# **Board Contract Summary**

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DC	 

For use with Expenditure Contracts submitted to the Board for approval. Complete information below, print, obtain signature of authorized departmental representative, and submit this form, along with attachments, to the appropriate departments for signature. See also: Auditor-Controller Intranet Policies->Contracts.

D1.	Fiscal Year	2017-18				
D2.	Department Name					
D3.	Contact Person					
D4.	Telephone					
K1.	Contract Type (check one):					
K2.	Brief Summary of Contract Description/Purpose	nmate telephone management services				
K3.	Department Project Number					
K4.	Original Contract Amount					
K5.	Contract Begin Date					
K6.	Original Contract End Date					
K7.	Amendment? (Yes or No)					
K8.	- New Contract End Date					
K9.	- Total Number of Amendments					
K10.	- This Amendment Amount					
K11.	- Total Previous Amendment Amounts	***************************************				
K12.	- Revised Total Contract Amount					
	101-101-101-101-101-101-101-101-101-101					
B1.	Intended Board Agenda Date	10/03/2017				
B2.	Number of Workers Displaced (if any)					
B3.	Number of Competitive Bids (if any)					
B4.	Lowest Bid Amount (if bid)					
B5.	If Board waived bids, show Agenda Date					
	and Agenda Item Number					
B6.	Boilerplate Contract Text Changed? (If Yes, cite Paragraph)					
F1.	Fund Number					
F2.	Department Number					
F3.	Line Item Account Number					
F4.	Project Number (if applicable)					
F5.	Program Number (if applicable)					
F6.	Org Unit Number (if applicable)					
F7.	Payment Terms					
V1.	Auditor-Controller Vendor Number					
V1.						
V2.	Payee/Contractor Name					
	Mailing Address					
V4. V5.	City State (two-letter) Zip (include +4 if known)					
	Telephone Number					
V6.	Vendor Contact Person					
V7.	Workers Comp Insurance Expiration Date					
V8.	Liability Insurance Expiration Date					
V9.	Professional License Number					
V10	Verified by (print name of county staff)	protection protection and protection				
V11	Company Type (Check one): Individual Sole Propi	rietorship Partnership Corporation				
I certify information is complete and accurate; designated funds available; required concurrences evidenced on signature page.						
Date:	Date: Authorized Signature:					
		Revised 1/13/2014				

#### AGREEMENT FOR SERVICES OF INDEPENDENT CONTRACTOR

THIS AGREEMENT (hereafter Agreement) is made by and between the County of Santa Barbara, a political subdivision of the State of California (hereafter COUNTY) and Praeses, LLC with an address at 330 Marshall Street, Suite 800, Shreveport, LA 71101 (hereafter CONTRACTOR) wherein CONTRACTOR agrees to provide and COUNTY agrees to accept the services specified herein.

WHEREAS, CONTRACTOR represents that it is specially trained, skilled, experienced, and competent to perform the special services required by COUNTY and COUNTY desires to retain the services of CONTRACTOR pursuant to the terms, covenants, and conditions herein set forth;

**NOW, THEREFORE,** in consideration of the mutual covenants and conditions contained herein, the parties agree as follows:

#### 1. <u>DESIGNATED REPRESENTATIVE</u>

Shawn Lammer at phone number (805) 681-4252 is the representative of COUNTY and will administer this Agreement for and on behalf of COUNTY. Ann Day at phone number (318) 424-8125 is the authorized representative for CONTRACTOR. Changes in designated representatives shall be made only after advance written notice to the other party.

#### 2. NOTICES

Any notice or consent required or permitted to be given under this Agreement shall be given to the respective parties in writing, by personal delivery or facsimile, or with postage prepaid by first class mail, registered or certified mail, or express courier service, as follows:

To COUNTY:

Santa Barbara County Sheriff's Office

Attn: Lieutenant Shawn Lammer

4436 Calle Real

Santa Barbara, CA 93160 tfm2204@sbsheriff.org

To CONTRACTOR:

Praeses, LLC

Attn: Ann Day

330 Marshall Street, Suite 800

Shreveport, LA 71101 ann.day@praeses.com

CC: Drew Smith (at same address)

drew.smith@praeses.com

or at such other address or to such other person that the parties may from time to time designate in accordance with this Notices section. If sent by first class mail, notices and consents under this section shall be deemed to be received five (5) days following their deposit in the U.S. mail. This Notices section shall not be construed as meaning that either party agrees to service of process except as required by applicable law.

# 3. SCOPE OF SERVICES

CONTRACTOR agrees to provide services to COUNTY in accordance with EXHIBIT A attached hereto and incorporated herein by reference.

#### 4. TERM

CONTRACTOR shall commence performance on July 01, 2017 and end performance upon completion, but no later than June 30, 2018 unless otherwise directed by COUNTY or unless earlier terminated.

# 5. COMPENSATION OF CONTRACTOR

In full consideration for CONTRACTOR's services, CONTRACTOR shall be paid for performance under this Agreement in accordance with the terms of EXHIBIT B attached hereto and incorporated herein by reference. Billing shall be made by invoice, which shall include the contract number assigned by COUNTY and which is delivered to the address given in Section 2 NOTICES above following completion of the increments identified on EXHIBIT B. Unless otherwise specified on EXHIBIT B, payment shall be net thirty (30) days from presentation of invoice.

# 6. INDEPENDENT CONTRACTOR

It is mutually understood and agreed that CONTRACTOR (including any and all of its officers, agents, and employees), shall perform all of its services under this Agreement as an independent contractor as to COUNTY and not as an officer, agent, servant, employee, joint venturer, partner, or associate of COUNTY. Furthermore, COUNTY shall have no right to control, supervise, or direct the manner or method by which CONTRACTOR shall perform its work and function. However, COUNTY shall retain the right to administer this Agreement so as to verify that CONTRACTOR is performing its obligations in accordance with the terms and conditions hereof. CONTRACTOR understands and acknowledges that it shall not be entitled to any of the benefits of a COUNTY employee, including but not limited to vacation, sick leave, administrative leave, health insurance, disability insurance, retirement, unemployment insurance, workers' compensation and protection of tenure. CONTRACTOR shall be solely liable and responsible for providing to, or on behalf of, its employees all legally-required employee benefits. In addition, CONTRACTOR shall be solely responsible and save COUNTY harmless from all matters relating to payment of CONTRACTOR's employees, including compliance with Social Security withholding and all other regulations governing such matters. It is acknowledged that during the term of this Agreement, CONTRACTOR may be providing services to others unrelated to the COUNTY or to this Agreement.

#### 7. STANDARD OF PERFORMANCE

CONTRACTOR represents that it has the skills, expertise, and licenses/permits necessary to perform the services required under this Agreement. Accordingly, CONTRACTOR shall perform all such services in the manner and according to the standards observed by a competent practitioner of the same profession in which CONTRACTOR is engaged. All products of whatsoever nature, which CONTRACTOR delivers to COUNTY pursuant to this Agreement, shall be prepared in a first class and workmanlike manner and shall conform to the standards of quality normally observed by a person practicing in CONTRACTOR's profession. CONTRACTOR shall correct or revise any errors or omissions, at COUNTY'S request without additional compensation. Permits and/or licenses shall be obtained and maintained by CONTRACTOR without additional compensation.

#### 8. <u>DEBARMENT AND SUSPENSION</u>

CONTRACTOR certifies to COUNTY that it and its employees and principals are not debarred, suspended, or otherwise excluded from or ineligible for, participation in federal, state, or county government contracts. CONTRACTOR certifies that it shall not contract with a subcontractor that is so debarred or suspended.

(COSB 6/3/2015) Page 2

# 9. TAXES

CONTRACTOR shall pay all taxes, levies, duties, and assessments of every nature due in connection with any work under this Agreement and shall make any and all payroll deductions required by law. COUNTY shall not be responsible for paying any taxes on CONTRACTOR's behalf, and should COUNTY be required to do so by state, federal, or local taxing agencies, CONTRACTOR agrees to promptly reimburse COUNTY for the full value of such paid taxes plus interest and penalty, if any. These taxes shall include, but not be limited to, the following: FICA (Social Security), unemployment insurance contributions, income tax, disability insurance, and workers' compensation insurance.

# 10. CONFLICT OF INTEREST

CONTRACTOR covenants that CONTRACTOR presently has no employment or interest and shall not acquire any employment or interest, direct or indirect, including any interest in any business, property, or source of income, which would conflict in any manner or degree with the performance of services required to be performed under this Agreement. CONTRACTOR further covenants that in the performance of this Agreement, no person having any such interest shall be employed by CONTRACTOR. CONTRACTOR must promptly disclose to COUNTY, in writing, any potential conflict of interest. COUNTY retains the right to waive a conflict of interest disclosed by CONTRACTOR in COUNTY determines it to be immaterial, and such waiver is only effective if provided by COUNTY to CONTRACTOR in writing.

# 11. OWNERSHIP OF DOCUMENTS AND INTELLECTUAL PROPERTY

COUNTY shall be the owner of the following items incidental to this Agreement upon production, whether or not completed: all data collected, all documents of any type whatsoever, all photos, designs, sound or audiovisual recordings, software code, inventions, technologies, and other materials, and any material necessary for the practical use of such items, from the time of collection and/or production whether or not performance under this Agreement is completed or terminated prior to completion. CONTRACTOR shall not release any of such items to other parties except after prior written approval of COUNTY.

Unless otherwise specified in Exhibit A, CONTRACTOR hereby assigns to COUNTY all copyright, patent, and other intellectual property and proprietary rights to all data, documents, reports, photos, designs, sound or audiovisual recordings, software code, inventions, technologies, and other materials prepared or provided by CONTRACTOR pursuant to this Agreement (collectively referred to as "Copyrightable Works and Inventions"). COUNTY shall have the unrestricted authority to copy, adapt, perform, display, publish, disclose, distribute, create derivative works from, and otherwise use in whole or in part, any Copyrightable Works and Inventions. CONTRACTOR agrees to take such actions and execute and deliver such documents as may be needed to validate, protect and confirm the rights and assignments provided hereunder. CONTRACTOR warrants that any Copyrightable Works and Inventions and other items provided under this Agreement will not infringe upon any intellectual property or proprietary rights of any third party. CONTRACTOR at its own expense shall defend, indemnify, and hold harmless COUNTY against any claim that any Copyrightable Works or Inventions or other items provided by CONTRACTOR hereunder infringe upon intellectual or other proprietary rights of a third party, and CONTRACTOR shall pay any damages, costs, settlement amounts, and fees (including attorneys' fees) that may be incurred by COUNTY in connection with any such claims. This Ownership of Documents and Intellectual Property provision shall survive expiration or termination of this Agreement.

For avoidance of doubt, CONTRACTOR's internally developed, proprietary software and processes used in providing services under this Agreement are not Copyrightable Works and Inventions. Therefore, CONTRACTOR shall not grant a license for this software to the COUNTY.

# 12. NO PUBLICITY OR ENDORSEMENT

CONTRACTOR shall not use COUNTY's name or logo or any variation of such name or logo in any publicity, advertising or promotional materials. CONTRACTOR shall not use COUNTY's name or logo in any manner that would

give the appearance that the COUNTY is endorsing CONTRACTOR. CONTRACTOR shall not in any way contract on behalf of or in the name of COUNTY. CONTRACTOR shall not release any informational pamphlets, notices, press releases, research reports, or similar public notices concerning the COUNTY or its projects, without obtaining the prior written approval of COUNTY.

# 13. COUNTY PROPERTY AND INFORMATION

All of COUNTY's property, documents, and information provided for CONTRACTOR's use in connection with the services shall remain COUNTY's property, and CONTRACTOR shall return any such items whenever requested by COUNTY and whenever required according to the Termination section of this Agreement. CONTRACTOR may use such items only in connection with providing the services. CONTRACTOR shall not disseminate any COUNTY property, documents, or information without COUNTY's prior written consent.

# 14. RECORDS, AUDIT, AND REVIEW

CONTRACTOR shall keep such business records pursuant to this Agreement as would be kept by a reasonably prudent practitioner of CONTRACTOR's profession and shall maintain such records for at least four (4) years following the termination of this Agreement. All accounting records shall be kept in accordance with generally accepted accounting principles. COUNTY shall have the right to audit and review all such documents and records at any time during CONTRACTOR's regular business hours or upon reasonable notice. In addition, if this Agreement exceeds ten thousand dollars (\$10,000.00), CONTRACTOR shall be subject to the examination and audit of the California State Auditor, at the request of the COUNTY or as part of any audit of the COUNTY, for a period of three (3) years after final payment under the Agreement (Cal. Govt. Code Section 8546.7). CONTRACTOR shall participate in any audits and reviews, whether by COUNTY or the State, at no charge to COUNTY.

If federal, state or COUNTY audit exceptions are made relating to this Agreement, CONTRACTOR shall reimburse all costs incurred by federal, state, and/or COUNTY governments associated with defending against the audit exceptions or performing any audits or follow-up audits, including but not limited to: audit fees, court costs, attorneys' fees based upon a reasonable hourly amount for attorneys in the community, travel costs, penalty assessments and all other costs of whatever nature. Immediately upon notification from COUNTY, CONTRACTOR shall reimburse the amount of the audit exceptions and any other related costs directly to COUNTY as specified by COUNTY in the notification.

# 15. <u>INDEMNIFICATION AND INSURANCE</u>

CONTRACTOR agrees to the indemnification and insurance provisions as set forth in EXHIBIT C attached hereto and incorporated herein by reference.

# 16. NONDISCRIMINATION

COUNTY hereby notifies CONTRACTOR that COUNTY's Unlawful Discrimination Ordinance (Article XIII of Chapter 2 of the Santa Barbara County Code) applies to this Agreement and is incorporated herein by this reference with the same force and effect as if the ordinance were specifically set out herein and CONTRACTOR agrees to comply with said ordinance.

#### 17. NON-ASSIGNMENT

CONTRACTOR shall not assign, transfer or subcontract this Agreement or any of its rights or obligations under this Agreement without the prior written consent of COUNTY and any attempt to so assign, subcontract or transfer without such consent shall be void and without legal effect and shall constitute grounds for termination.

# 18. TERMINATION

- A. <u>By COUNTY</u>. COUNTY may, by written notice to CONTRACTOR, terminate this Agreement in whole or in part at any time, whether for COUNTY's convenience, for nonappropriation of funds, or because of the failure of CONTRACTOR to fulfill the obligations herein.
  - 1. For Convenience. COUNTY may terminate this Agreement in whole or in part upon thirty (30) days written notice. During the thirty (30) day period, CONTRACTOR shall, as directed by COUNTY, wind down and cease its services as quickly and efficiently as reasonably possible, without performing unnecessary services or activities and by minimizing negative effects on COUNTY from such winding down and cessation of services.
  - 2. For Nonappropriation of Funds. Notwithstanding any other provision of this Agreement, in the event that no funds or insufficient funds are appropriated or budgeted by federal, state or COUNTY governments, or funds are not otherwise available for payments in the fiscal year(s) covered by the term of this Agreement, then COUNTY will notify CONTRACTOR of such occurrence and COUNTY may terminate or suspend this Agreement in whole or in part, with or without a prior notice period. Subsequent to termination of this Agreement under this provision, COUNTY shall have no obligation to make payments with regard to the remainder of the term.
  - 3. For Cause. Should CONTRACTOR default in the performance of this Agreement or materially breach any of its provisions, COUNTY may, at COUNTY's sole option, terminate or suspend this Agreement in whole or in part by written notice. Upon receipt of notice, CONTRACTOR shall immediately discontinue all services affected (unless the notice directs otherwise) and notify COUNTY as to the status of its performance. The date of termination shall be the date the notice is received by CONTRACTOR, unless the notice directs otherwise.
- B. <u>By CONTRACTOR</u>. Should COUNTY fail to pay CONTRACTOR all or any part of the payment set forth in EXHIBIT B, CONTRACTOR may, at CONTRACTOR's option terminate this Agreement if such failure is not remedied by COUNTY within thirty (30) days of written notice to COUNTY of such late payment.
- C. Upon termination, CONTRACTOR shall deliver to COUNTY all data, estimates, graphs, summaries, reports, and all other property, records, documents or papers as may have been accumulated or produced by CONTRACTOR in performing this Agreement, whether completed or in process, except such items as COUNTY may, by written permission, permit CONTRACTOR to retain. Notwithstanding any other payment provision of this Agreement, COUNTY shall pay CONTRACTOR for satisfactory services performed to the date of termination to include a prorated amount of compensation due hereunder less payments, if any, previously made. In no event shall CONTRACTOR be paid an amount in excess of the full price under this Agreement nor for profit on unperformed portions of service. CONTRACTOR shall furnish to COUNTY such financial information as in the judgment of COUNTY is necessary to determine the reasonable value of the services rendered by CONTRACTOR. In the event of a dispute as to the reasonable value of the services rendered by CONTRACTOR, the decision of COUNTY shall be final. The foregoing is cumulative and shall not affect any right or remedy which COUNTY may have in law or equity.

#### 19. <u>SECTION HEADINGS</u>

The headings of the several sections, and any Table of Contents appended hereto, shall be solely for convenience of reference and shall not affect the meaning, construction or effect hereof.

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# 20. SEVERABILITY

If any one or more of the provisions contained herein shall for any reason be held to be invalid, illegal or unenforceable in any respect, then such provision or provisions shall be deemed severable from the remaining provisions hereof, and such invalidity, illegality or unenforceability shall not affect any other provision hereof, and this Agreement shall be construed as if such invalid, illegal or unenforceable provision had never been contained herein.

# 21. REMEDIES NOT EXCLUSIVE

No remedy herein conferred upon or reserved to COUNTY is intended to be exclusive of any other remedy or remedies, and each and every such remedy, to the extent permitted by law, shall be cumulative and in addition to any other remedy given hereunder or now or hereafter existing at law or in equity or otherwise.

# 22. TIME IS OF THE ESSENCE

Time is of the essence in this Agreement and each covenant and term is a condition herein.

# 23. NO WAIVER OF DEFAULT

No delay or omission of COUNTY to exercise any right or power arising upon the occurrence of any event of default shall impair any such right or power or shall be construed to be a waiver of any such default or an acquiescence therein; and every power and remedy given by this Agreement to COUNTY shall be exercised from time to time and as often as may be deemed expedient in the sole discretion of COUNTY.

# 24. ENTIRE AGREEMENT AND AMENDMENT

In conjunction with the matters considered herein, this Agreement contains the entire understanding and agreement of the parties and there have been no promises, representations, agreements, warranties or undertakings by any of the parties, either oral or written, of any character or nature hereafter binding except as set forth herein. This Agreement may be altered, amended or modified only by an instrument in writing, executed by the parties to this Agreement and by no other means. Each party waives their future right to claim, contest or assert that this Agreement was modified, canceled, superseded, or changed by any oral agreements, course of conduct, waiver or estoppel.

#### 25. SUCCESSORS AND ASSIGNS

All representations, covenants and warranties set forth in this Agreement, by or on behalf of, or for the benefit of any or all of the parties hereto, shall be binding upon and inure to the benefit of such party, its successors and assigns.

#### 26. COMPLIANCE WITH LAW

CONTRACTOR shall, at its sole cost and expense, comply with all County, State and Federal ordinances and statutes now in force or which may hereafter be in force with regard to this Agreement. The judgment of any court of competent jurisdiction, or the admission of CONTRACTOR in any action or proceeding against CONTRACTOR, whether COUNTY is a party thereto or not, that CONTRACTOR has violated any such ordinance or statute, shall be conclusive of that fact as between CONTRACTOR and COUNTY.

# 27. CALIFORNIA LAW AND JURISDICTION

This Agreement shall be governed by the laws of the State of California. Any litigation regarding this Agreement or its contents shall be filed in the County of Santa Barbara, if in state court, or in the federal district court nearest to Santa Barbara County, if in federal court.

# EXHIBIT A STATEMENT OF WORK

#### I. Contractor's Responsibilities:

Contractor will provide the Sheriff's Office with a point of contact for all inmate telecommunications issues. This individual will work directly with each facility to assist in managing and coordinating activities including, but not limited to:

#### A. Day to Day Issues

- 1. End-user requests/ issues;
- 2. Inmate requests/inquiries;
- 3. Repair/service issues;
- 4. Coordination of on-site technicians;
- 5. System upgrades/maintenance;
- 6. Investigative reports;
- 7. Blocked numbers;
- 8. Coordination of new installation of equipment/ features;
- 9. Maintenance of inventory (phones, rate plans, commission structures, equipment);
- 10. Verification of "free" phone numbers, visits and transactions;
- 11. Device removals and relocations;
- 12. Vendor issues; and
- 13. Reporting and commissions.

# B. <u>Vendor Compliance Services</u>

- 1. Work with Sheriff's Office's contracted Vendor(s) to facilitate optimal inmate communication services from the contracted Vendor(s).
- 2. Work with Sheriff's Office and its contracted Vendor(s) to validate that such Vendor is contractually compliant with its service offerings; and
- 3. Work with the selected Vendor(s) to facilitate timely responses to open service requests.

#### C. Consulting and Market Intelligence

Contractor will conduct in-depth requirements gathering and site surveys to understand the Sheriff's Office unique needs and requirements affecting its inmate telecommunications environment. Contractor will consult with the Sheriff's Office to:

- 1. Advise the Sheriff's Office of new technologies, regulations and industry trends; and
- If applicable, consult through any Request for Proposal (RFP) process or contract renewal
  process which will include, at the Sheriff's Office sole option, RFP creation, Vendor RFP
  response summaries, contract negotiations and Vendor/equipment transitions.

#### II. RECONCILIATION

The reconciliation services to be provided by Contractor include:

- 1. Evaluate the accuracy of calling rates, fees, revenues and commissions by determining call connection and contractual obligations are met by the service provider;
- 2. Work at the discretion of the Sheriff's Office to collect any earned but unpaid monies;
- 3. Utilize proprietary software methods to detect errors and identify trends in data usage and anomalies in billing practices; and
- 4. Work at the discretion of the Sheriff's Office to conduct a historical reconciliation in which Contractor will reconcile all records for the life of its current contract with Vendor(s) to

(Co of SB EX A 10-17-2014) Exhibit A Page 1

validate that the Sheriff's Office has been paid what it earned from its inmate telephone contract.

# III. Sheriff's Office Responsibilities:

Sheriff agrees to be responsible for the following:

- A. The Sheriff's Office shall maintain the executed Letter of Agency ("Exhibit D") designating Contractor as its authorized Agent with respect to all matters regarding the provisioning of the inmate telephone provider described herein.
- B. The Sheriff's Office shall provide Contractor, to the extent possible, with the Sheriff's Office records to assist Contractor in providing the Scope of Services. Such information will include but not be limited to:
  - 1. Number of inmate telephones/video phone equipment at each of the Sheriff Office's facility;
  - 2. Average Daily Population and number of beds at each of the Sheriff's Office facility;
  - 3. Copies of current Vendor contracts and any amendments;
  - 4. Information about the Vendor(s) at each of the Sheriff's Office's facility including company name and contact person;
  - 5. Any other information pertinent to Contractor's management of the inmate communication services environment.
- IV. The Sheriff's Office shall provide Contractor reasonable access to the Sheriff's Office facilities during normal business hours for the purposes of inspecting, evaluating and monitoring the ITS quality. The Sheriff's Office shall also provide authorization for remote access (approved user level) from Vendor.
- V. The Sheriff's Office shall assist Contractor with obtaining data from Vendor(s) if and/or when the Vendor declines to give the requested data to Contractor.

#### **EXHIBIT B**

# PAYMENT ARRANGEMENTS Periodic Compensation

- A. For CONTRACTOR services to be rendered under this Agreement, CONTRACTOR shall be paid a total contract amount, including economic benefits, not to exceed \$ 80,000.00.
- B. Payment for services and /or economic benefits of costs shall be made upon CONTRACTOR's satisfactory performance, based upon the scope and methodology contained in **EXHIBIT A** as determined by COUNTY.
- C. Monthly CONTRACTOR shall submit to the COUNTY DESIGNATED REPRESENTATIVE an invoice or certified claim on the County Treasury for the service performed over the period specified. These invoices or certified claims must cite the assigned Board Contract Number. COUNTY REPRESENTATIVE shall evaluate the quality of the service performed and if found to be satisfactory shall initiate payment processing. COUNTY shall pay invoices or claims for satisfactory work within 30 days of receipt of correct and complete invoices or claims from CONTRACTOR.
- D. The Sheriff's Office shall pay Contractor a flat monthly management fee of \$4,700. When applicable, the Sheriff's Office shall pay Contractor 9.35% of total monies paid by the Inmate Communications Service Provider(s) ("Vendor") for compensation to County outside of the monthly commission which includes, without limitation, any monetary payments such as true-up payments, signing bonuses, technology grants, or reimbursements and any in-kind compensation such as, but not to be limited to, computer hardware, RFID equipment, and/or other tangible reimbursements generated based on the total gross revenues generated by inmate external communications.
- E. Contractor will provide monthly revenue reporting to the Sheriff's Office in a format approved by the Sheriff's Office. Contractor will modify or revise the reporting formats as requested by the Sheriff's Office and mutually agreed upon. The flat monthly management fee described above will be deducted monthly from the payment remitted by Contractor to the Sheriff's Office along with the monthly reports. Contractor will remit to the Sheriff's Office on the 15<sup>th</sup> day following the receipt month of commissions and traffic reports from the contracted Vendor(s).
- F. COUNTY's failure to discover or object to any unsatisfactory work or billings prior to payment will not constitute a waiver of COUNTY's right to require CONTRACTOR to correct such work or billings or seek any other legal remedy.

# Exhibit C Insurance and Indemnification

#### INDEMNIFICATION

CONTRACTOR agrees to indemnify, defend (with counsel reasonably approved by COUNTY) and hold harmless COUNTY and its officers, officials, employees, agents and volunteers from and against any and all claims, actions, losses, damages, judgments and/or liabilities arising out of this Agreement from any cause whatsoever, including the acts, errors or omissions of any person or entity and for any costs or expenses (including but not limited to attorneys' fees) incurred by COUNTY on account of any claim except where such indemnification is prohibited by law. CONTRACTOR's indemnification obligation applies to COUNTY's active as well as passive negligence but does not apply to COUNTY's sole negligence or willful misconduct.

# NOTIFICATION OF ACCIDENTS AND SURVIVAL OF INDEMNIFICATION PROVISIONS

CONTRACTOR shall notify COUNTY immediately in the event of any accident or injury arising out of or in connection with this Agreement. The indemnification provisions in this Agreement shall survive any expiration or termination of this Agreement.

#### INSURANCE

CONTRACTOR shall procure and maintain for the duration of this Agreement insurance against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder and the results of that work by the CONTRACTOR, his agents, representatives, employees or subcontractors.

# A. Minimum Scope of Insurance

Coverage shall be at least as broad as:

- 1. Commercial General Liability (CGL): Insurance Services Office (ISO) Form CG 00 01 covering CGL on an "occurrence" basis, including products-completed operations, personal & advertising injury, with limits no less than \$1,000,000 per occurrence and \$2,000,000 in the aggregate.
- 2. Automobile Liability: ISO Form Number CA 00 01 covering any auto (Code 1), or if CONTRACTOR has no owned autos, hired, (Code 8) and non-owned autos (Code 9), with limit no less than \$1,000,000 per accident for bodily injury and property damage.
- 3. Workers' Compensation: as required by the State of California, with Statutory Limits, and Employer's Liability Insurance with limit of no less than \$1,000,000 per accident for bodily injury or disease.
- 4. Professional Liability (Errors and Omissions) Insurance appropriate to the CONTRACTOR'S profession, with limit of no less than \$1,000,000 per occurrence or claim, \$2,000,000 aggregate.

If the CONTRACTOR maintains higher limits than the minimums shown above, the COUNTY requires and shall be entitled to coverage for the higher limits maintained by Indemnification and Insurance Requirements (For Professional Contracts) 2014 04 04 the CONTRACTOR. Any available insurance proceeds in excess of the specified minimum limits of insurance and coverage shall be available to the COUNTY.

# B. Other Insurance Provisions

The insurance policies are to contain, or be endorsed to contain, the following provisions:

- 1. Additional Insured COUNTY, its officers, officials, employees, agents and volunteers are to be covered as additional insureds on the CGL policy with respect to liability arising out of work or operations performed by or on behalf of the CONTRACTOR including materials, parts, or equipment furnished in connection with such work or operations. General liability coverage can be provided in the form of an endorsement to the CONTRACTOR's insurance at least as broad as ISO Form CG 20 10 11 85 or if not available, through the addition of both CG 20 10 and CG 20 37 if a later edition is used).
- 2. Primary Coverage For any claims related to this Agreement, the CONTRACTOR's insurance coverage shall be primary insurance as respects the COUNTY, its officers, officials, employees, agents and volunteers. Any insurance or self-insurance maintained by the COUNTY, its officers, officials, employees, agents or volunteers shall be excess of the CONTRACTOR's insurance and shall not contribute with it.
- 3. Notice of Cancellation Each insurance policy required above shall provide that coverage shall not be canceled, except with notice to the COUNTY.
- 4. Waiver of Subrogation Rights CONTRACTOR hereby grants to COUNTY a waiver of any right to subrogation which any insurer of said CONTRACTOR may acquire against the COUNTY by virtue of the payment of any loss under such insurance. CONTRACTOR agrees to obtain any endorsement that may be necessary to effect this waiver of subrogation, but this provision applies regardless of whether or not the COUNTY has received a waiver of subrogation endorsement from the insurer.
- 5. Deductibles and Self-Insured Retention Any deductibles or self-insured retentions must be declared to and approved by the COUNTY. The COUNTY may require the CONTRACTOR to purchase coverage with a lower deductible or retention or provide proof of ability to pay losses and related investigations, claim administration, and defense expenses within the retention.
- 6. Acceptability of Insurers Unless otherwise approved by Risk Management, insurance shall be written by insurers authorized to do business in the State of California and with a minimum A.M. Best's Insurance Guide rating of "A-VII".
- 7. Verification of Coverage CONTRACTOR shall furnish the COUNTY with proof of insurance, original certificates and amendatory endorsements as required by this Agreement. The proof of insurance, certificates and endorsements are to be received and approved by the COUNTY before work commences. However, failure to obtain the required documents prior to the work beginning shall not waive the CONTRACTOR's obligation to provide them. The CONTRACTOR shall furnish evidence of renewal of coverage throughout the term of the Agreement. The COUNTY reserves the right to require complete, certified copies of all required insurance policies, including endorsements required by these specifications, at any time.

Indemnification and Insurance Requirements (For Professional Contracts) 2014 04 04

8. Failure to Procure Coverage – In the event that any policy of insurance required under this Agreement does not comply with the requirements, is not procured, or is canceled and not replaced, COUNTY has the right but not the obligation or duty to terminate the Agreement. Maintenance of required insurance coverage is a material element of the Agreement and failure to maintain or renew such coverage or to provide evidence of renewal may be treated by COUNTY as a material breach of contract.

- 9. Subcontractors CONTRACTOR shall require and verify that all subcontractors maintain insurance meeting all the requirements stated herein, and CONTRACTOR shall ensure that COUNTY is an additional insured on insurance required from subcontractors.
  - 10. Claims Made Policies If any of the required policies provide coverage on a claims-made basis:
- i. The Retroactive Date must be shown and must be before the date of the contract or the beginning of contract work.
- ii. Insurance must be maintained and evidence of insurance must be provided for at least five (5) years after completion of contract work.
- iii. If coverage is canceled or non-renewed, and not replaced with another claims-made policy form with a Retroactive Date prior to the contract effective date, the CONTRACTOR must purchase "extended reporting" coverage for a minimum of five (5) years after completion of contract work.
- 11. Special Risks or Circumstances COUNTY reserves the right to modify these requirements, including limits, based on the nature of the risk, prior experience, insurer, coverage, or other special circumstances.

Any change requiring additional types of insurance coverage or higher coverage limits must be made by amendment to this Agreement. CONTRACTOR agrees to execute any such amendment within thirty (30) days of receipt.

Any failure, actual or alleged, on the part of COUNTY to monitor or enforce compliance with any of the insurance and indemnification requirements will not be deemed as a waiver of any rights on the part of COUNTY.

# Exhibit D Letter of Agency



#### STATIONS

Buellton 140 W. Highway 246 Bucilton, CA 93427 Phone (805) 686-8150

Carrinteria 5775 Carpinteria Avenue Carpenteria, CA 93013 Phone (845) 681-4561

kla Vista 6546 Pardall Rund Isla Vista, CA 93117 Phone (805) 681-4179

Lumpoc 751 Burton Mesa Road Loringo, CA 93436 Phone (805) 737-7737

New Cavama 70 Newsome Street New Cuyama CA 93254 Pleane (641) 766-2310

Sunta Maria \$12-A W. Foster Road Senta Maria, CA 93455 Phone (805) 934-6150

Sulving 1745 Mission Drive Solvine, CA 93463 Phoce (805) 686-5000

Sheriff - Coroner Office 66 South San Autorio Read Santa Barbara, CA 93110 Phone (805) 681-4145

Main dell 4436 Culle Real Santa Barbara, CA 93110 Planne (8115) 682-4260

COURT SERVICES CIVIL OFFICES

Sunta Barbara 1105 Santa Harbara Street P.O. Box 690 Swita Barbara, CA 93102 Phone (805) 568-2900

Santa Maria 312 E. Cook Street "O" Santa Maria, CA 93455 Phone (805) 346-7430

Lompoe 401 E. Cypress #105 Lompoc, CA 93436 Phone (805) 737-7710

#### SANTA BARB COUNTY

BILL BROWN

Sheriff-Coroner

HEADQUARTERS P.O. Box 6427 • 4434 Calle Real • Santa Barbara, California 93160 Phone (805) 681-4100 • Fax: (805) 681-4322

KENNETH R. SHEMWELL Undersheriff

August 14, 2009

#### LETTER OF AGENCY

TO:

Ar

Inmate Telephone Service / Equipment Providers / Call Billing Companies Local Exchange Carriers ("LEC") Long Distance Exchange Carriers Public / Inmate Telephone Department

The undersigned appoints Praeses, LLC, as agent (hereinafter the "Agent") to obtain all information and manage all aspects of the inmate telephone service you provide to the undersigned customer, including but not limited to, receiving commissions, revenue reports, traffic detail reports, raw call detail records, LEC billing files, LEC reject reports and any and all other data and reports that are deemed necessary by customer for the agent to fully analyze and reconcile monthly traffic activity, historical traffic activity and contract terms regarding inmate telephone service, as well as coordinate any modifications to the inmate telephones or placement thereof. The undersigned also confirms that it continues to have the option to act on its own behalf regarding any inmate telephone service issues relating to the locations owned, operated and/or managed by the undersigned.

You are hereby released from any and all liability for making pertinent information available to the Agent, and/or any successor or assignee, and for following the Agent's instructions with reference to any request for information on the undersigned's public and/or immate telephone service. Furthermore, this Letter of Agency hereby revokes and cancels any prior Letters of Authorization/Agency which may be on file with your establishment.

You may deal directly with the Agent on all matters pertaining to said public and/or inmate telephone service and should follow the Agent's instructions with reference thereto. This authorization will remain in effect until otherwise notified.

Custofner;	Agent:
Signature Date	Frank W Auer 20 Aug 09 Signature Date
Kenneth Shemwell	Frank Auer
Name (Print or Type)	Name (Print or Type)
Undersheriff Title	Manager - CEO Title
4434 Calle Real	330 Marshall Street, 8th Floor,
Sonta Barbara, CA 93110	Shreveport, L.A 71101
Customer's Address	Agent's Address
805) 681-4100	(318) 424-8125
Customer's Telephone #	Agent's Telephone #

PRAES-1

OP ID: SL

# ACORD"

# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 03/24/2017

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(les) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

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PRODUCER McClure, Bomar & Harris, LLC 900 Pierremont, Sulte 200 P. O. Box 52599 Shreveport, LA 71135-2599		CONTACT NAME:				
		PHONE FAX (A/C, No, Ext): (A/C, N	No):			
		E-MAIL ADDRESS:				
McClure, Bomar & Harris LLC	INSURER(S) AFFORDING COVERAGE	NAIC#				
		INSURER A: Twin City Fire Insurance Co.				
330	Praeses LLC	INSURER B: Travelers Indemnity Company				
	330 Marshall St., Suite 800 Shreveport, LA 71101	INSURER C: Hartford Fire Insurance Co				
	Ginevepore, EA 77101	INSURER D: Underwriters @ Lloyds				
		INSURER E :				
		INSURER F:				

COVERAGES

CERTIFICATE NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSR	SUBR	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMIT	S	
	GENERAL LIABILITY						EACH OCCURRENCE	\$	1,000,000
Α	X COMMERCIAL GENERAL LIABILITY	X		43SBAUY3690	06/01/2016	06/01/2017	DAMAGE TO RENTED PREMISES (Ea occurrence)	\$	1,000,000
	CLAIMS-MADE X OCCUR						MED EXP (Any one person)	\$	10,000
	X Business Owners .						PERSONAL & ADV INJURY	5	2,000,000
	·			-			GENERAL AGGREGATE	s	2,000,000
	GEN'L AGGREGATE LIMIT APPLIES PER:			·			PRODUCTS - COMP/OP AGG	5	2,000,000
	POLICY PRO- JECT LOC						·	\$	
l	AUTOMOBILE LIABILITY						COMBINED SINGLE LIMIT (Ea accident)	5	1,000,000
Α	ANY AUTO	ŀ		43SBAUY3690	06/01/2016	06/01/2017	BODILY INJURY (Per person)	\$	
	ALL OWNED SCHEDULED AUTOS					:	BODILY INJURY (Per accident)	\$	
	X HIRED AUTOS X NON-OWNED AUTOS						PROPERTY DAMAGE (PER ACCIDENT)	\$	
<u> </u>				· ·				\$	
	X UMBRELLA LIAB X OCCUR						EACH OCCURRENCE	5	5,000,000
Α	EXCESS LIAB CLAIMS-MADE			43SBAUY3690	06/01/2016	06/01/2017	AGGREGATE	\$	5,000,000
	DED X RETENTIONS 10000							S	
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY						X WC STATU- OTH-		
В	ANY PROPRIETOR/PARTNER/EXECUTIVE N	N/A		UB1254R574	06/01/2016	06/01/2017	E.L. EACH ACCIDENT	\$	1,000,000
	(Mandatory in NH)		""				E.L. DISEASE - EA EMPLOYEE	5	1,000,000
L	If yes, describe under DESCRIPTION OF OPERATIONS below						E.L. DISEASE - POLICY LIMIT	\$	1,000,000
С	Crime			43BDDHI4046	11/17/2016	11/17/2017			300,000
D	Prof/Cyber Liab			ESE06149344	10/08/2016	10/08/2017	Agg/Occ		5,000,000
DESC	DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)								

CERTIFICATE HOLDER	CANCELLATION
County of Santa Barbara P.O. Box 6427	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
Santa Barbara, CA 93160	Morady Hamis Jr

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ACORD 25 (2010/05)

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