

BOARD OF SUPERVISORS AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors

105 E. Anapamu Street, Suite 407 Santa Barbara, CA 93101 (805) 568-2240

Department Name: Social Services

Department No.: 044 **For Agenda Of:** 6/6/17

Placement: Administrative

Estimated Time:

Continued Item: N_O

If Yes, date from:

Vote Required: Majority

TO: Board of Supervisors

FROM: Department Daniel Nielson, Social Services Director

Director(s) (805) 346-7101

Contact Info: Amy Krueger, Adult & Children Services Deputy Director

(805) 346-8351

Maria Gardner, Economic Assistance & Employment Services

Deputy Director (805) 346-8289

SUBJECT: First Amendments to Agreements with Good Samaritan Shelter

County Counsel Concurrence Auditor-Controller Concurrence

As to form: Yes As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a) Approve and authorize the Chair to execute a First Amendment to the Agreement for Services of Independent Contractor with Good Samaritan Shelter in the amount not to exceed \$250,000 to provide Alcohol and Drug Treatment Services to Child Welfare Services (CWS) clients for the period of July 1, 2017 through June 30, 2018 (Attachment 1); and
- b) Approve and authorize the Chair to execute a First Amendment to the Agreement for Services of Independent Contractor with Good Samaritan Shelter in the amount not to exceed \$60,000 to provide Parent Partner Program services for the period of July 1, 2017 through June 30, 2018 (Attachment 2); and
- c) Approve and authorize the Chair to execute a First Amendment to the Agreement for Services of Independent Contractor with Good Samaritan Shelter in the amount not to exceed \$20,000 to provide Welfare-to-Work (WTW) Emergency Shelter Care and Family Advocacy Services (FAS)/Family Stabilization (FS) services for the period of July 1, 2017 through June 30, 2018 (Attachment 3); and

d) Determine that the approval and execution of these First Amendments are exempt from the California Environmental Quality Act (CEQA) pursuant to CEQA Guidelines Section 15061(b)(3), finding that the approval and execution of these First Amendments are covered by the general rule that CEQA applies only to projects which have the potential for causing a significant effect on the environment, and where it can be seen with certainty that there is no possibility that the activity may have a significant effect on the environment, the activities are not subject to CEQA.

Summary Text:

This item is on the agenda to approve the First Amendment to the Agreements with Good Samaritan Shelter to provide Alcohol and Drug Treatment Services, Parent Partner Program Services, and WTW Emergency Shelter Care and FAS/FS Services (First Amendments). The First Amendments extend the initial term of the Agreements for one additional year, adjust the total contract amount for the services, and incorporate additional provisions to the Agreement. It is the recommendation of Department of Social Services (DSS) to authorize and execute these First Amendments.

Background:

Alcohol and Drug Treatment Services

DSS Adult and Children Services branch has identified the need for "Alcohol & Drug Treatment Services" contracts. Good Samaritan Shelter will provide an array of comprehensive Alcohol & Drug Treatment Services to CWS clients in the Santa Maria and Lompoc regions including but not limited to:

- Outpatient Substance Use/Abuse Treatment;
- Drug/Alcohol Inpatient Detoxification Services;
- Perinatal Substance Use/Abuse Treatment;
- Random Drug Testing; and
- Family Centered Recovery Programs.

Alcohol & Drug Treatment Services also includes the following program elements with a focus on utilization of evidence-based or evidence-informed practices:

- Individualized Substance Use/Abuse Assessments;
- Drug/Alcohol Detoxification, Relapse, and Aftercare Counseling;
- Individual and Group Counseling to Address Factors Contributing to Use;
- Case Management/Advocacy;
- Parenting Education/Training; and
- Connection to Community Support Groups.

Substance use/abuse is a major contributing factor in child abuse and neglect cases. CWS and the juvenile court require parents to participate in an alcohol or drug treatment programs to obtain skills to maintain a clean and sober lifestyle. County lacks sufficient alcohol and drug treatment services in the Santa Maria and Lompoc regions to meet the needs of the CWS clients. Therefore, it is necessary to secure the Contractor for this required service.

Alcohol & Drug Treatment Services Agreement represents an integral and required component of the County's CWS delivery system to remediate the circumstances that originally required CWS intervention. Good Samaritan Shelter has been providing these services since 2009.

Parent Partner Program

The purpose of this Agreement is to provide encouragement, support, and advocacy for parents who are currently navigating the Child Welfare System, more specifically parents whose children have been removed from their custody and are under the juvenile court's jurisdiction. The purpose of this program is to reunify parents with their children through the use of trained peers who have reunified with their children.

Parent Partner's knowledge and understanding of the Child Welfare System allows them to utilize their life experiences as well as share their strategies for success which supports parents' progress. Their knowledge base and experience makes them uniquely qualified to help parents currently involved in the reunification process. As a peer, Parent Partners can provide assistance and guidance in interfacing with the juvenile court and Child Welfare System. Ultimately, a Parent Partner can relate to clients in a non-judgmental way, which will provide a safe environment for parents to learn and grow. Good Samaritan Shelter has been providing these services since 2015.

WTW Emergency Shelter Care Services and Family Advocacy Services (FAS)/Family Stabilization (FS)

The purpose of this Agreement is to provide temporary shelter placement for County WTW eligible families in crisis due to homelessness resulting from removal from their homes or current lack of a permanent residential dwelling. County staff shall refer eligible families to Contractor for placement.

AB 74 established FAS/FS to provide intensive case management and additional services to clients experiencing an identified situation or crisis that is destabilizing the family. These additional services will enhance those already provided by the WTW program. Although not an exclusive list, Welfare & Institutions Code section 11325.24 (b) (2) further defines the type of situation or crisis that may qualify a client for FS. These situations or crises include, but are not limited to:

- Homelessness or imminent risk of homelessness;
- A lack of safety due to domestic violence; or
- Untreated or undertreated behavioral needs, including mental health or substance abuse-related needs.

The goal of FAS/FS is to assist families/individuals in crisis, support remediation of the situation or crisis, and assist clients' transition to WTW 24-Month Time Clock activities that will best assure their continued success in the CalWORKs/WTW program. Good Samaritan Shelter has been providing these services since 2014.

Performance Measure:

Current Alcohol Drug Treatment Program Performance Data (As of 3rd Quarter Fiscal Year (FY) 16/17):

• Contractor has completed the substance use/abuse screening and assessment and provided the CWS Social Worker with a pre-authorization form outlining the recommended treatment schedule within 3 days of assessment completion 95.3% of the time. (Target = 95%)

- Contractor has engaged clients at first contact and beyond in the treatment process as evidenced by 86% of the clients who completed the substance use/abuse assessment returning and participating in their recommended Alcohol and Other Drug treatment schedule for a period of at least 30 days. (Target = 75%)
- Contractor provided the Monthly Client Update Report and the monthly invoice to the County by the 15th of the month following the provision of services. (Objective Met)
- Contractor provided the Quarterly Tracking Report to County by the 15th of the following month. (Objective Met)

Alcohol Drug Treatment Program Performance Measures in current contract:

- Contractor will complete the substance use/abuse screening and assessment and provide the CWS Social Worker with a pre-authorization form outlining the recommended treatment schedule within 3 days of assessment completion 95% of the time.
- Contractor will engage clients at first contact and beyond in the treatment process as evidenced by 75% of the clients who complete the substance use/abuse assessment returning and participating in their recommended Alcohol and Other Drug treatment schedule for a period of at least 30 days.
- Contractor will provide the Monthly Client Update Report and the monthly invoice to the County by the 15th of the month following the provision of services.
- Contractor will provide the Quarterly Tracking Report to County by the 15th of the following month.

Parent Partner Program Current Performance data (As of 3rd Quarter FY 16/17)

- 100% of all families referred for service shall be contacted by the Contractor within three business days of receiving the referral. (Target = 98%)
- 79% of families referred for Parent Partners shall engage in services. (Target = 80%)
- 80% of parents who participate in the Parent Partner program shall state overall satisfaction with the program. (Target = 80%)

Parent Partner Program Current Performance data to be included in current contract

- 98% of all families referred for service shall be contacted by the Contractor within three business days of receiving the referral.
- 80% of families referred for Parent Partners shall engage in services.
- 80% of parents who participate in the Parent Partner program shall state overall satisfaction with the program.

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

Funding Sources	FY 2017/18 Cost		Ongoing <u>Cost</u>	<u>Total Cost</u>
General Fund	\$	45,190.00		
State- Realignment	\$	105,442.00		
Federal	\$	78,954.00		
State	\$	40,414.00		
Other: Fund Balance	\$	60,000.00		
Total	\$	330,000.00	\$ -	\$ -

Narrative:

Approval and execution of **Alcohol and Drug Treatment Services** contract will result in total direct contract expenditures of \$250,000 for FY 2017-18. Appropriations for FY 2017-18 have been included in the DSS' recommended FY 2017-18 budget. Funding for this First Amendment is comprised of federal (24%), state (16%), state realignment (42%), and county matching funds (18%).

Approval and execution of **Parent Partner Program Services** will result in total direct contract expenditures of no more than \$60,000 for FY 2017-18. Appropriations and Funding for FY 2017-18 have been included in the DSS recommended budget under the Social Programs division. This First Amendment will be fully funded by the SB 163 Wraparound Program Reserve Fund Balance. Execution of this First Amendment will not result in additional General Fund contributions.

Approval and execution of **WTW Emergency Shelter Care and FAS/ FS Services** contract will result in total direct contract expenditures of \$20,000 for FY 2017-18. Appropriations for FY 2017-18 have been included in the DSS' recommended FY 2017-18 budget. The First Amendment will be funded by federal funds.

The Agreements contain a non-appropriation clause in the event funds are not appropriated.

Key Contract Risks:

The risk assessment worksheet has been completed and DSS has determined that Good Samaritan Shelter is a medium risk vendor. DSS has significant experience with Good Samaritan Shelter and is confident of its ability to continue providing services.

Staffing Impacts:

Legal Positions: FTEs: 0

Special Instructions:

Please send one (1) duplicate original of each First Amendment, and a copy of the minute order to: DSS Contracts Unit C/O Tricia Beebe 2125 S. Centerpointe Parkway, 3rd Floor Santa Maria, CA 93455

Attachments:

- 1. Attachment 1 First Amendment Good Sam Alcohol & Drug Treatment 2017-18
- 2. Attachment 2 First Amendment Good Sam Parent Partner Program 2017-18
- 3. Attachment 3 First Amendment Good Sam Welfare-To-Work Emergency Shelter Care/Family Advocacy Services/Family Stabilization Services 2017-18

Authored by:

Amy Krueger, Adult & Children Services Deputy Director Jennifer Cera, Adult & Children Services DBS Maria Gardner, Economic Assistance & Employment Services Deputy Director Rene Garcia, Employment Services Operations Division Chief Tricia Beebe, Contracts Coordinator Sofia Hadjeri, Contracts Coordinator