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Wellpath Probation Medical Record Review

Summary Contract Year

2021 – 2022

Public Health Primary Care & Family Health Staff have been auditing Wellpath medical records at for the Probation Department on a quarterly basis for the past five years. In addition, the PCFH Medical Director (or a department representative) has been attending Wellpath's Continuous Quality Improvement (CQI) meetings regularly per the Service Level Agreement (SLA).

The medical records are reviewed based upon the performance measures identified in the service level agreement. After the first year of audits, Wellpath Medical staff, along with probation staff, worked to identify measures that would be more meaningful and indicative of the health status of the population served. The current measures are identified in the Wellpath Annual report SLA. They cover a wide range of issues, ranging from timely health assessments, identification and continuation of essential or psychiatric medications upon intake (verification, bridging and/or OCP treatment plan documentation), and ensuring immunizations are up to date.

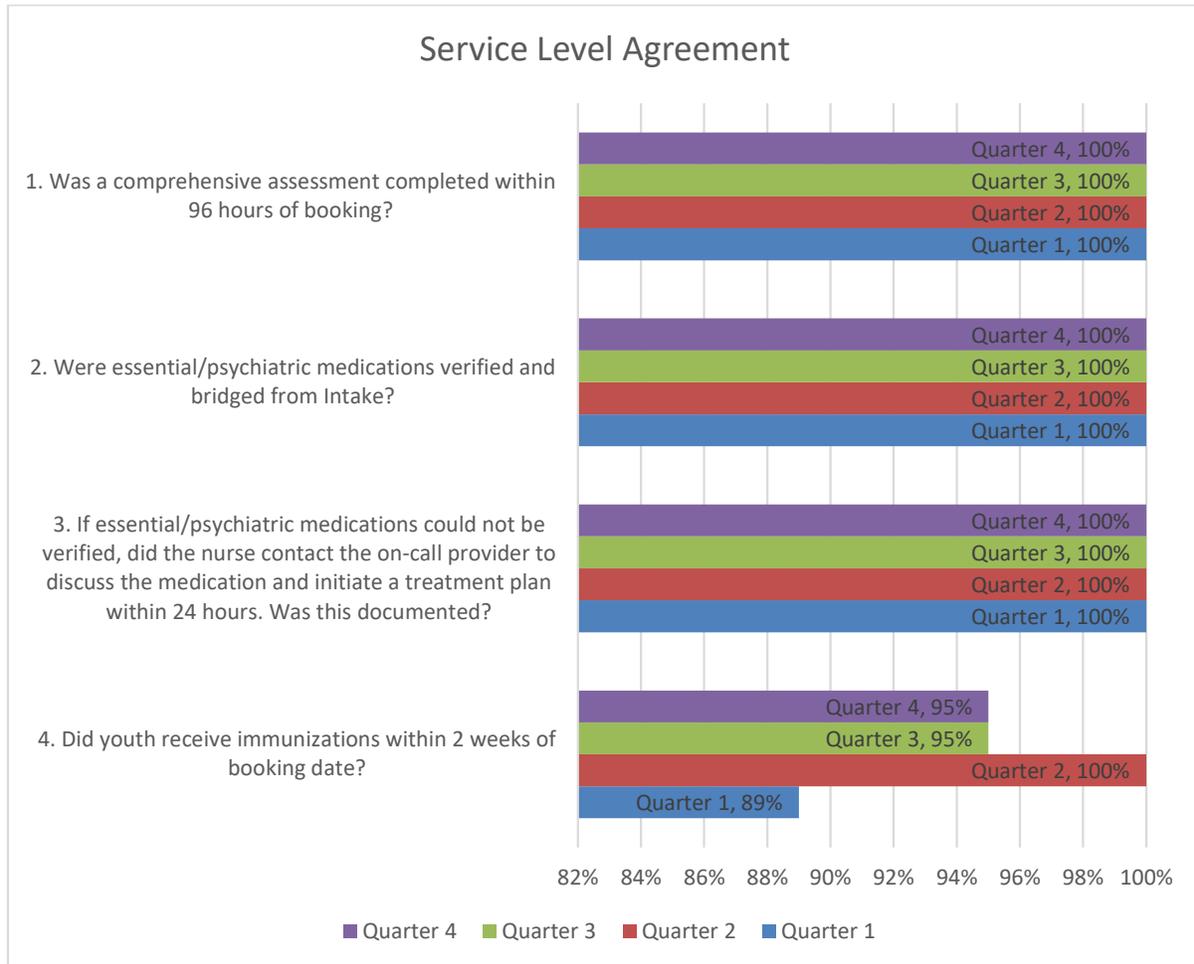
Wellpath staff, the Sheriff's Department, and the inmates, faced many challenges throughout the pandemic, including: quarantines, Covid testing, outbreaks and immunizations. Despite these challenges, Wellpath has continued to perform very well on audits of Probation medical records at both the Juvenile Justice Center and Los Prietos Boys Camp facilities. Wellpath is provided with the audit results as each quarterly audit is completed.

Wellpath, and the PCFH auditing staff continue to work together to identify areas for improvement in the measures.

General recommendations:

1. The current measures appear appropriate and relevant, and the PCFH recommendation is to continue with these measures.
2. Additional or new measures should be determined by Wellpath's continuous quality improvement team and/or at the direction/suggestion of the Sheriff's Department and based upon identified need.
3. Wellpath could enrich their quality improvement program by working with their EMR/IT department to develop reports that support their quality goals.

Contract Year 5 - Wellpath Annual Report SBCPHD Service Level Agreements, Quarterly Audit Summary



- Question #4: All youth not receiving recommended vaccination within two weeks of booking date either declined/refused vaccination or their parent/guardian declined to consent for vaccination.