

ATTACHMENT

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Wellpath Jail Medical Record Review Summary Contract Year 2022-2023

Public Health Primary Care & Family Health Performance Improvement RN staff have been reviewing Wellpath medical records for the Jail Medical services on a quarterly basis for the past six years. In addition, the PCFH Chief Medical Officer (or a department representative) has been attending Wellpath's Continuous Quality Improvement (CQI) meetings regularly per the service level agreement (SLA).

The medical records are reviewed based upon the performance measures identified in the Wellpath service level agreement. After the first year of audits, Wellpath Medical staff, along with the Sheriff dept. staff, worked to identify measures that would be more meaningful and indicative of the health status of the population served. They cover a wide range of issues, ranging from timely health assessments, identification and continuation of essential or psychiatric medications upon intake (verification, bridging and/or OCP treatment plan documentation), Identification of chronic care conditions and arranging for timely follow-up, and screening for TB in a timely manner.

Wellpath staff, the Sheriff's Dept., and the inmates, faced many challenges throughout the pandemic, including: quarantines, Covid testing, outbreaks and immunizations. Despite these challenges, Wellpath has continued to perform very well on record review of the jail medical records at both the main jail and the north county branch facilities. Wellpath and the Sheriff Dept staff are provided with the audit results as each quarterly audit is completed. This year the PHD has started to present these results at the Jail Medical CQI/MAC meeting as well.

The overall compliance was between 94% and 98% each quarter in this reporting period.

Wellpath, and the PCFH performance Improvement staff continue to work together to identify areas for improvement in the measures.

General recommendations:

1. The current measures are under review to ensure they are appropriate and relevant. The PCFH recommendation is to continue with these measures until they are revised.
2. Additional or new measures will be determined by Wellpath's continuous quality improvement team and agreed to by the PCFH Performance Improvement Team and/or at the direction/suggestion of the Sheriff's dept and based upon identified need.
3. Wellpath would enrich their quality improvement program by working with their EMR/IT department to develop reports that support their quality goals.