



## Legislation Details (With Text)

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**Type:** Agenda Item      **Status:** Passed

**File created:** 1/7/2005      **In control:** BOARD OF SUPERVISORS

**On agenda:** 1/18/2005      **Final action:** 1/18/2005

**Title:** Direct the County Administrator to develop a comprehensive customer service program and culture within the organization and provide the Board with a project scope, implementation plan and schedule to achieve this major goal.

**Sponsors:** SUPERVISOR CARBAJAL

**Indexes:**

**Code sections:**

**Attachments:** 1. Board Letter

Date	Ver.	Action By	Action	Result
1/18/2005	1	BOARD OF SUPERVISORS	Approved	Pass

Direct the County Administrator to develop a comprehensive customer service program and culture within the organization and provide the Board with a project scope, implementation plan and schedule to achieve this major goal.

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