



February 13, 2018

Santa Barbara Sheriff Department
Attn. Sam Gross
4434 Calle Real
PO Box 6427
Santa Barbara, CA 93160-6427

Renewal of Software Support Agreement - Revised

This letter is an important notice to renew your Software Support Agreement for your TriTech System, which is due to expire on March 31, 2018. The renewal of the Software Support Agreement will allow you to continue to take advantage of the software support and maintenance services provided by TriTech Software Systems and allow you to receive upgrades to your TriTech System.

Please complete and sign this Support Renewal Agreement and return it to TriTech along with your payment to assure uninterrupted software support and maintenance services coverage. Action on this Support Renewal Agreement is time sensitive; services to support your system will not be provided if you have not paid your Support Renewal Fee by the Expiration date of your Software Support Agreement.

TriTech Support Services Renewal Agreement Amendment

Client agrees to renew its Software Support Agreement dated June 2006, the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Software Support Renewal Agreement Amendment and the Software Support Agreement, the terms of this Software Support Renewal Agreement Amendment shall control. **This Support Renewal Agreement Amendment and applicable support fees must be signed, paid and returned by April 1, 2018** to avoid any interruptions in the software support and maintenance services provided by TriTech. Payment of \$176,334.47 for this period is due by April 1, 2018.

Consumer Price Index Adjustment

For support renewals that go into effect within calendar year 2018, the support renewal fee has been increased by the consumer price index (CPI) rate of 2.20%.

Note: Escrow Fee, if applicable, are calculated and added to your annual support fee.

Payment

For your convenience, we have enclosed an invoice for the full amount of the TriTech Support Services Renewal Fees covering period beginning April 1, 2018 - March 31, 2019.

If you have any questions or would like to add additional funds for future services or training, please contact Sue Cote at 563-387-4844 or your Account Manager at 858-799-7000.

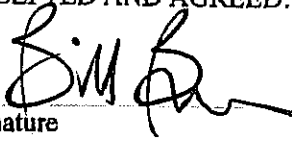
Santa Barbara Sheriff (CA111)

Product Name	Notes	# of Licenses	Cost per License	Total License Cost	Support Term 4/1/18 - 3/31/19
Primary - Server SW Lic Multi Agency		1	30,000.00	30,000.00	7,543.53
Dispatcher/Call Taker User SW Lic		10	10,000.00	100,000.00	25,145.09
Dispatcher/Call Taker User SW Lic - Montecito Fire		3	10,000.00	30,000.00	7,543.53
Test/Training Server SW Lic		1	10,000.00	10,000.00	2,514.51
Test/Training User SW Lic		2	3,000.00	6,000.00	1,508.71
**Administrator - User SW Lic (Andy)		1	5,000.00	5,000.00	1,257.25
VisiNet Browser Site License		1	25,000.00	25,000.00	6,286.27
Facility Divert Module (EMS Functionality)		1	7,500.00	7,500.00	1,885.88
Event Playback Module (GIS Playback)		1	7,500.00	7,500.00	1,885.88
Site License - CLETS/NCIC/State Query Application License		1	25,000.00	25,000.00	6,286.27
GIS Link Utility Module		2	15,000.00	15,000.00	3,771.76
Dispatcher Rules Module		1	2,500.00	2,500.00	628.63
SOP Module		1	7,500.00	7,500.00	1,885.88
Quickest Path Unit Recommendation Module		1	15,000.00	15,000.00	3,771.76
Reporting/Data Archive and Purging License		1	18,500.00	18,500.00	4,651.84
ProQA Integration User License		10	500.00	5,000.00	1,257.25
Standard Zetron Model 25 Encoder		1	25,000.00	25,000.00	6,286.27
Standard Alpha-Numeric Paging Interface License (EMS)		1	9,000.00	9,000.00	2,263.06
Standard Plant Vesta ANI/ALI with TDD Interface license		1	20,000.00	20,000.00	5,029.02
Standard Proxy - NCIC/CLETS/Records Check State Message Switch		1	50,000.00	50,000.00	12,572.55
Standard Firehouse RMS Incident Transfer Interface License	[a]	1	20,000.00	0.00	0.00
Standard Law RMS Incident Transfer License - Tiburon		1	20,000.00	20,000.00	5,029.02
Proxy Database Connection License (Application Gateway,RMS)		2	7,500.00	15,000.00	3,771.76
Interface to CAL-Gangs: CAL-Photos:Megans Law:Parole-Leads		1	25,000.00	25,000.00	6,286.27
VisiCAD Message Switch License		1	25,000.00	25,000.00	6,286.27
Mapping Server License		1	5,000.00	5,000.00	1,257.25
VisiNET Mobile Client with AVL License		100	500.00	50,000.00	12,572.55
VisiNET Mobile Mapping Client with AVL License		100	300.00	30,000.00	7,543.53
Geofile Cross Reference Module (SO positions)		10	250.00	2,500.00	628.63
Geofile Cross Reference Module (Montecito)		3	250.00	750.00	188.59
Geofile Cross Reference Module (Test/Training)		2	250.00	500.00	125.73
Geofile Cross Reference Module (Sys Admin)		1	250.00	250.00	62.86
VisiNet Mobile Base Client License w/AVL (SB Fire)		4	800.00	3,200.00	804.64
VisiNet Mobile Desktop Client License (SB Fire)		2	500.00	1,000.00	251.45
Standard Advanced Cad to CAD Interface (SLO to SBS)	[b]	1	0.00	0.00	0.00
Standard Advanced Cad to CAD Interface (SBS TO SLO)	[a]	1	40,000.00	0.00	0.00
VisiNet Mobile Base Client License (SB Fire)		1	800.00	800.00	198.97
VisiNet Mobile Server License Upgrade (151-200)		1	20,000.00	20,000.00	4,974.30
VisiCAD Attachments Module (SB Fire)		1	7,500.00	7,500.00	1,865.36
VisiNet Mobile Test/Train Server License (Fire)		1	10,000.00	10,000.00	2,487.15
VisiNet Mobile Base Client License (Fire)		51	800.00	40,800.00	10,147.57
VisiNet Mobile AVL Client License (Fire)		9	500.00	4,500.00	1,119.22
VisiNet Mobile Base Client License w/AVL (Montecito Fire)		1	800.00	800.00	192.24
VisiNet Mobile Base Client License (Carpenteria)		5	800.00	4,000.00	944.22
Inform CAD Workstation License (SB Fire)		1	10,000.00	10,000.00	2,302.63
Inform CAD Routing Server		1	18,700.00	18,700.00	0.00
CAD Mapping Support Fees					336.00
Inform Mobile Mapping	[c]	174			2,133.29
Total Support Base Cost:				708,800.00	
Total License Renewal Fee:					175,484.47
Escrow Fee:					850.00
Total Adjusted License Renewal Fee:					176,334.47

NOTES:

- [a] removed per client request no longer using
- [b] San Luis Obispo is paying their half of support
- [c] prorated 10/4/18-3/31/19

ACCEPTED AND AGREED:



Signature

Bill Brown

Printed Name

Sheriff

Title

3/20/18

Date

TRITECH SOFTWARE SYSTEMS



Brenda Stiehl

VP, Finance



Remit To:
TriTech Software Systems
P.O. Box 203223
Dallas, TX 75320-3223
Contact: 858-799-7000

Invoice No. 19779

Invoice Date 1/23/2018

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Bill To:

Santa Barbara Sheriff's Dept
Business Office
P.O. Box 6427
Santa Barbara CA 93160-6427

Ship To:

Santa Barbara Sheriff's Dept
Business Office
P.O. Box 6427
Santa Barbara CA 93160-6427

Customer PO	Cust. No.	Ship Method	Payment Terms
	CA111		Net 30 Days

QTY:	Item Number:	Item Description:	Unit Price:	Ext. Price:
1	4300-60	Customer Support - 4/1/18-3/31/19	Ea \$0.00	\$176,334.47

Subtotal	\$176,334.47
Tax	\$0.00
Freight	\$0.00
Total	\$176,334.47