Memorandum

Date: February 8, 2021

To: Chair Nelson and Board of Supervisors

From: Mona Miyasato, County Executive Officer

Subject: Appendix to KPMG Operational Review for the Santa Barbara County Sheriff's Office (Item D4)

Attached is Appendix E to the KPMG Report for the 2/9/21 Board Meeting, which was inadvertently omitted from the report when posted.

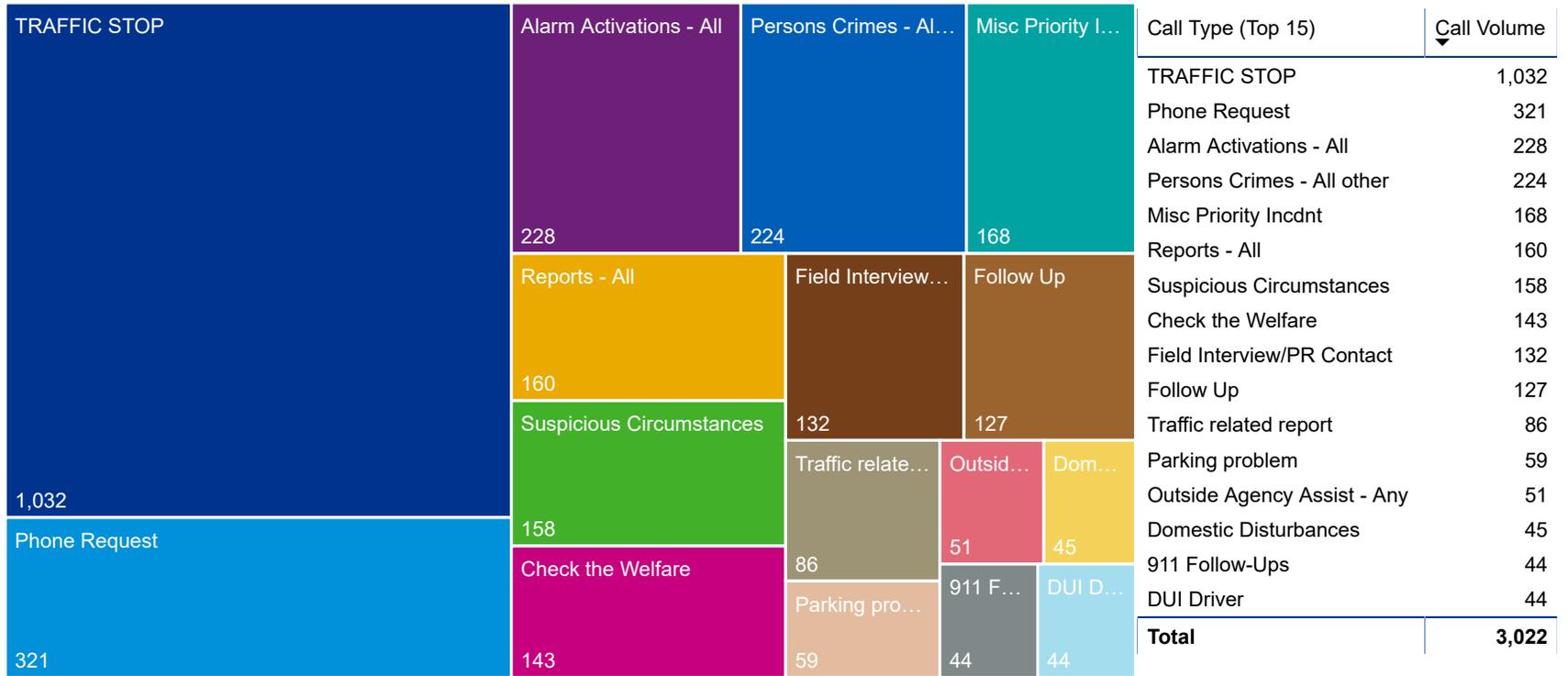# Appendix E: Station analysis (2019 CAD data)

Station Analysis - 2019

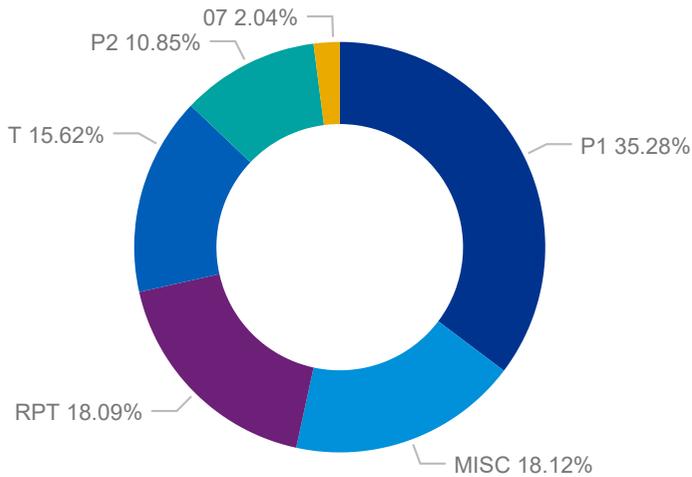Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data

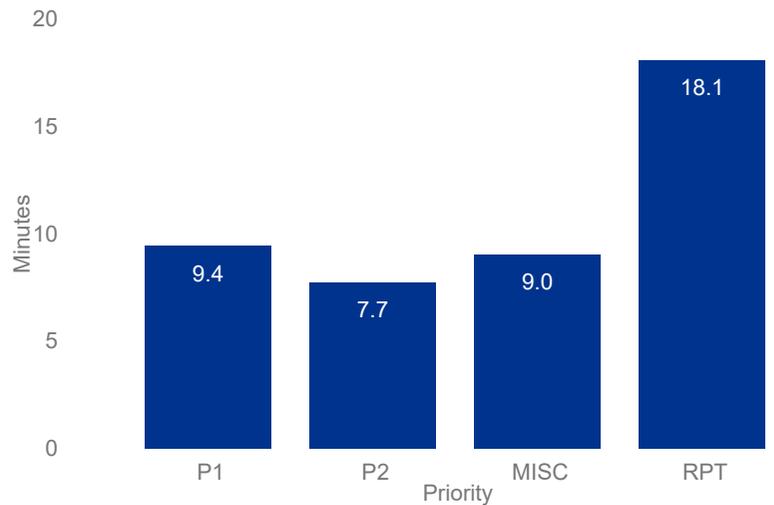# Buellton (contract city)

Area of Coverage: Approx. 1.5 sq/mi

Top 15 Call Volume by Call Type

TRAFFIC STOP	Alarm Activations - All	Persons Crimes - Al...	Misc Priority I...
1,032	228	224	168
Phone Request	Reports - All	Field Interview...	Follow Up
321	160	132	127
	Suspicious Circumstances	Traffic relate... / Outsid... / Dom...	
	158	86 / 51 / 45	
	Check the Welfare	Parking pro... / 911 F... / DUI D...	
	143	59 / 44 / 44	

Call Type (Top 15)	Call Volume
TRAFFIC STOP	1,032
Phone Request	321
Alarm Activations - All	228
Persons Crimes - All other	224
Misc Priority Incdnt	168
Reports - All	160
Suspicious Circumstances	158
Check the Welfare	143
Field Interview/PR Contact	132
Follow Up	127
Traffic related report	86
Parking problem	59
Outside Agency Assist - Any	51
Domestic Disturbances	45
911 Follow-Ups	44
DUI Driver	44
Total	**3,022**

Calls for Service by Priority

- P1 35.28%
- MISC 18.12%
- RPT 18.09%
- T 15.62%
- P2 10.85%
- 07 2.04%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

Priority	Minutes
P1	9.4
P2	7.7
MISC	9.0
RPT	18.1

2,325

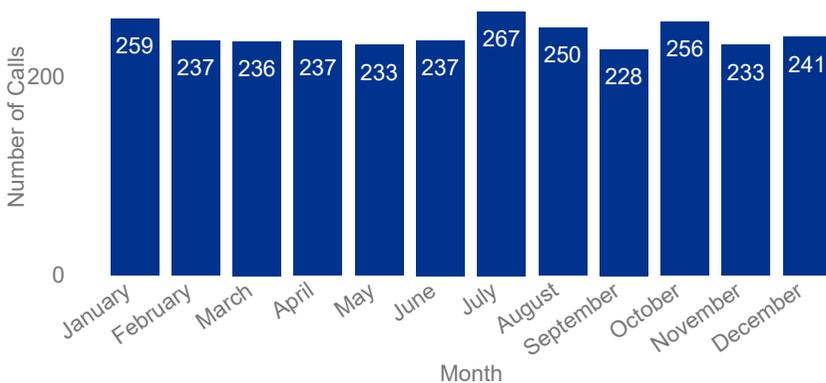### Avg. Annual Workload (hours)

19.74

Avg. Citizen Wait Time (minutes)
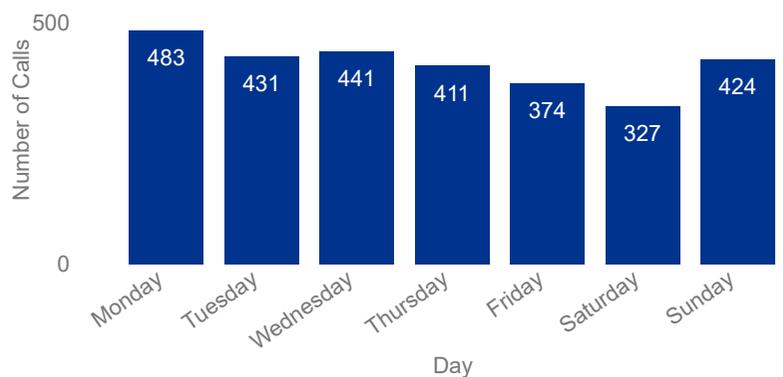
Time elapsed from call received to deputy arrived on-scene
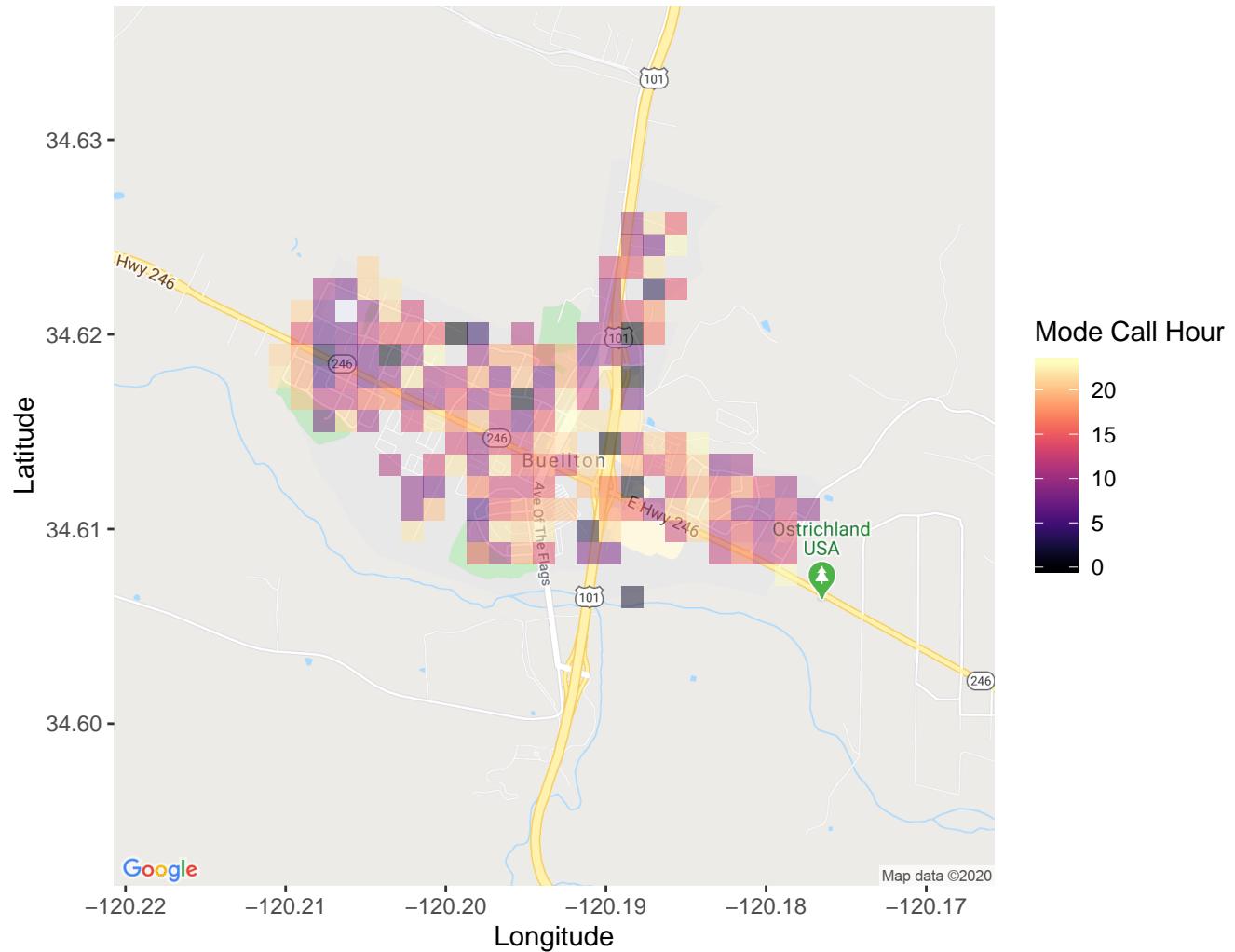
3.59
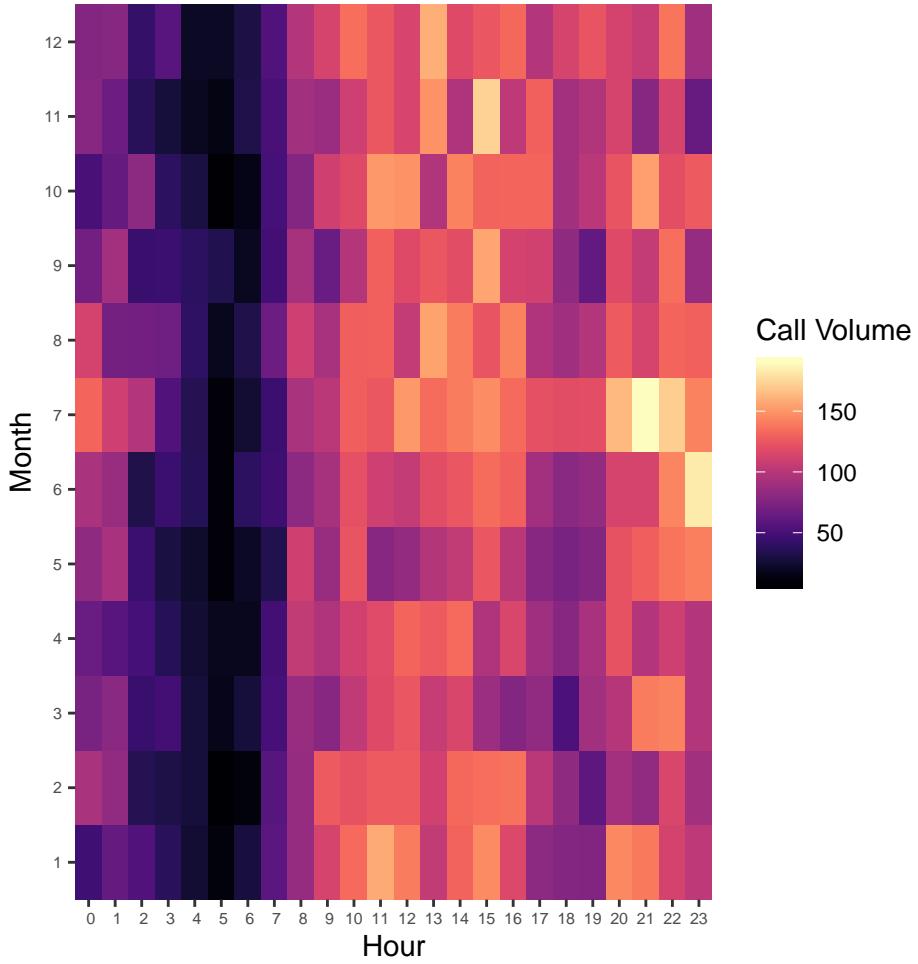
Avg. Number of Responding Deputies

Avg. Call Volume by Month

Month	Number of Calls
January	259
February	237
March	236
April	237
May	233
June	237
July	267
August	250
September	228
October	256
November	233
December	241

Avg. Call Volume by Day of Week

Day	Number of Calls
Monday	483
Tuesday	431
Wednesday	441
Thursday	411
Friday	374
Saturday	327
Sunday	424

Location and Time of Calls – Buellton (contract city)

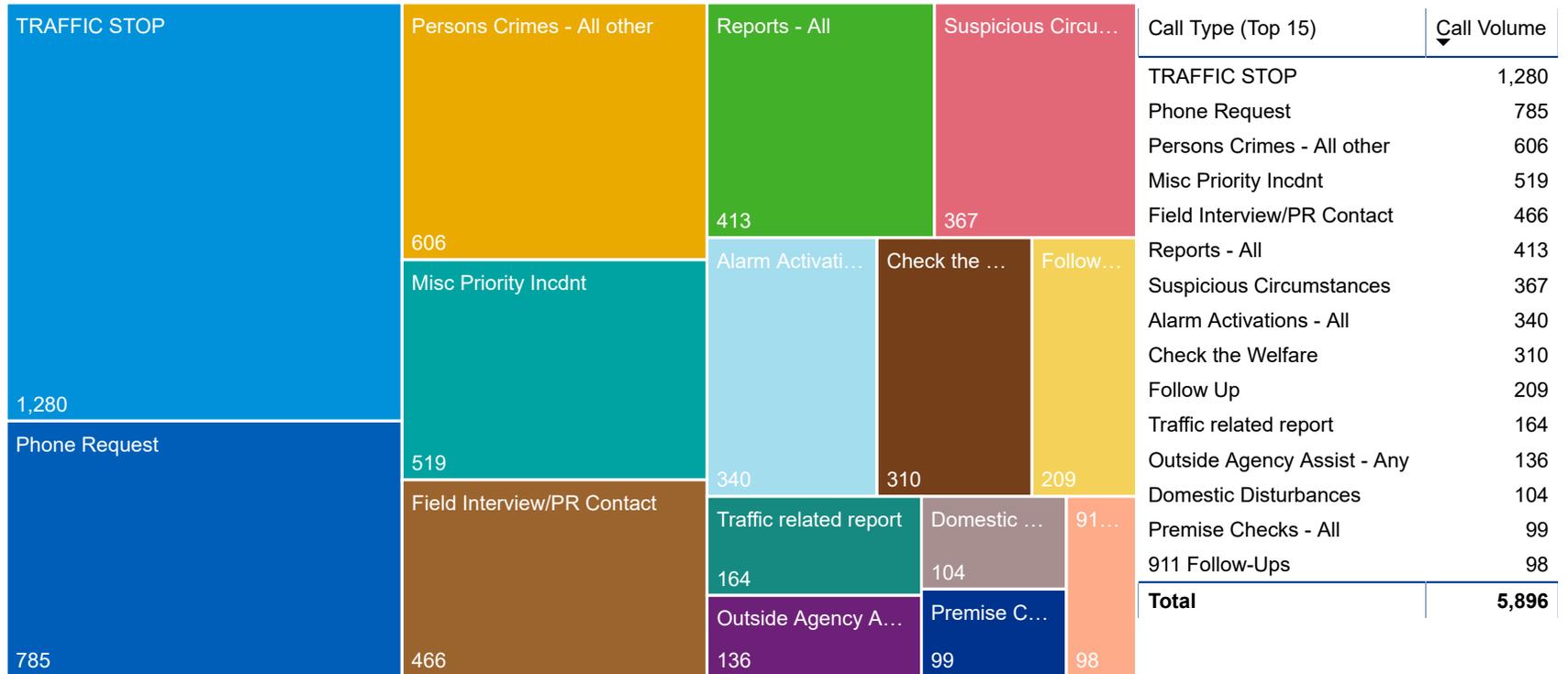Temporal Call Volume - Buellton (contract city)
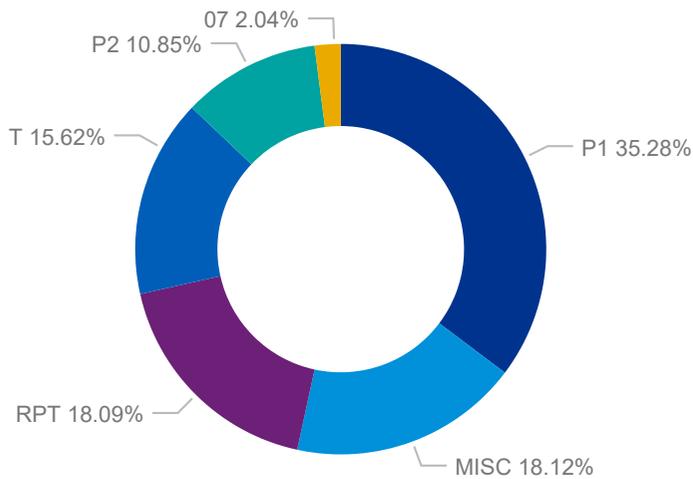
Station Analysis - 2019

Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data
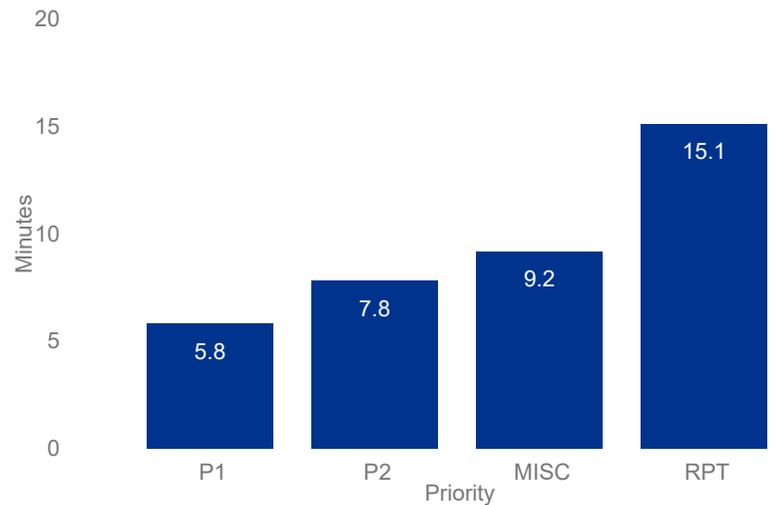
Carpenteria (contract city)

Top 15 Call Volume by Call Type

Call Type (Top 15)	Call Volume
TRAFFIC STOP	1,280
Phone Request	785
Persons Crimes - All other	606
Misc Priority Incdnt	519
Field Interview/PR Contact	466
Reports - All	413
Suspicious Circumstances	367
Alarm Activations - All	340
Check the Welfare	310
Follow Up	209
Traffic related report	164
Outside Agency Assist - Any	136
Domestic Disturbances	104
Premise Checks - All	99
911 Follow-Ups	98
Total	**5,896**

Calls for Service by Priority

- 07 2.04%
- P2 10.85%
- T 15.62%
- P1 35.28%
- MISC 18.12%
- RPT 18.09%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

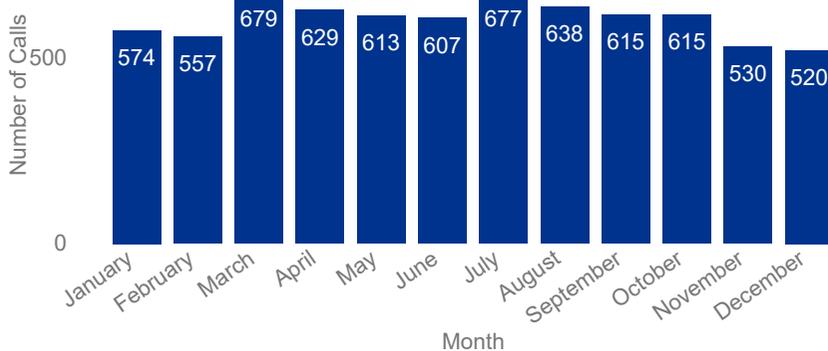| Priority	Minutes
P1	5.8
P2	7.8
MISC	9.2
RPT	15.1

5,270
Avg. Annual Workload (hours)

24.97
Avg. Citizen Wait Time (minutes)
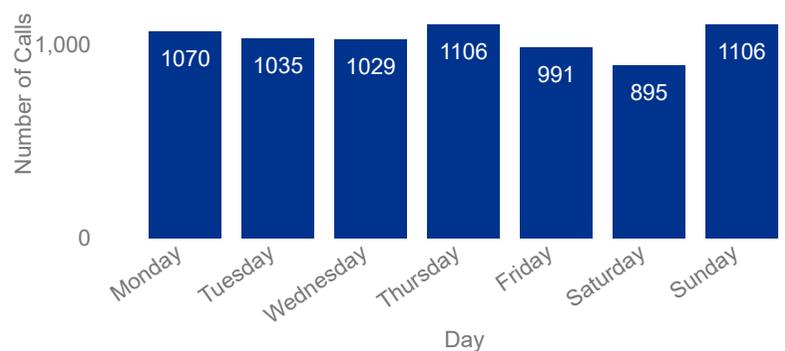Time elapsed from call received to deputy arrived on-scene
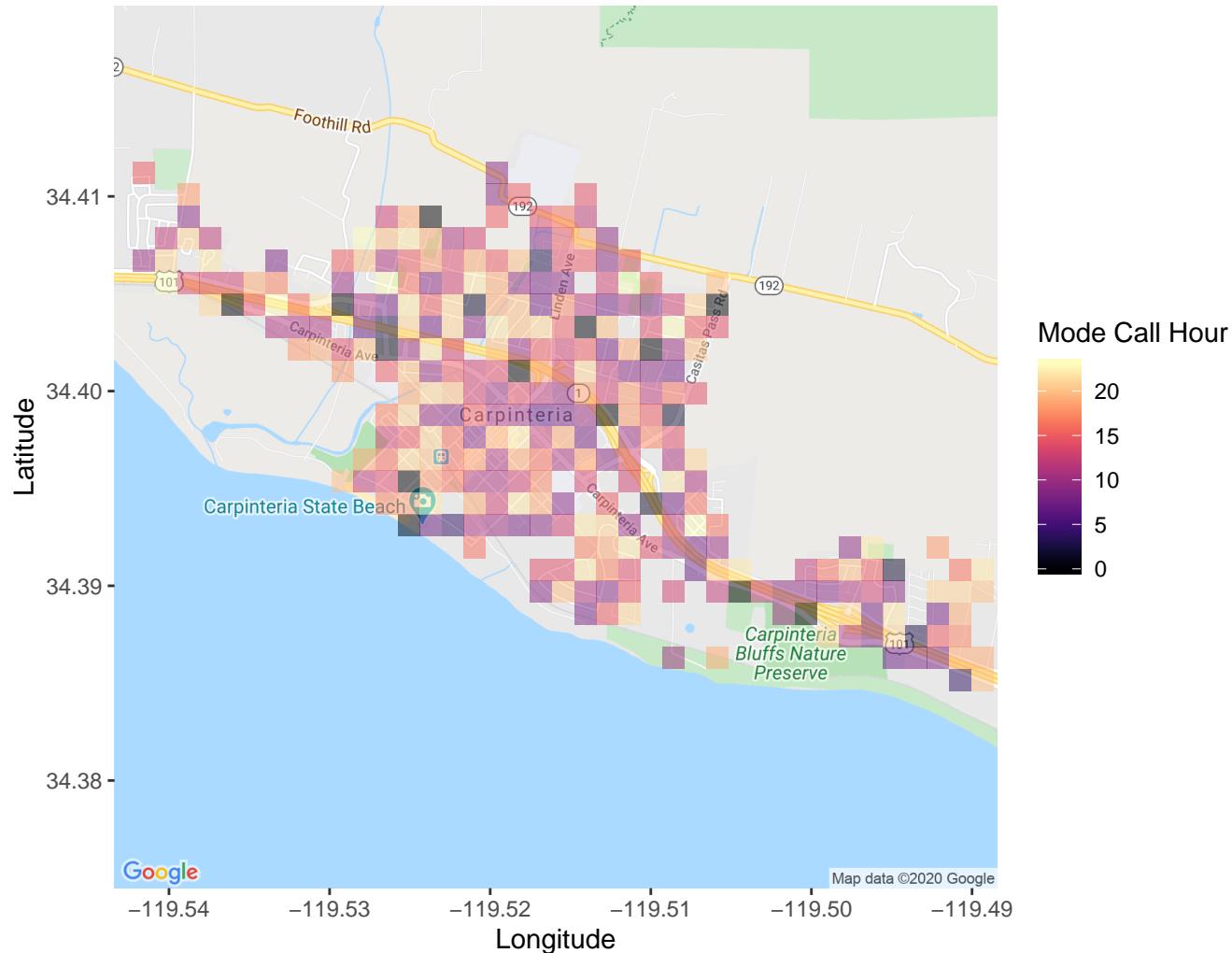
3.21
Avg. Number of Responding Deputies

Avg. Call Volume by Month

Month	Number of Calls
January	574
February	557
March	679
April	629
May	613
June	607
July	677
August	638
September	615
October	615
November	530
December	520

Avg. Call Volume by Day of Week

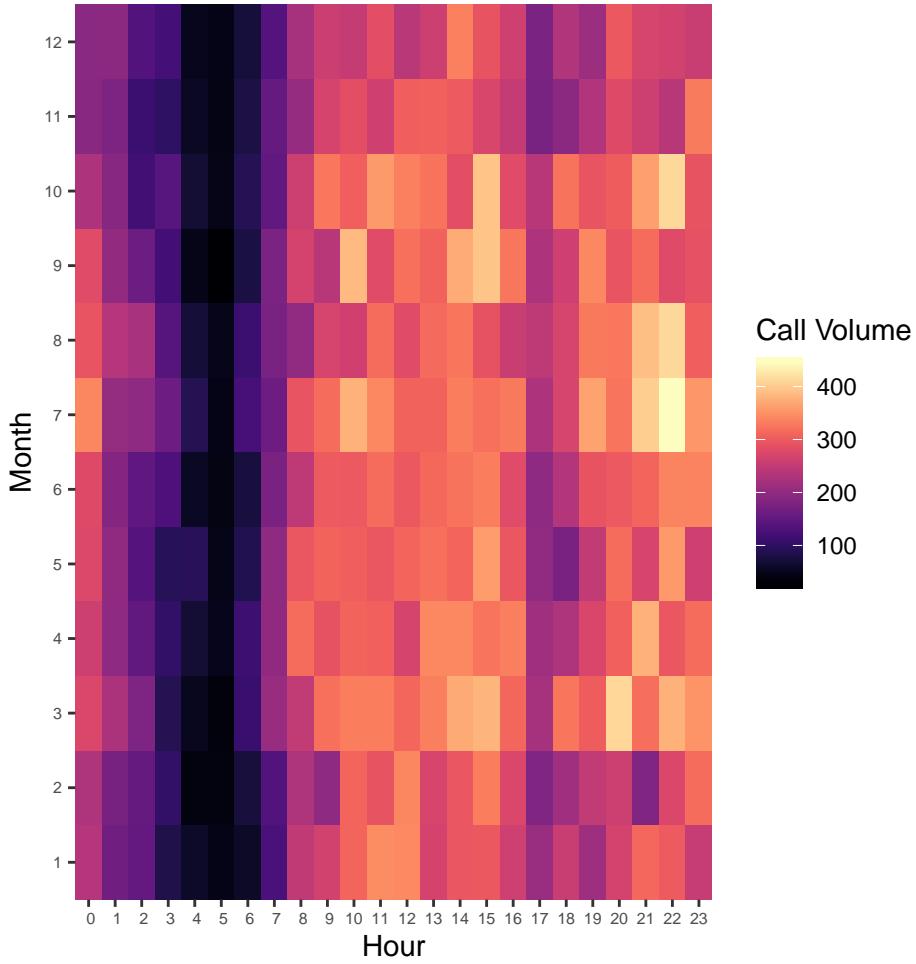| Day	Number of Calls
Monday	1070
Tuesday	1035
Wednesday	1029
Thursday	1106
Friday	991
Saturday	895
Sunday	1106

Location and Time of Calls – Carpenteria (contract city)

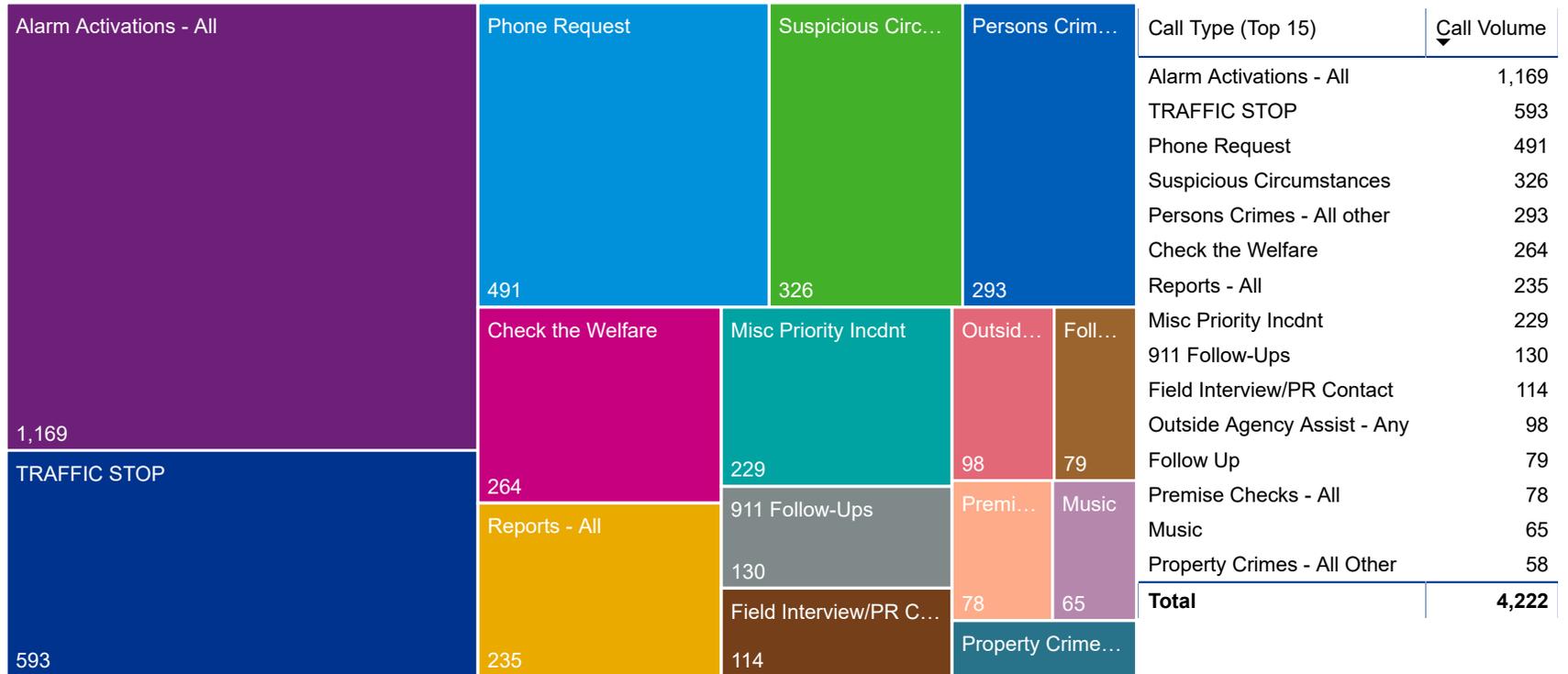Temporal Call Volume - Carpenteria (contract city)
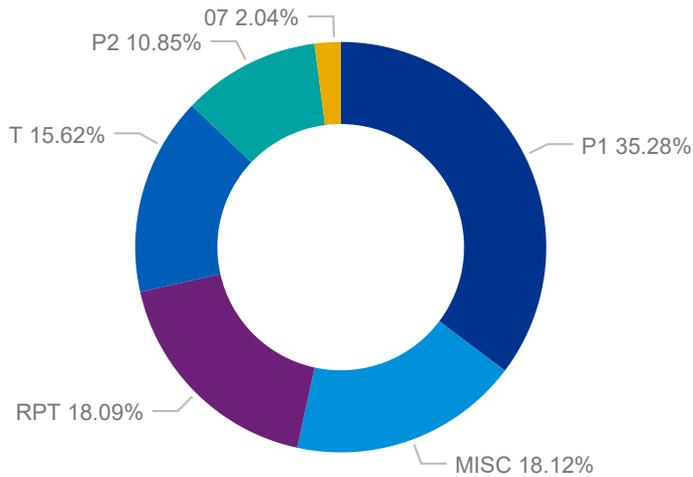
Station Analysis - 2019

Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data

Unincorporated Summerland/Montecito
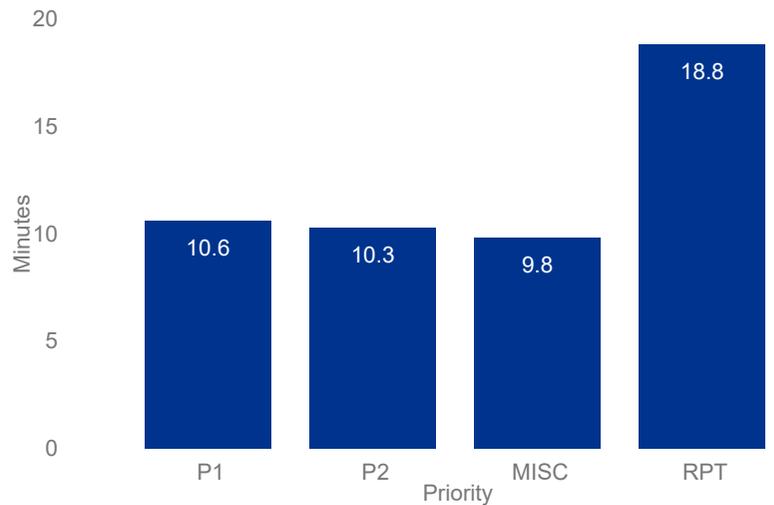
Top 15 Call Volume by Call Type

Alarm Activations - All			
1,169	Phone Request	Suspicious Circ...	Persons Crim...
	491	326	293
TRAFFIC STOP	Check the Welfare	Misc Priority Incdnt	Outsid... / Foll...
	264	229	98 / 79
	Reports - All	911 Follow-Ups	Premi... / Music
		130	
		Field Interview/PR C...	78 / 65
593	235	114	Property Crime...

Call Type (Top 15)	Call Volume
Alarm Activations - All	1,169
TRAFFIC STOP	593
Phone Request	491
Suspicious Circumstances	326
Persons Crimes - All other	293
Check the Welfare	264
Reports - All	235
Misc Priority Incdnt	229
911 Follow-Ups	130
Field Interview/PR Contact	114
Outside Agency Assist - Any	98
Follow Up	79
Premise Checks - All	78
Music	65
Property Crimes - All Other	58
Total	**4,222**

Calls for Service by Priority

- 07 2.04%
- P2 10.85%
- T 15.62%
- P1 35.28%
- MISC 18.12%
- RPT 18.09%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

Minutes

Priority	Minutes
P1	10.6
P2	10.3
MISC	9.8
RPT	18.8

3,364
Avg. Annual Workload (hours)

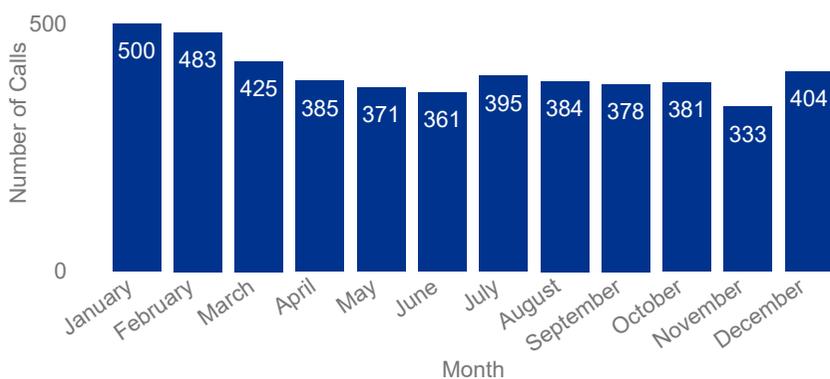## 24.74
Avg. Citizen Wait Time (minutes)
Time elapsed from call received to deputy arrived on-scene

3.59
Avg. Number of Responding Deputies
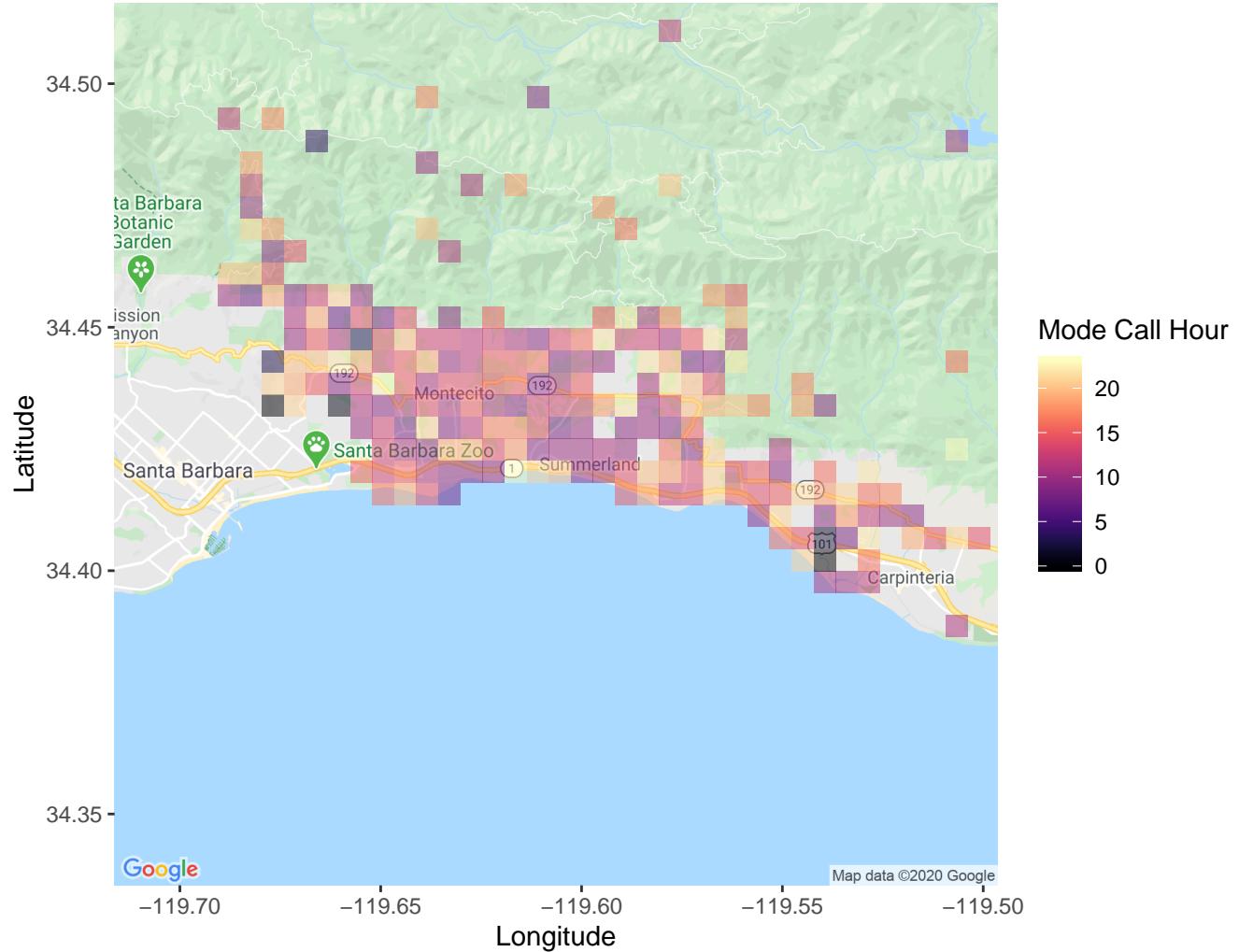
Avg. Call Volume by Month

Number of Calls

Month	Number of Calls
January	500
February	483
March	425
April	385
May	371
June	361
July	395
August	384
September	378
October	381
November	333
December	404

Avg. Call Volume by Day of Week

Number of Calls

Day	Number of Calls
Monday	687
Tuesday	623
Wednesday	675
Thursday	721
Friday	702
Saturday	647
Sunday	691

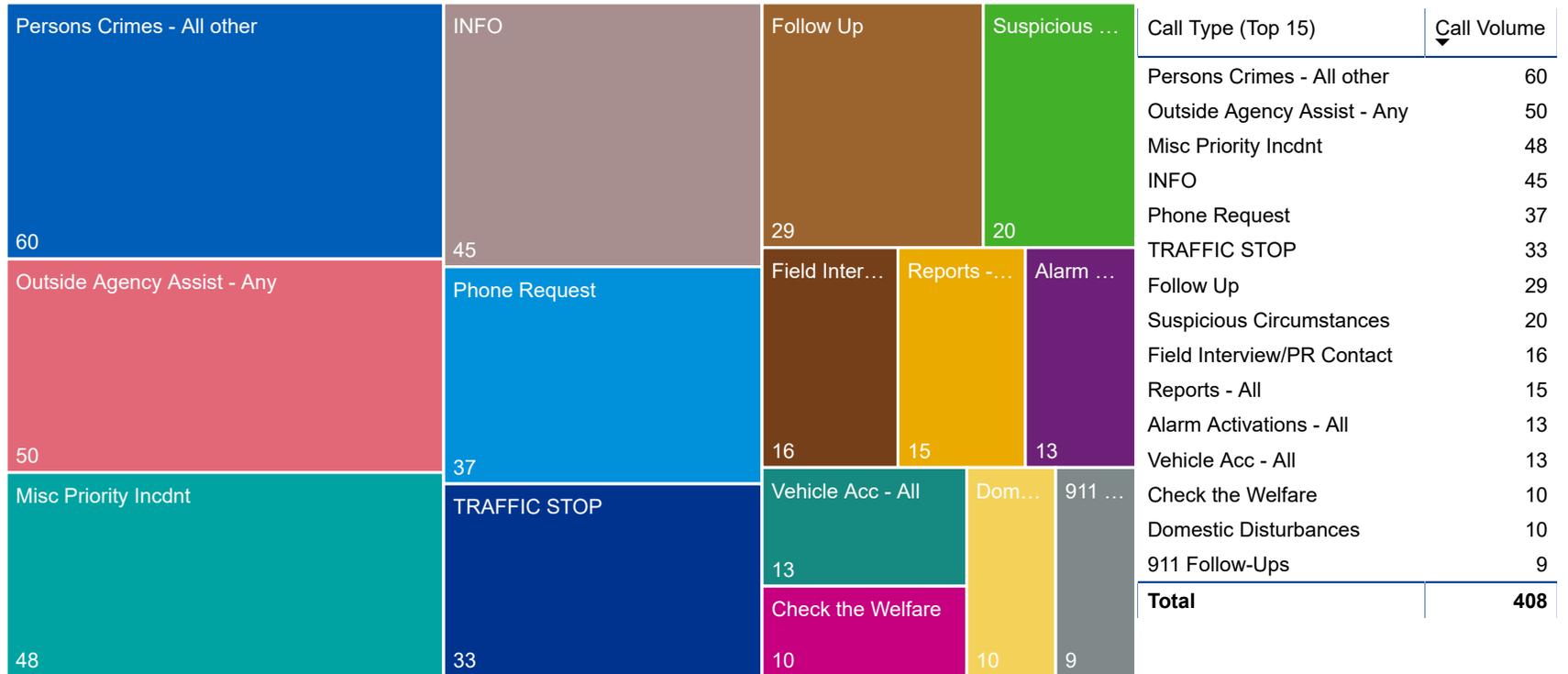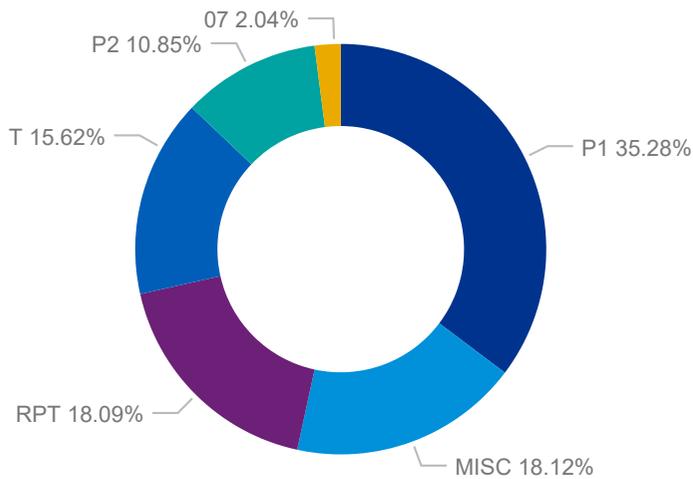Temporal Call Volume - Unincorporated Summerland/Montecito

Station Analysis - 2019

Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data
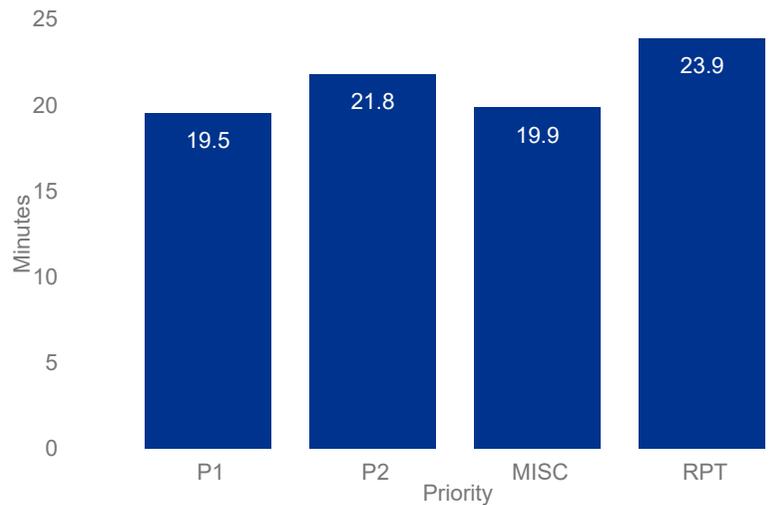
Cuyama

Top 15 Call Volume by Call Type

Persons Crimes - All other 60	INFO 45	Follow Up 29	Suspicious ... 20

| Outside Agency Assist - Any 50 | Phone Request 37 | Field Inter... 16 | Reports - ... 15 | Alarm ... 13 |

| Misc Priority Incdnt 48 | TRAFFIC STOP 33 | Vehicle Acc - All 13 | Dom... 10 | 911 ... 9 |
| | | Check the Welfare 10 | | |

Call Type (Top 15)	Call Volume
Persons Crimes - All other	60
Outside Agency Assist - Any	50
Misc Priority Incdnt	48
INFO	45
Phone Request	37
TRAFFIC STOP	33
Follow Up	29
Suspicious Circumstances	20
Field Interview/PR Contact	16
Reports - All	15
Alarm Activations - All	13
Vehicle Acc - All	13
Check the Welfare	10
Domestic Disturbances	10
911 Follow-Ups	9
Total	**408**

Calls for Service by Priority

- 07 2.04%
- P2 10.85%
- T 15.62%
- P1 35.28%
- MISC 18.12%
- RPT 18.09%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

Priority	Minutes
P1	19.5
P2	21.8
MISC	19.9
RPT	23.9

626
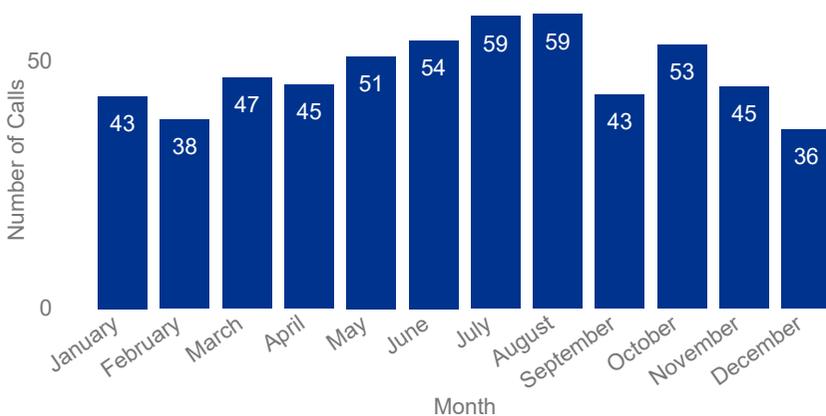### Avg. Annual Workload (hours)

36.11
Avg. Citizen Wait Time (minutes)
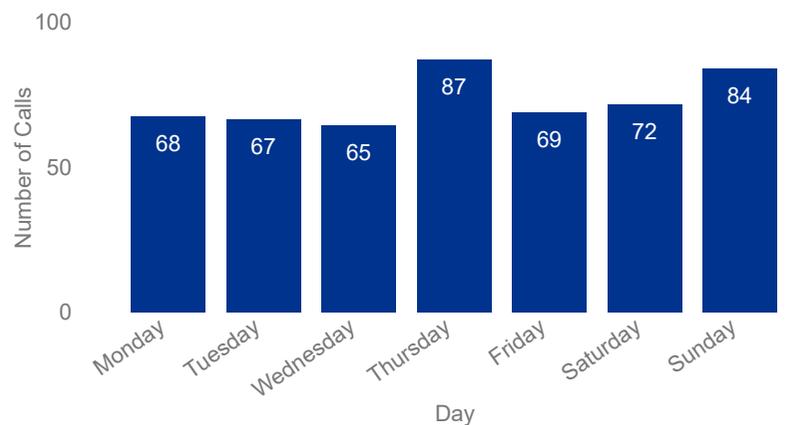Time elapsed from call received to deputy arrived on-scene
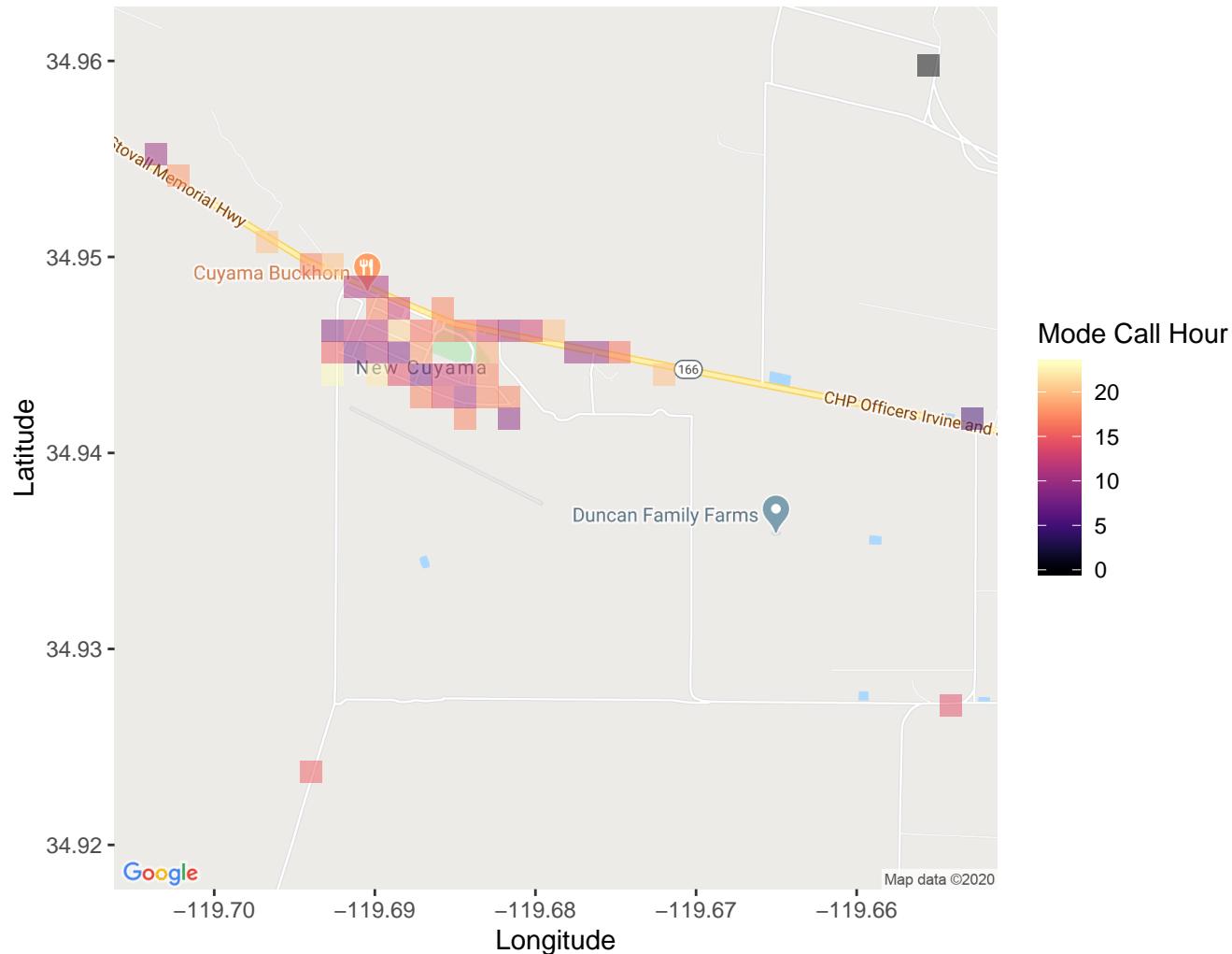
1.60
Avg. Number of Responding Deputies

Avg. Call Volume by Month

Month	Number of Calls
January	43
February	38
March	47
April	45
May	51
June	54
July	59
August	59
September	43
October	53
November	45
December	36

Avg. Call Volume by Day of Week

Day	Number of Calls
Monday	68
Tuesday	67
Wednesday	65
Thursday	87
Friday	69
Saturday	72
Sunday	84

Location and Time of Calls – Cuyama
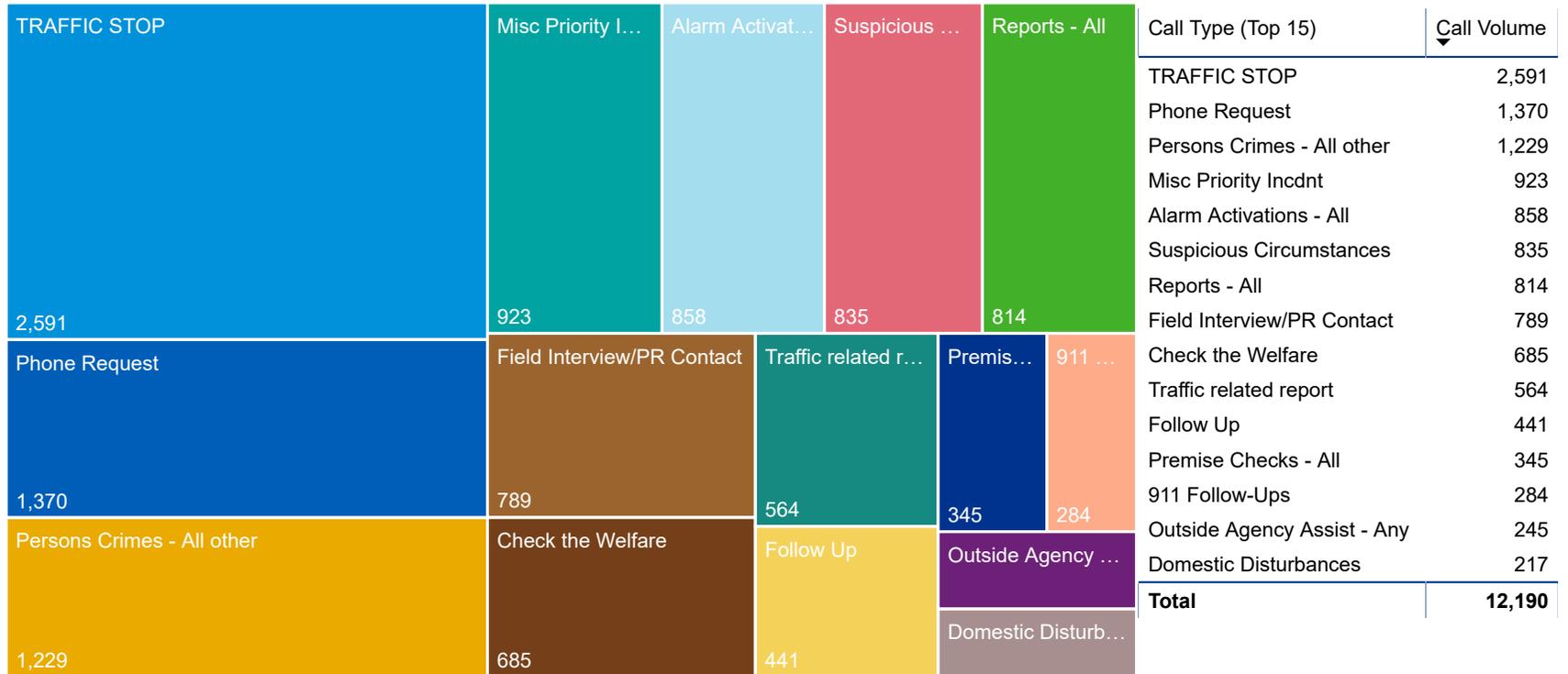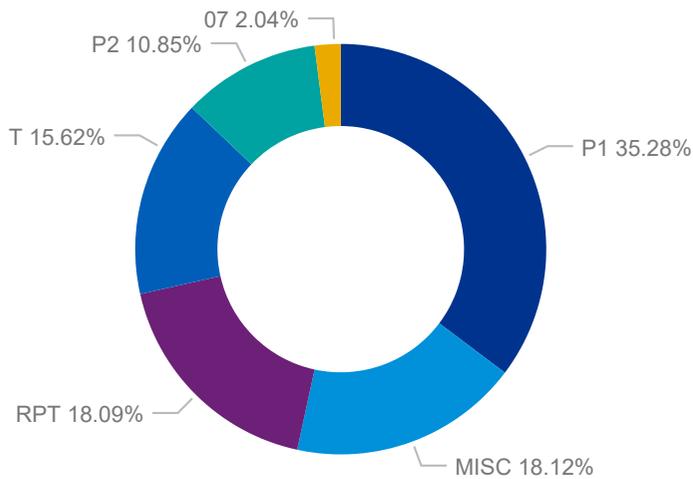
Temporal Call Volume – Cuyama

Station Analysis - 2019

Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data

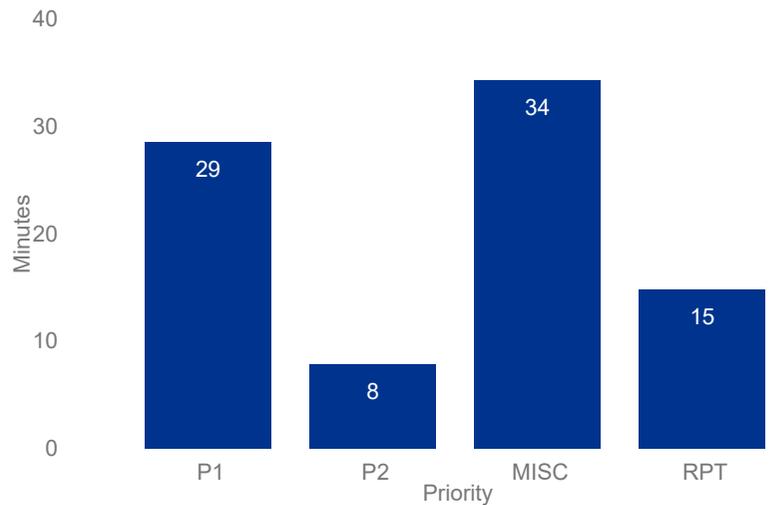# Goleta (contract city)

Top 15 Call Volume by Call Type

Call Type	Volume
TRAFFIC STOP	2,591
Phone Request	1,370
Persons Crimes - All other	1,229
Misc Priority Incdnt	923
Alarm Activations - All	858
Suspicious Circumstances	835
Reports - All	814
Field Interview/PR Contact	789
Check the Welfare	685
Traffic related report	564
Follow Up	441
Premise Checks - All	345
911 Follow-Ups	284
Outside Agency Assist - Any	245
Domestic Disturbances	217

Call Type (Top 15)	Call Volume
TRAFFIC STOP	2,591
Phone Request	1,370
Persons Crimes - All other	1,229
Misc Priority Incdnt	923
Alarm Activations - All	858
Suspicious Circumstances	835
Reports - All	814
Field Interview/PR Contact	789
Check the Welfare	685
Traffic related report	564
Follow Up	441
Premise Checks - All	345
911 Follow-Ups	284
Outside Agency Assist - Any	245
Domestic Disturbances	217
Total	**12,190**

Calls for Service by Priority

- 07 2.04%
- P2 10.85%
- T 15.62%
- RPT 18.09%
- MISC 18.12%
- P1 35.28%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

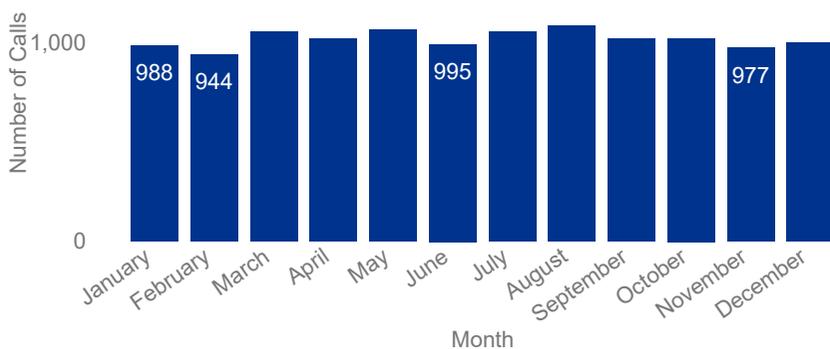| Priority	Minutes
P1	29
P2	8
MISC	34
RPT	15

9,381
Avg. Annual Workload (hours)

23.12
Avg. Citizen Wait Time (minutes)
Time elapsed from call received to deputy arrived on-scene

3.65
Avg. Number of Responding Deputies
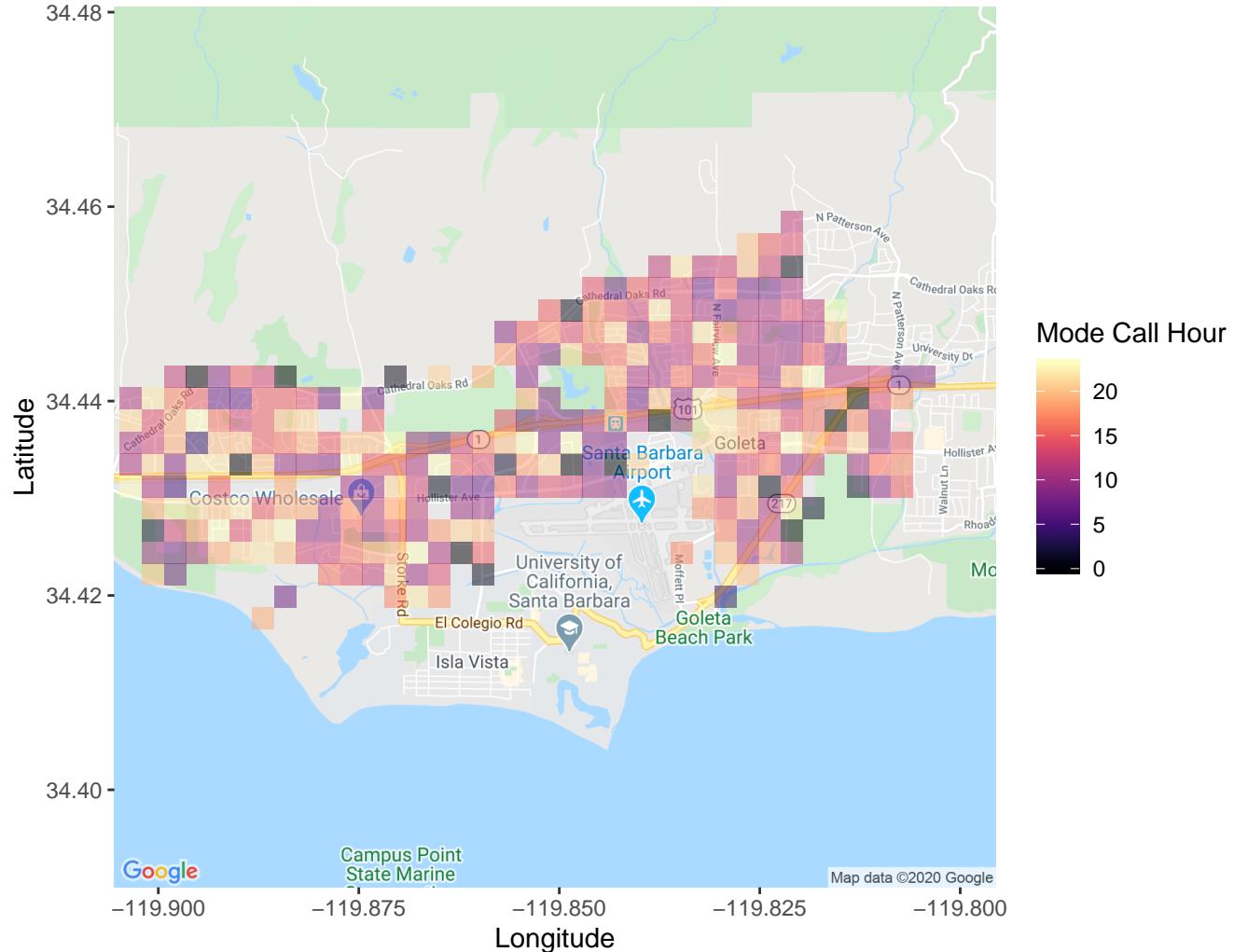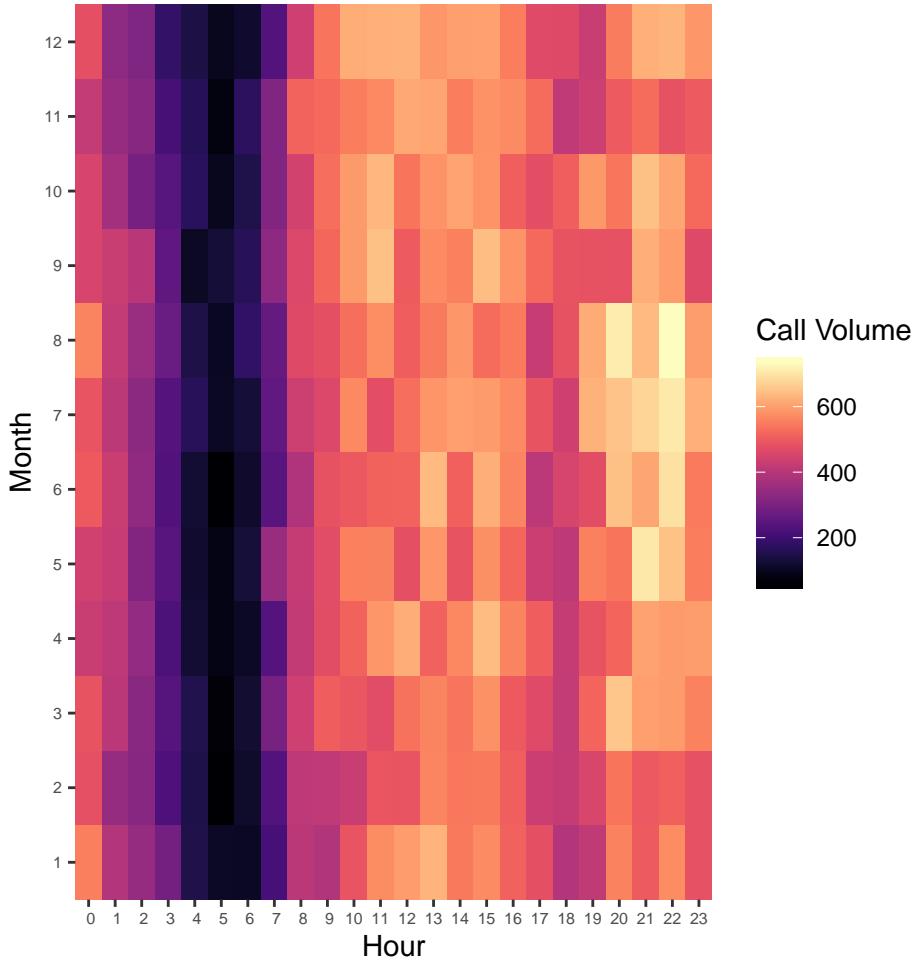
Avg. Call Volume by Month

Month	Number of Calls
January	988
February	944
June	995
November	977

Avg. Call Volume by Day of Week

Day	Number of Calls
Monday	1744
Tuesday	1767
Wednesday	1783
Thursday	1911
Friday	1716
Saturday	1602
Sunday	1724
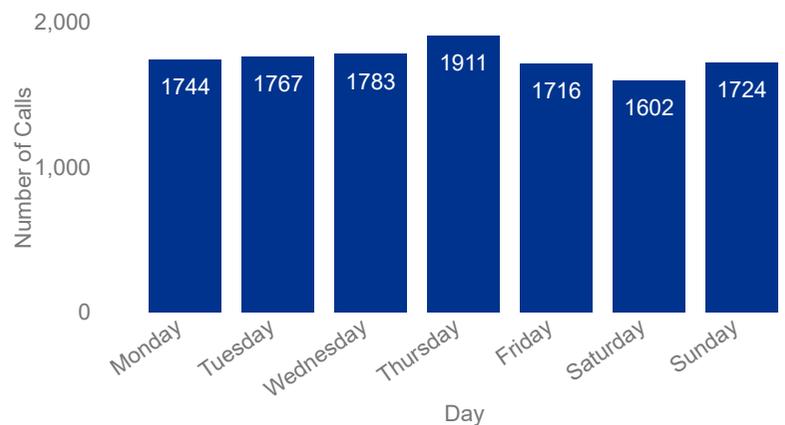
Location and Time of Calls – Goleta (contract city)

Temporal Call Volume − Goleta (contract city)

Station Analysis - 2019

Guadalupe
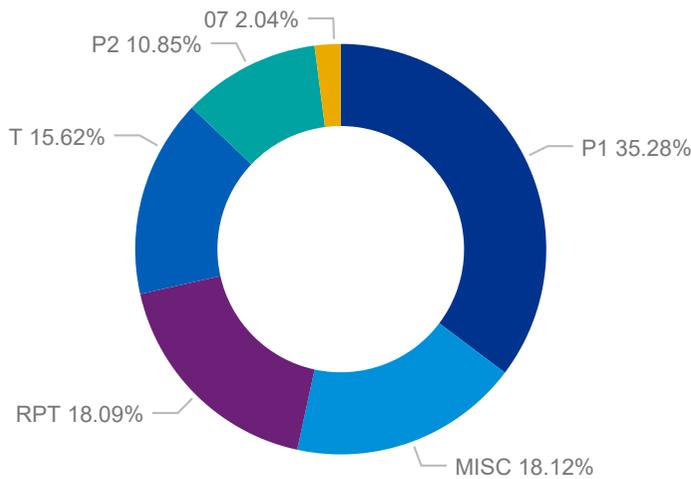
Top 15 Call Volume by Call Type

Call Type (Top 15)	Call Volume
Outside Agency Assist - Any	20
Persons Crimes - All other	10
Misc Priority Incdnt	8
Follow Up	7
TRAFFIC STOP	4
Coroners Cases - All	3
Phone Request	3
Probation Check	2
Alarm Activations - All	1
Check the Welfare	1
Field Interview/PR Contact	1
INFO	1
Suspicious Circumstances	1
Vehicle Acc - All	1
Total	**63**

Treemap labels:
- Outside Agency Assist - Any: 20
- Persons Crimes - All other: 10
- Misc Priority Incdnt: 8
- Follow Up: 7
- TRAFFIC STOP: 4
- Phone Request: 3
- Probatio…: 2
- Coroners Cases - All: 3
- Check the …: 1
- INFO: 1
- Ve…: 1
- Field Interv…: 1
- Suspicious…: 1

Calls for Service by Priority

- 07 2.04%
- P2 10.85%
- T 15.62%
- P1 35.28%
- RPT 18.09%
- MISC 18.12%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

Priority	Minutes
P1	13.6
P2	8.2
MISC	13.1
RPT	24.5

174

Avg. Annual Workload (hours)

33.67

Avg. Citizen Wait Time (minutes)

Time elapsed from call received to deputy arrived on-scene

2.21

Avg. Number of Responding Deputies
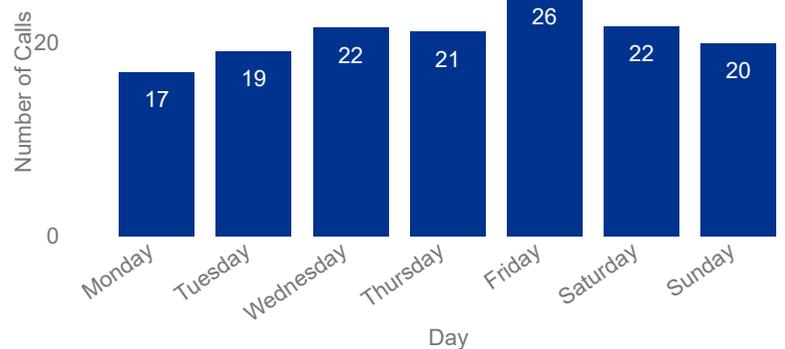
Avg. Call Volume by Month

Month	Number of Calls
January	9
February	17
March	21
April	16
May	13
June	19
July	17
August	20
September	12
October	12
November	11
December	15

Avg. Call Volume by Day of Week

Day	Number of Calls
Monday	17
Tuesday	19
Wednesday	22
Thursday	21
Friday	26
Saturday	22
Sunday	20

Location and Time of Calls – Guadalupe

Temporal Call Volume − Guadalupe

Station Analysis - 2019

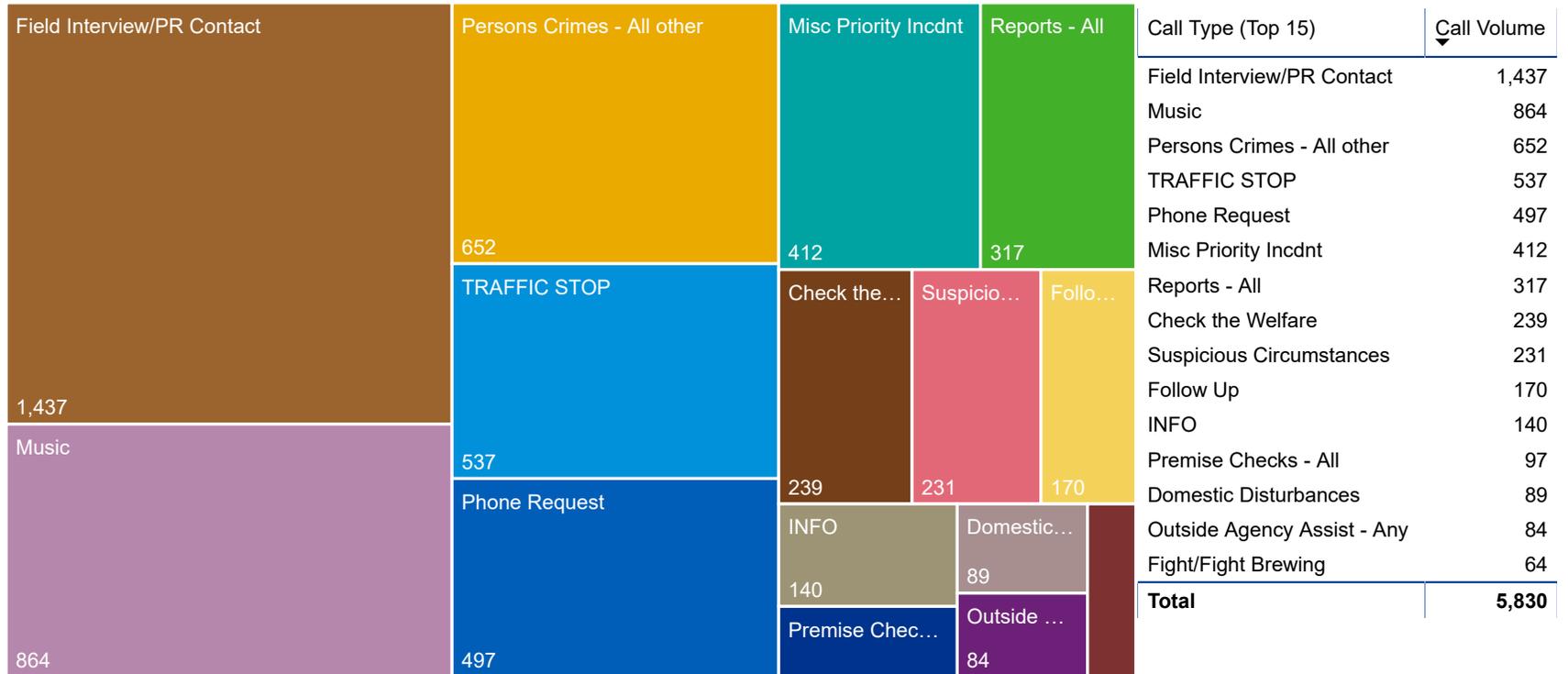Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data

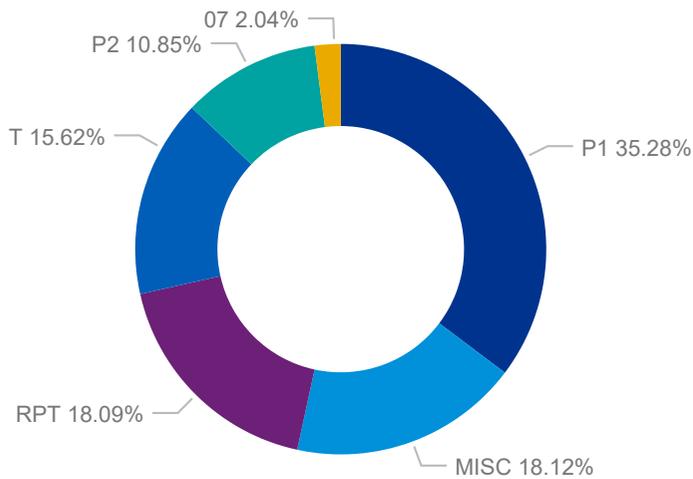# Isla Vista Foot Patrol
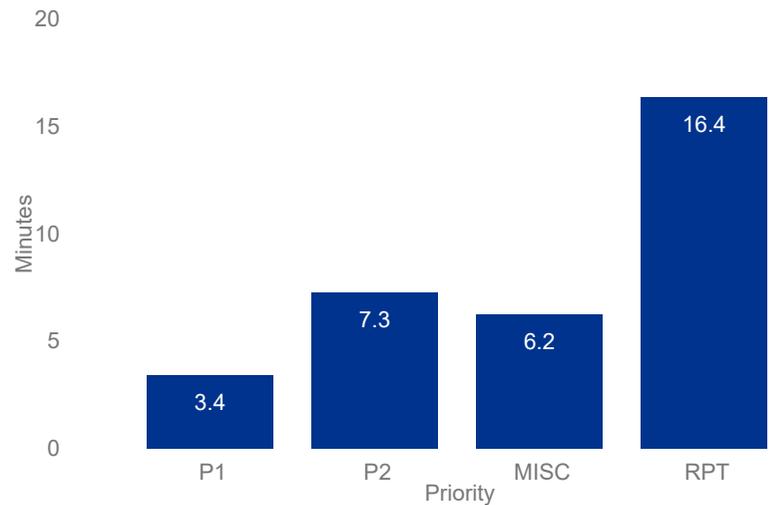
Area of Coverage: Approx. 0.6 sq/mi

Top 15 Call Volume by Call Type

Call Type (Top 15)	Call Volume
Field Interview/PR Contact	1,437
Music	864
Persons Crimes - All other	652
TRAFFIC STOP	537
Phone Request	497
Misc Priority Incdnt	412
Reports - All	317
Check the Welfare	239
Suspicious Circumstances	231
Follow Up	170
INFO	140
Premise Checks - All	97
Domestic Disturbances	89
Outside Agency Assist - Any	84
Fight/Fight Brewing	64
Total	**5,830**

Field Interview/PR Contact 1,437
Persons Crimes - All other 652
Misc Priority Incdnt 412
Reports - All 317
Music 864
TRAFFIC STOP 537
Phone Request 497
Check the… 239
Suspicio… 231
Follo… 170
INFO 140
Domestic… 89
Premise Chec…
Outside … 84

Calls for Service by Priority

07 2.04%
P2 10.85%
T 15.62%
RPT 18.09%
MISC 18.12%
P1 35.28%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

Priority	Minutes
P1	3.4
P2	7.3
MISC	6.2
RPT	16.4

4,071

Avg. Annual Workload (hours)

17.20

Avg. Citizen Wait Time (minutes)
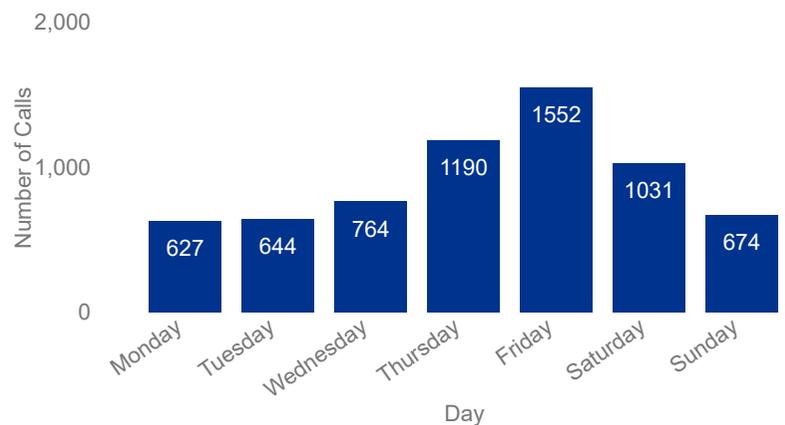
Time elapsed from call received to deputy arrived on-scene
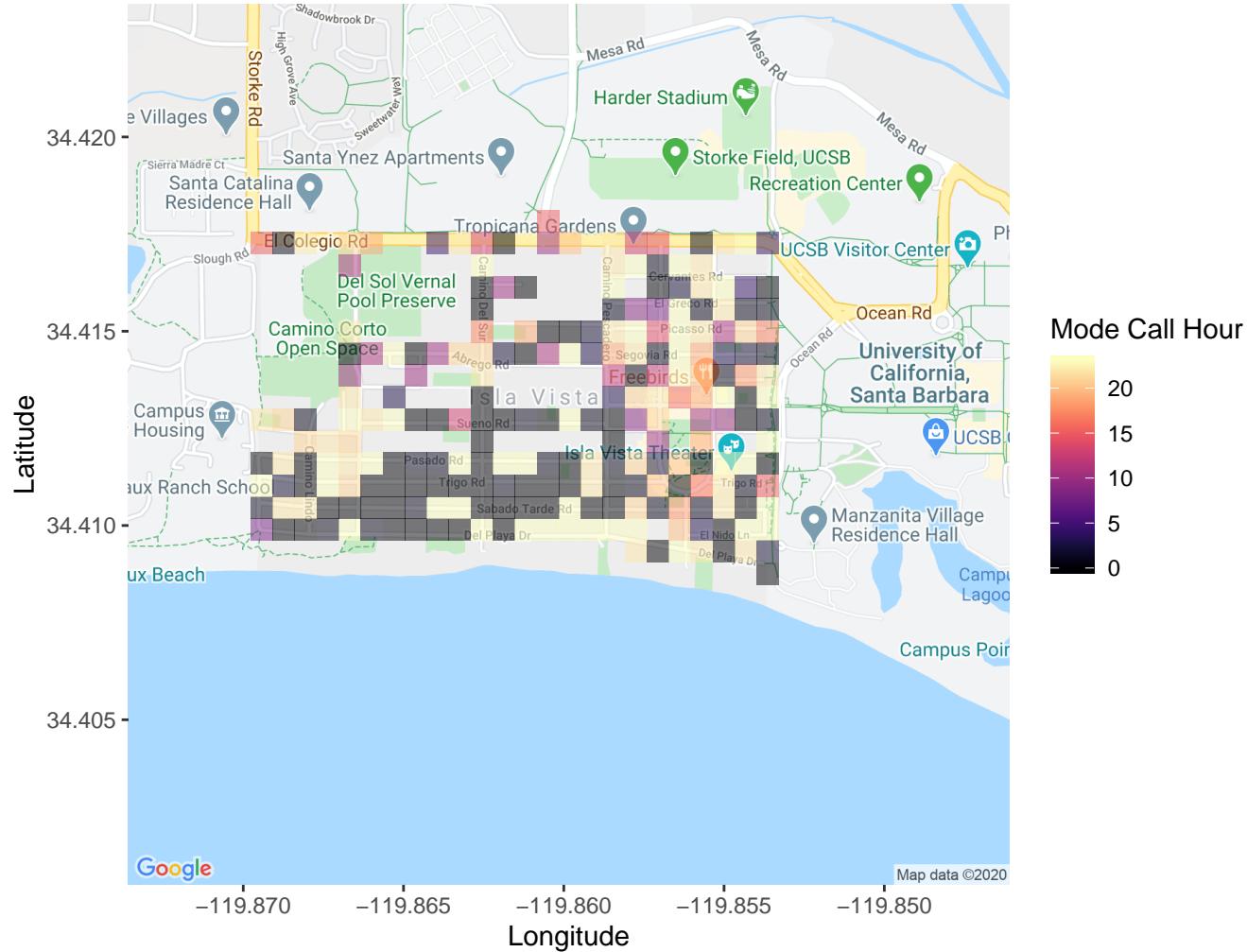
2.84

Avg. Number of Responding Deputies

Avg. Call Volume by Month

Month	Number of Calls
January	533
February	544
March	481
April	654
May	562
June	473
July	510
August	603
September	668
October	657
November	492
December	329

Avg. Call Volume by Day of Week

Day	Number of Calls
Monday	627
Tuesday	644
Wednesday	764
Thursday	1190
Friday	1552
Saturday	1031
Sunday	674

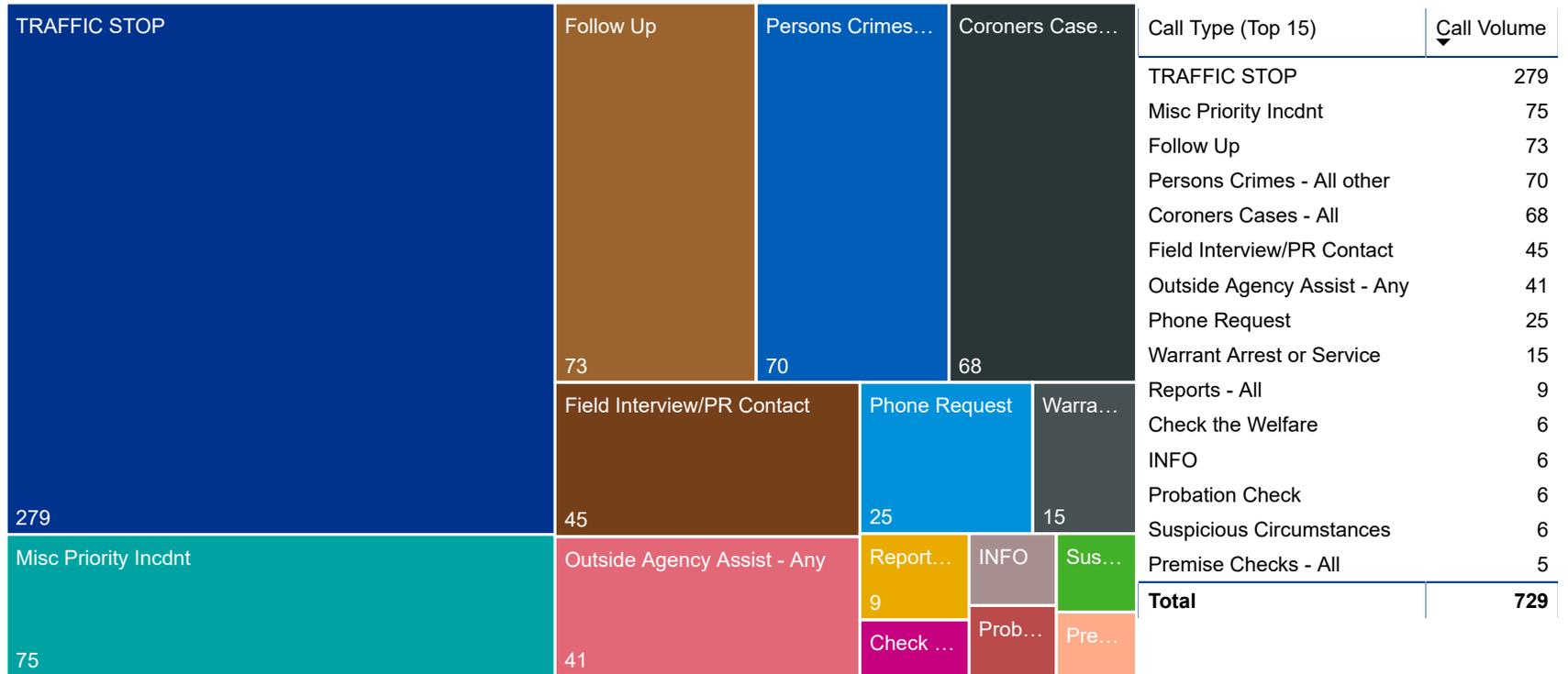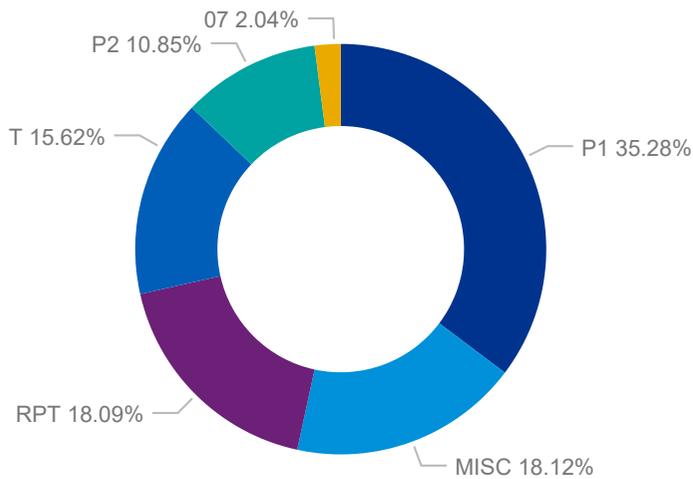Temporal Call Volume − Isla Vista Foot Patrol

Station Analysis - 2019

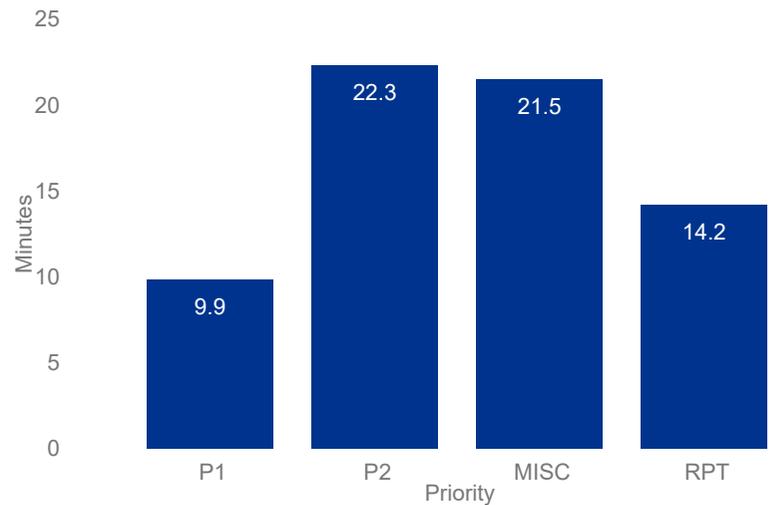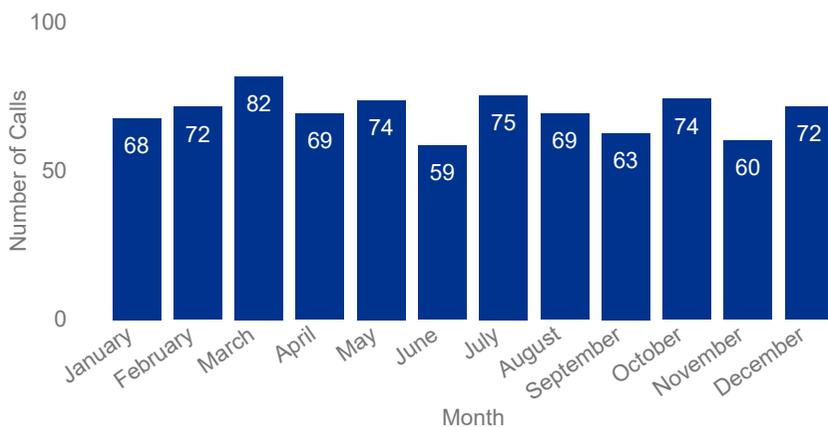Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data

Lompoc (city)

Top 15 Call Volume by Call Type

TRAFFIC STOP	Follow Up	Persons Crimes...	Coroners Case...
279	73	70	68

	Field Interview/PR Contact	Phone Request	Warra...
	45	25	15

Misc Priority Incdnt	Outside Agency Assist - Any	Report...	INFO	Sus...
75	41	9		

		Check ...	Prob...	Pre...

Call Type (Top 15)	Call Volume
TRAFFIC STOP	279
Misc Priority Incdnt	75
Follow Up	73
Persons Crimes - All other	70
Coroners Cases - All	68
Field Interview/PR Contact	45
Outside Agency Assist - Any	41
Phone Request	25
Warrant Arrest or Service	15
Reports - All	9
Check the Welfare	6
INFO	6
Probation Check	6
Suspicious Circumstances	6
Premise Checks - All	5
Total	**729**

Calls for Service by Priority

- P1 35.28%
- MISC 18.12%
- RPT 18.09%
- T 15.62%
- P2 10.85%
- 07 2.04%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

Priority	Minutes
P1	9.9
P2	22.3
MISC	21.5
RPT	14.2

793
Avg. Annual Workload (hours)

36.78
Avg. Citizen Wait Time (minutes)
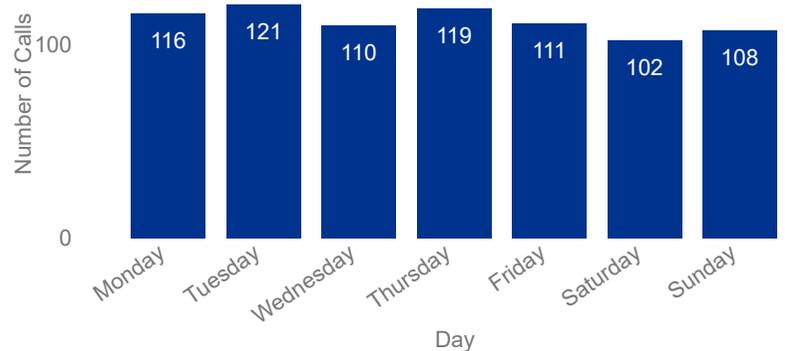Time elapsed from call received to deputy arrived on-scene
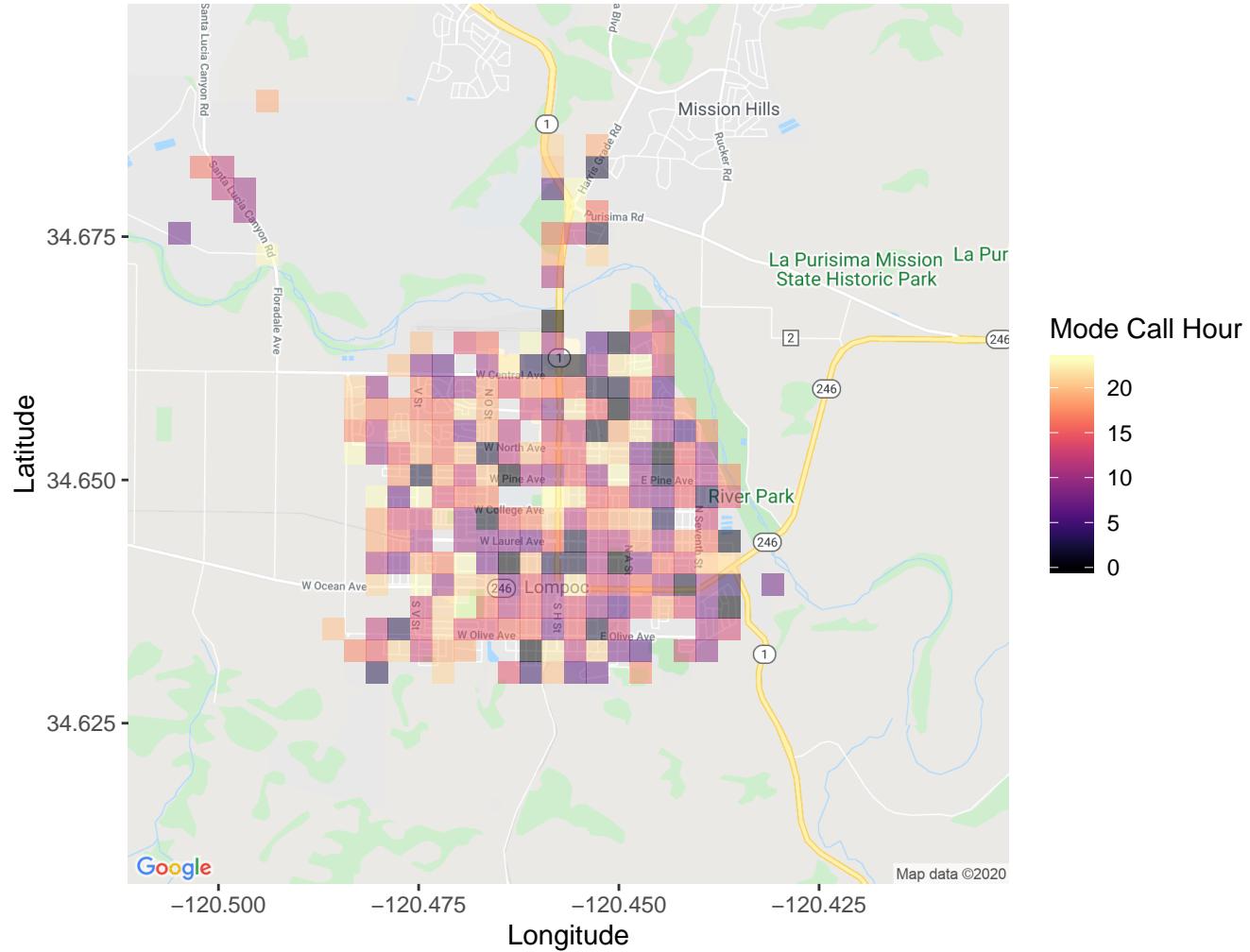
3.31
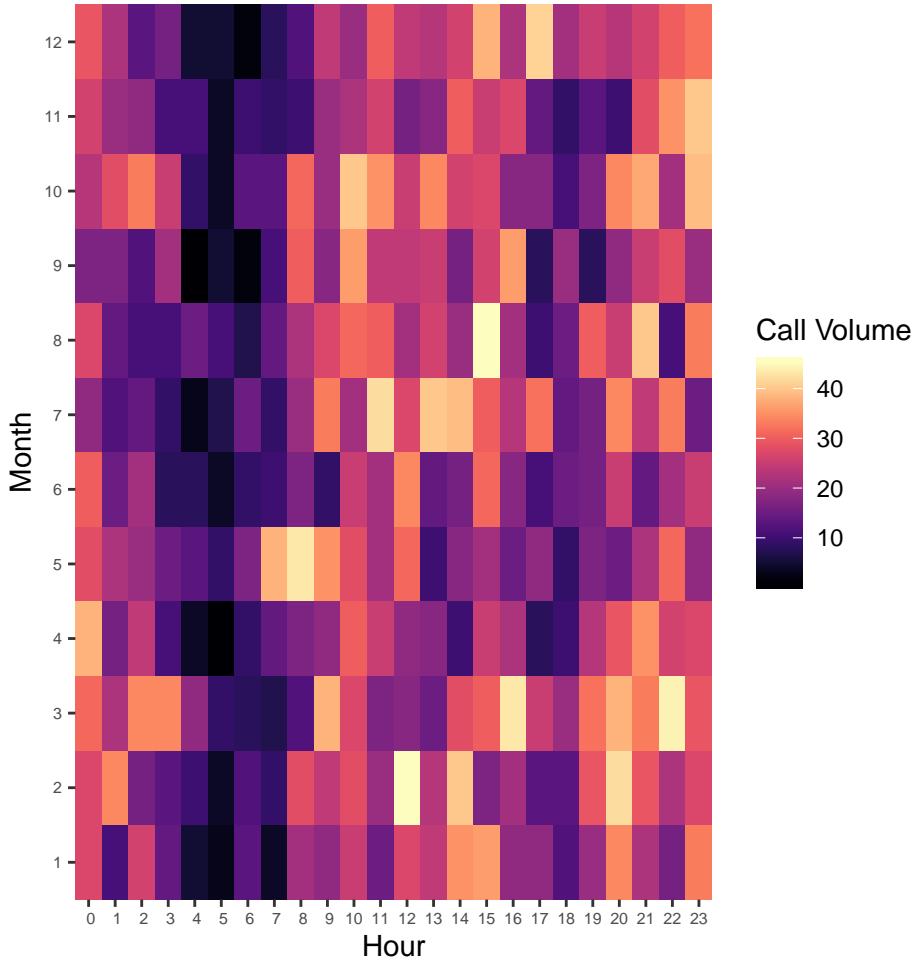### Avg. Number of Responding Deputies

Avg. Call Volume by Month

Month	Number of Calls
January	68
February	72
March	82
April	69
May	74
June	59
July	75
August	69
September	63
October	74
November	60
December	72

Avg. Call Volume by Day of Week

Day	Number of Calls
Monday	116
Tuesday	121
Wednesday	110
Thursday	119
Friday	111
Saturday	102
Sunday	108

Location and Time of Calls – Lompoc (city)

Temporal Call Volume − Lompoc (city)

Station Analysis - 2019

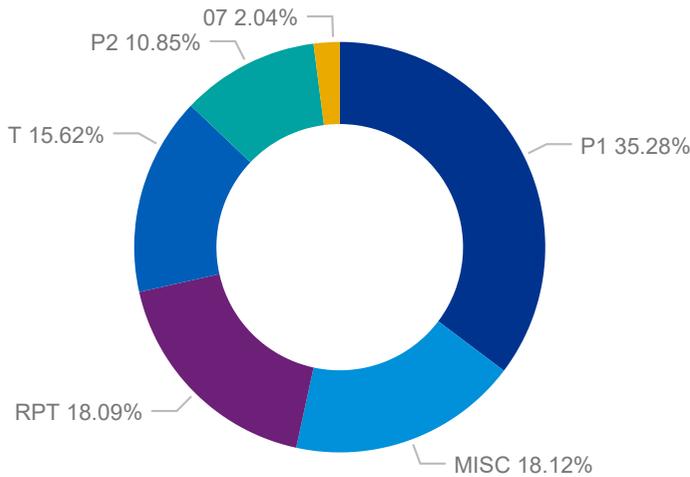Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data

Lompoc (unincorporated)

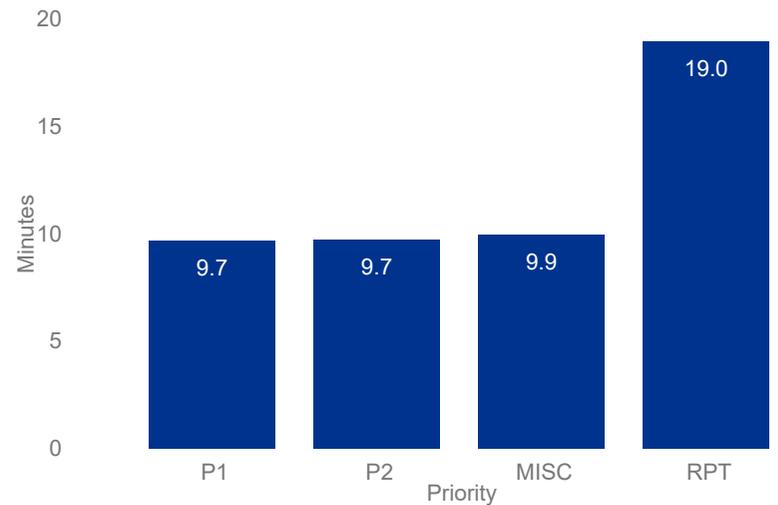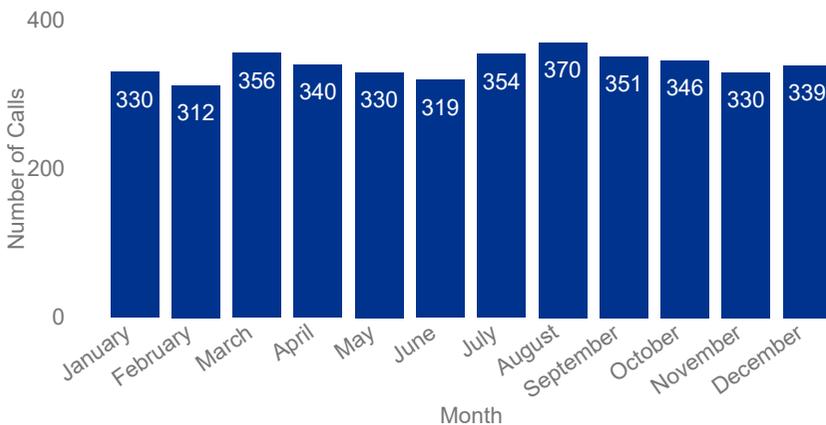Area of Coverage: Approx. 121 sq/mi

Top 15 Call Volume by Call Type

Call Type (Top 15)	Call Volume
TRAFFIC STOP	788
Phone Request	617
Persons Crimes - All other	404
Misc Priority Incdnt	336
Suspicious Circumstances	310
Reports - All	294
Check the Welfare	269
Follow Up	243
Alarm Activations - All	199
Outside Agency Assist - Any	140
Field Interview/PR Contact	126
INFO	102
911 Follow-Ups	82
Domestic Disturbances	80
Premise Checks - All	73
Total	**4,063**

Calls for Service by Priority

07 2.04%
P2 10.85%
T 15.62%
P1 35.28%
RPT 18.09%
MISC 18.12%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

Priority	Minutes
P1	9.7
P2	9.7
MISC	9.9
RPT	19.0

3,369
Avg. Annual Workload (hours)

27.56
Avg. Citizen Wait Time (minutes)
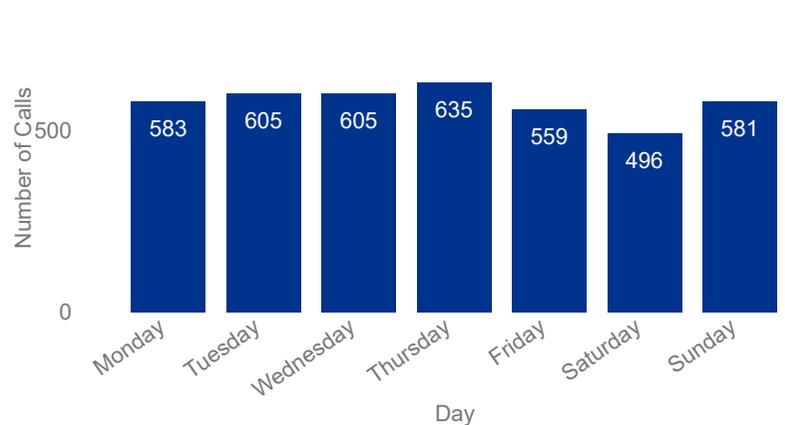Time elapsed from call received to deputy arrived on-scene
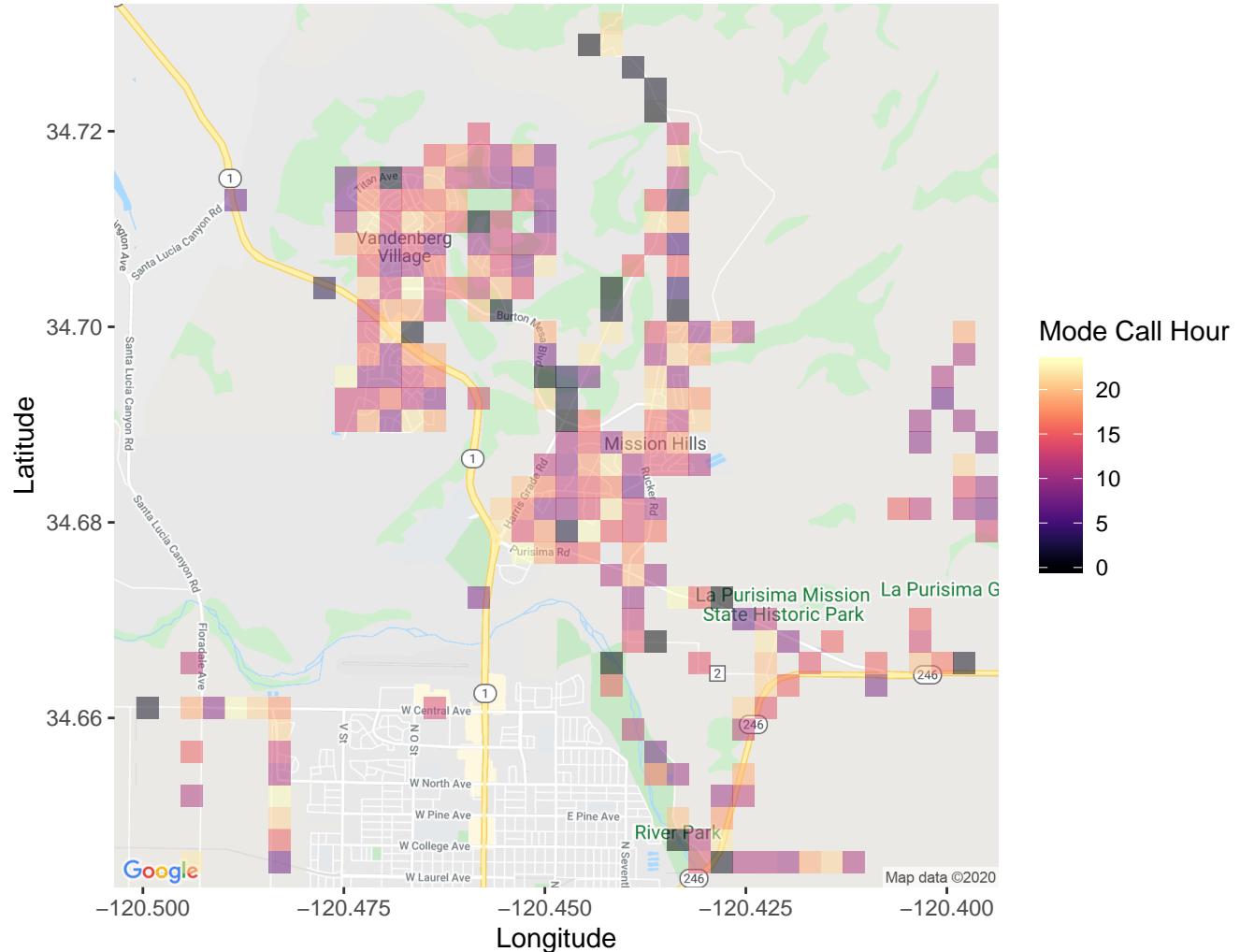
2.42
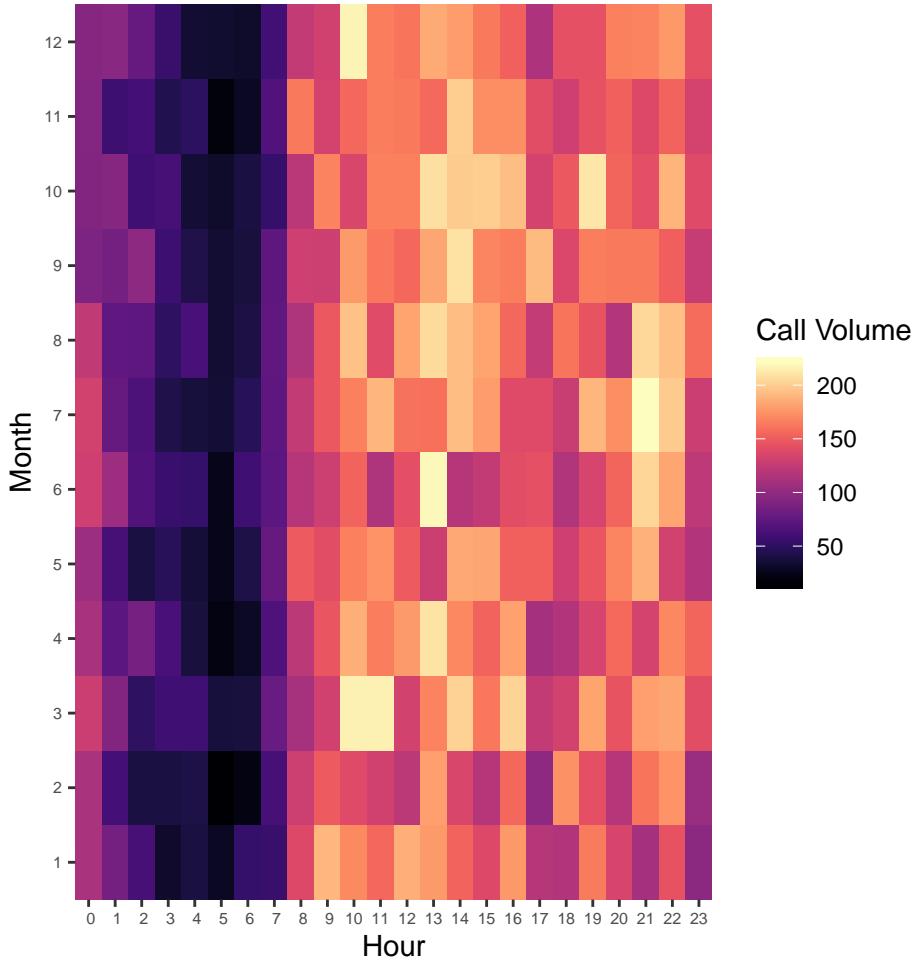**Avg. Number of Responding Deputies**

Avg. Call Volume by Month

Month	Number of Calls
January	330
February	312
March	356
April	340
May	330
June	319
July	354
August	370
September	351
October	346
November	330
December	339

Avg. Call Volume by Day of Week

Day	Number of Calls
Monday	583
Tuesday	605
Wednesday	605
Thursday	635
Friday	559
Saturday	496
Sunday	581

Location and Time of Calls – Lompoc (unincorporated)

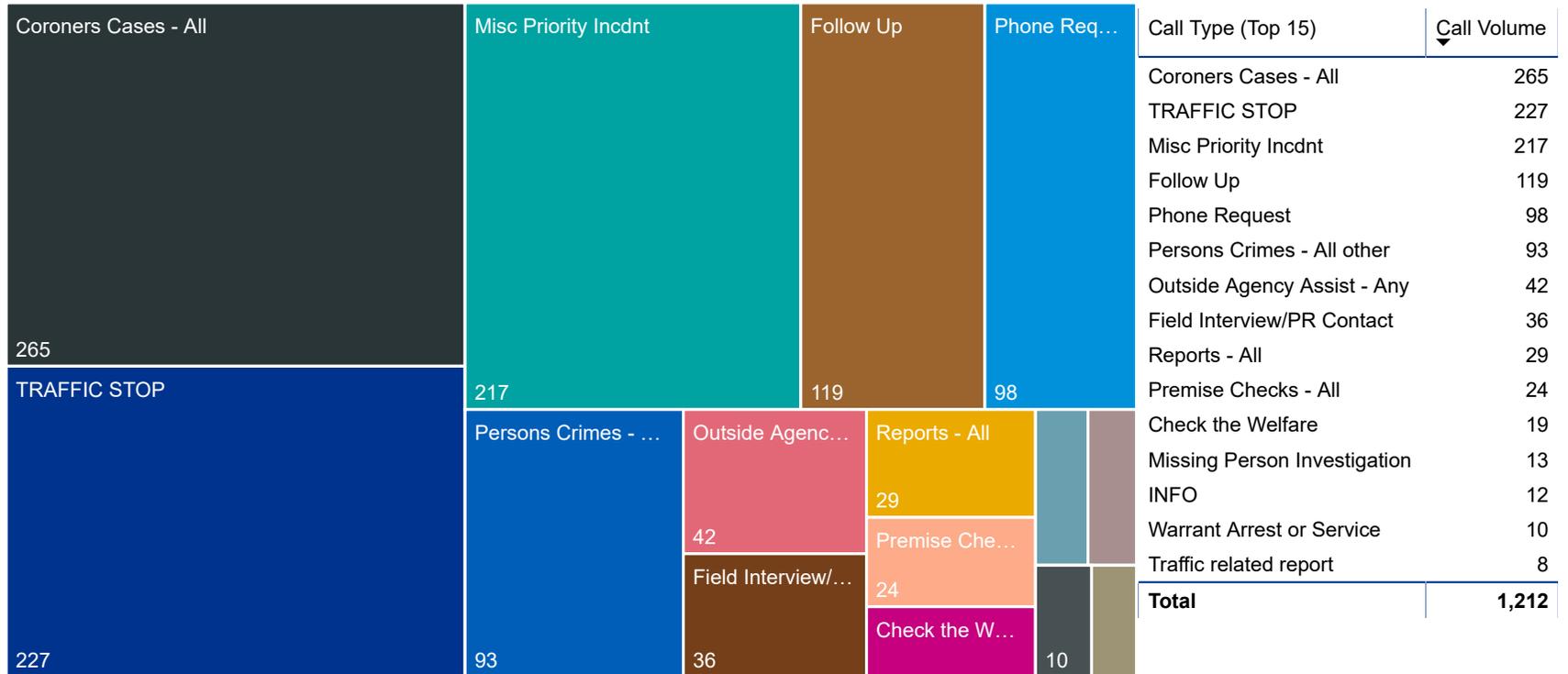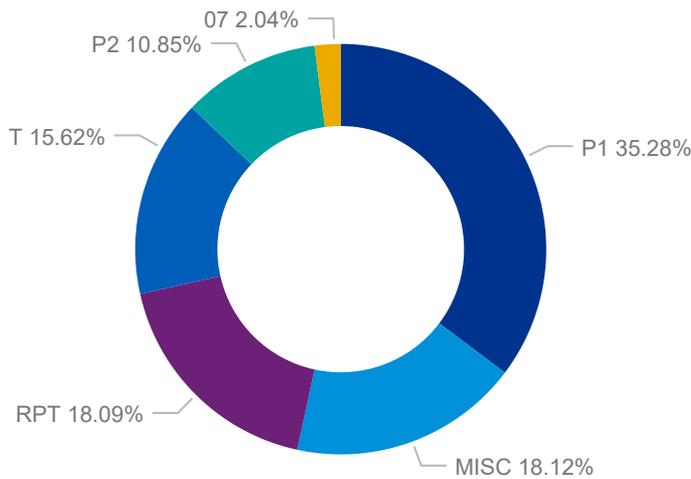Temporal Call Volume − Lompoc (unincorporated)

Station Analysis - 2019

Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data

Santa Barbara (city)

Top 15 Call Volume by Call Type

Call Type (Top 15)	Call Volume
Coroners Cases - All	265
TRAFFIC STOP	227
Misc Priority Incdnt	217
Follow Up	119
Phone Request	98
Persons Crimes - All other	93
Outside Agency Assist - Any	42
Field Interview/PR Contact	36
Reports - All	29
Premise Checks - All	24
Check the Welfare	19
Missing Person Investigation	13
INFO	12
Warrant Arrest or Service	10
Traffic related report	8
Total	**1,212**

Calls for Service by Priority

07 2.04%
P2 10.85%
T 15.62%
P1 35.28%
MISC 18.12%
RPT 18.09%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

P1 7.0
P2 9.3
MISC 18.8
RPT 22.2
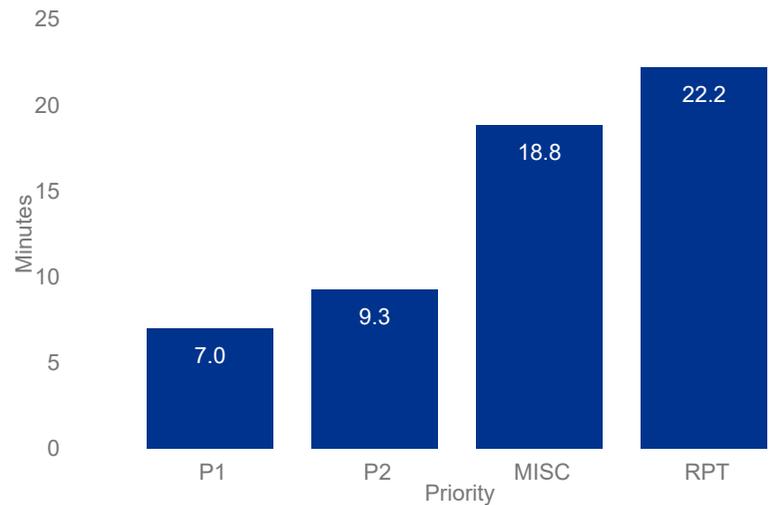
1,539
Avg. Annual Workload (hours)
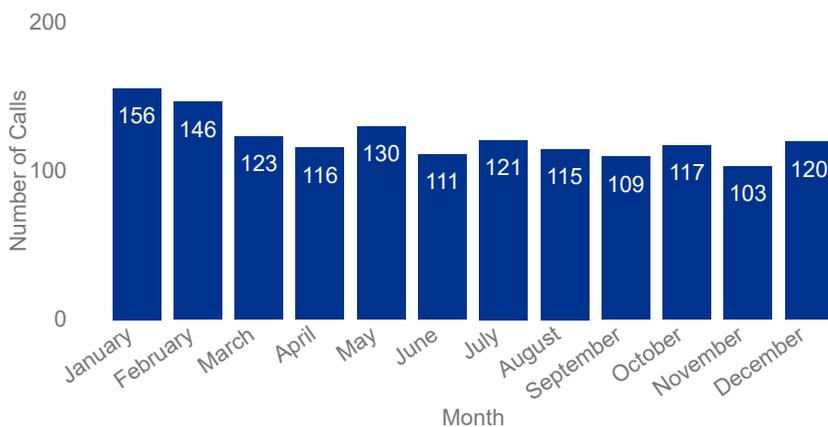
79.41
Avg. Citizen Wait Time (minutes)
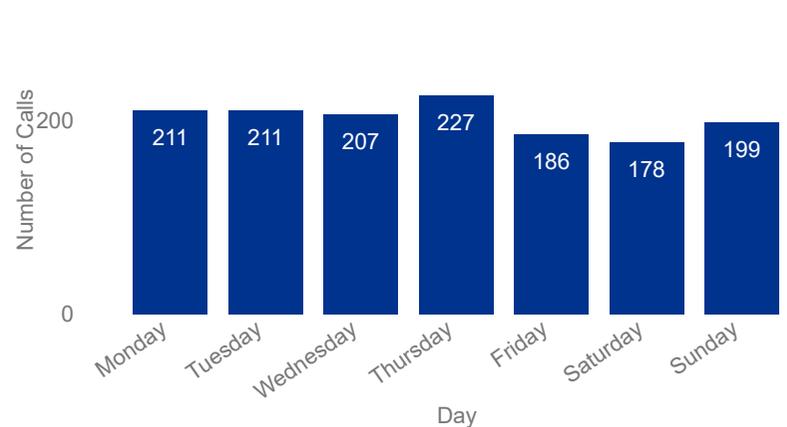Time elapsed from call received to deputy arrived on-scene
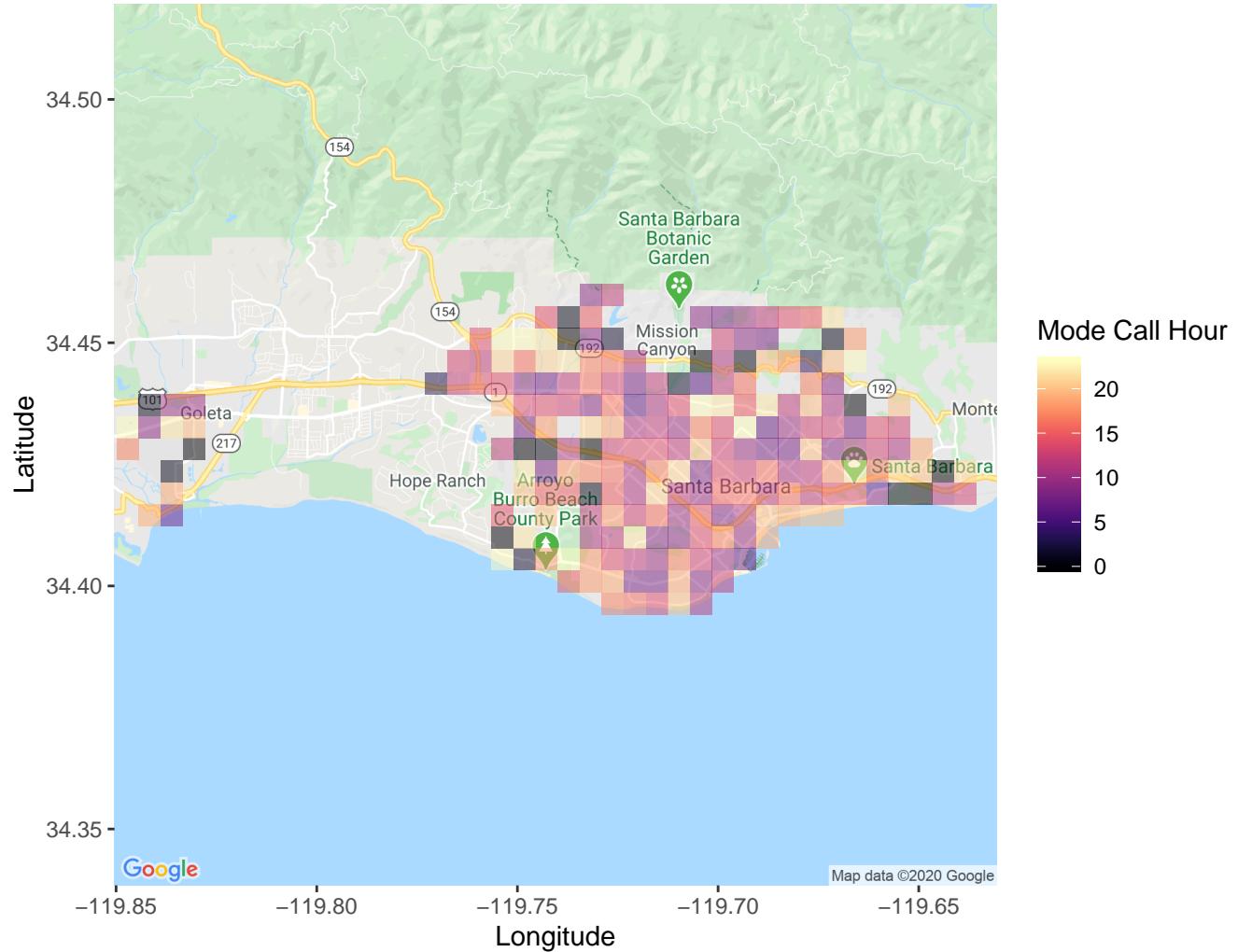
2.49
Avg. Number of Responding Deputies
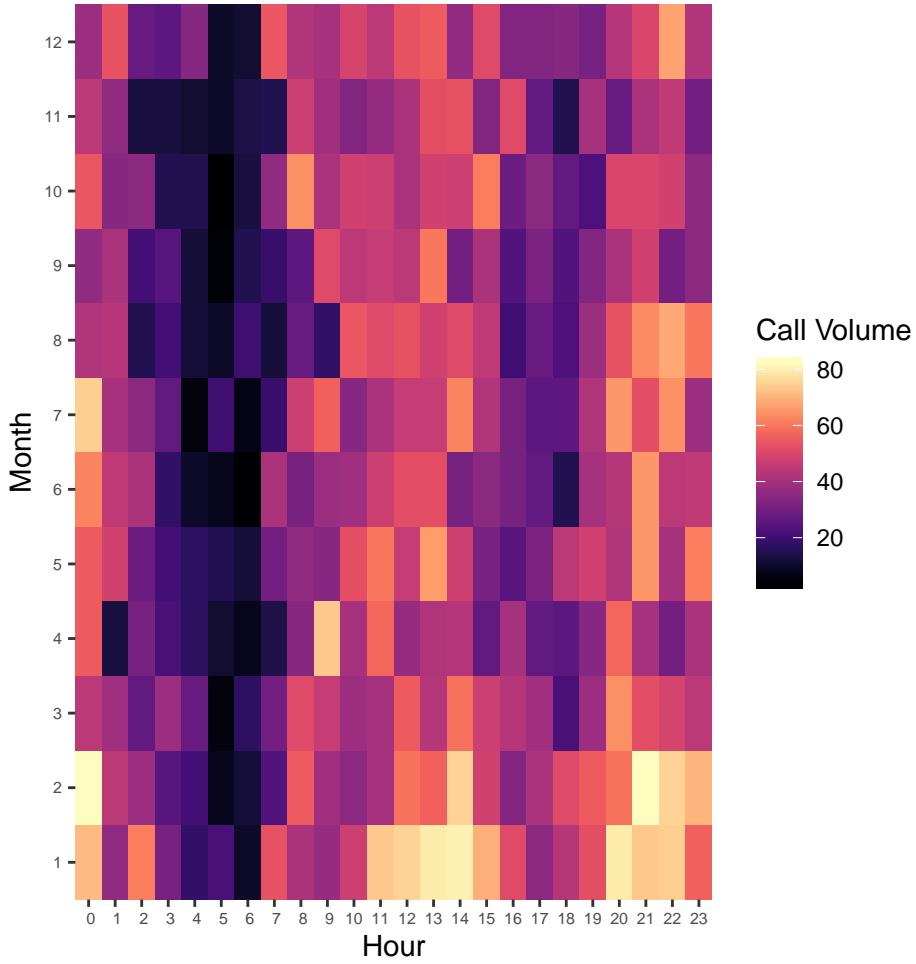
Avg. Call Volume by Month

Month	Number of Calls
January	156
February	146
March	123
April	116
May	130
June	111
July	121
August	115
September	109
October	117
November	103
December	120

Avg. Call Volume by Day of Week

Day	Number of Calls
Monday	211
Tuesday	211
Wednesday	207
Thursday	227
Friday	186
Saturday	178
Sunday	199

Location and Time of Calls – Santa Barbara (city)

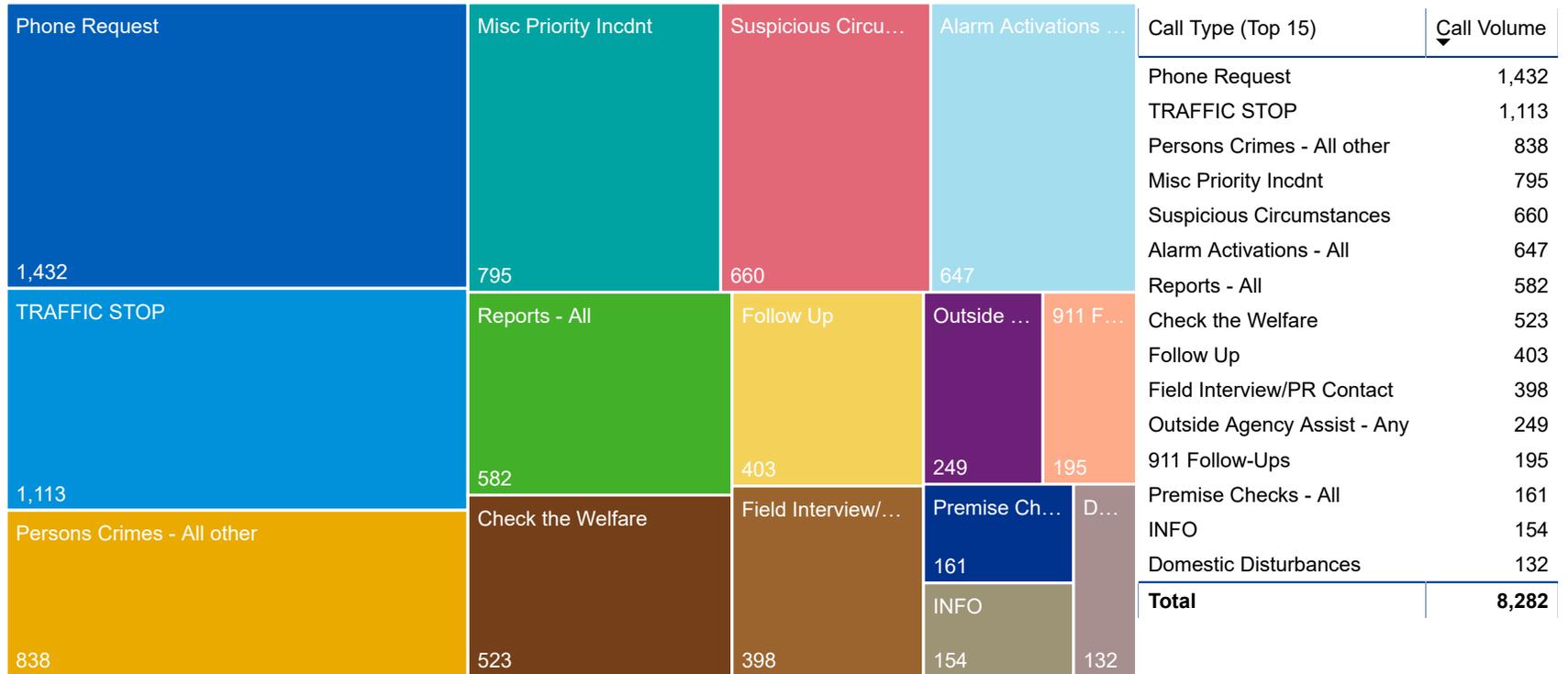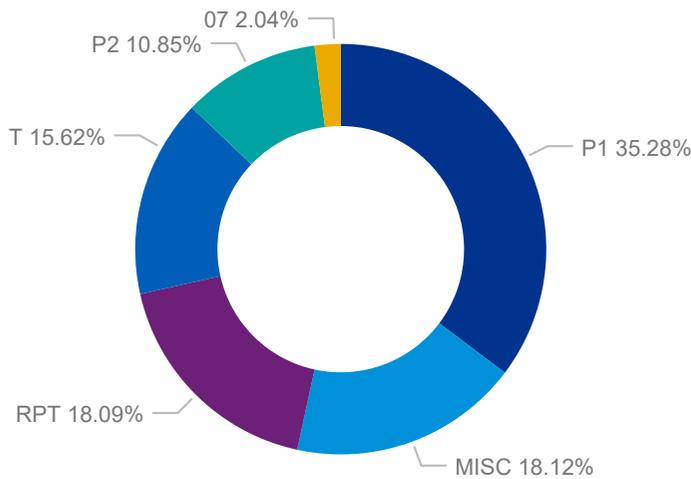Temporal Call Volume − Santa Barbara (city)

Station Analysis - 2019

Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data
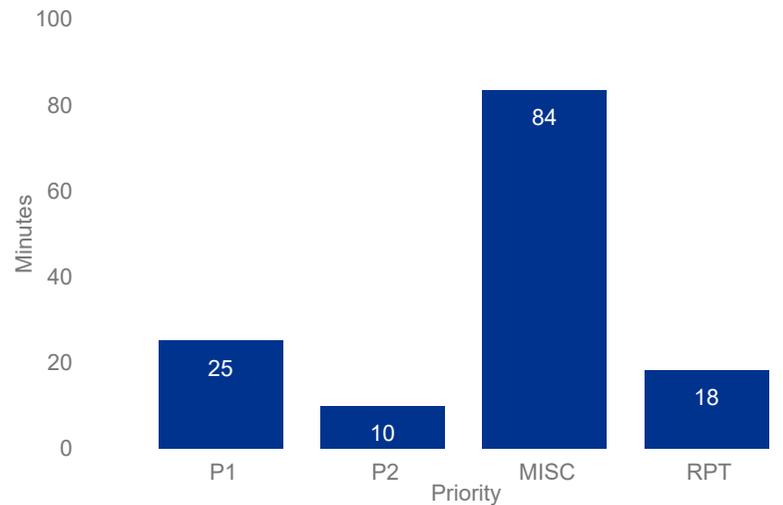
Santa Barbara (unincorporated)

Top 15 Call Volume by Call Type

Phone Request	Misc Priority Incdnt	Suspicious Circu...	Alarm Activations ...
1,432	795	660	647

TRAFFIC STOP	Reports - All	Follow Up	Outside ...	911 F...
1,113	582	403	249	195

Persons Crimes - All other	Check the Welfare	Field Interview/...	Premise Ch...	D...
838	523	398	161	132
			INFO 154	

Call Type (Top 15)	Call Volume
Phone Request	1,432
TRAFFIC STOP	1,113
Persons Crimes - All other	838
Misc Priority Incdnt	795
Suspicious Circumstances	660
Alarm Activations - All	647
Reports - All	582
Check the Welfare	523
Follow Up	403
Field Interview/PR Contact	398
Outside Agency Assist - Any	249
911 Follow-Ups	195
Premise Checks - All	161
INFO	154
Domestic Disturbances	132
Total	**8,282**

Calls for Service by Priority

- 07 2.04%
- P2 10.85%
- T 15.62%
- P1 35.28%
- MISC 18.12%
- RPT 18.09%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

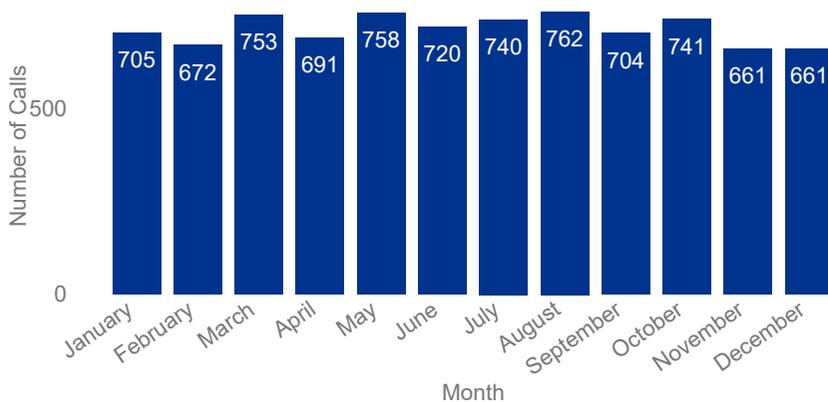| Priority	Minutes
P1	25
P2	10
MISC	84
RPT	18

7,277
Avg. Annual Workload (hours)

66.73
Avg. Citizen Wait Time (minutes)
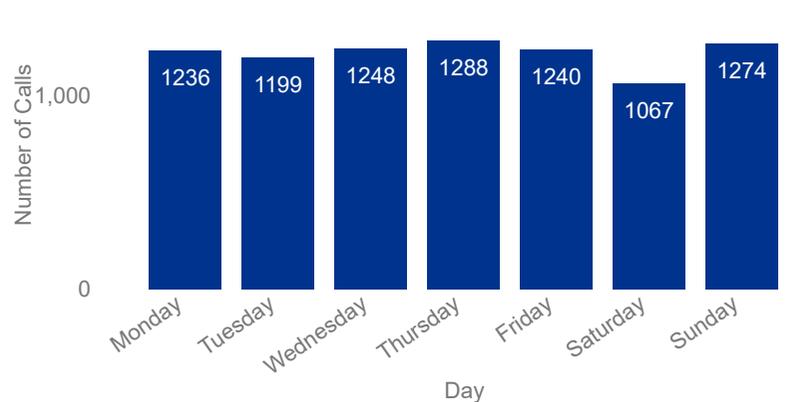Time elapsed from call received to deputy arrived on-scene
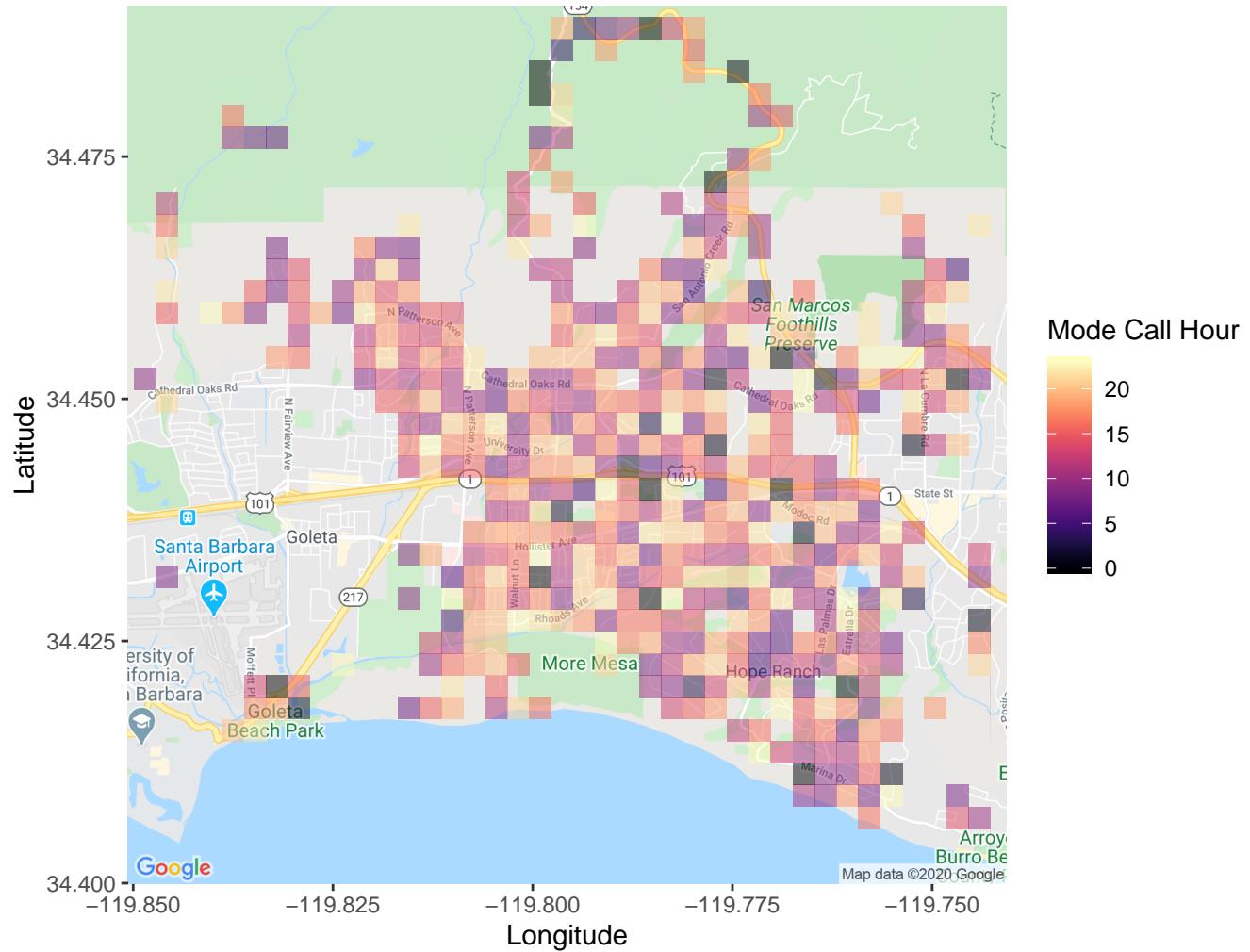
3.53
Avg. Number of Responding Deputies
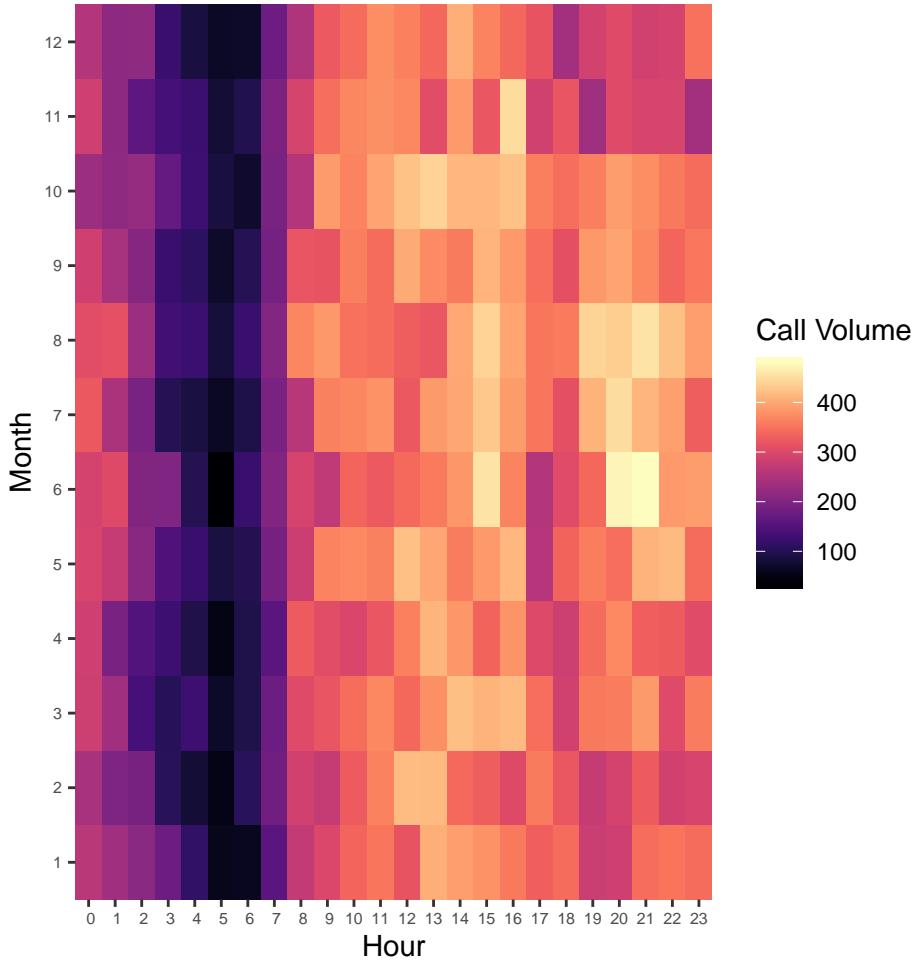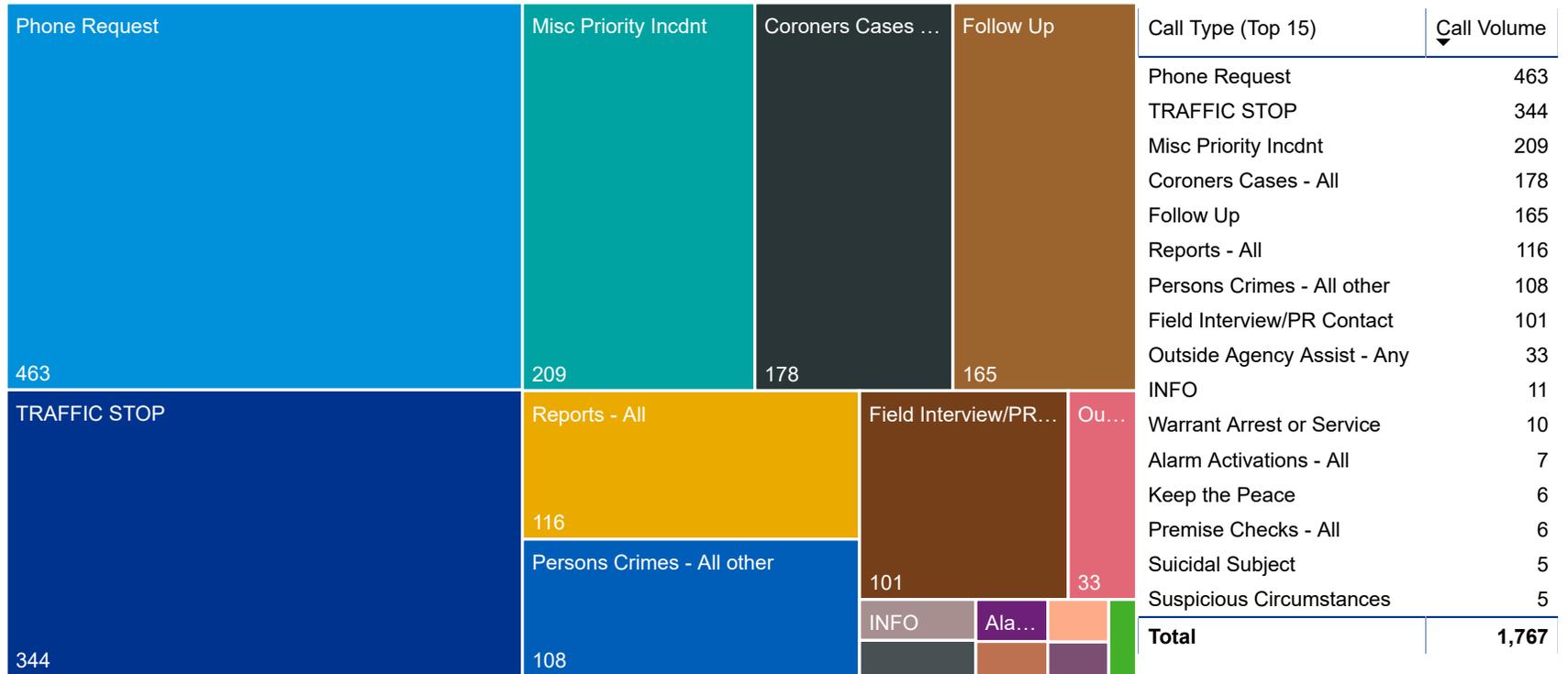
Avg. Call Volume by Month

Month	Number of Calls
January	705
February	672
March	753
April	691
May	758
June	720
July	740
August	762
September	704
October	741
November	661
December	661

Avg. Call Volume by Day of Week

Day	Number of Calls
Monday	1236
Tuesday	1199
Wednesday	1248
Thursday	1288
Friday	1240
Saturday	1067
Sunday	1274

Location and Time of Calls – Santa Barbara (unincorporated)

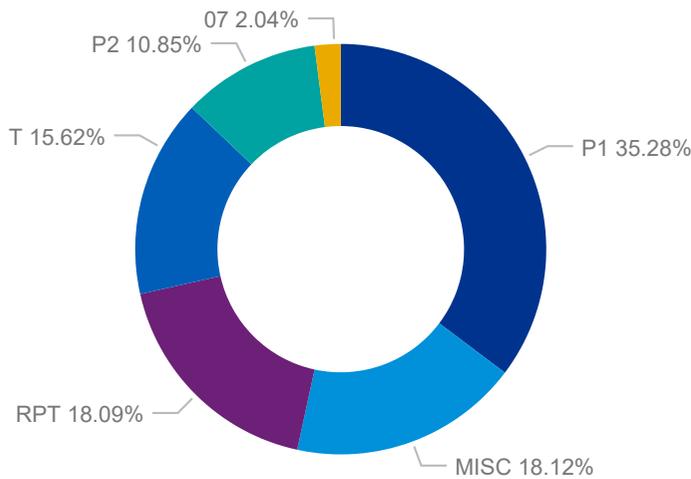Temporal Call Volume − Santa Barbara (unincorporated)

Station Analysis - 2019

Santa Maria (city)

Top 15 Call Volume by Call Type

Phone Request
463

Misc Priority Incdnt
209

Coroners Cases ...
178

Follow Up
165

TRAFFIC STOP
344

Reports - All
116

Field Interview/PR...
101

Ou...

Persons Crimes - All other
108

INFO

Ala...

Call Type (Top 15)	Call Volume
Phone Request	463
TRAFFIC STOP	344
Misc Priority Incdnt	209
Coroners Cases - All	178
Follow Up	165
Reports - All	116
Persons Crimes - All other	108
Field Interview/PR Contact	101
Outside Agency Assist - Any	33
INFO	11
Warrant Arrest or Service	10
Alarm Activations - All	7
Keep the Peace	6
Premise Checks - All	6
Suicidal Subject	5
Suspicious Circumstances	5
Total	**1,767**

Calls for Service by Priority

07 2.04%
P2 10.85%
T 15.62%
P1 35.28%
MISC 18.12%
RPT 18.09%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

Priority	Minutes
P1	7
P2	12
MISC	29
RPT	19

1,938
Avg. Annual Workload (hours)

34.12
Avg. Citizen Wait Time (minutes)
Time elapsed from call received to deputy arrived on-scene

2.20
Avg. Number of Responding Deputies

Avg. Call Volume by Month

Month	Number of Calls
January	180
February	187
March	196
April	195
May	198
June	192
July	180
August	186
September	179
October	184
November	162
December	186

Avg. Call Volume by Day of Week

Day	Number of Calls
Monday	351
Tuesday	348
Wednesday	335
Thursday	335
Friday	266
Saturday	226
Sunday	325

Location and Time of Calls – Santa Maria (city)

Temporal Call Volume − Santa Maria (city)

Station Analysis - 2019

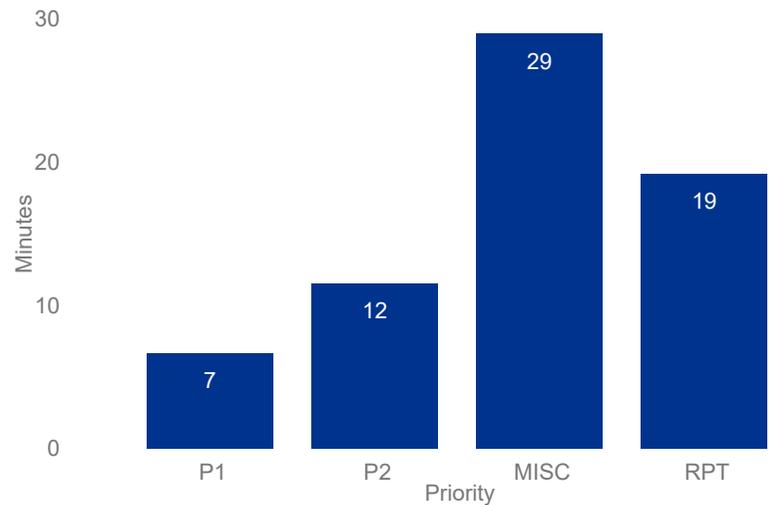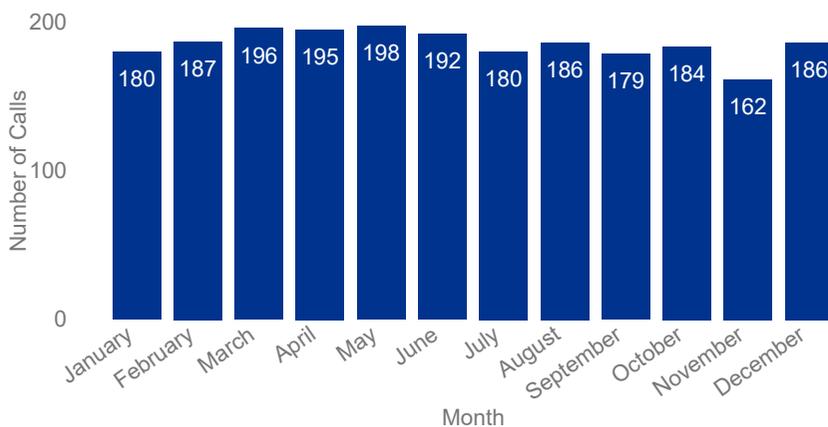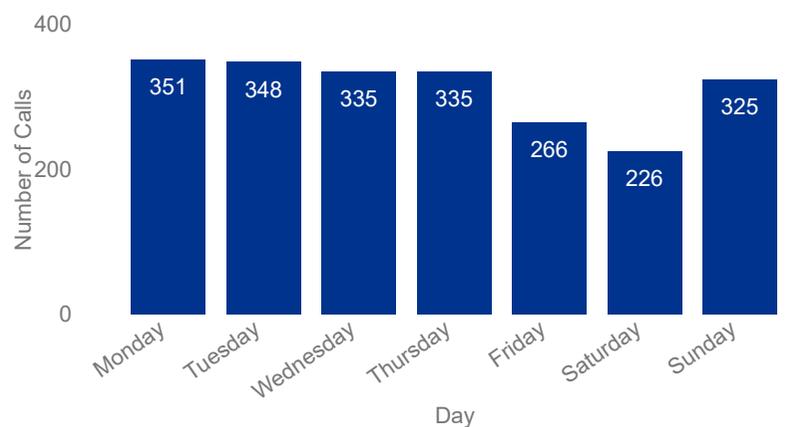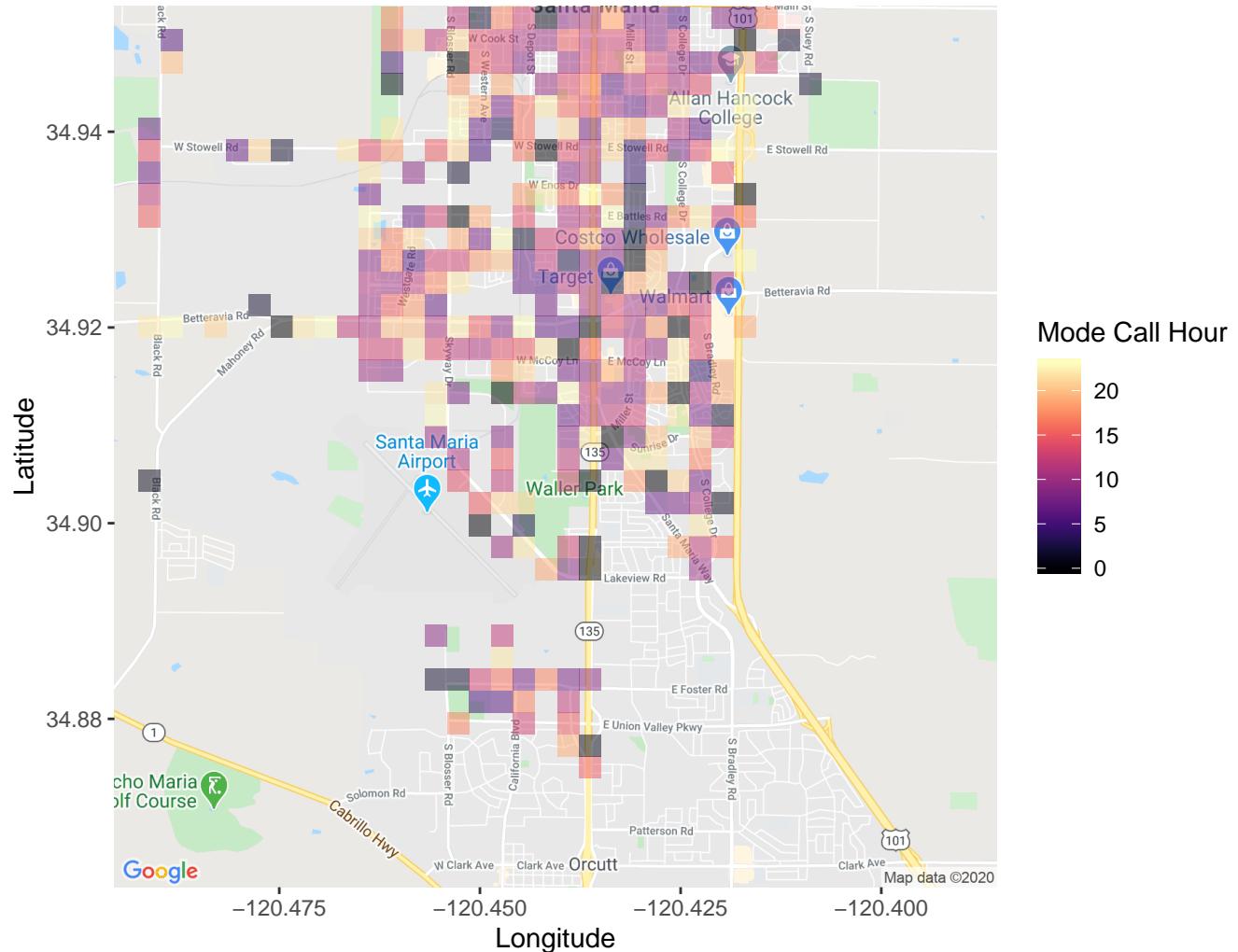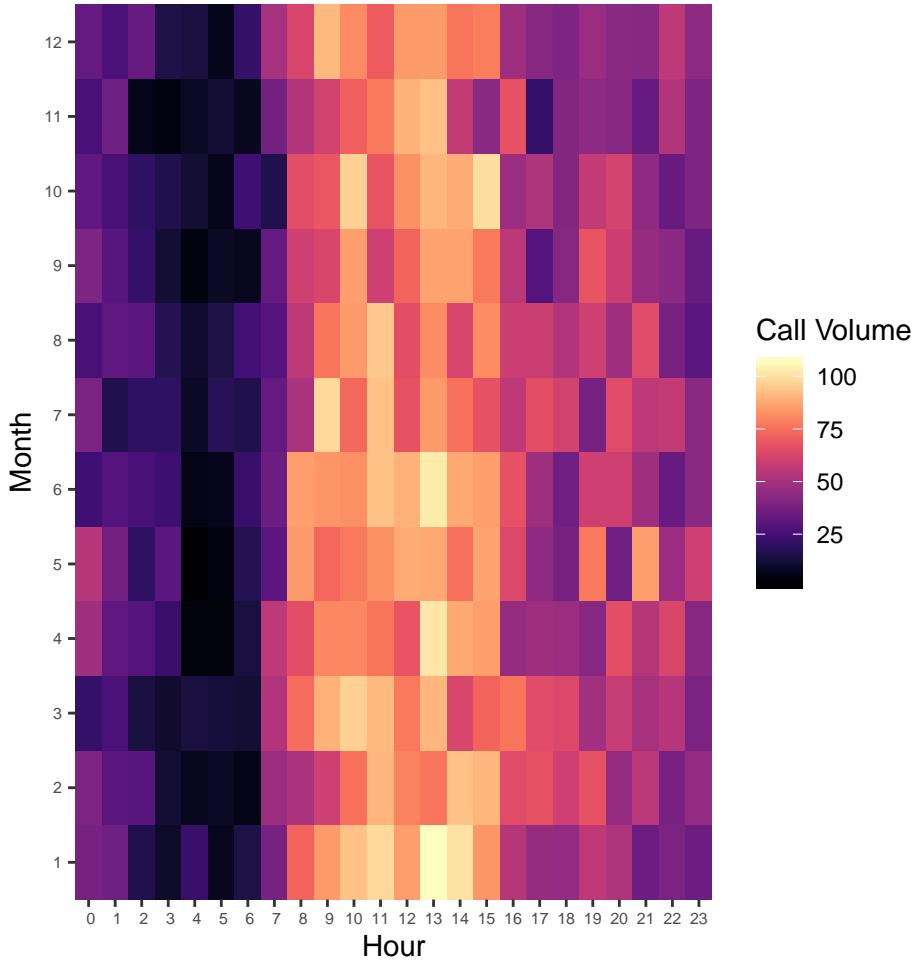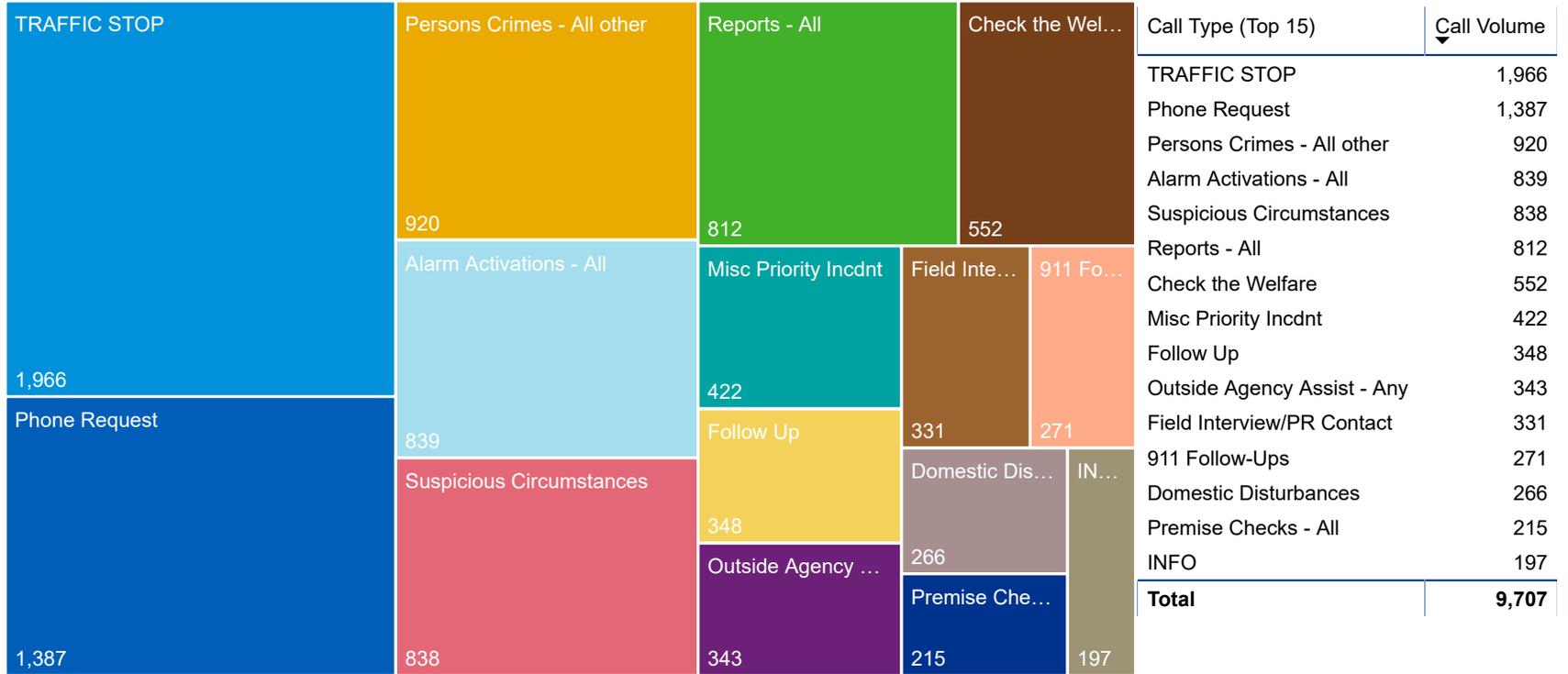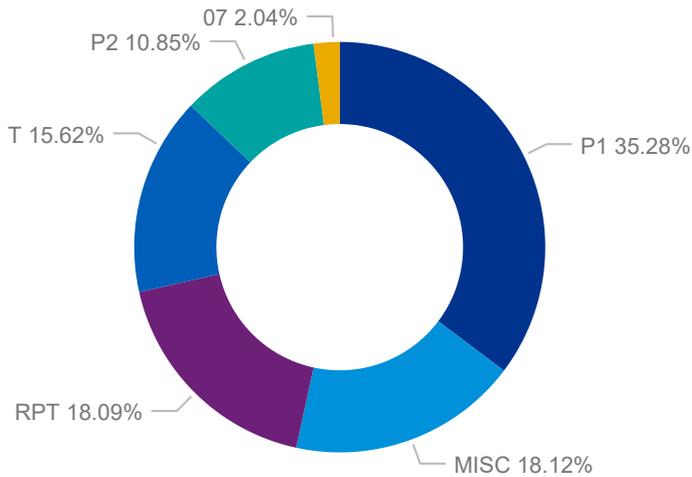Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data

Santa Maria (unincorporated)

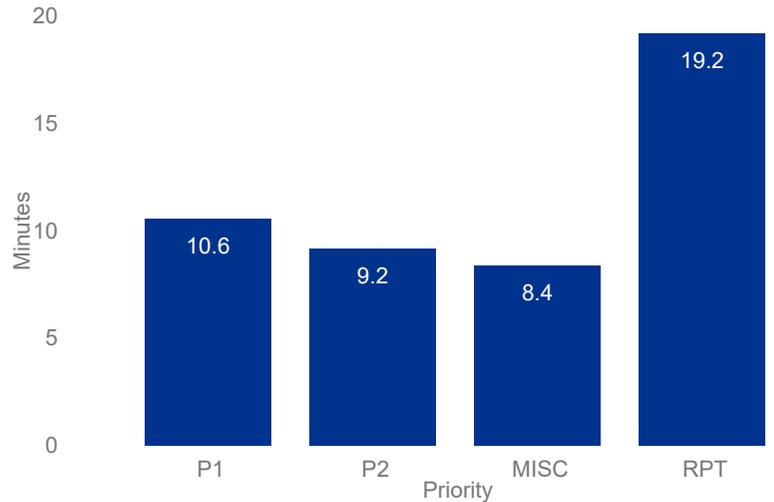Area of Coverage: Approx. 800 sq/mi

Top 15 Call Volume by Call Type

TRAFFIC STOP	Persons Crimes - All other	Reports - All	Check the Wel...
1,966	920	812	552
Phone Request	Alarm Activations - All	Misc Priority Incdnt	Field Inte... / 911 Fo...
1,387	839	422	331 / 271
	Suspicious Circumstances 838	Follow Up 348	Domestic Dis... 266 / IN...
		Outside Agency ... 343	Premise Che... 215 / 197

Call Type (Top 15)	Call Volume
TRAFFIC STOP	1,966
Phone Request	1,387
Persons Crimes - All other	920
Alarm Activations - All	839
Suspicious Circumstances	838
Reports - All	812
Check the Welfare	552
Misc Priority Incdnt	422
Follow Up	348
Outside Agency Assist - Any	343
Field Interview/PR Contact	331
911 Follow-Ups	271
Domestic Disturbances	266
Premise Checks - All	215
INFO	197
Total	**9,707**

Calls for Service by Priority

- 07 2.04%
- P2 10.85%
- T 15.62%
- P1 35.28%
- MISC 18.12%
- RPT 18.09%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

Priority	Minutes
P1	10.6
P2	9.2
MISC	8.4
RPT	19.2

10,136
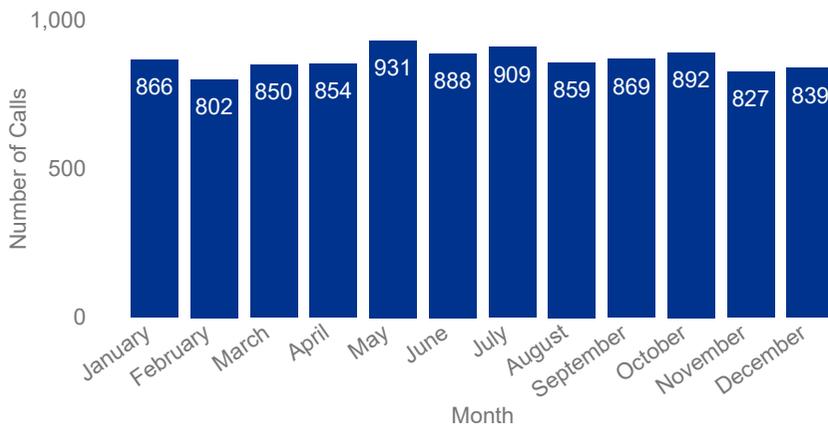### Avg. Annual Workload (hours)

22.98
Avg. Citizen Wait Time (minutes)
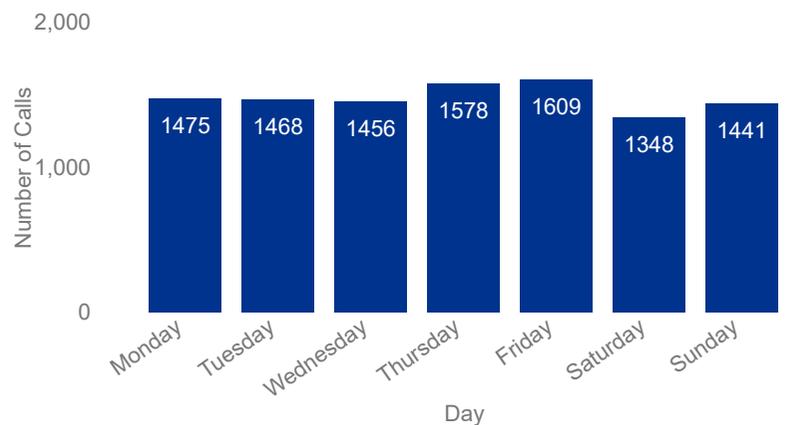Time elapsed from call received to deputy arrived on-scene
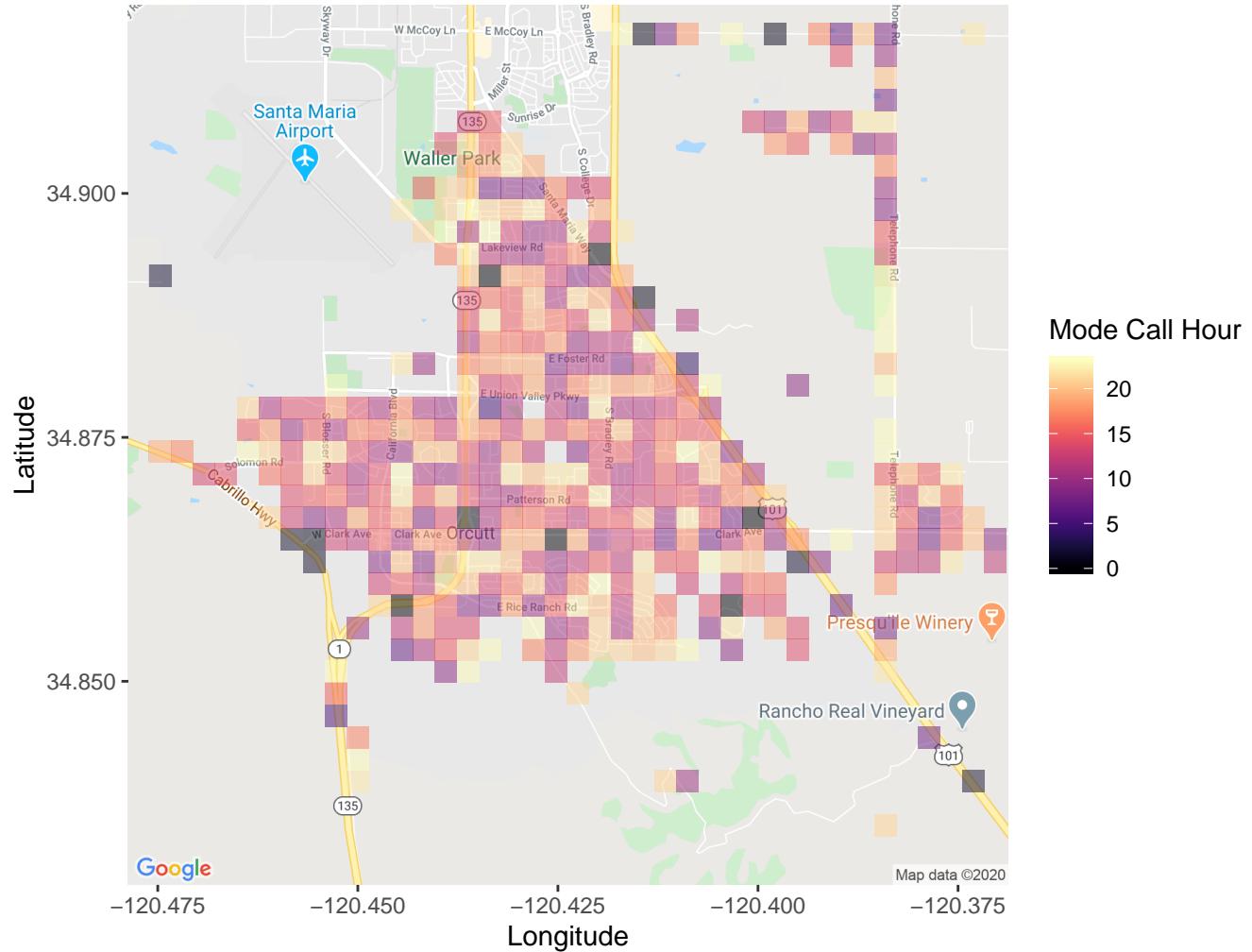
3.53
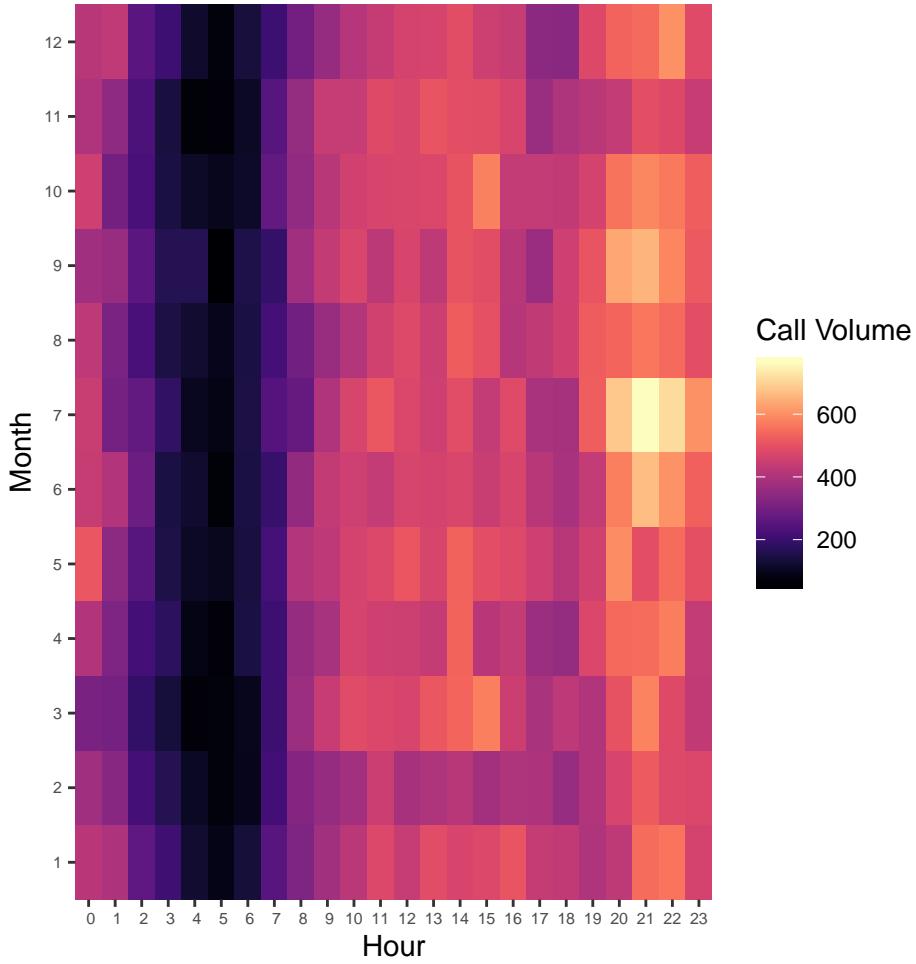### Avg. Number of Responding Deputies

Avg. Call Volume by Month

Month	Number of Calls
January	866
February	802
March	850
April	854
May	931
June	888
July	909
August	859
September	869
October	892
November	827
December	839

Avg. Call Volume by Day of Week

Day	Number of Calls
Monday	1475
Tuesday	1468
Wednesday	1456
Thursday	1578
Friday	1609
Saturday	1348
Sunday	1441

Location and Time of Calls – Santa Maria (unincorporated)

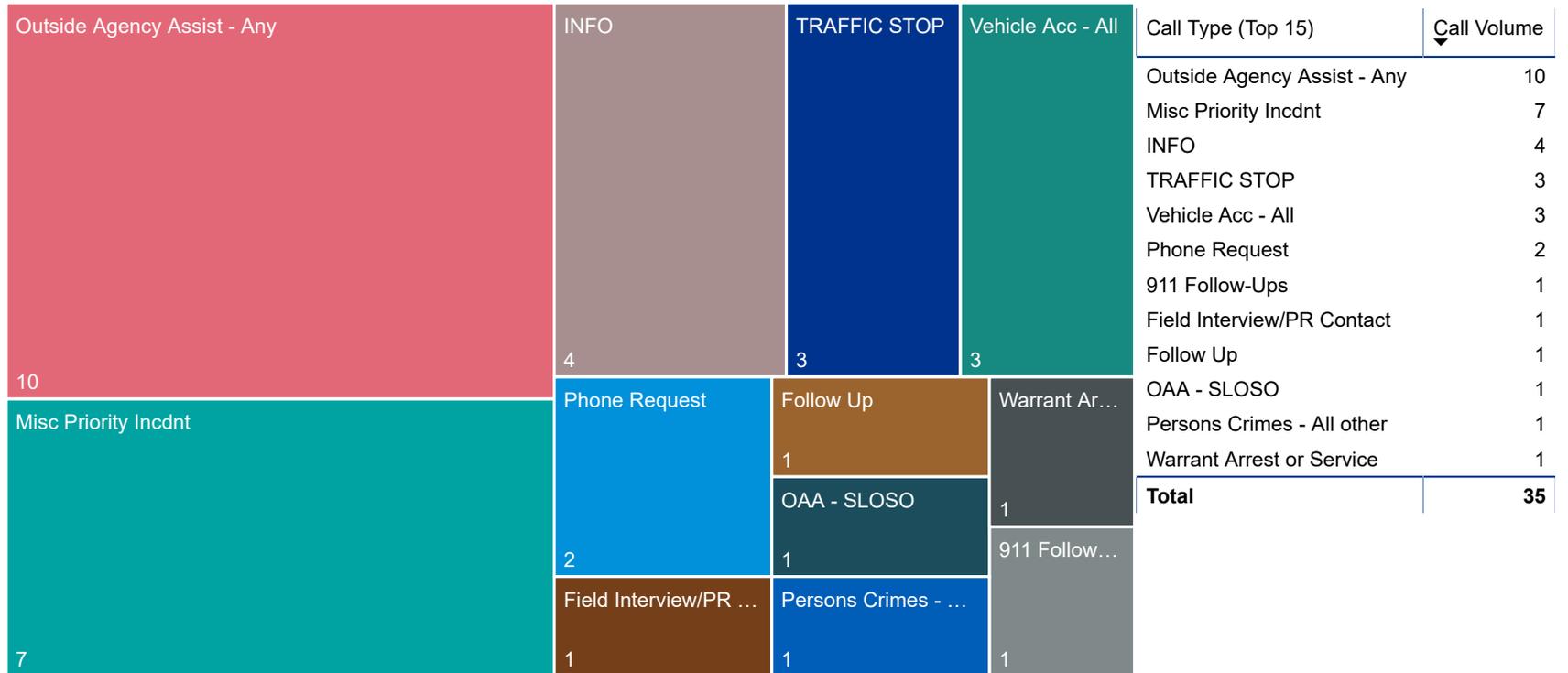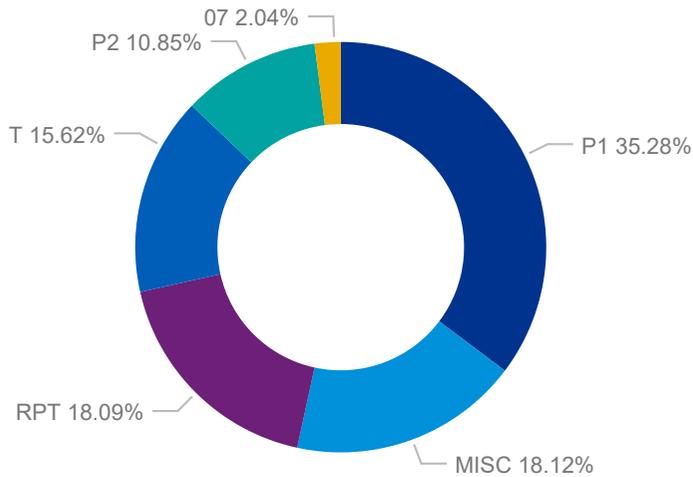Temporal Call Volume − Santa Maria (unincorporated)

Station Analysis - 2019

Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data
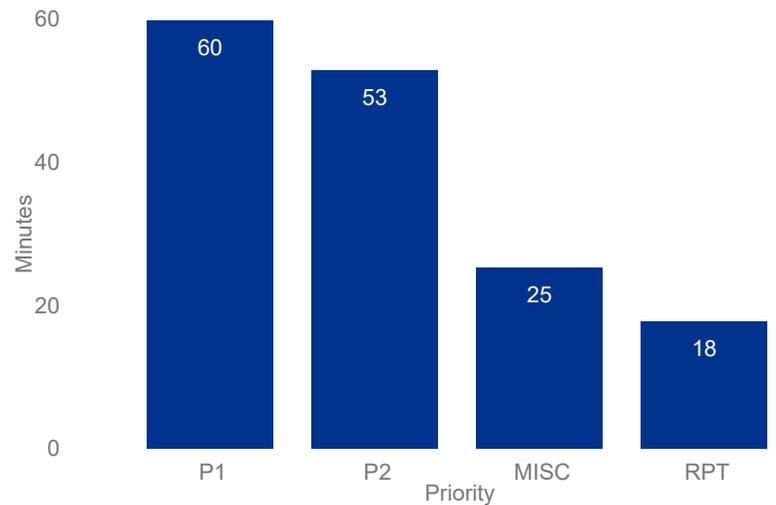
San Luis Obispo

Top 15 Call Volume by Call Type

Outside Agency Assist - Any	INFO	TRAFFIC STOP	Vehicle Acc - All
10	4	3	3

Misc Priority Incdnt	Phone Request	Follow Up	Warrant Ar...
7	2	1	1

		OAA - SLOSO	911 Follow...
		1	

	Field Interview/PR ...	Persons Crimes - ...	
	1	1	

Call Type (Top 15)	Call Volume
Outside Agency Assist - Any	10
Misc Priority Incdnt	7
INFO	4
TRAFFIC STOP	3
Vehicle Acc - All	3
Phone Request	2
911 Follow-Ups	1
Field Interview/PR Contact	1
Follow Up	1
OAA - SLOSO	1
Persons Crimes - All other	1
Warrant Arrest or Service	1
Total	**35**

Calls for Service by Priority

- P1 35.28%
- MISC 18.12%
- RPT 18.09%
- T 15.62%
- P2 10.85%
- 07 2.04%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

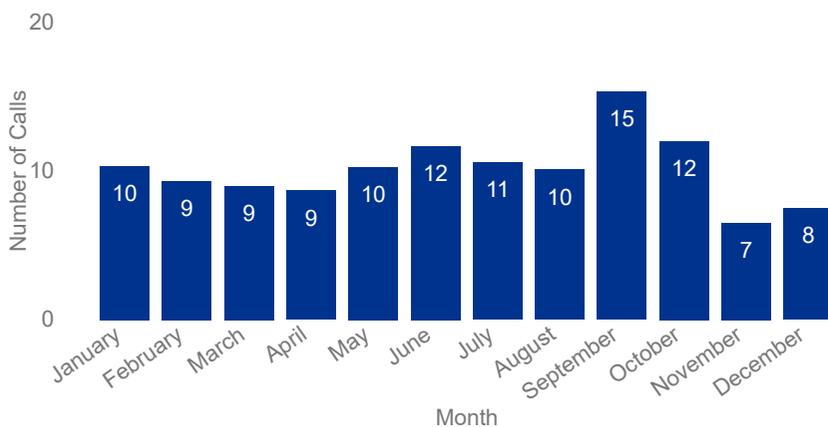| Priority	Minutes
P1	60
P2	53
MISC	25
RPT	18

164
Avg. Annual Workload (hours)

131.34
Avg. Citizen Wait Time (minutes)
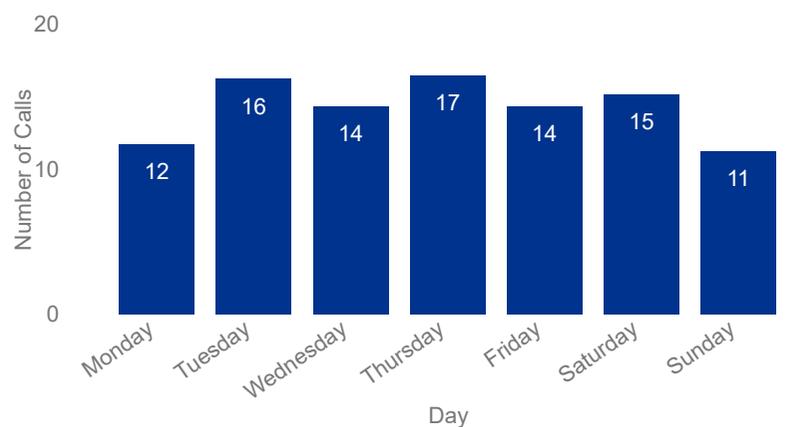Time elapsed from call received to deputy arrived on-scene
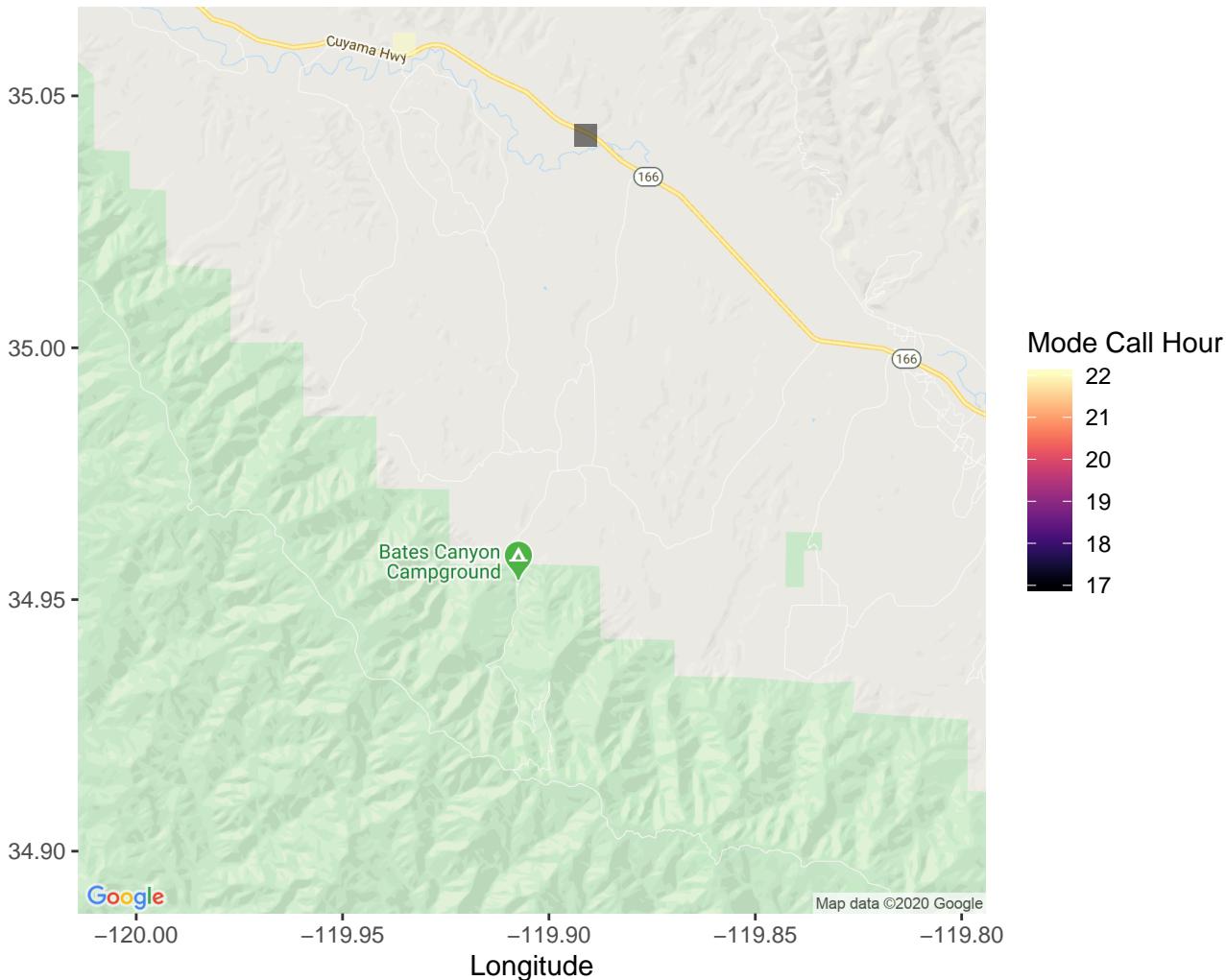
2.22
Avg. Number of Responding Deputies

Avg. Call Volume by Month

Month	Number of Calls
January	10
February	9
March	9
April	9
May	10
June	12
July	11
August	10
September	15
October	12
November	7
December	8

Avg. Call Volume by Day of Week

Day	Number of Calls
Monday	12
Tuesday	16
Wednesday	14
Thursday	17
Friday	14
Saturday	15
Sunday	11

Location and Time of Calls – San Luis Obispo
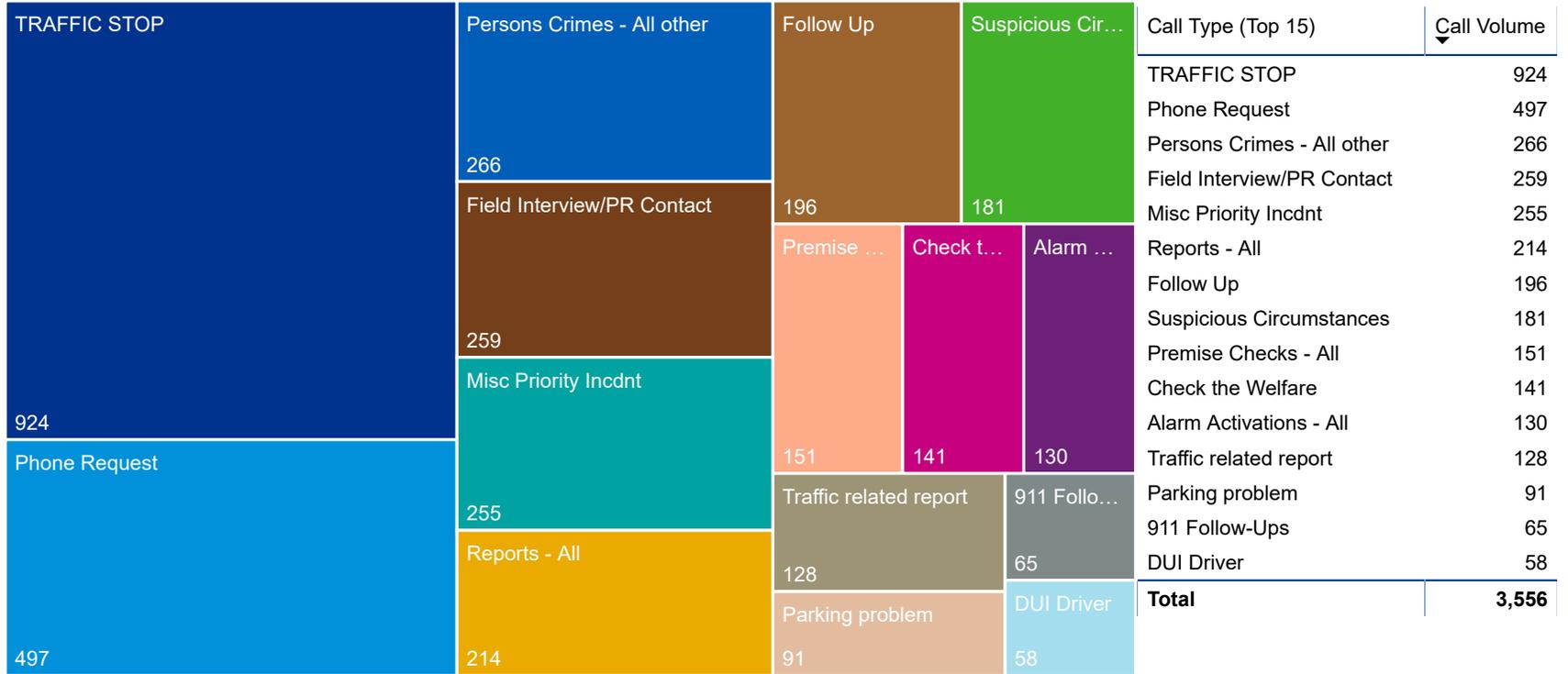
Temporal Call Volume − San Luis Obispo

Station Analysis - 2019

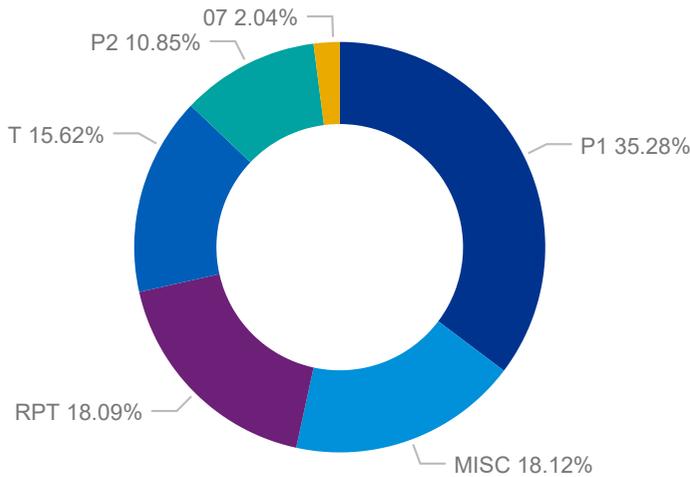Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data

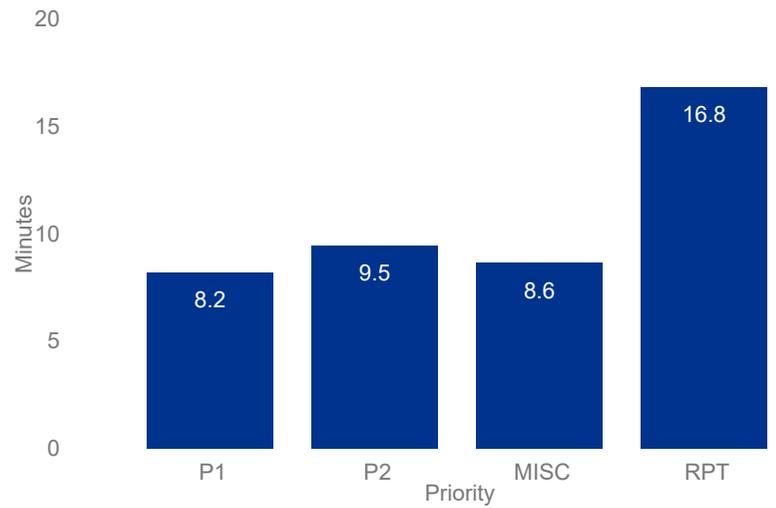# Solvang (contract city)

Area of Coverage: Approx. 400 sq/mi

Top 15 Call Volume by Call Type

TRAFFIC STOP 924	Persons Crimes - All other 266	Follow Up 196	Suspicious Cir... 181
	Field Interview/PR Contact 259	Premise ... 151	Check t... 141	Alarm ... 130
	Misc Priority Incdnt 255		
Phone Request 497		Traffic related report 128	911 Follo... 65
	Reports - All 214	Parking problem 91	DUI Driver 58

Call Type (Top 15)	Call Volume
TRAFFIC STOP	924
Phone Request	497
Persons Crimes - All other	266
Field Interview/PR Contact	259
Misc Priority Incdnt	255
Reports - All	214
Follow Up	196
Suspicious Circumstances	181
Premise Checks - All	151
Check the Welfare	141
Alarm Activations - All	130
Traffic related report	128
Parking problem	91
911 Follow-Ups	65
DUI Driver	58
Total	**3,556**

Calls for Service by Priority

- P1 35.28%
- MISC 18.12%
- RPT 18.09%
- T 15.62%
- P2 10.85%
- 07 2.04%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

Priority	Minutes
P1	8.2
P2	9.5
MISC	8.6
RPT	16.8

2,715
Avg. Annual Workload (hours)
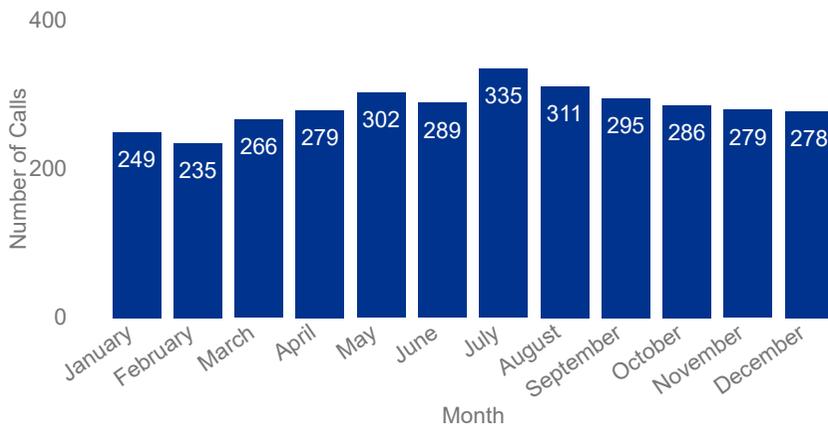
20.12
Avg. Citizen Wait Time (minutes)
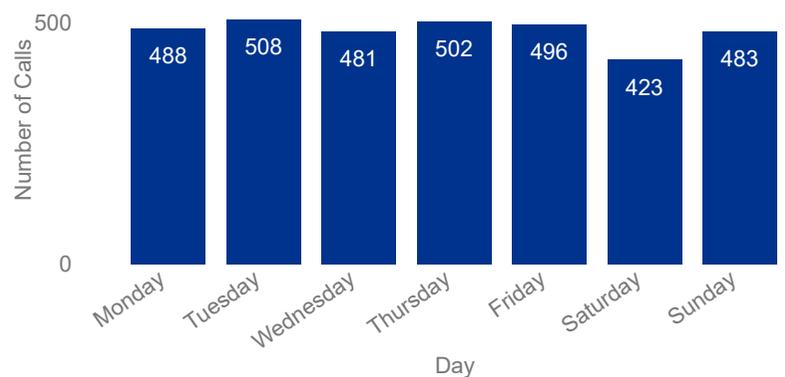Time elapsed from call received to deputy arrived on-scene
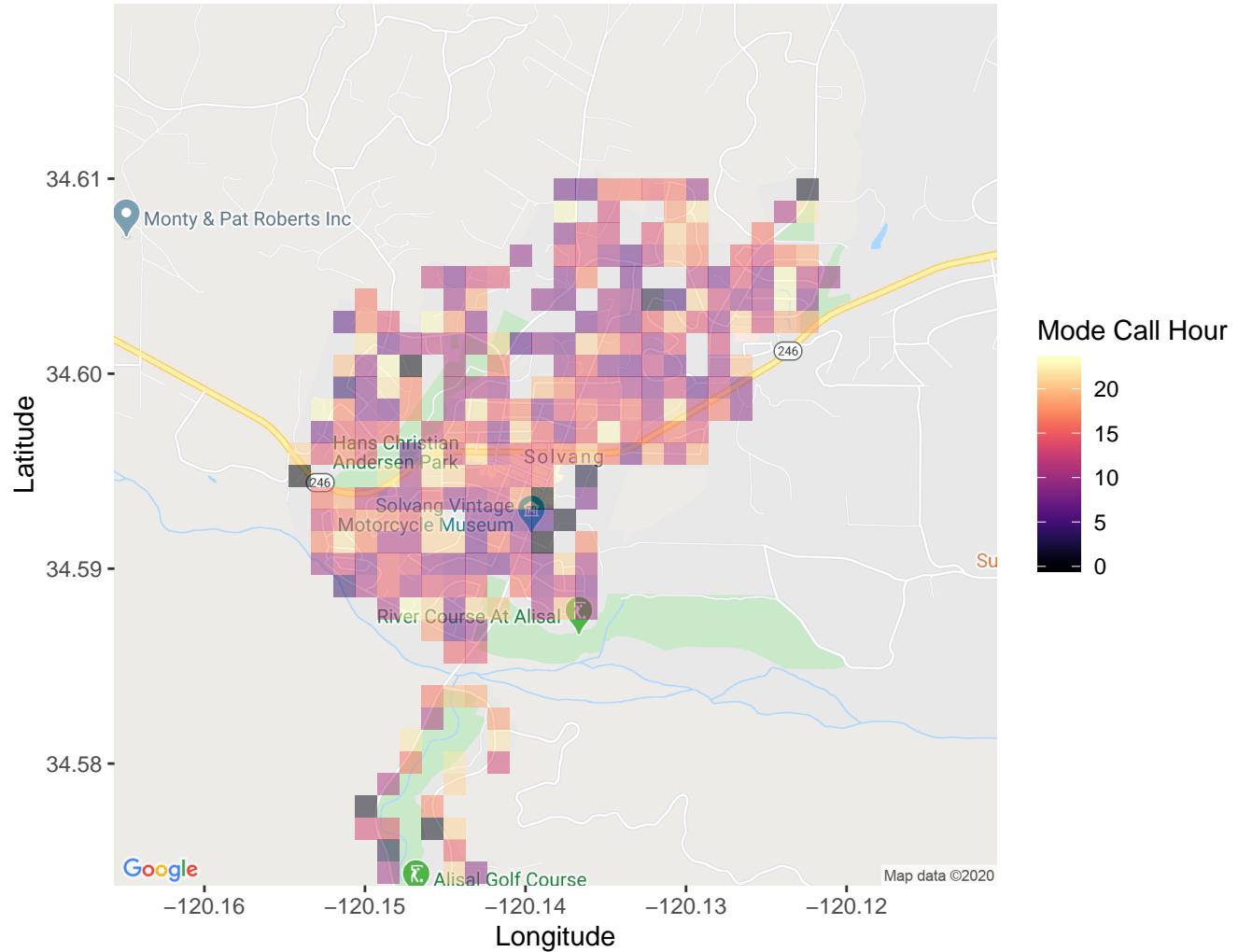
4.36
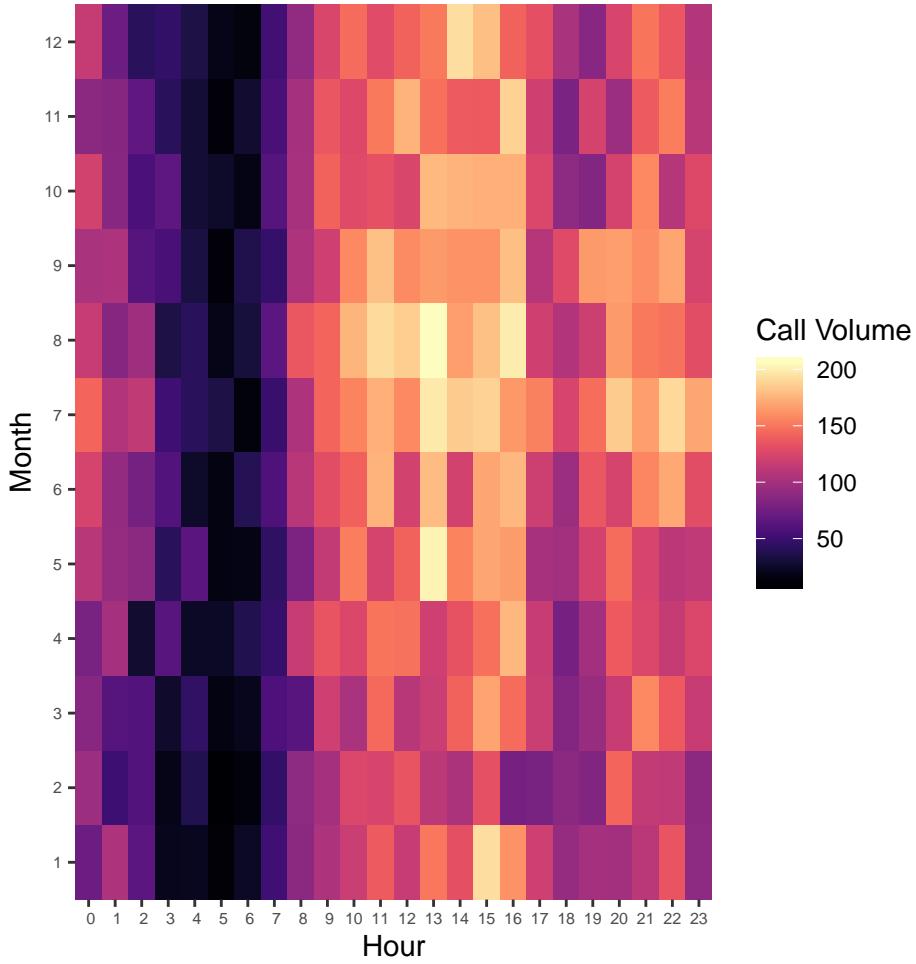### Avg. Number of Responding Deputies

Avg. Call Volume by Month

Month	Number of Calls
January	249
February	235
March	266
April	279
May	302
June	289
July	335
August	311
September	295
October	286
November	279
December	278

Avg. Call Volume by Day of Week

Day	Number of Calls
Monday	488
Tuesday	508
Wednesday	481
Thursday	502
Friday	496
Saturday	423
Sunday	483

Location and Time of Calls – Solvang (contract city)

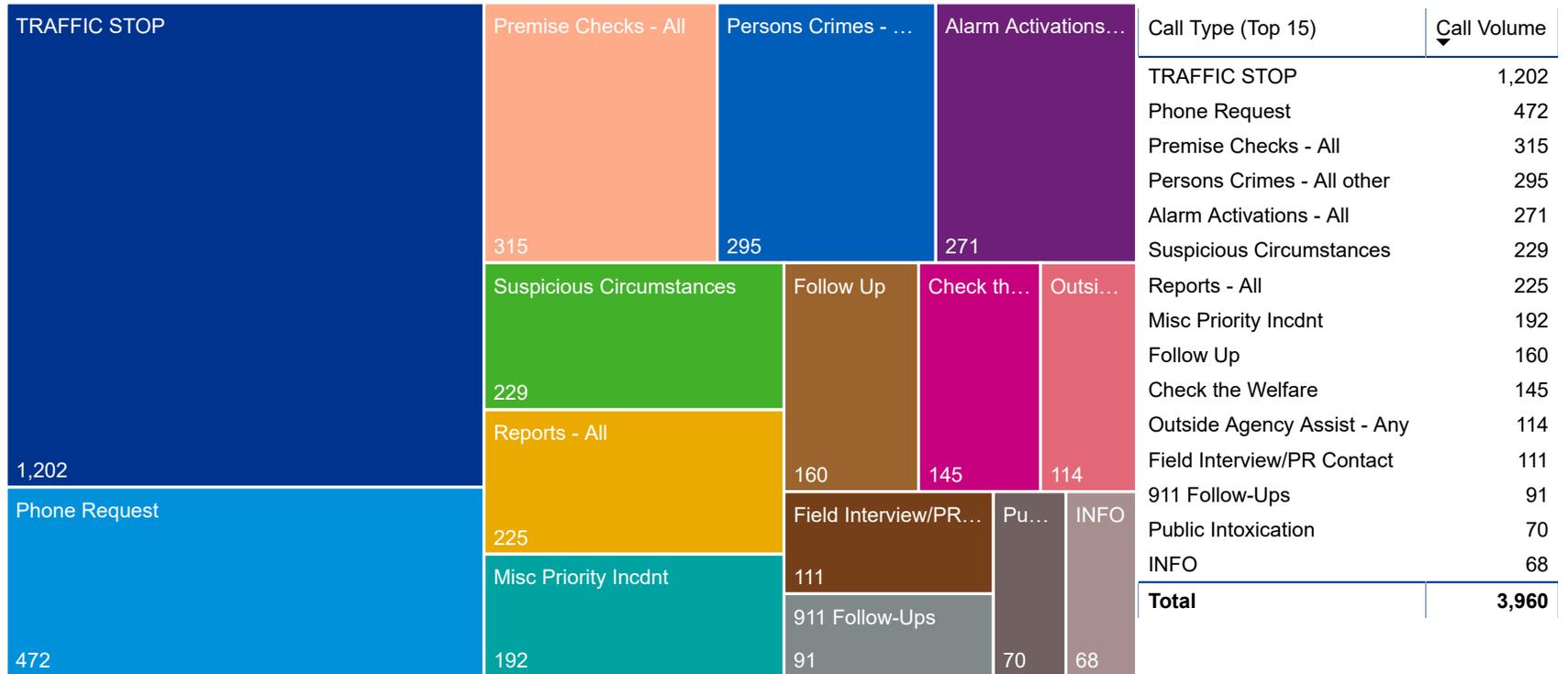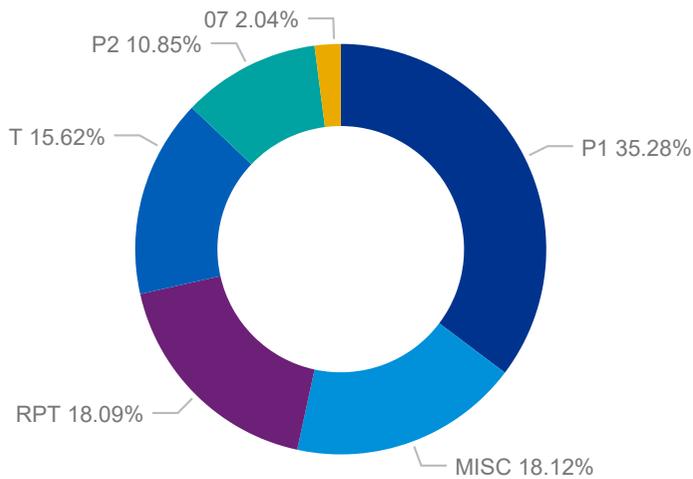Temporal Call Volume − Solvang (contract city)

Station Analysis - 2019

Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data

Santa Ynez Valley

Top 15 Call Volume by Call Type

Call Type (Top 15)	Call Volume
TRAFFIC STOP	1,202
Phone Request	472
Premise Checks - All	315
Persons Crimes - All other	295
Alarm Activations - All	271
Suspicious Circumstances	229
Reports - All	225
Misc Priority Incdnt	192
Follow Up	160
Check the Welfare	145
Outside Agency Assist - Any	114
Field Interview/PR Contact	111
911 Follow-Ups	91
Public Intoxication	70
INFO	68
Total	**3,960**

Calls for Service by Priority

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene
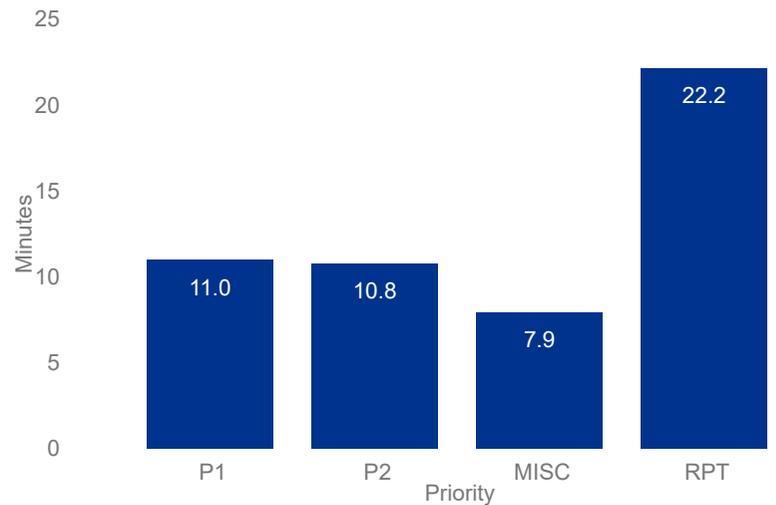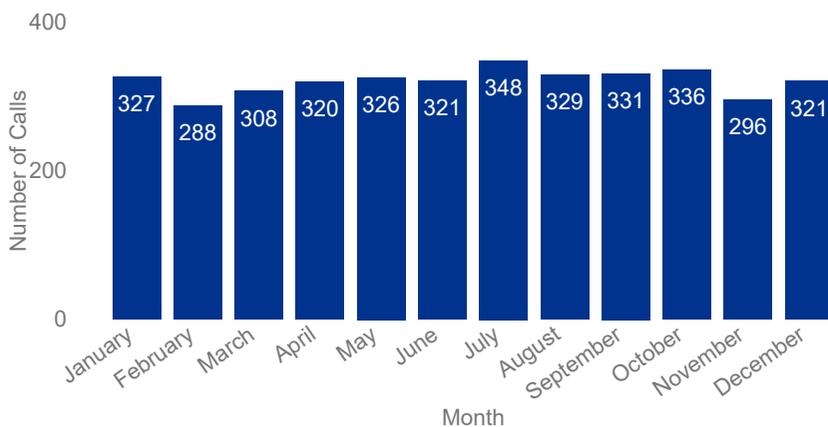

4,289
Avg. Annual Workload (hours)

151.13
Avg. Citizen Wait Time (minutes)
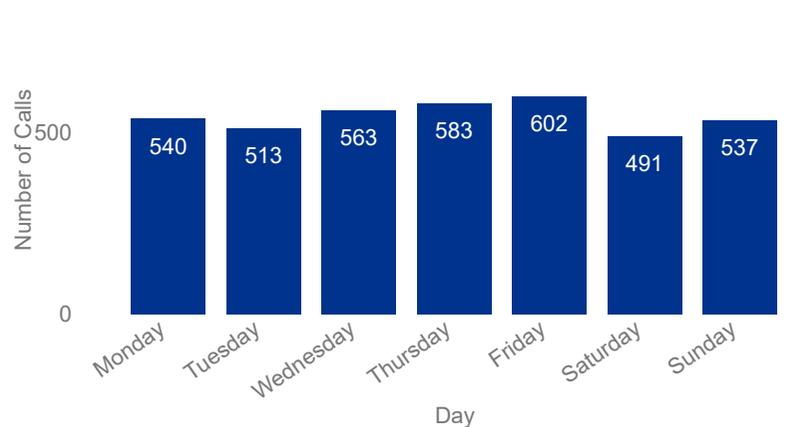Time elapsed from call received to deputy arrived on-scene
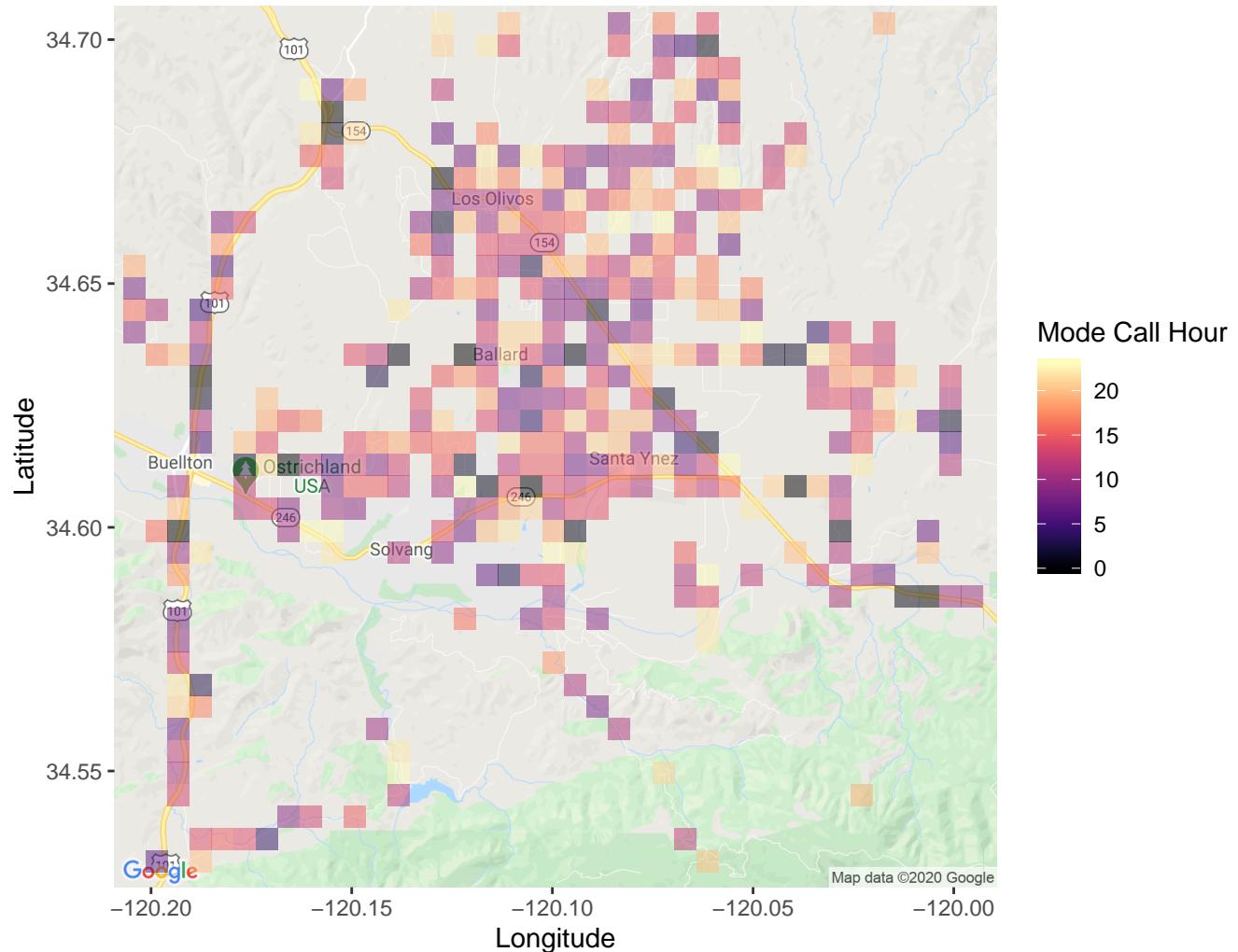
3.41
Avg. Number of Responding Deputies
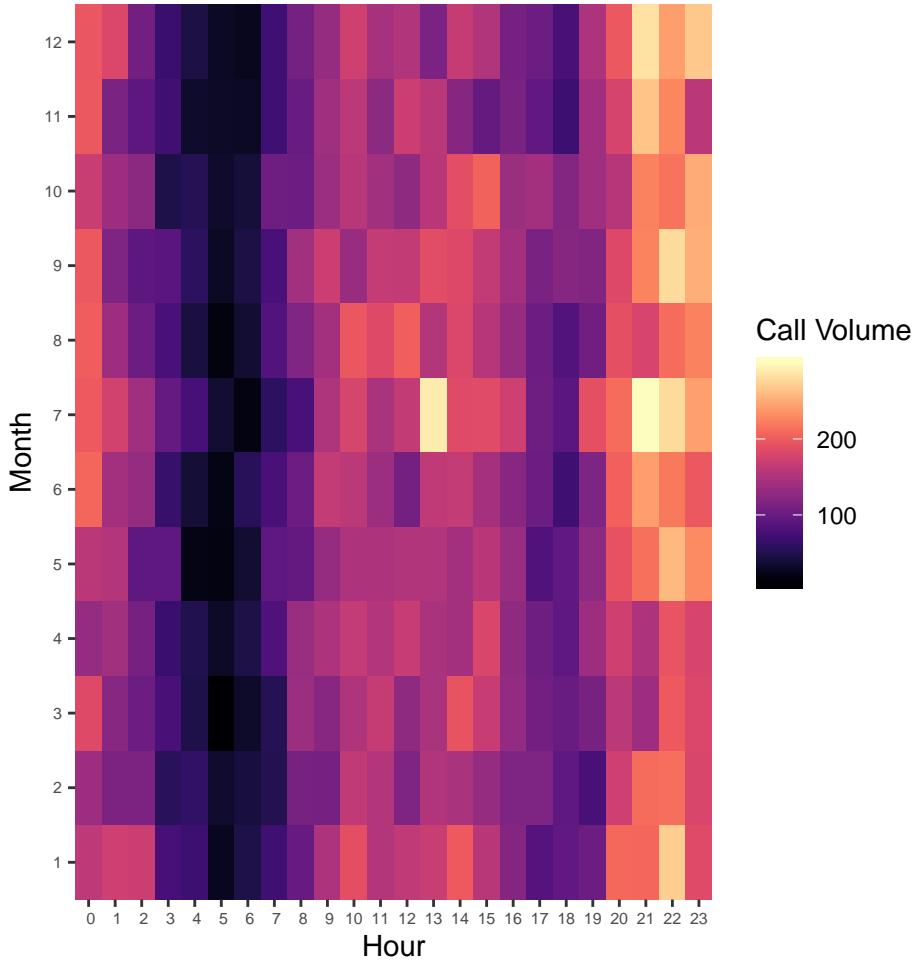
Avg. Call Volume by Month

Avg. Call Volume by Day of Week

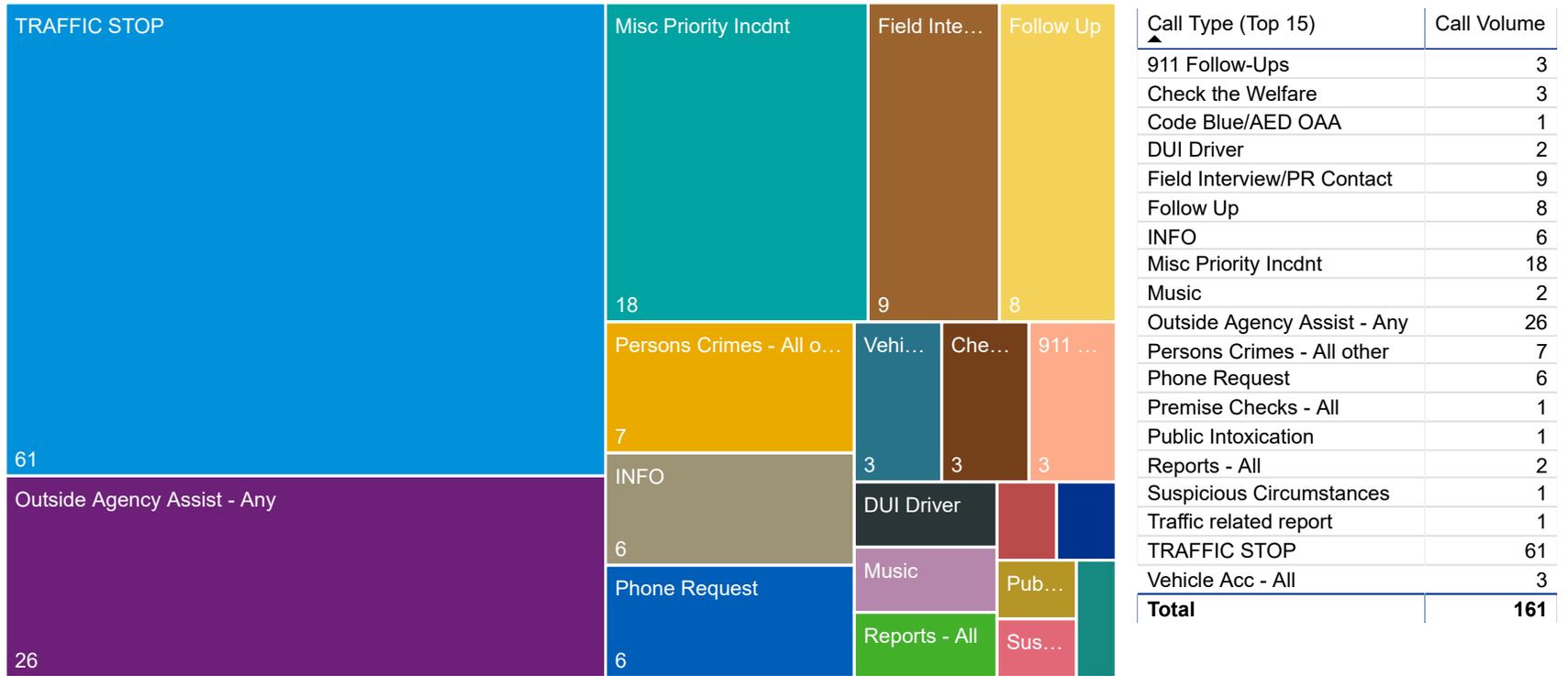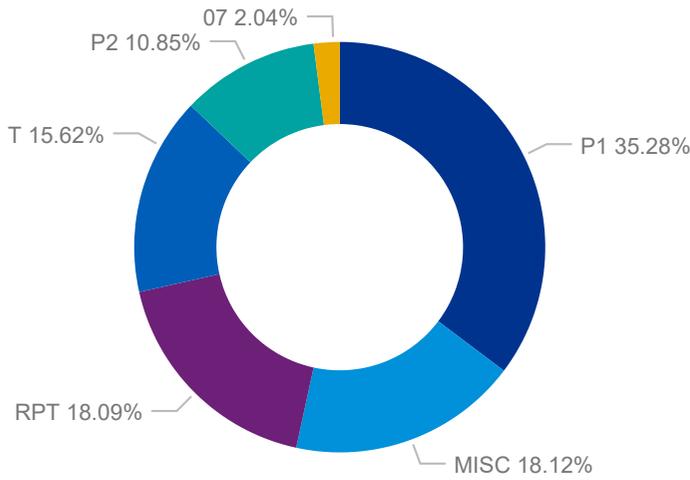Temporal Call Volume − Santa Ynez Valley

Station Analysis - 2019

Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data

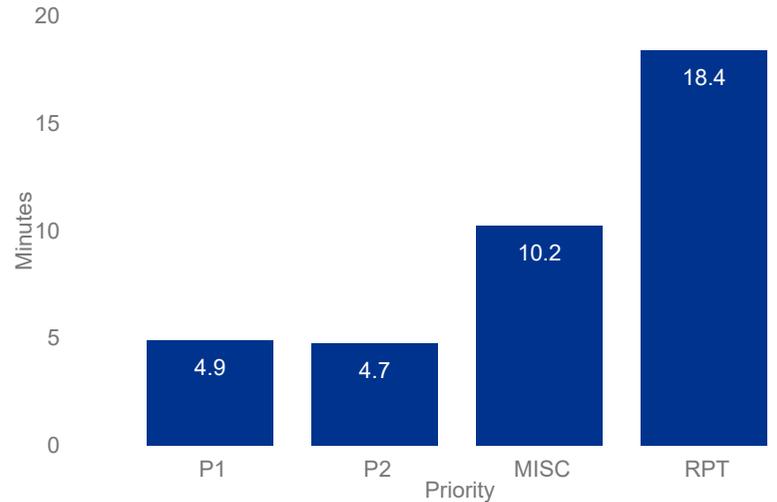# UC Santa Barbara

Top 15 Call Volume by Call Type

TRAFFIC STOP	Misc Priority Incdnt	Field Inte…	Follow Up
61	18	9	8
Outside Agency Assist - Any	Persons Crimes - All o…	Vehi… / Che… / 911 …	
26	7 / INFO 6 / Phone Request 6	3 / 3 / 3 / DUI Driver / Music / Reports - All / Pub… / Sus…	

Call Type (Top 15)	Call Volume
911 Follow-Ups	3
Check the Welfare	3
Code Blue/AED OAA	1
DUI Driver	2
Field Interview/PR Contact	9
Follow Up	8
INFO	6
Misc Priority Incdnt	18
Music	2
Outside Agency Assist - Any	26
Persons Crimes - All other	7
Phone Request	6
Premise Checks - All	1
Public Intoxication	1
Reports - All	2
Suspicious Circumstances	1
Traffic related report	1
TRAFFIC STOP	61
Vehicle Acc - All	3
Total	**161**

Calls for Service by Priority

- 07 2.04%
- P2 10.85%
- T 15.62%
- P1 35.28%
- MISC 18.12%
- RPT 18.09%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

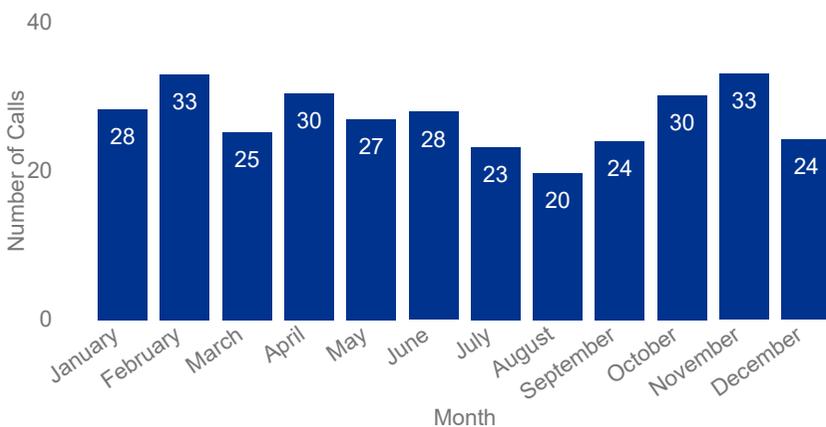| Priority	Minutes
P1	4.9
P2	4.7
MISC	10.2
RPT	18.4

217
Avg. Annual Workload (hours)

17.33
Avg. Citizen Wait Time (minutes)
Time elapsed from call received to deputy arrived on-scene

2.74
Avg. Number of Responding Deputies

Avg. Call Volume by Month

Month	Number of Calls
January	28
February	33
March	25
April	30
May	27
June	28
July	23
August	20
September	24
October	30
November	33
December	24

Avg. Call Volume by Day of Week

Day	Number of Calls
Monday	38
Tuesday	44
Wednesday	44
Thursday	42
Friday	39
Saturday	34
Sunday	38

Location and Time of Calls – UC Santa Barbara

Temporal Call Volume − UC Santa Barbara

Station Analysis - 2019

Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data

Vandenberg Air Force Base

Top 15 Call Volume by Call Type

Call Type (Top 15)	Call Volume
Premise Checks - All	65
TRAFFIC STOP	31
Outside Agency Assist - Any	27
Phone Request	12
Misc Priority Incdnt	6
Persons Crimes - All other	5
Reports - All	4
Warrant Arrest or Service	4
Check the Welfare	3
Field Interview/PR Contact	3
INFO	3
Property Crimes - All Other	3
Suspicious Circumstances	2
Follow Up	1
Suicidal Subject	1
Total	**170**

Calls for Service by Priority

- 07 2.04%
- P2 10.85%
- T 15.62%
- P1 35.28%
- MISC 18.12%
- RPT 18.09%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

Priority	Minutes
P1	12.5
P2	24.7
MISC	8.5
RPT	22.4

302
Avg. Annual Workload (hours)

29.28
Avg. Citizen Wait Time (minutes)
Time elapsed from call received to deputy arrived on-scene
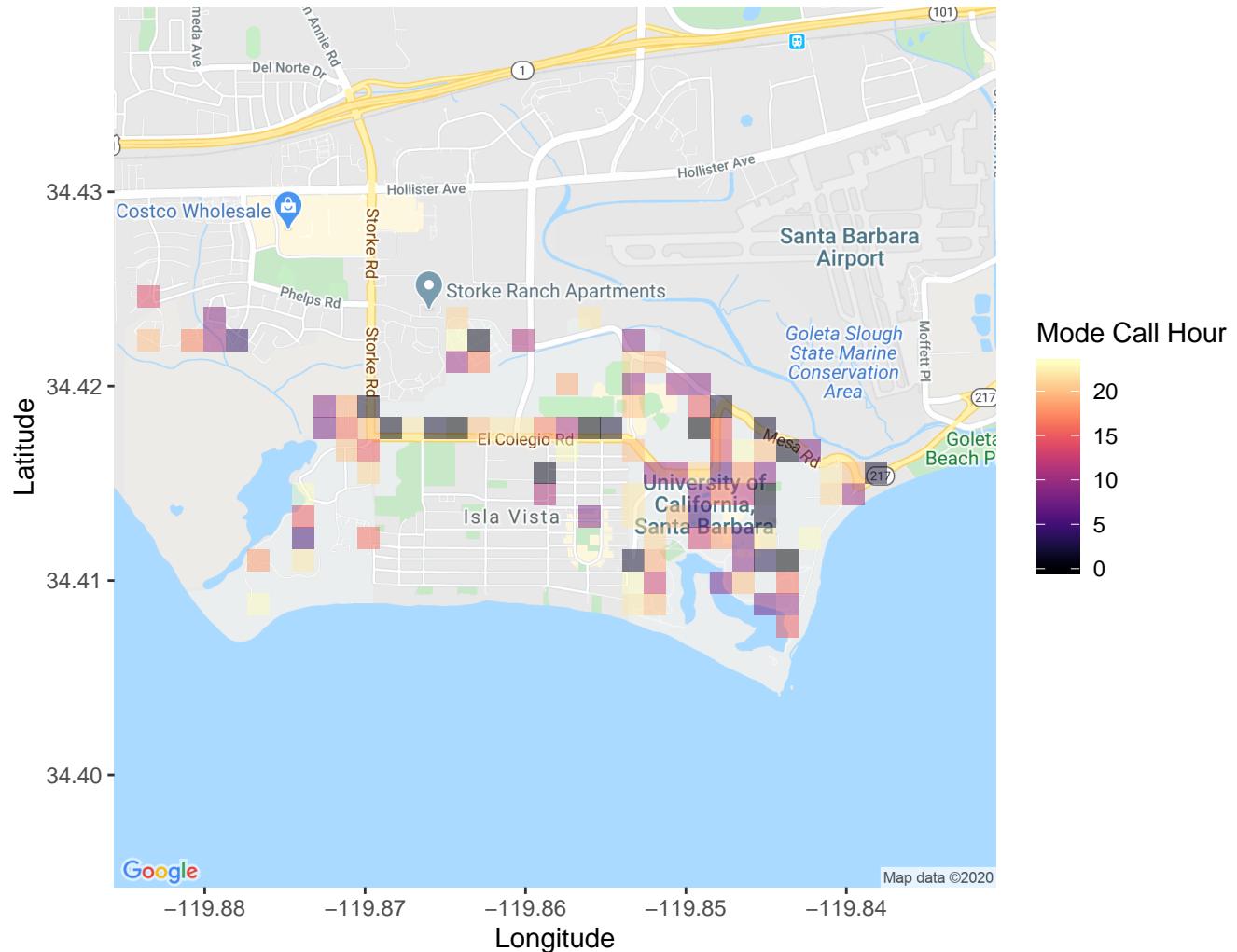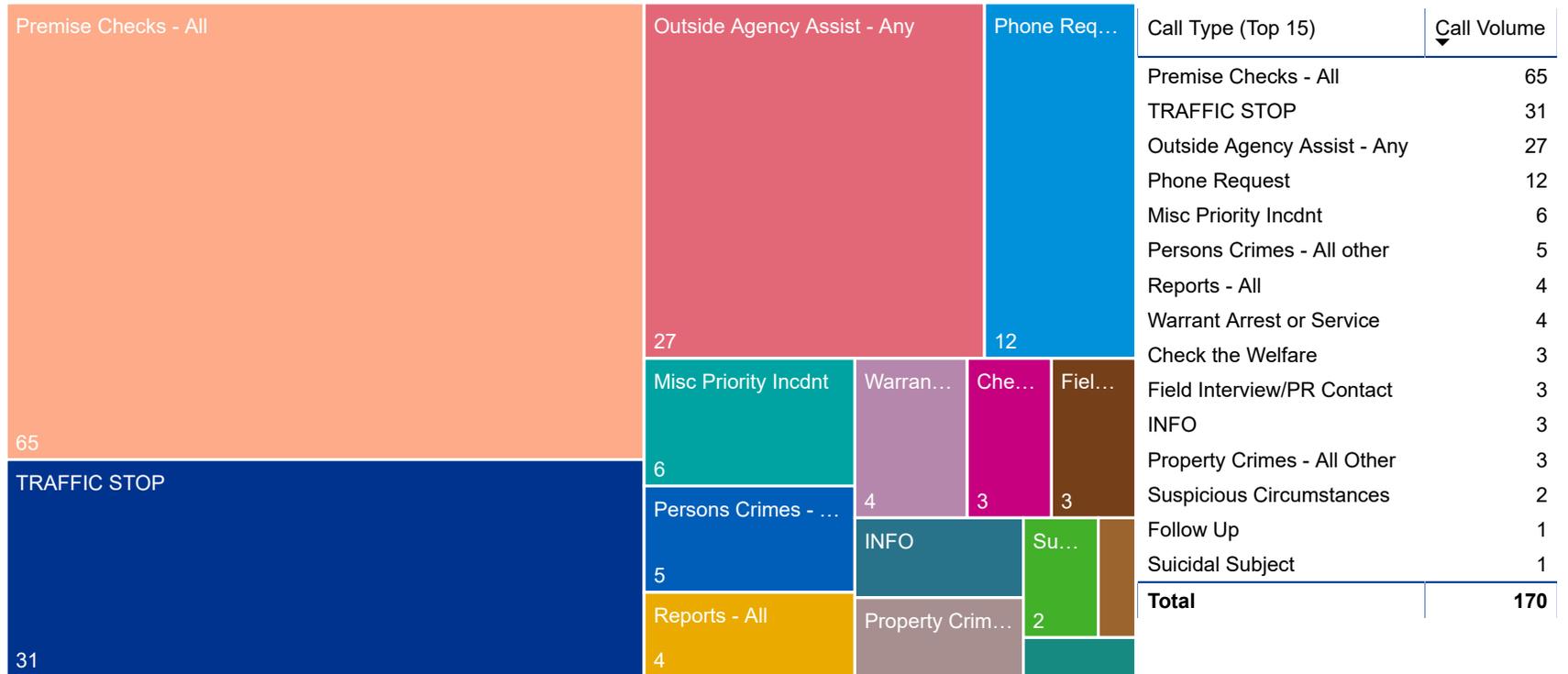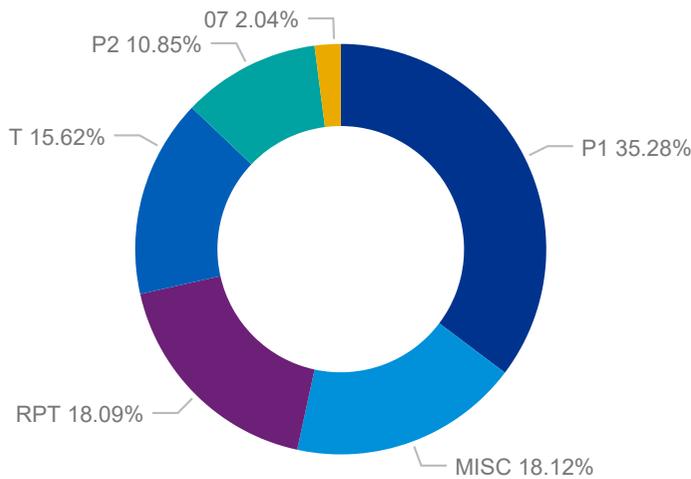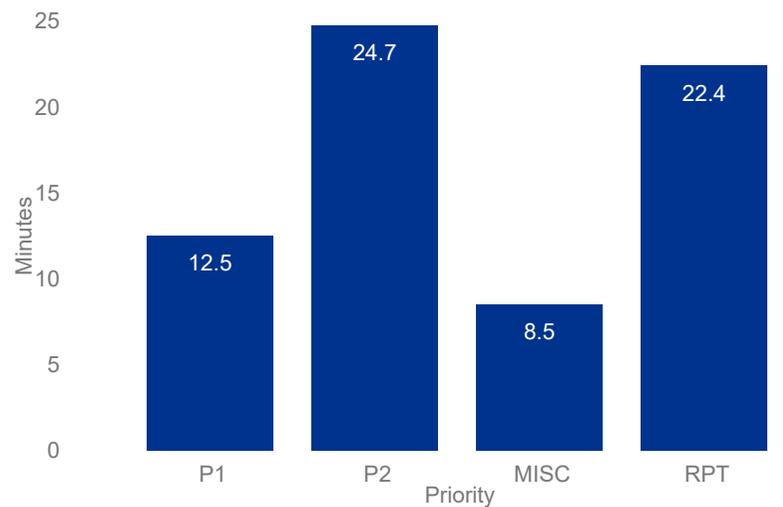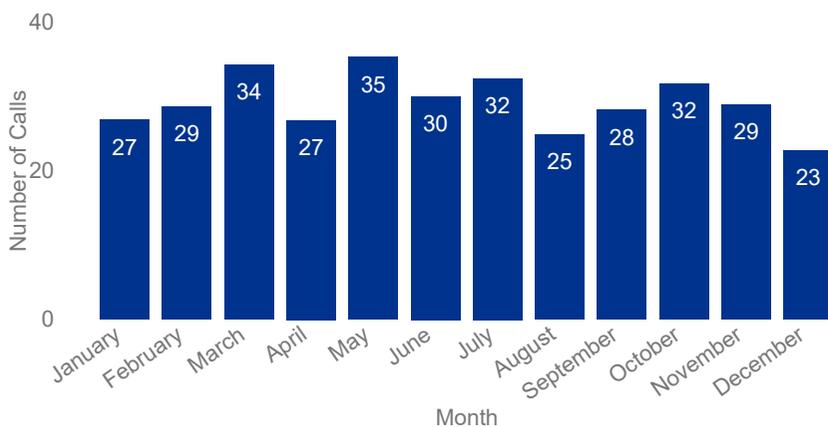
2.45
Avg. Number of Responding Deputies
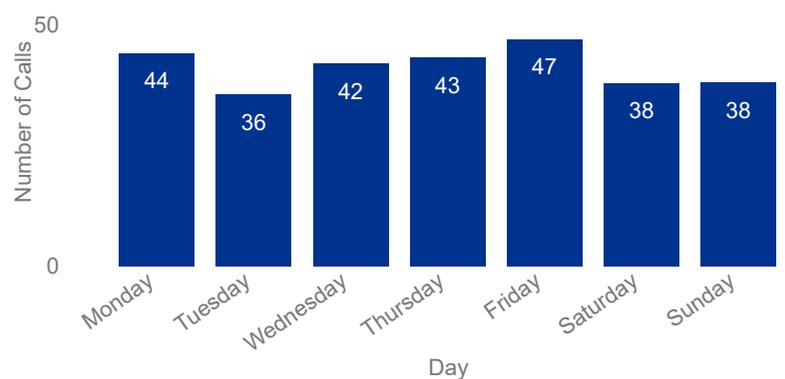
Avg. Call Volume by Month

Month	Number of Calls
January	27
February	29
March	34
April	27
May	35
June	30
July	32
August	25
September	28
October	32
November	29
December	23

Avg. Call Volume by Day of Week

Day	Number of Calls
Monday	44
Tuesday	36
Wednesday	42
Thursday	43
Friday	47
Saturday	38
Sunday	38

Temporal Call Volume − Vandenberg Air Force Base
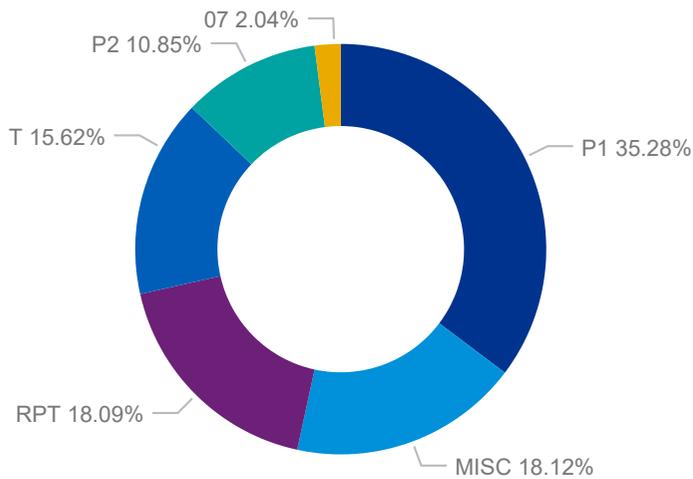
Station Analysis - 2019

Source: KPMG LLP analysis of Santa Barbara County Computer Aided Dispatch data

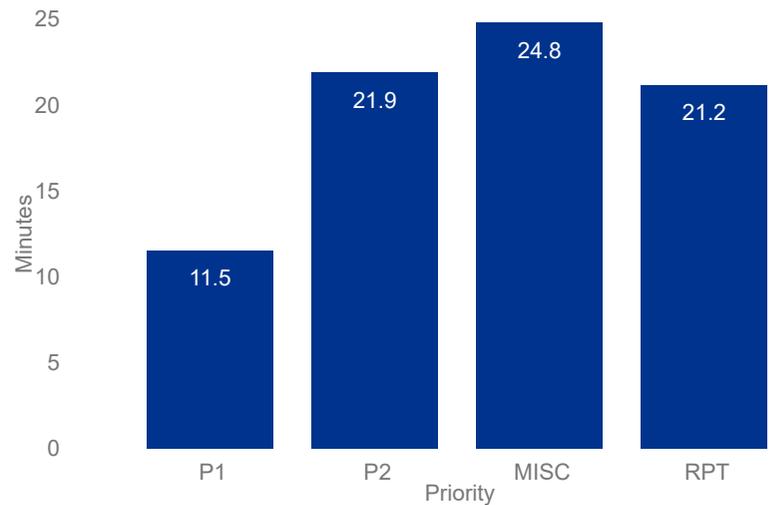# Ventura

Top 15 Call Volume by Call Type

Call Type (Top 15)	Call Volume
Outside Agency Assist - Any	11
Misc Priority Incdnt	5
TRAFFIC STOP	5
Check the Welfare	3
Suspicious Circumstances	2
911 Follow-Ups	1
Domestic Disturbances	1
Miscellaneous Dispatch	1
Missing Person Investigation	1
Persons Crimes - All other	1
Phone Request	1
Reports - All	1
zNon-injury accident	1
Total	**34**

Treemap categories: Outside Agency Assist - Any (11), Misc Priority Incdnt (5), Check the Welfare (3), Suspicious... (2), TRAFFIC STOP (5), Miscellaneous Disp... (1), Persons Crimes - Al... (1), zNon-injury... (1), Missing Person Inv... (1), Phone Request (1), Domestic D... (1), 911 Follow-Ups (1), Reports - All (1)

Calls for Service by Priority

- P1 35.28%
- MISC 18.12%
- RPT 18.09%
- T 15.62%
- P2 10.85%
- 07 2.04%

Average Elapsed Time by Priority - Deputy Assigned to Deputy Arrived On-Scene

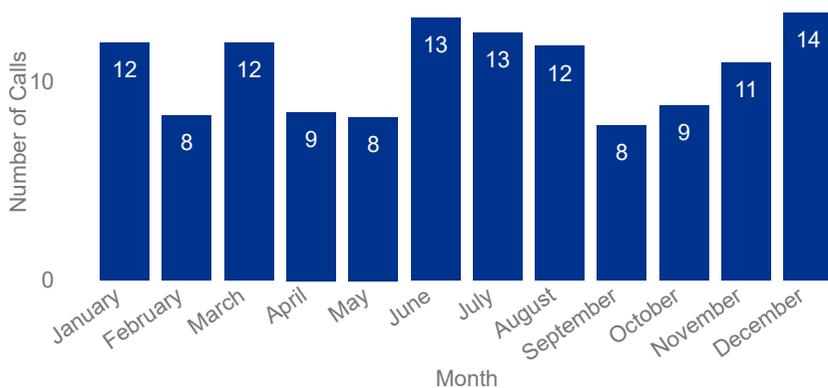| Priority	Minutes
P1	11.5
P2	21.9
MISC	24.8
RPT	21.2

137
Avg. Annual Workload (hours)

30.23
Avg. Citizen Wait Time (minutes)
Time elapsed from call received to deputy arrived on-scene

1.74
Avg. Number of Responding Deputies
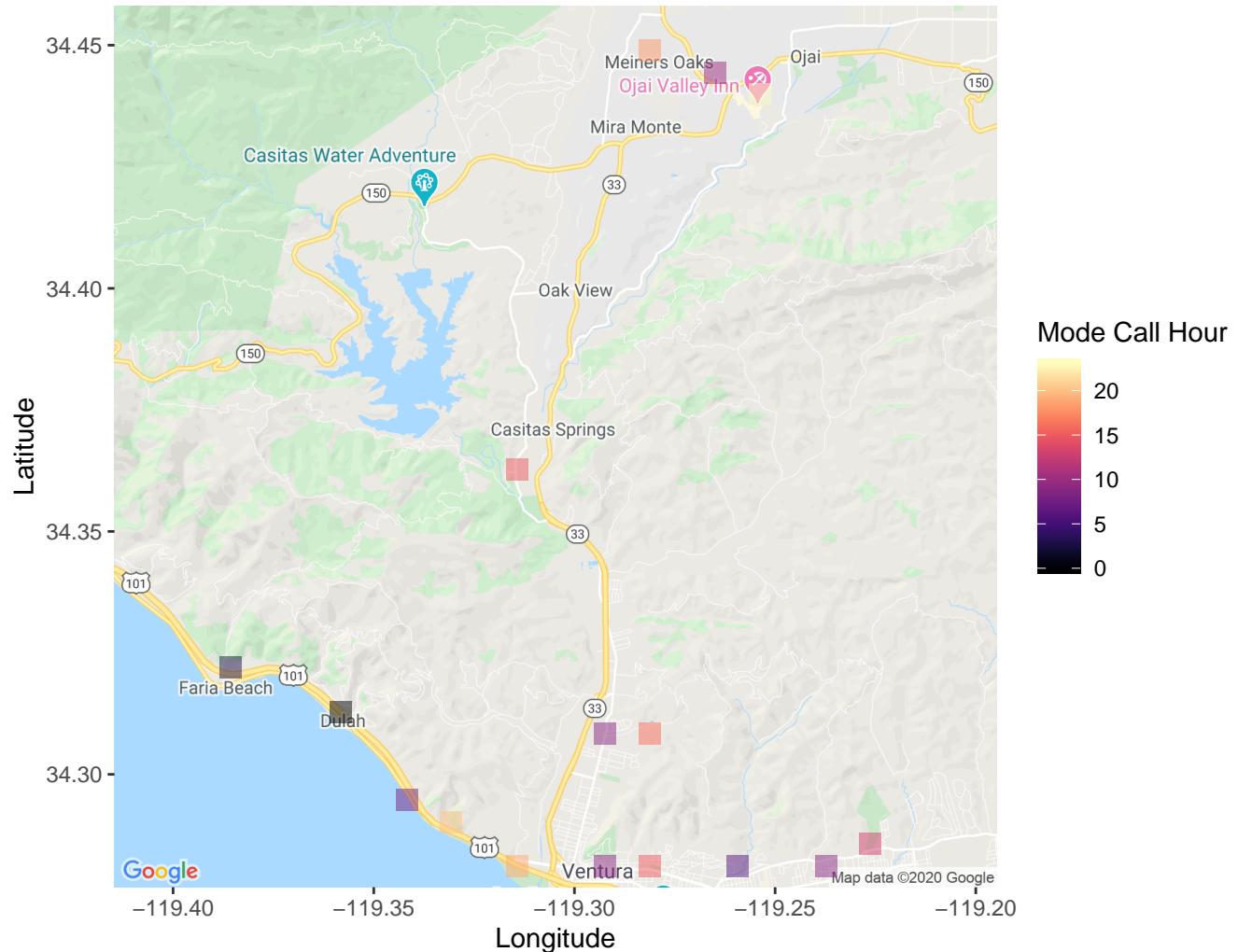
Avg. Call Volume by Month

Month	Number of Calls
January	12
February	8
March	12
April	9
May	8
June	13
July	13
August	12
September	8
October	9
November	11
December	14

Avg. Call Volume by Day of Week

Day	Number of Calls
Monday	14
Tuesday	15
Wednesday	13
Thursday	15
Friday	16
Saturday	18
Sunday	14
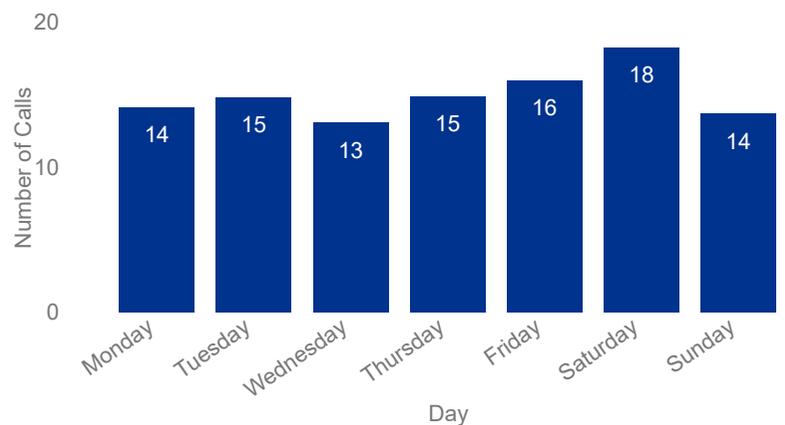
Location and Time of Calls – Ventura

Temporal Call Volume − Ventura

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