



SANTA BARBARA COUNTY
DEPARTMENT OF
Behavioral Wellness
A System of Care and Recovery

CFMG Review of Medical Records

Currently, Behavioral Wellness is reviewing CFMG medical records and providing feedback on a quarterly basis. To date, there have been two reviews completed by Licensed Marriage and Family Therapists with another review planned for June 7th, 2018. Approximately 90 medical records are reviewed using five performance measures:

- Where medication is verified, was the psychotropic bridge medication the same medication as the inmate received in the community, regardless of its formulary status?
- Where psychotropic medication cannot be verified, did the RN confer with the Psychiatrist on site or on call to establish, document, and initiate a treatment plan and did this occur within 24 hours of detainee's arrival at the jail reception area?
- For inmates with mental illness who are in restrictive housing, did the Contractor's Mental Health Professional assess and provide appropriate interventions at least three times a week?
- Did the Contractor re-assess all inmates placed on suicide watch at least every 4 hours?
- If there was no improvement in the inmate's condition (suicide watch) after 12 hours, was the County's CARES Mobile Crisis Unit contacted to conduct a 5150 evaluation?

Between the first and the second review, CFMG began using an electronic health record. This greatly improved the ability to review medical records accurately, which is evident in the data.

Overall Recommendations:

1. Expand the performance measures to include overall inmate care for mental health concerns.
2. Complete a plan of correction when performance measures are not met.
3. Update CFMG policies to be consistent with contract requirements.
4. Improve documentation practices, including chart organization.