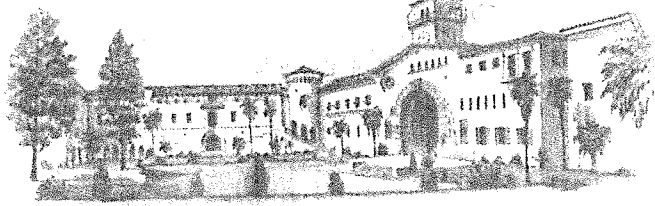


RESOLUTION NO. 24-4



2023 DEC 14 A 9:24

COUNTY OF SANTA BARBARA CALIFORNIA

RESOLUTION OF COMMENDATION FOR JONI MAIDEN UPON HER RETIREMENT FROM THE CHILD SUPPORT SERVICES DEPARTMENT

WHEREAS, in her 30 years with the County of Santa Barbara, Joni Maiden's commitment to serving the families and children of Santa Barbara County never wavered as she advanced through all positions from a Child Support Officer to her current role as the Director of the Department of Child Support Services; and

WHEREAS, Joni Maiden is a respected leader who infused the office environment with flexibility, thoughtfulness and the pursuit of excellence and continuous improvement, who led the department fearlessly through the pandemic and who spearheaded customer-focused innovations too numerous to count, including LobbyCentral, Instant Zoom, a virtual receptionist and multiple systems conversions; and

WHEREAS, Joni Maiden's devotion to public service was evident as she supported numerous County and statewide initiatives and efforts, including the 2020 Census, United Way, COVID-19 vaccination pods, Emergency Operations Center (EOC) activations, bridging the "digital divide", Veterans Stand Down and chairing the Child Support Directors Association (CSDA) Membership Development Committee; and

WHEREAS, Joni's exemplary knowledge and devotion to the staff of the child support program shone through on a daily basis, whether it was checking in on staff well-being, developing customer complaint resolution procedures or assisting with the most complex child support cases; and

WHEREAS, Joni Maiden will be concluding her career with the County of Santa Barbara when she retires on January 19, 2024, leaving her time for adventures with her family and beloved son, Dylan, and long walks with her intrepid dog, Bernard; and

NOW, THEREFORE, IT IS HEREBY ORDERED AND RESOLVED, that the Board of Supervisors commends Joni Maiden for her commitment and distinguished public service to the families in our County, congratulates her upon her retirement, and wishes her many years of continued good health and happiness.

PASSED AND ADOPTED by the Board of Supervisors of Santa Barbara County, State of California, this 9th day of January, 2024, by unanimous vote of all members present.



ATTEST: *Sharon Reyesato*
Clerk of the Board

[Signature]
Supervisor - 1st District
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Supervisor - 2nd District
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Supervisor - 3rd District
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Supervisor - 4th District
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Supervisor - 5th District