



one COUNTY | one FUTURE

## Legislation Details

**File #:** 16-00089      **Version:** 1

**Type:** Agenda Item      **Status:** Passed

**File created:**      **In control:** BOARD OF SUPERVISORS

**On agenda:** 2/2/2016      **Final action:** 2/2/2016

**Title:** Consider recommendations regarding an Agreement with NEC Corporation of America for Interactive Voice Response System for the Benefit Service Center, as follows:

a) Approve and authorize the Chair to execute an Agreement for Services of Independent Contractor with NEC Corporation of America (NEC) in the amount not to exceed \$395,378.00 for the provision of an Interactive Voice Response (IVR) System for the Benefit Service Center (BSC), for the period of February 2, 2016 through December 31, 2016; and

b) Determine that the approval and execution of the Agreement is exempt from the California Environmental Quality Act (CEQA) pursuant to CEQA Guidelines Section 15061(b)(3), finding that the execution of the Agreement is covered by the general rule that CEQA applies only to projects which have the potential for causing a significant effect on the environment, and where it can be seen with certainty that there is no possibility that the activity may have a significant effect on the environment, the activities are not subject to CEQA.

**Sponsors:** SOCIAL SERVICES DEPARTMENT

**Indexes:**

**Code sections:**

**Attachments:** 1. Board Letter, 2. Agreement - NEC for BSC IVR Revised FINAL 1-21-2016, 3. Agreement - NEC for BSC IVR FINAL Attach 1 -Maintenance Contract Sample

Date	Ver.	Action By	Action	Result
2/2/2016	1	BOARD OF SUPERVISORS	Acted on as follows:	Pass