# STANDARD AGREEMENT AMENDMENT

STD 213A\_CDPH (9/09)

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X	Check here if additional pages are added	d: 1	Page(s)

Agreement Number	Amendment Number
10-95290	A01
Registration Number:	

1.	. This Agreement is entered into between the State Agency and Contractor named below:					
	State Agency's Name				Also known as CDPH or the State	
	California Department of Public	c Health				
	Contractor's Name				(Also referred to as Contractor)	
	County of Santa Barbara					
2.	The term of this	July 1, 2010	through	June 30, 2013		
	Agreement is:					
3.	The maximum amount of this	<b>\$</b> 975,	432			
	Agreement after this amendme	ent is: Nine	Hundred Sev	enty Five Thousand, Four Hur	ndred Thirty Two Dollars.	

- 4. The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:
  - I. Amendment effective date: July 1, 2011
  - II. **Purpose of amendment:** This amendment decreases the funding level for years 2 and 3 of the contract term due to the revised state allocation formula.
  - III. Certain changes made in this amendment are shown as: Text additions are displayed in bold and underline. Text deletions are displayed as strike through text (i.e., Strike).

(Continued on next page)

CALIEORNIA

All other terms and conditions shall remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRA	Department of General Services			
Contractor's Name (If other than an individual, state whether	Use Only			
County of Santa Barbara				
By(Authorized Signature)	Date Signed (Do not type)			
<b>E</b>				
Printed Name and Title of Person Signing				
Address				
C/O Daniel Reid, Assistant Deputy Director	r, Santa Barbara Public Health Dept.			
300 N. San Antonio Road, Santa Barbara,	300 N. San Antonio Road, Santa Barbara, CA 93110			
STATE OF CA	ALIFORNIA			
Agency Name				
California Department of Public Health				
By (Authorized Signature)	Date Signed (Do not type)			
<b>E</b>				
Printed Name and Title of Person Signing	Exempt per:			
Sandra Winters, Chief, Contracts and Purc	Budget Act of 2011, Chapter 33			
Address				
1501 Capitol Avenue, Suite 71.5178, MS 1	1802, P.O. Box 997377,			

- IV. Paragraph 3 (maximum amount payable) on the face of the original STD 213 is decreased by \$86,454 and is amended to read: \$1,061,886 (One Million, Sixty One Thousand, Eight Hundred Eighty Six Dollars.) \$975,432 (Nine Hundred Seventy Five Thousand, Four Hundred Thirty Two Dollars.)
- V. Provision 4 (Amounts Payable) of Exhibit B Budget Detail and Payment Provisions is amended to read as follows:

#### 4. Amounts Payable

- A. The amounts payable under this agreement shall not exceed:
  - 1) \$353,962 for the budget period of 07/01/10 through 06/30/11.
  - 2) \$353,962 310,735 for the budget period of 07/01/11 through 06/30/12.
  - 3) \$353,962 310,735 for the budget period of 07/01/12 through 06/30/13.
- B. Reimbursement shall be made for allowable expenses up to the amount annually encumbered commensurate with the state fiscal year in which services are performed and/or goods are received.
- VI. All other terms and conditions shall remain the same.

# Memorandum of Understanding (MOU) <u>Amendment 1</u> HIV Care Program

In that certain agreement made and entered into July 1, 2010 between the California Department of Public Health/Office of AIDS and the County of Santa Barbara.

1. Provision 2 (MAXIMUM AMOUNT PAYABLE) is amendment to read as follows:

The maximum amount payable by the STATE to the CONTRACTOR under this MOU shall not exceed the following:

- A. \$310,356 for the budget period of July 1, 2010 to June 30, 2011.
- B. \$310,356 270,007 for the budget period of July 1, 2011 to June 30, 2012.
- C. \$310,356 270,007 for the budget period of July 1, 2012 to June 30, 2013.
- D. \$931,068 **850,370** for the entire MOU term.
- 2. Provision 3 (MOU EXHIBITS) is amended to add <a href="Exhibit A-4">Exhibit A-4</a>, entitled "Scope of Work" Year 3 consisting of 12 pages</a>. All further references to Exhibits A, A-1, and A-2, in the body of this agreement or any attachments thereto shall be deemed to read Exhibit A-3, entitled "Scope of Work" Year 1; Exhibit A-4, entitled "Scope of Work" Year 2; and Exhibit A-5, entitled "Scope of Work" Year 3.

Provision 3 (MOU EXHIBITS) is further amended to add <u>Exhibit B-2 A1, entitled</u> "Budget" Year 2 consisting of one page to be replaced in its entirety; Exhibit B-3 A1, entitled "Budget" Year 3 consisting of one page to be replaced in its entirety. All further references to Exhibits B, entitled "Budget" Years 1, 2, and 3 in the body of this agreement or any attachments thereto shall be deemed to read Exhibit B-1, entitled "Budget" Year 1; Exhibit B-2 A1, entitled "Budget" Year 2; and Exhibit B-3 A1, entitled "Budget" Year 3.

- 3. The effective date of this amendment shall be July 1, 2011.
- 4. All other terms and conditions shall remain the same.

Exhibit B-2, A1
BUDGET

Year 2 July 1, 2011 through June 30, 2012

	HCP Budget	MAI Budget	Total MOU Budget
A. PERSONNEL	\$59,627	\$0	\$59,627
B. OPERATING EXPENSES	\$4,436	\$0	\$4,436
C. CAPITAL EXPENDITURES	\$0	\$0	\$0
D. OTHER COSTS	\$197,000	\$0	\$197,000
E. INDIRECT COSTS	\$8,944	\$0	\$8,944
TOTALS	\$270,007	\$0	\$270,007

Exhibit B-3, A1
BUDGET

Year 3 July 1, 2012 through June 30, 2013

	HCP Budget	MAI Budget	Total MOU Budget
A. PERSONNEL	\$59,627	\$0	\$59,627
B. OPERATING EXPENSES	\$4,436	\$0	\$4,436
C. CAPITAL EXPENDITURES	\$0	\$0	\$0
D. OTHER COSTS	\$197,000	\$0	\$197,000
E. INDIRECT COSTS	\$8,944	\$0	\$8,944
TOTALS	\$270,007	\$0	\$270,007

# Exhibit C-2 HCP Summary Tracking

## 2011-12 HCP Summary Tracking - Contractor's Name

Service Period: Contract No. Counties:

Contractor's Invoicing Contact(s):

OA HCP Invoicing Contact: Ivo Klemes (916) 449-5986

		Sectio	n 1 - Client Servi	ce Costs					
Services Provided by HRSA Category	Budgeted Amount	Budget Revision #1	Allocation after Revision	Expenditures to Date	Balances	1st Quarter 2011	2nd Quarter 2011	3rd Quarter 2012	4th Quarter 2012
			\$ -	\$ -	\$ -				
			\$ -	\$ -	\$ -				
			\$ -	\$ -	\$ -				
			\$ -	\$ -	\$ -				
			\$ -	\$ -	\$ -				
			\$ -	\$ -	\$ -				
			\$ -	\$ -	\$ -				
			\$ -	\$ - \$ -	\$ -				
			\$ -	Ψ	\$ -				
Subtotal Client Service Costs	\$ -	-	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
9	Section 2 - Contra	ctor's Needs As		•		ocation)			
<b>Subtotal Contractor's Needs Assessment Costs</b>	3		\$ -	\$ -	\$ -				
	Section 3 - Cont	ractor's Adminis	tration Costs (Ca	an't Exceed 10	% of total Alloc	ation)			
Personnel			\$ -	\$ -	\$ -				
Operating Expenses			\$ -	\$ -	\$ -				
Capital Expenses			\$ -	\$ -	\$ -				
Indirect Costs (no more than 15% of Personnel)			\$ -	\$ -	\$ -				
Subtotal Contractor's Administration Costs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Section 4 -	Contractor's Clie	nt Service Admir	nistration Costs	(Can't Exceed	10% of Client S	ervice Allocat	ion)		
Personnel			\$ -	\$ -	\$ -				
Operating Expenses			\$ -	\$ -	\$ -				
Capital Expenses			\$ -	\$ -	\$ -				
Indirect Costs (no more than 15% of Personnel)			\$ -	\$ -	\$ -				
Subtotal Contractor's Administration Costs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Section 5 - Client Se	rvice Providers' A	dministration Co	osts (Can't Exce	ed 10% of Each	Client Service	Provider's To	tal Allocation)		
Personnel			\$ -	\$ -	\$ -				
Operating Expenses			\$ -	\$ -	\$ -				
Capital Expenses			\$ -	\$ -	\$ -				
Indirect Costs (no more than 15% of Personnel)			\$ -	\$ -	\$ -				
Subtotal Sub. Client Service Admin. Costs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
			Section 6 - Tota	ıls					
TOTALS	<b> \$</b> -	-	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

Section 7 - Five Line Invoice Tracking	Budgeted Amount	Budget Revision #1	Allocation after Revision	Expenditures to Date	Balance	1st Quarter 2011	2nd Quarter 2011	3rd Quarter 2012	4th Quarter 2012
Date Invoice Received in the Office/Budget Revision	Approval Date								
Personnel			\$ -	\$ -	\$ -				
Operating Expenses			\$ -	\$ -	\$ -				
Capital Expenses			\$ -	\$ -	\$ -				
Other Costs			\$ -	\$	\$ -				
Indirect Costs			\$ -	\$ -	\$ -				
TOTALS	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

#### I. Introduction

#### 1. Mission Statement

The goals of the California Department of Public Health, Office of AIDS (CDPH/OA) are: (1) to minimize new HIV infections and (2) to maximum the number of people with HIV infection who access appropriate care, treatment, support, and prevention services. The services required by the HIV Care Program (HCP) Scopes of Work (SOWs) in this Memorandum of Understanding are consistent with, and are designed to support, these goals.

#### 2. Service Overview

CDPH/OA utilizes federal Health Resources Services Administration (HRSA) funds to provide support for HIV/AIDS services in local areas. HIV care services are funded using a Single Allocation Model to consolidate HRSA program funds into a single contract in each local health jurisdiction or service area.

Through this single contract, the Contractor agrees to administer **HCP** services.

A. The Contractor agrees to administer HCP and to ensure the provision of the HIV care services as described in this SOW. The Contractor may provide direct client services exclusively or subcontract all or part of the client services. The Contractor ensures that, if all or parts of the client services are subcontracted to other client service providers, all services provided by the subcontracted agency will be in accordance with HCP

#### **II. HIV Care Program**

#### 1. HCP Services

The HIV care services to be provided under HCP are HRSA-defined service categories. For a listing of HRSA service category definitions, and the specific services included in each category, please refer to the HRSA website at <a href="www.hab.hrsa.gov">www.hab.hrsa.gov</a>. Additional information can be found in the HCP and Budget Guidelines.

CDPH/OA will <u>not</u> require local utilization of HRSA's "75 percent (Core services) / 25 percent (Support services)" requirement for prioritization of services.

HCP is a two-tiered approach to service prioritization and delivery and utilizes the HRSA-defined service categories, both the Core and Support service categories.

HCP prioritizes service provisions as follows:

<u>Tier One:</u> Outpatient/Ambulatory Medical Care, as defined by HRSA. Services include, but are not limited to, primary medical care, laboratory testing, medical history taking, health screening, and prescribing and managing medications.

Contractors must ensure that Tier One medical services are provided for all population groups in their geographic region via all HIV/AIDS or other funding sources before allocating HCP funds to Tier Two services.

<u>Tier Two:</u> HRSA-defined Core and Support service categories that (1) assist with access to Tier One care, (2) support maintenance in Tier One care, and (3) reduce the risk of treatment failure and/or HIV transmission. HCP funds may be allocated for any Tier Two service only after Contractors have ensured Tier One services are adequately provided in their geographic region via all HIV/AIDS or other funding sources.

The following HRSA service categories are included in Tier Two of HCP:

- ▶ Mental Health Services
- Medical Case Management Svcs (includes Treatment Adherence)
- Case Management (Non-Medical)
- Oral Health Care
- ▶ AIDS Pharmaceutical Assistance
- Substance Abuse Services -Outpatient and Residential
- ▶ Health Education/Risk Reduction
- ▶ Home Health Care
- ▶ Hospice Services
- Outreach Services
- ▶ Emergency Financial Assistance
- ▶ Food Bank/Home-Delivered Meals
- Housing Services

- ▶ Legal Services
- ▶ Treatment Adherence Counseling
- ► Health Insurance Premium and Cost Sharing Assistance
- ▶ Home- and Community-Based Health Services
- ▶ Linguistic Services
- ▶ Medical Transportation Services
- Psychosocial Support Services
- ▶ Medical Nutrition Therapy
- ▶ Early Intervention Services
- Referral for Health Care/Supportive Services
- ▶ Rehabilitation Services
- Respite Care
- ▶ Child Care Services

#### A. The Contractor shall:

- 1. Provide comprehensive, ongoing medical services to individuals with HIV/AIDS. Services must be based on the HRSA service category, *Outpatient/Ambulatory Medical Care* or, if these services are not funded by HCP under Tier One, the Contractor must demonstrate and document the availability of primary medical care for HIV-infected persons within each population group in the service area.
- 2. Provide Tier Two HRSA Core and Support services as necessary, and as funds permit, to ensure access to Tier One care, maintenance in Tier One care, and reduce the risk of treatment failure or HIV transmission.
- 3. Develop and implement a system of service delivery that offers comprehensive, ongoing health and support services to individuals with HIV/AIDS, that actively seeks individuals who know their HIV status but are not accessing services, that reaches out to people who are HIV

positive but unaware of their HIV status, and that is coordinated and integrated with other service delivery systems as appropriate.

4. Advisory and/or focus groups will meet at least **annually** to provide input to the Contractor on issues such as needs assessment, service delivery plans, and comprehensive planning. The Contractor shall maintain minutes and/or documentation of the advisory or focus group meetings.

The advisory and/or focus group, should be made up of representatives from state, federal, and local programs that provide health services and education and prevention services; non-profit and for-profit community-based agencies; staff from other key points of entry into medical care, who either provide services to individuals with HIV/AIDS, or who may have contact with HIV positive individuals who are not in care or not aware of their HIV status; individuals with HIV, and their advocates, etc. The advisory group provides information to the Contractor regarding health services delivery and the needs of individuals with HIV/AIDS living within the community.

- 5. Ensure the protection of the client's privacy and confidentiality at all times. In addition, federal law requires that individuals have a right of access, to inspect, and obtain a copy of their protected health information (PHI) in a designated record set, for as long as the health information is maintained by a CDPH health plan, CDPH providers, or business associates. There are limited exceptions to an individual's right of access PHI (45 C.F. R. s 164.524).
- 6. Ensure that any subcontracted agencies have the organizational and administrative capabilities to support the program services and activities. The Contractor is responsible for quality assurance and utilization review activities for subcontracted HIV care services.
- 7. Ensure that any subcontracted agencies have appropriate facilities and resources, including an adequate physical plant and appropriate supplies and equipment available for the provision of services and practical support functions.
- 8. Develop and maintain working relationships, and coordinate an integrated system of service delivery, with entities who provide key points of entry into medical care, including but not limited to emergency rooms, substance abuse treatment programs, detoxification centers, adult and juvenile detention facilities, California Department of Corrections and Rehabilitation, Transitional Case Management Program (TCMP) for incarcerated populations, sexually transmitted disease (STD) clinics, HIV counseling and testing sites, mental health programs, homeless shelters, health care points of entry specified by the State, federally qualified health centers, migrant health centers, community health centers, health

services for the homeless, family planning grantees, comprehensive hemophilia diagnostic and treatment centers, and non-profit and for profit private entities that provide comprehensive primary care services to populations at risk for HIV. The coordinated, integrated system of care must be informed by HIV epidemiological data and other data sources and should include leveraged resources. The Contractor shall keep documentation of these working relationships.

- 9. Ensure that case management services that link available community support services to appropriate specialized medical services shall be provided for individuals residing in rural areas as appropriate.
- Ensure HIV care services will be provided in a setting that is accessible to low-income individuals with HIV disease. Facilities must also be accessible for hearing-, vision-, and mobility-impaired persons in accordance with the federal Americans with Disabilities Act (ADA).
- 11. Provide targeted prevention coordinated with all state and federal programs to low-income individuals with HIV disease and to inform such individuals of the services available under Ryan White Part B.
- 12. To the maximum extent practical, ensure that HIV-related health care and support services delivered pursuant to a program established with assistance provided under Ryan White Part B will be provided without regard to the ability of the individual to pay for such services and without regard to the current or past health condition of the individual with HIV disease.
- 13. Ensure that services provided to women, infants, children, and youth are tracked and reported (see Data Collection, subheading F).
- 14. Ensure that services provided under this contract are in accordance with the program policy guidance issued by Division of Service Systems (DSS), HIV/AIDS Bureau (HAB) (see <a href="https://www.hab.hrsa.gov">www.hab.hrsa.gov</a>), CDPH/OA's HCP and Budget Guidelines.
- 15. Ensure that the Ryan White HIV/AIDS Program funds do not comprise more than sixty percent (60%) of any subcontracted agency's total budget. Ryan White HIV/AIDS Program funds are intended to provide additional funding to those areas negatively affected by HIV disease and cannot be used to supplant local HIV-related budgets.
- 16. Ensure that clients are eligible for Ryan White services in accordance with the program policy guidance issued by DSS, HAB (see <a href="www.hab.hrsa.gov">www.hab.hrsa.gov</a>). Screening and reassessment of client eligibility must be completed and documented every 6 months to determine continued eligibility for Ryan White services.

Ensure that eligibility policies do not deem a Veteran living with HIV ineligible for Ryan White services due to eligibility for Department of Veterans Affairs (VA) health care benefits. Ensure policies and procedures classifying veterans receiving VA health benefits as uninsured, thus exempting these Veterans from the "Payer of Last Resort" requirement per Veterans Policy 07-07, Policy 04-01, and Parham Letter 08/04 (see <a href="https://www.hab.hrsa.gov">www.hab.hrsa.gov</a>).

- 17. Ensure that no more than ten percent (10%) of the allocation is used for non-direct service functions such as:
  - a. Routine contract administration and monitoring activities, including the preparation of applications for these funds, the receipt and disbursal of program funds, the development and establishment of reimbursement and accounting systems, the preparation of routine programmatic and financial reports, and compliance with contract conditions and audit requirements;
  - b. All activities associated with the Contractor's subcontract award procedures, including the development of request for proposals, contract proposal review activities, negotiation and awarding of subcontracts, grievance process, monitoring of subcontracts through telephone consultation or onsite visits, reporting on subcontracts and funding reallocation activities.
- 18. In addition, ensure that no more than ten percent (10%) of the allocation is used for all subcontracted agencies' non-direct service (administrative) functions without prior written consent from OA.
- 19. Conduct assessment of HIV/AIDS service needs for the geographic service area at least once every three years. Review the assessment annually and, if needed, update it. Ensure that no more than five percent (5%) of the allocation is utilized to plan, conduct, and evaluate the needs assessment process. Needs assessment activities may not be billed to CDPH/OA more than once during a three year contract period.
- 20. Ensure that client service providers who provide Medi-Cal reimbursable services are certified as providers for purposes of Medi-Cal billing (see <a href="www.medi-cal.ca.gov">www.medi-cal.ca.gov</a>) and have the ability to bill other third-party payers for covered services.
- 21. Ensure that funds are payer of last resort by ensuring that client service providers bill all other third-party payers, including Medi-Cal, before invoicing HCP.

- 22. Funded service providers should integrate, and work collaboratively, with other such services and coordinate with other available programs (including Medicaid), to ensure continuity of care and prevention of services of individuals with HIV is enhanced.
- 23. Ensure documentation of written referral relationships with entities considered key points of access to healthcare systems for the purpose of facilitating early intervention services for individuals diagnosed as being HIV positive.
  - a. Work with consortia, service providers, and individuals with HIV/AIDS to identify key points of entry.
  - b. Monitor the use of referral and linkage agreements by funded service providers.
- 24. Ensure funds are not used on prohibited activities (see <a href="https://www.hrsa.hab.gov">www.hrsa.hab.gov</a>) and CDPH/OA's HCP and Budget Guidelines.
- 25. Prohibit employees from soliciting or receiving payment in kind or cash for the purchase, lease, ordering, or recommending the purchase, lease, or ordering, of any goods, facility services, or items.
  - a. Documentation is required by the Compliance Plan or employee conduct standards that prohibit employees from receiving payments in kind or cash from suppliers and contractors of goods or services.
- 26. Ensure that funds are not utilized to make payments for any item or service to the extent that payment has been made, or can reasonably be expected to be made, with respect to that item or service:
  - a. Under any State compensation program, under an insurance policy, or under any Federal or State health benefits program; or
  - b. By an entity that provides health services on a prepaid basis.
- 27. Ensure that funds are not used to:
  - a. Make cash payment to intended recipients of services;
  - b. Develop, promote, or advertise about HIV services that target the general public.
  - c. Generate broad scope awareness activities about HIV services that target the general public.
  - d. Pay costs associated with the creation, capitalization, or administration of a liability risk pool (other than those costs paid on

behalf of individuals as part of premium contributions to existing liability risk pools), or to pay any amount expended by a State under Title XIX of the Social Security Act.

- e. Pay for any item or service that can reasonably be expected to be paid under any State Compensation program, insurance policy, or any Federal or State Health Benefits Program (except for programs related to Indian Health Service);
- f. Pay for any item or service that can paid by an entity that provides health services on a prepaid basis;
- g. For the development of materials, designed to promote or encourage, directly or indirectly, intravenous drug use or sexual activity;
- h. Purchase or improve (other than minor remodeling) any building or other facility; or
- i. Pay for automobile parts, repairs, or maintenance, pet care or supplies, funeral expenses, etc. (see <a href="https://www.hab.hrsa.gov">www.hab.hrsa.gov</a>).
- 28. Ensure that all approved subcontracted agency invoices are paid within 45 days of receipt.
- 29. Ensure that no funds are carried over into subsequent contract years.
- 30. Ensure compliance with the federal HRSA Ryan White Program, CDPH/OA's *HCP* and *Budget Guidelines*, CDPH/OA Policy Letters, Management Memoranda, AIDS Regional Information and Evaluation System (ARIES) Policy Notices, and other program guidelines issued by CDPH/OA.
- 31. Administer Ryan White Part B funds appropriately, maintain records and invoices using standard accounting practices, coordinate federal and state data reporting, and arrange for fiscal audits.
- 32. Annually evaluate the cost-effectiveness of the mechanisms used to deliver comprehensive care.
- 33. When issuing statements, press releases, requests for proposals, bid solicitations, and other documents describing projects or programs funded in whole or in part with Federal money, the Contractor shall clearly state the percentage of the total costs of the program or project which will be financed with Federal money, the dollar amount of Federal funds for the project or program, and percentage and a dollar amount of the total costs of the project or program that will be financed by nongovernmental sources.

- 34. Ensure that Management Memoranda responses are accurate, complete and received on or before the required response date.
- 35. Ensure compliance with the following requirements regarding imposition of charges for services, for those providers who charge for services:
  - a. In the case of individuals with an income less than or equal to one hundred percent (100%) of federal poverty guidelines (FPG) (see www.aspe.hhs.gov/poverty), the provider will not impose charges on any such individual for the provision of services under the contract:
  - b. In the case of individuals with an income greater than one hundred percent (100%) of the FPG, the provider:
    - i. Will impose charges on each such individual for the provision of such services and
    - ii. Will impose charges according to a schedule of charges that is made available to the public;
  - c. In the case of individuals with an income between the FPG in Columns A and B (see table below), the provider will not, for any calendar year, impose charges exceeding the percentage in Column C of the client's annual gross income:

Column A: Client's income is greater than	Column B: Client's income does not exceed	Column C: Charges are not to exceed
100% of FPG	200% of FPG	5% of the client's annual gross income
200% of FPG	300% of FPG	7% of the client's annual gross income
300% of FPG		10% of the client's annual gross income

- 36. Cooperate with any Federal investigation regarding the Ryan White program funds.
- 37. Participate in any state-mandated meetings, trainings, WebEx conferences, Webinars, teleconferences, and/or other conferences to be determined.
- 38. Take steps to ensure that people with limited English proficiency can meaningfully access health and social services. For detailed information on the specific responsibilities of Contractors regarding linguistic competence, see the Office of Civil Rights (OCR) website at:

http://www.hhs.gov/ocr/civilrights/resources/specialtopics/lep/policyguidan cedocument.html

- 39. Ensure compliance contract Anti-Kickback Statute conditions (42 USC 1320a 7b(b). Processes and standards must be in place to avoid fraud, waste, and abuse (mismanagement) of Ryan White funds.
- 40. Ensure Ryan White Part B funding is only used to supplement and not supplant existing federal, state, or local funding for HIV testing, Health Insurance Premiums and cost sharing.

#### B. Monitoring Activities

The Contractor shall:

- Conduct site visits and document/monitor the activities of subcontracted agencies to ensure contractual compliance not less than once every year.
   For all deficiencies cited in the contractor's monitoring report, develop a corrective plan, submit it to the State for approval, and implement the plan.
- 2. Provide any necessary assistance to the State in carrying out State monitoring activities and inspection rights for both contractors and subcontracted agencies, as provided in this agreement.
- 3. Make available to authorized State and/or federal representatives all records, materials, data information, and appropriate staff required for monitoring or inspection activities.
- 4. For all deficiencies cited in the State's monitoring report, develop a corrective plan, submit it to the State for approval, and implement the plan. Provide the corrective plan to the State within 30 days of receipt of the monitoring report.

#### C. Partner Services (PS)

The Contractor shall ensure that client service providers:

- 1. Inform clients of the availability of PS. Client service providers may either offer PS directly through their agency or by referral to their designated local health programs.
- 2. Maintain documentation when PS is offered and the outcome (i.e., the number of partners to be notified by the client and/or by the health jurisdiction). Client service providers using ARIES should document these encounters on the Basic Medical screen. Client service providers not

using ARIES should document these encounters in the client medical records.

#### D. Reporting Requirements

HCP Contractors are required to submit quarterly financial and narrative reports to OA. Financial Reports are to be submitted with the monthly / quarterly invoices. The HCP Quarterly Narrative Reports are due to OA according to the following schedule:

Reporting Period	Due dates
July 1 – September 30	November 15
October 1 – December 31	February 15
January 1 – March 31	May 15
April 1 – June 30	August 15

- 1. The quarterly HCP Financial Report tracks expenditures for the Contractor and any subcontracted agency for the quarter reported. The quarterly Financial Reports shall include the administrative costs of the Contractor and each subcontracted agency, amount of funds obligated to each subcontracted agency, total expended quarterly by each subcontracted agency, percentage expended for the quarter, and total number of unduplicated clients for the quarter reported.
- 2. The quarterly HCP Narrative Report is an opportunity for the Contractor to describe their HCP programs, services provided, progress and accomplishments, and to identify any technical assistance needs. The quarterly Narrative Reports shall include, for the quarter reported only, descriptions of the programs, services funded with HCP funds, any general accomplishments within the programs, issues or concerns with the programs and services funded in your county, and any technical assistance and/or training needs of the contractor and/or subcontracted agency.

Contractors may access the HCP Financial and Narrative Report formats at:

http://www.cdph.ca.gov/programs/aids/Pages/OAHIVCareProgram.aspx

#### E. Data Collection

The Contractor shall ensure that client service providers:

- 1. Collect the HCP minimum data set. The HCP minimum dataset includes data elements required by (a) HRSA to complete the Ryan White Program Data Report (RDR), the Ryan White Program Service Report (RSR), selected HAB Quality Management (QM) indicators, and the Women, Infants, Children, and Youth Report, and (b) CDPH/OA for its development of estimates and reports (i.e., estimate of unmet need for HIV medical care, statewide epidemiologic profile, Statewide Coordinated Statement of Need) and to conduct program activities.
- Directly enter data into ARIES within two weeks from a client's date of service. Client service providers may import data into ARIES from other data collection systems only if they obtain prior written approval from CDPH/OA; said providers may not use CDPH/OA funds to develop or maintain their import systems.
- 3. Electronically submit the aggregate-level RDR through HAB's Electronic Handbook (EHB). The RDR reporting period is January 1 through December 31 of the previous calendar. Submission deadlines will be announced in ARIES Policy Notices.
- 4. Electronically submit a Provider Report for the RSR through HAB's EHB. Unless exempted by HRSA, client service providers who provide RSR-eligible services must also upload a Client Report, which contains client-level data, as an XML data file to HAB's EHB. The RSR is due twice a year: (a) The first report includes data from the first six months of the current calendar year, and (b) The second report includes all the data from the entire previous calendar year. Submission deadlines will be announced in ARIES Policy Notices.
- 5. Comply with the policies and procedures outlined in ARIES Policy Notices issued by the CDPH/OA (see <a href="https://www.projectaries.org">www.projectaries.org</a>).

# F. Client Service Provider/Subcontracted Agency Reporting Requirements

Comply with the State's timeline to submit to the State a list identifying the names and budget overview of all service provision and subcontracted agencies and total funds available to each Client Service Provider. OA's HIV Care Section will provide the required forms to complete the budget overview and all service provision information. These forms are located on the OA website. Please click on the link to access the current forms at HCP Budget Forms

# G. Quality Management Program

The Contractor shall:

- 1. Ensure that all client service providers have a QM program in place. The QM program should fit within the framework of the client service providers' other programmatic quality assurance and quality improvement activities. Client service providers may use an existing QM program (e.g., Joint Commission on Accreditation of Healthcare Organizations, Medicaid) or develop their own program. Service providers may add additional program specific or other HAB indicators to their QM plan. The HAB QM Technical Assistance Manual can be accessed at <a href="ftp://ftp.hrsa.gov/hab/QM2003.pdf">ftp://ftp.hrsa.gov/hab/QM2003.pdf</a>. HAB's performance measures Web page also contains a wealth of information, including more detailed descriptions of its performance measures and frequently asked questions (http://hab.hrsa.gov/deliverhivaidscare/habperformmeasures.html).
- 2. Incorporate selected indicators from Groups 1 and 2 of HAB's HIV/AIDS Core Clinical Performance Measures for Adults and Adolescents (also known as HAB QM indicators) into QM programs as CDPH/OA implements selected HAB QM indicators as part of its QM and monitoring program. Specific indicators will be identified and released by OA Management Memorandum. Contractors and subcontracted agencies can monitor their progress in meeting HAB QM indicators for Groups 1 and 2 by using the Compliance Reports in ARIES as appropriate.
- 3. Please refer to management memorandum 11-01 at <u>HIV Care Program</u> for more information.

#### H. Data Encryption

The Contractor shall adhere to the Information Privacy and Security Requirements (Exhibit J). In addition to the procedures set forth in the Information Privacy and Security Requirements exhibit, Contractors must ensure that all mobile devices are equipped with encryption software, even if the Contractor or their subcontracted agencies do not store confidential information on the mobile devices.

#### I. Introduction

#### 1. Mission Statement

The goals of the California Department of Public Health, Office of AIDS (CDPH/OA) are: (1) to minimize new HIV infections and (2) to maximum the number of people with HIV infection who access appropriate care, treatment, support, and prevention services. The services required by the HIV Care Program (HCP) Scopes of Work (SOWs) in this Memorandum of Understanding are consistent with, and are designed to support, these goals.

#### 2. Service Overview

CDPH/OA utilizes federal Health Resources Services Administration (HRSA) funds to provide support for HIV/AIDS services in local areas. HIV care services are funded using a Single Allocation Model to consolidate HRSA program funds into a single contract in each local health jurisdiction or service area.

Through this single contract, the Contractor agrees to administer **HCP** services.

A. The Contractor agrees to administer HCP and to ensure the provision of the HIV care services as described in this SOW. The Contractor may provide direct client services exclusively or subcontract all or part of the client services. The Contractor ensures that, if all or parts of the client services are subcontracted to other client service providers, all services provided by the subcontracted agency will be in accordance with HCP

#### **II. HIV Care Program**

#### 1. HCP Services

The HIV care services to be provided under HCP are HRSA-defined service categories. For a listing of HRSA service category definitions, and the specific services included in each category, please refer to the HRSA website at <a href="www.hab.hrsa.gov">www.hab.hrsa.gov</a>. Additional information can be found in the HCP and Budget Guidelines.

CDPH/OA will <u>not</u> require local utilization of HRSA's "75 percent (Core services) / 25 percent (Support services)" requirement for prioritization of services.

HCP is a two-tiered approach to service prioritization and delivery and utilizes the HRSA-defined service categories, both the Core and Support service categories.

HCP prioritizes service provisions as follows:

<u>Tier One:</u> Outpatient/Ambulatory Medical Care, as defined by HRSA. Services include, but are not limited to, primary medical care, laboratory testing, medical history taking, health screening, and prescribing and managing medications.

Contractors must ensure that Tier One medical services are provided for all population groups in their geographic region via all HIV/AIDS or other funding sources before allocating HCP funds to Tier Two services.

<u>Tier Two:</u> HRSA-defined Core and Support service categories that (1) assist with access to Tier One care, (2) support maintenance in Tier One care, and (3) reduce the risk of treatment failure and/or HIV transmission. HCP funds may be allocated for any Tier Two service only after Contractors have ensured Tier One services are adequately provided in their geographic region via all HIV/AIDS or other funding sources.

The following HRSA service categories are included in Tier Two of HCP:

- ▶ Mental Health Services
- Medical Case Management Svcs (includes Treatment Adherence)
- Case Management (Non-Medical)
- Oral Health Care
- ▶ AIDS Pharmaceutical Assistance
- Substance Abuse Services -Outpatient and Residential
- ▶ Health Education/Risk Reduction
- ▶ Home Health Care
- ▶ Hospice Services
- Outreach Services
- ▶ Emergency Financial Assistance
- Food Bank/Home-Delivered Meals
- ▶ Housing Services

- ▶ Legal Services
- ▶ Treatment Adherence Counseling
- ▶ Health Insurance Premium and Cost Sharing Assistance
- ▶ Home- and Community-Based Health Services
- ▶ Linguistic Services
- ▶ Medical Transportation Services
- Psychosocial Support Services
- ▶ Medical Nutrition Therapy
- ▶ Early Intervention Services
- Referral for Health Care/Supportive Services
- ▶ Rehabilitation Services
- Respite Care
- ▶ Child Care Services

#### A. The Contractor shall:

- 1. Provide comprehensive, ongoing medical services to individuals with HIV/AIDS. Services must be based on the HRSA service category, *Outpatient/Ambulatory Medical Care* or, if these services are not funded by HCP under Tier One, the Contractor must demonstrate and document the availability of primary medical care for HIV-infected persons within each population group in the service area.
- 2. Provide Tier Two HRSA Core and Support services as necessary, and as funds permit, to ensure access to Tier One care, maintenance in Tier One care, and reduce the risk of treatment failure or HIV transmission.
- 3. Develop and implement a system of service delivery that offers comprehensive, ongoing health and support services to individuals with HIV/AIDS, that actively seeks individuals who know their HIV status but are not accessing services, that reaches out to people who are HIV

positive but unaware of their HIV status, and that is coordinated and integrated with other service delivery systems as appropriate.

4. Advisory and/or focus groups will meet at least **annually** to provide input to the Contractor on issues such as needs assessment, service delivery plans, and comprehensive planning. The Contractor shall maintain minutes and/or documentation of the advisory or focus group meetings.

The advisory and/or focus group, should be made up of representatives from state, federal, and local programs that provide health services and education and prevention services; non-profit and for-profit community-based agencies; staff from other key points of entry into medical care, who either provide services to individuals with HIV/AIDS, or who may have contact with HIV positive individuals who are not in care or not aware of their HIV status; individuals with HIV, and their advocates, etc. The advisory group provides information to the Contractor regarding health services delivery and the needs of individuals with HIV/AIDS living within the community.

- 5. Ensure the protection of the client's privacy and confidentiality at all times. In addition, federal law requires that individuals have a right of access, to inspect, and obtain a copy of their protected health information (PHI) in a designated record set, for as long as the health information is maintained by a CDPH health plan, CDPH providers, or business associates. There are limited exceptions to an individual's right of access PHI (45 C.F. R. s 164.524).
- 6. Ensure that any subcontracted agencies have the organizational and administrative capabilities to support the program services and activities. The Contractor is responsible for quality assurance and utilization review activities for subcontracted HIV care services.
- 7. Ensure that any subcontracted agencies have appropriate facilities and resources, including an adequate physical plant and appropriate supplies and equipment available for the provision of services and practical support functions.
- 8. Develop and maintain working relationships, and coordinate an integrated system of service delivery, with entities who provide key points of entry into medical care, including but not limited to emergency rooms, substance abuse treatment programs, detoxification centers, adult and juvenile detention facilities, California Department of Corrections and Rehabilitation, Transitional Case Management Program (TCMP) for incarcerated populations, sexually transmitted disease (STD) clinics, HIV counseling and testing sites, mental health programs, homeless shelters, health care points of entry specified by the State, federally qualified health centers, migrant health centers, community health centers, health

services for the homeless, family planning grantees, comprehensive hemophilia diagnostic and treatment centers, and non-profit and for profit private entities that provide comprehensive primary care services to populations at risk for HIV. The coordinated, integrated system of care must be informed by HIV epidemiological data and other data sources and should include leveraged resources. The Contractor shall keep documentation of these working relationships.

- 9. Ensure that case management services that link available community support services to appropriate specialized medical services shall be provided for individuals residing in rural areas as appropriate.
- Ensure HIV care services will be provided in a setting that is accessible to low-income individuals with HIV disease. Facilities must also be accessible for hearing-, vision-, and mobility-impaired persons in accordance with the federal Americans with Disabilities Act (ADA).
- 11. Provide targeted prevention coordinated with all state and federal programs to low-income individuals with HIV disease and to inform such individuals of the services available under Ryan White Part B.
- 12. To the maximum extent practical, ensure that HIV-related health care and support services delivered pursuant to a program established with assistance provided under Ryan White Part B will be provided without regard to the ability of the individual to pay for such services and without regard to the current or past health condition of the individual with HIV disease.
- 13. Ensure that services provided to women, infants, children, and youth are tracked and reported (see Data Collection, subheading F).
- 14. Ensure that services provided under this contract are in accordance with the program policy guidance issued by Division of Service Systems (DSS), HIV/AIDS Bureau (HAB) (see <a href="https://www.hab.hrsa.gov">www.hab.hrsa.gov</a>), CDPH/OA's HCP and Budget Guidelines.
- 15. Ensure that the Ryan White HIV/AIDS Program funds do not comprise more than sixty percent (60%) of any subcontracted agency's total budget. Ryan White HIV/AIDS Program funds are intended to provide additional funding to those areas negatively affected by HIV disease and cannot be used to supplant local HIV-related budgets.
- 16. Ensure that clients are eligible for Ryan White services in accordance with the program policy guidance issued by DSS, HAB (see <a href="www.hab.hrsa.gov">www.hab.hrsa.gov</a>). Screening and reassessment of client eligibility must be completed and documented every 6 months to determine continued eligibility for Ryan White services.

Ensure that eligibility policies do not deem a Veteran living with HIV ineligible for Ryan White services due to eligibility for Department of Veterans Affairs (VA) health care benefits. Ensure policies and procedures classifying veterans receiving VA health benefits as uninsured, thus exempting these Veterans from the "Payer of Last Resort" requirement per Veterans Policy 07-07, Policy 04-01, and Parham Letter 08/04 (see <a href="https://www.hab.hrsa.gov">www.hab.hrsa.gov</a>).

- 17. Ensure that no more than ten percent (10%) of the allocation is used for non-direct service functions such as:
  - a. Routine contract administration and monitoring activities, including the preparation of applications for these funds, the receipt and disbursal of program funds, the development and establishment of reimbursement and accounting systems, the preparation of routine programmatic and financial reports, and compliance with contract conditions and audit requirements;
  - b. All activities associated with the Contractor's subcontract award procedures, including the development of request for proposals, contract proposal review activities, negotiation and awarding of subcontracts, grievance process, monitoring of subcontracts through telephone consultation or onsite visits, reporting on subcontracts and funding reallocation activities.
- 18. In addition, ensure that no more than ten percent (10%) of the allocation is used for all subcontracted agencies' non-direct service (administrative) functions without prior written consent from OA.
- 19. Conduct assessment of HIV/AIDS service needs for the geographic service area at least once every three years. Review the assessment annually and, if needed, update it. Ensure that no more than five percent (5%) of the allocation is utilized to plan, conduct, and evaluate the needs assessment process. Needs assessment activities may not be billed to CDPH/OA more than once during a three year contract period.
- 20. Ensure that client service providers who provide Medi-Cal reimbursable services are certified as providers for purposes of Medi-Cal billing (see <a href="www.medi-cal.ca.gov">www.medi-cal.ca.gov</a>) and have the ability to bill other third-party payers for covered services.
- 21. Ensure that funds are payer of last resort by ensuring that client service providers bill all other third-party payers, including Medi-Cal, before invoicing HCP.

- 22. Funded service providers should integrate, and work collaboratively, with other such services and coordinate with other available programs (including Medicaid), to ensure continuity of care and prevention of services of individuals with HIV is enhanced.
- 23. Ensure documentation of written referral relationships with entities considered key points of access to healthcare systems for the purpose of facilitating early intervention services for individuals diagnosed as being HIV positive.
  - a. Work with consortia, service providers, and individuals with HIV/AIDS to identify key points of entry.
  - b. Monitor the use of referral and linkage agreements by funded service providers.
- 24. Ensure funds are not used on prohibited activities (see <a href="https://www.hrsa.hab.gov">www.hrsa.hab.gov</a>) and CDPH/OA's HCP and Budget Guidelines.
- 25. Prohibit employees from soliciting or receiving payment in kind or cash for the purchase, lease, ordering, or recommending the purchase, lease, or ordering, of any goods, facility services, or items.
  - a. Documentation is required by the Compliance Plan or employee conduct standards that prohibit employees from receiving payments in kind or cash from suppliers and contractors of goods or services.
- 26. Ensure that funds are not utilized to make payments for any item or service to the extent that payment has been made, or can reasonably be expected to be made, with respect to that item or service:
  - a. Under any State compensation program, under an insurance policy, or under any Federal or State health benefits program; or
  - b. By an entity that provides health services on a prepaid basis.
- 27. Ensure that funds are not used to:
  - a. Make cash payment to intended recipients of services;
  - b. Develop, promote, or advertise about HIV services that target the general public.
  - c. Generate broad scope awareness activities about HIV services that target the general public.
  - d. Pay costs associated with the creation, capitalization, or administration of a liability risk pool (other than those costs paid on

behalf of individuals as part of premium contributions to existing liability risk pools), or to pay any amount expended by a State under Title XIX of the Social Security Act.

- e. Pay for any item or service that can reasonably be expected to be paid under any State Compensation program, insurance policy, or any Federal or State Health Benefits Program (except for programs related to Indian Health Service);
- f. Pay for any item or service that can paid by an entity that provides health services on a prepaid basis;
- g. For the development of materials, designed to promote or encourage, directly or indirectly, intravenous drug use or sexual activity;
- h. Purchase or improve (other than minor remodeling) any building or other facility; or
- i. Pay for automobile parts, repairs, or maintenance, pet care or supplies, funeral expenses, etc. (see <a href="https://www.hab.hrsa.gov">www.hab.hrsa.gov</a>).
- 28. Ensure that all approved subcontracted agency invoices are paid within 45 days of receipt.
- 29. Ensure that no funds are carried over into subsequent contract years.
- 30. Ensure compliance with the federal HRSA Ryan White Program, CDPH/OA's *HCP* and Budget Guidelines, CDPH/OA Policy Letters, Management Memoranda, AIDS Regional Information and Evaluation System (ARIES) Policy Notices, and other program guidelines issued by CDPH/OA.
- 31. Administer Ryan White Part B funds appropriately, maintain records and invoices using standard accounting practices, coordinate federal and state data reporting, and arrange for fiscal audits.
- 32. Annually evaluate the cost-effectiveness of the mechanisms used to deliver comprehensive care.
- 33. When issuing statements, press releases, requests for proposals, bid solicitations, and other documents describing projects or programs funded in whole or in part with Federal money, the Contractor shall clearly state the percentage of the total costs of the program or project which will be financed with Federal money, the dollar amount of Federal funds for the project or program, and percentage and a dollar amount of the total costs of the project or program that will be financed by nongovernmental sources.

- 34. Ensure that Management Memoranda responses are accurate, complete and received on or before the required response date.
- 35. Ensure compliance with the following requirements regarding imposition of charges for services, for those providers who charge for services:
  - a. In the case of individuals with an income less than or equal to one hundred percent (100%) of federal poverty guidelines (FPG) (see www.aspe.hhs.gov/poverty), the provider will not impose charges on any such individual for the provision of services under the contract:
  - b. In the case of individuals with an income greater than one hundred percent (100%) of the FPG, the provider:
    - i. Will impose charges on each such individual for the provision of such services and
    - ii. Will impose charges according to a schedule of charges that is made available to the public;
  - c. In the case of individuals with an income between the FPG in Columns A and B (see table below), the provider will not, for any calendar year, impose charges exceeding the percentage in Column C of the client's annual gross income:

Column A: Client's income is greater than	Column B: Client's income does not exceed	Column C: Charges are not to exceed
100% of FPG	200% of FPG	5% of the client's annual gross income
200% of FPG	300% of FPG	7% of the client's annual gross income
300% of FPG		10% of the client's annual gross income

- 36. Cooperate with any Federal investigation regarding the Ryan White program funds.
- 37. Participate in any state-mandated meetings, trainings, WebEx conferences, Webinars, teleconferences, and/or other conferences to be determined.
- 38. Take steps to ensure that people with limited English proficiency can meaningfully access health and social services. For detailed information on the specific responsibilities of Contractors regarding linguistic competence, see the Office of Civil Rights (OCR) website at:

http://www.hhs.gov/ocr/civilrights/resources/specialtopics/lep/policyguidan cedocument.html

- 39. Ensure compliance contract Anti-Kickback Statute conditions (42 USC 1320a 7b(b). Processes and standards must be in place to avoid fraud, waste, and abuse (mismanagement) of Ryan White funds.
- 40. Ensure Ryan White Part B funding is only used to supplement and not supplant existing federal, state, or local funding for HIV testing, Health Insurance Premiums and cost sharing.

#### B. Monitoring Activities

The Contractor shall:

- Conduct site visits and document/monitor the activities of subcontracted agencies to ensure contractual compliance not less than once every year.
   For all deficiencies cited in the contractor's monitoring report, develop a corrective plan, submit it to the State for approval, and implement the plan.
- 2. Provide any necessary assistance to the State in carrying out State monitoring activities and inspection rights for both contractors and subcontracted agencies, as provided in this agreement.
- 3. Make available to authorized State and/or federal representatives all records, materials, data information, and appropriate staff required for monitoring or inspection activities.
- 4. For all deficiencies cited in the State's monitoring report, develop a corrective plan, submit it to the State for approval, and implement the plan. Provide the corrective plan to the State within 30 days of receipt of the monitoring report.

#### C. Partner Services (PS)

The Contractor shall ensure that client service providers:

- 1. Inform clients of the availability of PS. Client service providers may either offer PS directly through their agency or by referral to their designated local health programs.
- 2. Maintain documentation when PS is offered and the outcome (i.e., the number of partners to be notified by the client and/or by the health jurisdiction). Client service providers using ARIES should document these encounters on the Basic Medical screen. Client service providers not

using ARIES should document these encounters in the client medical records.

#### D. Reporting Requirements

HCP Contractors are required to submit quarterly financial and narrative reports to OA. Financial Reports are to be submitted with the monthly / quarterly invoices. The HCP Quarterly Narrative Reports are due to OA according to the following schedule:

Reporting Period	Due dates
July 1 – September 30	November 15
October 1 – December 31	February 15
January 1 – March 31	May 15
April 1 – June 30	August 15

- The quarterly HCP Financial Report tracks expenditures for the Contractor and any subcontracted agency for the quarter reported. The quarterly Financial Reports shall include the administrative costs of the Contractor and each subcontracted agency, amount of funds obligated to each subcontracted agency, total expended quarterly by each subcontracted agency, percentage expended for the quarter, and total number of unduplicated clients for the quarter reported.
- 2. The quarterly HCP Narrative Report is an opportunity for the Contractor to describe their HCP programs, services provided, progress and accomplishments, and to identify any technical assistance needs. The quarterly Narrative Reports shall include, for the quarter reported only, descriptions of the programs, services funded with HCP funds, any general accomplishments within the programs, issues or concerns with the programs and services funded in your county, and any technical assistance and/or training needs of the contractor and/or subcontracted agency.

Contractors may access the HCP Financial and Narrative Report formats at:

http://www.cdph.ca.gov/programs/aids/Pages/OAHIVCareProgram.aspx

#### E. Data Collection

The Contractor shall ensure that client service providers:

- 1. Collect the HCP minimum data set. The HCP minimum dataset includes data elements required by (a) HRSA to complete the Ryan White Program Data Report (RDR), the Ryan White Program Service Report (RSR), selected HAB Quality Management (QM) indicators, and the Women, Infants, Children, and Youth Report, and (b) CDPH/OA for its development of estimates and reports (i.e., estimate of unmet need for HIV medical care, statewide epidemiologic profile, Statewide Coordinated Statement of Need) and to conduct program activities.
- Directly enter data into ARIES within two weeks from a client's date of service. Client service providers may import data into ARIES from other data collection systems only if they obtain prior written approval from CDPH/OA; said providers may not use CDPH/OA funds to develop or maintain their import systems.
- 3. Electronically submit the aggregate-level RDR through HAB's Electronic Handbook (EHB). The RDR reporting period is January 1 through December 31 of the previous calendar. Submission deadlines will be announced in ARIES Policy Notices.
- 4. Electronically submit a Provider Report for the RSR through HAB's EHB. Unless exempted by HRSA, client service providers who provide RSR-eligible services must also upload a Client Report, which contains client-level data, as an XML data file to HAB's EHB. The RSR is due twice a year: (a) The first report includes data from the first six months of the current calendar year, and (b) The second report includes all the data from the entire previous calendar year. Submission deadlines will be announced in ARIES Policy Notices.
- 5. Comply with the policies and procedures outlined in ARIES Policy Notices issued by the CDPH/OA (see <a href="https://www.projectaries.org">www.projectaries.org</a>).

# F. Client Service Provider/Subcontracted Agency Reporting Requirements

Comply with the State's timeline to submit to the State a list identifying the names and budget overview of all service provision and subcontracted agencies and total funds available to each Client Service Provider. OA's HIV Care Section will provide the required forms to complete the budget overview and all service provision information. These forms are located on the OA website. Please click on the link to access the current forms at HCP Budget Forms

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The Contractor shall:

- 1. Ensure that all client service providers have a QM program in place. The QM program should fit within the framework of the client service providers' other programmatic quality assurance and quality improvement activities. Client service providers may use an existing QM program (e.g., Joint Commission on Accreditation of Healthcare Organizations, Medicaid) or develop their own program. Service providers may add additional program specific or other HAB indicators to their QM plan. The HAB QM Technical Assistance Manual can be accessed at <a href="ftp://ftp.hrsa.gov/hab/QM2003.pdf">ftp://ftp.hrsa.gov/hab/QM2003.pdf</a>. HAB's performance measures Web page also contains a wealth of information, including more detailed descriptions of its performance measures and frequently asked questions (http://hab.hrsa.gov/deliverhivaidscare/habperformmeasures.html).
- 2. Incorporate selected indicators from Groups 1 and 2 of HAB's HIV/AIDS Core Clinical Performance Measures for Adults and Adolescents (also known as HAB QM indicators) into QM programs as CDPH/OA implements selected HAB QM indicators as part of its QM and monitoring program. Specific indicators will be identified and released by OA Management Memorandum. Contractors and subcontracted agencies can monitor their progress in meeting HAB QM indicators for Groups 1 and 2 by using the Compliance Reports in ARIES as appropriate.
- 3. Please refer to management memorandum 11-01 at <u>HIV Care Program</u> for more information.

#### H. Data Encryption

The Contractor shall adhere to the Information Privacy and Security Requirements (Exhibit J). In addition to the procedures set forth in the Information Privacy and Security Requirements exhibit, Contractors must ensure that all mobile devices are equipped with encryption software, even if the Contractor or their subcontracted agencies do not store confidential information on the mobile devices.

# Memorandum of Understanding (MOU) <u>Amendment 1</u> HIV/AIDS Surveillance Program

In that certain agreement made and entered into July 1, 2010 between the California Department of Public Health/Office of AIDS and the County of Santa Barbara.

1. Provision 2 (MAXIMUM AMOUNT PAYABLE) is amendment to read as follows:

The maximum amount payable by the STATE to the CONTRACTOR under this MOU shall not exceed the following:

- A. \$43,606 for the budget period of July 1, 2010 to June 30, 2011.
- B. \$43,606 40,728 for the budget period of July 1, 2011 to June 30, 2012.
- C. \$43,606 40,728 for the budget period of July 1, 2012 to June 30, 2013.
- D. \$130,818 125,062 for the entire MOU term.
- 2. Provision 3 (MOU EXHIBITS) is amended to add <a href="Exhibit A-2">Exhibit A-2</a>, entitled "Scope of Work" Year 3 <a href="Exhibit A-3">Consisting of 6 pages</a>. All further references to Exhibit A, entitled "Scope of Work" in the body of this agreement or any attachments thereto shall be deemed to read Exhibit A-1, entitled "Scope of Work" Year 1; Exhibit A-2, entitled "Scope of Work" Year 2; and Exhibit A-3, entitled "Scope of Work" Year 3.

Provision 3 (MOU EXHIBITS) is further amended to add <u>Exhibit B-2 A1, entitled</u> "Budget" Year 2 consisting of one page; Exhibit B-3 A1, entitled "Budget" Year 3 consisting of one page. All further references to Exhibits B, entitled "Budget" Years 1, 2, and 3 in the body of this agreement or any attachments thereto shall be deemed to read Exhibit B-1, entitled "Budget" Year 1; Exhibit B-2 A1, entitled "Budget" Year 2; and Exhibit B-3 A1, entitled "Budget" Year 3.

- 3. The effective date of this amendment shall be July 1, 2011.
- 4. All other terms and conditions shall remain the same.

Exhibit B-2, A1
Budget
Year 2

July 1, 2011 to June 30, 2012

	Original <u>Budget</u>	This Amendment	Amended <u>Total</u>
A. PERSONNEL	\$39,300	<u>(\$7,142)</u>	<u>\$32,158</u>
B. OPERATING EXPENSES	\$4,306	<u>(\$560)</u>	<u>\$3,746</u>
C. CAPITAL EXPENDITURES	\$0	\$0	\$0
D. OTHER COSTS	\$0	\$0	\$0
E. INDIRECT COSTS	\$0	<u>\$4,824</u>	<u>\$4,824</u>
TOTAL BUDGET	\$43,606	<u>(\$2,878)</u>	<u>\$40,728</u>

Exhibit B-3, A1 Budget Year 3

July 1, 2012 to June 30, 2013

	Original <u>Budget</u>	This <u>Amendment</u>	Amended <u>Total</u>
A. PERSONNEL	\$39,300	<u>(\$7,142)</u>	<u>\$32,158</u>
B. OPERATING EXPENSES	\$4,306	<u>(\$560)</u>	<u>\$3,746</u>
C. CAPITAL EXPENDITURES	\$0	\$0	\$0
D. OTHER COSTS	\$0	\$0	\$0
E. INDIRECT COSTS	\$0	<u>\$4,824</u>	<u>\$4,824</u>
TOTAL BUDGET	\$43,606	<u>(\$2,878)</u>	<u>\$40,728</u>