

BOARD OF SUPERVISORS AGENDA LETTER

Clerk of the Board of Supervisors

105 E. Anapamu Street, Suite 407 Santa Barbara, CA 93101 (805) 568-2240

Department Name: Social Services

Department No.: 044

For Agenda Of: July 13, 2021

Placement: Administrative

Estimated Time:

Agenda Number:

Continued Item: N_0

If Yes, date from:

Vote Required: Majority

TO: Board of Supervisors

FROM: Department Daniel Nielson, Social Services Director

Director(s) (805) 346-7101

Contact Info: Marianne Reagan, Adult and Children Services Operations Manager

(805) 681-4529

SUBJECT: Second Amendment to the Agreement with Casa Pacifica Centers for Children and

Families for Child Welfare Services Senate Bill 163 Wraparound Services and

Family Urgent Response System

County Counsel Concurrence:

Auditor-Controller Concurrence:

As to form: Yes As to form: Yes

Other Concurrence: Risk Management

As to form: Yes

Recommended Actions:

That the Board of Supervisors:

- a) Approve, ratify and authorize the Chair to execute the Second Amendment to the Agreement with Casa Pacifica Centers for Children and Families (local vendor), to provide Child Welfare Services Senate Bill 163 Wraparound Services and Family Urgent Response System in the amount not to exceed \$1,146,796 for the period of July 1, 2021 through June 30, 2022; and
- b) Determine that the activity is not a "Project" subject to California Environmental Quality Act (CEQA) review per CEQA Guideline Section 15378(b)(5), since the activity is an organizational or administrative activity of government that will not result in direct or indirect physical changes in the environment.

Summary Text:

This item is on the agenda in order to approve the Second Amendment to the Agreement with Casa Pacifica Centers for Children and Families (Casa Pacifica) to provide Child Welfare Services (CWS) Senate Bill 163 (SB 163) Wraparound Services and Family Urgent Response System (FURS) for a total contract amount not to exceed \$1,146,796 for the period of July 1, 2021 through June 30, 2022. Casa

Pacifica will provide countywide Wraparound Services to an average ongoing caseload of 25 children/youth and families in the foster care system and FURS to current or former foster youth and caregivers who are referred directly through the state operated FURS hotline.

Background:

In 1997, Wraparound was established in California under Senate Bill (SB) 163 (Chapter 795, Statutes of 1997) which allows California counties to develop a Wraparound Services program using state and county Aid to Families with Dependent Children-Foster Care (AFDC-FC) dollars. In 2019, California passed legislation requiring the state and counties to establish a coordinated FURS for current and former foster children, youth, nonminor dependents (NMD) and their caregivers.

The SB 163 Legislation requires Wraparound Services to:

- Be family centered, individualized, culturally relevant, and strength based;
- Be team and community based;
- Identify and rely on a family's natural & community supports;
- Develop a Child and Family Team plan (CFT) to identify service needs;
- Place child in the least restrictive environment;
- Track and evaluate outcomes; and
- Reinvest cost saving into child welfare programs.

SB 163 authorized counties to utilize the state and county share of foster care placement dollars that would have otherwise been paid to a group home. The state and county share of foster care funds can be used in a flexible manner to develop and implement services designed to keep at-risk children/youth at home or in their communities and out of high placement costs. Without the Wraparound Services program, expenditures for foster care placements would be higher as more children would be placed out of home and in higher level placements. Wraparound Services can reduce the risk of out-of-home placement and recidivism by bringing individuals, agencies, and the community together as the decision-making team, with the central focus being to meet the needs of the child/youth and their family. Wraparound Services may also be used for children/youth who are eligible for Adoption Assistance Program benefits. The single most important outcome of the Wraparound Services is that children/youth are in permanent homes maintained and supported by the community.

The intent of FURS is to establish a coordinated, statewide, regional, and county-level system designed to provide collaborative and timely state-level phone-based response and county-level in-home, inperson mobile response during situations of instability for the purposes of preserving the relationship of the caregiver and the child, youth, or NMD. FURS will provide developmentally appropriate relationship conflict management and resolution skills, stabilize the living situation, mitigate the distress of the caregiver or child, youth or NMD, connect the caregiver and child, youth or NMD to the existing array of local services, and promote a healthy and healing environment for children, youth, NMDs and families.

Although Department of Social Services (DSS) functions as the lead administrator for contractual functions, oversight for Wraparound Services and FURS is jointly shared by Department of Behavioral Wellness, Department of Probation, and DSS. Key representatives from these departments work together to assure quality implementation of Wraparound Services and FURS as well as assuring that

programming aspects unique to each department system's interests are addressed. This allows the effort to function as a multi-system model.

Performance Measure:

For Fiscal Year (FY) 2021/2022:

1. Safety:

- a. 100% of children/youth receiving Wraparound Services will not have any new, substantiated allegations of child abuse/neglect while receiving Wraparound Services. (FY 20/21 Q1-Q3: 97.9% Objective Not Met)
- b. 90% of children/youth who have graduated from the Wraparound Services program will not have any new, substantiated allegations of child abuse/neglect within 6 months of graduation. (FY 20/21 Q1-Q3: 100% Objective Met)

2. Permanency:

- a. 80% of children/youth will maintain community placement (parent/guardian/home based family placement) at three month follow-up point for Wraparound Services (excluding neutral disenrollments). (FY 20/21 Q1-Q3: 100% of the clients who were able to be contacted)
- b. 90% of children/youth will maintain community placement (parent/guardian/home based family placement) at 72-hour follow-up of FURS response. (New for FY 21/22)

3. Well-being:

- a. 50% of children/youth will have improved in emotional and behavioral adjustments by 6 months into the Wraparound Services program as measured by the Child and Adolescent Needs Tool (CANS). (FY 20/21 Q1-Q3: 70.6% Objective Met)
- b. 80% of children/youth who have graduated from the Wraparound Services program will have improved in emotional and behavioral adjustments as measured by the CANS. (FY 20/21 Q1-Q3: 100% Objective Met)

4. Service Delivery Goals:

- a. 75% of children/youth will be maintained in the Wraparound Services program for a minimum of 3 months (excluding neutral disenrollments). (FY 20/21 Q1-Q3: 97.7% Objective Met)
- b. 90% of the Family Care Plan and Family Budget will be completed within 90 days of first contact with child/youth and families for Wraparound Services. (FY 20/21 Q1-Q3: 18.8% of Family Care Plans and 100% of Family Budgets Objective Not Met)
- c. 90% of children/youth and families state overall satisfaction with the Wraparound Services program at the time of closure/graduation. (FY 20/21 Q1-Q3: 100% Objective Met)

- d. 95% of FURS calls will be responded to timely (not to exceed 3 hours for urgent calls and 24 hours for non-urgent calls). (New for FY 21/22)
- e. 90% of FURS calls will be successfully de-escalated without the need for law enforcement or hospitalization. (New for FY 21/22)
- f. 90% of the participants surveyed will express overall satisfaction with the FURS response. (New for FY 21/22)

Fiscal and Facilities Impacts:

Budgeted: Yes

Fiscal Analysis:

Funding Sources	FY 20)21/22 Cost:	 nualized oing Cost:	 al One-Time roject Cost
General Fund	\$	451,943		
State	\$	393,557		
Federal				
Fees				
Other: 2011 RE	\$	301,296		
Total	\$	1,146,796	\$ -	\$ -

Narrative:

Approval and execution of this contract will result in total direct contract expenditures of no more than \$1,146,796. Appropriations and associated funding for FY 2021/2022 are included in the DSS recommended budget under the Social Service Programs division. This contract will be funded with 34% state, 26% State 2011 Realignment and 40% local funds.

DSS is mandated to fund placement costs of Wraparound using 60% County funds and 40% State 2011 Realignment. DSS will be utilizing those dollars instead to fund this contract. Therefore, this Agreement does not require additional appropriations or additional general funds than would be used absent this program. The Agreement contains a non-appropriation clause in the event funds are not appropriated.

Key Contract Risks:

The risk assessment worksheet has been completed and DSS has determined that Casa Pacifica is a medium risk vendor. Casa Pacifica has been providing CWS SB 163 Wraparound Services since 2007. DSS has experience with Casa Pacifica and is confident of its ability to provide services.

Staffing Impacts:

<u>Legal Positions:</u>

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Special Instructions:

Please scan, email and send one (1) duplicate original Agreement, and a copy of the minute order to: DSS Contracts Unit C/O Nereida Zarate

2125 S. Centerpointe Parkway, 3rd Floor Santa Maria, CA 93455

Attachments:

1. Attachment 1 – Second Amendment – Casa Pacifica – CWS SB 163 Wraparound Services-FURS

Authored by:

Marianne Reagan, Adult and Children Services Operations Division Chief Nereida Zarate, Contracts Coordinator