



Legislation Text

File #: 14-00257, **Version:** 1

HEARING - Consider recommendations regarding 211 Helpline Service in Santa Barbara County, as follows: (4/5 Vote required) (EST. TIME: 20 MIN.)

- a) Receive and file a report regarding the current status of the 211 Helpline Service in Santa Barbara County;
- b) Provide direction to staff regarding the following options regarding 211 Helpline services including but not limited to appropriating \$30,000.00 from Contingency (9898) to General County Programs, General Administration Program (7500), for the purposes of 211 data base clean up;
- i) Direct staff to pursue a Purchase Agreement with Interface, without returning to the Board, for database clean up services in an amount of \$30,000.00;
- ii) Direct staff to continue to work with cities to provide funding for 211 program based on per capita call data;
- iii) Direct staff to work in partnership with the Community Action Commission of Santa Barbara County (CAC) to secure ongoing role as 211 local community host; and
- iv) Direct staff work in partnership with CAC to pursue additional grant and community funding for the 211 Program; or
- c) Direct staff to suspend efforts regarding 211 Helpline Services and return to the Board on May 6, 2014 with a plan to disband efforts and plan to return monies to funding agencies; and
- d) Determine that these activities are exempt from the California Environmental Quality Act (CEQA) review per CEQA Guideline Section 15061 (b) (3).

COUNTY EXECUTIVE OFFICER'S RECOMMENDATION: POLICY