County of Santa Barbara



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Title: Direct the County Administrator to develop a comprehensive customer service program and culture

within the organization and provide the Board with a project scope, implementation plan and schedule

to achieve this major goal.

Sponsors: SUPERVISOR CARBAJAL

Indexes:

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Attachments: 1. Board Letter

Date	Ver.	Action By	Action	Result
1/18/2005	1	BOARD OF SUPERVISORS	Approved	Pass

Direct the County Administrator to develop a comprehensive customer service program and culture within the organization and provide the Board with a project scope, implementation plan and schedule to achieve this major goal.

[Enter body here.]