



**BOARD OF SUPERVISORS  
AGENDA LETTER**

**Agenda Number:**

**Clerk of the Board of Supervisors**  
105 E. Anapamu Street, Suite 407  
Santa Barbara, CA 93101  
(805) 568-2240

**Submitted on:**  
**(COB Stamp)**

**Department Name:** Behavioral Wellness  
**Department No.:** 043  
**Agenda Date:** June 23, 2026  
**Placement:** Administrative Agenda  
**Estimated Time:**  
**Continued Item:** No  
**If Yes, date from:**  
**Vote Required:** Majority

**TO:** Board of Supervisors

**FROM:** Department Director(s): Antonette Navarro, LMFT, Director <sup>DS</sup>  
Department of Behavioral Wellness *AN*

Contact: Katie Cohen, Psy.D., LMFT, Assistant Director of  
Clinical Operations, Department of Behavioral Wellness

**SUBJECT:** Services Agreement with Casa Pacifica Centers for Children and Families for Mental Health Services for Fiscal Years 2026-2028

**County Counsel Concurrence**

As to form: Yes

**Other Concurrence:** Risk Management

As to form: Yes

**Auditor-Controller Concurrence**

As to form: Yes

**Recommended Actions:**

That the Board of Supervisors:

- a) Approve and authorize the Chair to execute an Agreement for Services of Independent Contractor with **Casa Pacifica Centers for Children and Families** (not a local vendor) for the provision of mental health services to children, youth, and their families for a total maximum contract amount not to exceed **\$5,602,530**, inclusive of \$2,801,265 per fiscal year, for the period of July 1, 2026, through June 30, 2028;
- b) Delegate to the Director of the Department of Behavioral Wellness or designee the authority to (i) make immaterial changes to the Agreement per Section 25 of the Agreement; (ii) authorize the Contractor to provide additional services per Section 4 of Exhibits A-1, A-2, A-4, and A-5 MHS; (iii) make changes to the staffing requirements per Section 14 of Exhibits A-1, A-2, A-4 and A-5 MHS of the Agreement; (iv) amend the program goals, outcomes and measures per Section 15 of Exhibits A-1, A-2, A-4 and A-5 MHS of the Agreement and per subsection 5.B.4 of Section III of Exhibit AA ADP/MHS General Provisions of the Agreement; (v) suspend, delay, or interrupt services under the Agreement for convenience per subsection 1.F of Section I of Exhibit AA ADP/MHS General Provisions of the Agreement; (vi) reallocate funds between funding sources per subsection D.1 of Section 1 of Exhibit B ADP/MHS General

Financial Provisions of the Agreement; (vii) incorporate new codes and make fee-for-service rate changes to Exhibit B-1 and B-3 MHS per subsection B.2. of Section 3 of Exhibit B ADP/MHS General Financial Provisions of the Agreement; (viii) make rate changes to or otherwise update Exhibit B-1 and B-3 MHS for multi-year contracts annually per subsection B.3. of Section 3 of Exhibit B ADP/MHS General Financial Provisions of the Agreement; (ix) approve funding that cannot be moved between programs by Contractor and reserve the right to reallocate between programs in the year-end settlement per Section 6.A. of Exhibit B ADP/MHS General Financial Provisions of the Agreement; (x) withhold payment for non-submission of service data and other information per subsection 7.D. of Exhibit B ADP/MHS General Financial Provisions of the Agreement; (xi) deny or withhold payment for unsatisfactory clinical documentation per subsection 7.E. of Exhibit B ADP/MHS General Financial Provisions of the Agreement; all without altering the total maximum contract amount and without requiring the Board of Supervisors' approval of an amendment of the Agreement, subject to the Board of Supervisors' ability to rescind this delegated authority at any time; and

- c) Determine that the above-recommended actions are not a project that is subject to environmental review under the California Environmental Quality Act (CEQA), pursuant to CEQA Guidelines section 15378(b)(4), finding that the actions are governmental funding mechanisms and/or fiscal activities that will not result in direct or indirect physical changes in the environment.

### **Summary Text:**

This item is on the agenda to request approval to renew the service agreement with Casa Pacifica Centers for Children and Families, for the continued provision of mandated mental health services, to children and youth (aged 21 years and younger), with serious emotional disturbances (SED), and their caregivers. The services provided by Casa Pacifica, a local community-based organization (CBO), include intensive individual services, wraparound services, group home placement and urgent mobile response. The total maximum contract amount is \$5,602,530, inclusive of \$2,801,265 per fiscal year, for the period of July 1, 2026, through June 30, 2028.

### **Discussion:**

Approval of the recommended actions will allow Casa Pacifica to continue to provide specialty mental health services to children and youth with serious emotional disturbances throughout the County of Santa Barbara. Services include crisis services such as Family Urgent Response, therapy, rehabilitation, residential treatment, shelter beds, and ancillary services.

### **Background:**

The Santa Barbara County Department of Behavioral Wellness (BWell) provides a continuum of mental health services to Santa Barbara County residents, in part, through contracted providers including community-based organizations (CBOs). CBOs provide various specialty mental health services to adults with Serious Mental Illness (SMI) and children and youth with SED.

Casa Pacifica provides mandated mental health services to Medi-Cal-eligible children with SED countywide, such as therapy, rehabilitation, residential treatment, shelter beds, and ancillary services. They provide intensive individual services through Therapeutic Behavioral Services (TBS), Wraparound services to keep children in their homes (Wraparound), group home placement in their Short-Term Residential Therapeutic Program (STRTP), and urgent mobile response to current and former foster children and youth through their Family Urgent Response System (FURS) program. On

June 25, 2024, the Board of Supervisors approved to enter into an Agreement for Services with Casa Pacifica, for the continued provisions of these services. BWell now requests the Board's approval to renew the service agreement for fiscal years 2026-28 to continue to deliver mandated services to children and youth with SED.

**Performance Measure:**

The Agreement with Casa Pacifica has performance measures to monitor program implementation. Programs Goals, Outcomes and Measures for each program details the performance expectations of the Contractor including:

**TBS & Senate Bill (SB) 163/Wraparound:**

- Reduce mental health and substance abuse symptoms resulting in reduced utilization of involuntary care; and
- Assist members in their mental health recovery process and with developing the skills necessary to lead healthy and productive lives in the community.

**FURS:**

- Respond to Calls Timely and Effectively to De-Escalate Potential Crises; and
- Maintain youth stability in the community.

**Program Outcomes:**

The following summary highlights performance outcomes for programs operated by the contracted Community-Based Organization, Casa Pacifica, including In-Home Therapeutic (TBS), SB 163/Wraparound, and Family Urgent Response System (FURS).

**STRTP:**

**FY 2025-26.** During FY 2025-26, the STRTP program served one member; given the small number, performance outcomes are suppressed to protect member confidentiality.

**In-Home Therapeutic (TBS):**

**FY 2025-26.** During FY 2025-26, In-Home Therapeutic (TBS) served an average of 76 members per quarter, with an average of 32 new enrollments per quarter and 29 discharges. The program met 7 of 7 performance metrics (100%) during the reporting period.

- Mental Health Symptom Acuity: The program met 5 out of 5 target goals related to avoidance of incarceration, inpatient psychiatric hospitalization, and crisis intervention.
- Stabilization in the Community: The program met 2 out of the 2 goals. 100% of members had stable or permanent housing; 93% of discharges were successful (goal:  $\geq$  85%).

**SB 163/Wraparound:**

**FY 2025-26.** During FY 2025-26, SB 163/Wraparound served an average of 20 members per quarter, with an average of 5 new enrollments per quarter and 5 discharges. The program met 6 of 11 performance metrics (55%) during the reporting period.

- Mental Health Symptom Acuity: The program met 5 out of 9 target goals. Of the members served, Casa Pacifica met goals for inpatient psychiatric hospitalization, follow up after discharge from inpatient psychiatric hospitalization within 7 days, and crisis intervention. The measure related to incarceration fell slightly below the goal at 7% (goal:  $\leq$ 5%), though this higher percentage is attributable to low volume of members served, and was functionally met. Casa Pacifica members had Child and Adolescent Needs and Strengths (CANS) assessments, identifying youth and family actionable needs and useful strengths,

completed within the timeframe window 81% of the time (goal: ≥95%). CANS Improvement in 3+ Domains of functioning (such as risk behaviors, life functioning, and strengths) was 17% compared to a goal of ≥ 50% . Pediatric Symptom Checklist (PSC) Completion was 33% with a goal of ≥ 95%. Most goals not met were related to CANS and PSC assessments. Given that this data is based on new reports developed by BWell this year, BWell and this organization are still collaborating on the final application of these new reporting processes.

- **Stabilization in the Community:** The program met 1 out of the 2 goals. 100% of members had stable or permanent housing; 80% of discharges were successful (goal: ≥ 85%). Successful discharge is either completing treatment successfully or transitioning within the continuum of care to the next appropriate level of care.

**Family Urgent Response System (FURS):**

**FY 2025-26.** During FY 25/26, Family Urgent Response System (FURS) responded to calls timely 100% of the time. Calls were successfully de-escalated 89% of the time, compared to the goal of 90%. Casa Pacifica fell slightly below the goal for the metric of foster youth maintaining community placement (78%; goal: ≥90%). Participants expressed satisfaction 100% per surveys. The program met 3 of 4 performance metrics (75%) during the reporting period.

**Fiscal and Facilities Impacts:**

Budgeted: Yes

The above-referenced agreement is funded with a combination of State and Federal funds. With the transition to CalAIM Payment Reform, the fee-for-service portion of the contract will be funded with Medi-Cal Patient Revenue which primarily consists of Federal funds. The Department of Social Services (DSS) also contributes \$44,000 annually to fund the Wraparound program. The amount of Federal funds is contingent on the member’s aid code and the State issued rate for the service. The Non-Medi-Cal portion of the contract is funded with 2011 Realignment funding. Funding was included in the Recommended Budget for FY 2026-27 and will be included in future departmental budgets, subject to Board approval. There is no impact to the General Fund.

**Fiscal Analysis:**

Funding Source	FY 2026-27	FY 2027-28	Total
State Realignment	\$40,150	\$40,150	<b>\$80,300</b>
Medi-Cal Patient Revenue	\$2,717,115	\$2,717,115	<b>\$5,434,230</b>
Social Services SB 163	\$44,000	\$44,000	<b>\$88,000</b>
<b>Total</b>	<b>\$2,801,265</b>	<b>\$2,801,265</b>	<b>\$5,602,530</b>

**Special Instructions:**

Please email one (1) complete, executed Agreement and one (1) Minute Order to Sara Hernandez at [sahernandez@sbcbswell.org](mailto:sahernandez@sbcbswell.org) and to [bwelcontractsstaff@sbcbswell.org](mailto:bwelcontractsstaff@sbcbswell.org)

**Attachments:**

**Attachment A** – Casa Pacifica FY 2026-2028 Agreement for Services (Signature Required)

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**Contact Information:**

Sara Hernandez

Contract Analyst

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