



**BOARD OF SUPERVISORS
AGENDA LETTER**

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Public Health
Department No.: 041
For Agenda Of: December 9, 2014
Placement: Administrative
Estimated Time: N/A
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors
FROM: Department Takashi Wada, MD, MPH, Director and Health Officer
Director Public Health Department
Contact Info: Dan Reid, Assistant Deputy Director, 681-5173
SUBJECT: Center for Care Innovations (CCI) - Tides Foundation Safety Net Data Grant
Award Acceptance

County Counsel Concurrence

As to form: Yes

Other Concurrence: NONE

As to form:

Auditor-Controller Concurrence

As to form: Yes

Recommended Actions:

That the Board of Supervisors consider recommendations regarding the CCI-Tides Foundation Safety Net Data Grant Award Acceptance as follows:

- a) Authorize the Public Health Department Director to accept the Grant Award for the department's Safety Net Analysis Program from the CCI-Tides Foundation to support operational performance outcomes required for Patient Centered Medical Home (PCMH) for the period of December 1, 2014 through January 31, 2016 in the amount of \$20,000.
- b) Determine that these activities are exempt from California Environmental Quality Act review per CEQA Guideline Section 15378(b)(4), since this is a government funding mechanism that does not involve commitment to any specific project which may result in a potential significant physical impact on the environment.

Summary Text:

This item is on the agenda to accept an award from the CCI-Tides Foundation for the department's Safety Net Analysis Program. The CCI-Tides Foundation has awarded these funds to support the department's project to develop a dashboard for tracking PCMH measures such as: Access to Care, Patient Engagement, Patient Self-Management, Care Coordination and Performance Improvement. The project is estimated to be complete by January 31, 2016.

Background: The Public Health Department operates five ambulatory health care centers and three homeless shelter-based centers throughout the county. The department implemented the Electronic Health Record (EHR) system in 2011-2012, and is currently using several platforms for reporting and to

update an in-house dashboard each month. Crystal reports are used for quality measures, McKesson for productivity reports, and Excel spread sheets for collating patient satisfaction data.

The department has an established Medical Practice Committee (MPC) responsible for reviewing and responding to data pertaining to quality, productivity, and patient experience. The MPC is also responsible for reviewing and approving policies and procedures related to our various programs and incident reporting, as well as reviewing the data for Meaningful Use and Patient Centered Medical Home quality reporting. Since the inception of the EHR system, Public Health has been challenged with staffing, training and system issues that sometimes hinder the ability to gather data and customize reports. Without success at filtering data, the information is less meaningful. The PCMH model of care requires a great deal of tracking and monitoring of patient progress.

Public Health has recently become accredited for the PCMH model of care at its Carpinteria and Franklin Health Care Centers and is in the process of becoming accredited for its other health care center locations. The department is fully committed to the PCMH model and therefore needs a sustainable way to monitor the care we provide. The current MPC Dashboard displays progress towards our quality, productivity, and patient satisfaction goals, but we don't have an organized system for tracking PCMH measures. Approval of the grant award will enable Public Health to develop a dashboard that will help monitor the operational performance outcomes required for initial PCMH recognition at three additional health care center sites as well as ongoing PCMH adherence at our Franklin and Carpinteria Health Care Centers.

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

This grant from the CCI-Tides Foundation will provide \$20,000 toward the Department's previously budgeted expenses for staff time, materials, and travel involved in the project. These funds have been appropriated for the FY14-15 budget.

Key Contract Risks: Any portion of funds not used for grant purposes must be repaid, and the department is required to notify the Tides Foundation of any changes in key program staff or ability to achieve the grant's performance measures.

Staffing Impacts:

Legal Positions:

0

FTEs:

0

Special Instructions:

Return one electronic Minute Order to: PHDCU@sbcphd.org.

Attachments:

CCI-Tides Foundation Safety Net Data Grant Award

Authored by:

| Dan Reid, Assistant Deputy Director, PHD Primary Care and Family Health, 681-5173