KPMG Operational and Performance Reviews

KPMG, Public Works Department, Agricultural Commissioner Department, and Crisis Services Program

February 6, 2024
Meeting of the Board of Supervisors

Today's Presentation

1. Context and Scope

2. KPMG Operational and Performance Review Summary

   - Public Works Department

   - Agricultural Commissioner Department

3. Department Response and Implementation Plan

Context

- Renew 22 – improve efficiency, effectiveness and customer service of all County operations
- KPMG selected in May 2019 after competitive process
- Nine departments in first year
  - CEO, HR, GS – complete
  - Public Health and Planning & Development – complete
  - Sheriff, Public Defender – complete
  - Probation, District Attorney – complete
- Three departments in second year
  - Fire - complete
  - Behavioral Wellness – complete
  - Social Services – complete
- Five departments and one program in third year
  - Community Services – complete
  - Public Health Re-review – complete
  - County Counsel - complete
  - Public Works – complete
  - Agricultural Commissioner – complete
  - Crisis Services Program - complete
- Remaining departments to be reviewed in fourth year
  - Clerk-Recorder-Assessor-Elections – currently in review
  - Auditor Controller – currently in review
  - Child Support Services – currently in review

Scope

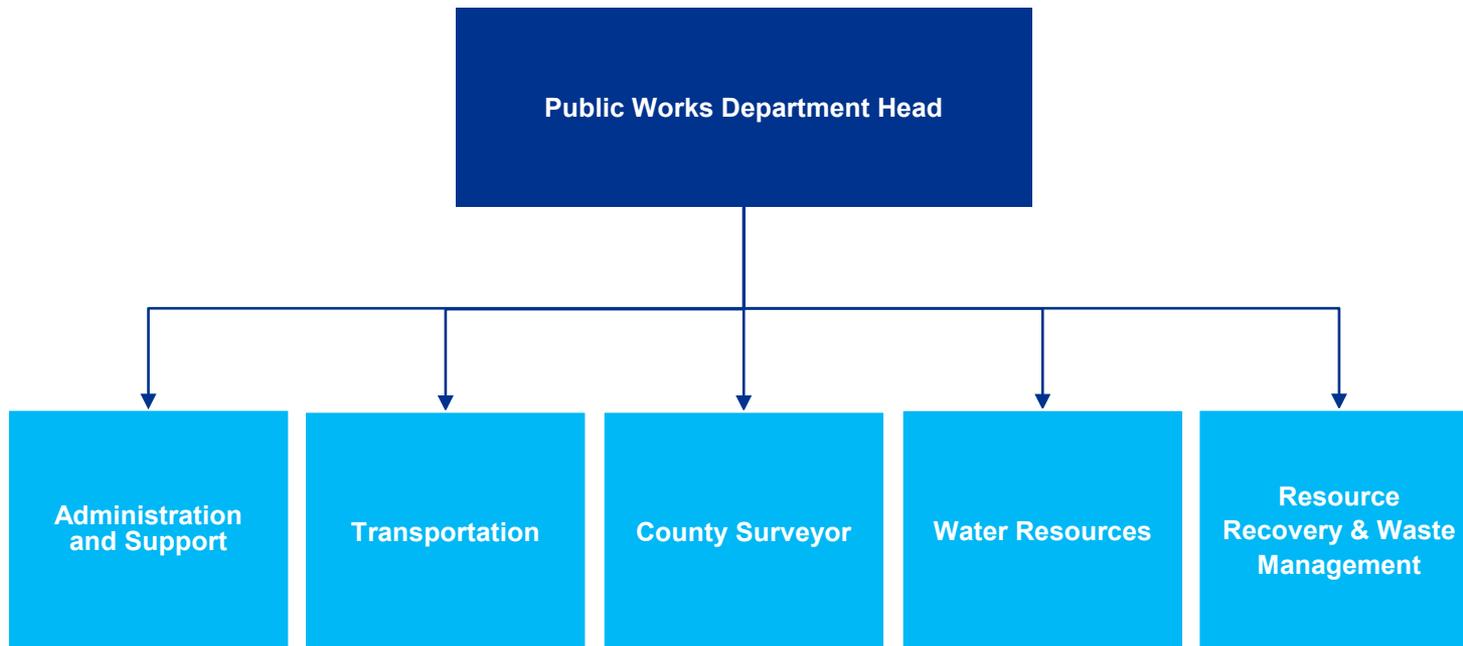- Compare to best practices to highlight where improvements needed

- Not a financial audit or budget cutting exercise

- Recommendations should result in savings, efficiencies or better performance and outcomes

- Areas of focus - selected with department and CEO's office

- Relies on department cooperation, data availability and interviews

- Scope did not include implementation plans; will be up to departments

Organization Overview: Public Works

Staff: 298.28 FTE
Budget: $172.3 Million


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                    Public Works Department Head
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Administration and Support	Transportation	County Surveyor	Water Resources	Resource Recovery & Waste Management

Organization Overview: Agricultural Commissioner

Staff: 37 FTE
Budget: $7.95 Million

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│ Agricultural Commissioner/Director of │
│        Weights and Measures        │
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│culture│ │and       │ │and Support   │
│      │ │Measures  │ │              │
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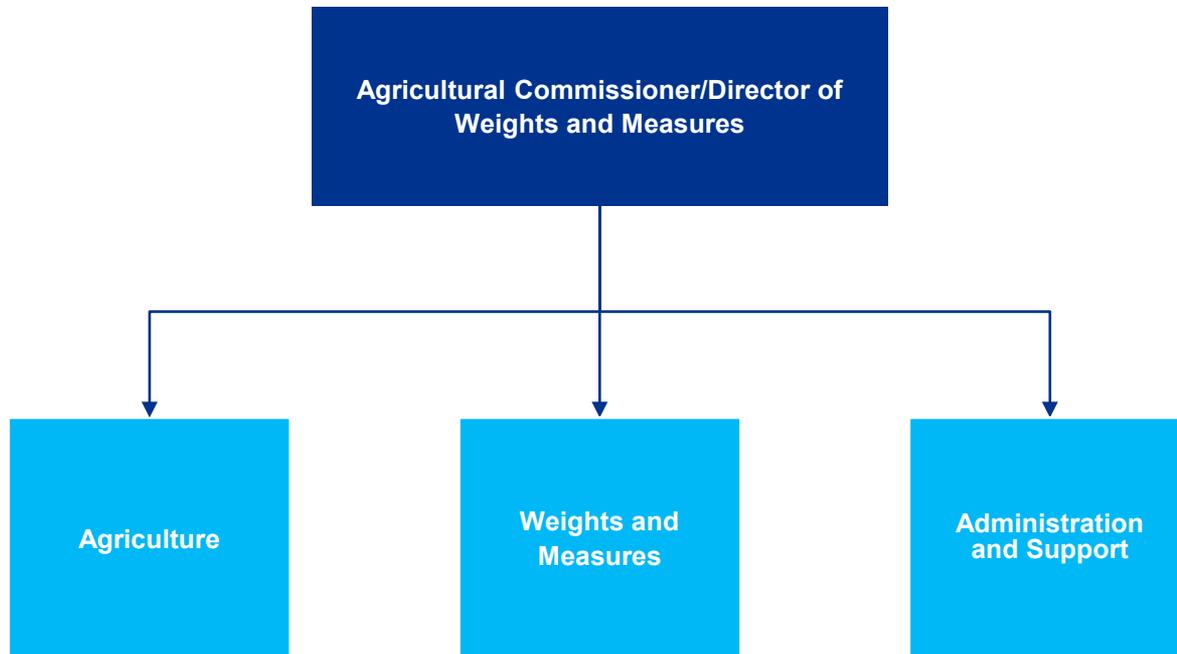
Organization Overview: Crisis Services Program

Staff: 42.25 FTE
Budget: $13.7 million

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                    │   Crisis Services Program   │
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  │ Mobile Crisis│          │Crisis Clinics│          │ Co-response │
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