their input and expertise of the collaborating agencies: CWS, ADMHS, Probation, and Public Health.

**Sojourn Services** - is a CBO that delivers in home services to lessen the risk of child abuse and neglect. Services include: Early Intervention and Child's Path. Early Intervention services help the families understand and enhance the child's development. A child's Path focuses on parent-child interactions and emotional and social growth.

**SPO** - Short for Supervising Probation Officer; equivalent to the role of first line supervisor.

**STOP** – Supportive Therapeutic Options Program.

#### T

**T's & C's** - A minor's terms and conditions of probation; a case specific set of rules.

**TAPP** – Teen Age Parenting Program.

**TAY** – Transition Age Youth.

**TBS** - Therapeutic Behavioral Services is a mental health service available to Medi-Cal eligible youth under 21 years of age who have serious emotional problems.

**Therapeutic Justice Advisory Council** – is an interagency policy level council formed to promote and advance alternate court models such as Mental Health Treatment Court and Teen Drug Court.

**TDM** - Team Decision Making meetings where CWS concerns, family strengths, and resources supports are identified and discussed between CWS, birth families, service providers, youth, and natural family supports. TDMS are used:

**TFC** - Therapeutic Foster Care is a CWS, CALM, and SMVYFC collaboration to enhance resource, training and support for resource parents who care for children with serious behavioral and emotional needs.

**THPP**- Transitional Housing Placement Program is a Community Care licensed placement opportunity for youth ages 16-18 that are currently living in a foster care placement. The goal of the program is to provide participants safe living environments while helping them learn and practice life skills in order to achieve self-sufficiency.

**THPP-Plus** - is a certified placement opportunity for youth ages 19-24, who have emancipated from the foster care system. The program provides the greatest amount of freedom possible in order to prepare the participants for self-sufficiency.

**TPR** – Termination of Parental Rights.

**Tri-Counties Regional Center** - is a contract agency with the State of California that provides supports and services for children and adults with developmental disabilities living in San Luis Obispo, Santa Barbara and Ventura Counties.

#### U

**UCB Performance Indicators** – are done by UC Berkeley, Center for Social Services Research.

**UCSB Evaluations** – U. C. Santa Barbara provides research support and analysis for DSS and Probation, and Mental health.

#### V

**VAFB** – Vandenberg Air Force Base.

**Visitation Specialist** - is a contracted service which provides transportation and/or supervision of visitations between children in placement and their families.

**VOP/§777** - Violation of Probation pursuant to §777 W&IC filed with the court outlining how a ward of the court has failed to follow the terms and conditions of probation as the court has set them down for the minor.

#### W

**W& IC** - The Welfare and Institutions Code

**Ward/§602** - A minor who is on formal Probation pursuant to §602 W&IC.

**WEB** - Welcome Every Baby is a county wide home visitation program serving all newborn children through age 9 months.

**WIB** – Workforce Investment Board.