Attachment A

CompuWave Agreement

Agreement for Services of Independent Contractor by and between the County of Santa Barbara and BMAK, Inc., dba CompuWave

THIS AGREEMENT FOR SERVICES OF INDEPENDENT CONTRACTOR ("Contract") is made by and between the County of Santa Barbara, a political subdivision of the State of California ("COUNTY") and BMAK, Inc., a California corporation doing business as CompuWave ("CONTRACTOR" and together with COUNTY, collectively, the "Parties" and each a "Party").

WHEREAS, CONTRACTOR represents that it is specially trained, skilled, experienced, and competent to perform the special services required by COUNTY and is willing to perform such services, and COUNTY desires to retain the services of CONTRACTOR pursuant to the terms, covenants, and conditions herein set forth;

NOW, THEREFORE, in consideration of the mutual covenants and conditions contained herein, the Parties agree as follows:

1. DESIGNATED REPRESENTATIVE

Andre Monostori at phone number 805-568-2606 and email amonostori@countyofsb.org is the representative of COUNTY and will administer this Agreement for and on behalf of COUNTY. Scott Rudolph at phone number (805) 469-4730 and email: srudloph@compuwave.com is the authorized representative for CONTRACTOR. Changes to a Party's designated representative shall be made only after advance written notice to the other Party.

2. <u>NOTICES</u>

All notices, claims, waivers, consents and other communications required or permitted to be given under this Agreement (each "Notice") shall be in writing and addressed to the receiving Party at its address set forth below (or to such other address that such receiving Party may designate from time to time in accordance with this Section), by personal delivery, facsimile, by first class mail via the United States Postal Service ("USPS"), registered or certified mail, or nationally recognized overnight courier service (in each case, return receipt requested, postage prepaid):

Virginia Butterfield	
County of Santa Barbara	
Information Technology Department	
105 E. Anapamu St., Room 304	
Santa Barbara, CA 93101	
	County of Santa Barbara Information Technology Department 105 E. Anapamu St., Room 304

To CONTRACTOR: Scott Rudolph, 1884 Eastman Avenue, Suite 111, Ventura, CA 93003

If sent by first class mail, Notices shall be deemed to be received five (5) days following their deposit in the USPS mail. This Notices section shall not be construed as meaning that either Party agrees to service of process except as required by applicable law.

3. SCOPE OF SERVICES

CONTRACTOR shall provide to COUNTY the services set forth in the statement of work attached hereto as Exhibit A and incorporated herein by reference ("Statement of Work") attached hereto as Exhibit A and incorporated herein by reference.

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4. <u>TERM</u>

The term of this Agreement ("Term") shall commence as of the Effective Date, and shall terminate on January 31, 2025, unless earlier terminated in accordance with the provisions of this Contract.

5. COMPENSATION OF CONTRACTOR

In full consideration for CONTRACTOR's services, CONTRACTOR shall be paid for performance of the Services under this Contract in accordance with the terms of EXHIBIT B, attached hereto and incorporated herein by reference. Billing shall be made by invoice, which shall include the contract number assigned by COUNTY, delivered to COUNTY at the address for Notices to COUNTY set forth in Section 2, above, following completion of the increments identified on EXHIBIT B. Unless otherwise specified on EXHIBIT B, payment shall be net thirty (30) days from delivery of invoice.

6. INDEPENDENT CONTRACTOR

It is mutually understood and agreed that CONTRACTOR (including any and all of its officers, agents, and employees) shall perform all of the Services under this Contract as an independent contractor as to COUNTY, and not as an officer, agent, servant, employee, joint venturer, partner, or associate of COUNTY. Furthermore, COUNTY shall have no right to control, supervise, or direct the manner or method by which CONTRACTOR shall perform its work and function. However, COUNTY shall retain the right to administer this Contract so as to verify that CONTRACTOR is performing its obligations hereunder in accordance with the terms and conditions hereof. CONTRACTOR understands and acknowledges that it shall not be entitled to any of the benefits of a COUNTY employee, including, but not limited to, vacation, sick leave, administrative leave, health insurance, disability insurance, retirement, unemployment insurance, workers' compensation and protection of tenure. CONTRACTOR shall be solely liable and responsible for providing to, or on behalf of, its employees all legally-required employee benefits. In addition, CONTRACTOR shall be solely responsible and save COUNTY harmless from all matters relating to payment of CONTRACTOR's employees, including compliance with Social Security withholding and all other regulations governing such matters. It is acknowledged that during the Term of this Contract, CONTRACTOR may be providing services to others unrelated to the COUNTY or to this Contract. CONTRACTOR has no authority to commit, act for or on behalf of COUNTY, or to bind COUNTY to any obligation or liability.

7. STANDARD OF PERFORMANCE

CONTRACTOR certifies that it has the skills, expertise, and all licenses and permits necessary to perform the Services. Accordingly, CONTRACTOR shall perform all such Services in the manner and according to the standards observed by a competent practitioner of the same profession in which CONTRACTOR is engaged. All products of whatsoever nature, which CONTRACTOR delivers to COUNTY pursuant to this Contract, shall be prepared in a first class and workmanlike manner, and shall conform to the highest standards of quality observed by professionals practicing in CONTRACTOR's profession. CONTRACTOR shall correct any errors or omissions in the performance of the Services, at COUNTY'S request without additional compensation. CONTRACTOR has and shall, at CONTRACTOR's sole cost and expense, all times during the Term, maintain in effect all permits, licenses, permissions, authorizations, and consents required by applicable law or otherwise necessary to carry out CONTRACTOR's obligations under this Contract. CONTRACTOR is in compliance with and shall at all times during the Term comply with all applicable laws, regulations, and ordinances.

8. DEBARMENT AND SUSPENSION

CONTRACTOR certifies to COUNTY that none of it or its employees or principals are debarred, suspended, or otherwise excluded from or ineligible for, participation in federal, state, or county government contracts. CONTRACTOR certifies that it shall not contract with a subcontractor that is so debarred or suspended.

9. <u>TAXES</u>

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CONTRACTOR shall pay all taxes, levies, duties, and assessments of every nature due in connection with any work under this Contract, and shall make any and all payroll deductions required by law. CONTRACTOR is responsible for all CONTRACTOR personnel and for the payment of their compensation, including, if applicable, withholding of income taxes, and the payment and withholding of social security and other payroll taxes, unemployment insurance, workers' compensation insurance payments, and disability benefits. In no event shall COUNTY pay or be responsible for any taxes imposed on, or with respect to, CONTRACTOR's income, revenues, gross receipts, personnel, real or personal property, or other assets. COUNTY shall not be responsible for paying any taxes on CONTRACTOR's behalf, and should COUNTY be required to do so by state, federal, or local taxing agencies, CONTRACTOR agrees to promptly reimburse COUNTY for the full value of such paid taxes plus interest and penalty, if any. These taxes shall include, but not be limited to, the following: FICA (Social Security), unemployment insurance contributions, income tax, disability insurance, and workers' compensation insurance.

10. CONFLICT OF INTEREST

CONTRACTOR covenants that CONTRACTOR presently has no employment or interest and shall not acquire any employment or interest, direct or indirect, including any interest in any business, property, or source of income, which would conflict in any manner or degree with the performance of services required to be performed under this Contract. CONTRACTOR further covenants that in the performance of this Contract, no person having any such interest shall be employed by CONTRACTOR. CONTRACTOR must promptly disclose to COUNTY, in writing, any potential conflict of interest. COUNTY retains the right to waive a conflict of interest disclosed by CONTRACTOR if COUNTY determines it to be immaterial, and such waiver is only effective if provided by COUNTY to CONTRACTOR in writing.

11. OWNERSHIP OF DOCUMENTS AND INTELLECTUAL PROPERTY

COUNTY shall be the owner of the following items incidental to this Contract upon production, whether or not completed: all data collected, all documents of any type whatsoever, all photos, designs, sound or audiovisual recordings, software code, inventions, technologies, and other materials that County uploads to the Contractor Services ("County Data"). CONTRACTOR shall not release any of such items to other parties except after prior written approval of COUNTY.

Unless otherwise specified in Exhibit A, CONTRACTOR hereby assigns to COUNTY all copyright, patent, and other intellectual property and proprietary rights to all data, documents, reports, photos, designs, sound or audiovisual recordings, software code, inventions, technologies, and other materials prepared or provided by CONTRACTOR pursuant to this Contract (collectively referred to as "Copyrightable Works and Inventions"). COUNTY shall have the unrestricted authority to copy, adapt, perform, display, publish, disclose, distribute, create derivative works from, and otherwise use in whole or in part, any Copyrightable Works and Inventions. CONTRACTOR agrees to take such actions and execute and deliver such documents as may be needed to validate, protect and confirm the rights and assignments provided hereunder. CONTRACTOR warrants that any Copyrightable Works and Inventions and other items provided under this Contract will not infringe upon any intellectual property or proprietary rights of any third party. CONTRACTOR at its own expense shall defend, indemnify, and hold harmless COUNTY against any claim that any Copyrightable Works or Inventions or other items provided by CONTRACTOR hereunder infringe upon intellectual or other proprietary rights of a third party, and CONTRACTOR shall pay any damages, costs, settlement amounts, and fees (including attorneys' fees) that may be incurred by COUNTY in connection with any such claims. All deliverables provided in the course of performance of this Contract, excluding County Data, COUNTY Property, and County Confidential Information, are owned by Contractor. Contractor grants to County a nonexclusive, for the duration of legal protection, worldwide, royalty-free license to use deliverables created for County during performance of this Contract ("Work Product") provided to County under this Contract, solely for purposes of County's internal business operations only. This license includes permission to make copies of the provided Work Product for such internal use and compliance with applicable law, including, but not limited to, the Brown Act and Public Records Act, but not permission to distribute the Work Product or any copies of them, other than as required by applicable law, including, but not limited to, the Brown Act and Public Records Act. This Ownership of Documents and Intellectual

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Property provision shall survive expiration or termination of this Contract.

12. NO PUBLICITY OR ENDORSEMENT

CONTRACTOR shall not use COUNTY's name or logo or any variation of such name or logo in any publicity, advertising or promotional materials. CONTRACTOR shall not use COUNTY's name or logo in any manner that would give the appearance that the COUNTY is endorsing CONTRACTOR. CONTRACTOR shall not in any way contract on behalf of or in the name of COUNTY. CONTRACTOR shall not release any informational pamphlets, notices, press releases, research reports, or similar public notices concerning the COUNTY or its projects, without obtaining the prior written approval of COUNTY in each instance.

13. COUNTY PROPERTY AND INFORMATION

All of COUNTY's property, documents, information, and data provided to or accessed by or on behalf of CONTRACTOR in connection with the Services, including, without limitation, all data collected, used, maintained, processed, stored, by or on behalf of COUNTY in connection with this Contract ("COUNTY Property") and any derivative works of the COUNTY Property shall remain COUNTY's property, and CONTRACTOR shall return or delete COUNTY Property whenever requested by COUNTY, and whenever required in accordance with Section 19 of this Contract. CONTRACTOR may use COUNTY Property solely for the purpose of, and only to the extent necessary for, CONTRACTOR's provision of the Services hereunder. CONTRACTOR shall not disclose, disseminate, publish, or transfer to any third party, any COUNTY Property without COUNTY's prior written consent.

14. RECORDS, AUDIT, AND REVIEW

CONTRACTOR shall keep such business records pursuant to this Contract as would be kept by a reasonably prudent practitioner of CONTRACTOR's profession, and shall maintain such records for at least four (4) years following the termination of this Contract. All accounting records shall be kept in accordance with generally accepted accounting principles. COUNTY shall have the right to audit and review all such documents and records at any time during CONTRACTOR's regular business hours or upon reasonable notice. In addition, as this Contract exceeds ten thousand dollars (\$10,000.00), CONTRACTOR shall be subject to the examination and audit of the California State Auditor, at the request of the COUNTY or as part of any audit of the COUNTY, for a period of three (3) years after final payment under the Contract (Cal. Govt. Code Section 8546.7). CONTRACTOR shall participate in any audits and reviews, whether by COUNTY or the State, at no charge to COUNTY.

If federal, state, or COUNTY audit exceptions are made relating to this Contract, CONTRACTOR shall reimburse all costs incurred by federal, state, and/or COUNTY governments associated with defending against the audit exceptions or performing any audits or follow-up audits, including but not limited to: audit fees, court costs, attorneys' fees based upon a reasonable hourly amount for attorneys in the community, travel costs, penalty assessments and all other costs of whatever nature. Immediately upon notification from COUNTY, CONTRACTOR shall reimburse the amount of the audit exceptions and any other related costs directly to COUNTY as specified by COUNTY in the notification.

15. INDEMNIFICATION AND INSURANCE

CONTRACTOR agrees to and shall comply with the indemnification and insurance provisions as set forth in EXHIBIT C, attached hereto and incorporated herein by reference.

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16. NONDISCRIMINATION

COUNTY hereby notifies CONTRACTOR that COUNTY's Unlawful Discrimination Ordinance (Article XIII of Chapter 2 of the Santa Barbara County Code) applies to this Contract and is incorporated herein by this reference with the same force and effect as if the ordinance were specifically set out herein and CONTRACTOR agrees to comply with said ordinance.

17. NONEXCLUSIVE AGREEMENT

CONTRACTOR understands that this is not an exclusive Contract, and that COUNTY shall have the right to negotiate with and enter into contracts with others providing the same or similar services as those provided by CONTRACTOR as the COUNTY desires.

18. NON-ASSIGNMENT

CONTRACTOR shall not assign, subcontract, delegate, or otherwise transfer, directly or indirectly, whether by operation of law or otherwise ("Transfer") this Contract, or any of CONTRACTOR's rights or obligations under this Contract, without the prior written consent of COUNTY. Any attempted or purported Transfer in violation of this Section 18 shall be null and void and without legal effect and shall constitute grounds for termination. No Transfer shall relieve CONTRACTOR of any of its obligations hereunder.

19. TERMINATION

- A. <u>By COUNTY.</u> COUNTY may, by written notice to CONTRACTOR, terminate this Contract in whole or in part at any time, whether for COUNTY's convenience, for nonappropriation of funds, or because of the failure of CONTRACTOR to fulfill its obligations hereunder.
 - 1. For Convenience. COUNTY may terminate this Contract in whole or in part upon thirty (30) days written notice. During the thirty (30) day period, CONTRACTOR shall, as directed by COUNTY, wind down and cease its services as quickly and efficiently as reasonably possible, without performing unnecessary services or activities and by minimizing negative effects on COUNTY from such winding down and cessation of services.
 - 2. For Nonappropriation of Funds. Notwithstanding any other provision of this Contract, in the event that no funds or insufficient funds are appropriated or budgeted by federal, State or COUNTY governments, or sufficient funds are not otherwise available for payments hereunder in the fiscal year(s) covered by the Term of this Contract, then COUNTY will notify CONTRACTOR of such occurrence, and COUNTY may terminate or suspend this Contract in whole or in part, with or without a prior notice period. Subsequent to termination of this Contract under this provision, COUNTY shall have no obligation to make payments and is not entitled to a refund of any prepaid fees or alleviated for any fees payable with regard to the remainder of the Term.
 - 3. For Cause. Should CONTRACTOR default in the performance of this Contract or materially breach any of the provisions hereof, COUNTY may, at COUNTY's sole option, terminate or suspend this Contract in whole or in part upon written notice ("Termination Notice"). Upon receipt of such Termination Notice, CONTRACTOR shall immediately discontinue all Services (unless otherwise directed in such Termination Notice) and notify COUNTY in writing of the status of CONTRACTOR's performance of Services hereunder. The date of termination shall be the date the Termination Notice is received by CONTRACTOR, unless the Termination Notice directs otherwise.
- B. <u>By CONTRACTOR</u>. Should COUNTY fail to pay CONTRACTOR all or any part of the payment set forth in EXHIBIT B, CONTRACTOR may, at CONTRACTOR's option, terminate this Contract if such failure is not

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remedied by COUNTY within thirty (30) days of written Notice to COUNTY of such late payment.

C. Upon termination, CONTRACTOR shall deliver to COUNTY all data, estimates, graphs, summaries, reports, and all other property, records, documents or papers as may have been accumulated or produced by CONTRACTOR in performing this Contract, whether completed or in process, except such items as COUNTY may, by written permission, permit CONTRACTOR to retain. Notwithstanding any other payment provision of this Contract, COUNTY shall pay CONTRACTOR for satisfactory Services performed as of the date of termination to include a prorated amount of compensation due hereunder less payments, if any, previously made. In no event shall CONTRACTOR be paid an amount in excess of the Maximum Contract Amount, or for profit on unperformed portions of Services. CONTRACTOR shall furnish to COUNTY such financial information as in the judgment of COUNTY is necessary to determine the reasonable value of the Services rendered by CONTRACTOR. In the event of a dispute as to the reasonable value of the Services rendered by CONTRACTOR, the decision of COUNTY shall be final. The foregoing is cumulative and shall not affect any right or remedy which COUNTY may have in law or equity.

20. SECTION HEADINGS

The headings of the several sections herein, and any Table of Contents appended hereto, shall be solely for convenience of reference and shall not affect the meaning, construction or effect hereof.

21. SEVERABILITY

If any one or more of the provisions contained herein shall for any reason be held to be invalid, illegal or unenforceable in any respect, then such provision or provisions shall be deemed severable from the remaining provisions hereof, and such invalidity, illegality or unenforceability shall not affect any other provision hereof, and this Contract shall be construed as if such invalid, illegal or unenforceable provision had never been contained herein.

22. <u>REMEDIES NOT EXCLUSIVE</u>

No remedy herein conferred upon or reserved to COUNTY is intended to be exclusive of any other remedy or remedies, and each and every such remedy, to the extent permitted by law, shall be cumulative and in addition to any other remedy given hereunder or now or hereafter existing at law or in equity or otherwise.

23. TIME IS OF THE ESSENCE

Time is of the essence in this Contract and each covenant and term is a condition herein.

24. NO WAIVER OF DEFAULT

No delay or omission of COUNTY to exercise any right or power arising upon the occurrence of any event of default shall impair any such right or power or shall be construed to be a waiver of any such default or an acquiescence therein; and every power and remedy given by this Contract to COUNTY shall be exercised from time to time and as often as may be deemed expedient in the sole discretion of COUNTY.

25. ENTIRE AGREEMENT AND AMENDMENT

This Contract, including all Exhibits attached hereto, contains the entire understanding and agreement of the Parties with respect to the subject matter hereof, and there have been no promises, representations, agreements, warranties or undertakings by any of the Parties, either oral or written, of any character or nature hereafter binding except as set forth herein. This Contract may be altered, amended or modified only by an instrument in writing, duly executed by each of the Parties and by no other means. Each Party waives its future right to claim, contest or assert that this Contract was modified, canceled, superseded, or changed by any oral agreements, course of conduct, waiver or estoppel.

Agreement for Services of Independent Contractor by and between the County of Santa Barbara and BMAK, Inc., dba CompuWave

26. SUCCESSORS AND ASSIGNS

This Contract is binding on and inures to the benefit of the Parties and their respective successors and permitted assigns in accordance with Section 18, above.

27. COMPLIANCE WITH LAW

CONTRACTOR shall, at its sole cost and expense, comply with all applicable County, State and Federal ordinances and statutes now in force or which may hereafter be in force. The judgment of any court of competent jurisdiction, or the admission of CONTRACTOR in any action or proceeding against CONTRACTOR, whether COUNTY is a party thereto or not, that CONTRACTOR has violated any such ordinance or statute, shall be conclusive of that fact as between CONTRACTOR and COUNTY.

28. CALIFORNIA LAW AND JURISDICTION

This Contract shall be governed by the laws of the State of California. Any litigation regarding this Contract or its contents shall be filed in the County of Santa Barbara, if in state court, or in the federal district court nearest to Santa Barbara County, if in federal court.

29. EXECUTION OF COUNTERPARTS

This Contract may be executed in any number of counterparts and each of such counterparts shall for all purposes be deemed to be an original; and all such counterparts, or as many of them as the parties shall preserve undestroyed, shall together constitute one and the same instrument.

30. AUTHORITY

All signatories and parties to this Contract warrant and represent that they have the power and authority to enter into this Contract in the names, titles and capacities herein stated and on behalf of any entities, persons, or firms represented or purported to be represented by such entity(ies), person(s), or firm(s) and that all formal requirements necessary or required by any state and/or federal law in order to enter into this Contract have been fully complied with. Furthermore, by entering into this Contract, CONTRACTOR hereby warrants that it shall not have breached the terms or conditions of any other contract or agreement to which CONTRACTOR is obligated, which breach would have a material effect hereon.

31. SURVIVAL

All provisions of this Contract which by their nature are intended to survive the termination or expiration of this Contract shall survive such termination or expiration.

32. ORDER OF PRECEDENCE

In the event of conflict between the provisions contained in the numbered sections of this Contract and the provisions contained in Sections 1 through 32 of this Contract ("Numbered Sections)" shall prevail over those in the Exhibits, other than Exhibit C, which shall control and prevail over the Numbered Sections and the Statement of Work. If the Statement of Work, or quotes provided by CONTRACTOR or by or on behalf of Dell Inc. or any of its subsidiaries or affiliates (Dell Inc., together with its subsidiaries and affiliates, collectively, "Dell") incorporated into the Statement of Work, include any standard terms and conditions from CONTRACTOR or Dell, or any hyperlinks or references to any standard terms or other provisions or agreements from CONTRACTOR or Dell ("CONTRACTOR's Terms"), CONTRACTOR agrees that in the event of discrepancy, inconsistency, gap, ambiguity, or conflicting language between the COUNTY's terms set forth in the Numbered Sections and Exhibits B and C hereto (collectively, the "COUNTY Terms"), on the one hand, and CONTRACTOR's Terms, on the other, the COUNTY Terms shall take precedence and control, followed by CONTRACTOR's Terms, if any. No terms, conditions, agreement, or document referenced in an Exhibit hereto but not attached as Exhibit hereto shall be included in this Contract.

Service Agreement Page 7

Agreement for Services of Independent Contractor by and between the County of Santa Barbara and BMAK, Inc., dba CompuWave

IN WITNESS WHEREOF, the Parties have executed this Contract to be effective as of the first date duly executed by all of the Parties ("Effective Date").

ATTEST:

Mona Miyasato County Executive Officer Clerk of the Board

By:

Deputy Clerk

By:

Steve Lavagnino, Chair Board of Supervisors

BMAK, Inc., a California Corporation

COUNTY OF SANTA BARBARA:

Date:

CONTRACTOR:

d/b/a CompuWave

RECOMMENDED FOR APPROVAL:

Chris Chirgwin, CIO Information Technology Department

By: DocuSigned by: Unis Uninguin

Department Head

By:

Authorized Representative

Name: Title:

<u>4000</u>

APPROVED AS TO ACCOUNTING FORM:

Betsy M. Schaffer, CPA Auditor-Controller

By: Deputy

APPROVED AS TO FORM:

Rachel Van Mullem County Counsel

DocuSigned by:

By:

____8E464D822C84458

Deputy County Counsel

auren Wideman

APPROVED AS TO FORM:

Risk Management

DocuSigned by: Gregory Milligan By:

Risk Management

Agreement for Services of Independent Contractor by and between the County of Santa Barbara and BMAK Inc., dba CompuWave

EXHIBIT A

STATEMENT OF WORK

CONTRACTOR shall be responsible for the provision of all Services hereunder.

CONTRACTOR is a reseller of the Support Services provided by Dell as specified in the following pages of this Statement of Work, and CONTRACTOR shall cause Dell to provide to County the Services, including, but not limited to, the Support Services, in accordance with the provisions of this Contract.

Suspension for Convenience. COUNTY's designated representative may, without cause, order CONTRACTOR in writing to suspend, delay, or interrupt the services under this Contract in whole or in part for up to 30 days. COUNTY shall incur no liability for suspension under this provision and suspension shall not constitute a breach of this Contract.

(Remainder of Page Left Intentionally Blank; Statement of Work Continues on the Following Pages)

ProSupport Plus for Infrastructure

Introduction

Dell Technologies¹ is pleased to provide ProSupport Plus for Infrastructure (the "**Service(s)**" or "**Support Services**") in accordance with this Service Description ("**Service Description**"). Your quote, order form or other mutually-agreed upon form of invoice or order acknowledgment from Dell Technologies (the "**Order Form**") will include the name(s) of the Product(s)², applicable Service(s) and related option(s), if any. For additional assistance, or to request a copy of your governing agreement applicable to the Services (the "**Agreement**"), contact your Dell Technologies sales representative. For Customers who purchase from Dell under a separate Agreement that authorizes the sale of these Services, the Dell Services Terms & Conditions Supplement³ also applies to these Services. For a copy of your agreement with your applicable Dell Technologies reseller, contact that reseller.

The Scope of This Service

The features of this Service include:

- Telephone access twenty-four (24) hours each day, seven (7) days each week (including holidays)⁴ to Dell Technologies' global expert center staffed by Senior ProSupport Engineers for troubleshooting assistance of hardware and software issues.
- On-site dispatch of a specialized Dell Technologies field technician and/or delivery of replacement parts to the Installation Site
 or other Customer business location approved by Dell Technologies as detailed in the Agreement to address a Product problem.
- Access to a remote Service Account Manager (SAM).

Please review the table below for more details.

How to Contact Dell Technologies if You Require Service

Online, Chat, and Email Support: Dell Technologies website, chat, and email support available for select products at <u>www.dell.com/contactus</u>.

Telephone Support Requests: Available on a 24x7 basis (including holidays). Availability may differ outside of the United States and is limited to commercially reasonable efforts unless otherwise specified in this document. Visit <u>www.dell.com/contactus</u> for a list of applicable telephone numbers for your location.

The following chart lists the service features of ProSupport Plus for Infrastructure provided under Dell Technologies' warranty and/or maintenance terms. ProSupport Plus for Infrastructure is available to support and maintain:

1. Dell Technologies Equipment which is identified on the <u>Dell Technologies Product Warranty and Maintenance Table</u> and/or on your Order Form as

including ProSupport Plus for Infrastructure during the applicable warranty period; or

eligible for upgrade to ProSupport Plus for Infrastructure during the applicable warranty period; or

eligible for ProSupport Plus for Infrastructure during a subsequent maintenance period.

2. Dell Technologies Software which is identified on the <u>Dell Technologies Product Warranty and Maintenance Table</u> and/or on your Order Form as eligible for ProSupport Plus for Infrastructure during a maintenance period.

² As used in this document, "Dell Technologies Products", "Products", "Equipment" and "Software" means the Dell Technologies Equipment and Software identified on the <u>Dell Technologies Product Warranty and Maintenance Table</u> or on your Order Form, and "Third Party Products" is defined in your Agreement, or in the absence of such definition in your Agreement, in the <u>Dell Technologies Commercial Terms of Sale</u>, or your local Dell Technologies terms of sale, as applicable. "You" and "Customer" refers to the entity named as the purchaser of these Services named in the Agreement. ³ To review the Dell Services Terms of Sale Supplement, please go to <u>https://www.dell.com/servicecontracts/global</u>, choose your country and select the Support Services tab on the left hand navigation column of your local country page.

¹ "Dell Technologies", as used in this document, means the applicable Dell sales entity ("Dell") specified on your Dell Order Form and the applicable EMC sales entity ("EMC") specified on your EMC Order Form. The use of "Dell Technologies" in this document does not indicate a change to the legal name of the Dell or EMC entity with whom you have dealt.

⁴ Availability varies by country. Contact your sales representative for more information.

DocuSign Envelope ID: D4E72230-083A-4662-8D61-4F51205E7672 Service Description

SERVICE FEATURE	DESCRIPTION	PROSUPPORT PLUS—COVERAGE DETAILS					
GLOBAL	Customer contacts Dell Technologies by telephone or web	Included.					
TECHNICAL SUPPORT	interface on a 24x7 basis to report an Equipment or Software problem. Telephone contacts will be routed to a remote technical support contact to assist with their issue.	• For Severity 1 issues customers receive escalation management and critical situation "CritSit" procedures with Incident Manager coverage.					
ONSITE	Dell Technologies sends authorized personnel to Installation Site to work	Included for Equipment only.					
RESPONSE	on the problem after Dell Technologies has isolated the problem and deemed Onsite	Initial Onsite Response objective is a four-hour service response after Dell Technologies deems Onsite Support is necessary.					
	Response necessary.	On-site Response					
		Personnel typically arrives on-site within 4 hours after completion of telephone-based troubleshooting.					
		 Available seven (7) days each week, twenty-four (24) hours each day including holidays. Available within defined four (4) hour response locations. 4 Hour parts locations stock essential operational components, as determined by Dell Technologies. Non-essential parts may be shipped using overnight delivery. 					
		Onsite Response does not apply to Software and may be separately purchased.					

SERVICE FEATURE	DESCRIPTION	PROSUPPORT PLUS—COVERAGE DETAILS
MISSION CRITICAL SUPPORT	For Severity 1 issues, Dell Technologies performs the included coverage as deemed necessary by Dell Technologies.	 Included for Equipment only. Critical situation procedures - Severity level 1 issues are eligible for quick Escalation/Resolution Manager and "CritSit" incident coverage. Rapid Dispatch: dispatch of senior field engineer in parallel with phone-based troubleshooting. Applicable engineer and availability are determined by Dell. On-demand onsite diagnosis from Dell when Customer's staff is not available or reasonably capable of performing onsite troubleshooting. Only for Equipment connected to secure connect gateway. Customer request must be initiated via a Telephone Support Request. Priority Production in the event of a critical situation caused by natural disaster. In many cases, this includes the expedited
6-HOUR CALL TO REPAIR 7X24: 4- HOUR ON-SITE RESPONSE WITH 6-HOUR HARDWARE REPAIR SERVICE	Technician should arrive on-site within 4 hours after dispatch and often repairs the hardware within 6 hours of dispatch.	 Production of a new Dell Technologies system. Available seven (7) days each week, twenty-four (24) hours each day including holidays. For Severity 1 incidents, Dell Technologies will make commercially reasonable efforts to return the hardware to operating condition within 6 hours after dispatch 4-hour response and 6-hour repair from dispatch. Applies to covered Supported Product faults or repairs only. Software Support is not in scope. Available to Customers within a 50 mile or 80 kilometer distance from Dell Technologies designated support HUB. Customer must have an activated and maintained supported version of secure connect gateway software.

PROSUPPORT AIOPS PLATFORMS	AlOps is artificial intelligence (AI) for IT operations. It refers to the strategic use of AI, machine learning (ML), and machine reasoning (MR) technologies that simplify and streamline processes and optimize the use of Customer's IT resources.	Included. ProSupport AIOps Platforms include CloudIQ, TechDirect, and MyService 360, which are all enabled via Dell Technologies' secure connect gateway, and provide benefits not limited to the following: Proactive issue detection and case creation Predictive detection of hardware failures Self-serve case creation Self-serve part dispatch Dell Security Advisories CloudIQ Cybersecurity Assessment
		Please contact your Dell Technologies representative for covered products.

SEVERITY LEVEL DEFINITIONS

SEVERITY 1 Critical – loss of ability to perform critical business functions and requires immediate response.

SEVERITY 2 High – able to perform business functions, but performance/capabilities are degraded or severely limited.

SEVERITY 3 Medium/Low - little to no business impact.

REPLACEMENT PARTS DELIVERY	Dell Technologies provides replacement parts when deemed necessary by Dell Technologies.	Included. Replacement parts delivery objective is four-hour service response (i.e., same business day) for critical parts after Dell Technologies deems that a replacement part delivery is necessary. A same business day part is one which upon failure may prevent the						
		Supported Product from performing critical business functions. For noncritical parts, delivery may be the same business day or the next local business day, during normal business hours, after Dell Technologies deems that a replacement part delivery is necessary.						
		Parts Dell deems critical and non-critical may vary by Supported Product and Customer. Parts that may be deemed non-critical include, but are not limited to: bezels, mechanical chassis, hard drive blanks, rail kits, cable management accessories. Parts that may be deemed critical are: motherboards, CPUs, select memory modules and hard disk drives.						
		Local country shipment cut-off times may impact the same day/next local business day delivery of non-critical replacement parts.						
		Installation of all replacement parts is performed by Dell Technologies as part of Onsite Response, but Customer has option to perform installation of Customer Replaceable Units (CRUs). See <u>Dell</u> <u>Technologies Product Warranty and Maintenance Table</u> for listing of parts designated as CRUs for specific Equipment or contact Dell Technologies for more details.						
		If Dell Technologies installs the replacement part, Dell Technologies will arrange for its return to a Dell Technologies facility. If Customer installs the CRU, Customer is responsible for returning the replaced CRU to a facility designated by Dell Technologies.						
		If the Dell technician determines that the Supported Product is one that should be replaced as a whole unit, Dell Technologies reserves the right to send Customer a whole replacement unit. Whole unit replacements may not be stocked for same day response times and there may be extended lead times for arrival of a whole unit replacement at your location, depending on where you are located and the type of Product being replaced.						
PROACTIVE SOLID STATE	If, prior to reaching its Endurance Level, a solid state drive reaches the Endurance Level Threshold (as	Included for Storage and Hyperconverged/Converged Infrastructure Products.						
DRIVE REPLACEMENT	determined by Dell) or beyond, the Customer is eligible to receive a replacement solid state drive. "Endurance Level" means the average life span of an eligible SSD. "Endurance Level Threshold" is the point in the SSD's life span (as	Response objective is based on the applicable Replacement Parts Delivery and Onsite Response service features detailed above. Customer must activate and maintain the currently supported version(s) of remote IT support and monitoring software (implemented as a secure connect gateway) during the applicable term of support. Connectivity software enablement, as applicable, is a prerequisite for these additional renewal service features.						
	determined by Dell) at which the drive becomes eligible for replacementfor example, upon reaching 95% of the Endurance Level. Endurance Level Thresholds will vary.	Pre-imaged drives are not eligible for Proactive Solid State Drive Replacement by Dell Technologies.						
RIGHTS TO NEW RELEASES OF SOFTWARE	Dell Technologies provides the rights to new Software Releases as made generally available by Dell Technologies.	Included.						

INSTALLATION OF	Dell Technologies performs the remote installation of new Software	Equipment Operating Environment (OE) Software
NEW SOFTWARE RELEASES	Releases.	Included only on storage equipment when the associated embedded operating environment software is covered by a Dell warranty or a current Dell maintenance contract. Equipment operating environment software is defined as user interface software programming and/or microcode needed to enable the Equipment administration, control, and performance of its basic functions, and without which the equipment cannot operate.
		Customer is entitled to remote installation of the OE software updates with an activated and maintained supported version of secure connect gateway software.
		Please reference the <u>Product Warranty Maintenance Table</u> for eligible products.
		Other Software (non-OE)
		Customer performs the installation of new Software Releases unless otherwise deemed necessary by Dell Technologies.
24X7 REMOTE MONITORING AND	Certain Products will automatically and independently contact Dell Technologies to provide input to	Included for Products that have remote monitoring tools and technology available from Dell Technologies.
REPAIR	assist Dell Technologies in problem determination.	Once Dell Technologies is notified of a problem, the same response objectives for Global Technical Support and Onsite Response will apply as previously described.
	Dell Technologies remotely accesses Products if necessary for additional diagnostics and to provide remote support.	

SERVICE ACCOUNT MANAGER ("SAM") The ProSupport Plus for Infrastructure assigned SAM is a remote resource that provides a wide range of system, environmental and account management features and capabilities designed to reduce downtime and improve the overall support experience from Dell Technologies.

Included with the Service:

Onboarding assistance:

- Verifying the accuracy of relevant Customer support information such as account name, address, etc.
- Providing knowledge transfers such as how to contact Dell Technologies to open service requests and use of Dell Technologies support tools and technologies
- Designating schedule for SAM deliverables such as reporting and service reviews

Monthly Reporting: Reporting and recommendations on entitled systems including:

- Summary of open and closed service requests by month;
- Verification of currently installed system software versions against target code recommendations; and
- Contract status, including start/end dates and other basic contract details.

In order to fully enable monthly reporting, Dell Technologies connectivity technologies such as secure connect gateway must be installed with the appropriate log collection options enabled.

<u>Service Review</u>: The SAM provides a service review of the details in the Service Report. Schedule, timeframe and other topics to be reviewed will be determined between the SAM and the Customer during Onboarding.

System Maintenance: For entitled assets, the SAM will assist Customer in coordinating delivery of System Maintenance events within the Customer's maintenance window. See below for additional information.

Dell Technologies Escalation Support: Acting as the Services liaison to coordinate Dell resources necessary to address individual Severity 1 issues or more systemic problems. Included on Products covered by ProSupport Plus for Infrastructure service or then current maintenance contract during Dell Technologies's normal local business hours which may vary by region and country, excluding Dell Technologies and local holidays. See additional Coverage Details below.

Dell Technologies is responsible for performing only the SAM activities and tasks expressly specified in this document. All other tasks, activities and services are out of scope.

Additional information on Mission Critical Support

Dell reserves the right to refuse service if Dell Technologies reasonably believes that the Customer is misusing or overusing the On-Demand Onsite Diagnosis feature for critical issues (such as when Customer does have personnel available for on-site troubleshooting or Customer's requests for onsite diagnosis visits exceed the standard failure rates for the components and systems involved). If Dell Technologies determines (in Dell Technologies sole discretion) a Customer is abusing the Service, Dell Technologies reserves the right to deny the service.

Exclusions

The following activities are not included in the scope of this Service Description:

- De-installation, re-installation or configuration of product(s), software or application(s)
- Removal of de-installed Product from the Customer's premises
- Server/Storage/Networking Software are not classified as Equipment
- Operating environment Software troubleshooting above and beyond returning the Product to a working state (e.g. consulting, performance tuning, configuration, scripting or benchmarking are excluded)
- Services required due to failure to incorporate any system fix, repair, patch, or modification provided by Dell Technologies or due to
 failure of the Customer to take avoidance action previously advised by Dell Technologies
- Services that, in the opinion of Dell Technologies, are required due to improper treatment or use of the products or equipment
- Customization of the Customer's server or storage device except as expressly stated in this Service Description
- · Any recovery or transfer of data or applications
- · Warranty service or support for non-Dell Technologies systems, software, or components
- Services that, in the opinion of Dell Technologies, are required due to unauthorized attempts by third-party personnel to install, repair, maintain, or modify hardware, firmware, or software
- Network printer installation or network file share mapping
- Server, storage, network or router configuration of any kind
- Network services, including attachment of a system to a network (other than an Ethernet LAN)
- Any activity not specifically set forth in this Service Description.

This Service Description does not confer on Customer any warranties which are in addition to the warranties provided under the terms of your master services agreement or Agreement, as applicable.

Customer Responsibilities for SAM Service Feature

Dell Technologies provision of the SAM service feature detailed above is contingent upon the Customer fulfilling the following responsibilities:

- Making an appropriate system maintenance window(s) available for the SAM as deemed necessary by Dell Technologies.
- Ensuring that all environment, technical and operational requirements are met.
- Providing the SAM with timely access to (a) at least one technical contact with system administration responsibilities and appropriate system/information access privileges, and (b) applicable subject matter experts, systems and networks (including, without limitation, remote systems/ network access) as deemed necessary by Dell Technologies.
- Assuming all responsibility for network connectivity, performance, and configuration issues.
- Verifying that the Equipment location(s) is/are prepared prior to the commencement of ProSupport Plus for Infrastructure.
- Ensuring Product is connected to secure connect gateway with the appropriate log collection options enabled.

Additional important information on SAM Service Feature

Dell Technologies ProSupport Plus for Infrastructure | v8| August 17th, 2023

- Availability of the SAM service is during normal business hours. Business hours are defined by the location where the SAM resides, and may vary by region and country. At Dell Technologies' discretion and when deemed necessary by Dell Technologies, SAM services may be performed onsite.
- After-hours support may be provided by other resources within Dell Technologies at Dell Technologies' discretion.
- The location of the SAM will be assigned by mutual agreement during on-boarding based on Customer's preferred service area and Dell's staffing availability.

PROSUPPORT PLUS FOR INFRASTRUCTURE PROACTIVE SYSTEM MAINTENANCE

ProSupport Plus System Maintenance provides Dell Technologies customers with necessary remote maintenance events occurring during the term of the service contract on devices covered by ProSupport Plus for Infrastructure and monitored under applicable Dell Technologies connectivity technology, such as secure connect gateway, as applicable. System maintenance helps maintain performance and may reduce the likelihood of future incidents due to incompatible hardware, software, BIOS, and firmware versions. System Maintenance events are coordinated between the customers, the SAM and Dell Technologies support personnel. Delivery of System Maintenance is generally available 24x7x365, but may be subject to mutual customer and Dell Technologies resource availability. Dell Technologies recommends System Maintenance occur twice per year. Certain Products may have limitations on the number of times System Maintenance may be performed per year. Please consult with your sales representative or assigned SAM for a list of supported Products and any applicable limitations.

Not Included in ProSupport Plus for Infrastructure System Maintenance

- Updates on interconnected devices not covered by a current ProSupport Plus for Infrastructure support contract.
- Updates on any software without corresponding entitlement to such updates under an appropriate software support contract by either Dell Technologies or a third party for select Third Party Products.
- Operating System upgrades and hypervisor patch creation or other related engineering or software development support.
- Creation of application patches.
- Onsite delivery of maintenance.
- De-installation or installation of additional hardware, or configuration tasks.
- Installation or configuration of software not specifically listed in this Service Description.
- Application performance tuning.
- Virus, spyware, or malware identification or removal.
- Any other updates or other activities not specifically documented within this Service Description.

Additional Important Information about ProSupport Plus for Infrastructure System Maintenance

- During the maintenance event, upgrades may cause a temporary loss of connectivity to other attached devices.
- After completion of the upgrade attached devices may need to be rebooted and connectivity verified.
- System(s) to be upgraded must be made available to Dell Technologies or Dell Technologies-authorized agents during the agreed upon maintenance window.
- Depending on the system(s) to be upgraded an additional system management system or resource may need to be made available.
- Depending on the system(s) to be upgraded appropriate administrative rights to the device may need to be provided to Dell Technologies or Dell Technologies authorized agents.
- Customer is responsible for having and maintaining all license requirements pertaining to Equipment and Software updates.
- In the event that updating Software on entitled Product could cause degradation or impact performance on other unentitled Product, Dell Technologies in consultation with the customer may choose to not proceed with the System Maintenance activity until that situation is resolved.

- In order to fully enable ProSupport Plus for Infrastructure System Maintenance, applicable connectivity technology such as secure connect gateway must be installed with log collection options enabled.
- Installation of new Software Releases for the Dell Technologies Converged and Hyperconverged Infrastructure systems, determined during System Maintenance including but not limited to software versions posted on applicable interoperability configuration matrices (The Dell Technologies Simple Support Matrix or the Release Certification Matrix) may require the purchase of a separate services engagement from Dell Technologies. Contact Dell Technologies for more information.

COLLABORATIVE ASSISTANCE

If a Customer opens a service request and Dell Technologies determines that the problem arises with an eligible third-party vendor's products commonly utilized in conjunction with Products covered by a current Dell Technologies warranty or maintenance contract, Dell Technologies will endeavor to provide Collaborative Assistance under which Dell Technologies: (i) serves as a single point of contact until the problems are isolated; (ii) contacts the third-party vendor; (iii) provides problem documentation; and (iv) continues to monitor the problem and obtain status and resolution plans from the vendor (where reasonably possible).

To be eligible for Collaborative Assistance, Customer must have the appropriate active support agreements and entitlements directly with the respective third-party vendor and Dell Technologies or an authorized Dell Technologies reseller. Once isolated and reported, the third-party vendor is solely responsible to provide all support, technical and otherwise, in connection with resolution of the Customer's problem. **Dell Technologies IS NOT RESPONSIBLE FOR THE PERFORMANCE OF OTHER VENDORS' PRODUCTS OR SERVICES**. A list of Collaborative Assistance partners can be found on the <u>Collaborative Assistance List</u>. Please note that supported third-party products may change at any time without notice to Customers.

DELL TECHNOLOGIES SYSTEM SOFTWARE SUPPORT

Dell Technologies Software support included within ProSupport Plus for Infrastructure provides support for select Third Party Products, including select end-user applications, operating systems, hypervisors and firmware when such Third Party Products are 1) used with and are currently installed and operating on Products at the time that support is requested 2) covered by an existing ProSupport Plus for Infrastructure support and maintenance term of service and 3) have the appropriate active support agreements and entitlements directly with the respective Third Party Product publisher. This level of support is provided on entitled ProSupport Plus for Infrastructure Equipment, regardless of how the eligible software was purchased and licensed, but Customer is responsible for ensuring that such eligible software was purchased and licensed properly according to the publisher. Customer is solely responsible for correcting any problems with licenses and purchases of eligible software to be eligible to receive these Services at any time during the coverage period. A list of eligible software can be found on the Comprehensive Software Support List. Please note that supported Third Party Products may change at any time without notice to Customers. Situations giving rise to Customer's questions must be reproducible on a single system, which may be physical or virtual. Customer understands and accepts that resolutions of certain issues giving rise to Customer's service request may not be available from the publisher of the relevant software title (including, but not limited to, instances where the publisher is no longer providing support or maintenance on the relevant software title for any reason) or may require additional support from the publisher, including installation of additional software or other changes to Products. Customer accepts that in such situations where no resolution is available from the publisher of the relevant software title, Dell Technologies' obligation to provide support to the Customer will also be fully satisfied.

Additional Terms and Conditions Applicable to End Users Purchasing Product(s) from an OEM

An "OEM" is a reseller who sells the Supported Products in a capacity as an original equipment manufacturer that is purchasing Dell Technologies Products and Services from the OEM Solutions (or its successor) business group for an OEM project. An OEM typically embeds or bundles such Dell Technologies Products in or with OEM Customer's proprietary hardware, software or other intellectual property, resulting in a specialized system or solution with industry or task-specific functionality (such system or solution an "OEM Solution") and resells such OEM Solution under OEM's own brand. With respect to OEMs, the term "Supported Products" includes Dell Technologies Supported Products that are provided without Dell Technologies branding (i.e. unbranded OEM-ready system), and "End-User" means you, or any entity purchasing an OEM Solution for its own end-use and not for reselling, distributing or sub-licensing to others. It is OEM's responsibility to provide first level troubleshooting to the End User. An appropriate best-effort initial diagnosis should be performed by OEM before the call goes to Dell Technologies. This OEM maintains responsibility for providing the initial troubleshooting even when its End User engages Dell Technologies to request service, and if an End User contacts Dell Technologies for service without contacting their OEM, Dell Technologies will ask the End User to contact their OEM to receive first level troubleshooting before contacting Dell Technologies.

Service Description

Dell Technologies ProSupport Plus for Infrastructure on Non-Standard Parts in Custom Server Products

The repairs and exchanges of non-standard or unique parts ("Non-Standard Component Support Services") are a value-added exchange service complementing Customer's PowerEdge Product warranty that covers standard Dell Technologies components in a standard configuration, and that require replacement due to defects in workmanship or materials ("Warranty Repairs"). Dell Technologies branded firmware/software for "Non-Standard Components" is NOT available, and the Customer must use manufacturer provided utilities to monitor and/or update the component. The Customer will also work with the manufacturer directly to resolve any quality issues related to software/firmware, utilities, and hardware. Dell Technologies will provide Non-Standard Support Services to replace non-standard or unique parts that Customer forecasted and guaranteed to be available as set forth above, and once Customer has made corresponding arrangements to assist Dell Technologies in placing any orders for service stock in order to facilitate repair activity. Provided Customer has accurately forecasted stocking needs, Dell Technologies will exchange the part that exhibits a defect according to the Customer's applicable response time for Warranty Repairs and install the replacement part in the Customer's Product, but Customer acknowledges and agrees that Dell Technologies is not liable to Customer to ensure part availability. Same day (e.g. 4 hour) parts and field response may not be available for "non-standard" component replacement, and Dell Technologies will default to Next Business Day Service in these cases (i.e., following telephone-based troubleshooting and diagnosis, a part or technician can usually be dispatched the next business day). Replacement parts may be new or refurbished as permitted by local law, and fulfillment of Non-Standard Component Support Services repairs and exchanges may require Dell Technologies to utilize a third party manufacturer/third party publisher's warranty and/or maintenance services, and Customer agrees to assist Dell Technologies and provide any materials requested by any third party manufacturer or third party publisher to facilitate utilization of the corresponding third party warranty and/or maintenance services.

Dell Technologies's engineering testing of the resulting configuration pursuant to a separate statement of work (SOW) – e.g., testing done after installation of the non-standard or unique parts for a configuration that uses software requested by Customer -- is a point in time activity to be done once rather than on a continuous basis, and the Non-Standard Component Support Services are available only on the specific configuration as defined by Customer and tested by Dell Technologies. Dell Technologies will communicate the exact hardware configuration tested including firmware levels. Once engineering testing is complete Dell Technologies will provide the results via reports with indication of Pass/Fail. Dell Technologies Product, however modification of Dell Technologies standard utilities (including BIOS, IDRAC, and connectivity software) will not be supported. Customer will be responsible for working with the manufacturer directly to resolve any non-standard component issues which arise during engineering testing after Customer has received a report with an indication of PASS will require a new SOW and associated non-recurring engineering fees, including any engineering testing requested in connection with a repair or replacement of any component of the configuration during the warranty term of the Customer's Equipment.

Other Details about Your Service

The warranty periods and support options ("Support Information") on this website apply (i) only between Dell Technologies and those organizations that procure the applicable products and/or maintenance under a contract directly with Dell Technologies (the "Dell Technologies Customer"); and (ii) only to those products or support options ordered by the Dell Technologies Customer at the time that the Support Information is current. Dell Technologies may change the Support Information at any time. Other than changes caused by publishers and manufacturers of Third Party Products, the Dell Technologies Customer will be notified of any change in the Support Information in the manner stated in the then current product ordering and/or maintenance related agreement between Dell Technologies and the Dell Technologies Customer, but any such change shall not apply to products or support options ordered by the Dell Technologies Customer prior to the date of such change.

Dell Technologies will have no obligation to provide Support Services with respect to Equipment that is outside the Dell Technologies Service Area. "Dell Technologies Service Area" means a location that is within (i) one hundred (100) drivable miles or one hundred sixty (160) drivable kilometers of a Dell Technologies service location; and (ii) the same country as the Dell Technologies service location, unless otherwise defined in your governing agreement with Dell Technologies, in which case the definition in the governing agreement prevails. For EMEA Customers, unless stated otherwise in this Service Description or the Agreement, on-site service is available within a distance of up to 150 kilometers from nearest Dell Technologies Logistics location (PUDO or Pick-Up/Drop-Off location). Please contact your sales representative for more information about availability of on-site service in EMEA.

This Service is not available at all locations. If your Product is not located in the geographic location that matches the location reflected in Dell Technologies's service records for your Product, or if configuration details have been changed and not reported back to Dell Technologies, then Dell Technologies must first re-qualify your Product for the support entitlement you purchased before applicable response times for the Product can be reinstated. Service options, including service levels, technical support hours, and on-site response times will vary by geography and configuration, and certain options may not be available for purchase in Customer's location, so please contact your sales representative for these details. Dell Technologies' obligation to supply the Services to relocated Products is subject to various factors, including without limitations, local Service availability, additional fees, and inspection and recertification of the relocated Products at Dell Technologies' then-current time and materials consulting rates. Unless otherwise agreed between Dell Technologies and Customer, in cases where service parts are shipped directly to Customer, the Customer must be able to accept shipment at the location of the Products to be serviced. Dell Technologies will not be held liable for support delays due to the Customer's failure or refusal to accept shipment of parts. Multi-component storage systems require active support option agreements on all hardware and software components of the system in order to receive all of the benefits of the support agreement for the entire solution. Unless otherwise agreed in writing with Customer, Dell Technologies reserves the right to change the scope of Support Services on sixty (60) days' prior written notice to Customer.

Parts Stocked: Dell currently stocks parts in various locations throughout the world. Selected parts may not be stocked in the location closest to a customer's site. If a part that is needed to repair the Supported Product is not available from a Dell facility near the Customer's location and must be transferred from another facility, it will be shipped using overnight delivery. Four (4) hour parts locations stock "mission critical" components of the system, as determined by Dell. A mission critical component is one, which upon failure, may prevent the system from performing its basic functions. Parts deemed non-critical include, but are not limited to: software, floppy drives, media drives, modems, speakers, sound cards, zip drives, monitors, keyboards, and mice. In order to receive four (4) hour parts, Customer must be located within the coverage area determined by Dell. Dell shall only stock parts in accordance with standard configurations. Stocking of service parts requires thirty (30) days lead time.

Products or services obtained from any Dell Technologies reseller are governed solely by the agreement between the purchaser and the reseller. That agreement may provide terms that are the same as the Support Information on this website. The reseller may make arrangements with Dell Technologies to perform warranty and/or maintenance services for the purchaser on behalf of the reseller. Customers and resellers who perform warranty and/or maintenance services or professional services must be properly trained and certified. Performance of any services by untrained/uncertified Customers, resellers or third parties may result in additional fees if support from Dell Technologies is required in response to such third parties' performance of services. Please contact the reseller or the local Dell Technologies sales representative for additional information on Dell Technologies' performance of warranty and maintenance services on Products obtained from a reseller.

Dell Technologies retains the right to determine the final resolution of all support incidents. Any service, task or activity other than those specifically noted in this Service Description under "The Scope of this Service" is not included and will be considered out-of-scope. Out-of-scope services will be charged in accordance with Dell Technologies' then-current time and materials "Out of Scope" hourly rate for the specified service, task or activity performed.

CONTACT US

To learn more, contact your local representative or authorized reseller.

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Dell Technologies believes the information in this document is accurate as of its publication date. The information is subject to change without notice.

ProSupport for Infrastructure

Introduction

Dell Technologies¹ is pleased to provide ProSupport for Infrastructure (the "**Service(s)**" or "**Support Services**") in accordance with this Service Description ("**Service Description**"). Your quote, order form or other mutually-agreed upon form of invoice or order acknowledgment from Dell Technologies (the "**Order Form**") will include the name(s) of the Product(s)², applicable Service(s) and related option(s), if any. For additional assistance, or to request a copy of your governing agreement applicable to the Services (the "**Agreement**"), contact your Dell Technologies sales representative. For Customers who purchase from Dell under a separate Agreement that authorizes the sale of these Services, the Dell Services Terms & Conditions Supplement³ also applies to these Services. For a copy of your agreement with your applicable Dell Technologies reseller, contact that reseller.

The Scope of This Service

The features of this Service include:

- Access on a 24x7 basis (including holidays)⁴ to the Dell Technologies Customer Service and Support organization for troubleshooting assistance of Products.
- On-site dispatch of a technician and/or delivery of replacement parts to the Installation Site or other Customer business location
 approved by Dell Technologies as detailed in the Agreement (as necessary and according to the support option purchased) to
 address a Product problem. See below for more details on severity levels and onsite service options.

Please review the table below for more details.

How to Contact Dell Technologies if You Require Service

Online, Chat, and Email Support: Dell Technologies website, chat, and email support available for select products at www.dell.com/contactus.

Telephone Support Requests: Available on a 24x7 basis (including holidays). Availability may differ outside of the United States and is limited to commercially reasonable efforts unless otherwise specified in this document. Visit www.dell.com/contactus for a list of applicable telephone numbers for your location.

The following chart lists the service features of ProSupport for Infrastructure provided under Dell Technologies' warranty and/or maintenance terms. ProSupport for Infrastructure is available to support and maintain:

1. Dell Technologies Equipment which is identified on the <u>Dell Technologies Product Warranty and Maintenance Table</u> and/or on your Order Form as

including ProSupport for Infrastructure during the applicable warranty period; or

eligible for upgrade to ProSupport for Infrastructrure during the applicable warranty period; or

eligible for ProSupport for Infrastructure during a subsequent maintenance period.

2. Dell Technologies Software which is identified on the <u>Dell Technologies Product Warranty and Maintenance Table</u> and/or on your Order Form as eligible for ProSupport for Infrastructure during a maintenance period.

¹ "Dell Technologies", as used in this document, means the applicable Dell sales entity ("Dell") specified on your Dell Order Form and the applicable EMC sales entity ("EMC") specified on your EMC Order Form. The use of "Dell Technologies" in this document does not indicate a change to the legal name of the Dell or EMC entity with whom you have dealt.

² As used in this document, "Dell Technologies Products", "Products", "Equipment" and "Software" means the Dell Technologies Equipment and Software identified on the <u>Dell Technologies Product Warranty and Maintenance Table</u> or on your Order Form, and "Third Party Products" is defined in your Agreement, or in the absence of such definition in your Agreement, in the <u>Dell Technologies Commercial Terms of Sale</u>, or your local Dell Technologies terms of sale, as applicable. "You" and "Customer" refers to the entity named as the purchaser of these Services named in the Agreement. ³ To review the Dell Services Terms of Sale Supplement, please go to <u>https://www.dell.com/servicecontracts/global</u>, choose your country and select the

Support Services tab on the left hand navigation column of your local country page.

⁴ Availability varies by country. Contact your sales representative for more information.

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SERVICE FEATURE	DESCRIPTION	PROSUPPORT—COVERAGE DETAILS					
GLOBAL TECHNICAL SUPPORT	Customer contacts Dell Technologies by telephone or web interface on a 24x7 basis to report an Equipment or Software problem. Telephone contacts will be routed to a remote technical support contact to assist with their issue.						
ONSITE	Dell Technologies sends authorized personnel to Installation Site to work	Included for Equipment only.					
RESPONSE	on the problem after Dell Technologies has isolated the problem and deemed Onsite Response necessary.	Initial Onsite Response objective is based on the option purchased by the Customer. The options available to the Customer are the following; either 1) a four-hour service response or 2) a service response during the next local business day, during normal business hours, after Dell Technologies deems Onsite Support is necessary.					
		4-Hour On-site Response					
		Typically arrives on-site within 4 hours after completion of telephone- based troubleshooting.					
	 including holidays. Available within defined four (4) hour 4 Hour parts locations stock essentia 	 Available within defined four (4) hour response locations. 4 Hour parts locations stock essential operational components, as determined by Dell Technologies. Non-essential parts may be shipped 					
		Next Business Day On-site Response					
		Following telephone-based troubleshooting and diagnosis, a technician can usually be dispatched to arrive on-site the next business day.					
		 Calls received by Dell Technologies after local cutoff at Customer site local time may require an additional business day for service technician to arrive at Customer's location. Available only on select models of Products. 					
		Onsite Response does not apply to Software and may be separately purchased.					

***SEVERITY LEVEL DEFINITIONS**

SEVERITY 1 Critical - loss of ability to perform critical business functions and requires immediate response

SEVERITY 2 High – able to perform business functions, but performance/capabilities are degraded or severely limited.

SEVERITY 3 Medium/Low - little to no business impact.

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PROSUPPORT AIOPS PLATFORMS	AlOps is artificial intelligence (Al) for IT operations. It refers to the strategic use of Al, machine learning (ML), and machine reasoning (MR) technologies that simplify and streamline processes and optimize the use of Customer's IT resources.	Included. ProSupport AIOps Platforms include CloudIQ, TechDirect, and MyService 360, which are all enabled via connectivity software, such as secure connect gateway, and provide benefits not limited to the following: Proactive issue detection and case creation Predictive detection of hardware failures Self-serve case creation Self-serve part dispatch Dell Security Advisories CloudIQ Cybersecurity Assessment
		Please contact your Dell Technologies representative for covered products.
REPLACEMENT PARTS DELIVERY	Dell Technologies provides replacement parts when deemed necessary by Dell Technologies.	 Included. Replacement parts delivery objective is based on the option purchased by the Customer. The options available to the Customer are the following; either 1) a four-hour service response or 2) a service response during the next local business day, during normal business hours, after Dell Technologies deems that a replacement part delivery is necessary. A same business day 4-hour part is one which upon failure may prevent the Supported Product that causes the loss of ability to perform critical business functions and requires immediate response. Parts deemed non-critical include, but are not limited to: bezels, mechanical chassis, hard drive blanks, rail kits, cable management accessories. Parts that may be deemed critical are: motherboards, CPUs, select memory modules and hard disk drives. Local country shipment cut-off times may impact the same day/next local business day delivery of non-critical replacement parts. Installation of all replacement parts performed by Dell Technologies as part of Onsite Response, but Customer has option to perform installation of Customer Replaceable Units (CRUs). See <u>Dell Technologies Product Warranty and Maintenance Table</u> for listing of parts designated as CRUs for specific Equipment or contact Dell Technologies for more details. If Dell Technologies installs the replacement part, Dell Technologies will arrange for its return to a Dell Technologies. If the Dell technician determines that the Supported Product is one that should be replaced as a whole unit, Dell Technologies reserves the right to send Customer a whole replacement unit. Whole unit replacements may not be stocked for same day response times and there may be extended lead times for arrival of a whole unit replacement at your location, depending on where you are located and the type of Product being replaced.

PROACTIVE		Included for Storage and Hyperconverged/Converged Infrastructure Products.
SOLID STATE DRIVE REPLACEMENT	If, prior to reaching its Endurance Level, a solid state drive reaches the Endurance Level Threshold (as determined by Dell) or beyond, the Customer is eligible to receive a replacement solid state drive. "Endurance Level" means the average life span of an eligible SSD. "Endurance Level Threshold" is the point in the SSD's life span (as determined by Dell) at which the drive becomes eligible for replacementfor example, upon reaching 95% of the Endurance Level. Endurance Level Thresholds will vary.	Response objective is based on the applicable Replacement Parts Delivery and Onsite Response service features detailed above. Customer must activate and maintain the currently supported version(s) of remote IT support and monitoring software (implemented as a secure connect gateway),during the applicable term of support. Connectivity software enablement, as applicable, is a prerequisite for these additional renewal service features. Pre-imaged drives are not eligible for Proactive Solid State Drive Replacement by Dell Technologies.
RIGHTS TO NEW RELEASES OF SOFTWARE	Dell Technologies provides the rights to new Software Releases as made generally available by Dell Technologies.	Included.
INSTALLATION OF NEW SOFTWARE RELEASES	Dell Technologies performs the remote installation of new Software Releases.	 Equipment Operating Environment (OE) Software Included with ProSupport 4-hour only on storage equipment when the associated embedded operating environment software being installed is covered by a Dell warranty or a current Dell maintenance contract. Equipment operating environment software is defined as user interface software programming and/or microcode needed to enable the Equipment administration, control, and perform its basic functions, and without which the equipment cannot operate. Customer is entitled to remote installation of the OE software updates with an activated and maintained supported version of secure connect gateway software. Please reference the Product Warranty Maintenance Table for eligible products. Other Software (non-OE) Customer performs the installation of new Software Releases unless otherwise deemed necessary by Dell Technologies.
24X7 REMOTE MONITORING AND REPAIR	Certain Products will automatically and independently contact Dell Technologies to provide input to assist Dell Technologies in problem determination. Dell Technologies remotely accesses Products if necessary for additional diagnostics and to provide remote support.	Included for Products that have remote monitoring tools and technology available from Dell Technologies. Once Dell Technologies is notified of a problem, the same response objectives for Global Technical Support and Onsite Response will apply as previously described.

COLLABORATIVE ASSISTANCE

If a Customer opens a service request and Dell Technologies determines that the problem arises with an eligible third-party vendor's products commonly utilized in conjunction with Products covered by a current Dell Technologies warranty or maintenance contract, Dell Technologies will endeavor to provide Collaborative Assistance under which Dell Technologies: (i) serves as a single point of contact until the problems are isolated; (ii) contacts the third-party vendor; (iii) provides problem documentation; and (iv) continues to monitor the problem and obtain status and resolution plans from the vendor (where reasonably possible).

To be eligible for Collaborative Assistance, Customer must have the appropriate active support agreements and entitlements directly with the respective third-party vendor and Dell Technologies or an authorized Dell Technologies reseller. Once isolated and reported, the third-party vendor is solely responsible to provide all support, technical and otherwise, in connection with resolution of the Customer's problem. **Dell Technologies IS NOT RESPONSIBLE FOR THE PERFORMANCE OF OTHER VENDORS' PRODUCTS OR SERVICES**. A list of Collaborative Assistance partners can be found on the <u>Collaborative Assistance List</u>. Please note that supported third-party products may change at any time without notice to Customers.

DELL TECHNOLOGIES SYSTEM SOFTWARE SUPPORT

Dell Technologies Software support included within ProSupport for Infrastructure provides support for select Third Party Products, including select end-user applications, operating systems, hypervisors and firmware when such Third Party Products are 1) purchased from Dell Technologies, 2) purchased with Products, 3) currently installed and operating on Products at the time that support is requested, and 4) The Product is covered by an existing ProSupport for Infrastructure support and maintenance term of service. Customer is solely responsible for correcting any problems with licenses and purchases of eligible software to be eligible to receive these Services at any time during the coverage period. A list of eligible software can be found on the <u>Comprehensive Software Support</u> List. Please note that supported Third Party Products may change at any time without notice to Customers. Situations giving rise to Customer's questions must be reproducible on a single system, which may be physical or virtual. Customer understands and accepts that resolutions of certain issues giving rise to Customer's service request may not be available from the publisher of the relevant software title (including but not limited to, instances where the publisher is no longer providing support or maintenance on the relevant software title for any reason) or may require additional support from the publisher, including installation of additional software or other changes to Products, Customer accepts that in such situations where no resolution is available from the publisher of the relevant software title, Dell Technologies' obligation to provide support for the Customer will also be fully satisfied.

Additional Terms and Conditions Applicable to End Users Purchasing Product(s) from an OEM

An "OEM" is a reseller who sells the Supported Products in a capacity as an original equipment manufacturer that is purchasing Dell Technologies Products and Services from the OEM Solutions (or its successor) business group for an OEM project. An OEM typically embeds or bundles such Dell Technologies Products in or with OEM Customer's proprietary hardware, software or other intellectual property, resulting in a specialized system or solution with industry or task-specific functionality (such system or solution an "OEM Solution") and resells such OEM Solution under OEM's own brand. With respect to OEMs, the term "Supported Products" includes Dell Technologies Supported Products that are provided without Dell Technologies branding (i.e. unbranded OEM-ready system), and "End-User" means you, or any entity purchasing an OEM Solution for its own end-use and not for reselling, distributing or sub-licensing to others. It is OEM's responsibility to provide first level troubleshooting to the End User. An appropriate best-effort initial diagnosis should be performed by OEM before the call goes to Dell Technologies. This OEM maintains responsibility for providing the initial troubleshooting even when its End User engages Dell Technologies to request service, and if an End User contacts Dell Technologies for service without contacting their OEM, Dell Technologies will ask the End User to contact their OEM to receive first level troubleshooting before contacting Dell Technologies.

Dell Technologies ProSupport for Infrastructure on Non-Standard Parts in Custom Server Products

The repairs and exchanges of non-standard or unique parts ("Non-Standard Component Support Services") are a value-added exchange service complementing Customer's PowerEdge Product warranty that covers standard Dell Technologies components in a standard configuration, and that require replacement due to defects in workmanship or materials ("Warranty Repairs"). Dell Technologies branded firmware/software for "Non-Standard Components" is NOT available, and the Customer must use manufacturer provided utilities to monitor and/or update the component. The Customer will also work with the manufacturer directly to resolve any quality issues related to software/firmware, utilities, and hardware. Dell Technologies will provide Non-Standard Support Services to replace non-standard or unique parts that Customer forecasted and guaranteed to be available as set forth above, and once Customer has made corresponding arrangements to assist Dell Technologies in placing any orders for service stock in order to facilitate repair activity. Provided Customer has accurately forecasted stocking needs, Dell Technologies will exchange the part that exhibits a defect according to the Customer's applicable response time for Warranty Repairs and install the replacement part in the Customer's Product, but Customer acknowledges and agrees that Dell Technologies is not liable to Customer to ensure part availability. Same day (e.g. 4 hour) parts and field response may not be available for "non-standard" component replacement, and Dell Technologies will default to Next Business Day Service in these cases. Replacement parts may be new or refurbished as permitted by local law, and fulfillment of Non-Standard Component Support Services repairs and exchanges may require Dell Technologies to utilize a third party manufacturer/third party publisher's warranty and/or

maintenance services, and Customer agrees to assist Dell Technologies and provide any materials requested by any third party manufacturer or third party publisher to facilitate utilization of the corresponding third party warranty and/or maintenance services.

Dell Technologies's engineering testing of the resulting configuration pursuant to a separate statement of work (SOW) e.g., testing done after installation of the non-standard or unique parts for a configuration that uses software requested by Customer -- is a point in time activity to be done once rather than on a continuous basis, and the Non-Standard Component Support Services are available only on the specific configuration tested including firmware levels. Once engineering testing is complete Dell Technologies will communicate the exact hardware configuration of Pass/Fail. Dell Technologies will use commercially reasonable efforts to support recognition and operation of the non-standard component on the Dell Technologies Product, however modification of Dell Technologies standard utilities (including BIOS, IDRAC, and connectivity software) will not be supported. Customer will be responsible for working with the manufacturer directly to resolve any non-standard component issues which arise during engineering testing after Customer has received a report with an indication of PASS will require a new SOW and associated non-recurring engineering fees, including any engineering testing requested in connection with a repair or replacement of any component of the configuration during the warranty term of the Customer's Equipment.

Other Details about Your Service

The warranty periods and support options ("Support Information") on this website apply (i) only between Dell Technologies and those organizations that procure the applicable products and/or maintenance under a contract directly with Dell Technologies (the "Dell Technologies Customer"); and (ii) only to those products or support options ordered by the Dell Technologies Customer at the time that the Support Information is current. Dell Technologies may change the Support Information at any time. Other than changes caused by publishers and manufacturers of Third Party Products, the Dell Technologies Customer will be notified of any change in the Support Information in the manner stated in the then current product ordering and/or maintenance related agreement between Dell Technologies and the Dell Technologies Customer, but any such change shall not apply to products or support options ordered by the Dell Technologies Customer prior to the date of such change.

Dell Technologies will have no obligation to provide Support Services with respect to Equipment that is outside the Dell Technologies Service Area. "Dell Technologies Service Area" means a location that is within (i) one hundred (100) drivable miles or one hundred sixty (160) drivable kilometers of a Dell Technologies service location; and (ii) the same country as the Dell Technologies service location, unless otherwise defined in your governing agreement with Dell Technologies, in which case the definition in the governing agreement prevails. For EMEA Customers, unless stated otherwise in this Service Description or the Agreement, on-site service is available within a distance of up to 150 kilometers from nearest Dell Technologies Logistics location (PUDO or Pick-Up/Drop-Off location). Please contact your sales representative for more information about availability of on-site service in EMEA.

This Service is not available at all locations. If your Product is not located in the geographic location that matches the location reflected in Dell Technologies's service records for your Product, of if configuration details have been changed and not reported back to Dell Technologies, then Dell Technologies must first re-qualify your Product for the support entitlement you purchased before applicable response times for the Product can be reinstated. Service options, including service levels, technical support hours, and on-site response times will vary by geography and configuration, and certain options may not be available for purchase in Customer's location, so please contact your sales representative for these details. Dell Technologies obligation to supply the Services to relocated Products is subject to various factors, including without limitations, local Service availability, additional fees, and inspection and recertification of the relocated Products at Dell Technologies then-current time and materials consulting rates. Unless otherwise agreed between Dell Technologies and Customer, in cases where service parts are shipped directly to Customer, the Customer must be able to accept shipment at the location of the Products to be serviced. Dell Technologies will not be held liable for support delays due to the Customer's failure or refusal to accept shipment of parts. Multi-component storage systems require active support option agreements on all hardware and software components of the system in order to receive all of the benefits of the support agreement for the entire solution. Unless otherwise agreed in writing with Customer, Dell Technologies reserves the right to change the scope of Support Services on sixty (60) days' prior written notice to Customer.

Parts Stocked: Dell currently stocks parts in various locations throughout the world. Selected parts may not be stocked in the location closest to a customer's site. If a part that is needed to repair the Supported Product is not available from a Dell facility near the Customer's location and must be transferred from another facility, it will be shipped using overnight delivery. Four (4) hour parts

locations stock components of the system, as determined by Dell. A 4-hour eligible component is one, which upon failure, may prevent the system from performing its basic functions. Parts deemed non-critical include, but are not limited to: software, floppy drives, media drives, modems, speakers, sound cards, zip drives, monitors, keyboards, and mice. In order to receive four (4) hour parts, Customer must be located within the coverage area determined by Dell. Dell shall only stock parts in accordance with standard configurations. Stocking of service parts requires thirty (30) days lead time.

Products or services obtained from any Dell Technologies reseller are governed solely by the agreement between the purchaser and the reseller. That agreement may provide terms that are the same as the Support Information on this website. The reseller may make arrangements with Dell Technologies to perform warranty and/or maintenance services for the purchaser on behalf of the reseller. Customers and resellers who perform warranty and/or maintenance services or professional services must be properly trained and certified. Performance of any services by untrained/uncertified Customers, resellers or third parties may result in additional fees if support from Dell Technologies is required in response to such third parties' performance of services. Please contact the reseller or the local Dell Technologies sales representative for additional information on Dell Technologies performance of warranty and maintenance services on Products obtained from a reseller.

Dell Technologies retains the right to determine the final resolution of all support incidents. Activities such as, but not limited to, the following are excluded from this service: Services required due to failure to incorporate any system fix, repair, patch, or modification provided by Dell Technologies; services that, in the opinion of Dell Technologies, are required due to unauthorized attempts by third-party personnel to install, repair, maintain, or modify hardware, firmware, or software; services that, in the opinion of Dell Technologies, are required due to failure of Dell Technologies, are required due to failure of the Customer to take avoidance action previously advised by Dell Technologies.

Any service, task or activity other than those specifically noted in this Service Description under "The Scope of this Service" is not included and will be considered out-of-scope. Out-of-scope services will be charged in accordance with Dell Technologies' then-current time and materials "Out of Scope" hourly rate for the specified service, task or activity performed.

CONTACT US

To learn more, contact your local representative or authorized reseller.

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Quotation (Open) Quote # : 99300 1 rev of 1

Modified Date: Dec 06, 2023 05:39 PM PST Expiration Date: 01/05/2024 Description:

Sales Associates

Preparer: Rudolph, Scott E-mail: srudolph@compuwave.com Phone: (805)650-8808 ext. 119 Account Manager: Sales, CompuWave E-mail: msolis@compuwave.com

Customer Contact

Manning, Laura Imanning@countyofsb.org (P) 805-568-2528

Customer PO:	Terms: Undefined	Ship Via: FedEx Ground
Special Instructions:		Carrier Account #:

The Products & Services You've Requested!

#	Description	Part #	Тах	Qty	Unit Price	Total
1	ProSupport Software Support-Maintenance VxRail P570d / VxRail V570d Upgrades and Extensions	844-4317	No	5	\$0.02	\$0.10
	Note: Service tags: JVC7773 JVC7673 JVC6773 JVC7G73 JVC7G73					
2	ProSupport, vSAN, Enterprise, 1 Processor, 1 Year VxRail P570d / VxRail V570d Upgrades and Extensions	823-4149	No	5	\$2,195.00	\$10,975.00
	Note: Service tags: JVC7773 JVC7673 JVC6773 JVC7G73 JVC7G73					
3	ProSupport Mission Critical, vSphere Enterprise Plus, 1 Processor, 1 Year VxRail P570d / VxRail V570d Upgrades and Extensions	819-6385	No	5	\$1,709.00	\$8,545.00
	Note: Service tags: JVC7773 JVC7673 JVC6773 JVC7G73 JVC7G73					
4	ProSupport Mission Critical 4-Hour 7x24 On-Site Service with Emergency Dispatch VxRail P570d / VxRail V570d Upgrades and Extensions	819-0539	No	5	\$1,659.00	\$8,295.00
	Note: Service tags: JVC7773 JVC7673 JVC6773 JVC7G73 JVC7G73					
5	ProSupport 4-Hour 7x24 Technical Support and Assistance VxRail P570d / VxRail V570d Upgrades and Extensions	890-1594	No	5	\$2,495.00	\$12,475.00
	Note: Service tags: JVC7773 JVC7673 JVC6773 JVC7G73 JVC6G73					
					Subtotal: Tax (8.7500%): Shipping:	\$40,290.10 \$0.00 \$0.00

Total: \$40,290.10

Notes

12/23/2023 - 01/31/2025 service term

CompuWave, Inc

1884 Eastman Ave Suite 111 Ventura, California 93003 United States www.compuwave.com (P) 805-650-8808 (F) 805-650-8561 Dell Customer Communication - Confidential

CompuWave	EMC Mai	ntenance Quote									
Quote Date: Quote Number: /ersion Number:	16-JAN-24 25586657-1710105 V1	CompuWave, Inc 1884 Eastman Ave Suite 111 Ventura, Ca 93003		805-469-4730							
Quote To Contact: ason Womack Quote To Customer: county of Santa Barbara-IT	Bill To: County of Santa Barl 105 East Anapamu S Room 304 Santa Barbara Ca, 93101 US		(FAX):	805-650-9644							
Serial Number	HW Identifier	Model Number	Model Description	Support Option	QTY	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Annual Renewal List Price USD \$	List Price for Quoted Period USD \$	Cour
		DD6800-CTL			1				030 \$	030 \$	1.199.0
PM00193005650	APM00193005650	C-10GBTM4P-NF	SYSTEM DD6800 CTL NFS CIFS DD 10GBASE T IO MODULE 4PORT	PROSUPPORT PLUS 4HR/MC HARDWARE PROSUPPORT PLUS 4HR/MC HARDWARE	1	27-JAN-24 27-JAN-24	25-AUG-24 25-AUG-24	212			0.00
	APM00193005650	C-10GBTM4P-NF C-10GMOP4P-NF		PROSUPPORT PLUS 4HR/MC HARDWARE		27-JAN-24 27-JAN-24	25-AUG-24 25-AUG-24	212			0.00
	APM00193005650	C-DS60-3-180S-G3	DD 10GBE IO MOD OPTICAL SFP 4PORT OPT DS60 SHELF 60X3TB SAS HDD G3	PROSUPPORT PLUS 4HR/MC HARDWARE PROSUPPORT PLUS 4HR/MC HARDWARE	1	27-JAN-24 27-JAN-24	25-AUG-24 25-AUG-24	212			4.495
	APM00193005650 APM00193005650	C-DS60-3-180S-G3 C-DS60-3-45S-G3	OPT DS60 SHELF 60X3TB SAS HDD G3 OPT DS60 SHELF 15X3TB SAS HDD G3	PROSUPPORT PLUS 4HR/MC HARDWARE PROSUPPORT PLUS 4HR/MC HARDWARE	1	27-JAN-24 27-JAN-24	25-AUG-24 25-AUG-24	212			4,495
3081455	APM00193005650	456-109-724	LICENSE BASE DD OE DD6800=IA	ProSupport Plus MC Software Support	1	27-JAN-24 27-JAN-24	25-AUG-24 25-AUG-24				549.0
3081455	APM00193005650 APM00193005650	458-001-800	DD SOFTWARE=CB	ProSupport Plus MC Software Support ProSupport Plus MC Software Support	225	27-JAN-24 27-JAN-24	25-AUG-24 25-AUG-24	212			9.295
3081454	APM00193005650	456-111-330	FS 800GB 0.8TB RAW=CF	ProSupport Plus MC Software Support ProSupport Plus MC Software Support	220	27-JAN-24 27-JAN-24	25-AUG-24 25-AUG-24	212	0.00		9,295
3081457	APM00193005650	456-111-962	DS60 3TB ACT 45TB RAW=CP	ProSupport Plus MC Software Support ProSupport Plus MC Software Support	4	27-JAN-24 27-JAN-24	25-AUG-24 25-AUG-24	212	0.00	0.00	0.00
3081457	APM00193005650 APM00193005650	458-001-801	DD BOOST SOFTWARE OPTION=CB	ProSupport Plus MC Software Support ProSupport Plus MC Software Support	225	27-JAN-24 27-JAN-24	25-AUG-24 25-AUG-24	212	2.700.00	1.567.74	1.399
3056426	APM00193009751	456-111-636	OPENSTACK DP EXTN FOR AV=IA	ProSupport Plus MC Software Support ProSupport Plus MC Software Support	220	27-JAN-24 25-JAN-24	25-AUG-24 25-AUG-24	212	2,700.00	1,567.74	1,399
3030420	APM00193009751	458-001-769	OPENSTACK DP EXTN FOR AVEIA	ProSupport Plus MC Software Support ProSupport Plus MC Software Support		25-JAN-24 25-JAN-24	25-AUG-24 25-AUG-24	214	0.00	0.00	0.00
	APM00193009751	458-002-385	DATA PROTECTION CENTRAL HIGH=CA	ProSupport Plus MC Software Support	-	25-JAN-24	25-AUG-24 25-AUG-24	214	0.00	0.00	0.00
	DPS	458-002-484	EMC GRANULAR RECOVERY MICROSC	ProSupport Plus MC Software Support	10	25-JAN-24	25-AUG-24	214	0.00	0.00	0.00
	STORAGE SW	458-002-352	DELL EMC ESA FOR VROPS=IC	ProSupport MC Software Support	10	25-JAN-24	25-AUG-24	214	0.00	0.00	0.00
3056437	DPA	456-112-408	DPA SINGLE FED REPORTING SERVER	ProSupport MC Software Support	1	25-JAN-24	25-AUG-24	214	0.00	0.00	0.00
3056449	DPA	456-110-834	DPS FOR VMWARE DPA ENABLER-C=C	ProSupport MC Software Support	1	25-JAN-24	25-AUG-24	214	0.00	0.00	0.00
0000110	DPS	458-001-192	DPS FOR VMWARE	ProSupport MC Software Support	1	25-JAN-24	25-AUG-24	214	0.00	0.00	0.00
	DPS	458-002-386	DATA PROTECTION CENTRAL MID=CA	ProSupport MC Software Support	1	25-JAN-24	25-AUG-24	214	0.00	0.00	0.00
3056441	DPS	456-113-086	NW 9.2+ DPS CAP ENABLER=CA	ProSupport MC Software Support	1	25-JAN-24	25-AUG-24	214	0.00	0.00	0.00
3056443	DPS	456-112-133	VREALIZE DP EXTENSION 4.0=IA	ProSupport MC Software Support	1	25-JAN-24	25-AUG-24	214	0.00	0.00	0.00
3056444	DPS	456-110-556	CLOUDBOOST V2 VM 2TB FOR DPS EN	ProSupport MC Software Support	1	25-JAN-24	25-AUG-24	214	0.00	0.00	0.00
3056445	DPS	456-112-959	DPS FOR VMWARE 2TB AVE H ENABLE	ProSupport MC Software Support	2	25-JAN-24	25-AUG-24	214	0.00	0.00	0.00
3056446	DPS	456-112-958	DPS FOR VMWARE AVAMAR H ENABLE	ProSupport MC Software Support	1	25-JAN-24	25-AUG-24	214	0.00	0.00	0.00
3056447	DPS	456-113-664	DPS FOR VMWARE RP4VM ENABLER=I	ProSupport MC Software Support	12	25-JAN-24	25-AUG-24	214	0.00	0.00	0.00
3056448	DPS	456-110-832	DPS FOR VMWARE SOCKETS=IA	ProSupport MC Software Support	12	25-JAN-24	25-AUG-24	214	5,796.00	3.396.58	3.095
3056450	DPS	456-110-835	DPS FOR VMWARE DPSEARCH ENABL	ProSupport MC Software Support	1	25-JAN-24	25-AUG-24	214	0.00	0.00	0.00
	DPS	458-002-386	DATA PROTECTION CENTRAL MID=CA	ProSupport MC Software Support	1	25-JAN-24	25-AUG-24	214	0.00	0.00	0.00
	DPS	458-002-483	EMC GRANULAR RECOVERY MICROSC	ProSupport MC Software Support	10	25-JAN-24	25-AUG-24	214	0.00	0.00	0.00
Frand Total		i							8.496.00	4.964.32	21,22

Hardware Total Software Total Grand Total

6,889.00 14,338.00 21,227.00

	Quote										
CompuWave	Quote Date: Quote Number: Version Number: Sales Rep Name:	16-JAN-24 24916918-1693578 V1 Scott Rudolph									
1884 Eastman Ave Suite 111 Ventura, Ca 93003	(PH): (FAX):	805-469-4730 806-650-9644									
Quote To Contact: Jason Womack	Bill To: County of Santa Barbara IT 105 East Anapamu St				-						
Quote To Customer:	Room 304										
County of Santa Barbara IT	Santa Barbara, Ca 93101 CA/94538										
	US										
						Renewal Coverage	Renewal Coverage	_	Annual Renewal List Price	List Price for Quoted Period	County Renewal
Serial Number DE300182704459	HW Identifier DE300182704459	Model Number SYS7402U1N24DNVF	Model Description VXRAIL-500 2U1N 24X2.5 NVME CAPABLE AF	Support Option ProSupport 4HR Hardware Support - V>	QTY	Start Date 31-JAN-24	End Date 31-JAN-25	Days 367	USD \$ 1,040.20	USD \$ 1,043.00	cost 929.00
	DE300182704459	2SP570HSDM125OL	VXRAIL-500 2SP570 125WL CHASSIS, FAN, HSK	ProSupport 4HR Hardware Support - Vx	1	31-JAN-24	31-JAN-25	367	266.04	266.76	239.00
	DE300182704459 DE300182704459	CAPSSD384TB1WPDVX5 HBA330CTRL2SF	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD VXRAIL-500 PERCHBA330+RAIDCTR12GB 2SLP F	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	8	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367 367	5,920.00 18.90	5,935.91 18.95	5,299.00 17.00
	DE300182704459	INSTGR13USAR740	VXRAIL-500 USA SHIPMOD GR1300	ProSupport 4HR Hardware Support - Vx	1	31-JAN-24	31-JAN-25	367	10.20	10.23	10.00
	DE300182704459 DE300182704459	INSTKITSFPAF MEMLDIMM32GBAF	HCIA INSTALL KIT 10GBE SFP+ AF VXRAIL-500 MEMORY 32GB RDIMM AF	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	1	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367 367	6.00 1,270.80	6.02 1,274.22	6.00 1,129.00
	DE300182704459	NDCX710QP10GBSFPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367	89.20	89.44	80.00
	DE300182704459	PR4116SV12C21AF	VXRAIL-500 INTEL CPU 4116 12C 2.1 GHZ AF	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367	839.10	841.36	749.00
	DE300182704459 DE300182704459	PR4116SV12C21AF-2 PS1600W-250VACF	VXRAIL-500INTELCPU 4116 12C 2.1 GHZ2NDAF VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	1	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367 367	839.10 89.30	841.36 89.54	749.00 80.00
	DE300182704459	PWR200VRACK	C13-C14 PDU RACK PWR CRD 2M N. AM	ProSupport 4HR Hardware Support - V	2	31-JAN-24	31-JAN-25	367	0.00	0.00	0.00
	DE300182704459 DE300182704459	RAILKIT2U1NAF RDIMM2666INFO	VXRAIL-500 B4 RDYRAILS2-4POSTRACKS2U1NAF VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	1	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367 367	5.20 0.00	5.21 0.00	5.00 0.00
	DE300182704459	RISER740CNFG6DUAL	VXRAIL-500 RISER R740CNFG6 AND BOSS CTR	ProSupport 4HR Hardware Support - Va	1	31-JAN-24	31-JAN-25	367	24.93	25.00	23.00
	DE300182704459 DE300182704459	SSD800GB10WPD25F TPM1.2MODULEAF	VXRAIL-500 CACHESSD 800GB10WPD 2.5INCH F VXRAIL-500 TPM 1.2 MODULE AF	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	2	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367	686.20 6.20	688.04 6.22	615.00 6.00
	DE300182704459 DE300182704459	XCVRSFPSR1G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	ProSupport 4HR Hardware Support - V	4	31-JAN-24	31-JAN-25	367	117.20	117.52	105.00
20781679 DE300182704462	DE300182704459 DE300182704462	456-111-959 SYS7402U1N24DNVF	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB VXRAIL-500 2U1N 24X2.5 NVME CAPABLE AF	ProSupport Software Support - VxRail ProSupport 4HR Hardware Support - Vx	1	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367 367	0.00	0.00	0.00
DE300182704462	DE300182704462 DE300182704462	2SP570HSDM125OL		ProSupport 4HR Hardware Support - VX ProSupport 4HR Hardware Support - VX	1	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367	266.04	266.76	239.00
	DE300182704462	CAPSSD384TB1WPDVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	ProSupport 4HR Hardware Support - V	8	31-JAN-24	31-JAN-25	367	5,920.00	5,935.91	5,299.00
	DE300182704462 DE300182704462	HBA330CTRL2SF INSTGR13USAR740	VXRAIL-500 PERCHBA330+RAIDCTR12GB 2SLP F VXRAIL-500 USA SHIPMOD GR1300	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	1	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367 367	18.90 10.20	18.95 10.23	17.00
	DE300182704462	INSTKITSFPAF	HCIA INSTALL KIT 10GBE SFP+ AF	ProSupport 4HR Hardware Support - Vx	1	31-JAN-24	31-JAN-25	367	6.00	6.02	6.00
	DE300182704462 DE300182704462	MEMLDIMM32GBAF NDCX7100P10GBSEPAF	VXRAIL-500 MEMORY 32GB RDIMM AF VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	12	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367	1,270.80 89.20	1,274.22	1,129.00
	DE300182704462	PR4116SV12C21AF	VXRAIL-500 INTEL CPU 4116 12C 2.1 GHZ AF	ProSupport 4HR Hardware Support - Vx	1	31-JAN-24	31-JAN-25	367	839.10	841.36	749.00
	DE300182704462 DE300182704462	PR4116SV12C21AF-2 PS1600W-250VACF	VXRAIL-500INTELCPU 4116 12C 2.1 GHZ2NDAF VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	1	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367 367	839.10 89.30	841.36 89.54	749.00
	DE300182704462	PWR200VRACK	C13-C14 PDU RACK PWR CRD 2M N. AM	ProSupport 4HR Hardware Support - V	2	31-JAN-24	31-JAN-25	367	0.00	0.00	0.00
	DE300182704462 DE300182704462	RAILKIT2U1NAF RDIMM2666INFO	VXRAIL-500 B4 RDYRAILS2-4POSTRACKS2U1NAF VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	1	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367 367	5.20 0.00	5.21 0.00	5.00
	DE300182704462 DE300182704462	RISER740CNFG6DUAL	VXRAIL-500 FACTORTORD RQ 2000MHZ RDIMMS	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	1	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367	24.93	25.00	23.00
	DE300182704462 DE300182704462	SSD800GB10WPD25F TPM1 2MODULEAF	VXRAIL-500 CACHESSD 800GB10WPD 2.5INCH F VXRAIL-500 TPM 1.2 MODULE AF	ProSupport 4HR Hardware Support - V	2	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367	686.20 6.20	688.04 6.22	615.00 6.00
	DE300182704462 DE300182704462	XCVRSFPSR1G10GAF	VXRAIL-500 TPM 1.2 MODULE AF VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	4	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367	6.20	6.22	6.00
20781687	DE300182704462	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	ProSupport Software Support - VxRail	1	31-JAN-24	31-JAN-25	367	0.00	0.00	0.00
DE300182704468	DE300182704468 DE300182704468	SYS7402U1N24DNVF 2SP570HSDM125OL	VXRAIL-500 2U1N 24X2.5 NVME CAPABLE AF VXRAIL-500 2SP570 125WL CHASSIS.FAN.HSK	ProSupport 4HR Hardware Support - Vo ProSupport 4HR Hardware Support - Vo	1	02-FEB-24 02-FEB-24	31-JAN-25 31-JAN-25	365 365	1,040.20 266.04	1,037.40 265.32	929.00 239.00
	DE300182704468	CAPSSD384TB1WPDVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	ProSupport 4HR Hardware Support - Vx	12	02-FEB-24	31-JAN-25	365	8,880.00	8,856.13	7,895.00
	DE300182704468 DE300182704468	HBA330CTRL2SF INSTGR13USAR740	VXRAIL-500 PERCHBA330+RAIDCTR12GB 2SLP F VXRAIL-500 USA SHIPMOD GR1300	ProSupport 4HR Hardware Support - Vo ProSupport 4HR Hardware Support - Vo	1	02-FEB-24 02-FEB-24	31-JAN-25 31-JAN-25	365 365	18.90 10.20	18.85	17.00 10.00
	DE300182704468	INSTKITSFPAF	HCIA INSTALL KIT 10GBE SFP+ AF	ProSupport 4HR Hardware Support - Vx	1	02-FEB-24	31-JAN-25	365	6.00	5.98	6.00
	DE300182704468 DE300182704468	MEMLDIMM32GBAF NDCX710QP10GBSEPAF	VXRAIL-500 MEMORY 32GB RDIMM AF VXRAIL-500 NDC INTELX710 QP 10GB SEP+ AF	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	12	02-FEB-24 02-FEB-24	31-JAN-25 31-JAN-25	365 365	1,270.80	1,267.38	1,129.00
	DE300182704468	PR4116SV12C21AF	VXRAIL-500 INTEL CPU 4116 12C 2.1 GHZ AF	ProSupport 4HR Hardware Support - V>	1	02-FEB-24	31-JAN-25 31-JAN-25	365	839.10	836.84	749.00
	DE300182704468 DE300182704468	PR4116SV12C21AF-2 PS1600W-250VACF	VXRAIL-500INTELCPU 4116 12C 2.1 GHZ2NDAF VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	1	02-FEB-24 02-FEB-24	31-JAN-25 31-JAN-25	365 365	839.10 89.30	836.84 89.06	749.00 80.00
	DE300182704468 DE300182704468	PS1600W-250VACF PWR200VRACK	VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F C13-C14 PDU RACK PWR CRD 2M N. AM	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	2	02-FEB-24 02-FEB-24	31-JAN-25 31-JAN-25	365	89.30 0.00	89.06 0.00	0.00
	DE300182704468	RAILKIT2U1NAF	VXRAIL-500 B4 RDYRAILS2-4POSTRACKS2U1NAF	ProSupport 4HR Hardware Support - Vx	1	02-FEB-24	31-JAN-25	365	5.20	5.19	5.00
	DE300182704468 DE300182704468	RDIMM2666INFO RISER740CNFG6DUAL	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS VXRAIL-500 RISER R740CNFG6 AND BOSS CTR	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	1	02-FEB-24 02-FEB-24	31-JAN-25 31-JAN-25	365 365	0.00 24.93	0.00 24.86	0.00 23.00
	DE300182704468	SSD800GB10WPD25F	VXRAIL-500 CACHESSD 800GB10WPD 2.5INCH F	ProSupport 4HR Hardware Support - Vx	3	02-FEB-24	31-JAN-25	365	1,029.30	1,026.53	915.00
	DE300182704468 DE300182704468	TPM1.2MODULEAF XCVRSFPSR1G10GAF	VXRAIL-500 TPM 1.2 MODULE AF VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	ProSupport 4HR Hardware Support - VX ProSupport 4HR Hardware Support - VX	4	02-FEB-24 02-FEB-24	31-JAN-25 31-JAN-25	365 365	6.20	6.18 116.89	6.00 105.00
DE300182704479	DE300182704479	SYS7402U1N24DNVF	VXRAIL-500 2U1N 24X2.5 NVME CAPABLE AF	ProSupport 4HR Hardware Support - Va	1	02-FEB-24	31-JAN-25	365	1,040.20	1,037.40	929.00
	DE300182704479 DE300182704479	2SP570HSDM125OL CAPSSD384TB1WPDVX5	VXRAIL-500 2SP570 125WL CHASSIS,FAN,HSK VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	1	02-FEB-24 02-FEB-24	31-JAN-25 31-JAN-25	365 365	266.04 8,880.00	265.32 8,856.13	239.00 7.895.00
	DE300182704479 DE300182704479	HBA330CTRL2SF	VXRAIL-500 CAPACITY SAS SSD 3.841B1WPD VXRAIL-500 PERCHBA330+RAIDCTR12GB 2SLP F	ProSupport 4HR Hardware Support - VX ProSupport 4HR Hardware Support - VX	1	02-FEB-24 02-FEB-24	31-JAN-25 31-JAN-25	365	18.90	18.85	17.00
	DE300182704479 DE300182704479	INSTGR13USAR740	VXRAIL-500 USA SHIPMOD GR1300	ProSupport 4HR Hardware Support - V	1	02-FEB-24	31-JAN-25	365	10.20	10.17	10.00
	DE300182704479 DE300182704479	INSTKITSFPAF MEMLDIMM32GBAF		ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	1	02-FEB-24 02-FEB-24	31-JAN-25 31-JAN-25	365 365	6.00 1,270.80	5.98 1,267.38	6.00 1,129.00
	DE300182704479	NDCX710QP10GBSFPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	ProSupport 4HR Hardware Support - Vx	1	02-FEB-24	31-JAN-25	365	89.20	88.96	80.00
	DE300182704479 DE300182704479	PR4116SV12C21AF PR4116SV12C21AF-2	VXRAIL-500 INTEL CPU 4116 12C 2.1 GHZ AF VXRAIL-500INTELCPU 4116 12C 2.1 GHZ2NDAF	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	1	02-FEB-24 02-FEB-24	31-JAN-25 31-JAN-25	365 365	839.10 839.10	836.84 836.84	749.00 749.00
	DE300182704479	PS1600W-250VACF	VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F	ProSupport 4HR Hardware Support - Va	1	02-FEB-24	31-JAN-25	365	89.30	89.06	80.00
	DE300182704479 DE300182704479	PWR200VRACK RAILKIT2U1NAF	C13-C14 PDU RACK PWR CRD 2M N. AM VXRAIL-500 B4 RDYRAILS2-4POSTRACKS2U1NAF	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	2	02-FEB-24 02-FEB-24	31-JAN-25 31-JAN-25	365 365	0.00 5.20	0.00 5.19	0.00 5.00
	DE300182704479 DE300182704479	RDIMM2666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	ProSupport 4HR Hardware Support - V	1	02-FEB-24	31-JAN-25 31-JAN-25	365	0.00	0.00	0.00
	DE300182704479	RISER740CNFG6DUAL	VXRAIL-500 RISER R740CNFG6 AND BOSS CTR	ProSupport 4HR Hardware Support - Vx	1	02-FEB-24	31-JAN-25		24.93	24.86	23.00

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(DE300182704479	SSD800GB10WPD25F	VXRAIL-500 CACHESSD 800GB10WPD 2.5INCH F	ProSupport 4HR Hardware Support - Vx	3 02	2-FEB-24	31-JAN-25	365	1.029.30	1.026.53	915.00
	DE300182704479	TPM1.2MODULEAF	VXRAIL-500 TPM 1.2 MODULE AF	ProSupport 4HR Hardware Support - V		2-FEB-24	31-JAN-25	365	6.20	6.18	6.00
	DE300182704479	XCVRSFPSR1G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	ProSupport 4HR Hardware Support - Vx	4 02	2-FEB-24	31-JAN-25	365	117.20	116.89	105.00
DE300182704482	DE300182704482	SYS7402U1N24DNVF	VXRAIL-500 2U1N 24X2.5 NVME CAPABLE AF	ProSupport 4HR Hardware Support - V		1-JAN-24	31-JAN-25	367	1,040.20	1,043.00	929.00
	DE300182704482	2SP570HSDM125OL	VXRAIL-500 2SP570 125WL CHASSIS, FAN, HSK	ProSupport 4HR Hardware Support - Vx		1-JAN-24	31-JAN-25	367	266.04	266.76	239.00
	DE300182704482	CAPSSD384TB1WPDVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	ProSupport 4HR Hardware Support - Vx		1-JAN-24	31-JAN-25	367	5,920.00	5,935.91	5,299.00
	DE300182704482	HBA330CTRL2SF	VXRAIL-500 PERCHBA330+RAIDCTR12GB 2SLP F	ProSupport 4HR Hardware Support - Vx		1-JAN-24	31-JAN-25	367	18.90	18.95	17.00
	DE300182704482	INSTGR13USAR740	VXRAIL-500 USA SHIPMOD GR1300	ProSupport 4HR Hardware Support - Vx		1-JAN-24	31-JAN-25	367	10.20	10.23	10.00
	DE300182704482	INSTKITSFPAF	HCIA INSTALL KIT 10GBE SFP+ AF	ProSupport 4HR Hardware Support - Vx		1-JAN-24	31-JAN-25	367	6.00	6.02	6.00
	DE300182704482	MEMLDIMM32GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	ProSupport 4HR Hardware Support - Vx		1-JAN-24	31-JAN-25	367	1,270.80	1,274.22	1,129.00
	DE300182704482 DE300182704482	NDCX710QP10GBSFPAF PR4116SV12C21AF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	ProSupport 4HR Hardware Support - Vx		1-JAN-24 1-JAN-24	31-JAN-25 31-JAN-25	367	89.20	89.44 841.36	80.00
	DE300182704482 DE300182704482	PR4116SV12C21AF PR4116SV12C21AF-2	VXRAIL-500 INTEL CPU 4116 12C 2.1 GHZ AF	ProSupport 4HR Hardware Support - Vx					839.10 839.10	041.00	140.00
	DE300182704482 DE300182704482	PS1600W-250VACF	VXRAIL-500INTELCPU 4116 12C 2.1 GHZ2NDAF VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F	ProSupport 4HR Hardware Support - Vo ProSupport 4HR Hardware Support - Vo		1-JAN-24 1-JAN-24	31-JAN-25 31-JAN-25	367 367	839.10	841.36 89.54	749.00 80.00
	DE300182704482 DE300182704482	PWR200VRACK	C13-C14 PDU RACK PWR CRD 2M N. AM	ProSupport 4HR Hardware Support - VX ProSupport 4HR Hardware Support - VX		1-JAN-24 1-JAN-24	31-JAN-25 31-JAN-25	367	0.00	0.00	0.00
	DE300182704482	RAILKIT2U1NAF	VXRAIL-500 B4 RDYRAILS2-4POSTRACKS2U1NAF	ProSupport 4HR Hardware Support - Vx ProSupport 4HR Hardware Support - Vx		1-JAN-24 1-JAN-24	31-JAN-25	367	5.20	5.21	5.00
	DE300182704482	RDIMM2666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	ProSupport 4HR Hardware Support - V		1-JAN-24	31-JAN-25	367	0.00	0.00	0.00
	DE300182704482	RISER740CNFG6DUAL	VXRAIL-500 RISER R740CNEG6 AND BOSS CTR	ProSupport 4HR Hardware Support - V		1-JAN-24	31-JAN-25	367	24.93	25.00	23.00
	DE300182704482	SSD800GB10WPD25E	VXRAIL-500 CACHESSD 800GB10WPD 2.5INCH F	ProSupport 4HR Hardware Support - V		1-JAN-24	31-JAN-25	367	686.20	688.04	615.00
	DE300182704482	TPM1.2MODULEAF	VXRAIL-500 TPM 1.2 MODULE AF	ProSupport 4HR Hardware Support - Vy	1 31	1-JAN-24	31-JAN-25	367	6.20	6.22	6.00
	DE300182704482	XCVRSFPSR1G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	ProSupport 4HR Hardware Support - Vx	4 31	1-JAN-24	31-JAN-25	367	117.20	117.52	105.00
20781686	DE300182704482	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	ProSupport Software Support - VxRail		1-JAN-24	31-JAN-25	367	0.00	0.00	0.00
DE300182704483	DE300182704483	SYS7402U1N24DNVF	VXRAIL-500 2U1N 24X2.5 NVME CAPABLE AF	ProSupport 4HR Hardware Support - Vx	1 31	1-JAN-24	31-JAN-25	367	1,040.20	1,043.00	929.00
	DE300182704483	2SP570HSDM125OL	VXRAIL-500 2SP570 125WL CHASSIS, FAN, HSK	ProSupport 4HR Hardware Support - Vx		1-JAN-24	31-JAN-25	367	266.04	266.76	239.00
	DE300182704483	CAPSSD384TB1WPDVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	ProSupport 4HR Hardware Support - Vx		1-JAN-24	31-JAN-25	367	5,920.00	5,935.91	5,299.00
	DE300182704483	HBA330CTRL2SF	VXRAIL-500 PERCHBA330+RAIDCTR12GB 2SLP F	ProSupport 4HR Hardware Support - Vx		1-JAN-24	31-JAN-25	367	18.90	18.95	17.00
	DE300182704483	INSTGR13USAR740	VXRAIL-500 USA SHIPMOD GR1300	ProSupport 4HR Hardware Support - Vx		1-JAN-24	31-JAN-25	367	10.20	10.23	10.00
	DE300182704483	INSTKITSFPAF	HCIA INSTALL KIT 10GBE SFP+ AF	ProSupport 4HR Hardware Support - Vx		1-JAN-24	31-JAN-25	367	6.00	6.02	6.00
	DE300182704483	MEMLDIMM32GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	ProSupport 4HR Hardware Support - Vx		1-JAN-24	31-JAN-25	367	1,270.80	1,274.22	1,129.00
	DE300182704483	NDCX710QP10GBSFPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	ProSupport 4HR Hardware Support - Vx		1-JAN-24	31-JAN-25	367	89.20	89.44	80.00
	DE300182704483 DE300182704483	PR4116SV12C21AF PR4116SV12C21AF-2	VXRAIL-500 INTEL CPU 4116 12C 2.1 GHZ AF VXRAIL-500INTELCPU 4116 12C 2.1 GHZ2NDAF	ProSupport 4HR Hardware Support - Vx ProSupport 4HR Hardware Support - Vx		1-JAN-24	31-JAN-25 31-JAN-25	367 367	839.10	841.36 841.36	749.00 749.00
		PR4116SV12C21AF-2 PS1600W-250VACF	VXRAIL-500INTELCPU 4116 12C 2.1 GHZ2NDAF VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F	ProSupport 4HR Hardware Support - Vx ProSupport 4HR Hardware Support - V/		1-JAN-24 1-JAN-24	31-JAN-25 31-JAN-25	367	839.10 89.30	841.36 89.54	749.00 80.00
	DE300182704483 DE300182704483	PS1600W-250VACF PWR200VRACK	VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F C13-C14 PDU RACK PWR CRD 2M N. AM	ProSupport 4HR Hardware Support - Vx ProSupport 4HR Hardware Support - Vx		1-JAN-24 1-JAN-24	31-JAN-25 31-JAN-25	367	89.30 0.00	89.54 0.00	80.00
	DE300182704483 DE300182704483	RAILKIT2U1NAF	VXRAII -500 B4 RDYRAII S2-4POSTRACKS2U1NAF	ProSupport 4HR Hardware Support - VX ProSupport 4HR Hardware Support - VX		1-JAN-24 1-JAN-24	31-JAN-25 31-JAN-25	367	5.20	5.21	5.00
	DE300182704483	RAILENT 20 INAF	VXRAIL-500 B4 RDTRAILS2-4POST RACKS20TNAP	ProSupport 4HR Hardware Support - Vy ProSupport 4HR Hardware Support - Vy	J	1-JAN-24 1-JAN-24	31-JAN-25 31-JAN-25	367	0.00	0.00	0.00
	DE300182704483	RISER740CNFG6DUAL	VXRAIL-500 FACTORTORD RG 2000MH2 RDIMMS	ProSupport 4HR Hardware Support - V	1	1-JAN-24	31-JAN-25	367	24.93	25.00	23.00
	DE300182704483	SSD800GB10WPD25F	VXRAIL-500 CACHESSD 800GB10WPD 2.5INCH F	ProSupport 4HR Hardware Support - Vy		1-JAN-24	31-JAN-25	367	686.20	688.04	615.00
	DE300182704483	TPM1.2MODULEAF	VXRAIL-500 TPM 1.2 MODULE AF	ProSupport 4HR Hardware Support - V		1-JAN-24	31-JAN-25	367	6.20	6.22	6.00
	DE300182704483	XCVRSFPSR1G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	ProSupport 4HR Hardware Support - V	4 31	1-JAN-24	31-JAN-25	367	117.20	117.52	105.00
20781685	DE300182704483	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	ProSupport Software Support - VxRail	1 31	1-JAN-24	31-JAN-25	367	0.00	0.00	0.00
DE300183809244	DE300183809244	SYS7402U1N24DNVF	VXRAIL-500 2U1N 24X2.5 NVME CAPABLE AF	ProSupport 4HR Hardware Support - Vx	1 01	1-FEB-24	31-JAN-25	366	1,040.20	1,040.20	929.00
	DE300183809244	2SP570HSDM125OL	VXRAIL-500 2SP570 125WL CHASSIS, FAN, HSK	ProSupport 4HR Hardware Support - Vx	1 01	1-FEB-24	31-JAN-25	366	266.04	266.04	239.00
	DE300183809244	CAPSSD384TB1WPDVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	ProSupport 4HR Hardware Support - Vx		1-FEB-24	31-JAN-25	366	8,880.00	8,880.00	7,895.00
	DE300183809244	HBA330CTRL2SF	VXRAIL-500 PERCHBA330+RAIDCTR12GB 2SLP F	ProSupport 4HR Hardware Support - Vx	1 01	1-FEB-24	31-JAN-25	366	18.90	18.90	17.00
	DE300183809244	INSTGR13USAR740	VXRAIL-500 USA SHIPMOD GR1300	ProSupport 4HR Hardware Support - Vx		1-FEB-24	31-JAN-25	366	10.20	10.20	10.00
	DE300183809244	INSTKITSFPAF	HCIA INSTALL KIT 10GBE SFP+ AF	ProSupport 4HR Hardware Support - V>		1-FEB-24	31-JAN-25	366	6.00	6.00	6.00
	DE300183809244	MEMLDIMM32GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	ProSupport 4HR Hardware Support - Vx		1-FEB-24	31-JAN-25	366	1,270.80	1,270.80	1,129.00
	DE300183809244	NDCX710QP10GBSFPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	ProSupport 4HR Hardware Support - Vx		1-FEB-24	31-JAN-25	366	89.20	89.20	80.00
	DE300183809244	PR4116SV12C21AF	VXRAIL-500 INTEL CPU 4116 12C 2.1 GHZ AF	ProSupport 4HR Hardware Support - Vx		1-FEB-24	31-JAN-25	366	839.10	839.10	749.00
	DE300183809244 DE300183809244	PS1600W-250VACF PWR200VRACK	VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F C13-C14 PDU RACK PWR CRD 2M N. AM	ProSupport 4HR Hardware Support - Vx		1-FEB-24 1-FEB-24	31-JAN-25 31-JAN-25	366 366	89.30	89.30	80.00
	DE300183809244 DE300183809244	RAILKIT2U1NAF	VXRAIL-500 B4 RDYRAILS2-4POSTRACKS2U1NAF	ProSupport 4HR Hardware Support - Vo ProSupport 4HR Hardware Support - Vo					0.00	0.00	5.00
	DE300183809244	RDIMM2666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	ProSupport 4HR Hardware Support - Vy	1 01	1-FEB-24 1-FEB-24	31-JAN-25 31-JAN-25	366 366	0.00	0.00	0.00
	DE300183809244	RISER740CNFG6DUAL	VXRAIL-500 FISER R740CNFG6 AND BOSS CTR	ProSupport 4HR Hardware Support - V		1-FEB-24	31-JAN-25	366	24.93	24.93	23.00
	DE300183809244	SSD800GB10WPD25F	VXRAIL-500 CACHESSD 800GB10WPD 2.5INCH F	ProSupport 4HR Hardware Support - Vy		1-FEB-24	31-JAN-25	366	1,029.30	1,029.30	915.00
	DE300183809244	TPM1.2MODULEAF	VXRAIL-500 TPM 1.2 MODULE AF	ProSupport 4HR Hardware Support - Vx		1-FEB-24	31-JAN-25	366	6.20	6.20	6.00
	DE300183809244	XCVRSFPSR1G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	ProSupport 4HR Hardware Support - V		1-FEB-24	31-JAN-25	366	117.20	117.20	105.00
DE300183809245	DE300183809245	SYS7402U1N24DNVF	VXRAIL-500 2U1N 24X2.5 NVME CAPABLE AF	ProSupport 4HR Hardware Support - V		1-FEB-24	31-JAN-25	366	1 040 20	1 040 20	929.00
	DE300183809245	2SP570HSDM125OL	VXRAIL-500 2SP570 125WL CHASSIS.FAN.HSK	ProSupport 4HR Hardware Support - Vx	1 01	1-FEB-24	31-JAN-25	366	266.04	266.04	239.00
	DE300183809245	CAPSSD384TB1WPDVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	ProSupport 4HR Hardware Support - Vx	12 01	1-FEB-24	31-JAN-25	366	8,880.00	8,880.00	7,895.00
	DE300183809245	HBA330CTRL2SF	VXRAIL-500 PERCHBA330+RAIDCTR12GB 2SLP F	ProSupport 4HR Hardware Support - Vx	1 01	1-FEB-24	31-JAN-25	366	18.90	18.90	17.00
	DE300183809245	INSTGR13USAR740	VXRAIL-500 USA SHIPMOD GR1300	ProSupport 4HR Hardware Support - Vx	1 01	1-FEB-24	31-JAN-25	366	10.20	10.20	10.00
	DE300183809245	INSTKITSFPAF	HCIA INSTALL KIT 10GBE SFP+ AF	ProSupport 4HR Hardware Support - Vx		1-FEB-24	31-JAN-25	366	6.00	6.00	6.00
	DE300183809245	MEMLDIMM32GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	ProSupport 4HR Hardware Support - V>		1-FEB-24	31-JAN-25	366	1,270.80	1,270.80	1,129.00
	DE300183809245	NDCX710QP10GBSFPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	ProSupport 4HR Hardware Support - Vx		1-FEB-24	31-JAN-25	366	89.20	89.20	80.00
	DE300183809245	PR4116SV12C21AF	VXRAIL-500 INTEL CPU 4116 12C 2.1 GHZ AF VXRAIL-500INTEL CPU 4116 12C 2.1 GHZ2NDAF	ProSupport 4HR Hardware Support - Vx		1-FEB-24 1-FEB-24	31-JAN-25	366	839.10	839.10	749.00
		001110001					31-JAN-25	366	839.10	839.10	749.00
	DE300183809245	PR4116SV12C21AF-2		ProSupport 4HR Hardware Support - Vx							
-	DE300183809245	PS1600W-250VACF	VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	1 01	1-FEB-24	31-JAN-25	366	89.30	89.30	80.00
	DE300183809245 DE300183809245	PS1600W-250VACF PWR200VRACK	VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F C13-C14 PDU RACK PWR CRD 2M N. AM	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	1 01	1-FEB-24 1-FEB-24	31-JAN-25 31-JAN-25	366 366	0.00	0.00	0.00
	DE300183809245 DE300183809245 DE300183809245	PS1600W-250VACF PWR200VRACK RAILKIT2U1NAF	VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F C13-C14 PDU RACK PWR CRD 2M N. AM VXRAIL-500 B4 RDYRAILS2-4POSTRACKS2U1NAF	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	1 01 2 01 1 01	1-FEB-24 1-FEB-24 1-FEB-24	31-JAN-25 31-JAN-25 31-JAN-25	366 366 366	0.00 5.20	0.00 5.20	0.00 5.00
	DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809245	PS1600W-250VACF PWR200VRACK RAILKIT2U1NAF RDIMM2666INFO	VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F C13-C14 PDU RACK PWR CRD 2M N. AM VXRAIL-500 BA RDYRAILS2-4POSTRACKS2U1NAF VXRAIL-500 FACTORYORD RQ 2660MHZ RDIMMS	ProSupport 4HR Hardware Support - Vy ProSupport 4HR Hardware Support - Vy	1 01 2 01 1 01 1 01	1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24	31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25	366 366 366 366	0.00 5.20 0.00	0.00 5.20 0.00	0.00 5.00 0.00
	DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809245	PS1600W-250VACF PWR200VRACK RAILKIT2U1NAF RDIMM2666INFO RISER740CNFG6DUAL	VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F C13-C14 PDU RACK PWR CRD 2M N. AM VXRAIL-500 B4 RDYRAILS2-4POSTRACKS2U1NAF VXRAIL-500 FACTORYORD RQ 2666MH2 RDIMMS VXRAIL-500 RISER R740CNFG6 AND BOSS CTR	ProSupport 4HR Hardware Support - VJ ProSupport 4HR Hardware Support - VJ	1 01 2 01 1 01 1 01 1 01 1 01	1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24	31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25	366 366 366 366 366	0.00 5.20 0.00 24.93	0.00 5.20 0.00 24.93	0.00 5.00 0.00 23.00
	DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809245	PS1600W-250VACF PWR200VRACK RAILKIT2U1NAF RDIMI2666INFO RISER740CNFG6DUAL SSD800GB10WPD25F	VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F C13-C14 PDU RACK PWR CRD 2M N. AM VXRAIL-500 BA DVTARILS2-POSTRACKS2U1NAF VXRAIL-500 FACTORVORD RQ 2666MH2 RDMMS VXRAIL-500 RISER R740CNFG6 AND BOSS CTR VXRAIL-500 CACHESSD 800GB10WPD 2.5INCH F	ProSupport 4HR Hardware Support - V/ ProSupport 4HR Hardware Support - V/	1 01 2 01 1 01 1 01 1 01 3 01	1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24	31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25	366 366 366 366 366 366	0.00 5.20 0.00 24.93 1,029.30	0.00 5.20 0.00 24.93 1,029.30	0.00 5.00 0.00 23.00 915.00
	DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809245	PS1600W-250VACF PWR200VRACK RAILKIT2U1NAF RDIMM2666INFO RISER740CNFG6DUAL SSD800GB10WPD25F TPM1.2MODULEAF	VRBAL-500 DUALHOTNLG 1800W PS-259VAC F C13-C14 PDU RACK PWR CRD 2M N AM VXRAL-500 B4 RDYRAL524POSTRACKS2U1NAF VXRAL-500 FACTORYORD R0 2666MF2 RDIMAS VXRAL-500 FACTORYORD R0 2666MF2 RDIMAS VXRAL-500 RACHESSD 800GB10WPD 2 SINCH F VXRAL-500 TACHESSD 800GB10WPD 2 SINCH F	ProSupport 4HR Hardware Support - V) ProSupport 4HR Hardware Support - V)	1 01 2 01 1 01 1 01 1 01 1 01 3 01 1 01	1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24	31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25	366 366 366 366 366 366 366	0.00 5.20 0.00 24.93 1,029.30 6.20	0.00 5.20 0.00 24.93 1,029.30 6.20	0.00 5.00 23.00 915.00 6.00
DE300184512210	DE300183809245 DE300183809246 DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809245	PS1600W-250VACF PWR200VRACK RAILKT2U1NAF RIJMM2666INFO RISER740CNFG6DUAL SSD800GB10WPD25F TPM1_2MODULEAF XCVRSPPSR1G10GAF	VXRAIL-500 DUALHOTPLG 1800W PS-250VAC F C13-C14 PDU RACK PWR CRD 2M N. AM VXRAIL-500 B ROYRAILS2-POSTRACKS2U1NAF VXRAIL-500 FACTORYORD RQ 2666M/L 201MAF VXRAIL-500 TERE RY40CHC96 AND BOSS CTR VXRAIL-500 TERE RY40CHC96 AND BOSS CTR	ProSupport 4HR Hardware Support - V) ProSupport 4HR Hardware Support - V)	1 01 2 01 1 01 1 01 1 01 1 01 3 01 1 01 4 01	1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24	31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25	366 366 366 366 366 366 366 366 366	0.00 5.20 0.00 24.93 1,029.30 6.20 117.20	0.00 5.20 0.00 24.93 1,029.30 6.20 117.20	0.00 5.00 23.00 915.00 6.00 105.00
DE300184512219	DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809246 DE300183809246 DE300183809245 DE300183809245 DE300183809245 DE300184512219	PS1800W-250VACF PWR200VRACK RAILKT2U1NAF RDIMM2866INFO RISER740CNFG6DUAL SSDB00GB10WPD25F TPM12M0DULEAF XCVRSFPSR1G10GAF SYS7402U1N24DNVF	VRBAL-500 DUALHOTNLG 1800W PS-259VACF C13 C41 4D1 UACK WIN CR0 DWN AM VXRALL-500 FACTORYOR DQ 2666M/2 RDMMS VXRALL-500 FACTORYOR DQ 2666M/2 RDMMS VXRALL-500 FACTORYOR DQ 2666M/2 RDMMS VXRALL-500 TRANSCRIVER AD S00 SC TR VXRALL-500 TRANSCRIVER LC SR 1G 100 AF VXRALL-500 TRANSCRIVER LC SR 1G 100 AF VXRALL-500 TRANSCRIVER LC SR 1G 100 AF	ProSupport 4HR Hardware Support - V) ProSupport 4HR Hardware Support - V)	1 01 2 01 1 01 1 01 1 01 3 01 1 01 4 01 1 30	1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24	31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25	366 366 366 366 366 366 366 366 366 368	0.00 5.20 0.00 24.93 1,029.30 6.20 1,17.20 1,040.20	0.00 5.20 0.00 24.93 1,029.30 6.20	0.00 5.00 0.00 23.00 915.00 6.00 105.00 929.00
DE300184512219	DE300183809245 DE300183809246 DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809245	PS1800W-250VACF PWR200VRACK RAILKT2UINAF RDIMM2666INFO RISER740CNFG60DUAL SSD800GB10WPD25F TPM12MODULEAF XCVRSFPSR1G10GAF SYS7402UIN24DNVF ZSP570HSDM125OL	VXRAIL-500 DUALHOTPLG 1800W PS-250VAC F C13-C14 PDU RACK PWR CRD 2M N. AM VXRAIL-500 B ROYRAILS2-POSTRACKS2U1NAF VXRAIL-500 FACTORYORD RQ 2666M/L 201MAF VXRAIL-500 TERE RY40CHC96 AND BOSS CTR VXRAIL-500 TERE RY40CHC96 AND BOSS CTR	ProSupport 4HR Hardware Support - V) ProSupport 4HR Hardware Support - V)	1 01 2 01 1 01 1 01 1 01 3 01 1 01 4 01 1 30 1 30	1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24	31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25	366 366 366 366 366 366 366 366 366	0.00 5.20 0.00 24.93 1,029.30 6.20 117.20	0.00 5.20 0.00 24.93 1,029.30 6.20 117.20 1,046.79	0.00 5.00 23.00 915.00 6.00 105.00
DE300184512219	DE300183800245 DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300183809245 DE300184512219	PS1800W-250VACF PWR200VRACK RAILKT2U1NAF RDIMM2866INFO RISER740CNFG6DUAL SSDB00GB10WPD25F TPM12M0DULEAF XCVRSFPSR1G10GAF SYS7402U1N24DNVF	VXRAIL-500 DUALHOTPLG 1800W PS-250VAC F C13-C14 PDU RACK WR CR0 2M N. AM VXRAIL-500 B RDYRAIL52-4POSTRACK52U1NAF VXRAIL-500 FACTORYORD R0 2666ML2 RDIMMS VXRAIL-500 RACHESSD B00GB10WPD 251NCH F VXRAIL-500 RACHESSD B00GB10WPD 251NCH F VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF VXRAIL-500 ZUN 24/25 NVME CAPABLE AF VXRAIL-500 ZUN 24/25 NVME CAPABLE AF	ProSupport 4HR Hardware Support - V) ProSupport 4HR Hardware Support - V)	1 01 2 01 1 01 1 01 3 01 1 01 4 01 1 30 1 30 8 30	1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 0-JAN-24 0-JAN-24 0-JAN-24	31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25	366 366 366 366 366 366 366 366 368 368	0.00 5.20 0.00 24.93 1.029.30 6.20 117.20 1.040.20 266.04	0.00 5.20 0.00 24.93 1.029.30 6.20 117.20 1.045.79 267.47 5.951.83	0.00 5.00 23.00 915.00 6.00 105.00 929.00 239.00
DE300184512219	DES00183900345 DES00183900345 DES00183800345 DES0018380545 DES0018380545 DES0018380545 DES0018380545 DES0018380545 DES0018380545 DES0018380545 DES00184512219 DES00184512219	PS1600W-250VACF PVR20VRACK RAILKT2U1NAF RDMM2660NFC0 RISER740CNFC6DUAL SS0600G910WFD25F TPM12M0DULEAF XCVRSFPSR1010GAF SYS7402U1N24DNVF 2SP570H5DM125OL CAPS50384TB1WPDVX5	VRBAL-500 DUALHOTRLG 1600W PS-259VACF C13 C41 POIL RACK PWR CR0 20 NN AM VRBAL-500 B4 ROYRALSZ-4POSTRACKSZUTNAF VRRAL-500 RACTORDR D2 366MAZ 2016 VRRAL-500 RACTORDR D2 366MAZ 2016 VRRAL-500 RASER RY40CH/66 AND BOSS CTR VRRAL-500 RASER RY40CH/66 AND BOSS CTR VRRAL-500 TRANSCRIVER LC SR CF 00 AF VRRAL-500 TRANSCRIVER LC SR CF 00 AF VRRAL-500 ZSP570 129VL CHASSIS,FAN,HSK VRRAL-500 ZSP570 129VL CHASSIS,FAN,HSK	ProSupport 4HR Hardware Support - V) ProSupport 4HR Hardware Support - V)	1 01 2 01 1 01 1 01 1 01 1 01 1 01 1 01	1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 1-FEB-24 0-JAN-24 0-JAN-24	31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25	366 366 366 366 366 366 366 366 368 368	0.00 5.20 0.00 24.93 1.029.30 6.20 1.17.20 1.040.20 266.04 5.920.00	0.00 5.20 0.00 24.93 1.029.30 6.20 117.20 1.045.79 267.47	0.00 5.00 0.00 23.00 915.00 6.00 105.00 929.00 239.00 5,299.00
DE300164512219	DE300183800245 DE300183800245 DE300183800245 DE300183800245 DE300183800245 DE300183800245 DE300183800245 DE300183800245 DE300183800245 DE300184512219 DE300184512219 DE300184512219	P91600W-250VACF PWR200VRACK RAILNT2J1NAF RDIMM2666INFO RISER740CNFG60DUAL SSD800GB10WPD25F TPM12M0DULEAF XCVRSFPSR1010GAF XCVRSFPSR1010GAF SYS7402U1N2A0NVF 2SP570HSDM1250L CAPSSD34TB1WPDVXS HBA330CTRL25F	VRRAL-500 DUALHOTRLG 1800W PS-250VAC F C13-C14 PDU RACK PWR CRD 2MN AM VXRAL-500 B4 RDYRAL52-4POSTRACK52U1NAF VXRAL-500 FACTORYORD R0 2666ML7 RDIMAS VXRAL-500 FACTORYORD R0 2666ML7 RDIMAS VXRAL-500 FACTORYORD R0 2666ML7 RDIMAS VXRAL-500 TRANSCEVER AND B0SS CTR VXRAL-500 TRANSCEVER LC SR IG 100 AF VXRAL-500 TRANSCEVER LC SR IG 100 AF VXRAL-500 TRANSCEVER LC SR IG 100 AF VXRAL-500 TRANSCEVER LC CAPABLE AF VXRAL-500 TRANSCEVER LC SR IG 100 AF VXRAL-500 TRANSCEVER LC SR IG 100 AF VXRAL-500 TRANSCEVER LC MASSIS, FAN, HSK VXRAL-500 TRANSCEVER LC MASSIS, FAN, HSK VXRAL-500 TRANSCEVER LC MASSIS, FAN, HSK VXRAL-500 CRACHT SAG SS0 381TB WPD VXRAL-500 CRACHT MADICTRI202 SLP F	ProSupport 4HR Hardware Support - V) ProSupport 4HR Hardware Support - V)	1 01 2 01 1 01 1 01 3 01 1 01 4 01 1 30 1 30 8 30 6 8 30 6 1 30 1 30	I-FEB-24 I-FEB-	31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25	366 366 366 366 366 366 366 368 368 368	0.00 5.20 0.00 24.33 1.029.30 6.20 1.17.20 1.040.20 266.04 5.920.00 18.90	0.00 5.20 5.20 0.00 24.93 1.029.30 6.20 117.20 1.045.79 267.47 5.951.83 19.00	0.00 5.00 23.00 915.00 6.00 105.00 929.00 239.00 5.299.00 17.00
DE300184512219	DES0018390244 DES0018390245 DES0018390245 DES0018390245 DES0018390245 DES0018390245 DES0018390245 DES0018390245 DES0018390245 DES00184512219 DES00184512219 DES00184512219 DES00184512219	PS1600W-250VACF PVR20VRACK RAUKT2U1NAF RDIMM266NFCO RISER740CNF66DUAL SSD6005B10WPD25F TPM12MCVULEAF XCVR5FPSR1610GAF SYS7402U1N24DNVF 2SP570H5DM1550L CAPS50384TB1WPDVV5 HBA330CTRL25F INSTGR13USAR740	VIRAL-500 DUALHOTRLG 1600W PS-250VAC F CIS-CH POIL RACE WWR CR0 20 NN, AM VIRAL-500 EH ROYRALES-4POSTRACKS2U1NAF VIRAL-500 FAISCH VIRAL SCHOOTRACKS2U1NAF VIRAL-500 FAISER R/MCNFG6 AND BOSS CTR VIRAL-500 FAISER R/MCNFG6 AND BOSS CTR VIRAL-500 FILL SCHOFG6 AND BOSS CTR VIRAL-500 ZSF570 129WL CHASSIS FAILHSK VIRAL-500 ZSF570 129WL CHASSIS ANTHSK VIRAL-500 PERCHBASOFRADCTR120B 25UF F VIRAL-500 FERCHBASOFRADCTR120B 25UF F	ProSupport 4HR Hardware Support - V) ProSupport 4HR Hardware Support - V)	1 01 2 01 1 01 1 01 3 01 1 01 3 01 1 01 4 01 1 30 1 30 8 30 1 30 1 30 1 30 1 30	I-FEB-24 I-FEB-24 I-FEB-24 I-FEB-24 I-FEB-24 I-FEB-24 I-FEB-24 I-FEB-24 I-FEB-24 J-JAN-24 J-JAN-24 J-JAN-24 J-JAN-24	31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25 31-JAN-25	366 366 366 366 366 366 366 368 368 368	0.00 5.20 0.00 24.93 1.029.30 6.20 1.17.20 1.040.20 266.04 5.920.00 18.90 10.20	0.00 5.20 0.00 24.93 1.029.30 6.20 117.20 1.045.79 267.47 5.951.83 19.00 10.25 	0.00 5.00 0.00 23.00 915.00 6.00 105.00 929.00 239.00 5.299.00 17.00 10.00
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DE300184512219	DE30018380245 DE30018380245 DE30018380245 DE30018380245 DE30018380245 DE30018380245 DE30018380245 DE30018380245 DE30018380245 DE3001830245 DE300184512219	PS1600W-250VACF PWR200VRACK RAILKTZJ1NAF RDIMM266IRFO RISER740CNFC60DUAL SSD800GB10WPD25F TPM12MDDULEAF XCVRSFPSR1010GAF CAPS0004TB1WPDVS5 CAPS0300TRL25F INSTGR13USAR740 INSTGR13USAR740 INSTGR13USAR740 INSTGR13USAR740 INSTGR13USAR740 PR41165V12021AF PR41165V12021AF PR41165V12021AF PR41165V12021AF PR41165V12021AF PR41165V12021AF PR41165V12021AF PR41165V12021AF RAILKT2UNAF RAILKT2UNAF	XR8AL.500 DUALHOTRLG 1800W PS-259VAC F C13-C14 PDU RACK PWR CRD 2MN. AM XRAAL.500 BARNYRAL524/POSTRACK52U1NAF VXRALL-500 FACTORYORD R0 2866M/2 VXRAL-500 FACTORYORD R0 2867 VXRAL-500 FACTORYORD R0 28178 HWPD VXRAL-500 FACTORYORD GR1300 F1206 VXRAL-500 FACTORYORD GR1300 F1208 VXRAL-500 FACTORYORD GR1300 F1208 VXRAL-500 FACTORYORD R0 F1006B FFP+ AF VXRAL-500 FACTORYORD R0 F1006B FFP+ AF VXRAL-500 FACTORYORD R0 F1006B FFP+ AF	ProSupport 4HR Hardware Support - V/ ProSupport	1 01 2 01 1 01 1 01 3 01 1 01 3 01 1 03 1 33 <tr td=""></tr>	I-FEB.24 I-FEB.24 I-FEB.24 I-FEB.24 I-FEB.24 I-FEB.24 I-FEB.24 I-FEB.24 I-FEB.24 I-FEB.24 I-FEB.24 I-FEB.24 I-FEB.24 J-IAN.24 J-IAN.24 J-IAN.24 J-IAN.24 J-IAN.24 J-IAN.24 J-IAN.24 J-IAN.24 J-IAN.24 J-IAN.24 J-IAN.24 J-IAN.24	31,JAN-25 31,JAN-25	366 366 366 366 366 366 366 368 368 368	0 00 5 20 2 4.93 1 1.229.30 6 20 1 1.229.30 6 20 1 1.220.30 6 20 1 1.200.20 2 66.04 5 .520.00 1 12.00 8 20 9 7.60 8 20 9 7.60 8 59.10 8 59.10	0 00 5 20 2 4.93 1 1.229.30 1 1.229.30 1 1.229.30 1 1.229.30 1 1.227.47 5 .551.83 1 9.00 1 1.225 6 .03 1 1.277.63 80.68 80.68 80.68 80.68 80.68 80.63	0.00 5.00 5.00 23.00 24.00 25.00 105.00 29.00 229.00 229.00 229.00 5.299.00 17.00 10.00 6.00 1.129.00 80.00 749.00 749.00 749.00 749.00 5.00 0.00 5.00 0.000 0.00
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| | | | VXRAIL-500 TPM 1.2 MODULE AF
 | ProSupport 4HR Hardware Support - V | > 1
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 | 368 | 6.20 | 6.23 | 6.00 | | | | | | |
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| | DE300184512219 | VXMEMLDIMM32GBU | VXRAIL 14G MEMORY 32GB RDIMM U
 | ProSupport 4HR Hardware Support - V | 12
 | 30-JAN-24

 | 31-JAN-25

 | 368 | 1,056.24 | 1,061.92 | 945.00 | | | | | | |
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| | DE300184512219 | XCVRSFPSR1G10GAF | VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF
 | ProSupport 4HR Hardware Support - V | > 4
 | 30-JAN-24

 | 31-JAN-25

 | 368 | 117.20 | 117.83 | 105.00 | | | | | | |
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| DE300184512221 | DE300184512221 | SYS7402U1N24DNVF | VXRAIL-500 2U1N 24X2.5 NVME CAPABLE AF
 | ProSupport 4HR Hardware Support - V | > 1
 | 30-JAN-24

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 | 368 | 1,040.20 | 1,045.79 | 929.00 | | | | | | |
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| | DE300184512221 | 2SP570HSDM125OL | VXRAIL-500 2SP570 125WL CHASSIS, FAN, HSK
 | ProSupport 4HR Hardware Support - V | > 1
 | 30-JAN-24

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 | 368 | 266.04 | 267.47 | 239.00 | | | | | | |
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| | DE300184512221 | CAPSSD384TB1WPDVX5 |
 | ProSupport 4HR Hardware Support - V | 8
 | 30-JAN-24

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 | 368 | 5,920.00 | 5,951.83 | 5,299.00 | | | | | | |
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| | DE300184512221 | HBA330CTRL2SF | VXRAIL-500 PERCHBA330+RAIDCTR12GB 2SLP F
 | ProSupport 4HR Hardware Support - V | > 1
 | 30-JAN-24

 | 31-JAN-25

 | 368 | 18.90 | 19.00 | 17.00 | | | | | | |
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| | DE300184512221 | INSTGR13USAR740 | VXRAIL-500 USA SHIPMOD GR1300
 | ProSupport 4HR Hardware Support - V | > 1
 | 30-JAN-24

 | 31-JAN-25

 | 368 | 10.20 | 10.25 | 10.00 | | | | | | |
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| | DE300184512221 | INSTKITSFPAF | HCIA INSTALL KIT 10GBE SFP+ AF
 | ProSupport 4HR Hardware Support - V | 5 1
 | 30-JAN-24

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 | 368 | 6.00 | 6.03 | 6.00 | | | | | | |
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| | DE300184512221 | MEMLDIMM32GBAF | VXRAIL-500 MEMORY 32GB RDIMM AF
 | ProSupport 4HR Hardware Support - V | > 12
 | 30-JAN-24

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 | 368 | 1,270.80 | 1,277.63 | 1,129.00 | | | | | | |
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| | DE300184512221 | NDCX710QP10GBSFPAF | VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF
 | ProSupport 4HR Hardware Support - V | > 1
 | 30-JAN-24

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 | 368 | 89.20 | 89.68 | 80.00 | | | | | | |
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| | DE300184512221 | NICX710FH4X10GBSF | VXRAIL-500 X710 FH PCIE 4X10GBE SFP+ AF
 | ProSupport 4HR Hardware Support - V | > 1
 | 30-JAN-24

 | 31-JAN-25

 | 368 | 97.60 | 98.12 | 88.00 | | | | | | |
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| | DE300184512221 | PR4116SV12C21AF | VXRAII -500 INTEL CPU 4116 12C 2 1 GHZ AE
 | ProSupport 4HR Hardware Support - V | 1
 | 30-JAN-24

 | 31-JAN-25

 | 368 | 839 10 | 843.61 | 749.00 | | | | | | |
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| | DE300184512221 | PR4116SV12C21AF-2 | VXRAII -500INTELCPU 4116 12C 2 1 GHZ2NDAE
 | ProSupport 4HR Hardware Support - V | x 1
 | 30-JAN-24

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 | 368 | 839 10 | 843.61 | 749.00 | | | | | | |
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| | DE300184512221 | PS1600W-250VACE | VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F
 | ProSupport 4HR Hardware Support - V | 1
 | 30-JAN-24

 | 31-JAN-25

 | 368 | 89.30 | 89.78 | 80.00 | | | | | | |
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| | DE300184512221 | PWR200VRACK | C13-C14 PDU RACK PWR CRD 2M N. AM
 | ProSupport 4HR Hardware Support - V | 2
 | 30-JAN-24

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 | 368 | 0.00 | 0.00 | 0.00 | | | | | | |
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| | DE300184512221 | RAILKIT2U1NAF | VXRAIL-500 B4 RDYRAILS2-4POSTRACKS2U1NAF
 | ProSupport 4HR Hardware Support - V | 1
 | 30-JAN-24

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 | 368 | 5.20 | 5.23 | 5.00 | | | | | | |
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| | DE300184512221 | RDIMM2666INFO | VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS
 | ProSupport 4HR Hardware Support - V |
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 | 368 | 0.00 | 0.00 | 0.00 | | | | | | |
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| | DE300104312221
DE300184512221 | RISER740CNFG6DUAL | VXRAIL-500 FACTOR TORD RG 2000MH2 RDIMMS
 | ProSupport 4HR Hardware Support - V |
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 | 368 | 24.93 | 25.06 | 23.00 | | | | | | |
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| | DE300184512221 | SSD800GB10WPD25F |
 | ProSupport 4HR Hardware Support - V |
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 | 368 | 686.20 | 689.89 | 615.00 | | | | | | |
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| | DE300184512221 | TPM1 2MODUL FAF | VXRAIL-500 CACHESSD 800GB 10WPD 2.5INCH F
 | ProSupport 4HR Hardware Support - V
ProSupport 4HR Hardware Support - V | 2 4
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 | 368 | 6 20 | 6 23 | 6.00 | | | | | | |
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DE300184512221 | VXMEMI DIMM32GBU | VXRAIL-300 TFM 1.2 WODDLE AF
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 | 368 | 1 056 24 | 1.061.92 | 945.00 | | | | | | |
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| 00445440 | DE300184312221 | ACVR3FF3R1010GAF | VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF
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 | 368 | 117.20 | 117.83 | 105.00 | | | | | | |
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| 23115112 | DE300192608655 | 456-113-810 | VXRAIL VMWARE VSANENTERPRISE 4Y MAINTEIG
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 | 367 | 0.00 | 0.00 | 0.00 | | | | | | |
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| 23115114 | DE300192608655 | 456-113-810 | VXRAIL VMWARE VSANENTERPRISE 4Y MAINT=IG
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 | 367 | 0.00 | 0.00 | 0.00 | | | | | | |
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| 23056316 | DE300192608655 | 456-111-959 | RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB
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 | 367 | 0.00 | 0.00 | 0.00 | | | | | | |
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 | 367 | | ł | 1,175.00 | | | | | | |
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| | DE300192608655 | 2SP570HSDM125OL | VXRAIL-500 2SP570 125WL CHASSIS, FAN, HSK
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 | 367 | I | | 175.00 | | | | | | |
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| | DE300192608655 | CACHESSD800GB | VXR 800GB CACHE SSD 2.5IN
 | ProSupport 4HR Hardware Support - V | > 3
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 | 367 | I | | 575.00 | | | | | | |
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| | DE300192608655 | CAPSSDSAS3.84TBF | VXR 3.84TB CAPACITY SAS 2.5IN SSD F
 | ProSupport 4HR Hardware Support - V | > 12
 | 31-JAN-24

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 | 367 | | | 2,899.00 | | | | | | |
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| | DE300192608655 | HBA330CTRL2SF | VXRAIL-500 PERCHBA330+RAIDCTR12GB 2SLP F
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| | DE300192608655 | INSTGR13USAR740 | VXRAIL-500 USA SHIPMOD GR1300
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| | DE300192608655 | INSTKITSFPAF | HCIA INSTALL KIT 10GBE SFP+ AF
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| | DE300192608655 | MEMLDIMM32GBAF | VXRAIL-500 MEMORY 32GB RDIMM AF
 | ProSupport 4HR Hardware Support - V | 24
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| | DE300192608655 | NDCX710QP10GBSFPAF | VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF
 | ProSupport 4HR Hardware Support - V | > 1
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| | DE300192608655 | PROSV41161SF | VXR INTEL CPU SLV 4116 2.1G 12C 24T 1S F
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| | DE300192608655 | PROSV41162SF | VXR INTEL CPU SLV 4116 2.1G 12C 24T 2S F
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| | DE300192608655 | PS1600W-250VACF | VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F
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| | DE300192608655 | PWR200VRACK | C13-C14 PDU RACK PWR CRD 2M N. AM
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| | DE300192608655 | RAILKIT2U1NAF | VXRAIL-500 B4 RDYRAILS2-4POSTRACKS2U1NAF
 | ProSupport 4HR Hardware Support - V | > 1
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 | 367 | | | 4.00 | | | | | | |
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| | DE300192608655 | RDIMM2666INFO | VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS
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| | DE300192608655 | RISER740CNFG6DUAL | VXRAIL-500 RISER R740CNFG6 AND BOSS CTR
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| | DE300192608655 | TPM1 2MODULEAE | VXRAIL-500 TPM 1.2 MODULE AF
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| | DE300192608655 | XCVRSFPSR1G10GAF | VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF
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| | DE300192608655 | VXROSBSPROCSE | VXRAIL HCLSYSTEM SOFTWARE(BS E)=IG
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| | DE300192608655 | V/XPOS3 84SASE | VXR HCI SYSTEM SOFTWARE(CAP 3.84 SAS)=CF
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| DE300192608656 | DE300192608656 | SYSP5702SVENTE | VXRAIL 14G P570 2U1N 2S NVME ENT AF
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| | DE300192608656 | CACHESSD800GB | VXR 800GB CACHE SSD 2.5IN
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PROSV41161SF | VR 3.84TB CAPACITY SAS 2.5IN SSD F
VXRAL-500 PERCHBA330-RADCTR1208 25LP F
VXRAL-500 USA SHIPMOD GR1900
HCIA INSTALL KIT 10GBE SFP+ AF
VXRAL-500 MEMORY 32GB RDIMM AF
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VXRAIL-500 PERCHBA330+RAIDCTR126B 25LP F
VXRAIL-500 USA 5HIPMOD GR1300
HCIA INSTALL KIT 105BE 5FP+ AF
VXRAIL-500 INDC INTELX710 QP 10GB 5FP+ AF
VXRAIL-500 NDC INTELX710 QP 10GB 5FP+ AF
VXR INTEL CPU SLV 4116 2.16 12C 24T 15 F
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VXRAL-500 VERCHBA330-RADCTR1208 25LP F
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VXRAL-500 VAS STREAM STREAM STREAM
VXRAL-500 NDC INTELX710 QP 1008 SFP+ AF
VXRAL-500 NDC INTELX710 QP 1008 SFP+ AF
VXR INTEL CPU SLV 4116 2.10 120 24T 125 F
VXR INTEL CPU SLV 4116 2.10 120 24T 25 F
VXRAL-500 UALHOTPLG 1500 VP SP-280VAC F
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PS1600W-250VACF
PVW7200VRACK | VXR 3.84TB CAPACITY SAS 2.5IN SSD F
VXRAIL-500 PERCH8A304-RAIDCTR120B 25LP F
VXRAIL-500 USA SHIPMOD GR1300
HCIA INSTALL KIT 1058B SFP+ AF
VXRAIL-500 MEMORY 32GB SDIMM AF
VXRAIL-500 MEMORY 32GB SDIMM AF
VXRAIL-500 DLC INTELX710 QP 10GB SFP+ AF
VXR INTEL CPU SLV 4116 2.1G 12C 24T 15 F
VXR INTEL CPU SLV 4116 2.1G 12C 24T 25 F
VXR INTEL CPU SLV 4116 2.1G 12C 24T 25 F
VXRAIL-500 DUALHOTPLG 1600W FS-250VAC F
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PS1600W-250VACF
PWR200VRACK
RALIKT2UINAF | VXR 3.84TB CAPACITY SAS 2.5IN SSD F
VXRAL-500 PERCHBA330+RADCTR120B 25LP F
VXRAL-500 USAS 5HIPMOD GR1300
HCAI INISTALKI 1100E 5F9+ AF
VXRAL-500 INDE INITELX710 CP 10GB 5F9+ AF
VXRAL-500 INDE INITELX710 CP 10GB 5F9+ AF
VXRAL-500 LCPU SLV 4116 2.10 12C 24T 15 F
VXRI INTEL CPU SLV 4116 2.10 12C 24T 15 F
VXRAL-500 UALHOTPLG 1600V PS-250VAC F
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ROIMM2266INFO | VXR 3.84TB CAPACITY SAS 2.5IN SSD F
VXRAIL-500 PERCH8330-RADDCTR1208 25LP F
VXRAIL-500 USA SHIPMOD GR1300
HCIA INSTALL KIT 1008B SFP+ AF
VXRAIL-500 MEMORY 3206 RDIMM AF
VXRAIL-500 MEMORY 3206 RDIMM AF
VXRAIL-500 HDI SLV 4116 2.16 12C 24T 15 F
VXR INTEL CPU SLV 4116 2.16 12C 24T 25 F
VXRAIL-500 UJALHOTPLG 1800W PS-250VAC F
C13-C14 PDU RACK PWR CR0 2M N. AM
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RISER740CNFG6DUAL | VRB.384TB CAPACITY SAS 2.5IN SSD F
VXRAL:500 PERCHBA330+RADCTR120B 25LP F
VXRAL:500 USA SHIPMOD GR1300
HCAI INISTALIKI 11026E 5PF AF
VXRAL:500 IMEMORY 32GB RDIMM AF
VXRAL:500 NDC INITELX710 CP 10GB 5FP AF
VXRAL:500 NDC INITELX710 CP 10GB 5FP AF
VXRAL:500 NDL AITOFL 16 12C 24T 15 F
VXRAL:500 NDL AITOFL 16 100V PS-250VAC F
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ROIMM2660INFO
RISER740CNFG6DUAL
TPM12MODULEAF | VXR 3.84TB CAPACITY SAS 2.5IN SSD F
VXRAL-500 PERCHBA304-RADCTR1208 25LP F
VXRAL-500 USA SHIPMOD GR1900
HCIA INSTALL KIT 10GBE SFP+ AF
VXRAL-500 MEMORY 32GB RDIMM AF
VXRAL-500 MEMORY 32GB RDIMM AF
VXRAL-500 USL V1116.21 G120 24T 13 F
VXR INTEL CPU SLV 4116.21 G120 24T 25 F
VXR INTEL CPU SLV 4116.21 G120 24T 25 F
VXRAL-500 UALHOTPLG 1500W PS-250VAC F
C13-C14 PDU RACK PWR CR0 2M N. AM
VXRAL-500 DFACTORYORD R0 2666MH2 RDIMMS
VXRAL-500 FACTORYORD R0 2666MH2 RDIMMS
VXRAL-500 RSER R740CNFG6 AND BQSS CTR
VXRAL-500 PM 12 MODULE AF
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PW1R200VRACK
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RDIMM266INFO
RISER740CPR66DUAL | VR 3.84TB CAPACITY SAS 2.5IN SSD F
VXRAL-500 VERCHBA330+RADCTR120B SLP F
VXRAL-500 VERCHBA330+RADCTR120B SLP F
HCAI INSTALL KT 1026E 5PF+AF
VXRAL-500 MEMORY 32GB RDIMM AF
VXRAL-500 MEMORY 32GB RDIMM AF
VXRAL-500 DC INTELX710 OP 1036 SFP+AF
VXR INTEL CPU SLV 41162.1G 12C 24T 15 F
VXR INTEL CPU SLV 41162.1G 12C 24T 125 F
VXRAL-500 DLALHOTPLG 1600W FS-2500/AC F
C13-C14 PDU RACK PWR CR0.2M N. AM
VXRAL-500 FACTORYORD R0.2650MACF
VXRAL-500 FACTORYORD R0.2650MACF
VXRAL-500 TACTORYORD R0.2650MACF
VXRAL-500 TER 7240Ch766 AND B02S CTR
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RISER740CNFG6DUAL
TPM12MODULEAF | VRR 3.841B CAPACITY SAS 2.5IN SSD F
VXRAL-500 VERCHBA330-RADCTR120B S2.P F
VXRAL-500 USA SHIPMOD GR1300
HCIA INSTALL KIT 102BE SFP+ AF
VXRAL-500 MEMORY 3226 RDIMM AF
VXRAL-500 MEMORY 3226 RDIMM AF
VXRI NTEL CPU SLV 4116 2.10 120 241 TS F
VXR INTEL CPU SLV 4116 2.10 120 241 TS F
VXR INTEL CPU SLV 4116 2.10 120 241 TS F
VXRAL-500 DALHOTTPL 1600W PS-280VAC F
C13-C14 PDU RACK PWR CRD 2M N. AM
VXRAL-500 RDIALHOTTPL 1600W PS-280VAC F
C13-C14 PDU RACK PWR CRD 2M N. AM
VXRAL-500 RD ARDYARL52-405TRACKS2UINAF
VXRAL-500 REM RDIALGTOR 2660MHZ RDIMMS
VXRAL-500 RER R740CNF66 AND BOSS CTR
VXRAL-500 TFM 1.2 MODULE AF
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HCAI INSTALL KIT 1026E SFP+ AF
VXRAL-500 MEMORY 32GB RDIMM AF
VXRAL-500 DCI NTELX710 OP 10GB SFP+ AF
VXRAL-500 DCI NTELX710 OP 10GB SFP+ AF
VXRAL-500 DCI NTELX710 OP 10GB SFP+ AF
VXRAL-500 DLALHOTFLG 1600W P2-250VAC F
G13-C14 PDU SAC4 THE G12C 24T 25 F
VXRAL-500 TACK PWR GR0 2M N. AM
VXRAL-500 TACTORYORD RC 2660M-2 R01MMS
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VXRAL-500 TFACT AV00ULE AF
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VXR INTEL CPU SLV 4116 2.10 12C 24T 15 F
VXRAL-500 NDLHOTTLG 1000V PS-250VAC F
C13-C14 PDU RACK PWR CR0 2M N. AM
VXRAL-500 FACTORYORD R0 2660ML2 RDIMMS
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VXRAL-500 TRANSCEVER L0 SR 1G 10G AF
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VXRAL-501 FANSGEVER L0 SR 1G 10G AF
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HCAI INSTALLS10 USA SHIPMOD GR1300
VXRAL-500 MEMORY 32GB RDIMM AF
VXRAL-500 DE/INTEL2710 OP 10GB SFP AF
VXRAL-500 DE/INTEL2710 OP 10GB SFP AF
VXRAL-500 DE/INTEL2710 OP 10GB SFP AF
VXRAL-500 DLAI-HOTPLG 1600W PS-250VAC F
G13-C14 PDU RACK PWR CRD 2M N. AM
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VXRAL-500 PERCHBA330+RADCTR120B 32.P F
VXRAL-500 USA SHIPMOD GR1300
HCIA INSTALK 11 1008E 5FP+ AF
VXRAIL-500 NDC INTELX/10 QF 1008 SFP+ AF
VXRAIL-500 NDC INTELX/10 QF 102 CAT 15 F
VXR INTEL CPU SLV 4116 2.10 12C 24T 15 F
VXR INTEL CPU SLV 4116 2.10 12C 24T 25 F
VXRAIL-500 USL/4116 2.10 12C 24T 25 F
VXRAIL-500 HAUHOTYLE 1000 VP S-2500VAC F
C13-C14 PDU RACK PWR CRD 2M N. AM
VXRAIL-500 FACTORYORD RO 2660ML2 RDIMMS
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ECCOVERPONT FOR VIH FOR 1-NODE HCIA =IB
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VXRAIL-607 STEM SOFTWARE(CAP 34 SAS)=CF
VXRAIL-40 PS70 2111 2S NVME ENT AF
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HCAI INSTALLS10 USA SHIPMOD GR1300
VXRAL:500 MEMORY 32GB RDIMM AF
VXRAL:500 DCI NTELX710 OP 10GB SFP AF
VXRAL:500 DCI NTELX710 OP 10GB SFP AF
VXRAIL:500 DLIALHOTFLG 1620 24T 25 F
VXRAIL:500 DLIALHOTFLG 1600W PS 250VAC F
C13-C14 FDU RACK PWR CR0 2M N. AM
VXRAIL:500 DLIALHOTFLG 1600W PS 250VAC F
C13-C14 FDU RACK PWR CR0 2M N. AM
VXRAIL:500 BA C0YRAILS2 4F0GT KACKSQUINAF
VXRAIL:500 BA R0YRAILS2 4F0GT KACKSQUINAF
VXRAIL:500 FACTORVAR D2 A86MAL? R01MMS
VXRAIL:500 TAFT ANSOFU'RE LOS R1G 10G AF
RECOVERPOINT FOR VM F0G 1-ND0E HCIA =IB
VXRAIL:500 TSFEM SOFTWARE(CAP 346 SAS)=CF
VXRAIL-101 KYSTEM SOFTWARE(CAP 346 SAS)=CF
VXRAIL-101 KYSTEM SOFTWARE(CAP 346 SAS)=CF
VXRAIL-101 KYSTEM SOFTWARE ENT AF
VXRAIL:500 Z570 121VI 25 VMK ENT AF
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VXRAL:500 DLAI.HOTPLG 1600W PS 250VAC F
C13-C14 FDU RACK PWR CR0 2M N. AM
VXRAIL:500 DLAI.HOTPLG 1600W PS 250VAC F
C13-C14 FDU RACK PWR CR0 2M N. AM
VXRAIL:500 BA COYFALS2 4F0ST RACKS2U1NAF
VXRAIL:500 BA ROYFALS2 4F0ST RACKS2U1NAF
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VXRAL:500 NEMORY 32GB RDIMM AF
VXRAL:500 NEMORY 32GB RDIMM AF
VXRAL:500 DIALHOTPLG 1600W P5-260VAC F
C13-C14 PDU BLV 4116 2.1G 120 24T 25 F
VXRAL:500 DIALHOTPLG 1600W P5-260VAC F
C13-C14 PDU BLV 4116 2.1G 120 24T 25 F
VXRAL:500 DACTORY ORD R0 2666MH2 RDIMMS
VXRAL:500 RACK PWR CR07 DM N. AM
VXRAL:500 REKER X1400/HC6 AND BOSS CTR
VXRAL:500 REKER X1400/HC6 AND BOSS CTR
VXRAL:500 RISER R7400/HC6 AND BOSS CTR
VXRAL:500 TH 1.2 MDDULE AF
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VXRAL:500 NEMORY 32GB RDIMM AF
VXRAL:500 DIALHOTPLG 1600W P5-260VAC F
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VXRAL-500 LOUALHOTPLG 1600V PS-250VAC F
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VXRAL:500 LOT INTELX710 QP 1050 SFP+ AF
VXR INTEL CPU SLV 4116 2.1G 12C 24T 25 F
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VXRAL:500 USA SHIPMOD GR1300
HCAI INSTALLS00 USA SHIPMOD GR1300
HCAI INSTALLS10 USA SHIPMOD GR1300
HCAI INSTALLS10 TOTES SPH AF
VXRAL:500 NEMORY 32GB RDIMM AF
VXRAL:500 NEON THE ZY 100 P10GB SFP A F
VXRI INTEL CPU SLV 4116 2.1G 12C 24T 25 F
VXRAL:500 DLAI-HOTPLG 1600W P5-260VAC F
C13-C14 PDU RACK PWR CR0 ZM N. AM
VXRAL:500 DAI-HOTPLG 1600W P5-260VAC F
C13-C14 PDU RACK PWR CR0 ZM N. AM
VXRAL:500 RACTORYCR0 R0 Z8680H/2 RDIMMS
VXRAL:500 RISER R740CNFG6 AND BOSS CTR
VXRAL:500 RISER R740CNFG6 AND BOSS CTR
VXRAL:400 ROST VXARE/105 FPUG
VXRAL:400 ROST VXARE/105 FPUG
VXRAL:400 ROST VXARE/105 FPUG
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VXRAL:400 RECHAB330 FALDICTR1208 SLP F
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VXRAL-500 MBC INTELX710 QP 10GB SEP+ AF
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VXRAL-500 LAHOTPLG 10G0V PS-250VAC F
C13-C14 PDU RACK PWR CR0 2M N. AM
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VXRAL-500 FFM 25T VM F0R 1-MODE HCIA ±1B
VXRAL-500 FFM 20FTWARE(CR0 2 B4 SAS)CF
VXRAL-500 FFR 20FTWARE(CR0 2 B4 SAS)CF
VXRAL-500 FRCHAR303+RAIDCTR120B S5LP F
VXRAL-500 FRCHAR30+RAIDCTR120B S5C CT
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HCAI INSTALL:500 USA SHIPMOD GR1300
VXRAL:500 NEMORY 32GB RDIMM AF
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VXRI INTEL CPU SLV 4116 2.1G 120 24T 25 F
VXRAL:500 DLIALHOTPLG 1600W PS 250/AC F
C13-C14 PDU RACK PWR CR0 2M N. AM
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C13-C14 PDU RACK PWR CR0 2M N. AM
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C13-C14 PDU RACK PWR CR0 2M N. AM
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VXRAL-500 DCI NTELX710 0P 10GB SFP+ AF
VXRI NTEL CPU SLV 4116 2.1G 120 24T 25 F
VXRAL-500 DLAI-HOTPLG 1600W PS 2507AC F
C13-C14 PDU FACK PWR CR0 2M N. AM
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VXRAL-500 MBC INTELX710 QP 10GB SEP+ AF
VXRAL-500 MBC INTELX710 QP 10GB SEP+ AF
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VXRAL-500 INTELX710 QP 10GB SEP+ AF
VXRAL-500 LAHOTPLG 10G0V PS-250VAC F
C13-C14 PDU RACK PWR CR0 2M N. AM
VXRAL-500 FACTORYORD R0 2660MU2 R05MMA
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VXRAL-500 FFM 12 MODULE AF
VXRAL-500 FFM 25T VM F0R 1-MODE HCIA ±1B
VXRAL-500 FFM 20FTWARE(CR0 2 B4 SAS)CF
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HCAI INSTALL:500 USA SHIPMOD GR1300
VXRAL:500 NEMORY 32GB RDIMM AF
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VXRAL:500 DLINEL:2710 0P 10GB SFP AF
VXRI INTEL CPU SLV 4116 2.1G 120 24T 25 F
VXRAL:500 DLIALHOTPLG 1600W PS 250/AC F
C13-C14 PDU RACK PWR CR0 2M N. AM
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23108566	DE300192608658	456-113-810	VXRAIL VMWARE VSANENTERPRISE 4Y MAINT=IG	ProSupport Software Support - VxRail	1	31-JAN-24	31-JAN-25	367	0.00	0.00	0.00
23108569	DE300192608658	456-113-810	VXRAIL VMWARE VSANENTERPRISE 4Y MAINT=IG	ProSupport Software Support - VxRail	1	31-JAN-24	31-JAN-25	367	0.00	0.00	0.00
	DE300192608658	VXROSBSPROCSF	VXRAIL HCI SYSTEM SOFTWARE(BS F)=IG	ProSupport Software Support - VxRail	2	31-JAN-24	31-JAN-25	367			495.00
DE300192608658	DE300192608658	SYSP5702SVENTF 2SP570HSDM1250I	VXRAIL 14G P570 2U1N 2S NVME ENT AF	ProSupport 4HR Hardware Support - V	1	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367			1,175.00
	DE300192608658 DE300192608658	CACHESSD800GB	VXRAIL-500 2SP570 125WL CHASSIS,FAN,HSK VXR 800GB CACHE SSD 2.5IN	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	4	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367 367			769.00
	DE300192608658	CAPSSDSAS3.84TBF	VXR 800GB CACHE SSD 2.5IN VXR 3.84TB CAPACITY SAS 2.5IN SSD F	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	20	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367			4.925.00
	DE300192008058	HBA330CTRL2SF	VXR3.041B CAPACITT 3A3 2.5iii 33D F VXRAIL-500 PERCHBA330+RAIDCTR12GB 2SLP F	ProSupport 4HR Hardware Support - V	20	31-JAN-24	31-JAN-25	367			13.00
	DE300192608658	INSTGR13USAR740	VXRAIL-500 PERCHBASSO*RAIDCTR12GB 23LF F	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			7.00
	DE300192608658	INSTRITSEPAE	HCIA INSTALL KIT 10GBE SEP+ AE	ProSupport 4HR Hardware Support - V		31-JAN-24	31-JAN-25	367			4 00
	DE300192608658	MEMI DIMM32GBAE	VXRAIL-500 MEMORY 32GB RDIMM AF	ProSupport 4HR Hardware Support - V		31-JAN-24	31-JAN-25	367			1 675 00
	DE300192608658	NDCX710QP10GBSFPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	ProSupport 4HR Hardware Support - V	> 1	31-JAN-24	31-JAN-25	367			59.00
	DE300192608658	PROSV41161SF	VXR INTEL CPU SLV 4116 2.1G 12C 24T 1S F	ProSupport 4HR Hardware Support - V	2 1	31-JAN-24	31-JAN-25	367			105.00
	DE300192608658	PROSV41162SF	VXR INTEL CPU SLV 4116 2.1G 12C 24T 2S F	ProSupport 4HR Hardware Support - V	> 1	31-JAN-24	31-JAN-25	367			105.00
	DE300192608658	PS1600W-250VACF	VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			59.00
	DE300192608658	PWR200VRACK	C13-C14 PDU RACK PWR CRD 2M N. AM	ProSupport 4HR Hardware Support - V	2		31-JAN-25	367			0.00
	DE300192608658	RAILKIT2U1NAF	VXRAIL-500 B4 RDYRAILS2-4POSTRACKS2U1NAF	ProSupport 4HR Hardware Support - V		31-JAN-24	31-JAN-25	367			4.00
	DE300192608658	RDIMM2666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			0.00
	DE300192608658	RISER740CNFG6DUAL	VXRAIL-500 RISER R740CNFG6 AND BOSS CTR	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			17.00
	DE300192608658	TPM1.2MODULEAF	VXRAIL-500 TPM 1.2 MODULE AF	ProSupport 4HR Hardware Support - V	x 1	31-JAN-24	31-JAN-25	367 367			5.00
	DE300192608658 DE300192608658	XCVRSFPSR1G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF VXR HCI SYSTEM SOFTWARE(CAP 3.84 SAS)=CF	ProSupport 4HR Hardware Support - V ProSupport Software Support - V/Rail	20	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367			77.00
DE300192608660	DE300192608660	SYSP5702SVENTE	VXRAIL 14G P570 2U1N 2S NVME ENT AF	ProSupport 4HR Hardware Support - V	20	31-JAN-24	31-JAN-25	367			1 175 00
DE300192000000	DE300192608660	2SP570HSDM1250L	VXRAIL 14G PS/0201023 NVME ENT AP	ProSupport 4HR Hardware Support - V		31-JAN-24	31-JAN-25	367			175.00
	DE300192608660	CACHESSD800GB	VXR 800GB CACHE SSD 2.5IN	ProSupport 4HR Hardware Support - V	3	31-JAN-24	31-JAN-25	367			575.00
	DE300192608660	CAPSSDSAS3.84TBF	VXR 3.84TB CAPACITY SAS 2.5IN SSD F	ProSupport 4HR Hardware Support - V	12	31-JAN-24	31-JAN-25	367			2.899.00
	DE300192608660	HBA330CTRL2SF	VXRAIL-500 PERCHBA330+RAIDCTR12GB 2SLP F	ProSupport 4HR Hardware Support - V	x 1	31-JAN-24	31-JAN-25	367	1	i	13.00
	DE300192608660	INSTGR13USAR740	VXRAIL-500 USA SHIPMOD GR1300	ProSupport 4HR Hardware Support - V	x 1		31-JAN-25	367	1	İ	7.00
	DE300192608660	INSTKITSFPAF	HCIA INSTALL KIT 10GBE SFP+ AF	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			4.00
	DE300192608660	MEMLDIMM32GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	ProSupport 4HR Hardware Support - V	24	31-JAN-24	31-JAN-25	367			1,675.00
	DE300192608660	NDCX710QP10GBSFPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	ProSupport 4HR Hardware Support - V	> 1	31-JAN-24	31-JAN-25	367			59.00
	DE300192608660	PROSV41161SF	VXR INTEL CPU SLV 4116 2.1G 12C 24T 1S F	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			105.00
	DE300192608660	PROSV41162SF	VXR INTEL CPU SLV 4116 2.1G 12C 24T 2S F	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			105.00
	DE300192608660	PS1600W-250VACF	VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			59.00
		PWR200VRACK	C13-C14 PDU RACK PWR CRD 2M N. AM	ProSupport 4HR Hardware Support - V	2	31-JAN-24	31-JAN-25	367			0.00
	DE300192608660	RAILKIT2U1NAF	VXRAIL-500 B4 RDYRAILS2-4POSTRACKS2U1NAF	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			4.00
	DE300192608660	RDIMM2666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			0.00
	DE300192608660	RISER740CNFG6DUAL TPM1.2MODULEAF	VXRAIL-500 RISER R740CNFG6 AND BOSS CTR VXRAIL-500 TPM 1.2 MODULE AF	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367 367			17.00
	DE300192608660 DE300192608660	XCVRSFPSR1G10GAF	VXRAIL-500 TPM 1.2 MODULE AF			31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367			5.00
	DE30019200000	VXROSBSPROCSE	VXRAIL-500 TRANSCEIVER LC SR TG T0G AP	ProSupport 4HR Hardware Support - V ProSupport Software Support - VxRail	2	31-JAN-24	31-JAN-25	367			495.00
	DE300192608660	VXROS3 84SASE	VXRALE HOLOTOTELINGOL TWARE(BOT) - IG	ProSupport Software Support - V/VPail	12	31- JAN-24	31- JAN-25	367			1 479 00
23115117	DE300192608660	456-113-810	VXRAIL VMWARE VSANENTERPRISE 4Y MAINTEIG	ProSupport Software Support - VXRail	12	31-JAN-24	31-JAN-25	367	0.00	0.00	0.00
23115119	DE300192608660	456-113-810	VXRAIL VMWARE VSANENTERPRISE 4Y MAINTEIG	ProSupport Software Support - VxRail	1	31-JAN-24	31-JAN-25	367	0.00	0.00	0.00
23056318	DE300192608660	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	ProSupport Software Support - VxRail	1	31-JAN-24	31-JAN-25	367	0.00	0.00	0.00
	DE300192608661	VXROSBSPROCSF	VXRAIL HCI SYSTEM SOFTWARE(BS F)=IG	ProSupport Software Support - VxRail	2	31-JAN-24	31-JAN-25	367			495.00
	DE300192608661	VXROS3.84SASF	VXR HCI SYSTEM SOFTWARE(CAP 3.84 SAS)=CF	ProSupport Software Support - VxRail	12	31-JAN-24	31-JAN-25	367			1,479.00
23115116	DE300192608661	456-113-810	VXRAIL VMWARE VSANENTERPRISE 4Y MAINT=IG	ProSupport Software Support - VxRail	1	31-JAN-24	31-JAN-25	367	0.00	0.00	0.00
23115118	DE300192608661	456-113-810	VXRAIL VMWARE VSANENTERPRISE 4Y MAINT=IG	ProSupport Software Support - VxRail	1	31-JAN-24	31-JAN-25	367	0.00	0.00	0.00
23056314	DE300192608661	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	ProSupport Software Support - VxRail	1	31-JAN-24	31-JAN-25	367	0.00	0.00	0.00
DE300192608661	DE300192608661	SYSP5702SVENTF	VXRAIL 14G P570 2U1N 2S NVME ENT AF	ProSupport 4HR Hardware Support - V	> 1	31-JAN-24	31-JAN-25	367			1,175.00
	DE300192608661	2SP570HSDM125OL	VXRAIL-500 2SP570 125WL CHASSIS, FAN, HSK	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			175.00
	DE300192608661 DE300192608661	CACHESSD800GB CAPSSDSAS3 84TBF	VXR 800GB CACHE SSD 2.5IN VXR 3 84TB CAPACITY SAS 2.5IN SSD F	ProSupport 4HR Hardware Support - V		31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367			575.00 2 899 00
	DE300192608661 DE300192608661	HBA330CTRL2SF	VXR 3.841B CAPACITY SAS 2.5IN SSD F VXRAIL-500 PERCHBA330+RAIDCTR12GB 2SLP F	ProSupport 4HR Hardware Support - V		31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367			2,899.00
	DE300192608661	INSTGR13USAR740	VXRAIL-300 PERCHBA330+RAIDCTR12GB 2SLP F VXRAIL-500 USA SHIPMOD GR1300	ProSupport 4HR Hardware Support - V ProSupport 4HR Hardware Support - V	2 1	31-JAN-24 31-JAN-24	31-JAN-25 31-JAN-25	367			7.00
	DE300192008061	INSTKITSFPAF	HCIA INSTALL KIT 10GBE SFP+ AF	ProSupport 4HR Hardware Support - V		31-JAN-24	31-JAN-25	367			4.00
	DE300192608661	MEMLDIMM32GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	ProSupport 4HR Hardware Support - V	24	31-JAN-24	31-JAN-25	367			1.675.00
		NDCX710QP10GBSFPAF	VXRAIL-500 NDC INTELX710 OP 10GB SEP+ AF	ProSupport 4HR Hardware Support - V	1		31-JAN-25	367			59.00
	DE300192608661	PROSV41161SF	VXR INTEL CPU SI V 4116 2 1G 12C 24T 1S F	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			105.00
	DE300192608661	PROSV41162SF	VXR INTEL CPU SLV 4116 2.1G 12C 24T 2S F	ProSupport 4HR Hardware Support - V	x 1	31-JAN-24	31-JAN-25	367	1	İ	105.00
	DE300192608661	PS1600W-250VACF	VXRAIL-500 DUALHOTPLG 1600W PS-250VAC F	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			59.00
	DE300192608661	PWR200VRACK	C13-C14 PDU RACK PWR CRD 2M N. AM	ProSupport 4HR Hardware Support - V	2	31-JAN-24	31-JAN-25	367			0.00
	DE300192608661	RAILKIT2U1NAF	VXRAIL-500 B4 RDYRAILS2-4POSTRACKS2U1NAF	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			4.00
	DE300192608661	RDIMM2666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			0.00
	DE300192608661	RISER740CNFG6DUAL	VXRAIL-500 RISER R740CNFG6 AND BOSS CTR	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			17.00
	DE300192608661	TPM1.2MODULEAF	VXRAIL-500 TPM 1.2 MODULE AF	ProSupport 4HR Hardware Support - V	1	31-JAN-24	31-JAN-25	367			5.00
00047000	DE300192608661	XCVRSFPSR1G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	ProSupport 4HR Hardware Support - V	4	31-JAN-24	31-JAN-25	367	70.00	co.co	77.00
20017082	J VV ANNI 182100511	450-112-050	SMARTLOOK CAPACITY LICENSE TIER 3 =CB	Prosupport MC Software Support	30	09-FEB-24	31-JAN-25	358	70.20	00.09	61.00
20817684	JWXNM182100511 JWXNM182100511	456-112-050	SMARTLOCK CAPACITY LICENSE TIER 3 =CB	ProSupport MC Software Support ProSupport MC Software Support	30	09-FEB-24 09-FEB-24	31-JAN-25 31-JAN-25	358	70.20	68.69	61.00
20817685	JWXNM182100511	456-112-050	SMARTLOCK CAPACITY LICENSE TIER 3 =CB	ProSupport MC Software Support	30	09-FEB-24	31-JAN-25	358	70.20	68.69	61.00
20817686	JWXNM182100511	456-112-046	SMARTLOCK BASE LICENSE TIFR 3=ID	ProSupport MC Software Support	1	09-FEB-24	31-JAN-25	358	139.32	136.32	122.00
20817687	JWXNM182100511	456-112-046	SMARTLOCK BASE LICENSE TIER 3=ID	ProSupport MC Software Support	1	09-FEB-24	31-JAN-25	358	139.32	136.32	122.00
20817688	JWXNM182100511	456-112-046	SMARTLOCK BASE LICENSE TIER 3=ID	ProSupport MC Software Support	1	09-FEB-24	31-JAN-25	358	139.32	136.32	122.00
20817689	JWXNM182100511	456-112-046	SMARTLOCK BASE LICENSE TIER 3=ID	ProSupport MC Software Support	1	09-FEB-24	31-JAN-25	358	139.32	136.32	122.00
	JWXNM182100511	458-001-868	ENTERPRISE ADVANCED BUNDLE TIER 3=ID	ProSupport MC Software Support	1	09-FEB-24	31-JAN-25	358	1,079.28	1,056.07	945.00
	JWXNM182100511	458-001-868	ENTERPRISE ADVANCED BUNDLE TIER 3=ID	ProSupport MC Software Support	1	09-FEB-24	31-JAN-25	358	1,079.28	1,056.07	945.00
	JWXNM182100511	458-001-868	ENTERPRISE ADVANCED BUNDLE TIER 3=ID	ProSupport MC Software Support	1	09-FEB-24	31-JAN-25	358	1,079.28	1,056.07	945.00
	JWXNM182100511	458-001-868	ENTERPRISE ADVANCED BUNDLE TIER 3=ID	ProSupport MC Software Support	1	09-FEB-24	31-JAN-25	358	1,079.28	1,056.07	945.00
	JWXNM182100511	458-001-869	ENTERPRISE ADV BUNDLE CAP T3 PER TB=CB	ProSupport MC Software Support	30	09-FEB-24	31-JAN-25	358	518.40	507.25	455.00
	JWXNM182100511	458-001-869	ENTERPRISE ADV BUNDLE CAP T3 PER TB=CB	ProSupport MC Software Support	30	09-FEB-24	31-JAN-25	358	518.40	507.25	455.00
	JWXNM182100511	458-001-869	ENTERPRISE ADV BUNDLE CAP T3 PER TB=CB	Prosupport MC Software Support	30	U9-FEB-24	31-JAN-25	358	518.40	507.25	455.00
	JWXNM182100511	458-001-869	ENTERPRISE ADV BUNDLE CAP T3 PER TB=CB	ProSupport MC Software Support	30	09-FEB-24 09-FEB-24	31-JAN-25	358	518.40	507.25	455.00
	JWXNM182100511	458-001-968 458-001-969	CLOUDPOOLS FOR EMC(0.00) HDES FOR ONEES 0.00	Produpport MC Software Support	1	09-FEB-24 09-FEB-24	31-JAN-25 31-JAN-25	358	0.00	0.00	0.00
	W/XNM182100511	458.001.070	SWIET FOR ONEFS 0.00	ProSupport MC Software Support	4	00-FEB-24	31-JAN-20 31- JAN-25	358	0.00	0.00	0.00
JWXNN181400226	JWXNM182100511	ICH-NORM	BASE CHASSIS - NORMAL	PROSUPPORT 4HR/MC HARDWAR	4	09-FEB-24	31-JAN-25 31-JAN-25	358	0.00	0.00	309.00
20817617	JWXNM182100511	456-111-836	ONEES BASE LICENSE TIER 3=ID	ProSupport MC Software Support	1	09-FEB-24	31-JAN-25	358	1	1	1 185 00
20817618	JWXNM182100511	456-111-836	ONEFS BASE LICENSE TIER 3=ID	ProSupport MC Software Support	1	09-FEB-24	31-JAN-25	358	1	i	1,185.00
20817619	JWXNM182100511	456-111-836	ONEFS BASE LICENSE TIER 3=ID	ProSupport MC Software Support	1	09-FEB-24	31-JAN-25	358			1,185.00
20817620	JWXNM182100511	456-111-836	ONEFS BASE LICENSE TIER 3=ID	ProSupport MC Software Support	1	09-FEB-24	31-JAN-25	358			1,185.00
20817625	JWXNM182100511	456-111-844	ONEFS ENC/KEY MGT LICENSE TIER 3 =ID	ProSupport MC Software Support	1	09-FEB-24	31-JAN-25	358		1	570.00

20817626	JWXNM182100511	456-111-844	ONEFS ENC/KEY MGT LICENSE TIER 3 =ID	ProSupport MC Software Support	4	09-FFB-24	31-JAN-25	358	1	1	570.00
20817625	JWXNM182100511	456-111-844	ONEFS ENC/KEY MGT LICENSE TIER 3 = ID	ProSupport MC Software Support	1	09-FEB-24	31-JAN-25	358			570.00
20817628	JWXNM182100511	456-111-844	ONEFS ENC/KEY MGT LICENSE TIER 3 =ID	ProSupport MC Software Support	1	09-FEB-24	31-JAN-25	358			570.00
20817620	JWXNM182100511	456-111-840	ONEFS CAPACITY LICENSE TIER 3 =CB	ProSupport MC Software Support	30	09-FEB-24	31-JAN-25	358			865.00
20817622	WXNM182100511	456-111-840	ONEFS CAPACITY LICENSE TIER 3 =CB	ProSupport MC Software Support	30	09-FEB-24	31-JAN-25	358			865.00
20817623	JWXNM182100511	456-111-840	ONEFS CAPACITY LICENSE TIER 3 =CB	ProSupport MC Software Support	30	09-FEB-24	31-JAN-25	358			865.00
20817624	JWXNM182100511	456-111-840	ONEES CAPACITY LICENSE TIER 3 =CB	ProSupport MC Software Support	30	09-FEB-24	31-JAN-25	358			865.00
CES06181210056	JWXNM182100511	851-0258	SWITCH 10GBE 24P 2PS CELESTICA	PROSUPPORT 4HR/MC HARDWARE	1	09-FEB-24	31-JAN-25	358			172.00
CES06181610207	JWXNM182100511	851-0258	SWITCH 10GBE 24P 2PS CELESTICA	PROSUPPORT 4HR/MC HARDWARE	1	09-FEB-24	31-JAN-25	358			172.00
JWXNM182000108	JWXNM182100511	IH400-E-2T-1.6T	H400-2.2GHZ/4C/64G+SED/15X2TB SAT/1.6TB	PROSUPPORT 4HR/MC HARDWARE	1	09-FEB-24	31-JAN-25	358		1	1.669.00
JWXNM182000112	JWXNM182100511	IH400-E-2T-1.6T	H400-2.2GHZ/4C/64G+SED/15X2TB SAT/1.6TB	PROSUPPORT 4HR/MC HARDWARE	1	09-FEB-24	31-JAN-25	358			1.669.00
JWXNM182000122	JWXNM182100511	IH400-E-2T-1.6T	H400-2.2GHZ/4C/64G+SED/15X2TB SAT/1.6TB	PROSUPPORT 4HR/MC HARDWARE	1	09-FEB-24	31-JAN-25	358			1.669.00
JWXNM182100511	JWXNM182100511	IH400-E-2T-1.6T	H400-2 2GHZ/4C/64G+SED/15X2TB SAT/1 6TB	PROSUPPORT 4HR/MC HARDWARE	1	09-FFB-24	31-JAN-25	358			1 669 00
	JWXNM182100511	IBEIO-10GBE	2X10GBE SFP+ BACK END W/O OPTICS	PROSUPPORT 4HR/MC HARDWARE	4	09-FEB-24	31-JAN-25	358		1	229.00
	JWXNM182100511	IFEIO-10GBE-B	2X10GBE (SFP+) L/M W/O OPTICS	PROSUPPORT 4HR/MC HARDWARE	4	09-FFB-24	31-JAN-25	358			57.00
CES06181210049	JWXNM182300657	851-0258	SWITCH 10GBE 24P 2PS CELESTICA	PROSUPPORT 4HR/MC HARDWARE	1	05-FEB-24	31-JAN-25	362			179.00
CES06181210052	JWXNM182300657	851-0258	SWITCH 10GBE 24P 2PS CELESTICA	PROSUPPORT 4HR/MC HARDWARE	1	05-FEB-24	31-JAN-25	362			179.00
JWXNM182300657	JWXNM182300657	IA200-E-4T-400G	A200-2.2GHZ/2C/16G+SED/15X4TB SAT/400GB	PROSUPPORT 4HR/MC HARDWARE	1	05-FEB-24	31-JAN-25	362			1,355.00
JWXNM182301060	JWXNM182300657	IA200-E-4T-400G	A200-2.2GHZ/2C/16G+SED/15X4TB SAT/400GB	PROSUPPORT 4HR/MC HARDWARE	1	05-FEB-24	31-JAN-25	362			1,355.00
JWXNM182301100	JWXNM182300657	IA200-E-4T-400G	A200-2.2GHZ/2C/16G+SED/15X4TB SAT/400GB	PROSUPPORT 4HR/MC HARDWARE	1	05-FEB-24	31-JAN-25	362			1,355.00
JWXNM182301332	JWXNM182300657	IA200-E-4T-400G	A200-2.2GHZ/2C/16G+SED/15X4TB SAT/400GB	PROSUPPORT 4HR/MC HARDWARE	1	05-FEB-24	31-JAN-25	362			1.355.00
JWXNN180800199	JWXNM182300657	ICH-NORM	BASE CHASSIS - NORMAL	PROSUPPORT 4HR/MC HARDWARE	1	05-FEB-24	31-JAN-25	362			333.00
	JWXNM182300657	IBEIO-10GBE	2X10GBE SFP+ BACK END W/O OPTICS	PROSUPPORT 4HR/MC HARDWARE	4	05-FEB-24	31-JAN-25	362			239.00
	JWXNM182300657	IFEIO-10GBE-B	2X10GBE (SFP+) L/M W/O OPTICS	PROSUPPORT 4HR/MC HARDWARE	4	05-FEB-24	31-JAN-25	362			60.00
	JWXNM182300657	ISSD-E-400GB	ISD - 400GB SED SSD	PROSUPPORT 4HR/MC HARDWARE	4	05-FEB-24	31-JAN-25	362			479.00
20802492	JWXNM182300657	456-111-845	ONEFS ENC/KEY MGT LICENSE TIER 4 =ID	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362	357.00	353.16	309.00
20802493	JWXNM182300657	456-111-845	ONEFS ENC/KEY MGT LICENSE TIER 4 =ID	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362	357.00	353.16	309.00
20802494	JWXNM182300657	456-111-845	ONEFS ENC/KEY MGT LICENSE TIER 4 =ID	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362	357.00	353.16	309.00
20802495	JWXNM182300657	456-111-845	ONEFS ENC/KEY MGT LICENSE TIER 4 =ID	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362	357.00	353.16	309.00
20802549	JWXNM182300657	456-112-051	SMARTLOCK CAPACITY LICENSE TIER 4 = CB	ProSupport MC Software Support	60	05-FEB-24	31-JAN-25	362	118.80	117.52	105.00
20802550	JWXNM182300657	456-112-051	SMARTLOCK CAPACITY LICENSE TIER 4 = CB	ProSupport MC Software Support	60	05-FEB-24	31-JAN-25	362	118.80	117.52	105.00
20802551	JWXNM182300657	456-112-051	SMARTLOCK CAPACITY LICENSE TIER 4 = CB	ProSupport MC Software Support	60	05-FEB-24	31-JAN-25	362	118.80	117.52	105.00
20802552	JWXNM182300657	456-112-051	SMARTLOCK CAPACITY LICENSE TIER 4 = CB	ProSupport MC Software Support	60	05-FEB-24	31-JAN-25	362	118.80	117.52	105.00
20802553	JWXNM182300657	456-112-047	SMARTLOCK BASE LICENSE TIER 4=ID	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362	99.54	98.47	88.00
20802554	JWXNM182300657	456-112-047	SMARTLOCK BASE LICENSE TIER 4=ID	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362	99.54	98.47	88.00
20802555	JWXNM182300657	456-112-047	SMARTLOCK BASE LICENSE TIER 4=ID	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362	99.54	98.47	88.00
20802556	JWXNM182300657	456-112-047	SMARTLOCK BASE LICENSE TIER 4=ID	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362	99.54	98.47	88.00
	JWXNM182300657	458-001-964	ENTERPRISE ADVANCED BUNDLE TIER 4=ID	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362	771.66	763.36	679.00
	JWXNM182300657	458-001-964	ENTERPRISE ADVANCED BUNDLE TIER 4=ID	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362	771.66	763.36	679.00
	JWXNM182300657	458-001-964	ENTERPRISE ADVANCED BUNDLE TIER 4=ID	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362	771.66	763.36	679.00
	JWXNM182300657	458-001-964	ENTERPRISE ADVANCED BUNDLE TIER 4=ID	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362	771.66	763.36	679.00
	JWXNM182300657	458-001-965	ENTERPRISE ADV BUNDLE CAP T4 PER TB=CB	ProSupport MC Software Support	60	05-FEB-24	31-JAN-25	362	972.00	961.55	859.00
	JWXNM182300657	458-001-965	ENTERPRISE ADV BUNDLE CAP T4 PER TB=CB	ProSupport MC Software Support	60	05-FEB-24	31-JAN-25	362	972.00	961.55	859.00
	JWXNM182300657	458-001-965	ENTERPRISE ADV BUNDLE CAP T4 PER TB=CB	ProSupport MC Software Support	60	05-FEB-24	31-JAN-25	362	972.00	961.55	859.00
	JWXNM182300657	458-001-965	ENTERPRISE ADV BUNDLE CAP T4 PER TB=CB	ProSupport MC Software Support	60	05-FEB-24	31-JAN-25	362	972.00	961.55	859.00
	JWXNM182300657	458-001-968	CLOUDPOOLS FOR EMC(0.00)	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362	0.00	0.00	0.00
	JWXNM182300657	458-001-969	HDFS FOR ONEFS 0.00	ProSupport MC Software Support	4	05-FEB-24	31-JAN-25	362	0.00	0.00	0.00
	JWXNM182300657	458-001-970	SWIFT FOR ONEFS 0.00	ProSupport MC Software Support	4	05-FEB-24	31-JAN-25	362	0.00	0.00	0.00
20802488	JWXNM182300657	456-111-837	ONEFS BASE LICENSE TIER 4=ID	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362	ł		459.00
20802489	JWXNM182300657	456-111-837	ONEFS BASE LICENSE TIER 4=ID	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362		1	459.00
20802490	JWXNM182300657	456-111-837	ONEFS BASE LICENSE TIER 4=ID	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362	ł		459.00
20802491	JWXNM182300657	456-111-837	ONEFS BASE LICENSE TIER 4=ID	ProSupport MC Software Support	1	05-FEB-24	31-JAN-25	362		-	459.00
20802484	JWXNM182300657	456-111-841	ONEFS CAPACITY LICENSE TIER 4 =CB	ProSupport MC Software Support	60	05-FEB-24	31-JAN-25	362	ł		309.00
20802485	JWXNM182300657	456-111-841	ONEFS CAPACITY LICENSE TIER 4 =CB	ProSupport MC Software Support	60	05-FEB-24	31-JAN-25	362	ł		309.00
20802486	JWXNM182300657	456-111-841	ONEFS CAPACITY LICENSE TIER 4 =CB	ProSupport MC Software Support	60	05-FEB-24	31-JAN-25	362	ł		309.00
20802487	JWXNM182300657	456-111-841	ONEFS CAPACITY LICENSE TIER 4 =CB	ProSupport MC Software Support	60	05-FEB-24	31-JAN-25	362			309.00
Grand Total	1	1		1		1	1		143,471.48	143,392.03	215,853.00

Hardware Total	173,973.00
Software Total	41,880.00
Grand Total	215,853.00

Agreement for Services of Independent Contractor by and between the County of Santa Barbara and BMAK Inc., dba CompuWave

EXHIBIT B

PAYMENT ARRANGEMENTS Periodic Compensation

- A. For Services to be rendered under this Contract, CONTRACTOR shall be paid a total contract amount, not to exceed **\$277,370.10**.
- B. Annually, CONTRACTOR shall submit to the Information Technology Department an invoice for the Services performed over the period specified. These invoices must clearly identify the work performed and must reference the assigned Contract Number. The Information Technology Department shall evaluate the quality of the Services performed and, if found to be satisfactory, shall initiate payment processing. COUNTY shall pay invoices or claims for satisfactory Services within 30 days of receipt of correct and complete invoices or claims from CONTRACTOR.
- C. COUNTY's failure to discover or object to any unsatisfactory work or billings prior to payment will not constitute a waiver of COUNTY's right to require CONTRACTOR to correct such work or billings or seek any other legal remedy.

Agreement for Services of Independent Contractor by and between the County of Santa Barbara and BMAK Inc., dba CompuWave

EXHIBIT C

Indemnification and Insurance Requirements (For Information Technology Contracts)

INDEMNIFICATION

CONTRACTOR agrees to indemnify, defend (with counsel reasonably approved by COUNTY) and hold harmless COUNTY and its officers, officials, employees, agents and volunteers from and against any and all claims, actions, losses, damages, judgments and/or liabilities arising out of this Agreement from any cause whatsoever, including the acts, errors or omissions of any person or entity and for any costs or expenses (including but not limited to attorneys' fees) incurred by COUNTY on account of any claim except where such indemnification is prohibited by law. CONTRACTOR'S indemnification obligation applies to COUNTY'S active as well as passive negligence but does not apply to COUNTY'S sole negligence or willful misconduct.

NOTIFICATION OF ACCIDENTS AND SURVIVAL OF INDEMNIFICATION PROVISIONS

CONTRACTOR shall notify COUNTY immediately in the event of any accident or injury arising out of or in connection with this Agreement. The indemnification provisions in this Agreement shall survive any expiration or termination of this Agreement.

INSURANCE

CONTRACTOR shall procure and maintain for the duration of this Agreement insurance against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder and the results of that work by the CONTRACTOR, its agents, representatives, employees or subcontractors.

- A. Minimum Scope of Insurance Coverage shall be at least as broad as:
 - Commercial General Liability (CGL): Insurance Services Office (ISO) Form CG 00 01 covering CGL on an "occurrence" basis, including products-completed operations, personal & advertising injury, with limits no less than \$1,000,000 per occurrence and \$2,000,000 in the aggregate.
 - 2. Automobile Liability: Insurance Services Office Form Number CA 0001 covering, Code 1 (any auto), or if CONTRACTOR has no owned autos, Code 8 (hired) and 9 (non-owned), with limit no less than \$1,000,000 per accident for bodily injury and property damage.
 - Workers' Compensation: Insurance as required by the State of California, with Statutory Limits, and Employer's Liability Insurance with limit of no less than \$1,000,000 per accident for bodily injury or disease. (Not required if CONTRACTOR provides written verification that it has no employees)
 - 4. **Professional Liability** (Errors and Omissions) Insurance appropriate to the CONTRACTOR'S profession, with limit of no less than \$1,000,000 per occurrenceor claim, \$2,000,000 aggregate.
 - 5. **Cyber Liability Insurance:** Cyber Liability Insurance, with limits not less than \$2,000,000 per occurrence or claim, \$2,000,000 aggregate. Coverage shall be sufficiently broad to

Agreement for Services of Independent Contractor

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respond to the duties and obligations as is undertaken by the CONTRACTOR in this agreement and shall include, but not be limited to, claims involving security breach, system failure, data recovery, business interruption, cyber extortion, social engineering, infringement of intellectual property, including but not limited to infringement of copyright, trademark, trade dress, invasion of privacy violations, information theft, damage to or destruction of electronic information, release of private information, and alteration of electronic information. The policy shall provide coverage for breach response costs, regulatory fines and penalties as well as credit monitoring expenses.

If the CONTRACTOR maintains higher limits than the minimums shown above, the COUNTY requires and shall be entitled to coverage for the higher limits maintained by the CONTRACTOR. Any available insurance proceeds in excess of the specified minimum limits of insurance and coverage shall be available to the COUNTY.

B. Other Insurance Provisions

The insurance policies are to contain, or be endorsed to contain, the following provisions:

- Additional Insured COUNTY, its officers, officials, employees, agents and volunteers are to be covered as additional insureds on the CGL policy with respect to liability arising out of work or operations performed by or on behalf of the CONTRACTOR including materials, parts, or equipment furnished in connection with such work or operations. General liability coverage can be provided in the formof an endorsement to the CONTRACTOR'S insurance at least as broad as ISO Form CG 20 10 11 85 or if not available, through the addition of both CG 20 10 and CG 20 37 if a later edition is used).
- Primary Coverage For any claims related to this Agreement, the CONTRACTOR's insurance coverage shall be primary insurance as respects the COUNTY, its officers, officials, employees, agents and volunteers. Any insurance or self-insurance maintained by the COUNTY, its officers, officials, employees, agents or volunteers shall be excess of the CONTRACTOR'S insurance and shall not contribute with it.
- 3. **Notice of Cancellation** Each insurance policy required above shall provide that coverage shall not be canceled, except with notice to the COUNTY.
- 4. Waiver of Subrogation Rights CONTRACTOR hereby grants to COUNTY a waiver of any right to subrogation which any insurer of said CONTRACTOR may acquire against the COUNTY by virtue of the payment of any loss under such insurance. CONTRACTOR agrees to obtain any endorsement that may be necessary to effect this waiver of subrogation, but this provision applies regardless of whether or not the COUNTY has received a waiver of subrogation endorsement from the insurer.
- 5. **Deductibles and Self-Insured Retention** Any deductibles or self-insured retentions must be declared to and approved by the COUNTY. The COUNTY may require the CONTRACTOR to purchase coverage with a lower deductible or retention or provide proof of ability to pay losses and related investigations, claim administration, and defense expenses within the retention.
- 6. Acceptability of Insurers Unless otherwise approved by Risk Management, insurance shall be written by insurers authorized to do business in the State of California and with a minimum A.M. Best's Insurance Guide rating of "A- VII". Verification of Coverage CONTRACTOR shall furnish the COUNTY with proof of insurance, original certificates and amendatory endorsements as required by this Agreement. The proof of insurance, certificates and endorsements are to be received and approved by the COUNTY before work commences. However, failure to obtain the required documents prior to the work beginning shall not waive the CONTRACTOR'S obligation to provide them. The CONTRACTOR shall furnish evidence of renewal of coverage throughout the term of the Agreement. The COUNTY reserves the right to require complete, certified copies of all required insurance policies, including endorsements required by these specifications, at any time.

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- 7. Failure to Procure Coverage In the event that any policy of insurance required under this Agreement does not comply with the requirements, is not procured, or is canceled and not replaced, COUNTY has the right but not the obligation or duty to terminate the Agreement. Maintenance of required insurance coverage is a material element of the Agreement and failure to maintain or renew such coverage or to provide evidence of renewal may be treated by COUNTY as a material breach of contract.
- 8. Claims Made Policies If any of the required policies provide coverage on a claims-made basis:
 - i. The Retroactive Date must be shown and must be before the date of the contract or the beginning of contract work.
 - ii. Insurance must be maintained and evidence of insurance must be provided for at least five(5) years after completion of contract work.
 - iii. If coverage is canceled or non-renewed, and not replaced with another claims-made policy form with a Retroactive Date prior to the contract effective date, the CONTRACTOR must purchase "extended reporting" coverage for a minimum of five (5) years after completion of contract work.
- 9. **Special Risks or Circumstances** COUNTY reserves the right to modify these requirements, including limits, based on the nature of the risk, prior experience, insurer, coverage, or other special circumstances.

Any change requiring additional types of insurance coverage or higher coverage limits must be made by amendment to this Agreement. CONTRACTOR agrees to execute any such amendment within thirty (30) days of receipt.

Any failure, actual, or alleged, on the part of COUNTY to monitor or enforce compliance with any of the insurance and indemnification requirements will not be deemed as a waiver of any rights on the part of COUNTY.