3CU ID: 4200-211020/

STATE OF CALIFORNIA - DEPARTMENT OF GENERAL SERVICES STANDARD AGREEMENT PURCHASING AUTHORITY NUMBER (If Applicable)

| STD 213 (Rev. 04/2020)   | 21-10287 |          |
|--|----------|----------|
| This Assessment is a little of the second of |          | <u> </u> |

1. This Agreement is entered into between the Contracting Agency and the Contractor named below:

CONTRACTING AGENCY NAME

Department of Health Care Services

**CONTRACTOR NAME** 

County of Santa Barbara

2. The term of this Agreement is:

START DATE

July 1, 2021

THROUGH END DATE

June 30, 2023

3. The maximum amount of this Agreement is:

\$708,600 (Seven Hundred Eight Thousand, Six Hundred Dollars)

4. The parties agree to comply with the terms and conditions of the following exhibits, which are by this reference made a part of the Agreement.

| Exhibits |  | Title                                      |    |  |  |  |  |
|----------|--|--|----|--|--|--|--|
|          | Exhibit A  | Scope of Work                              | 5  |  |  |  |  |
|          | Exhibit A,<br>Attachment   | Program Specifications                     | 19 |  |  |  |  |
|          | Exhibit B  | Budget Detail and Payment Provisions       | 4  |  |  |  |  |
| +        | Exhibit B,<br>Attachment   | Budget (Year 1)                            | 1  |  |  |  |  |
| +        | Exhibit B,<br>Attachment<br>II   | Budget (Year 2)                            | 1  |  |  |  |  |
| +        | Exhibit C *  | General Terms and Conditions (GTC 04/2017) | 27 |  |  |  |  |
| +        | Exhibit D (F) Special Terms and Conditions Notwithstanding Provision 4.g |  |    |  |  |  |  |
| +        | Exhibit E  | Additional Provisions                      | 4  |  |  |  |  |
| +        | Exhibit F  | Contractor's Release                       | 1  |  |  |  |  |
| +        | Exhibit G  | Business Associate Addendum                | 6  |  |  |  |  |
| +        | Exhibit H  | Travel Reimbursement Information           | 3  |  |  |  |  |

These documents can be viewed at <a href="https://www.dgs.ca.gov/OLS/Resources">https://www.dgs.ca.gov/OLS/Resources</a>

**SCU ID:** 4200-211028/

STATE OF CALIFORNIA - DEPARTMENT OF GENERAL SERVICES AGREEMENT NUMBER PURCHASING AUTHORITY NUMBER (If Applicable) STANDARD AGREEMENT 21-10287 STD 213 (Rev. 04/2020) IN WITNESS WHEREOF, THIS AGREEMENT HAS BEEN EXECUTED BY THE PARTIES HERETO. CONTRACTOR CONTRACTOR NAME (if other than an individual, state whether a corporation, partnership, etc.) County of Santa Barbara **CONTRACTOR BUSINESS ADDRESS** CITY STATE ZIP 345 Camino del Remedio, Room 339 Santa Barbara CA 93110 PRINTED NAME OF PERSON SIGNING TITLE **Bob Nelson** Board of Supervisors Chair CONTRACTOR AUTHORIZED SIGNATURE DATE SIGNED 8-24-2621 STATE OF CALIFORNIA CONTRACTING AGENCY NAME Department of Health Care Services CONTRACTING AGENCY ADDRESS CITY STATE ZIP 1501 Capitol Avenue, MS 4200 Sacramento CA 95814 PRINTED NAME OF PERSON SIGNING TITLE CONTRACTING AGENCY AUTHORIZED SIGNATURE DATE SIGNED CALIFORNIA DEPARTMENT OF GENERAL SERVICES APPROVAL EXEMPTION (If Applicable) HSC 104150 (c) & RTC 30461.6(m)

### 1. Service Overview

Contractor agrees to provide to the California Department of Health Care Services (DHCS) the services described herein.

Contractor will conduct breast and cervical cancer outreach, education, and support to California women and will continue to develop and maintain a diverse network of Primary Care Providers (PCP) for DHCS' Every Woman Counts (EWC) program. Responsibilities include specified activities for implementing the approved EWC curriculum, and Screening, Diagnostic, and Patient Navigation Services (PNS). This includes outreach and recruitment of Medi-Cal providers for EWC, quality control/assurance of provided services and data submission, and support and technical assistance to EWC providers. The contract objectives and required activities promote awareness and increase the number of women who are screened and re-screened for breast and cervical cancer. Ultimately, meeting the contract goals and objectives would lead to decreased morbidity and mortality from breast and cervical cancer, stimulate change in health care quality, and mobilize communities to enable all California women to receive timely, high quality breast and cervical cancer screening and diagnostic services.

### 2. Service Location

The services shall be performed at facilities within Region 5. The regions are defined in the Regional Map found in the EWC Program Guide.

### 3. Service Hours

The services shall be provided during a 40-hour work week.

### 4. Project Representatives

A. The project representatives during the term of this Agreement will be:

| Department of Health Care Services | County of Santa Barbara                    |
|------------------------------------|--|
| Contract Manager: David Kassis     | Project Director/Coordinator: June English |
| Telephone: (916) 345-8180          | Telephone: (805) 681-4783                  |
| Fax: (916) 440-5310                | Fax: (805) 681-5436                        |
| Email: David.Kassis@dhcs.ca.gov    | Email: June.English@sbcphd.org             |

### B. Direct all inquiries to:

| Department of Health Care Services    | County of Santa Barbara          |
|---------------------------------------|----------------------------------|
| Cancer Detection and Treatment Branch | Attention: June English          |
| Attention: David Kassis               | 345 Camino Del Remedio, Room 339 |
| Mail Station Code 4601                | Santa Barbara, CA 93110          |
| 1501 Capitol Avenue, Suite 71.4001    | ·                                |
| P.O. Box Number 997417                |                                  |
| Sacramento, CA 95899-7417             |                                  |
| Telephone: (916) 345-8180             | Telephone: (805) 681-4783        |
| Fax: (916) 449-5310                   | Fax: (805) 681-5436              |
| Email: David.Kassis@dhcs.ca.gov       | Email: June.English@sbcphd.org   |

C. Either party may make changes to the information above by giving written notice to the other party. Said changes shall not require an amendment to this Agreement.

### 5. Services to be Performed

### A. Program Components

This contract focuses on the delivery of health care services in the following program components: 1) increase the number of women who access breast and cervical cancer screening services by raising awareness, educating women, and motivating women to complete screening exams as part of their routine health care; and 2) quality clinical services.

- Increase the number of women who access breast and cervical cancer screening services by raising awareness, educating women, and motivating women to complete screening exams as part of their routine health care.
  - a. Maintain program administrative functions to ensure EWC policies are met; program infrastructure is effective and efficient and to ensure screening provision and promotion activities are conducted.
  - b. Conduct monthly health education classes (HEC) to California women regionally to increase awareness about breast and cervical cancer screening, Medi-Cal, and Covered California through collaborations with state, local, nonprofit, and community based organizations (CBOs).
  - c. Recruit and maintain Community Health Workers (CHW) in the community to assist the Health Educator(s) (HE).
  - d. Establish and maintain collaborative relationships with local, nonprofit, and/or CBOs to promote and increase awareness about breast and cervical cancer screening, the EWC program services, Medi-Cal, and Covered California.

### 2) Quality Clinical Services:

The EWC clinical component will integrate the delivery of timely and appropriate screening, diagnostic, and PNS to California women as part of a comprehensive approach to chronic disease prevention and management by:

- a. Maintaining a diverse and comprehensive network of EWC providers throughout California.
- Delivering training and support to EWC providers to ensure timely and appropriate breast and cervical cancer screening and diagnostic services are provided to EWC recipients and California women.
- c. Monitoring for issues related to transition of women to comprehensive health coverage thorough regional representatives.
- d. Implementing culturally sensitive PNS interventions to reduce barriers and ultimately eliminate disparities in clinical outcomes related to lack of timely access to quality cancer screening, diagnosis, and treatment services for all California women.

### 6. Allowable Informal Scope of Work Changes

- A. Changes and revisions to the Scope of Work contained in the agreement, utilizing the "allowable cost payment system", may be proposed by the Contractor/Grantee in writing. All requested changes and revisions are subject to the approval of DHCS. Failure to notify DHCS of proposed revisions to the Scope of Work may result in an audit finding.
- B. DHCS will respond, in writing, as to the approval or disapproval of all such requests for changes or revisions to the Scope of Work within 30 calendar days of the date the request is received in the program. Should DHCS fail to respond to the Contractor's/Grantee's request within 30 calendar days of receipt, the Contractor's/Grantee's request shall be deemed approved.
- C. DHCS may also request changes and revisions to the Scope of Work. DHCS will make a good-faith effort to provide the Contractor/Grantee 30 calendar days advance written notice of said changes or revisions.

### 7. DHCS Responsibilities

By entering into this Agreement, DHCS agrees to:

A. Exercise administrative discretion in providing and ensuring proper oversight of this Agreement under State law.

- B. Provide the Contractor with policy interpretation and guidance to ensure compliance with all aspects of these services in accordance with State and federal laws and requirements.
- C. Make available training and technical support necessary for the Contractor to comply with the requirements, objectives, goals, and activities under this Agreement.

### 8. Americans with Disabilities Act

Contractor agrees to ensure that deliverables developed and produced, pursuant to this Agreement shall comply with the accessibility requirements of Sections 7405 and 11135 of the California Government Code, Section 508 of the Rehabilitation Act of 1973 as amended (29 U.S.C. § 794d), regulations implementing the Rehabilitation Act of 1973 as set forth in Part 1194 of Title 36 of the Code of Federal Regulations, and the Americans with Disabilities Act of 1990 (42 U.S.C. § 12101 et seq.). In 1998, Congress amended the Rehabilitation Act of 1973 to require Federal agencies to make their electronic and information technology (EIT) accessible to people with disabilities. California Government Code Sections 7405 and 11135 codifies Section 508 of the Rehabilitation Act of 1973 requiring accessibility of EIT.

### 9. Staffing

- A. The Contractor shall assign at a minimum a Health Educator and a Clinical Coordinator for each region.
- B. The Contractor shall designate a Project Director (PD) or Project Coordinator (PC) position with the overall responsibility for completing Scope of Work (SOW) deliverables and for local contract administration.
- C. The Contractor shall adhere to the Core Program Performance Indicators (CPPI) Requirements of the PD/PC, CC, HE positions, as well as meeting the minimum staff core competencies as indicated in the EWC Program Guide for each position. The Contractor must demonstrate sufficient staffing in order to meet the SOW objectives and required activities. The Contractor shall notify DHCS via the Transmittal Process if a staffing change is considered or anticipated and within 24 hours of making any staffing change. DHCS reserves the right to approve or disapprove changes in personnel. For more information about the Transmittal Process, refer to the EWC Program Guide.
- D. The Contractor shall have a contingency plan for staffing coverage due to vacancies, extended leaves, vacations, and absences.

### 10. Meetings, Trainings, and Site Visits

A. All Regional Contractor (RC) staff are required to attend and participate in meetings and trainings scheduled by DHCS. DHCS will not reimburse Contractor for travel expenses for partial attendance unless DHCS grants prior written approval. Partial attendance is

- defined as attending (individual staff or entire region) less than the full scheduled meeting or training.
- B. Prior written approval is required for RC staff to travel out of their assigned region for education or administrative purposes. Refer to the EWC Program Guide regarding the transmittal process.
- C. DHCS will not reimburse the Contractor for expenses related to RC staff and travel activities not related to SOW.
- D. All meeting agendas, minutes, and/or e-mails must be uploaded into the Management Information System (MIS) as directed by DHCS in order to be reimbursed for activities.
- E. DHCS will perform, at their discretion, formal and/or informal site visits to each RC location. The Contractor will receive advance notice, not less than 48 hours prior to an informal site visit and 14 days prior to a formal site visit.

### 11. Progress Reports

- A. The Contractor must submit Progress Reports (PR) postmarked or e-mailed no later than the due dates specified in Exhibit A, Section 11.D. PRs are to be prepared in accordance with the information and format provided by DHCS. Faxed PRs are not acceptable.
- B. Failure to submit a timely PR may be cause for invoice payment(s) to be delayed.
- C. Payment of the Contractor's last/final invoice will be delayed until an acceptable last/final PR is received and approved by DHCS.
- D. The Contractor shall submit one (1) original PR, which describes accomplishments during the report period to EWC in accordance with the following schedule:

|    |               | <u>From</u> | <u>To</u> , | <u>Due Date</u> |
|----|---------------|-------------|-------------|-----------------|
| 1) | First Report  | 07/01/21    | 12/31/21    | 01/31/22        |
| 2) | Second Report | 01/01/22    | 06/30/22    | 07/31/22        |
| 3) | Third Report  | 07/01/22    | 12/31/22    | 01/31/23        |
| 4) | Fourth Report | 01/01/23    | 06/30/23    | 07/31/23        |

- E. The Contractor shall complete the EWC Evaluation and Needs Assessment instrument and other evaluation requirements, as directed by DHCS in accordance with the form and format prescribed by DHCS.
- F. The Contractor shall coordinate and collaborate with DHCS to maximize statewide media/communication efforts, as directed and approved by DHCS.
- G. The Contractor will be required to respond as necessary to any ad-hoc and/or final reports as designated by DHCS.
- 12. See the following pages for a detailed description of the services to be performed.

| I.d., | PROGRAM COMPONENT I: PROGRAM MANAGEMENT   |                                      |                                 |   |        |
|-------|---|--------------------------------------|---------------------------------|---|--------|
|       | Component Goal: Ensure timely and thorough completion of the deliverables and outcomes for this Agreement.  | of the deliverable                   | s and outcomes f                | or this Agreement.  |        |
|       | OBJECTIVE 1: Contractor's PD/PC will maintain program administrative functions to ensure EWC policies are met, program infrastructure is effective and efficient, and to ensure screening provision and promotion activities are conducted. | dministrative fur<br>to ensure scree | nctions to ensure               | EWC policies are met, program promotion activities are conducted. |        |
|       | Required Activities   | Responsible<br>Staff                 | Time Line                       | Deliverables/Outcomes   |        |
| σ̈    | Comply with all EWC program policy and procedures and follow protocols to ensure compliance with  | PD/PC                                | July 1, 2021 –<br>July 30, 2023 | 1. Staffing reports with staff résumés and applicable education   |        |
|       | requirements as outlined in the National Breast and   |                                      |                                 | documentation and valid licenses.                                 |        |
|       | Cervical Cancer Early Detection Program   |                                      |                                 | 2. Staffing levels for each region shall                          |        |
|       | (NBCCEDP) requirements; federal and state statues,  |                                      |                                 | include at least:   |        |
|       | regulations, and guidelines; and the EWC Program Guide  |                                      |                                 | a. A Health Educator at or more                                   |        |
| •     | i. Maintain staffing to ensure SOW fulfillment.   |                                      |                                 | Inall 73 percent FIE to lumiii<br>Program Component II            |        |
|       | ii. Ensure staff attendance on conference calls   |                                      |                                 | b. A Clinical Coordinator at or                                   |        |
|       | and meetings, including but not limited to  |                                      |                                 | more than 75 percent FTE to                                       |        |
|       | annual statewide EWC meetings, quarterly all  | TO HILL                              |                                 | fulfill Program Component III                                     |        |
|       |   |                                      |                                 | 3. EWC roll call records, conference                              |        |
|       | Coordinator and Health Education conference   |                                      |                                 | call and meeting agendas and                                      |        |
|       | cails, and bi-weekly EVVC patient navigation  |                                      |                                 | minutes, and statewide meeting                                    | ****** |
|       | iii Taasiia gaalatii a falla ahaa ahaa ahaa ahaa ahaa ahaa a  |                                      |                                 |   |        |
|       |   |                                      |                                 |   |        |
|       |   |                                      |                                 | 5. Annual progress report narratives                              |        |
|       | IV. Ensure contract staff compliance with all EWC   |                                      |                                 |   |        |
|       |   |                                      |                                 | and/or responses to ad hoc requests                               | 'n     |
|       | assistance, and reporting including but not   |                                      |                                 | •   |        |
|       | Ilmited to during programmatic and fiscal onsite  |                                      |                                 | 7. Documents for Assessment as listed                             | 77     |
|       | reviews, Corrective Action Plans (CAPs), and  |                                      |                                 |   |        |
|       | ad noc requests.  |                                      |                                 | 8. CAPs and CAP updates, as                                       |        |
|       |   |                                      |                                 | applicable  |        |

|   | (7/1/21 – 6/30/23)                       | 3)                              |  |
|---|--|---------------------------------|--|
| PROGRAM COMPONENT I: PROGRAM MANAGEMENT   |  |                                 |  |
| Component Goal: Ensure timely and thorough completion of the deliverables and outcomes for this Agreement.  | n of the deliverable                     | es and outcomes f               | or this Agreement.   |
| OBJECTIVE 1: Contractor's PD/PC will maintain program administrative functions to ensure EWC policies are met, program infrastructure is effective and efficient, and to ensure screening provision and promotion activities are conductived. | administrative fur<br>d to ensure screer | nctions to ensure I             | tain program administrative functions to ensure EWC policies are met, program efficient, and to ensure screening provision and promotion activities are conducted.   |
| Required Activities   | Responsible<br>Staff                     | Time Line                       | Deliverables/Outcomes  |
|   |  |                                 | <ol> <li>Survey responses</li> <li>Participation in and feedback on EWC pilot projects</li> <li>Assistance with or response to public inquiries received by EWC</li> <li>CHEER data entry by contractor staff</li> </ol> |
| b. Ensure contractor expenditures adhere to budget.   | PD/PC                                    | July 1, 2021 –<br>July 30, 2023 | <ol> <li>EWC approved budgets</li> <li>Budget justification(s)</li> <li>Monthly invoices with supporting expense documentation</li> </ol>  |

| L        |  |   |  |  |
|----------|--|---|--|--|
| <u> </u> | PROGRAM COMPONENT II: HEALTH EDUCATION   |   |  |  |
| U        | Component Goal: Increase the number of EWC-eligible individuals who access breast and cervical cancer screening and diagnostic services by educating, motivating, guiding, and navigating them to complete screening exams as part of their routine health care. | dividuals who acces<br>ng, and navigating t | ss breast and cervithem to complete    | ical cancer screening and diagnostic<br>screening exams as part of their routine   |
| O        | OBJECTIVE 1: By June 30 annually, the Health Educator and provide information about the Affordal   | will provide health<br>ole Care Act (ACA)   | education to prom<br>to a minimum of 7 | Ith Educator will provide health education to promote breast and cervical cancer screening the Affordable Care Act (ACA) to a minimum of 720 EWC-eligible individuals.                 |
|          | Required Activities  | Responsible<br>Staff                        | Time Line                              | Deliverables/Outcomes  |
| र्ष      | In collaboration with the region's CC, conduct and evaluate a regional community needs assessment using local and state date, to be used to guide geographically targeted EWC services, per EWC guidelines.  | <u></u>                                     | Annually                               | <ol> <li>Regional needs assessment plan,<br/>due August of each contract year</li> <li>Evaluation of regional needs<br/>assessment plan, due June of each<br/>contract year</li> </ol> |
| .ن       | Utilizing the regional community needs assessment, update the education and outreach plan (EOP) which will identify areas that have the highest needs and/or EWC eligible individuals. Health education activities must be conducted in the areas identified.    | PD/PC/HE                                    | July 1, 2021 –<br>July 30, 2023        | <ol> <li>Submit and obtain Health Education Consultant approval of the updated EOP annually</li> </ol>   |
| ပ်       | Recruit EWC-eligible individuals between the ages 21-64.  a. Include but not limited to the underserved, uninsured, underinsured, rarely or never screened, and high-risk population.  | HE and/or CHW                               | July 1, 2021 –<br>July 30, 2023        | <ol> <li>75% of individuals receiving health<br/>education will be between the ages<br/>21-64</li> </ol>   |

### Exhibit A, Attachment 1

Program Specifications Years 1 and 2 (7/1/21 – 6/30/23)

PROGRAM COMPONENT II: HEALTH EDUCATION

services by educating, motivating, guiding, and navigating them to complete screening exams as part of their routine Component Goal: Increase the number of EWC-eligible individuals who access breast and cervical cancer screening and diagnostic health care. OBJECTIVE 1: By June 30 annually, the Health Educator will provide health education to promote breast and cervical cancer screening and provide information about the Affordable Care Act (ACA) to a minimum of 720 EWC-eligible individuals.

|   | <b></b>               |   |   |   |  |
|---|-----------------------|---|---|---|--|
| ZU EVVC-eligible Individuals.   | Deliverables/Outcomes | 1. On average, a minimum of four Health Education Classes (HEC) per month, or one class per week 2. Combined minimum monthly average of 60 participants will receive health education                                 | <ol> <li>All participants receiving health education will completed and sign a participant form</li> <li>Review and assess 100% of signed participant forms</li> </ol>  | Minimum of 20% of participants who completed participant forms will complete a class evaluation | <ol> <li>Completed materials distribution and<br/>log tracker submitted annually</li> </ol>  |
| ) to a minimum of /   | Time Line             | July 1, 2021 –<br>July 30, 2023   | July 1, 2021 –<br>July 30, 2023   | July 1, 2021 –<br>July 30, 2023   | July 1, 2021 –<br>July 30, 2023  |
| ble care Act (ACA   | Responsible<br>Staff  | HE and/or CHW   | HE and/or CHW   | HE and/or CHW   | HE and/or CHW July 1, 2021 – July 30, 2023   |
| and provide initiation about the Allordable Care Act (ACA) to a minimum of 720 EVVC-eligible individuals. | Required Activities   | <ul> <li>d. Provide monthly health education, utilizing the EWC-<br/>approved curriculum, to EWC eligible individuals in<br/>classes, or in a one on one encounter as requested<br/>by community partners.</li> </ul> | <ul> <li>e. Distribute participant forms to all individuals receiving health education.</li> <li>i. Review all forms to identify eligible participants based on screening criteria for assistance and/or navigation according to the schedule and intervals required per protocol in EWC Program and Navigation Guide.</li> </ul> | . Distribute evaluation to all individuals receiving health education.                          | <ul> <li>g. Distribute EWC program and EWC Free or Low-Cost<br/>Insurance brochure to every HE participant and other<br/>EWC and community resources as needed.</li> </ul> |
|   |                       | ס   | Φ   | <b>4</b> :  | ರಾ   |
|   |                       |   |   |   |  |

### Exhibit A, Attachment 1 Program Specifications

| Program Specifications<br>Years 1 and 2<br>(7/1/21 – 6/30/23) | PROGRAM COMPONENT II: HEALTH EDUCATION | Component Goal: Increase the number of EWC-eligible individuals who access breast and cervical cancer screening and diagnostic services by educating, motivating, guiding, and navigating them to complete screening exams as part of their routine health care. |
|---|--|--|
|---|--|--|

| Collaborators to recruit EWC-eligible individuals from disparate populations to receive education promoting breast and cervical cancer screenings.  Required Activities  Required Activities  Responsible  Required Activities  Responsible  Required Activities  Responsible  Reduired Activities  Responsible  Reduired Activities  Responsible  Reduired Activities  Responsible  Responsible  Responsible  Responsible  Responsible  Attend and participate in meetings and/or colpients  CHW  Attend and participate in meetings and/or cation.  C. Must establish and maintain at least one agency/organization that supports the lesbian, gay, issued, transgender, and queer (and/or agency/organization that focuses on African American individuals.  G. When applicable, collaborate with EWC clinical staff rand required to feetith education materials, implementation meetings, etc.   | recrive 2: By June 30 annually, the Health Educator will establish and maintain a minimum of five community partners as collaborators to recrive Education promoting breast and cervical cancer screenings.  Required Activities  Responsible Required Activities  Responsible Required Activities  Responsible Reduired Activities  Responsible Responsible Reduired Activities  Responsible Responsible Reduired Activities  Responsible Responsible Reduired Activities  Responsible Reduired Activities  Responsible Reduired Activities  Staff  Deliverables/Outcomes  With a minimum of five community partners  Deliverables/Outcomes  With a minimum of five community partners  Deliverables/Outcomes  With a minimum of five community partners  Luly 1, 2021  Lestablish and maintain at least one agency/organization that supports the lesbian, gay, bisexual, transgender, and queer (and/or agency/organization that supports the lesbian, gay, bisexual, transgender, and queer (and/or agency/organization that supports the lesbian, gay, bisexual, transgender, and queer (and/or agency/organization that focuses on African American individuals with disabilities, and an agency/organization that focuses on findividuals  When applicable, collaborate with EWC clinical staff HE and/or  July 1, 2021  Limely Tesponse and participation in disabilities or individuals with disabilities or individuals with disabilities or individuals with disabilities or general development of health education materials.  Response and participation in a fire and organization in disabilities or support the lespin and maintain at least one agencylorganization that focuses on fire a development of health education materials.  Response and participation in dispersion materials.  Luly 1, | <br>  |                       | ·                               | 7                               | т                               | ·  |
|---|--|---|-----------------------|---------------------------------|---------------------------------|---------------------------------|--|
| OBJECTIVE 2: By June 30 annually, the Health Educator will establish and maintain a minin collaborators to recruit EWC-eligible individuals from disparate populations to cervical cancer screenings.  Responsible  Required Activities  a. Recruit, establish and maintain community partners or provide health education to establish opportunities to provide health education to establish opportunities for health education.  b. Attend and participate in meetings and/or community events with the intention to establish opportunities for health education.  c. Must establish and maintain at least one agency/organization that supports the lesbian, gay, bisexual, transgender, and queer (and/or questioning) communities, or support EWC-eligible individuals with disabilities, and an agency/origination that focuses on African American individuals.  d. When applicable, collaborate with EWC clinical staff implementation meetings, etc. | ECTIVE 2: By June 30 annually, the Health Educator will establish and maintain a minin collaborators to recruit EWC-eligible individuals and EWC recipients.  Required Activities  Responsible  Staff  July 1, 2021 – July 30, 2023  BWC-eligible individuals and EWC recipients.  HE and/or  July 1, 2021 – July 30, 2023  CHW  July 1, 2021 – July 30, 2023  CHW  July 1, 2021 – July 30, 2023  CHW  July 1, 2021 – July 30, 2023  GHW  July 1, 2021 – July 30, 2023  GHW  When applicable, collaborate with EWC clinical staff  and region's Clinical Coordinator on EBI activities, and region's Clinical Coordinator on EBI activities, and region's Clinical Coordinator on EBI activities, and as development of health education materials, implementation meetings, etc.  | num of five community partners as<br>to receive education promoting breast and  | Deliverables/Outcomes |                                 | 1                               |                                 | l'   |
| OBJECTIVE 2: By June 30 annually, the Health Educator will establish and collaborators to recruit EWC-eligible individuals from dispacervical cancer screenings.  Required Activities  a. Recruit, establish and maintain community partners for opportunities to provide health education to EWC-eligible individuals and EWC recipients.  b. Attend and participate in meetings and/or community events with the intention to establish opportunities for health education.  c. Must establish and maintain at least one agency/organization that support EWC-eligible individuals with disabilities, and an agency/origination that focuses on African American individuals.  d. When applicable, collaborate with EWC clinical staff and region's Clinical Coordinator on EBI activities, such as development of health education materials, implementation meetings, etc.  | IECTIVE 2: By June 30 annually, the Health Educator will establish and collaborators to recruit EWC-eligible individuals from dispercentical cancer screenings.  Required Activities Staff Recruit, establish and maintain community partners Attend and participate in meetings and/or community events with the intention to establish Attend and participate in meetings and/or community events with the intention.  Must establish and maintain at least one agency/organization that supports the lesbian, gay, bisexual, transgender, and queer (and/or questioning) communities, or support EWC-eligible individuals with disabilities, and an agency/origination that focuses on African American individuals.  When applicable, collaborate with EWC clinical staff and region's Clinical Coordinator on EBI activities, such as development of health education materials, implementation meetings, etc.  | d maintain a minim<br>irate populations t   | Time Line             | July 1, 2021 –<br>July 30, 2023  |
| OBJECTIVE 2: By June 30 annually, the Health Educator collaborators to recruit EWC-eligible indivorsal cancer screenings.  Required Activities  a. Recruit, establish and maintain community partners for opportunities to provide health education to EWC-eligible individuals and EWC recipients.  b. Attend and participate in meetings and/or community events with the intention to establish opportunities for health education.  c. Must establish and maintain at least one agency/organization that supports the lesbian, gay, bisexual, transgender, and queer (and/or questioning) communities, or support EWC-eligible individuals with disabilities, and an agency/origination that focuses on African American individuals.  d. When applicable, collaborate with EWC clinical staff and region's Clinical Coordinator on EBI activities, such as development of health education materials, implementation meetings, etc.                        | rective 2: By June 30 annually, the Health Educator collaborators to recruit EWC-eligible individuals and maintain community partners for opportunities to provide health education to EWC-eligible individuals and EWC recipients.  Attend and participate in meetings and/or community events with the intention to establish opportunities for health education.  Must establish and maintain at least one agency/organization that supports the lesbian, gay, bisexual, transgender, and queer (and/or questioning) communities, or support EWC-eligible individuals with disabilities, and an agency/origination that focuses on African American individuals.  When applicable, collaborate with EWC clinical staff and region's Clinical Coordinator on EBI activities, such as development of health education materials, implementation meetings, etc.  | will establish and<br>iduals from dispa   | Responsible<br>Staff  | PD/PC/HE                        | HE and/or<br>CHW                | HE and/or<br>CHW                | 뽀  |
|   | O 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0  | OBJECTIVE 2: By June 30 annually, the Health Educator collaborators to recruit EWC-eligible indivicervical cancer screenings. | Required Activities   |                                 |                                 |                                 | When applicable, collaborate with EWC and region's Clinical Coordinator on EBI such as development of health educatioi implementation meetings, etc. |

|  | Increase the number of EWC-eligible individuals who access breast and cervical cancer screening and diagnostic services by educating, motivating, guiding, and navigating them to complete screening exams as part of their routine health care.                 | alth Educator will maintain, and mobilize a minimum of seven (7) Community Health<br>HE in educating, assisting, and navigating EWC-eligible individuals.  | Time Line Deliverables/Outcomes | ly 1. Justification for number of CHWs needed annually  | July 1, 2021 — 1. Maintain a minimum of 7 CHWs July 30, 2023 | 2021 – 1. HEs use of and duties of CHWs will be assessed annually with CHW Activity Report  |
|--|--|--|---------------------------------|---|--|---|
|  | access braating them   | and mobilizand navige  | •                               | Annually  | July 1,<br>July 30   | July 1, 2021 –<br>July 30, 2023   |
|  | ndividuals who<br>ding, and navig  | will maintain, a<br>ting, assisting,   | Responsible<br>Staff            | PD/PC/HE  | HE and/or<br>CHW   | 뮈   |
| PROGRAM COMPONENT II: HEALTH EDUCATION | Component Goal: Increase the number of EWC-eligible individuals who access breast and cervical cancer screening and diagnostic services by educating, motivating, guiding, and navigating them to complete screening exams as part of their routine health care. | OBJECTIVE 3: By June 30 annually, the Health Educator will maintain, and mobilize a minimum of seven (7) Cor<br>Workers (CHW) to assist the HE in educating, assisting, and navigating EWC-eligible individuals. | Required Activities             | <ul> <li>Utilizing the regional community needs assessment,<br/>determine areas of the highest need and provide<br/>justification for the number of CHWs needed.</li> </ul> | b. Recruit, select, and maintain a minimum of 7 CHWs.        | c. HE will utilize CHWs to perform the following duties, including, but not limited to:  i. Teaching or assisting classes in their native language.  ii. Educate and navigate EWC-eligible population in one on one settings within their service areas.  iii. Teaching or assisting at outreach events.  iv. Acting as an interpreter and/or  v. Assisting with translation of documents, as needed. |

|  | Γ  | 7  | T                     |  |  |                                      |                            |                          |                 |                                     |                                 |                             |                                   |                             |                                 |                                   |                       |
|--|--|--|-----------------------|--|--|--------------------------------------|----------------------------|--------------------------|-----------------|-------------------------------------|---------------------------------|-----------------------------|-----------------------------------|-----------------------------|---------------------------------|-----------------------------------|-----------------------|
|  | servical cancer screening and diagnostic<br>ete screening exams as part of their   | alth Educator will maintain, and mobilize a minimum of seven (7) Community Health<br>HE in educating, assisting, and navigating EWC-eligible individuals.  | Deliverables/Outcomes | 1. New CHWs will be provided an orientation training | 2. All CHWs (Tier I and Tier II) must: | a. Receive annual training including | breast and cervical cancer | screening requirement as | mandated.by CDC | b. Receive annual HIPPA training by | the organization as well as EWC | HIPPA Supplemental training | c. Receive on-going informational | meetings as new EWC program | policies are implemented and/or | the EWC curriculum or educational | materials are updated |
|  | ccess breast and cing them to comple   | d mobilize a minim<br>id navigating EWC  | Time Line             | July 1, 2021 –<br>July 30, 2023                      |  |                                      |                            |                          |                 |                                     |                                 |                             |                                   |                             |                                 |                                   |                       |
|  | ndividuals who ad<br>ling, and navigati  | will maintain, and<br>ing, assisting, an   | Responsible<br>Staff  | PD/PC/HE   |  |                                      |                            |                          |                 |                                     |                                 |                             |                                   |                             |                                 |                                   |                       |
| PROGRAM COMPONENT II: HEALTH EDUCATION | Component Goal: Increase the number of EWC-eligible individuals who access breast and cervical cancer screening and diagnostic services by educating, motivating, guiding, and navigating them to complete screening exams as part of their routine health care. | OBJECTIVE 3: By June 30 annually, the Health Educator will maintain, and mobilize a minimum of seven (7) Community Health Workers (CHW) to assist the HE in educating, assisting, and navigating EWC-eligible individuals. | Required Activities   | d. All CHWs will receive training.                   |  | -                                    |                            |                          |                 |                                     |                                 |                             |                                   |                             |                                 |                                   |                       |

|  | ·  | T  | т                     |   |
|--|--|--|-----------------------|---|
|  | ervical cancer screening and diagnostic<br>ete screening exams as part of their  | alth Educator will maintain, and mobilize a minimum of seven (7) Community Health<br>HE in educating, assisting, and navigating EWC-eligible individuals.  | Deliverables/Outcomes | 3. CHWs (Tier II) that teach HECs must:  a. Be assessed using the "CHW Readiness Checklist" and approved by the HE prior to teaching  b. Receive annual teaching assessment to be observed and trained in a teaching manner by the HE |
|  | cess breast and c  | I mobilize a minim<br>d navigating EWC   | Time Line             |   |
|  | ndividuals who ac<br>ling, and navigati  | will maintain, and<br>ing, assisting, an   | Responsible<br>Staff  |   |
| PROGRAM COMPONENT II: HEALTH EDUCATION | Component Goal: Increase the number of EWC-eligible individuals who access breast and cervical cancer screening and diagnostic services by educating, motivating, guiding, and navigating them to complete screening exams as part of their routine health care. | OBJECTIVE 3: By June 30 annually, the Health Educator will maintain, and mobilize a minimum of seven (7) Community Health Workers (CHW) to assist the HE in educating, assisting, and navigating EWC-eligible individuals. | Required Activities   |   |

### Exhibit A, Attachment 1

|                                      |                    |  | and cervical cancer screening and diagnostic complete screening exams as part of their   |  |
|--------------------------------------|--------------------|--|--|--|
| Program Specifications Years 1 and 2 | (7/1/21 – 6/30/23) | PROGRAM COMPONENT II: HEALTH EDUCATION | Component Goal: Increase the number of EWC-eligible individuals who access breast and cervical cancer screening and diagnostic services by educating, motivating, guiding, and navigating them to complete screening exams as part of their routine health care. |  |

| ō  | OBJECTIVE 4: By June 30 annually, the Health Educator will assess all participant forms and identify EWC-eligible individuals to contact, follow-up, address, and document screening barriers by providing assistance and navigation. | will assess all pa<br>screening barrie | articipant forms ares by providing | ealth Educator will assess all participant forms and identify EWC-eligible individuals to and document screening barriers by providing assistance and navigation.  |
|----|---|--|------------------------------------|--|
|    | Required Activities   | Responsible<br>Staff                   | Time Line                          | Deliverables/outcome   |
| ø. | Contact all eligible individuals, according to the criteria, schedule and intervals required in the EWC Program and Navigation Guide, to provide assistance, answer questions and encourage regular screening.                        | HE and/or<br>CHW                       | July 1, 2021 –<br>July 30, 2023    | <ol> <li>Contact must be made with 100% of<br/>eligible participants within two weeks<br/>after the health education encounter</li> <li>Document outcome of contact</li> </ol>   |
| Ċ  | Provide navigation services.  | HE and/or<br>CHW                       | July 1, 2021 –<br>July 30, 2023    | <ol> <li>Minimum of 1-3% participant contacted will be provided navigation services</li> <li>Confirm participants scheduled screening appointments</li> <li>Confirm participants received screening</li> <li>Confirm participants received screening</li> <li>70% of women received navigation services will be screened by EWC</li> </ol> |
| ပ  | Maintain a comprehensive list of resources for the region working with the CC to identify and verify contacts for community, medical, social, and public health services and resources.   | HE/CHW/CC                              | July 1, 2021 –<br>July 30, 2023    | <ol> <li>Regional resource list with annual<br/>verification of each contact</li> </ol>  |

### Exhibit A, Attachment 1

| alth Educator will assess all participant forms and identify EWC-eligible individuals to and document screening barriers by providing assistance and navigation.  | ne Deliverables/outcome | One story about an event that resulted in a completed screening (e.g., resolved navigation case, successful screening event, etc.) from each region due in May |
|---|-------------------------|--|
| articipant for<br>ers by provic   | Time Line               | Annually   |
| will assess all particles   | Responsible<br>Staff    | сс/не  |
| OBJECTIVE 4: By June 30 annually, the Health Educator will assess all participant forms and identify EWC-eligible individuals to contact, follow-up, address, and document screening barriers by providing assistance and navigation. | Required Activities     | d. Identify and document screening success stories per EWC directives.   |

### Exhibit A, Attachment 1 Program Specifications

Years 1 and 2 (7/1/21 – 6/30/23)

PROGRAM COMPONENT III: QUALITY CLINICAL SERVICES

Integrate the delivery of timely and appropriate screening, diagnostic, case management (CM)/patient navigation (PN) services and implementation of evidence-based interventions Component Goal: Provision of Screening, Diagnostic, Treatment Referrals to EWC recipents and Patient and Provider Assistance

OBJECTIVE 1: By June 30 annually, the Clinical Coordinator will provide on-going monitoring, training, and support to EWC providers.

| - <del></del>         | · · · · · · · · · · · · · · · · · · ·  |  |
|-----------------------|--|--|
| Deliverables/Outcomes | <ol> <li>List of providers needing a provider site visit (PSV) based on assessment, twice annually</li> <li>Approval of the PSV list from EWC Clinical Staff twice annually</li> </ol>   | <ol> <li>Completed PSV Tools and summary report</li> <li>Completed CAP with PSV score under 79% with follow up and resolution within 90 days</li> <li>Documented assistance for PSV scores between 79-89%</li> </ol> |
| Time Line             | July 1, 2021 –<br>July 30, 2023  | July 1, 2021 –<br>July 30, 2023  |
| Responsible<br>Staff  | CC/PD  | S  |
| Required Activities   | <ul> <li>Assess on-going providers training and assistance needs by utilizing Clinical Coordinator's (CC) input and EWC Site Review protocol, and data reports including but not limited to CPPI, PAR and the Regional Community Needs Assessment Plan (RCNAP).</li> </ul> | <ul><li>b. Schedule and conduct PSV at PCP physical site<br/>using EWC tools and protocols.</li></ul>  |

### Exhibit A, Attachment 1

Program Specifications Years 1 and 2 (7/1/21 – 6/30/23)

# PROGRAM COMPONENT III. QUALITY CLINICAL SERVICES

Integrate the delivery of timely and appropriate screening, diagnostic, case management (CM)/patient navigation (PN) services and implementation of evidence-based interventions Component Goal: Provision of Screening, Diagnostic, Treatment Referrals to EWC recipents and Patient and Provider Assistance

OBJECTIVE 1: By June 30 annually, the Clinical Coordinator will provide on-going monitoring, training, and support to EWC providers.

| - The state of the |                      |                                 |   |
|--|----------------------|---------------------------------|---|
| Required Activities  | Responsible<br>Staff | Time Line                       | Deliverables/Outcomes   |
| c. Provide technical assistance (TA) and training to EWC providers to ensure quality service delivery, complete and accurate data submission and compliance with EWC regulations and policies. TA to be accomplished virtually or face-to-face, as allowable by federal and state recommendations or mandates.   | S                    | July 1, 2021 –<br>July 30, 2023 | <ol> <li>100% of assistance and training have documented resolution within 30 days</li> <li>Resolution of data errors as directed by EWC staff within specified timeline</li> </ol> |
| 0  | ၁၁                   | July 1, 2021 –<br>July 30, 2023 | 1. 100% of CAPs have documented resolution or revised CAP within 90 days  |

### Exhibit A, Attachment 1

Program Specifications Years 1 and 2 (7/1/21 – 6/30/23)

PROGRAM COMPONENT III: QUALITY CLINICAL SERVICES

| Component Goal: Provision of Screening, Diagnostic, Treatment Referrals to EWC recipents and Patient and Provider Assistance | Integrate the delivery of timely and appropriate screening, diagnostic, case management (CM)/patient navigation<br>(PN) services, and implementation of evidence-based interventions |
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| Compone  |  |

OBJECTIVE 2: By June 30 annually, the Clinical Coordinator will identify, recruit Medi-Cal providers in good-standing, and train new EWC providers to meet eligible population needs for EWC services by maintaining adequate provider coverage.

| eliverables/Outcdue August of expression of RCNAP, duyear identified providated of recruited prov | verables/Outce August of each RCNAP, duarementified provider new provider                     | 1. RCNAP due August of each contract year 2. Evaluation of RCNAP, due June of each contract year 4. 100% of identified providers have been approached approached 5. Number of recruited providers 6. Number of recruited providers have been provider survey forms, and DETEC |
|---|---|---|
| RCNAP year Evaluatic contract 100% of approach Number   | RCNAP due, year Evaluation of contract year 100% of iden approached Number of re-Completed ne | SCNAF<br>ear<br>evaluat<br>contrac<br>00% c<br>tpproa<br>lumbe<br>comple  |
| ÷ % ÷ %   | + · · · · · · · · ·   | + 4 + 4 +   |
| July 1, 2021 – 1. July 30, 2023   | 4 + 4 +   | 4 + 4 +   |
| July 1, 2021 –<br>July 30, 2023   | July 1, 2021 –<br>July 30, 2023<br>July 1, 2021 –   | July 1, 2021 –<br>July 30, 2023<br>July 1, 2021 –<br>July 30, 2023  |
| July 30, 2023   | July 30, 2023<br>July 1, 2021 –   | July 30, 2023<br>July 1, 2021 –<br>July 30, 2023  |
| 2.  |   |   |
|   |   |   |

### Exhibit A, Attachment 1 Program Specifications Years 1 and 2

(7/1/21 - 6/30/23)

| QUALITY CLINICAL SERVICES |
|---------------------------|
| PROGRAM COMPONENT III: (  |

OBJECTIVE 2: By June 30 annually, the Clinical Coordinator will identify, recruit Medi-Cal providers in good-standing, and train new EWC providers to meet eligible population needs for EWC services by maintaining adequate provider coverage.

| ממנים של המינים של המינים של היים של ה | Deliverables/Outcomes | 1. A minimum of 1 contact with new provider within 30 days of recruitment if         | <ul><li>applicable</li><li>2. Complete documentation of new provider follow-up assistance or site visit</li></ul> | Update provider information including contacts updated annually and as needed or as directed by EWC | <ol> <li>Complete initial provider survey for each<br/>EWC PCP</li> <li>Complete annual provider survey for<br/>each EWC PCP administered per EWC<br/>instruction</li> </ol> |
|--|-----------------------|--|---|---|--|
| المالية في المالية الم   | Time Line             | July 1, 2021 —<br>July 30, 2023  |   |   |  |
|  | Responsible<br>Staff  | ၁၁   |   |   |  |
|  | Required Activities   | <ul> <li>d. Follow up with all newly recruited and trained<br/>providers.</li> </ul> |   | <ul> <li>Maintain a current list of active provider sites in<br/>CHEER.</li> </ul>                  |  |

| PROGRAM COMPONENT III. QUALITY CLINICAL SERVICES  | Š   |  |   |
|---|---|--|---|
| Component Goal: Provision of Screening, Diagnostic, Treatment Referrals to EWC recipents and Patient and Provider Assistance<br>Integrate the delivery of timely and appropriate screening, diagnostic, case management (CM)/patient navigation (PN) services, and implementation of evidence-based interventions | ment Referrals triate screening,<br>based interventi    | o EWC recipents a<br>diagnostic, case π<br>ons | ignostic, Treatment Referrals to EWC recipents and Patient and Provider Assistance sy and appropriate screening, diagnostic, case management (CM)/patient navigation (PN) of evidence-based interventions |
| OBJECTIVE 3: By June 30 annually, the Clinical Coordinator will train PCPs on case management/patient navigation criteria and assist them with providing these services to EWC recipients and non-EWC individuals requiring breast and cervical cancer screening, diagnostic services, and treatment referrals.   | or will train PCPs<br>ecipients and no<br>nt referrals. | on case manage<br>on-EWC individual            | ment/patient navigation criteria and assist<br>s requiring breast and cervical cancer   |
| Required Activities   | Responsible<br>Staff                                    | Time Line                                      | Deliverables/Outcomes   |
| a. Train PCPs on CM for abnormal findings.  | 00  | July 1, 2021 –<br>July 30, 2023                | <ol> <li>100% of new PCP will complete<br/>orientation including provision of CM</li> </ol>   |
| <ul><li>b. Provide assistance to EWC recipients, non-EWC individuals, community members and partners.</li></ul>   | SS  | July 1, 2021 —<br>July 30, 2023                | 1. 100% of assistance requests will result in a resolution within 30 days   |

| LL A     | PROGRAM COMPONENT III. QUALITY CLINICAL SERVICES  | ES  |  |   |
|----------|---|---|--|---|
|          | Component Goal: Provision of Screening, Diagnostic, Treatment Referrals to E Integrate the delivery of timely and appropriate screening, dia services and implementation of evidence-based interventions  | ment Referrals triate screening,                        | o EWC recipents a<br>diagnostic, case n<br>ons | agnostic, Treatment Referrals to EWC recipents and Patient and Provider Assistance lely and appropriate screening, diagnostic, case management (CM)/patient navigation (PN) of evidence-based interventions |
| <u> </u> | OBJECTIVE 3: By June 30 annually, the Clinical Coordinator will train PCPs on case management/patient navigation criteria and assist them with providing these services to EWC recipients and non-EWC individuals requiring breast and cervical cancer screening, diagnostic services, and treatment referrals. | or will train PCPs<br>ecipients and no<br>nt referrals. | on case manage<br>on-EWC individual            | ment/patient navigation criteria and assist<br>s requiring breast and cervical cancer   |
|          | Required Activities   | Responsible<br>Staff                                    | Time Line                                      | Deliverables/Outcomes   |
| U        | c. Contact recipients as directed by EWC for navigation follow up (including but not limited to lost to follow-up/refuse care and referrals) to determine status and assess the need for navigation services.   | S   | July 1, 2021 –<br>July 30, 2023                | <ol> <li>Status of 100% of recipients will be<br/>contacted and documented</li> </ol>   |
| ਹ        | . Provide NS to recipients who agreed to be navigated as specified in EWC Navigator Guide.  | S   | July 1, 2021 –<br>July 30, 2023                | <ol> <li>100% of recipients who consented to<br/>NS will be provided with these<br/>navigation services and documented<br/>in CHEER and EWC reports</li> </ol>  |
| ο        | Evaluate progress and effectiveness of NS.  |   |  | <ol> <li>Of those navigated, 70% of<br/>individuals meet navigation goal, per<br/>protocol</li> </ol>   |

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| ROGRAM COMPONENT III: QUALITY CLINICAL SERVICES |

Integrate the delivery of timely and appropriate screening, diagnostic, case management (CM)/patient navigation (PN) Component Goal: Provision of Screening, Diagnostic, Treatment Referrals to EWC recipents and Patient and Provider Assistance services and implementation of evidence-based interventions By June 30 annually, the Clinical Coordinator will train PCPs on case management/patient navigation criteria and assist them with providing these services to EWC recipients and non-EWC individuals requiring breast and cervical cancer screening, diagnostic services, and treatment referrals. **OBJECTIVE 3:** 

| *************************************** | Required Activities  | Responsible<br>Staff | Time Line                       | Deliverables/Outcomes  |
|---|--|----------------------|---------------------------------|--|
| 4.                                      | Maintain a comprehensive list of resources for the region, working with the HE to identify and verify contacts for community, medical, social, and public health services and resources. | СС/НЕ                | July 1, 2021 –<br>July 30, 2023 | <ol> <li>Regional Resource List with annual<br/>verification of each contact</li> </ol>  |
| ס                                       | g. Identify and document screening success stories per EWC directives.   | СС/НЕ                | Annually                        | <ol> <li>One story about an event that<br/>resulted in a completed screening<br/>(e.g., resolved navigation case,<br/>successful screening event, etc.)<br/>from each region due in May</li> </ol> |

### Exhibit A, Attachment 1

Scope of Work Years 1 and 2 (7/1/21-6/30/23)

PROGRAM COMPONENT III: QUALITY CLINICAL SERVICES

Integrate the delivery of timely and appropriate screening, diagnostic, case management (CM)/patient navigation (PN) Component Goal: Provision of Screening, Diagnostic, Treatment Referrals to EWC recipents and Patient and Provider Assistance services and implementation of evidence-based interventions

screening clinic-level rates and/or strengthen the delivery of cancer screening services through implementation of OBJECTIVE 4: By June 30 annually, the Clinical Coordinator will assist EWC providers to increase breast and cervical cancer evidence-based interventions (EBIs).

| Required Activities   | Responsible<br>Staff | Time Line                       | Deliverables/Outcomes   |
|---|----------------------|---------------------------------|---|
| <ul> <li>a. Collaborate with EWC clinical staff on development of<br/>additional materials and processes for EBI<br/>implementation.</li> </ul> | O<br>O               | July 1, 2021 –<br>July 30, 2023 | <ol> <li>Timely response to EWC requests for<br/>input on EBI materials and EBI<br/>implementation as specified by EWC<br/>staff</li> </ol> |
| <ul> <li>b. Participate in trainings on EBI implementation.</li> </ul>  | ပ္ပ                  | July 1, 2021 –<br>July 30, 2023 | <ol> <li>Attendance at all EBI-related training<br/>sessions as requested by EWC staff</li> </ol>   |
| <ul> <li>c. Provide PCP staff with an orientation and training on<br/>the utilization and implementation of EBIs.</li> </ul>                    | ပ္ပ                  | July 1, 2021 –<br>July 30, 2023 | PCP staff will complete EBI     orientation   |

### Exhibit A, Attachment 1

| Scope of Work | C   / | rears I and 7 | (7/1/104 B/30/03) | (07/00/0-17/1/1) |
|---------------|-------|---------------|-------------------|------------------|
|               |       |               |                   |                  |
|               |       |               |                   |                  |

| п  | PROGRAM COMPONENT III: QUALITY CLINICAL SERVICES  | )ES                                  |   |   |
|----|---|--------------------------------------|---|---|
|    | Component Goal: Provision of Screening, Diagnostic, Treat   | ment Referrals                       | to EWC recipents                        | agnostic, Treatment Referrals to EWC recipents and Patient and Provider Assistance  |
| ** | Integrate the delivery of timely and appropriate screening, diagnostic, case management (CM)/patient navigation (PN) services and implementation of evidence-based interventions  | riate screening,<br>based interventi | , diagnostic, case r<br>ons             | nanagement (CM)/patient navigation (PN)   |
| 0  | OBJECTIVE 4: By June 30 annually, the Clinical Coordinator will assist EWC providers to increase breast and cervical cancer screening clinic-level rates and/or strengthen the delivery of cancer screening services through implementation of evidence-based interventions (EBIs). | r will assist EW                     | C providers to incr<br>cancer screening | ease breast and cervical cancer<br>services through implementation of   |
|    | Required Activities   | Responsible<br>Staff                 | Time Line                               | Deliverables/Outcomes   |
| j  | gathering, training, ongoing TA and assessment of provider compliance.  | 3                                    | July 1, 2021 –<br>July 30, 2023         | implementation plan, signed participation agreement, submitted participation agreement, submitted baseline, and annual clinic data collection per EBI protocol  2. Document response to EBI-related |
|    |   |                                      |   | within 30 days  1. Documentation in the EBI tracking and sustainability log   |
| o. | Collaborate with HE to conduct EWC classes as part of the group education strategy  | ၁၁                                   | July 1, 2021 –<br>July 30, 2023         | <ol> <li>Document attendance and response<br/>related to group education classes<br/>provided</li> </ol>  |

### County of Santa Barbara 21-10287 Page 1 of 1

### Exhibit B, Attachment I Year 1 July 1, 2021 through June 30, 2022

|   | FY 21/22<br>Requested<br>Amount |
|---|---------------------------------|
| A. PERSONNEL                              | 203,322                         |
| B. FRINGE BENEFITS                        |                                 |
| (Not to Exceed 45.256% of Total Salaries) | 92,016                          |
| C. OPERATING EXPENSES                     | 8,649                           |
| D. EQUIPMENT                              | 0                               |
| E. TRAVEL AND PER DIEM                    |                                 |
| (@ State DPA Rates)                       | 2,000                           |
| F. SUBCONTRACTS/CONSULTANTS               | 10,352                          |
| G. OTHER COSTS                            | 0                               |
| H. INDIRECT COSTS                         |                                 |
| (Not to Exceed 12% of Total Direct Costs) | 37,961                          |
| TOTAL                                     | 354,300                         |

### County of Santa Barbara 21-10287 Page 1 of 1

### Exhibit B, Attachment II Year 2 July 1, 2022 through June 30, 2023

|   | FY 22/23<br>Requested<br>Amount |
|---|---------------------------------|
| A. PERSONNEL                              | 193,554                         |
| B. FRINGE BENEFITS                        |                                 |
| (Not to Exceed 45.256% of Total Salaries) | 87,595                          |
| C. OPERATING EXPENSES                     | 8,649                           |
| D. EQUIPMENT                              | 0                               |
| E. TRAVEL AND PER DIEM                    |                                 |
| (@ State DPA Rates)                       | 2,000                           |
| F. SUBCONTRACTS/CONSULTANTS               | 24,541                          |
| G. OTHER COSTS                            | 0                               |
| H. INDIRECT COSTS                         |                                 |
| (Not to Exceed 12% of Total Direct Costs) | 37,961                          |
| TOTAL                                     | 354,300                         |

### Special Terms and Conditions

(For federally funded service contracts or agreements and grant agreements)

The use of headings or titles throughout this exhibit is for convenience only and shall not be used to interpret or to govern the meaning of any specific term or condition.

The terms "contract", "Contractor" and "Subcontractor" shall also mean, "agreement", "grant", "grant", "grante" respectively.

The terms "California Department of Health Care Services", "California Department of Health Services", "Department of Health Care Services", "Department of Health Services", "CDHCS", "DHCS", "CDHCS", "CDHCS", "CDHCS", "DHCS", and "DHS" shall all have the same meaning and refer to the California State agency that is a party to this Agreement.

This exhibit contains provisions that require strict adherence to various contracting laws and policies. Some provisions herein are conditional and only apply if specified conditions exist (i.e., agreement total exceeds a certain amount; agreement is federally funded, etc.). The provisions herein apply to this Agreement unless the provisions are removed by reference on the face of this Agreement, the provisions are superseded by an alternate provision appearing elsewhere in this Agreement, or the applicable conditions do not exist.

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### 1. Federal Equal Opportunity Requirements

(Applicable to all federally funded agreements entered into by the Department of Health Care Services)

- a. The Contractor will not discriminate against any employee or applicant for employment because of race, color, religion, sex, national origin, physical or mental handicap, disability, age or status as a disabled veteran or veteran of the Vietnam era. The Contractor will take affirmative action to ensure that qualified applicants are employed, and that employees are treated during employment, without regard to their race, color, religion, sex, national origin, physical or mental handicap, disability, age or status as a disabled veteran or veteran of the Vietnam era. Such action shall include, but not be limited to the following: employment, upgrading, demotion or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and career development opportunities and selection for training, including apprenticeship. The Contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided by the Federal Government or DHCS, setting forth the provisions of the Equal Opportunity clause, Section 503 of the Rehabilitation Act of 1973 and the affirmative action clause required by the Vietnam Era Veterans' Readjustment Assistance Act of 1974 (38 U.S.C. 4212). Such notices shall state the Contractor's obligation under the law to take affirmative action to employ and advance in employment qualified applicants without discrimination based on their race, color, religion, sex, national origin physical or mental handicap, disability, age or status as a disabled veteran or veteran of the Vietnam era and the rights of applicants and employees.
- b. The Contractor will, in all solicitations or advancements for employees placed by or on behalf of the Contractor, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin physical or mental handicap, disability, age or status as a disabled veteran or veteran of the Vietnam era.
- c. The Contractor will send to each labor union or representative of workers with which it has a collective bargaining agreement or other contract or understanding a notice, to be provided by the Federal Government or the State, advising the labor union or workers' representative of the Contractor's commitments under the provisions herein and shall post copies of the notice in conspicuous places available to employees and applicants for employment.
- d. The Contractor will comply with all provisions of and furnish all information and reports required by Section 503 of the Rehabilitation Act of 1973, as amended, the Vietnam Era Veterans' Readjustment Assistance Act of 1974 (38 U.S.C. 4212) and of the Federal Executive Order No. 11246 as amended, including by Executive Order 11375, 'Amending Executive Order 11246 Relating to Equal Employment Opportunity,' and as supplemented by regulation at 41 CFR part 60, "Office of the Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor," and of the rules, regulations, and relevant orders of the Secretary of Labor.
- e. The Contractor will furnish all information and reports required by Federal Executive Order No. 11246 as amended, including by Executive Order 11375, 'Amending Executive Order 11246 Relating to Equal Employment Opportunity,' and as supplemented by regulation at 41 CFR part 60, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor," and the Rehabilitation Act of 1973, and by the rules, regulations, and orders of the Secretary of Labor, or pursuant thereto, and will permit access to its books, records, and accounts by the State and its designated representatives and the Secretary of Labor for purposes of investigation to ascertain compliance with such rules, regulations, and orders.
- f. In the event of the Contractor's noncompliance with the requirements of the provisions herein or with any federal rules, regulations, or orders which are referenced herein, this Agreement may be cancelled, terminated, or suspended in whole or in part and the Contractor may be declared ineligible for further federal and state contracts in accordance with procedures authorized in Federal Executive Order No. 11246 as amended and such other sanctions may be imposed and remedies invoked as provided in Federal Executive Order No. 11246 as amended, including by Executive Order 11375, 'Amending Executive Order 11246 Relating to Equal Employment Opportunity,' and as supplemented by regulation at 41 CFR part 60, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor," or by rule, regulation, or order of the Secretary of Labor, or as otherwise provided by law.

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g. The Contractor will include the provisions of Paragraphs a through g in every subcontract or purchase order unless exempted by rules, regulations, or orders of the Secretary of Labor issued pursuant to Federal Executive Order No. 11246 as amended, including by Executive Order 11375, 'Amending Executive Order 11246 Relating to Equal Employment Opportunity,' and as supplemented by regulation at 41 CFR part 60, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor," or Section 503 of the Rehabilitation Act of 1973 or (38 U.S.C. 4212) of the Vietnam Era Veteran's Readjustment Assistance Act, so that such provisions will be binding upon each subcontractor or vendor. The Contractor will take such action with respect to any subcontract or purchase order as the Director of the Office of Federal Contract Compliance Programs or DHCS may direct as a means of enforcing such provisions including sanctions for noncompliance provided, however, that in the event the Contractor becomes involved in, or is threatened with litigation by a subcontractor or vendor as a result of such direction by DHCS, the Contractor may request in writing to DHCS, who, in turn, may request the United States to enter into such litigation to protect the interests of the State and of the United States.

### 2. Travel and Per Diem Reimbursement

(Applicable if travel and/or per diem expenses are reimbursed with agreement funds.)

Reimbursement for travel and per diem expenses from DHCS under this Agreement shall, unless otherwise specified in this Agreement, be at the rates currently in effect, as established by the California Department of Human Resources (CalHR), for nonrepresented state employees as stipulated in DHCS' Travel Reimbursement Information Exhibit. If the CalHR rates change during the term of the Agreement, the new rates shall apply upon their effective date and no amendment to this Agreement shall be necessary. Exceptions to CalHR rates may be approved by DHCS upon the submission of a statement by the Contractor indicating that such rates are not available to the Contractor. No travel outside the State of California shall be reimbursed without prior authorization from DHCS. Verbal authorization should be confirmed in writing. Written authorization may be in a form including fax or email confirmation.

### 3. Procurement Rules

(Applicable to agreements in which equipment/property, commodities and/or supplies are furnished by DHCS or expenses for said items are reimbursed by DHCS with state or federal funds provided under the Agreement.)

### a. Equipment/Property definitions

Wherever the term equipment and/or property is used, the following definitions shall apply:

- (1) Major equipment/property: A tangible or intangible item having a base unit cost of \$5,000 or more with a life expectancy of one (1) year or more and is either furnished by DHCS or the cost is reimbursed through this Agreement. Software and videos are examples of intangible items that meet this definition.
- (2) Minor equipment/property: A tangible item having a base unit cost of <u>less than \$5,000</u> with a life expectancy of one (1) year or more and is either furnished by DHCS or the cost is reimbursed through this Agreement.
- b. Government and public entities (including state colleges/universities and auxiliary organizations), whether acting as a contractor and/or subcontractor, may secure all commodities, supplies, equipment and services related to such purchases that are required in performance of this Agreement. Said procurements are subject to Paragraphs d through h of Provision 3. Paragraph c of Provision 3 shall also apply, if equipment/property purchases are delegated to subcontractors that are nonprofit organizations or commercial businesses.
- c. Nonprofit organizations and commercial businesses, whether acting as a contractor and/or subcontractor, may secure commodities, supplies, equipment/property and services related to such purchases for performance under this Agreement.
  - (1) Equipment/property purchases shall not exceed \$50,000 annually.

To secure equipment/property above the annual maximum limit of \$50,000, the Contractor shall make arrangements through the appropriate DHCS Program Contract Manager, to have all remaining equipment/property purchased through DHCS' Purchasing Unit. The cost of equipment/property purchased by or through DHCS shall be deducted from the funds available in this Agreement. Contractor shall submit to the DHCS Program Contract Manager a list of equipment/property specifications for those items that the State must procure. DHCS may pay the vendor directly for such arranged equipment/property purchases and title to the equipment/property will remain with DHCS. The equipment/property will be delivered to the Contractor's address, as stated on the face of the Agreement, unless the Contractor notifies the DHCS Program Contract Manager, in writing, of an alternate delivery address.

- (2) All equipment/property purchases are subject to Paragraphs d through h of Provision 3. Paragraph b of Provision 3 shall also apply, if equipment/property purchases are delegated to subcontractors that are either a government or public entity.
- (3) Nonprofit organizations and commercial businesses shall use a procurement system that meets the following standards:
  - (a) Maintain a code or standard of conduct that shall govern the performance of its officers, employees, or agents engaged in awarding procurement contracts. No employee, officer, or agent shall participate in the selection, award, or administration of a procurement, or bid contract in which, to his or her knowledge, he or she has a financial interest.
  - (b) Procurements shall be conducted in a manner that provides, to the maximum extent practical, open, and free competition.
  - (c) Procurements shall be conducted in a manner that provides for all of the following:
    - [1] Avoid purchasing unnecessary or duplicate items.
    - [2] Equipment/property solicitations shall be based upon a clear and accurate description of the technical requirements of the goods to be procured.
    - [3] Take positive steps to utilize small and veteran owned businesses.
- d. Unless waived or otherwise stipulated in writing by DHCS, prior written authorization from the appropriate DHCS Program Contract Manager will be required before the Contractor will be reimbursed for any purchase of \$5,000 or more for commodities, supplies, equipment/property, and services related to such purchases. The Contractor must provide in its request for authorization all particulars necessary, as specified by DHCS, for evaluating the necessity or desirability of incurring such costs. The term "purchase" excludes the purchase of services from a subcontractor and public utility services at rates established for uniform applicability to the general public.
- e. In special circumstances, determined by DHCS (e.g., when DHCS has a need to monitor certain purchases, etc.), DHCS may require prior written authorization and/or the submission of paid vendor receipts for any purchase, regardless of dollar amount. DHCS reserves the right to either deny claims for reimbursement or to request repayment for any Contractor and/or subcontractor purchase that DHCS determines to be unnecessary in carrying out performance under this Agreement.
- f. The Contractor and/or subcontractor must maintain a copy or narrative description of the procurement system, guidelines, rules, or regulations that will be used to make purchases under this Agreement. The State reserves the right to request a copy of these documents and to inspect the purchasing practices of the Contractor and/or subcontractor at any time.
- g. For all purchases, the Contractor and/or subcontractor must maintain copies of all paid vendor invoices, documents, bids and other information used in vendor selection, for inspection or audit. Justifications supporting the absence of bidding (i.e., sole source purchases) shall also be maintained on file by the Contractor and/or subcontractor for inspection or audit.
- h. DHCS may, with cause (e.g., with reasonable suspicion of unnecessary purchases or use of inappropriate purchase practices, etc.), withhold, cancel, modify, or retract the delegated purchase

authority granted under Paragraphs b and/or c of Provision 3 by giving the Contractor no less than 30 calendar days written notice.

### 4. Equipment/Property Ownership / Inventory / Disposition

(Applicable to agreements in which equipment/property is furnished by DHCS and/or when said items are purchased or reimbursed by DHCS with state or federal funds provided under the Agreement.)

a. Wherever the term equipment and/or property is used in Provision 4, the definitions in Paragraph a of Provision 3 shall apply.

Unless otherwise stipulated in this Agreement, all equipment and/or property that is purchased/reimbursed with agreement funds or furnished by DHCS under the terms of this Agreement shall be considered state equipment and the property of DHCS.

(1) Reporting of Equipment/Property Receipt - DHCS requires the reporting, tagging and annual inventorying of all equipment and/or property that is furnished by DHCS or purchased/reimbursed with funds provided through this Agreement.

Upon receipt of equipment and/or property, the Contractor shall report the receipt to the DHCS Program Contract Manager. To report the receipt of said items and to receive property tags, Contractor shall use a form or format designated by DHCS' Asset Management Unit. If the appropriate form (i.e., Contractor Equipment Purchased with DHCS Funds) does not accompany this Agreement, Contractor shall request a copy from the DHCS Program Contract Manager.

- (2) Annual Equipment/Property Inventory If the Contractor enters into an agreement with a term of more than twelve months, the Contractor shall submit an annual inventory of state equipment and/or property to the DHCS Program Contract Manager using a form or format designated by DHCS' Asset Management Unit. If an inventory report form (i.e., Inventory/Disposition of DHCS-Funded Equipment) does not accompany this Agreement, Contractor shall request a copy from the DHCS Program Contract Manager. Contractor shall:
  - (a) Include in the inventory report, equipment and/or property in the Contractor's possession and/or in the possession of a subcontractor (including independent consultants).
  - (b) Submit the inventory report to DHCS according to the instructions appearing on the inventory form or issued by the DHCS Program Contract Manager.
  - (c) Contact the DHCS Program Contract Manager to learn how to remove, trade-in, sell, transfer or survey off, from the inventory report, expired equipment and/or property that is no longer wanted, usable or has passed its life expectancy. Instructions will be supplied by either the DHCS Program Contract Manager or DHCS' Asset Management Unit.
- b. Title to state equipment and/or property shall not be affected by its incorporation or attachment to any property not owned by the State.
- c. Unless otherwise stipulated, DHCS shall be under no obligation to pay the cost of restoration, or rehabilitation of the Contractor's and/or Subcontractor's facility which may be affected by the removal of any state equipment and/or property.
- d. The Contractor and/or Subcontractor shall maintain and administer a sound business program for ensuring the proper use, maintenance, repair, protection, insurance and preservation of state equipment and/or property.
  - (1) In administering this provision, DHCS may require the Contractor and/or Subcontractor to repair or replace, to DHCS' satisfaction, any damaged, lost or stolen state equipment and/or property. In the event of state equipment and/or miscellaneous property theft, Contractor and/or Subcontractor shall immediately file a theft report with the appropriate police agency or the California Highway Patrol and Contractor shall promptly submit one copy of the theft report to the DHCS Program Contract Manager.

- e. Unless otherwise stipulated by the Program funding this Agreement, equipment and/or property purchased/reimbursed with agreement funds or furnished by DHCS under the terms of this Agreement, shall only be used for performance of this Agreement or another DHCS agreement.
- f. Within sixty (60) calendar days prior to the termination or end of this Agreement, the Contractor shall provide a final inventory report of equipment and/or property to the DHCS Program Contract Manager and shall, at that time, query DHCS as to the requirements, including the manner and method, of returning state equipment and/or property to DHCS. Final disposition of equipment and/or property shall be at DHCS expense and according to DHCS instructions. Equipment and/or property disposition instructions shall be issued by DHCS immediately after receipt of the final inventory report. At the termination or conclusion of this Agreement, DHCS may at its discretion, authorize the continued use of state equipment and/or property for performance of work under a different DHCS agreement.

### g. Motor Vehicles

(Applicable only if motor vehicles are purchased/reimbursed with agreement funds or furnished by DHCS under this Agreement.)

- (1) If motor vehicles are purchased/reimbursed with agreement funds or furnished by DHCS under the terms of this Agreement, within thirty (30) calendar days prior to the termination or end of this Agreement, the Contractor and/or Subcontractor shall return such vehicles to DHCS and shall deliver all necessary documents of title or registration to enable the proper transfer of a marketable title to DHCS.
- (2) If motor vehicles are purchased/reimbursed with agreement funds or furnished by DHCS under the terms of this Agreement, the State of California shall be the legal owner of said motor vehicles and the Contractor shall be the registered owner. The Contractor and/or a subcontractor may only use said vehicles for performance and under the terms of this Agreement.
- (3) The Contractor and/or Subcontractor agree that all operators of motor vehicles, purchased/reimbursed with agreement funds or furnished by DHCS under the terms of this Agreement, shall hold a valid State of California driver's license. In the event that ten or more passengers are to be transported in any one vehicle, the operator shall also hold a State of California Class B driver's license.
- (4) If any motor vehicle is purchased/reimbursed with agreement funds or furnished by DHCS under the terms of this Agreement, the Contractor and/or Subcontractor, as applicable, shall provide, maintain, and certify that, at a minimum, the following type and amount of automobile liability insurance is in effect during the term of this Agreement or any extension period during which any vehicle remains in the Contractor's and/or Subcontractor's possession:

### **Automobile Liability Insurance**

- (a) The Contractor, by signing this Agreement, hereby certifies that it possesses or will obtain automobile liability insurance in the amount of \$1,000,000 per occurrence for bodily injury and property damage combined. Said insurance must be obtained and made effective upon the delivery date of any motor vehicle, purchased/reimbursed with agreement funds or furnished by DHCS under the terms of this Agreement, to the Contractor and/or Subcontractor.
- (b) The Contractor and/or Subcontractor shall, as soon as practical, furnish a copy of the certificate of insurance to the DHCS Program Contract Manager. The certificate of insurance shall identify the DHCS contract or agreement number for which the insurance applies.
- (c) The Contractor and/or Subcontractor agree that bodily injury and property damage liability insurance, as required herein, shall remain in effect at all times during the term of this Agreement or until such time as the motor vehicle is returned to DHCS.
- (d) The Contractor and/or Subcontractor agree to provide, at least thirty (30) days prior to the expiration date of said insurance coverage, a copy of a new certificate of insurance evidencing continued coverage, as indicated herein, for not less than the remainder of the

term of this Agreement, the term of any extension or continuation thereof, or for a period of not less than one (1) year.

- (e) The Contractor and/or Subcontractor, if not a self-insured government and/or public entity, must provide evidence, that any required certificates of insurance contain the following provisions:
  - [1] The insurer will not cancel the insured's coverage without giving thirty (30) calendar days prior written notice to the State (California Department of Health Care Services).
  - [2] The State of California, its officers, agents, employees, and servants are included as additional insureds, but only with respect to work performed for the State under this Agreement and any extension or continuation of this Agreement.
  - [3] The insurance carrier shall notify the California Department of Health Care Services (DHCS), in writing, of the Contractor's failure to pay premiums; its cancellation of such policies; or any other substantial change, including, but not limited to, the status, coverage, or scope of the required insurance. Such notices shall contain a reference to each agreement number for which the insurance was obtained.
- (f) The Contractor and/or Subcontractor is hereby advised that copies of certificates of insurance may be subject to review and approval by the Department of General Services (DGS), Office of Risk and Insurance Management. The Contractor shall be notified by DHCS, in writing, if this provision is applicable to this Agreement. If DGS approval of the certificate of insurance is required, the Contractor agrees that no work or services shall be performed prior to obtaining said approval.
- (g) In the event the Contractor and/or Subcontractor fails to keep insurance coverage, as required herein, in effect at all times during vehicle possession, DHCS may, in addition to any other remedies it may have, terminate this Agreement upon the occurrence of such event.

### 5. Subcontract Requirements

(Applicable to agreements under which services are to be performed by subcontractors including independent consultants.)

- a. Prior written authorization will be required before the Contractor enters into or is reimbursed for any subcontract for services costing \$5,000 or more. Except as indicated in Paragraph a(3) herein, when securing subcontracts for services exceeding \$5,000, the Contractor shall obtain at least three bids or justify a sole source award.
  - (1) The Contractor must provide in its request for authorization, all information necessary for evaluating the necessity or desirability of incurring such cost.
  - (2) DHCS may identify the information needed to fulfill this requirement.
  - (3) Subcontracts performed by the following entities or for the service types listed below are exempt from the bidding and sole source justification requirements:
    - (a) A local governmental entity or the federal government,
    - (b) A State college or State university from any State,
    - (c) A Joint Powers Authority,
    - (d) An auxiliary organization of a California State University or a California community college,
    - (e) A foundation organized to support the Board of Governors of the California Community Colleges,
    - (f) An auxiliary organization of the Student Aid Commission established under Education Code § 69522.

- (g) Firms or individuals proposed for use and approved by DHCS' funding Program via acceptance of an application or proposal for funding or pre/post contract award negotiations,
- (h) Entities and/or service types identified as exempt from advertising and competitive bidding in State Contracting Manual Chapter 5 Section 5.80 Subsection B.2. View this publication at the following Internet address: <a href="https://www.dgs.ca.gov/OLS/Resources/Page-Content/Office-of-Legal-Services-Resources-List-Folder/State-Contracting">https://www.dgs.ca.gov/OLS/Resources/Page-Content/Office-of-Legal-Services-Resources-List-Folder/State-Contracting</a>
- b. DHCS reserves the right to approve or disapprove the selection of subcontractors and with advance written notice, require the substitution of subcontractors and require the Contractor to terminate subcontracts entered into in support of this Agreement.
  - (1) Upon receipt of a written notice from DHCS requiring the substitution and/or termination of a subcontract, the Contractor shall take steps to ensure the completion of any work in progress and select a replacement, if applicable, within 30 calendar days, unless a longer period is agreed to by DHCS.
- c. Actual subcontracts (i.e., written agreement between the Contractor and a subcontractor) of \$5,000 or more are subject to the prior review and written approval of DHCS. DHCS may, at its discretion, elect to waive this right. All such waivers shall be confirmed in writing by DHCS.
- d. Contractor shall maintain a copy of each subcontract entered into in support of this Agreement and shall, upon request by DHCS, make copies available for approval, inspection, or audit.
- e. DHCS assumes no responsibility for the payment of subcontractors used in the performance of this Agreement. Contractor accepts sole responsibility for the payment of subcontractors used in the performance of this Agreement.
- f. The Contractor is responsible for all performance requirements under this Agreement even though performance may be carried out through a subcontract.
- g. The Contractor shall ensure that all subcontracts for services include provision(s) requiring compliance with applicable terms and conditions specified in this Agreement.
- h. The Contractor agrees to include the following clause, relevant to record retention, in all subcontracts for services:
  - "(Subcontractor Name) agrees to maintain and preserve, until three years after termination of (Agreement Number) and final payment from DHCS to the Contractor, to permit DHCS or any duly authorized representative, to have access to, examine or audit any pertinent books, documents, papers and records related to this subcontract and to allow interviews of any employees who might reasonably have information related to such records."
- Unless otherwise stipulated in writing by DHCS, the Contractor shall be the subcontractor's sole point
  of contact for all matters related to performance and payment under this Agreement.
- j. Contractor shall, as applicable, advise all subcontractors of their obligations pursuant to the following numbered provisions of this Exhibit: 1, 2, 3, 4, 5, 6, 7, 8, 10, 11, 12, 13, 14, 17, 19, 20, 24, 32 and/or other numbered provisions herein that are deemed applicable.

### 6. Income Restrictions

Unless otherwise stipulated in this Agreement, the Contractor agrees that any refunds, rebates, credits, or other amounts (including any interest thereon) accruing to or received by the Contractor under this Agreement shall be paid by the Contractor to DHCS, to the extent that they are properly allocable to costs for which the Contractor has been reimbursed by DHCS under this Agreement.

### 7. Audit and Record Retention

- a. The Contractor and/or Subcontractor shall maintain books, records, documents, and other evidence, accounting procedures and practices, sufficient to properly reflect all direct and indirect costs of whatever nature claimed to have been incurred in the performance of this Agreement, including any matching costs and expenses. The foregoing constitutes "records" for the purpose of this provision.
- b. The Contractor's and/or subcontractor's facility or office or such part thereof as may be engaged in the performance of this Agreement and his/her records shall be subject at all reasonable times to inspection, audit, and reproduction.
- c. Contractor agrees that DHCS, the Department of General Services, the Bureau of State Audits, or their designated representatives including the Comptroller General of the United States shall have the right to review and to copy any records and supporting documentation pertaining to the performance of this Agreement. Contractor agrees to allow the auditor(s) access to such records during normal business hours and to allow interviews of any employees who might reasonably have information related to such records. Further, the Contractor agrees to include a similar right of the State to audit records and interview staff in any subcontract related to performance of this Agreement. (GC 8546.7, CCR Title 2, Section 1896.77)
- d. The Contractor and/or Subcontractor shall preserve and make available his/her records (1) for a period of three years from the date of final payment under this Agreement, and (2) for such longer period, if any, as is required by applicable statute, by any other provision of this Agreement, or by subparagraphs (1) or (2) below.
  - (1) If this Agreement is completely or partially terminated, the records relating to the work terminated shall be preserved and made available for a period of three years from the date of any resulting final settlement.
  - (2) If any litigation, claim, negotiation, audit, or other action involving the records has been started before the expiration of the three-year period, the records shall be retained until completion of the action and resolution of all issues which arise from it, or until the end of the regular three-year period, whichever is later.
- e. The Contractor and/or Subcontractor may, at its discretion, following receipt of final payment under this Agreement, reduce its accounts, books and records related to this Agreement to microfilm, computer disk, CD ROM, DVD, or other data storage medium. Upon request by an authorized representative to inspect, audit or obtain copies of said records, the Contractor and/or Subcontractor must supply or make available applicable devices, hardware, and/or software necessary to view, copy and/or print said records. Applicable devices may include, but are not limited to, microfilm readers and microfilm printers, etc.
- f. The Contractor shall, if applicable, comply with the Single Audit Act and the audit requirements set forth in 2 C.F.R. § 200.501 (2014).

#### 8. Site Inspection

The State, through any authorized representatives, has the right at all reasonable times to inspect or otherwise evaluate the work performed or being performed hereunder including subcontract supported activities and the premises in which it is being performed. If any inspection or evaluation is made of the premises of the Contractor or Subcontractor, the Contractor shall provide and shall require Subcontractors to provide all reasonable facilities and assistance for the safety and convenience of the authorized representatives in the performance of their duties. All inspections and evaluations shall be performed in such a manner as will not unduly delay the work.

#### 9. Federal Contract Funds

(Applicable only to that portion of an agreement funded in part or whole with federal funds.)

a. It is mutually understood between the parties that this Agreement may have been written before ascertaining the availability of congressional appropriation of funds, for the mutual benefit of both parties, in order to avoid program and fiscal delays which would occur if the Agreement were executed after that determination was made.

- b. This agreement is valid and enforceable only if sufficient funds are made available to the State by the United States Government for the fiscal years covered by the term of this Agreement. In addition, this Agreement is subject to any additional restrictions, limitations, or conditions enacted by the Congress or any statute enacted by the Congress which may affect the provisions, terms or funding of this Agreement in any manner.
- c. It is mutually agreed that if the Congress does not appropriate sufficient funds for the program, this Agreement shall be amended to reflect any reduction in funds.
- d. DHCS has the option to invalidate or cancel the Agreement with 30-days advance written notice or to amend the Agreement to reflect any reduction in funds.

#### 10. Termination

#### a. For Cause

The State may terminate this Agreement, in whole or in part, and be relieved of any payments should the Contractor fail to perform the requirements of this Agreement at the time and in the manner herein provided. In the event of such termination, the State may proceed with the work in any manner deemed proper by the State. All costs to the State shall be deducted from any sum due the Contractor under this Agreement and the balance, if any, shall be paid to the Contractor upon demand. If this Agreement is terminated, in whole or in part, the State may require the Contractor to transfer title, or in the case of licensed software, license, and deliver to the State any completed deliverables, partially completed deliverables, and any other materials, related to the terminated portion of the Contract, including but not limited to, computer programs, data files, user and operations manuals, system and program documentation, training programs related to the operation and maintenance of the system, and all information necessary for the reimbursement of any outstanding Medicaid claims. The State shall pay contract price for completed deliverables delivered and accepted and items the State requires the Contractor to transfer as described in this paragraph above.

#### b. For Convenience

The State retains the option to terminate this Agreement, in whole or in part, without cause, at the State's convenience, without penalty, provided that written notice has been delivered to the Contractor at least ninety (90) calendar days prior to such termination date. In the event of termination, in whole or in part, under this paragraph, the State may require the Contractor to transfer title, or in the case of licensed software, license, and deliver to the State any completed deliverables, partially completed deliverables, and any other materials related to the terminated portion of the contract including but not limited to, computer programs, data files, user and operations manuals, system and program documentation, training programs related to the operation and maintenance of the system, and all information necessary for the reimbursement of any outstanding Medicaid claims. The Contractor will be entitled to compensation upon submission of an invoice and proper proof of claim for the services and products satisfactorily rendered, subject to all payment provisions of the Agreement. Payment is limited to expenses necessarily incurred pursuant to this Agreement up to the date of termination.

#### 11. Intellectual Property Rights

#### a. Ownership

- (1) Except where DHCS has agreed in a signed writing to accept a license, DHCS shall be and remain, without additional compensation, the sole owner of any and all rights, title and interest in all Intellectual Property, from the moment of creation, whether or not jointly conceived, that are made, conceived, derived from, or reduced to practice by Contractor or DHCS and which result directly or indirectly from this Agreement.
- (2) For the purposes of this Agreement, Intellectual Property means recognized protectable rights and interest such as: patents, (whether or not issued) copyrights, trademarks, service marks, applications for any of the foregoing, inventions, trade secrets, trade dress, logos, insignia, color combinations, slogans, moral rights, right of publicity, author's rights, contract and licensing rights, works, mask works, industrial design rights, rights of priority, know how, design flows,

methodologies, devices, business processes, developments, innovations, good will and all other legal rights protecting intangible proprietary information as may exist now and/or here after come into existence, and all renewals and extensions, regardless of whether those rights arise under the laws of the United States, or any other state, country or jurisdiction.

- (a) For the purposes of the definition of Intellectual Property, "works" means all literary works, writings and printed matter including the medium by which they are recorded or reproduced, photographs, art work, pictorial and graphic representations and works of a similar nature, film, motion pictures, digital images, animation cells, and other audiovisual works including positives and negatives thereof, sound recordings, tapes, educational materials, interactive videos and any other materials or products created, produced, conceptualized and fixed in a tangible medium of expression. It includes preliminary and final products and any materials and information developed for the purposes of producing those final products. Works does not include articles submitted to peer review or reference journals or independent research projects.
- (3) In the performance of this Agreement, Contractor will exercise and utilize certain of its Intellectual Property in existence prior to the effective date of this Agreement. In addition, under this Agreement, Contractor may access and utilize certain of DHCS' Intellectual Property in existence prior to the effective date of this Agreement. Except as otherwise set forth herein, Contractor shall not use any of DHCS' Intellectual Property now existing or hereafter existing for any purposes without the prior written permission of DHCS. Except as otherwise set forth herein, neither the Contractor nor DHCS shall give any ownership interest in or rights to its Intellectual Property to the other Party. If during the term of this Agreement, Contractor accesses any third-party Intellectual Property that is licensed to DHCS, Contractor agrees to abide by all license and confidentiality restrictions applicable to DHCS in the third-party's license agreement.
- (4) Contractor agrees to cooperate with DHCS in establishing or maintaining DHCS' exclusive rights in the Intellectual Property, and in assuring DHCS' sole rights against third parties with respect to the Intellectual Property. If the Contractor enters into any agreements or subcontracts with other parties in order to perform this Agreement, Contractor shall require the terms of the Agreement(s) to include all Intellectual Property provisions. Such terms must include, but are not limited to, the subcontractor assigning and agreeing to assign to DHCS all rights, title and interest in Intellectual Property made, conceived, derived from, or reduced to practice by the subcontractor, Contractor or DHCS and which result directly or indirectly from this Agreement or any subcontract.
- (5) Contractor further agrees to assist and cooperate with DHCS in all reasonable respects, and execute all documents and, subject to reasonable availability, give testimony and take all further acts reasonably necessary to acquire, transfer, maintain, and enforce DHCS' Intellectual Property rights and interests.

#### b. Retained Rights / License Rights

- (1) Except for Intellectual Property made, conceived, derived from, or reduced to practice by Contractor or DHCS and which result directly or indirectly from this Agreement, Contractor shall retain title to all of its Intellectual Property to the extent such Intellectual Property is in existence prior to the effective date of this Agreement. Contractor hereby grants to DHCS, without additional compensation, a permanent, non-exclusive, royalty free, paid-up, worldwide, irrevocable, perpetual, non-terminable license to use, reproduce, manufacture, sell, offer to sell, import, export, modify, publicly and privately display/perform, distribute, and dispose Contractor's Intellectual Property with the right to sublicense through multiple layers, for any purpose whatsoever, to the extent it is incorporated in the Intellectual Property resulting from this Agreement, unless Contractor assigns all rights, title and interest in the Intellectual Property as set forth herein.
- (2) Nothing in this provision shall restrict, limit, or otherwise prevent Contractor from using any ideas, concepts, know-how, methodology or techniques related to its performance under this Agreement, provided that Contractor's use does not infringe the patent, copyright, trademark rights, license or other Intellectual Property rights of DHCS or third party, or result in a breach or

default of any provisions of this Exhibit or result in a breach of any provisions of law relating to confidentiality.

#### c. Copyright

- (1) Contractor agrees that for purposes of copyright law, all works [as defined in Paragraph a, subparagraph (2)(a) of this provision] of authorship made by or on behalf of Contractor in connection with Contractor's performance of this Agreement shall be deemed "works made for hire". Contractor further agrees that the work of each person utilized by Contractor in connection with the performance of this Agreement will be a "work made for hire," whether that person is an employee of Contractor or that person has entered into an agreement with Contractor to perform the work. Contractor shall enter into a written agreement with any such person that: (i) all work performed for Contractor shall be deemed a "work made for hire" under the Copyright Act and (ii) that person shall assign all right, title, and interest to DHCS to any work product made, conceived, derived from, or reduced to practice by Contractor or DHCS and which result directly or indirectly from this Agreement.
- (2) All materials, including, but not limited to, visual works or text, reproduced or distributed pursuant to this Agreement that include Intellectual Property made, conceived, derived from, or reduced to practice by Contractor or DHCS and which result directly or indirectly from this Agreement, shall include DHCS' notice of copyright, which shall read in 3mm or larger typeface: "© [Enter Current Year e.g., 2010, etc.], California Department of Health Care Services. This material may not be reproduced or disseminated without prior written permission from the California Department of Health Care Services." This notice should be placed prominently on the materials and set apart from other matter on the page where it appears. Audio productions shall contain a similar audio notice of copyright.

#### d. Patent Rights

With respect to inventions made by Contractor in the performance of this Agreement, which did not result from research and development specifically included in the Agreement's scope of work, Contractor hereby grants to DHCS a license as described under Section b of this provision for devices or material incorporating, or made through the use of such inventions. If such inventions result from research and development work specifically included within the Agreement's scope of work, then Contractor agrees to assign to DHCS, without additional compensation, all its right, title and interest in and to such inventions and to assist DHCS in securing United States and foreign patents with respect thereto.

#### e. Third-Party Intellectual Property

Except as provided herein, Contractor agrees that its performance of this Agreement shall not be dependent upon or include any Intellectual Property of Contractor or third party without first: (i) obtaining DHCS' prior written approval; and (ii) granting to or obtaining for DHCS, without additional compensation, a license, as described in Section b of this provision, for any of Contractor's or third-party's Intellectual Property in existence prior to the effective date of this Agreement. If such a license upon the these terms is unattainable, and DHCS determines that the Intellectual Property should be included in or is required for Contractor's performance of this Agreement, Contractor shall obtain a license under terms acceptable to DHCS.

#### f. Warranties

- (1) Contractor represents and warrants that:
  - (a) It is free to enter into and fully perform this Agreement.
  - (b) It has secured and will secure all rights and licenses necessary for its performance of this Agreement.
  - (c) Neither Contractor's performance of this Agreement, nor the exercise by either Party of the rights granted in this Agreement, nor any use, reproduction, manufacture, sale, offer to sell, import, export, modification, public and private display/performance, distribution, and

disposition of the Intellectual Property made, conceived, derived from, or reduced to practice by Contractor or DHCS and which result directly or indirectly from this Agreement will infringe upon or violate any Intellectual Property right, non-disclosure obligation, or other proprietary right or interest of any third-party or entity now existing under the laws of, or hereafter existing or issued by, any state, the United States, or any foreign country. There is currently no actual or threatened claim by any such third party based on an alleged violation of any such right by Contractor.

- (d) Neither Contractor's performance nor any part of its performance will violate the right of privacy of, or constitute a libel or slander against any person or entity.
- (e) It has secured and will secure all rights and licenses necessary for Intellectual Property including, but not limited to, consents, waivers or releases from all authors of music or performances used, and talent (radio, television and motion picture talent), owners of any interest in and to real estate, sites, locations, property or props that may be used or shown.
- (f) It has not granted and shall not grant to any person or entity any right that would or might derogate, encumber, or interfere with any of the rights granted to DHCS in this Agreement.
- (g) It has appropriate systems and controls in place to ensure that state funds will not be used in the performance of this Agreement for the acquisition, operation or maintenance of computer software in violation of copyright laws.
- (h) It has no knowledge of any outstanding claims, licenses or other charges, liens, or encumbrances of any kind or nature whatsoever that could affect in any way Contractor's performance of this Agreement.
- (2) DHCS MAKES NO WARRANTY THAT THE INTELLECTUAL PROPERTY RESULTING FROM THIS AGREEMENT DOES NOT INFRINGE UPON ANY PATENT, TRADEMARK, COPYRIGHT OR THE LIKE, NOW EXISTING OR SUBSEQUENTLY ISSUED.

#### g. Intellectual Property Indemnity

- (1) Contractor shall indemnify, defend and hold harmless DHCS and its licensees and assignees, and its officers, directors, employees, agents, representatives, successors, and users of its products, ("Indemnitees") from and against all claims, actions, damages, losses, liabilities (or actions or proceedings with respect to any thereof), whether or not rightful, arising from any and all actions or claims by any third party or expenses related thereto (including, but not limited to, all legal expenses, court costs, and attorney's fees incurred in investigating, preparing, serving as a witness in, or defending against, any such claim, action, or proceeding, commenced or threatened) to which any of the Indemnitees may be subject, whether or not Contractor is a party to any pending or threatened litigation, which arise out of or are related to (i) the incorrectness or breach of any of the representations, warranties, covenants or agreements of Contractor pertaining to Intellectual Property; or (ii) any Intellectual Property infringement, or any other type of actual or alleged infringement claim, arising out of DHCS' use, reproduction, manufacture, offer to sell, distribution, import, export, modification, public and private performance/display, license, and disposition of the Intellectual Property made, conceived, derived from, or reduced to practice by Contractor or DHCS and which result directly or indirectly from this Agreement. This indemnity obligation shall apply irrespective of whether the infringement claim is based on a patent, trademark or copyright registration that issued after the effective date of this Agreement. DHCS reserves the right to participate in and/or control, at Contractor's expense, any such infringement action brought against DHCS.
- (2) Should any Intellectual Property licensed by the Contractor to DHCS under this Agreement become the subject of an Intellectual Property infringement claim, Contractor will exercise its authority reasonably and in good faith to preserve DHCS' right to use the licensed Intellectual Property in accordance with this Agreement at no expense to DHCS. DHCS shall have the right to monitor and appear through its own counsel (at Contractor's expense) in any such claim or action. In the defense or settlement of the claim, Contractor may obtain the right for DHCS to continue using the licensed Intellectual Property; or, replace or modify the licensed Intellectual Property so that the replaced or modified Intellectual Property becomes non-infringing provided

that such replacement or modification is functionally equivalent to the original licensed Intellectual Property. If such remedies are not reasonably available, DHCS shall be entitled to a refund of all monies paid under this Agreement, without restriction or limitation of any other rights and remedies available at law or in equity.

(3) Contractor agrees that damages alone would be inadequate to compensate DHCS for breach of any term of this Intellectual Property Exhibit by Contractor. Contractor acknowledges DHCS would suffer irreparable harm in the event of such breach and agrees DHCS shall be entitled to obtain equitable relief, including without limitation an injunction, from a court of competent jurisdiction, without restriction or limitation of any other rights and remedies available at law or in equity.

#### h. Federal Funding

In any agreement funded in whole or in part by the federal government, DHCS may acquire and maintain the Intellectual Property rights, title, and ownership, which results directly or indirectly from the Agreement; except as provided in 37 Code of Federal Regulations part 401.14; however, the federal government shall have a non-exclusive, nontransferable, irrevocable, paid-up license throughout the world to use, duplicate, or dispose of such Intellectual Property throughout the world in any manner for governmental purposes and to have and permit others to do so.

#### i. Survival

The provisions set forth herein shall survive any termination or expiration of this Agreement or any project schedule.

#### 12. Air or Water Pollution Requirements

Any federally funded agreement and/or subcontract in excess of \$100,000 must comply with the following provisions unless said agreement is exempt by law.

- a. Government contractors agree to comply with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 USC 7606) section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations.
- b. Institutions of higher education, hospitals, nonprofit organizations and commercial businesses agree to comply with all applicable standards, orders, or requirements issued under the Clean Air Act (42 U.S.C. 7401 et seq.), as amended, and the Clean Water Act (33 U.S.C. 1251 et seq.), as amended.

#### 13. Prior Approval of Training Seminars, Workshops or Conferences

Contractor shall obtain prior DHCS approval of the location, costs, dates, agenda, instructors, instructional materials, and attendees at any reimbursable training seminar, workshop, or conference conducted pursuant to this Agreement and of any reimbursable publicity or educational materials to be made available for distribution. The Contractor shall acknowledge the support of the State whenever publicizing the work under this Agreement in any media. This provision does not apply to necessary staff meetings or training sessions held for the staff of the Contractor or Subcontractor to conduct routine business matters.

#### 14. Confidentiality of Information

- a. The Contractor and its employees, agents, or subcontractors shall protect from unauthorized disclosure names and other identifying information concerning persons either receiving services pursuant to this Agreement or persons whose names or identifying information become available or are disclosed to the Contractor, its employees, agents, or subcontractors as a result of services performed under this Agreement, except for statistical information not identifying any such person.
- b. The Contractor and its employees, agents, or subcontractors shall not use such identifying information for any purpose other than carrying out the Contractor's obligations under this Agreement.

- c. The Contractor and its employees, agents, or subcontractors shall promptly transmit to the DHCS Program Contract Manager all requests for disclosure of such identifying information not emanating from the client or person.
- d. The Contractor shall not disclose, except as otherwise specifically permitted by this Agreement or authorized by the client, any such identifying information to anyone other than DHCS without prior written authorization from the DHCS Program Contract Manager, except if disclosure is required by State or Federal law.
- e. For purposes of this provision, identity shall include, but not be limited to name, identifying number, symbol, or other identifying particular assigned to the individual, such as finger or voice print or a photograph.
- f. As deemed applicable by DHCS, this provision may be supplemented by additional terms and conditions covering personal health information (PHI) or personal, sensitive, and/or confidential information (PSCI). Said terms and conditions will be outlined in one or more exhibits that will either be attached to this Agreement or incorporated into this Agreement by reference.

## 15. Documents, Publications and Written Reports

(Applicable to agreements over \$5,000 under which publications, written reports and documents are developed or produced. Government Code Section 7550.)

Any document, publication or written report (excluding progress reports, financial reports and normal contractual communications) prepared as a requirement of this Agreement shall contain, in a separate section preceding the main body of the document, the number and dollar amounts of all contracts or agreements and subcontracts relating to the preparation of such document or report, if the total cost for work by nonemployees of the State exceeds \$5,000.

#### 16. Dispute Resolution Process

- a. A Contractor grievance exists whenever there is a dispute arising from DHCS' action in the administration of an agreement. If there is a dispute or grievance between the Contractor and DHCS, the Contractor must seek resolution using the procedure outlined below.
  - (1) The Contractor should first informally discuss the problem with the DHCS Program Contract Manager. If the problem cannot be resolved informally, the Contractor shall direct its grievance together with any evidence, in writing, to the program Branch Chief. The grievance shall state the issues in dispute, the legal authority or other basis for the Contractor's position and the remedy sought. The Branch Chief shall render a decision within ten (10) working days after receipt of the written grievance from the Contractor. The Branch Chief shall respond in writing to the Contractor indicating the decision and reasons therefore. If the Contractor disagrees with the Branch Chief's decision, the Contractor may appeal to the second level.
  - (2) When appealing to the second level, the Contractor must prepare an appeal indicating the reasons for disagreement with Branch Chief's decision. The Contractor shall include with the appeal a copy of the Contractor's original statement of dispute along with any supporting evidence and a copy of the Branch Chief's decision. The appeal shall be addressed to the Deputy Director of the division in which the branch is organized within ten (10) working days from receipt of the Branch Chief's decision. The Deputy Director of the division in which the branch is organized or his/her designee shall meet with the Contractor to review the issues raised. A written decision signed by the Deputy Director of the division in which the branch is organized or his/her designee shall be directed to the Contractor within twenty (20) working days of receipt of the Contractor's second level appeal.
- b. If the Contractor wishes to appeal the decision of the Deputy Director of the division in which the branch is organized or his/her designee, the Contractor shall follow the procedures set forth in Health and Safety Code Section 100171.
- c. Unless otherwise stipulated in writing by DHCS, all dispute, grievance and/or appeal correspondence shall be directed to the DHCS Program Contract Manager.

d. There are organizational differences within DHCS' funding programs and the management levels identified in this dispute resolution provision may not apply in every contractual situation. When a grievance is received and organizational differences exist, the Contractor shall be notified in writing by the DHCS Program Contract Manager of the level, name, and/or title of the appropriate management official that is responsible for issuing a decision at a given level.

#### 17. Financial and Compliance Audit Requirements

- a. The definitions used in this provision are contained in Section 38040 of the Health and Safety Code, which by this reference is made a part hereof.
- b. Direct service contract means a contract or agreement for services contained in local assistance or subvention programs or both (see Health and Safety [H&S] Code Section 38020). Direct service contracts shall not include contracts, agreements, grants, or subventions to other governmental agencies or units of government nor contracts or agreements with regional centers or area agencies on aging (H&S Code Section 38030).
- c. The Contractor, as indicated below, agrees to obtain one of the following audits:
  - (1) If the Contractor is a nonprofit organization (as defined in H&S Code Section 38040) and receives \$25,000 or more from any State agency under a direct service contract or agreement; the Contractor agrees to obtain an annual single, organization wide, financial and compliance audit. Said audit shall be conducted according to Generally Accepted Auditing Standards. This audit does not fulfill the audit requirements of Paragraph c(3) below. The audit shall be completed by the 15th day of the fifth month following the end of the Contractor's fiscal year, and/or
  - (2) If the Contractor is a nonprofit organization (as defined in H&S Code Section 38040) and receives less than \$25,000 per year from any State agency under a direct service contract or agreement, the Contractor agrees to obtain a biennial single, organization wide financial and compliance audit, unless there is evidence of fraud or other violation of state law in connection with this Agreement. This audit does not fulfill the audit requirements of Paragraph c(3) below. The audit shall be completed by the 15th day of the fifth month following the end of the Contractor's fiscal year, and/or
  - (3) If the Contractor is a State or Local Government entity or Nonprofit organization (as defined by 2 C.F.R. §§ 200.64, 200.70, and 200.90) and expends \$750,000 or more in Federal awards, the Contractor agrees to obtain an annual single, organization wide, financial and compliance audit according to the requirements specified in 2 C.F.R. 200.501 entitled "Audit Requirements". An audit conducted pursuant to this provision will fulfill the audit requirements outlined in Paragraphs c(1) and c(2) above. The audit shall be completed by the end of the ninth month following the end of the audit period. The requirements of this provision apply if:
    - (a) The Contractor is a recipient expending Federal awards received directly from Federal awarding agencies, or
    - (b) The Contractor is a subrecipient expending Federal awards received from a pass-through entity such as the State, County or community based organization.
  - (4) If the Contractor submits to DHCS a report of an audit other than a 2 C.F.R. 200.501audit, the Contractor must also submit a certification indicating the Contractor has not expended \$750,000 or more in federal funds for the year covered by the audit report.
- d. Two copies of the audit report shall be delivered to the DHCS program funding this Agreement. The audit report must identify the Contractor's legal name and the number assigned to this Agreement. The audit report shall be due within 30 days after the completion of the audit. Upon receipt of said audit report, the DHCS Program Contract Manager shall forward the audit report to DHCS' Audits and Investigations Unit if the audit report was submitted under Section 16.c(3), unless the audit report is from a City, County, or Special District within the State of California whereby the report will be retained by the funding program.

- e. The cost of the audits described herein may be included in the funding for this Agreement up to the proportionate amount this Agreement represents of the Contractor's total revenue. The DHCS program funding this Agreement must provide advance written approval of the specific amount allowed for said audit expenses.
- f. The State or its authorized designee, including the Bureau of State Audits, is responsible for conducting agreement performance audits which are not financial and compliance audits. Performance audits are defined by Generally Accepted Government Auditing Standards.
- g. Nothing in this Agreement limits the State's responsibility or authority to enforce State law or regulations, procedures, or reporting requirements arising thereto.
- h. Nothing in this provision limits the authority of the State to make audits of this Agreement, provided however, that if independent audits arranged for by the Contractor meet Generally Accepted Governmental Auditing Standards, the State shall rely on those audits and any additional audit work and shall build upon the work already done.
- i. The State may, at its option, direct its own auditors to perform either of the audits described above. The Contractor will be given advance written notification, if the State chooses to exercise its option to perform said audits.
- j. The Contractor shall include a clause in any agreement the Contractor enters into with the audit firm doing the single organization wide audit to provide access by the State or Federal Government to the working papers of the independent auditor who prepares the single organization wide audit for the Contractor.
- k. Federal or state auditors shall have "expanded scope auditing" authority to conduct specific program audits during the same period in which a single organization wide audit is being performed, but the audit report has not been issued. The federal or state auditors shall review and have access to the current audit work being conducted and will not apply any testing or review procedures which have not been satisfied by previous audit work that has been completed.

The term "expanded scope auditing" is applied and defined in the U.S. General Accounting Office (GAO) issued Standards for *Audit of Government Organizations*, *Programs*, *Activities and Functions*, better known as the "yellow book".

#### 18. Human Subjects Use Requirements

(Applicable only to federally funded agreements/grants in which performance, directly or through a subcontract/subaward, includes any tests or examination of materials derived from the human body.)

By signing this Agreement, Contractor agrees that if any performance under this Agreement or any subcontract or subagreement includes any tests or examination of materials derived from the human body for the purpose of providing information, diagnosis, prevention, treatment or assessment of disease, impairment, or health of a human being, all locations at which such examinations are performed shall meet the requirements of 42 U.S.C. Section 263a (CLIA) and the regulations thereunder.

#### 19. Novation Requirements

If the Contractor proposes any novation agreement, DHCS shall act upon the proposal within 60 days after receipt of the written proposal. DHCS may review and consider the proposal, consult and negotiate with the Contractor, and accept or reject all or part of the proposal. Acceptance or rejection of the proposal may be made orally within the 60-day period and confirmed in writing within five days of said decision. Upon written acceptance of the proposal, DHCS will initiate an amendment to this Agreement to formally implement the approved proposal.

#### 20. Debarment and Suspension Certification

(Applicable to all agreements funded in part or whole with federal funds.)

- a. By signing this Agreement, the Contractor/Grantee agrees to comply with applicable federal suspension and debarment regulations including, but not limited to 2 CFR 180, 2 CFR 376
- b. By signing this Agreement, the Contractor certifies to the best of its knowledge and belief, that it and its principals:
  - (1) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any federal department or agency;
  - (2) Have not within a three-year period preceding this application/proposal/agreement been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) violation of Federal or State antitrust statutes; or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, tax evasion, receiving stolen property, making false claims, obstruction of justice, or the commission of any other offense indicating a lack of business integrity or business honesty that seriously affects its business honesty;
  - (3) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in Paragraph b(2) herein; and
  - (4) Have not within a three-year period preceding this application/proposal/agreement had one or more public transactions (Federal, State or local) terminated for cause or default.
  - (5) Have not, within a three-year period preceding this application/proposal/agreement, engaged in any of the violations listed under 2 CFR Part 180, Subpart C as supplemented by 2 CFR Part 376.
  - (6) Shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under federal regulations (i.e., 48 CFR part 9, subpart 9.4), debarred, suspended, declared ineligible, or voluntarily excluded from participation in such transaction, unless authorized by the State.
  - (7) Will include a clause entitled, "Debarment and Suspension Certification" that essentially sets forth the provisions herein, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- If the Contractor is unable to certify to any of the statements in this certification, the Contractor shall submit an explanation to the DHCS Program Contract Manager.
- d. The terms and definitions herein have the meanings set out in 2 CFR Part 180 as supplemented by 2 CFR Part 376.
- e. If the Contractor knowingly violates this certification, in addition to other remedies available to the Federal Government, the DHCS may terminate this Agreement for cause or default.

#### 21. Smoke-Free Workplace Certification

(Applicable to federally funded agreements/grants and subcontracts/subawards, that provide health, day care, early childhood development services, education or library services to children under 18 directly or through local governments.)

- a. Public Law 103-227, also known as the Pro-Children Act of 1994 (Act), requires that smoking not be permitted in any portion of any indoor facility owned or leased or contracted for by an entity and used routinely or regularly for the provision of health, day care, early childhood development services, education or library services to children under the age of 18, if the services are funded by federal programs either directly or through state or local governments, by federal grant, contract, loan, or loan guarantee. The law also applies to children's services that are provided in indoor facilities that are constructed, operated, or maintained with such federal funds. The law does not apply to children's services provided in private residences; portions of facilities used for inpatient drug or alcohol treatment; service providers whose sole source of applicable federal funds is Medicare or Medicaid; or facilities where WIC coupons are redeemed.
- b. Failure to comply with the provisions of the law may result in the imposition of a civil monetary penalty of up to \$1,000 for each violation and/or the imposition of an administrative compliance order on the responsible party.
- c. By signing this Agreement, Contractor or Grantee certifies that it will comply with the requirements of the Act and will not allow smoking within any portion of any indoor facility used for the provision of services for children as defined by the Act. The prohibitions herein are effective December 26, 1994.
- d. Contractor or Grantee further agrees that it will insert this certification into any subawards (subcontracts or subgrants) entered into that provide for children's services as described in the Act.

#### 22. Covenant Against Contingent Fees

(Applicable only to federally funded agreements.)

The Contractor warrants that no person or selling agency has been employed or retained to solicit/secure this Agreement upon an agreement of understanding for a commission, percentage, brokerage, or contingent fee, except bona fide employees or bona fide established commercial or selling agencies retained by the Contractor for the purpose of securing business. For breach or violation of this warranty, DHCS shall have the right to annul this Agreement without liability or in its discretion to deduct from the Agreement price or consideration, or otherwise recover, the full amount of such commission, percentage, and brokerage or contingent fee.

#### 23. Payment Withholds

(Applicable only if a final report is required by this Agreement. Not applicable to government entities.)

Unless waived or otherwise stipulated in this Agreement, DHCS may, at its discretion, withhold 10 percent (10%) of the face amount of the Agreement, 50 percent (50%) of the final invoice, or \$3,000 whichever is greater, until DHCS receives a final report that meets the terms, conditions and/or scope of work requirements of this Agreement.

#### 24. Performance Evaluation

(Not applicable to grant agreements.)

DHCS may, at its discretion, evaluate the performance of the Contractor at the conclusion of this Agreement. If performance is evaluated, the evaluation shall not be a public record and shall remain on file with DHCS. Negative performance evaluations may be considered by DHCS prior to making future contract awards.

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#### 25. Officials Not to Benefit

No members of or delegate of Congress or the State Legislature shall be admitted to any share or part of this Agreement, or to any benefit that may arise therefrom. This provision shall not be construed to extend to this Agreement if made with a corporation for its general benefits.

#### 26. Four-Digit Date Compliance

(Applicable to agreements in which Information Technology (IT) services are provided to DHCS or if IT equipment is procured.)

Contractor warrants that it will provide only Four-Digit Date Compliant (as defined below) Deliverables and/or services to the State. "Four Digit Date compliant" Deliverables and services can accurately process, calculate, compare, and sequence date data, including without limitation date data arising out of or relating to leap years and changes in centuries. This warranty and representation is subject to the warranty terms and conditions of this Contract and does not limit the generality of warranty obligations set forth elsewhere herein.

#### 27. Prohibited Use of State Funds for Software

(Applicable to agreements in which computer software is used in performance of the work.)

Contractor certifies that it has appropriate systems and controls in place to ensure that state funds will not be used in the performance of this Agreement for the acquisition, operation or maintenance of computer software in violation of copyright laws.

### 28. Use of Small, Minority Owned and Women's Businesses

(Applicable to that portion of an agreement that is federally funded and entered into with institutions of higher education, hospitals, nonprofit organizations or commercial businesses.)

Positive efforts shall be made to use small businesses, minority-owned firms and women's business enterprises, whenever possible (i.e., procurement of goods and/or services). Contractors shall take all of the following steps to further this goal.

- (1) Ensure that small businesses, minority-owned firms, and women's business enterprises are used to the fullest extent practicable.
- (2) Make information on forthcoming purchasing and contracting opportunities available and arrange time frames for purchases and contracts to encourage and facilitate participation by small businesses, minority-owned firms, and women's business enterprises.
- (3) Consider in the contract process whether firms competing for larger contracts intend to subcontract with small businesses, minority-owned firms, and women's business enterprises.
- (4) Encourage contracting with consortiums of small businesses, minority-owned firms and women's business enterprises when a contract is too large for one of these firms to handle individually.
- (5) Use the services and assistance, as appropriate, of such organizations as the Federal Small Business Administration and the U.S. Department of Commerce's Minority Business Development Agency in the solicitation and utilization of small businesses, minority-owned firms and women's business enterprises.

#### 29. Alien Ineligibility Certification

(Applicable to sole proprietors entering federally funded agreements.)

By signing this Agreement, the Contractor certifies that he/she is not an alien that is ineligible for state and local benefits, as defined in Subtitle B of the Personal Responsibility and Work Opportunity Act. (8 U.S.C. 1601, et seq.)

## 30. Union Organizing

(Applicable only to grant agreements.)

Grantee, by signing this Agreement, hereby acknowledges the applicability of Government Code Sections 16645 through 16649 to this Agreement. Furthermore, Grantee, by signing this Agreement, hereby certifies that:

- a. No state funds disbursed by this grant will be used to assist, promote or deter union organizing.
- b. Grantee shall account for state funds disbursed for a specific expenditure by this grant, to show those funds were allocated to that expenditure.
- c. Grantee shall, where state funds are not designated as described in b herein, allocate, on a pro-rata basis, all disbursements that support the grant program.
- d. If Grantee makes expenditures to assist, promote or deter union organizing, Grantee will maintain records sufficient to show that no state funds were used for those expenditures, and that Grantee shall provide those records to the Attorney General upon request.

#### 31. Contract Uniformity (Fringe Benefit Allowability)

(Applicable only to nonprofit organizations.)

Pursuant to the provisions of Article 7 (commencing with Section 100525) of Chapter 3 of Part 1 of Division 101 of the Health and Safety Code, DHCS sets forth the following policies, procedures, and guidelines regarding the reimbursement of fringe benefits.

- a. As used herein fringe benefits shall mean an employment benefit given by one's employer to an employee in addition to one's regular or normal wages or salary.
- b. As used herein, fringe benefits do not include:
  - (1) Compensation for personal services paid currently or accrued by the Contractor for services of employees rendered during the term of this Agreement, which is identified as regular or normal salaries and wages, annual leave, vacation, sick leave, holidays, jury duty and/or military leave/training.
  - (2) Director's and executive committee member's fees.
  - (3) Incentive awards and/or bonus incentive pay.
  - (4) Allowances for off-site pay.
  - (5) Location allowances.
  - (6) Hardship pay.
  - (7) Cost-of-living differentials
- c. Specific allowable fringe benefits include:
  - (1) Fringe benefits in the form of employer contributions for the employer's portion of payroll taxes (i.e., FICA, SUI, SDI), employee health plans (i.e., health, dental and vision), unemployment insurance, worker's compensation insurance, and the employer's share of pension/retirement plans, provided they are granted in accordance with established written organization policies and meet all legal and Internal Revenue Service requirements.
- d. To be an allowable fringe benefit, the cost must meet the following criteria:
  - (1) Be necessary and reasonable for the performance of the Agreement.
  - (2) Be determined in accordance with generally accepted accounting principles.
  - (3) Be consistent with policies that apply uniformly to all activities of the Contractor.
- e. Contractor agrees that all fringe benefits shall be at actual cost.

#### f. Earned/Accrued Compensation

- (1) Compensation for vacation, sick leave and holidays is limited to that amount earned/accrued within the agreement term. Unused vacation, sick leave and holidays earned from periods prior to the agreement term cannot be claimed as allowable costs. See Provision f (3)(a) for an example.
  - (2) For multiple year agreements, vacation and sick leave compensation, which is earned/accrued but not paid, due to employee(s) not taking time off may be carried over and claimed within the overall term of the multiple years of the Agreement. Holidays cannot be carried over from one agreement year to the next. See Provision f (3)(b) for an example.
  - (3) For single year agreements, vacation, sick leave and holiday compensation that is earned/accrued but not paid, due to employee(s) not taking time off within the term of the Agreement, cannot be claimed as an allowable cost. See Provision f (3)(c) for an example.

#### (a) Example No. 1:

If an employee, John Doe, earns/accrues three weeks of vacation and twelve days of sick leave each year, then that is the maximum amount that may be claimed during a one year agreement. If John Doe has five weeks of vacation and eighteen days of sick leave at the beginning of an agreement, the Contractor during a one-year budget period may only claim up to three weeks of vacation and twelve days of sick leave as actually used by the employee. Amounts earned/accrued in periods prior to the beginning of the Agreement are not an allowable cost.

#### (b) Example No. 2:

If during a three-year (multiple year) agreement, John Doe does not use his three weeks of vacation in year one, or his three weeks in year two, but he does actually use nine weeks in year three; the Contractor would be allowed to claim all nine weeks paid for in year three. The total compensation over the three-year period cannot exceed 156 weeks (3 x 52 weeks).

#### (c) Example No. 3:

If during a single year agreement; John Doe works fifty weeks and used one week of vacation and one week of sick leave and all fifty-two weeks have been billed to DHCS, the remaining unused two weeks of vacation and seven days of sick leave may not be claimed as an allowable cost.

#### 32. Suspension or Stop Work Notification

- a. DHCS may, at any time, issue a notice to suspend performance or stop work under this Agreement. The initial notification may be a verbal or written directive issued by the funding Program's Contract Manager. Upon receipt of said notice, the Contractor is to suspend and/or stop all, or any part, of the work called for by this Agreement.
- b. Written confirmation of the suspension or stop work notification with directions as to what work (if not all) is to be suspended and how to proceed will be provided within 30 working days of the verbal notification. The suspension or stop work notification shall remain in effect until further written notice is received from DHCS. The resumption of work (in whole or part) will be at DHCS' discretion and upon receipt of written confirmation.
  - (1) Upon receipt of a suspension or stop work notification, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize or halt the incurrence of costs allocable to the performance covered by the notification during the period of work suspension or stoppage.
  - (2) Within 90 days of the issuance of a suspension or stop work notification, DHCS shall either:

- (a) Cancel, extend, or modify the suspension or stop work notification; or
- (b) Terminate the Agreement as provided for in the Cancellation / Termination clause of the Agreement.
- c. If a suspension or stop work notification issued under this clause is canceled or the period of suspension or any extension thereof is modified or expires, the Contractor may resume work only upon written concurrence of funding Program's Contract Manager.
- d. If the suspension or stop work notification is cancelled and the Agreement resumes, changes to the services, deliverables, performance dates, and/or contract terms resulting from the suspension or stop work notification shall require an amendment to the Agreement.
- e. If a suspension or stop work notification is not canceled and the Agreement is cancelled or terminated pursuant to the provision entitled Cancellation / Termination, DHCS shall allow reasonable costs resulting from the suspension or stop work notification in arriving at the settlement costs.
- f. DHCS shall not be liable to the Contractor for loss of profits because of any suspension or stop work notification issued under this clause.

#### 33. Public Communications

1. g

"Electronic and printed documents developed and produced, for public communications shall follow the following requirements to comply with Section 508 of the Rehabilitation Act and the American with Disabilities Act:

A. Ensure visual-impaired, hearing-impaired and other special needs audiences are provided material information in formats that provide the most assistance in making informed choices."

#### 34. Compliance with Statutes and Regulations

- a. The Contractor shall comply with all California and federal law, regulations, and published guidelines, to the extent that these authorities contain requirements applicable to Contractor's performance under the Agreement.
- b. These authorities include, but are not limited to, Title 2, Code of Federal Regulations (CFR) Part 200, subpart F, Appendix II; Title 42 CFR Part 431, subpart F; Title 42 CFR Part 433, subpart D; Title 42 CFR Part 434; Title 45 CFR Part 75, subpart D; and Title 45 CFR Part 95, subpart F. To the extent applicable under federal law, this Agreement shall incorporate the contractual provisions in these federal regulations and they shall supersede any conflicting provisions in this Agreement.

#### 35. Lobbying Restrictions and Disclosure Certification

(Applicable to federally funded agreements in excess of \$100,000 per Section 1352 of the 31, U.S.C.)

- a. Certification and Disclosure Requirements
  - (1) Each person (or recipient) who requests or receives a contract or agreement, subcontract, grant, or subgrant, which is subject to Section 1352 of the 31, U.S.C., and which exceeds \$100,000 at any tier, shall file a certification (in the form set forth in Attachment 1, consisting of one page, entitled "Certification Regarding Lobbying") that the recipient has not made, and will not make, any payment prohibited by Paragraph b of this provision.
  - (2) Each recipient shall file a disclosure (in the form set forth in Attachment 2, entitled "Standard Form-LLL 'disclosure of Lobbying Activities") if such recipient has made or has agreed to make any payment using nonappropriated funds (to include profits from any covered federal action) in connection with a contract, or grant or any extension or amendment of that contract, or grant, which would be prohibited under Paragraph b of this provision if paid for with appropriated funds.

- (3) Each recipient shall file a disclosure form at the end of each calendar quarter in which there occurs any event that requires disclosure or that materially affect the accuracy of the information contained in any disclosure form previously filed by such person under Paragraph a(2) herein. An event that materially affects the accuracy of the information reported includes:
  - (a) A cumulative increase of \$25,000 or more in the amount paid or expected to be paid for influencing or attempting to influence a covered federal action;
  - (b) A change in the person(s) or individuals(s) influencing or attempting to influence a covered federal action; or
  - (c) A change in the officer(s), employee(s), or member(s) contacted for the purpose of influencing or attempting to influence a covered federal action.
- (4) Each person (or recipient) who requests or receives from a person referred to in Paragraph a(1) of this provision a contract or agreement, subcontract, grant or subgrant exceeding \$100,000 at any tier under a contract or agreement, or grant shall file a certification, and a disclosure form, if required, to the next tier above.
- (5) All disclosure forms (but not certifications) shall be forwarded from tier to tier until received by the person referred to in Paragraph a(1) of this provision. That person shall forward all disclosure forms to DHCS Program Contract Manager.

#### b. Prohibition

Section 1352 of Title 31, U.S.C., provides in part that no appropriated funds may be expended by the recipient of a federal contract or agreement, grant, loan, or cooperative agreement to pay any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with any of the following covered federal actions: the awarding of any federal contract or agreement, the making of any federal grant, the making of any federal loan, entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any federal contract or agreement, grant, loan, or cooperative agreement.

# Attachment 1 State of California Department of Health Care Services

#### CERTIFICATION REGARDING LOBBYING

The undersigned certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the making, awarding or entering into of this Federal contract, Federal grant, or cooperative agreement, and the extension, continuation, renewal, amendment, or modification of this Federal contract, grant, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency of the United States Government, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, or cooperative agreement, the undersigned shall complete and submit Standard Form LLL, "Disclosure of Lobbying Activities" in accordance with its instructions.
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontractors, subgrants, and contracts under grants and cooperative agreements) of \$100,000 or more, and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, U.S.C., any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Name of Contractor

Printed Name of Person Signing for Contractor

21-10287

Contract / Grant Number

Signature of Person Signing for Contractor

Board of Supervisors Chair

Date

After execution by or on behalf of Contractor, please return to:

California Department of Health Care Services

DHCS reserves the right to notifiy the contractor in writing of an alternate submission address.

#### Attachment 2

## **CERTIFICATION REGARDING LOBBYING**

Complete this form to disclose lobbying activities pursuant to 31 U.S.C. 1352 (See reverse for public burden disclosure)

Approved by OMB 0348-0046

| 1. Type of Federal Action:  [ ] a. contract   | b. initial  | al Action:<br>ffer/application<br>award<br>award | 3. Report Type:  [ ] a. initial filing b. material change  For Material Change Only:  Year quarter  date of last report . |
|---|---|--|---|
| 4. Name and Address of Reporting Entity: ☐ Prime ☐ Subaward Tier :,   | ee<br>if known:   | 5. If Reporting Entit<br>and Address of F        | y in No. 4 is Subawardee, Enter Name  |
| Congressional District, If known:   |   | Congressional District, If known:                |   |
| 8. Federal Department/Agency  8. Federal Action Number, if known:  10.a. Name and Address of Lobbying Regis (If individual, last name, first name, Mi   |   | CDFA Number, if appl  9. Award Amount, if        | known:  Trining Services (including address if a.   |
| Information requested through this form is auth section 1352. This disclosure of lobbying representation of fact upon which reliance was when this transaction was made or entered required pursuant to 31 U.S.C. 1352. This infor for public inspection. Any person that fai disclosure shall be subject to a not more than failure. | activities is a material placed by the tier above into. This disclosure is mation will be available is to file the required | Signature: Print Name: Title: Telephone No.:     | Date:   |
| Federal Use Only  |   |  | Authorized for Local Reproduction<br>Standard Form-LLL (Rev. 7-97)  |

#### INSTRUCTIONS FOR COMPLETION OF SF-LLL, DISCLOSURE OF LOBBYING ACTIVITIES

This disclosure form shall be completed by the reporting entity, whether subawardee or prime Federal recipient, at the initiation or receipt of a covered Federal action, or a material change to a previous filing, pursuant to title 31 U.S.C. section 1352. The filing of a form is required for each payment or agreement to make payment to any lobbying entity for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with a covered Federal action. Complete all items that apply for both the initial filing and material change report. Refer to the implementing guidance published by the Office of Management and Budget for additional information.

- 1. Identify the type of covered Federal action for which lobbying activity is and/or has been secured to influence the outcome of a covered Federal action.
- 2. Identify the status of the covered Federal action.
- Identify the appropriateclassification of this report. If this is a followup report caused by a material change to the information previously reported, enter the year and quarter in which the change occurred. Enter the date of the last previously submitted report by this reporting entity for this covered Federal action.
- 4. Enter the full name, address, city, State and zip code of the reporting entity. Include Congressional District, if known. Check the appropriate classification of the reporting entity that designates if itis, or expects to be, a prime or subaward recipient. Identify the tier of the subawardee, e.g., the first subawardee of the prime is the 1st tier. Subawards include but are not limited to subcontracts, subgrants and contract awards under grants.
- If the organization filing the report in item 4 checks "Subawardee," then enter the full name, address, city, State and zip code of the prime Federal recipient. Include Congressional District, if known.
- Enter the name of the Federal agency making the award or loan commitment. Include at least one organizationallevel below agency name, if known. For example, Department of Transportation, United States Coast Guard.
- Enter the Federal program name or description for the covered Federal action (item 1). If known, enter the full Catalog of Federal Domestic Assistance (CFDA) number for grants, cooperative agreements, loans, and loan commitments.
- Enter the most appropriate Federal identifying number available for the Federal action identified in item 1 (e.g., Request for Proposal (RFP) number; Invitation for Bid (IFB) number; grant announcement number; the contract, grant, or loan award number; the application/proposal control number assigned by the Federal agency). Include prefixes, e.g., "RFP-DE-90-001".
- 9. For a covered Federal action where there has been an award or loan commitment by the Federal agency, enter the Federal amount of the award/loan commitment for the prime entity identified in item 4 or 5.
- 10. (a) Enter the full name, address, city, State and zip code of the lobbying registrant under the Lobbying Disclosure Act of 1995 engaged by the reporting entity identified in item 4 to influence the covered Federal action.
  - (b) Enter the full names of the individual(s) performing services, and include full address if different from 10 (a). Enter Last Name, First Name, and Middle Initial (MI).
- 11. The certifying official shall sign and date the form, print his/her name, title, and telephone number.

According to the Paperwork Reduction Act, as amended, no persons are required to respond to a collection of information unless it displays a valid OMB Control Number. The valid OMB control number for this information collection is OMB No. 0348-0046. Public reporting burden for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Office of Management and Budget, Paperwork Reduction Project (0348-0046), Washington, DC 20503.

## Exhibit E Additional Provisions

## 1. Additional Incorporated Exhibits

The following documents and any subsequent updates are not attached, but are incorporated herein and made a part hereof by this reference. The Contractor is required to fully comply with the directives in each document incorporated by reference herein and each update thereto. These documents may be updated periodically by DHCS, as required by program directives, or changes in law or policy. Unless otherwise indicated, DHCS shall provide the Contractor with copies of said documents at or before the agreement is presented to the Contractor for review, acceptance, and signature and will require acknowledgement of receipt. Periodic updates to the below listed documents that are not electronically accessible via the Internet, an Extranet link or other mechanism will be presented to the Contractor under separate cover and acknowledgement of receipt will be required. DHCS will maintain on file, all documents referenced herein an any subsequent updates.

### 1) EWC Program Guide

#### 2. Amendment Process

Should either party, during the term of this Agreement, desire a change or amendment to the terms of this Agreement, such changes or amendments shall be proposed in writing to the other party, who will respond in writing as to whether the proposed changes/amendments are accepted or rejected. If accepted and after negotiations are concluded, the agreed upon changes shall be made through the State's official agreement amendment process. No amendment will be considered binding on either party until it is formally approved by the both parties and the Department of General Services (DGS), if DGS approval is required.

#### 3. Cancellation / Termination

- A. This Agreement may be cancelled or terminated without cause by either party by giving thirty (30) calendar days advance written notice to the other party. Such notification shall state the effective date of termination or cancellation and include any final performance and/or payment/invoicing instructions/requirements.
- B. Upon receipt of a notice of termination or cancellation from DHCS, Contractor shall take immediate steps to stop performance and to cancel or reduce subsequent contract costs.
- C. The Contractor shall be entitled to payment for all allowable costs authorized under this Agreement and incurred up to the date of termination or cancellation, including authorized non-cancelable obligations, provided such expenses do not exceed the stated maximum amounts payable.

## Exhibit E Additional Provisions

## 4. Avoidance of Conflicts of Interest by Contractor

- A. DHCS intends to avoid any real or apparent conflict of interest on the part of the Contractor, subcontractors, or employees, officers and directors of the Contractor or subcontractors. Thus, DHCS reserves the right to determine, at its sole discretion, whether any information, assertion or claim received from any source indicates the existence of a real or apparent conflict of interest; and, if a conflict is found to exist, to require the Contractor to submit additional information or a plan for resolving the conflict, subject to DHCS review and prior approval.
- B. Conflicts of interest include, but are not limited to:
  - 1) An instance where the Contractor or any of its subcontractors, or any employee, officer, or director of the Contractor or any subcontractor has an interest, financial or otherwise, whereby the use or disclosure of information obtained while performing services under the Agreement would allow for private or personal benefit or for any purpose that is contrary to the goals and objectives of the Agreement.
  - 2) An instance where the Contractor's or any subcontractor's employees, officers, or directors use their positions for purposes that are, or give the appearance of being, motivated by a desire for private gain for themselves or others, such as those with whom they have family, business or other ties.
- C. If DHCS is or becomes aware of a known or suspected conflict of interest, the Contractor will be given an opportunity to submit additional information or to resolve the conflict. A Contractor with a suspected conflict of interest will have five (5) working days from the date of notification of the conflict by DHCS to provide complete information regarding the suspected conflict. If a conflict of interest is determined to exist by DHCS and cannot be resolved to the satisfaction of DHCS, the conflict will be grounds for terminating the Agreement. DHCS may, at its discretion upon receipt of a written request from the Contractor, authorize an extension of the timeline indicated herein.

## 5. Insurance Requirements

The Contractor agrees to furnish to DHCS a letter certifying that it possesses and/or will obtain self-insurance in an amount that is sufficient to cover bodily injury and property damage liability combined that might arise under this Agreement. Self-insurance coverage shall include coverage for liabilities arising out of premises, operations, independent contractors, products, completed operations, personal injury, and other applicable liability that may arise under this Agreement. The liability insurance shall apply separately to each insured against whom claim is made or suit is brought subject to the Contractor's limit of liability.

## Exhibit E Additional Provisions

## 6. Freeze Exemptions

- A. Contractor agrees that any hiring freeze adopted during the term of this Agreement shall not be applied to the positions funded, in whole or part, by this Agreement.
- B. Contractor agrees not to implement any personnel policy, which may adversely affect performance or the positions funded, in whole or part, by this Agreement.
- C. Contractor agrees that any travel freeze or travel limitation policy adopted during the term of this Agreement shall not restrict travel funded, in whole or part, by this Agreement.
- D. Contractor agrees that any purchasing freeze or purchase limitation policy adopted during the term of this Agreement shall not restrict or limit purchases funded, in whole or part, by this Agreement.

## 7. Publicity

Contractor agrees to submit to DHCS, prior to release, copies of all proposed publicity produced under and/or pertaining to this contract. DHCS reserves the right to modify or withdraw said publicity.

Contractor will provide publications, presentations and other public releases resulting from work performed under this contract to DHCS for review at least thirty (30) calendar days prior to publication and will identify the proposed recipient(s). During the first fifteen (15) calendar days of such review period, DHCS may provide notice to the Contractor that it intends to rebut some or all aspects of the presentation, publication or other public release. DHCS will then have thirty (30) calendar days from the date of notice to prepare and submit such rebuttal to the Contractor. Contractor shall address DHCS's rebuttal within five working days and submit a revised presentation, publication, or other public release for DHCS' approval. Any of the above referenced time periods may be modified upon agreement of both Parties. Neither Party may unreasonably deny such requests.

## 8. Acknowledgment of State Participation

A. Contractor shall acknowledge the financial support of DHCS funds whenever any findings, data, and materials developed pursuant to this contract are used in any publications and/or whenever Contractor creates any product or publicity (e.g., conference brochure, a film, videotape, manual, book, pamphlet, flyers, etc.) funded by this contract, in the following manner: "This \_\_\_\_\_ was made possible by funds received from California Department of Health Care Services' Every Woman Counts program."

## **Exhibit** E Additional Provisions

- B. Contractor shall coordinate with, promote, or advertise the Every Woman Counts toll-free number (1-800-511-2300) or other toll-free numbers as directed by DHCS. As directed by DHCS, Contractor shall include said number(s) in informational materials such as brochures, pamphlets, posters, curricula, training guides, etc. developed under this contract.
- C. At DHCS' sole discretion, DHCS may require the Contractor to use one of the following disclaimers in any publication, presentation or other public release:
  - 1. "This project was funded by the <Agency>. The contents may not necessarily reflect the official views or policies of the State of California."
  - 2. "This project was funded by the <Agency>. The contents do not represent the official views or policies of the State of California."

## Contractor's Release

#### Instructions to Contractor:

With final invoice(s) submit one (1) original and one (1) copy. The original must bear the original signature of a person authorized to bind the Contractor. The additional copy may bear photocopied signatures.

| Submission of Final Invoice   |  |
|---|--|
| and the Contractor (identified below), the Contractor does ackn number(s) , in the amount(  | s) of \$ and dated   |
| If necessary, enter "See Attached" in the appropriate blocks an   | d attach a list of invoice numbers, dollar amounts and invoice dates   |
| Release of all Obligations  |  |
| By signing this form, and upon receipt of the amount specified in<br>hereby release and discharge the State, its officers, agents and<br>demands whatsoever arising from the above referenced contract  | employees of and from any and all liabilities, obligations, claims, and  |
| Repayments Due to Audit Exceptions / Record Retenti   | on   |
| By signing this form, Contractor acknowledges that expenses au said expenses. Contractor agrees that the amount of any sustain after final payment will be refunded to the State.   | thorized for reimbursement does not guarantee final allowability of ned audit exceptions resulting from any subsequent audit made  |
| All expense and accounting records related to the above referent<br>three years beyond the date of final payment, unless a longer ter   | ced contract must be maintained for audit purposes for no less than m is stated in said contract.  |
| Recycled Product Use Certification  |  |
| By signing this form, Contractor certifies under penalty of perjury consumer material, as defined in the Public Contract Code Section to the State regardless of whether it meets the requirements of P printer or duplication cartridges offered or sold to the State comp | that a minimum of 0% unless otherwise specified in writing of post on 12200, in products, materials, goods, or supplies offered or sold ublic Contract Code Section 12209. Contractor specifies that ly with the requirements of Section 12156(e). |
| Reminder to Return State Equipment/Property (If Applie (Applies only if equipment was provided by DHCS or purchased with or re  | cable)<br>eimbursed by contract funds)   |
| Unless DHCS has approved the continued use and possession of use in connection with another DHCS agreement, Contractor agrequipment to DHCS, at DHCS' expense, if said equipment has no referenced contract.  | of State equipment (as defined in the above referenced contract) for ees to promptly initiate arrangements to account for and return said of passed its useful life expectancy as defined in the above   |
| Patents / Other Issues  |  |
| By signing this form, Contractor further agrees, in connection with released as set forth above, that it will comply with all of the provisimited to, those provisions relating to notification to the State and  | sions contained in the above referenced contract, including, but not   |
| ONLY SIGN AND DATE THIS DOCUMENT V  | VHEN ATTACHING IT TO THE FINAL INVOICE   |
| Contractor's Legal Name (as on contract):   |  |
| Signature of Contractor or Official Designee:   | Date:  |
| Printed Name/Title of Person Signing:   |  |

Distribution:

Accounting (Original)

Program

## Exhibit G Business Associate Addendum

- 1. This Agreement has been determined to constitute a business associate relationship under the Health Insurance Portability and Accountability Act (HIPAA) and its implementing privacy and security regulations at 45 Code of Federal Regulations, Parts 160 and 164 (collectively, and as used in this Agreement)
- 2. The term "Agreement" as used in this document refers to and includes both this Business Associate Addendum and the contract to which this Business Associate Agreement is attached as an exhibit, if any.
- 3. For purposes of this Agreement, the term "Business Associate" shall have the same meaning as set forth in 45 CFR section 160.103.
- 4. The Department of Health Care Services (DHCS) intends that Business Associate may create, receive, maintain, transmit or aggregate certain information pursuant to the terms of this Agreement, some of which information may constitute Protected Health Information (PHI) and/or confidential information protected by Federal and/or state laws.
  - 4.1 As used in this Agreement and unless otherwise stated, the term "PHI" refers to and includes both "PHI" as defined at 45 CFR section 160.103 and Personal Information (PI) as defined in the Information Practices Act at California Civil Code section 1798.3(a). PHI includes information in any form, including paper, oral, and electronic.
  - 4.2 As used in this Agreement, the term "confidential information" refers to information not otherwise defined as PHI in Section 4.1 of this Agreement, but to which state and/or federal privacy and/or security protections apply.
- 5. Contractor (however named elsewhere in this Agreement) is the Business Associate of DHCS acting on DHCS's behalf and provides services or arranges, performs or assists in the performance of functions or activities on behalf of DHCS, and may create, receive, maintain, transmit, aggregate, use or disclose PHI (collectively, "use or disclose PHI") in order to fulfill Business Associate's obligations under this Agreement. DHCS and Business Associate are each a party to this Agreement and are collectively referred to as the "parties."
- 6. The terms used in this Agreement, but not otherwise defined, shall have the same meanings as those terms in HIPAA. Any reference to statutory or regulatory language shall be to such language as in effect or as amended.
- 7. Permitted Uses and Disclosures of PHI by Business Associate. Except as otherwise indicated in this Agreement, Business Associate may use or disclose PHI, inclusive of de-identified data derived from such PHI, only to perform functions, activities or services specified in this Agreement on behalf of DHCS, provided that such use or disclosure would not violate HIPAA or other applicable laws if done by DHCS.
  - 7.1 Specific Use and Disclosure Provisions. Except as otherwise indicated in this Agreement, Business Associate may use and disclose PHI if necessary for the proper management and administration of the Business Associate or to carry out the legal responsibilities of the Business Associate. Business Associate may disclose PHI for this purpose if the disclosure is required by law, or the Business Associate obtains reasonable assurances from the person to whom the information is disclosed that it will be held confidentially and used or further disclosed only as required by law or for the purposes for which it was disclosed to the person, and the person notifies the Business Associate of any instances of which it is aware that the confidentiality of the information has been breached.
- 8. Compliance with Other Applicable Law

- 8.1 To the extent that other state and/or federal laws provide additional, stricter and/or more protective (collectively, more protective) privacy and/or security protections to PHI or other confidential information covered under this Agreement beyond those provided through HIPAA, Business Associate agrees:
- 8.1.1 To comply with the more protective of the privacy and security standards set forth in applicable state or federal laws to the extent such standards provide a greater degree of protection and security than HIPAA or are otherwise more favorable to the individuals whose information is concerned; and
- **8.1.2** To treat any violation of such additional and/or more protective standards as a breach or security incident, as appropriate, pursuant to Section 18. of this Agreement.
- 8.2 Examples of laws that provide additional and/or stricter privacy protections to certain types of PHI and/or confidential information, as defined in Section 4. of this Agreement, include, but are not limited to the Information Practices Act, California Civil Code sections 1798-1798.78, Confidentiality of Alcohol and Drug Abuse Patient Records, 42 CFR Part 2, Welfare and Institutions Code section 5328, and California Health and Safety Code section 11845.5.
- 8.3 If Business Associate is a Qualified Service Organization (QSO) as defined in 42 CFR section 2.11, Business Associate agrees to be bound by and comply with subdivisions (2)(i) and (2)(ii) under the definition of QSO in 42 CFR section 2.11.

## 9. Additional Responsibilities of Business Associate

- **9.1 Nondisclosure**. Business Associate shall not use or disclose PHI or other confidential information other than as permitted or required by this Agreement or as required by law.
- 9.2 Safeguards and Security.
  - 9.2.1 Business Associate shall use safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of PHI and other confidential data and comply, where applicable, with subpart C of 45 CFR Part 164 with respect to electronic protected health information, to prevent use or disclosure of the information other than as provided for by this Agreement. Such safeguards shall be based on applicable Federal Information Processing Standards (FIPS) Publication 199 protection levels.
  - 9.2.2 Business Associate shall, at a minimum, utilize an industry-recognized security framework when selecting and implementing its security controls, and shall maintain continuous compliance with its selected framework as it may be updated from time to time. Examples of industry-recognized security frameworks include but are not limited to
    - 9.2.2.1 NIST SP 800-53 National Institute of Standards and Technology Special Publication 800-53
    - 9.2.2.2 FedRAMP Federal Risk and Authorization Management Program
    - 9.2.2.3 PCI PCI Security Standards Council
    - 9.2.2.4 ISO/ESC 27002 International Organization for Standardization / International Electrotechnical Commission standard 27002
    - 9.2.2.5 IRS PUB 1075 Internal Revenue Service Publication 1075
    - 9.2.2.6 HITRUST CSF HITRUST Common Security Framework
  - 9.2.3 Business Associate shall employ FIPS 140-2 compliant encryption of PHI at rest and in motion unless Business Associate determines it is not reasonable and appropriate to do so based upon a risk assessment, and equivalent alternative measures are in place and documented as such. In addition, Business Associate shall maintain, at a minimum, the most current industry standards for transmission and storage of PHI and other confidential information.

- **9.2.4** Business Associate shall apply security patches and upgrades, and keep virus software up-to-date, on all systems on which PHI and other confidential information may be used.
- **9.2.5** Business Associate shall ensure that all members of its workforce with access to PHI and/or other confidential information sign a confidentiality statement prior to access to such data. The statement must be renewed annually.
- 9.2.6 Business Associate shall identify the security official who is responsible for the development and implementation of the policies and procedures required by 45 CFR Part 164, Subpart C.
- **9.3 Business Associate's Agent.** Business Associate shall ensure that any agents, subcontractors, subawardees, vendors or others (collectively, "agents") that use or disclose PHI and/or confidential information on behalf of Business Associate agree to the same restrictions and conditions that apply to Business Associate with respect to such PHI and/or confidential information.
- **10. Mitigation of Harmful Effects**. Business Associate shall mitigate, to the extent practicable, any harmful effect that is known to Business Associate of a use or disclosure of PHI and other confidential information in violation of the requirements of this Agreement.
- 11. Access to PHI. Business Associate shall make PHI available in accordance with 45 CFR section 164,524.
- **12. Amendment of PHI.** Business Associate shall make PHI available for amendment and incorporate any amendments to protected health information in accordance with 45 CFR section 164.526.
- **13. Accounting for Disclosures.** Business Associate shall make available the information required to provide an accounting of disclosures in accordance with 45 CFR section 164.528.
- **14. Compliance with DHCS Obligations.** To the extent Business Associate is to carry out an obligation of DHCS under 45 CFR Part 164, Subpart E, comply with the requirements of the subpart that apply to DHCS in the performance of such obligation.
- 15. Access to Practices, Books and Records. Business Associate shall make its internal practices, books, and records relating to the use and disclosure of PHI on behalf of DHCS available to DHCS upon reasonable request, and to the federal Secretary of Health and Human Services for purposes of determining DHCS' compliance with 45 CFR Part 164, Subpart E.
- 16. Return or Destroy PHI on Termination; Survival. At termination of this Agreement, if feasible, Business Associate shall return or destroy all PHI and other confidential information received from, or created or received by Business Associate on behalf of, DHCS that Business Associate still maintains in any form and retain no copies of such information. If return or destruction is not feasible, Business Associate shall notify DHCS of the conditions that make the return or destruction infeasible, and DHCS and Business Associate shall determine the terms and conditions under which Business Associate may retain the PHI. If such return or destruction is not feasible, Business Associate shall extend the protections of this Agreement to the information and limit further uses and disclosures to those purposes that make the return or destruction of the information infeasible.
- 17. Special Provision for SSA Data. If Business Associate receives data from or on behalf of DHCS that was verified by or provided by the Social Security Administration (SSA data) and is subject to an agreement between DHCS and SSA, Business Associate shall provide, upon request by DHCS, a list of all employees and agents and employees who have access to such data, including employees and agents of its agents, to DHCS.
- **18. Breaches and Security Incidents.** Business Associate shall implement reasonable systems for the discovery and prompt reporting of any breach or security incident, and take the following steps:
  - 18.1 Notice to DHCS.

- 18.1.1 Business Associate shall notify DHCS immediately upon the discovery of a suspected breach or security incident that involves SSA data. This notification will be provided by email upon discovery of the breach. If Business Associate is unable to provide notification by email, then Business Associate shall provide notice by telephone to DHCS.
- 18.1.2 Business Associate shall notify DHCS within 24 hours by email (or by telephone if Business Associate is unable to email DHCS) of the discovery of:
  - **18.1.2.1** Unsecured PHI if the PHI is reasonably believed to have been accessed or acquired by an unauthorized person;
  - **18.1.2.2** Any suspected security incident which risks unauthorized access to PHI and/or other confidential information;
  - **18.1.2.3** Any intrusion or unauthorized access, use or disclosure of PHI in violation of this Agreement; or
  - 18.1.2.4 Potential loss of confidential data affecting this Agreement.
- 18.1.3 Notice shall be provided to the DHCS Program Contract Manager (as applicable), the DHCS Privacy Office, and the DHCS Information Security Office (collectively, "DHCS Contacts") using the DHCS Contact Information at Section 18.6. below.

Notice shall be made using the current DHCS "Privacy Incident Reporting Form" ("PIR Form"; the initial notice of a security incident or breach that is submitted is referred to as an "Initial PIR Form") and shall include all information known at the time the incident is reported. The form is available online at

http://www.dhcs.ca.gov/formsandpubs/laws/priv/Pages/DHCSBusinessAssociatesOnly.aspx.

Upon discovery of a breach or suspected security incident, intrusion or unauthorized access, use or disclosure of PHI, Business Associate shall take:

- **18.1.3.1** Prompt action to mitigate any risks or damages involved with the security incident or breach; and
- **18.1.3.2** Any action pertaining to such unauthorized disclosure required by applicable Federal and State law.
- **18.2 Investigation.** Business Associate shall immediately investigate such security incident or confidential breach.
- 18.3 Complete Report. To provide a complete report of the investigation to the DHCS contacts within ten (10) working days of the discovery of the security incident or breach. This "Final PIR" must include any applicable additional information not included in the Initial Form. The Final PIR Form shall include an assessment of all known factors relevant to a determination of whether a breach occurred under HIPAA and other applicable federal and state laws. The report shall also include a full, detailed corrective action plan, including its implementation date and information on mitigation measures taken to halt and/or contain the improper use or disclosure. If DHCS requests information in addition to that requested through the PIR form, Business Associate shall make reasonable efforts to provide DHCS with such information. A "Supplemental PIR" may be used to submit revised or additional information after the Final PIR is submitted. DHCS will review and approve or disapprove Business Associate's determination of whether a breach occurred, whether the security incident or breach is reportable to the appropriate entities, if individual notifications are required, and Business Associate's corrective action plan.

- 18.3.1 If Business Associate does not complete a Final PIR within the ten (10) working day timeframe, Business Associate shall request approval from DHCS within the ten (10) working day timeframe of a new submission timeframe for the Final PIR.
- **Notification of Individuals**. If the cause of a breach is attributable to Business Associate or its agents, Business Associate shall notify individuals accordingly and shall pay all costs of such notifications, as well as all costs associated with the breach. The notifications shall comply with applicable federal and state law. DHCS shall approve the time, manner and content of any such notifications and their review and approval must be obtained before the notifications are made.
- 18.5 Responsibility for Reporting of Breaches to Entities Other than DHCS. If the cause of a breach of PHI is attributable to Business Associate or its subcontractors, Business Associate is responsible for all required reporting of the breach as required by applicable federal and state law.
- **DHCS Contact Information**. To direct communications to the above referenced DHCS staff, the Contractor shall initiate contact as indicated here. DHCS reserves the right to make changes to the contact information below by giving written notice to Business Associate. These changes shall not require an amendment to this Agreement.

| DHCS Program<br>Contract Manager  | DHCS Privacy Office  | DHCS Information Security Office   |
|---|--|--|
| See the Scope of Work exhibit for Program Contract Manager information. If this Business Associate Agreement is not attached as an exhibit to a contract, contact the DHCS signatory to this Agreement. | Privacy Office c/o: Office of HIPAA Compliance Department of Health Care Services P.O. Box 997413, MS 4722 Sacramento, CA 95899-7413  Email: incidents@dhcs.ca.gov Telephone: (916) 445-4646 | Information Security Office DHCS Information Security Office P.O. Box 997413, MS 6400 Sacramento, CA 95899-7413 Email: incidents@dhcs.ca.gov |

19. Responsibility of DHCS. DHCS agrees to not request the Business Associate to use or disclose PHI in any manner that would not be permissible under HIPAA and/or other applicable federal and/or state law.

### 20. Audits, Inspection and Enforcement

- 20.1 From time to time, DHCS may inspect the facilities, systems, books and records of Business Associate to monitor compliance with this Agreement. Business Associate shall promptly remedy any violation of this Agreement and shall certify the same to the DHCS Privacy Officer in writing. Whether or how DHCS exercises this provision shall not in any respect relieve Business Associate of its responsibility to comply with this Agreement.
- 20.2 If Business Associate is the subject of an audit, compliance review, investigation or any proceeding that is related to the performance of its obligations pursuant to this Agreement, or is the subject of any judicial or administrative proceeding alleging a violation of HIPAA, Business Associate shall promptly notify DHCS unless it is legally prohibited from doing so.

#### 21. Termination

- **21.1 Termination for Cause**. Upon DHCS' knowledge of a violation of this Agreement by Business Associate, DHCS may in its discretion:
  - 21.1.1 Provide an opportunity for Business Associate to cure the violation and terminate this Agreement if Business Associate does not do so within the time specified by DHCS; or

- 21.1.2 Terminate this Agreement if Business Associate has violated a material term of this Agreement.
- **21.2 Judicial or Administrative Proceedings.** DHCS may terminate this Agreement if Business Associate is found to have violated HIPAA, or stipulates or consents to any such conclusion, in any judicial or administrative proceeding.

#### 22. Miscellaneous Provisions

**22.1 Disclaimer**. DHCS makes no warranty or representation that compliance by Business Associate with this Agreement will satisfy Business Associate's business needs or compliance obligations. Business Associate is solely responsible for all decisions made by Business Associate regarding the safeguarding of PHI and other confidential information.

#### 22.2. Amendment.

- 22.2.1 Any provision of this Agreement which is in conflict with current or future applicable Federal or State laws is hereby amended to conform to the provisions of those laws. Such amendment of this Agreement shall be effective on the effective date of the laws necessitating it, and shall be binding on the parties even though such amendment may not have been reduced to writing and formally agreed upon and executed by the parties.
- **22.2.2** Failure by Business Associate to take necessary actions required by amendments to this Agreement under Section 22.2.1 shall constitute a material violation of this Agreement.
- 22.3 Assistance in Litigation or Administrative Proceedings. Business Associate shall make itself and its employees and agents available to DHCS at no cost to DHCS to testify as witnesses, or otherwise, in the event of litigation or administrative proceedings being commenced against DHCS, its directors, officers and/or employees based upon claimed violation of HIPAA, which involve inactions or actions by the Business Associate.
- **22.4 No Third-Party Beneficiaries**. Nothing in this Agreement is intended to or shall confer, upon any third person any rights or remedies whatsoever.
- **22.5 Interpretation**. The terms and conditions in this Agreement shall be interpreted as broadly as necessary to implement and comply with HIPAA and other applicable laws.
- **No Waiver of Obligations**. No change, waiver or discharge of any liability or obligation hereunder on any one or more occasions shall be deemed a waiver of performance of any continuing or other obligation, or shall prohibit enforcement of any obligation, on any other occasion.

# Travel Reimbursement Information (Lodging and Per Diem Reimbursement -- Effective for travel on/after January 1, 2021)

- 1. The following rate policy is to be applied for reimbursing the travel expenses of persons under contract. The terms "contract" and/or "subcontract" have the same meaning as "grantee" and/or "subgrantee" where applicable.
  - a. Reimbursement for travel and/or per diem shall be at the rates established for nonrepresented/excluded state employees. Exceptions to California Department of Human Resources (CalHR) lodging rates may be approved by the Department of Health Care Services (DHCS) upon the receipt of a statement on/with an invoice indicating that State employee travel rates are not available.
  - b. Short Term Travel is defined as a 24-hour period, and less than 31 consecutive days, and is at least 50 miles from the main office, headquarters or primary residence. Starting time is whenever a contract *or* subcontract employee leaves his or her home or headquarters. "Headquarters" is defined as the place where the contracted personnel spends the largest portion of their working time and returns to upon the completion of assignments. Headquarters may be individually established for each traveler and approved verbally or in writing by the program funding the agreement. Verbal approval shall be followed up in writing or email.
  - c. Contractors on travel status for more than one 24-hour period and less than 31 consecutive days may claim a fractional part of a period of more than 24 hours. Consult the chart appearing on Page 2 of this document to determine the reimbursement allowance. All lodging reimbursement claims must be supported by a receipt\*. If a contractor does not or cannot present receipts, lodging expenses will not be reimbursed.

## 1) Lodging (with receipts\*):

| Travel Location / Area  | Reimbursement<br>Rate |
|---|-----------------------|
| All counties (except the counties identified below)                                       | \$ 90.00 plus tax     |
| Counties of Sacramento, Napa, Riverside   | \$ 95.00 plus tax     |
| Marin   | \$110.00 plus tax     |
| Counties of Los Angeles (except City of Santa Monica),<br>Orange, Ventura and Edwards AFB | \$120.00 plus tax     |
| Counties of Monterey and San Diego  | \$125.00 plus tax     |
| Counties of Alameda, San Mateo, and Santa Clara   | \$140.00 plus tax     |
| City of Santa Monica  | \$150.00 plus tax     |
| San Francisco   | \$250.00 plus tax     |

Reimbursement for actual lodging expenses that exceed the above amounts may be allowed with the advance approval of the Deputy Director of DHCS or his or her designee. Receipts are required.

<sup>\*</sup>Receipts from Internet lodging reservation services such as Priceline.com which require prepayment for that service, ARE NOT ACCEPTABLE LODGING RECEIPTS and are not reimbursable without a valid lodging receipt from a lodging establishment.

2) Meal/Supplemental Expenses: With substantiating receipts, a contractor may claim actual expenses incurred up to the following maximum reimbursement rates for each full 24-hour period of travel.

| Meal / Expense | Reimbursement Rate |
|----------------|--------------------|
|----------------|--------------------|

Breakfast \$ 7.00 Lunch \$ 11.00 Dinner \$23.00 Incidental expenses \$ 5.00

- d. Out-of-state travel may only be reimbursed if such travel is necessitated by the scope or statement of work and has been approved in advance by the program with which the contract is held. For out-of-state travel, contractors may be reimbursed actual lodging expenses, supported by a receipt, and may be reimbursed for meals and supplemental expenses for each 24-hour period computed at the rates listed in c. (2) above. For all out-of-state travel, contractors/subcontractors must have prior DHCS written or verbal approval. Verbal approval shall be confirmed in writing (email or memo).
- e. In computing allowances for continuous periods of travel of less than 24 hours, consult the Per Deim Reimbursement Guide.
- f. No meal or lodging expenses will be reimbursed for any period of travel that occurs within normal working hours, unless expenses are incurred at least 50 miles from headquarters.
- 2. If any of the reimbursement rates stated herein is changed by CalHR, no formal contract amendment will be required to incorporate the new rates. However, DHCS shall inform the contractor, in writing, of the revised travel reimbursement rates and the applicable effective date of any rate change.
  - At DHCS' discretion, changes or revisions made by DHCS to this exhibit, excluding travel reimbursement policies established by CalHR may be applied retroactively to any agreement to which a Travel Reimbursement Information exhibit is attached, incorporated by reference, or applied by DHCS program policy. Changes to the travel reimbursement rates stated herein may not be applied earlier than the date a rate change is approved by CalHR.
- 3. <u>For transportation expenses, the contractor must retain receipts</u> for parking; taxi, airline, bus, or rail tickets; car rental; or any other travel receipts pertaining to each trip for attachment to an invoice as substantiation for reimbursement. Reimbursement may be requested for commercial carrier fares; private car mileage; parking fees; bridge tolls; taxi, bus, or streetcar fares; and auto rental fees when substantiated by a receipt.
- 4. **Auto mileage reimbursement:** If a contractor uses his/her or a company car for transportation, the rate of reimbursement will be <u>0.56 cents</u> maximum per mile. If a contractor uses his/her or a company car "in lieu of" airfare, the air coach fare will be the maximum paid by the State. The contractor must provide a cost comparison upon request by the State. Gasoline and routine automobile repair expenses are not reimbursable.
- 5. The contractor is required to furnish details surrounding each period of travel. Travel expense reimbursement detail may include, but not be limited to: purpose of travel, departure and return times, destination points, miles driven, mode of transportation, etc. Reimbursement for travel expenses may be withheld pending receipt of adequate travel documentation.

6. Contractors are to consult with the program funding the contract to obtain specific invoicing procedures.

## Per Diem Reimbursement Guide

| Length of<br>travel<br>period | And this condition exists  | Meal<br>allowed<br>with<br>receipt |
|-------------------------------|--|------------------------------------|
| Less than<br>24 hours         | <ul> <li>Trip begins at or before 6:00 a.m. and ends at or after 9:00 a.m.</li> <li>Trip ends at least one hour after the regularly scheduled</li> </ul> | Breakfast<br>Dinner                |
|                               | ends or begins at or before 4:00 p.m. and ends after 7:00 p.m.   |                                    |
|                               | Lunch or incidentals cannot be claimed on one-day trips.   |                                    |
| 24 hours or<br>more           | <ul> <li>Trip begins at or before 6:00 a.m.</li> <li>Trip begins at or before 11:00 a.m.</li> <li>Trip begins at or before 5:00 p.m.</li> </ul>          | Breakfast<br>Lunch<br>Dinner       |
| More than<br>24 hours         | <ul> <li>Trip ends at or after 8:00 a.m.</li> <li>Trip ends at or after 2:00 p.m.</li> <li>Trip ends at or after 7:00 p.m.</li> </ul>                    | Breakfast<br>Lunch<br>Dinner       |

The following meals may **not** be claimed for reimbursement: meals provided by the State, meals included in hotel expenses or conference fees, meals included in transportation costs such as airline tickets, or meals that are otherwise provided. Snacks and/or continental breakfasts such as rolls, juice, and coffee are not considered to be a meal.

No meal expense may be claimed for reimbursement more than once in any given 24-hour period.

## Contractor Certification Clause

CCC 04/2017

#### CERTIFICATION

I, the official named below, CERTIFY UNDER PENALTY OF PERJURY that I am duly authorized to legally bind the prospective Contractor to the clause(s) listed below. This certification is made under the laws of the State of California.

Contractor/Bidder Firm Name (Printed)

County of Santa Barbara

By (Authorized Signature)

Printed Name and Title of Person Signing

Bob Nelson

County Board of Supervisors Chair

Date Executed

By Carl ID Number

94-6002833

Executed in the County of Santa Barbara

### CONTRACTOR CERTIFICATION CLAUSES

- 1. <u>STATEMENT OF COMPLIANCE</u>: Contractor has, unless exempted, complied with the nondiscrimination program requirements. (Gov. Code §12990 (a-f) and CCR, Title 2, Section 11102) (Not applicable to public entities.)
- 2. <u>DRUG-FREE WORKPLACE REQUIREMENTS</u>: Contractor will comply with the requirements of the Drug-Free Workplace Act of 1990 and will provide a drug-free workplace by taking the following actions:
- a. Publish a statement notifying employees that unlawful manufacture, distribution, dispensation, possession or use of a controlled substance is prohibited and specifying actions to be taken against employees for violations.
- b. Establish a Drug-Free Awareness Program to inform employees about:
- 1) the dangers of drug abuse in the workplace;
- 2) the person's or organization's policy of maintaining a drug-free workplace;
- 3) any available counseling, rehabilitation and employee assistance programs; and,
- 4) penalties that may be imposed upon employees for drug abuse violations.
- c. Every employee who works on the proposed Agreement will:
- 1) receive a copy of the company's drug-free workplace policy statement; and,

2) agree to abide by the terms of the company's statement as a condition of employment on the Agreement.

Failure to comply with these requirements may result in suspension of payments under the Agreement or termination of the Agreement or both and Contractor may be ineligible for award of any future State agreements if the department determines that any of the following has occurred: the Contractor has made false certification, or violated the certification by failing to carry out the requirements as noted above. (Gov. Code §8350 et seq.)

- 3. NATIONAL LABOR RELATIONS BOARD CERTIFICATION: Contractor certifies that no more than one (1) final unappealable finding of contempt of court by a Federal court has been issued against Contractor within the immediately preceding two-year period because of Contractor's failure to comply with an order of a Federal court, which orders Contractor to comply with an order of the National Labor Relations Board. (Pub. Contract Code §10296) (Not applicable to public entities.)
- 4. <u>CONTRACTS FOR LEGAL SERVICES \$50,000 OR MORE- PRO BONO REQUIREMENT:</u> Contractor hereby certifies that Contractor will comply with the requirements of Section 6072 of the Business and Professions Code, effective January 1, 2003.

Contractor agrees to make a good faith effort to provide a minimum number of hours of pro bono legal services during each year of the contract equal to the lessor of 30 multiplied by the number of full time attorneys in the firm's offices in the State, with the number of hours prorated on an actual day basis for any contract period of less than a full year or 10% of its contract with the State.

Failure to make a good faith effort may be cause for non-renewal of a state contract for legal services, and may be taken into account when determining the award of future contracts with the State for legal services.

5. <u>EXPATRIATE CORPORATIONS</u>: Contractor hereby declares that it is not an expatriate corporation or subsidiary of an expatriate corporation within the meaning of Public Contract Code Section 10286 and 10286.1, and is eligible to contract with the State of California.

#### 6. SWEATFREE CODE OF CONDUCT:

- a. All Contractors contracting for the procurement or laundering of apparel, garments or corresponding accessories, or the procurement of equipment, materials, or supplies, other than procurement related to a public works contract, declare under penalty of perjury that no apparel, garments or corresponding accessories, equipment, materials, or supplies furnished to the state pursuant to the contract have been laundered or produced in whole or in part by sweatshop labor, forced labor, convict labor, indentured labor under penal sanction, abusive forms of child labor or exploitation of children in sweatshop labor, or with the benefit of sweatshop labor, forced labor, convict labor, indentured labor under penal sanction, abusive forms of child labor or exploitation of children in sweatshop labor. The contractor further declares under penalty of perjury that they adhere to the Sweatfree Code of Conduct as set forth on the California Department of Industrial Relations website located at <a href="https://www.dir.ca.gov">www.dir.ca.gov</a>, and Public Contract Code Section 6108.
- b. The contractor agrees to cooperate fully in providing reasonable access to the contractor's records, documents, agents or employees, or premises if reasonably

required by authorized officials of the contracting agency, the Department of Industrial Relations, or the Department of Justice to determine the contractor's compliance with the requirements under paragraph (a).

- 7. <u>DOMESTIC PARTNERS</u>: For contracts of \$100,000 or more, Contractor certifies that Contractor is in compliance with Public Contract Code section 10295.3.
- 8. <u>GENDER IDENTITY</u>: For contracts of \$100,000 or more, Contractor certifies that Contractor is in compliance with Public Contract Code section 10295.35.

#### DOING BUSINESS WITH THE STATE OF CALIFORNIA

The following laws apply to persons or entities doing business with the State of California.

1. <u>CONFLICT OF INTEREST</u>: Contractor needs to be aware of the following provisions regarding current or former state employees. If Contractor has any questions on the status of any person rendering services or involved with the Agreement, the awarding agency must be contacted immediately for clarification.

Current State Employees (Pub. Contract Code §10410):

- 1). No officer or employee shall engage in any employment, activity or enterprise from which the officer or employee receives compensation or has a financial interest and which is sponsored or funded by any state agency, unless the employment, activity or enterprise is required as a condition of regular state employment.
- 2). No officer or employee shall contract on his or her own behalf as an independent contractor with any state agency to provide goods or services.

Former State Employees (Pub. Contract Code §10411):

- 1). For the two-year period from the date he or she left state employment, no former state officer or employee may enter into a contract in which he or she engaged in any of the negotiations, transactions, planning, arrangements or any part of the decision-making process relevant to the contract while employed in any capacity by any state agency.
- 2). For the twelve-month period from the date he or she left state employment, no former state officer or employee may enter into a contract with any state agency if he or she was employed by that state agency in a policy-making position in the same general subject area as the proposed contract within the 12-month period prior to his or her leaving state service.

If Contractor violates any provisions of above paragraphs, such action by Contractor shall render this Agreement void. (Pub. Contract Code §10420)

Members of boards and commissions are exempt from this section if they do not receive payment other than payment of each meeting of the board or commission, payment for preparatory time and payment for per diem. (Pub. Contract Code §10430 (e))

2. <u>LABOR CODE/WORKERS' COMPENSATION</u>: Contractor needs to be aware of the provisions which require every employer to be insured against liability for Worker's Compensation or to undertake self-insurance in accordance with the provisions, and

Contractor affirms to comply with such provisions before commencing the performance of the work of this Agreement. (Labor Code Section 3700)

- 3. <u>AMERICANS WITH DISABILITIES ACT</u>: Contractor assures the State that it complies with the Americans with Disabilities Act (ADA) of 1990, which prohibits discrimination on the basis of disability, as well as all applicable regulations and guidelines issued pursuant to the ADA. (42 U.S.C. 12101 et seq.)
- 4. <u>CONTRACTOR NAME CHANGE</u>: An amendment is required to change the Contractor's name as listed on this Agreement. Upon receipt of legal documentation of the name change the State will process the amendment. Payment of invoices presented with a new name cannot be paid prior to approval of said amendment.

## 5. CORPORATE QUALIFICATIONS TO DO BUSINESS IN CALIFORNIA:

- a. When agreements are to be performed in the state by corporations, the contracting agencies will be verifying that the contractor is currently qualified to do business in California in order to ensure that all obligations due to the state are fulfilled.
- b. "Doing business" is defined in R&TC Section 23101 as actively engaging in any transaction for the purpose of financial or pecuniary gain or profit. Although there are some statutory exceptions to taxation, rarely will a corporate contractor performing within the state not be subject to the franchise tax.
- c. Both domestic and foreign corporations (those incorporated outside of California) must be in good standing in order to be qualified to do business in California. Agencies will determine whether a corporation is in good standing by calling the Office of the Secretary of State.
- 6. <u>RESOLUTION</u>: A county, city, district, or other local public body must provide the State with a copy of a resolution, order, motion, or ordinance of the local governing body which by law has authority to enter into an agreement, authorizing execution of the agreement.
- 7. <u>AIR OR WATER POLLUTION VIOLATION</u>: Under the State laws, the Contractor shall not be: (1) in violation of any order or resolution not subject to review promulgated by the State Air Resources Board or an air pollution control district; (2) subject to cease and desist order not subject to review issued pursuant to Section 13301 of the Water Code for violation of waste discharge requirements or discharge prohibitions; or (3) finally determined to be in violation of provisions of federal law relating to air or water pollution.
- 8. <u>PAYEE DATA RECORD FORM STD. 204</u>: This form must be completed by all contractors that are not another state agency or other governmental entity.