



County of Santa Barbara Community Services Department
Housing and Community Development Division

Informational Presentation: **Homeless Management Information System (HMIS)**

Board of Supervisors
July 25, 2017



HMIS - Background

- HMIS: record, analyze, transmit homeless services data
- ServicePoint software
- HUD Continuum of Care Program (CoC Program)
- Santa Maria/Santa Barbara County Continuum of Care (CoC)



HMIS - Background

- CoC Board
- HMIS Lead Agency: Housing and Community Development Division (HCD)
- \$5.9 million grant funding requires HMIS
- Limited coverage (50%)



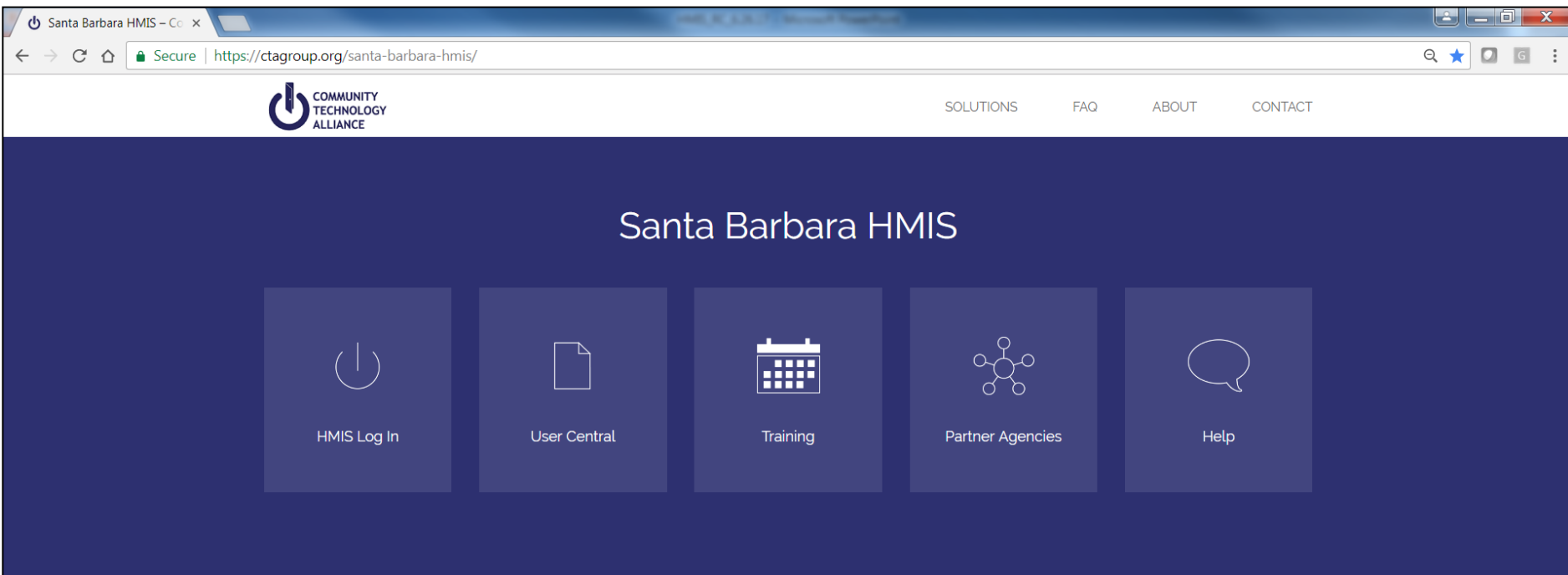
Using HMIS

- Organized by provider
 - 17 currently participating
- Provider staff enter data
 - Training and licenses
 - 57 provider staff entering data



Using HMIS

HMIS Portal:





Using HMIS




Client Search:

Client Search				
<div><div></div> Please Search the System before adding a New Client.</div>				
Name	First	Middle	Last	Suffix
	John		Doe	
Name Data Quality	<div>-Select-</div>			
Alias	<div></div>			
Social Security Number	<div>000 - 11 - 2222</div>			
Social Security Number Data Quality	<div>-Select-</div>			
U.S. Military Veteran?	<div>No (HUD)</div>			
Exact Match	<div><input type="checkbox"/></div>			
Search ACTIVE Clients	<div><input checked="" type="radio"/></div>			
Search INACTIVE / DELETED Clients	<div><input type="radio"/></div>			
Search ALL Clients	<div><input type="radio"/></div>			
<div><div>Search</div><div>Clear</div><div>Add New Client With This Information</div><div>Add Anonymous Client</div></div>				



Using HMIS

Assessment:

Date of Birth *	<input type="text" value="01"/> / <input type="text" value="01"/> / <input type="text" value="1991"/>    G
Date of Birth Type *	<input data-bbox="595 528 1174 564" type="text" value="Full DOB Reported (HUD)"/> ▼ G
Primary Race *	<input data-bbox="595 578 1217 614" type="text" value="White (HUD)"/> ▼ G
Secondary Race	<input data-bbox="595 628 1217 664" type="text" value="-Select-"/> ▼ G
Ethnicity *	<input data-bbox="595 678 1052 714" type="text" value="Non-Hispanic/Non-Latino (HUD)"/> ▼ G
Gender *	<input data-bbox="595 728 1246 763" type="text" value="Male"/> ▼ G
Does the client have a disabling condition? *	<input data-bbox="595 778 985 813" type="text" value="No (HUD)"/> ▼ G
Relationship to Head of Household *	<input data-bbox="595 828 1632 863" type="text" value="Self (head of household)"/> ▼ G
Client Location *	<input data-bbox="595 878 763 913" type="text" value="CA-603"/> ▼ G
Residence Prior to Project Entry *	<input data-bbox="595 928 1767 963" type="text" value="Place not meant for habitation (HUD)"/> ▼ G
Length of Stay in Previous Place *	<input data-bbox="595 978 1207 1013" type="text" value="90 days or more, but less than one year"/> ▼ G



Using HMIS

Assessment (continued):

Income from Any Source *

Yes (HUD) ▼

G

Monthly Income

HUD Verification

	Monthly Amount	Source of Income	Start Date *	End Date
		Worker's Compensation (HUD)	06/28/2017	
		VA Service Connected Disability Compensation (HUD)	06/28/2017	
		VA Non-Service Connected Disability Pension (HUD)	06/28/2017	
	US\$500.00	SSI (HUD)	06/28/2017	
		Unemployment Insurance (HUD)	06/28/2017	

Add

View Gross Income

Showing 1-5 of 15

First

Previous

Next

Last

Non-cash benefit from any source *

Yes (HUD) ▼

G

Non-Cash Benefits

HUD Verification

Add

Showing 1-5 of 8

First

Previous



Next



Last


















Using HMIS



Assessment (continued):











Covered by Health Insurance  






 **Health Insurance** **HUD Verification** 

		Start Date *	Health Insurance Type	Covered?	End Date
		06/28/2017	Other	No	
		06/28/2017	Indian Health Services Program	No	
		06/28/2017	State Health Insurance for Adults	No	
		06/28/2017	Private Pay Health Insurance	No	
		06/28/2017	Health Insurance obtained through COBRA	No	

 Add Showing 1-5 of 10  First  Previous  Next  Last

 **Disabilities** **HUD Verification** 

		Disability Type
		Mental Health Problem (HUD)
		Physical (HUD)
		Alcohol Abuse (HUD)
		HIV/AIDS (HUD)
		Drug Abuse (HUD)

 Add Showing 1-5 of 8  First  Previous  Next  Last



Using HMIS

- CoC planning and decision-making
- Reporting
 - Nationally: HUD data submittal
 - Locally: Provider performance reports



HMIS – Data Quality

- Reliability and validity
- Data generation
 - 17 providers; 57 staff members; 1,118 beds
- Data quality policies and procedures



HMIS – Data Security

- Protect sensitive data
 - Mental health and medical information
- Limited access to HMIS
- Policies and procedures



HMIS – Performance Measures

- HUD System Performance Measures
- New metric, enacted 2016
- More data needed to assess CoC
- Coverage limitations
- Data quality management



HMIS – Data Sharing

- Decided by CoC Board
- Data sharing currently “closed”
- Coordinated entry system (CES) - January 2018
- Move to “open” HMIS – winter 2017



Recommended Actions

- a) Receive and file informational presentation on HMIS; and
- b) Determine that the recommended actions are exempt from CEQA.



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