

Lenzi, Chelsea

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**From:** Lisa Kenyon <lkenyonsb@cox.net>  
**Sent:** Sunday, December 9, 2018 9:21 PM  
**To:** sbcob  
**Cc:** Wolf, Janet  
**Subject:** Fwd: Requesting a temporary ban on commercial scooters

Sent from my iPhone

Begin forwarded message:

**From:** Lisa Kenyon <lkenyonsb@cox.net>  
**Date:** December 9, 2018 at 9:20:08 PM PST  
**To:** jwolf@countyofsb.org  
**Subject:** Requesting a temporary ban on commercial scooters

Dear Supervisor Wolf,

I am a resident of the unincorporated area of the County off of N. Turnpike.

I recommend the Board of Supervisors take the same action passed by the Goleta City Council this last week on the subject of on demand scooter businesses.

The commercial operation of on demand scooters is a regional issue. Having multiple jurisdictions coming up with various methodologies and solutions in a reactive mode is non productive.

Placing a temporary ban on the commercial scooter businesses in the County is the way to go until SBCAG can strategically come up with viable solutions on the subject. At minimum, the commercial scooters need to be band from residential areas.

The issues in my immediate neighborhood have dissipated as a direct result of the action taken by the Goleta City Council. It seems that one scooter company may not have a good handle on jurisdictional boundary lines.

Prior to the recent action taken by Goleta, here is what I experienced.

One of my childhood nightmares came from watching Alfred Hitchcock's "The Birds." I still have funny flashbacks when I see a murder of crows flying overhead. My most current nightmare started on November 17, 2018 with the invasion of Bird scooters in my neighborhood. I woke up to find scooters lined up in front of my next door neighbor's house, my neighbor across the streets home, and many many more scooters along Turnpike/Calle Real.

After multiple calls to Bird customer service over the next week about the scooters blocking sidewalks and kids under 18 riding the scooters without helmets on, I was pleasantly surprised to look over my back fence to see the scooters had been removed from those neighbors' sidewalks. However, I then went out my front door to find three Bird scooters right smack dab

in the middle and I truly mean the middle of the sidewalk in front of my house.

Then there was the scooter tossed into a bush across the street and two doors up, and a scooter dumped on its side in private landscaping across from me on another corner. Picture this in your mind. All these issues were within a softball throw of my house. I cannot understand why a for profit/commercial business can operate in a residential area on top of showing total disregard for public safety and accessibility of sidewalks.

The safety issue was particularly troublesome at night. We have no street lights. Trying to walk my dogs became an obstacle course. There was one night I was on my way out to find two groups of young people huddled by the scooters. It was pitch dark. I did not recognize them. I ended up going back inside.

It was downright creepy knowing chargers/juicers were driving on our streets looking for scooters to pick up in the middle of the night and then coming back before dawn to put them back in a nest. But for the in demand commercial business we would not have had these cars slowly cruising and then stopping in our neighborhood. Plus - so much for the "benefit" of scooters being environmentally friendly with chargers making two trips a night to pull and then place back the scooters.

Then there is the whole concern about ridership.

The very first person I saw riding the scooter in my neighborhood was not more than 12 years old. He was the only scooter rider I have seen over the past month that was actually wearing a helmet. Yet he still was riding down the street on the wrong side of the road.

On Sunday, December 2, 2018, I witnessed multiple rider violations. Two young people under 18 cruised down my street blowing through the stop sign crossing Turnpike while yelling "sorry" to the motorist who had the right of way trying to turn onto Turnpike. I saw the same two riders cruising on the sidewalk 10 minutes later.

Then there were the two young people riding the same scooter zigzagging through the Camino Marketplace parking lot, the three young people riding on the Storke Rd sidewalk, and two young people illegally crossing Fairview in the middle of a block only to hop up and continue riding on the sidewalk on Fairview and then Calle Real.

I have seen people ride privately owned scooters in the past. They seem to follow the rules of the road. The same cannot be said about what I have personally observed over the last month with those who rent the commercial scooters. I have pretty much just seen young people using the scooters for fun and not as the "last mile" transportation solution purported by Bird and Lime.

I was one of 35 people who expressed their views during the Goleta City Council public comment period. It was a long meeting. I was fascinated with the fact that none of the on demand scooter representatives from Bird or Lime offered any comments or suggestions on how to fix accessibility and public safety concerns. It left me with feeling they are truly only in it for the money. The one company representative that appeared to sincerely want to work in partnership with the City was from Spin.

ADA accessibility and public safety are paramount.

Please do not allow the on demand commercial scooter companies to operate in residential

areas.

I have pictures to support each one of the incidents I wrote about in this letter.

Please consider taking the same action as the Goleta City Council did last week and then getting SBCAG to take the lead on a regional solution.

Best regards,

Lisa Kenyon

Sent from my iPhone

## Lenzi, Chelsea

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**From:** O'Gorman, Mary  
**Sent:** Monday, December 10, 2018 2:51 PM  
**To:** Lenzi, Chelsea; sbcob  
**Subject:** FW: Scooters

-----Original Message-----

**From:** Marilyn Blomstrand [mailto:jmblom@icloud.com]  
**Sent:** Monday, December 10, 2018 1:14 PM  
**To:** Wolf, Janet  
**Subject:** Scooters

Hello Janet

I have experience teenagers under 18 riding scooters without helmets flying around a blind corner side by side in the middle of our subdivision road.

Also one evening 3 young people were riding them at dusk with only the lights on the running board. I found myself after seeing 2 searching for more and saw the third ahead of me.

Our neighborhoods are not the place for them.

Thank you for soliciting our feedback.

Marilyn Blomstrand

Sent from my iPhone

## Lenzi, Chelsea

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**From:** O'Gorman, Mary  
**Sent:** Monday, December 10, 2018 2:51 PM  
**To:** sbcob; Lenzi, Chelsea  
**Subject:** FW: scooters in SB County

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**From:** Bill Guthrie [<mailto:billguthrie10@hotmail.com>]  
**Sent:** Monday, December 10, 2018 12:30 PM  
**To:** Wolf, Janet  
**Subject:** scooters in SB County

Thanks for your reply. Please do whatever is necessary to ban these scooters from all residential areas of the County. Since their removal last week the aesthetic improvement alone is very noticeable. No scooters on sidewalks, at every corner, and just about everywhere you look is a great improvement. The total disregard for our neighborhoods and citizens by these companies should not go unnoticed. This is a bad idea for our community. Thanks, Bill

Bill Guthrie  
(805) 689-6521