



BOARD OF SUPERVISORS
AGENDA LETTER

Agenda Number:

Clerk of the Board of Supervisors
105 E. Anapamu Street, Suite 407
Santa Barbara, CA 93101
(805) 568-2240

Department Name: Behavioral Wellness
Department No.: 043
For Agenda Of: June 22, 2021
Placement: Administrative
Estimated Time: N/A
Continued Item: No
If Yes, date from:
Vote Required: Majority

TO: Board of Supervisors
FROM: Department Pamela Fisher, PsyD., Acting Director
Director(s) Department of Behavioral Wellness, (805) 681-5220
Contact Info:
SUBJECT: Behavioral Wellness Alcohol and Drug and Mental Health Services - Good Samaritan Shelter Seventh Amended Agreement for FY 18-21 and Renewal Agreement for FY 21-24

County Counsel Concurrence

As to form: Yes

Auditor-Controller Concurrence

As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- A. Approve, ratify, and authorize the Chair to execute a Seventh Amendment to the multi-year Fiscal Year (FY) 18-21 Agreement (BC 19-152) for Services of Independent Contractor with **Good Samaritan Shelter**, a California nonprofit (a local vendor), for the provision of two new mental health service programs for FY 20-21, the Coronavirus Emergency Supplemental Funding (CESF) Services Program with a \$62,551 fund increase, and the Homeless Housing Case Management Services Program for Homekey Studios with a \$22,500 fund increase and West Cox Cottages with a \$6,250 fund increase for a total increase of **\$91,301** in Mental Health Services (MHS) funding for FY 20-21; and to update the Alcohol and Drug Programs (ADP) Exhibit B-1 FY 20-21 Schedule of Rates to add an ASAM 3.5 Residential Services code, update the Drug Medi-Cal Organized Delivery System (DMC-ODS) rates to reflect current FY 20-21 rates, reflect relocated funds for Residential Services, and add **\$25,000** for the CREDO47 Stabilization Center Program due to unanticipated service needs for an increase of \$25,000 in ADP funding with a total Maximum Contract Amount not to exceed **\$14,982,568**, inclusive of ADP funding not to exceed \$14,153,631, consisting of \$2,582,003 for FY 18-19, \$5,410,976 for FY 19-20, and \$6,160,652 for FY 20-21; and MHS funding not to exceed \$828,937, consisting of \$247,000 for FY 19-20, \$581,937 for FY 20-21, for the period of December 1, 2018 through June 30, 2021 (Attachment A);

- B. Approve and authorize the Chair to execute a multi-year Agreement for Services of Independent Contractor with **Good Samaritan Shelter**, a California nonprofit (a local vendor), for the provision of substance use disorder services for adults and transitional age youth (age 18–24) and for mental health services for adults, for a total Maximum Contract Amount not to exceed **\$18,323,442**, inclusive of \$16,670,207 of ADP funding, consisting of \$6,170,140 for FY 21-22, \$5,522,247 for FY 22-23, and \$4,977,820 for FY 23-24; and \$1,653,235 in MHS funding, consisting of \$743,599 for FY 21-22, \$571,136 for FY 22-23, and \$338,500 for FY 23-24, for the period of July 1, 2021 through June 30, 2024 (Attachment B);
- C. Delegate to the Director of the Department of Behavioral Wellness or designee the authority, for Agreement FY 18-21, to amend staffing requirements and authorize additional services per Exhibits A-13 and A-14 of the Agreement without altering the Maximum Contract Amount and without requiring the Board’s approval of an amendment of the Agreement, subject to the Board’s ability to rescind this delegated authority at any time;
- D. Delegate to the Director of the Department of Behavioral Wellness or designee the authority, for Agreement FY 21-24, to suspend, delay, or interrupt the services under the Agreement for convenience per Section 20 of the Agreement; make immaterial changes to the Agreement per Section 26 of the Agreement; authorize additional services per Exhibits A-9, A-10, A-11 and A-13 of the Agreement; amend staffing requirements per Exhibits A-3, A-7, A-9, A-10, A-11 A-12 and A-13 of the Agreement; reallocate funds between funding sources with discretion per Exhibits B ADP and MHS of the Agreement; adjust the provisional rate with discretion per Exhibits B ADP and MHS of the Agreement; approve in writing in the year end cost settlement that use of the County Maximum Allowable rate was waived for settlement purposes per Exhibit B MHS of the Agreement; and amend the program goals, outcomes, and measures per Exhibits E ADP and ADP & MHS of the Agreement, all without altering the Maximum Contract Amount and without requiring the Board’s approval of an amendment of the Agreement, subject to the Board’s ability to rescind this delegated authority at any time; and
- E. Determine that the above actions are government funding mechanisms or other government fiscal activities, which do not involve any commitment to any specific project that may result in a potentially significant physical impact on the environment and is therefore not a project under the California Environmental Quality Act (CEQA) pursuant to section 15378(b)(4) of the CEQA Guidelines.

Summary Text:

The above-referenced item is on the agenda to request the Board of Supervisors (Board) to approve, ratify, and authorize the Chair to execute a Seventh Amended Agreement with Good Samaritan Shelter (Good Sam) (BC#19-152) for the purpose of adding mental health services due to unanticipated grant funding. CESF Program services, which began on March 31, 2021, provides discharge planning, navigation, linkage and transportation for individuals newly released from incarceration. Homeless Housing Case Management services provides supportive services to eligible tenants of the Housing Authority of the County of Santa Barbara (HACSB) affordable housing projects, Homekey Studios in Lompoc and No Place Like Home West Cox Cottages in Santa Maria. Case management services for Homekey tenants began on February 1, 2021 and for No Place Like Home West Cox Cottages tenants on May 1, 2021.

The Seventh Amended Agreement increases the contract by \$91,301 in MHS funds for FY 20-21, consisting of \$62,551 for CESF services, along with \$22,500 for Homekey and \$6,250 for West Cox Cottages for case management services. The item is also on the agenda to to update ADP Exhibit B-1 FY 20-21 Schedule of Rates to add an ASAM 3.5 Residential Services code, update the DMC-ODS rates to reflect current FY 20-21 rates, reflect relocated funds for Residential Services, and add \$25,000 for the

CREDO47 Stabilization Center Program due to unanticipated service needs for an increase of \$25,000 in ADP funding. The Seventh Amended Agreement will have a total Maximum Contract Amount not to exceed \$14,982,568, the period of December 1, 2018 through June 30, 2021.

Furthermore, Behavioral Wellness (BWell) is requesting the Board to delegate to the Director of the Department of Behavioral Wellness or designee the authority, for Agreement FY 18-21, to amend staffing requirements and authorize additional services per Exhibits A-13 and A-14 of the Agreement without altering the Maximum Contract Amount and without requiring the Board's approval of an amendment of the Agreement, subject to the Board's ability to rescind this delegated authority at any time.

BWell is requesting the Board to approve and authorize the Chair to execute a FY 21-24, multi-year Agreement for Services of Independent Contractor with Good Sam to provide substance use disorder services for transitional age youth (age 18–24) and adults, along with mental health services for adults for a total Maximum Contract Amount not to exceed \$18,659,464 for the period of July 1, 2021 through June 30, 2024. BWell is also requesting the Board, for Agreement FY 21-24, to delegate to the Director of the Department of Behavioral Wellness or designee the authority, for Agreement FY 21-24, to suspend, delay, or interrupt the services under the Agreement for convenience per Section 20 of the Agreement; make immaterial changes to the Agreement per Section 26 of the Agreement; authorize additional services per Exhibits A-9, A-10, A-11 and A-13 of the Agreement; amend staffing requirements per Exhibits A-3, A-7, A-9, A-10, A-11 A-12 and A-13 of the Agreement; reallocate funds between funding sources with discretion per Exhibits B ADP and MHS of the Agreement; adjust the provisional rate with discretion per Exhibits B ADP and MHS of the Agreement; approve in writing in the year end cost settlement that use of the County Maximum Allowable rate was waived for settlement purposes per Exhibit B MHS of the Agreement; and amend the program goals, outcomes, and measures per Exhibits E ADP and ADP & MHS of the Agreement, all without altering the Maximum Contract Amount and without requiring the Board's approval of an amendment of the Agreement, subject to the Board's ability to rescind this delegated authority at any time.

Background:

BWell provides a continuum of mental health and substance use disorder services to Santa Barbara County residents, in part, through contracted providers, including Community-Based Organizations (CBOs). The Board approved a contract with Good Sam (BC 19-152) to deliver Alcohol and Drug Program services in December 2018. The Board approved the addition of Mental Health services through a contract amendment in June 2019. Approval of the Seventh Amended Agreement with Good Sam will allow BWell to add two new services for FY 20-21, enhancing the mental health continuum of care through new grant funds, which were previously approved by the Board.

Seventh Amended Agreement FY 18–21

CESF Program services will be funded through CESF, grant funding which is administered by the U.S. Department of Justice, Bureau of Justice Assistance, Board of State Community Corrections (BSCC). CESF Program grant funding was awarded to BeWell on behalf of the County and approved by the Board on April 20, 2021. It provides federal funding to prevent, prepare for, and respond to the coronavirus disease for individuals newly released from incarceration. Good Sam will provide discharge planning, navigation, linkage and transportation services to decrease risk of COVID-19 exposure for clients, healthcare and justice system providers, and the community and to support intervention diversion. BSCC approved BWell to contract with Good Sam as a sole source provider. Good Sam has been providing similar jail discharge planning services through a contract administered by the Santa Barbara County Sheriff's Office. CESF Program services will be provided for the period of March 31, 2021 through January 31, 2022.

HACSB was awarded \$270,000 in California Housing and Community Development Permanent Local Housing Assistance (PLHA) funds to provide supportive services. On October 13, 2020, the Board approved of and authorized a total commitment of \$270,000 in PLHA funds, to be conditionally allocated to the County over a five (5) year period, beginning December 1, 2020 until November 30, 2025. The Community Services Department is the lead agency in the County for this project. Then, on November 17, 2020, the Board approved a Supportive Services Agreement with the HACSB for BWell or a BWell contracted provider to provide case management support services for tenants at the HACSB affordable, 14-unit housing rental development, Homekey Studios, located at 117 North B Street, Lompoc. Now, BWell is contracting with Good Sam, as a BWell contracted provider, for the ongoing provision of case management support services for tenants of the HACSB HomeKey Studios. Such services promote independent living skills to achieve and maintain stable/permanent housing. BWell will be reimbursed up to \$54,000 annually from December 1, 2020 to November 30, 2025 and \$22,500 for FY 20-21 for the supportive services provided to tenants of Homekey Studios. Good Sam case management services for Homekey Studios tenants began on February 1, 2021.

In June 2019, the Board allocated funding under the Homeless Emergency Aid Program California and the No Place Like Home Program for the development of 13 affordable housing units, located at 1141 West Cox Lane in Santa Maria. Good Sam provides case management services to the West Cox Cottages tenants, which began on May 1, 2021.

Renewal Agreement FY 21–24

For FY 21-24, Good Sam will provide shelter, affordable housing, clean and sober living, withdrawal management, Substance Use Disorder (SUD) treatment, outreach, and education within the community, as well as perinatal treatment services, including individual and group counseling for pregnant and parenting women. Through CalWorks funding, Good Sam will provide alcohol and drug free housing services to perinatal and parenting women and network provider services. Through Proposition 47 grant funding, Good Sam will provide CREDO47 stabilization services and Safe and Stable Housing to divert individuals from jail and justice involvement and to connect clients to alcohol and drug services and provide case management and temporary housing services. Good Sam will provide mental health services consisting of shelter beds for homeless clients with mental illness, along with Homeless Clinician services and CESF services.

With the approval of the Seventh Amended Agreement for FY 18-21 and the renewal of the Good Sam Agreement for FY 21-24, Good Sam will be able to provide uninterrupted and comprehensive shelter, alcohol and drug, and mental health services to Santa Barbara County residents.

Performance Measures:

The performance goals for the ADP SUD programs are successful SUD treatment and recovery. The performance measures for the SUD programs (OP Level 1) are: clients initiating treatment will be 80% or higher; clients immediately dropping out of treatment will be 6% or lower; clients engaged in treatment will be 75% or higher (at IOS Level 2.1, it's 60%); clients retained in treatment will be 45% or higher (at IOS Level 2.1, it's 30%); and clients successfully completing treatment will be 50% or higher (at IOS Level 2.1, it's 35%).

For Safe and Stable Housing, the goals are to connect clients to long-term community care to divert clients from justice involvement and institutionalization; reduce client incarceration, emergency room use, and increase client access to Severe Mental Illness (SMI)/SUD treatment for the purpose of recovery and to achieve and maintain stable/permanent housing for clients.

The performance goals for MHS CESF are the following: to reduce client incarceration, emergency room use, and hospitalizations; increase connection of clients to Behavioral Wellness, probation, public defender, and other community services to divert clients from justice involvement and institutionalization; increase client linkage to housing resources; and decrease risk of COVID-19 exposure for clients, healthcare and justice system providers and the community.

The performance goals for case management for tenants at HACSB Homekey Studios is to deliver seamless on- and off-site supportive services to Homekey tenants to avoid gaps in services; integrate services with BWell clinics and other Community Based Organizations and/or other agencies; empower tenants by providing skill-building assistance; increase tenants' independent living skills; and achieve and maintain stable/permanent housing for tenants.

Contract Renewals and Performance Outcomes:

During Q1 & Q2 of FY 20-21 Good Sam achieved the following:

1. Recovery Point Adult Acute Care Residential Level 3.1: Served 32 clients with 19 discharges; 100% initiated treatment; no clients immediately dropped out of treatment; an average of 97% were engaged in treatment; about 78% were abstinent from primary drug at time of discharge.
2. Recovery Point Adult Acute Care Residential Level 3.2 – Withdrawal Management: Served 46 clients with 44 discharges; no clients immediately dropped out of treatment; an average of 70% completed treatment; about 70% were abstinent from primary drug at time of discharge; about 31% were transferred to a lower level of care within 14 days; about 83% had no re-admission within 14 days.
3. Recovery Point Adult Acute Care Residential Level 3.5: No clients at this level.
4. Recovery Way Home-Adult-Residential Level 3.1: Served 51 clients with 41 discharges; 100% initiated treatment; one immediately dropped out of treatment; an average of 97% were engaged in treatment; about 90% were abstinent from primary drug at time of discharge; there were no transfers to a lower level of care within 14 days.
5. Transitional Center Adult Residential Level 3.1: Served 51 clients with 32 discharges; 100% initiated treatment; 4% immediately dropped out of treatment; an average of 92% were engaged in treatment; about 55% were abstinent from primary drug at time of discharge.
6. Another Road Detox-Adult Residential Level 3.1: Served 23 clients with 15 discharges; 100% initiated treatment; no one immediately dropped out of treatment; an average of 96% were engaged in treatment; about 81% were abstinent from primary drug at time of discharge.
7. Another Road Detox-Adult Level 3.2 – Withdrawal Management: Served 34 clients with 33 discharges; one client immediately dropped out of treatment; an average of 95% completed treatment; about 95% were abstinent from primary drug at time of discharge; about 75% had no re-admission within 14 days.
8. Project PREMIE – Adult – Outpatient Level 1: Served 44 clients with 25 discharges; 100% initiated treatment; no clients immediately dropped out of treatment; an average of 93% were engaged in treatment; about 40% were retained in treatment, and about 37% successfully completed treatment.
9. Recovery Point Outpatient – Adult – Level 1: Served 99 clients with 43 discharges; 100% initiated treatment; 2% immediately dropped out of treatment; an average of 95% were engaged in treatment; about 54% were retained in treatment, and about 73% successfully completed treatment.

10. Casa De Familia – Adult Outpatient – Level 1: Served an average of 31 clients per quarter with an average of 15 discharges per quarter; an average of 95% initiated treatment; 6% immediately dropped out of treatment; about 90% were engaged in treatment; 31% were retained in treatment, and about 52% successfully completed treatment.
11. Lompoc Recovery Center- Adult Outpatient – Level 1: Served an average of 57 clients per quarter with an average of 30 discharges per quarter; 100% initiated treatment; no one immediately dropped out of treatment; about 85% were engaged in treatment; 66% were retained in treatment, and about 51% successfully completed treatment.
12. Lompoc Recovery Center- Adult Outpatient – Level 2.1: Good Sam met the outcome for this service.
13. Turning Point - Adult Outpatient – Level 1: Good Sam met the outcome for this service.
14. Perinatal: There were 17 clients served. An average of 72% were abstinent at discharge with drug-free births. There was an average of 48% who successfully completed treatment.
15. Stabilization Center (CRED047): Good Sam served an average of 116 clients per quarter; about 86% were referred to SUD or MH treatment services; 6% were referred to healthcare services; 92% were referred to other service (vets services, food distribution, clothing, personal/grooming needs, household goods, local transportation, educational support services).
16. Step-Down Housing: Good Sam served 22 clients with 3 discharges. There were no jail days; 6% had a psychiatric inpatient admission; 4% received emergency care for physical health, and no one was hospitalized for physical health; 100% had stable/permanent housing, 74% were engaged in purposeful activities. No one was discharged to a higher level of care. About 79% of clients were referred to SUD or MH treatment services, 68% of clients initiated treatment, and 23% were referred to healthcare services. An average of 49% were referred to other services (vets services, food distribution, clothing, personal/grooming needs, household goods, local transportation, educational support services), and 6% obtained permanent housing.

Fiscal and Facilities Impacts:

FY 20-21 Budgeted: No

FY 21-24 Budgeted: Yes

Fiscal Analysis:

<u>Funding Sources</u>	<u>FY 18-19</u>	<u>FY 19-20</u>	<u>Total FY 20-21</u>
General Fund			
State	\$ 1,291,001.50	\$ 2,828,988.00	\$ 3,371,294.50
Federal	\$ 1,291,001.50	\$ 2,828,988.00	\$ 3,371,294.50
Fees			
Other:			
Total	\$ 2,582,003.00	\$ 5,657,976.00	\$ 6,742,589.00
Total FY 18-21			\$ 14,982,568.00

Funding Sources	FY 21-22	FY 22-23	Total FY 23-24
General Fund			
State	\$ 3,456,869.50	\$ 3,046,691.50	\$ 2,658,160.00
Federal	\$ 3,456,869.50	\$ 3,046,691.50	\$ 2,658,160.00
Fees			
Other:			
Total	\$ 6,913,739.00	\$ 6,093,383.00	\$ 5,316,320.00
Total FY 21-24			\$ 18,323,442.00

Narrative:

For the seventh amendment, CESF Program services will be funded by BSCC for CESF grant funds in the amount of \$571,122.87 for the period of March 31, 2021 through January 31, 2022. The Homeless Housing Case Management services for Homekey Studios tenants, will be provided by PHLA funds. Behavioral Wellness will be reimbursed up to \$54,000 annually from December 1, 2020 to November 30, 2025 by journal entry for the supportive services and case management services provided to clients at the project. West Cox Cottages will be funded through NPLH and HEAP funds. The FY 21-22 funds have been included in the proposed budget. Subsequent funding will be included in the FY 22-23 and FY 23-24 proposed budget and is contingent upon Board approval.

Key Contract Risks: For CESF Program services, the grant agreement includes a budget contingency clause that absolves BSCC from liability to pay funds or other consideration under the agreement if funds are not budgeted for the program. For Homekey Studio services, because PLHA funds will be provided directly to HACSB from State Housing and Community Development (HCD), BWell will need to be reimbursed by HACSB for the provision of supportive services per the Supportive Services Agreement with HACSB. Therefore, there is a risk of non-payment by BSCC and/or HACSB for services provided. Should nonpayment occur, the County may terminate its agreement with Good Sam per the County’s standard termination provision. Also, as with any contract funded by State and Federal sources, there is a risk of future audit disallowances and repayments. Behavioral Wellness contracts include language requiring contractors to repay any amounts disallowed in audit findings, minimizing financial risks to the County.

Special Instructions:

Please email one (1) complete executed contract for each agreement and one (1) minute order for each agreement to dmorales@co.santa-barbara.ca.us and bwellcontractsstaff@co.santa-barbara.ca.us.

Attachments:

- Attachment A: Good Sam FY 18-21 BC 19-152 AM7
- Attachment B: Good Sam FY 21-24 BC
- Attachment C: Good Sam FY 18-21 BC 19-152 AM6
- Attachment D: Good Sam FY 18-21 BC 19-152 AM5
- Attachment E: Good Sam FY 18-21 BC 19-152 AM4
- Attachment F: Good Sam FY 18-21 BC 19-152 AM3
- Attachment G: Good Sam FY 18-21 BC 19-152 AM2
- Attachment H: Good Sam FY 18-21 BC 19-152 AM1
- Attachment I: Good Sam FY 18-21 BC 19-152

Authored by:

D. Morales