



**BOARD OF SUPERVISORS  
AGENDA LETTER**

**Agenda Number:**

**Clerk of the Board of Supervisors**  
105 E. Anapamu Street, Suite 407  
Santa Barbara, CA 93101  
(805) 568-2240

**Department Name:** Child Support Services  
**Department No.:** 045  
**For Agenda Of:** August 22, 2017  
**Placement:** Departmental  
**Estimated Time:** 5 minutes  
**Continued Item:** No  
**If Yes, date from:**  
**Vote Required:** No Vote Required

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**TO:** Board of Supervisors

**FROM:** Department Joni Maiden, 568-2343  
Director(s)  
Contact Info: Mette Richardson, 568-2329

**SUBJECT:** Child Support Awareness Month

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**County Counsel Concurrence**

As to form: N/A

Other Concurrence: Select\_Other

As to form: No

**Auditor-Controller Concurrence**

As to form: N/A

**Recommended Actions:** Receive and file a presentation of Child Support Services.

**Summary Text:**

The Santa Barbara County Department of Child Support Services is celebrating Child Support Awareness Month in August. Child Support Awareness Month is held each August to highlight the importance of child support services and how they assist families and children. The State Department of Child Support Services has chosen "Give Them Something Great to Imitate" as this year's theme. Throughout August, we will be collaborating with local agencies in focusing on public outreach to parents, children and community members to raise awareness of the services offered by the Child Support program.

**Background:**

Almost 13,000 families are served through Santa Barbara County's Child Support program. Last year, the program distributed \$23 million to families in Santa Barbara County.

To help parents set the best example for their children, we offer a wide range of services including:

- Applications that can be submitted online or in person at any Child Support Services office in California.
- Efficient means to access cases using the online Customer Connect portal.

- The Compromise of Arrears Program (COAP), which helps qualifying parents with past due balances arrange a compromise repayment to the State.
- Convenient payment options such as self-service kiosks, PayNearMe and MoneyGram in retail locations and paying online with a credit or debit card.

**Fiscal and Facilities Impacts:**

Budgeted: Yes

**Fiscal Analysis:**

Negligible one-time costs funded 100% by federal and state funding.

**Special Instructions:**

N/A

**Authored by:**

Joni Maiden

**CC:**